



e-FILING REPORT COVER SHEET

Send completed Cover Sheet and the Report in an email addressed to:
PUC.FilingCenter@state.or.us

REPORT NAME: 2014 Billing Error Annual Report for Calendar Year 2013 to OPUC

COMPANY NAME: Portland General Electric

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? [X]No [ ]Yes

If yes, please submit only the cover letter electronically. Submit confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

If known, please select designation: [X]RE (Electric) [ ]RG (Gas) [ ]RW (Water) [ ]RO (Other)

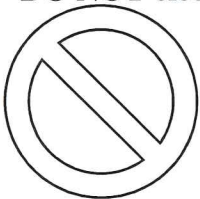
Report is required by: [X]OAR Enter rule number
[ ]Statute Enter Statute
[ ]Order Enter PUC Order No.
[ ]Other Enter reason

Is this report associated with a specific docket/case? [ ]No [X]Yes

If yes, enter docket number: AR 567

List applicable Key Words for this report to facilitate electronic search:
Billing Error Annual Report for 2013 Calendar Year

DO NOT electronically file with the PUC Filing Center:



- Annual Fee Statement form and payment remittance or
• OUS or RSPF Surcharge form or surcharge remittance or
• Any other Telecommunications Reporting or
• Any daily safety or safety incident reports or
• Accident reports required by ORS 654.715

Please file the above reports according to their individual instructions.



**Portland General Electric Company**  
121 SW Salmon Street • Portland, Oregon 97204  
PortlandGeneral.com

February 24, 2014

**VIA ELECTRONIC MAIL**

Public Utility Commission of Oregon  
Attn: Filing Center  
3090 Fairview Industrial Drive SE  
P.O. Box 1088  
Salem, OR 97308-1088

**Re: OAR 860-021-0170 - Billing Error Reporting  
PGE 2014 Billing Error Annual Report for the Calendar Year 2013**

In compliance with OAR 860-021-0170 (4) that requires an energy utility to file an annual report with the Commission's filing center, within 60 days following the end of each calendar year, summarizing billing errors during the prior calendar year, PGE hereby submits its 2014 Billing Error Annual report for the calendar year of 2013.

PGE experienced "no billing errors" during the calendar year of 2013.

Should you have any questions or comments regarding this filing, please contact Terri Bowman at (503) 464-8854.

Please direct all formal correspondence and requests to the following email address [pge.opuc.filings@pgn.com](mailto:pge.opuc.filings@pgn.com)

Sincerely,

A handwritten signature in blue ink that reads "Karla Wenzel". The signature is written in a cursive, flowing style.

Karla Wenzel  
Manager, Pricing & Tariffs

cc: Phil Boyle, OPUC Staff  
Lisa Gorsuch, OPUC Staff