

November 27, 2013

Oregon Public Utility Commission Filing Center P.O. Box 1088 Salem, OR 97308-1088

Re: Docket No. UM 1655

Dear:

Enclosed for filing in the above entitled docket please find an original and one copy of the amended portion to CenturyLink's Petition to Abandon its Scan Alert Service, along with a certificate of service.

CenturyLink is making an amendment to its Scan Alert Petition, filed on May 31, 2013, to change the effective date from December 1, 2013 to April 30, 2014. As directed by Staff, please find enclosed only the page in the Petition that is changing. Page 2, Section 1 (5)(e) of the Petition changes the requested effective date from December 1, 2013 to April 30, 2014, and Exhibit A, which is a copy of the new customer Notification.

If you have any questions, please do not hesitate to contact me.

Sincerely,

CARLA M. BUTLER

Paralegal

Enclosures cc: Service List

Jim Stanage, PUC Staff

310 SW Park Ave., 11th Flr. Portland, OR 97205 Ph. 503.242.5420 Fx. 503-242-8589 carla.butler@centurylink.com

1. OAR 860-032-0020(5)

- (5) Notifications required by this rule shall include the following at a minimum:
 - (a) Name of the exiting provider: <u>CenturyLink Corporation</u>, <u>d/b/a CenturyLink</u> **QC**
 - (b) Address and telephone number where the public, customers, Commission staff, and affected telecommunications providers may contact the exiting provider for information regarding the abandonment: <u>CenturyLink</u>, 310 SW Park Ave., 11th Floor, Portland, Oregon, 97205, 503-242-5089
 - (c) Description of telecommunications services to be abandoned:

The Alarm Signal Transport Service (ASTS), referred to as Scan-Alert, provides a service that allows for the monitoring of a change in the status of an alarm or other type of warning sensors provided by a participating alarm company and located on the premises of an exchange access line customer. The exchange access line customers, to which alarm companies sell the ASTS Service, are referred to as patrons of the alarm companies.

The Company will provide a scanning device in the central office which checks for the presence of tone on the exchange access line. When an absence of tone is detected, the scanning device will interrogate the reporting equipment on the premise of the exchange access line customer for the status of the patron's alarm sensors. The reporting equipment will generate an identification number and status report which will be routed to the alarm company. <u>See Oregon Local Exchange Price List, Section 9.8.2, Sheet 115.</u>

- (d) Identification of geographic areas where the services will be abandoned: Legacy CenturyLink's entire incumbent service territory throughout the State of Oregon (and throughout CenturyLink's 14-state region).
- (e) Date the service(s) will be abandoned: On April 30, 2014.
- (f) If applicable, a statement whether customers of the services(s) to be abandoned will be converted to different service(s) offered by the exiting provider, and if so, what customers must do to be converted to the different service(s): Customers will be notified by direct mail and given the option of calling in to CenturyLink to discuss their options. CenturyLink does not offer

IMPORTANT INFORMATION REGARDING YOUR SCAN ALERT SERVICE FROM CENTURYLINK

Beginning in May of this year, CenturyLink notified you that the Scan Alert product would no longer be available to CenturyLink customers.

Due to requests from alarm companies for an extension of the service until April 2014 to complete migrations and conversions, CenturyLink has agreed to extend the end date of the Scan Alert product to **April 30, 2014**.

Because Scan Alert service will end automatically on April 30, 2014, we urge you to **act now** to find an alternative service provider. We encourage you to speak with your current alarm service company for provider recommendations regarding alternatives to Scan Alert.

If you wish to terminate Scan Alert service before April 30, 2014, please contact your alarm company to disconnect your Scan Alert service and stop your billing.

As an existing CenturyLink Scan Alert product subscriber, you will receive a prorated one-time credit on your bill for the number of days that were paid but not used. If you have questions or concerns, please call CenturyLink Customer Service at 800-421-0130.

Thank you for choosing CenturyLink for your communication needs—we value you as our customer.

N-13-280

CERTIFICATE OF SERVICE

UM 1655

I hereby certify that on the 27th day of November, 2013, I served the foregoing CENTURYLINK'S AMENDED PETITION TO ABANDON ITS SCAN ALERT SERVICE by placing a copy of same in a sealed, first-class postage-prepaid envelope deposited with the United States postal service at Portland, Oregon and addressed to:

Michael Weirich, Esq. Oregon Department of Justice 100 Justice Building 1162 court St. NE, room 100 Salem, OR 97302

Mr. Bryan Conway Director, Telecommunications Services Oregon Public Utility Commission Staff P. O. Box 1088 Salem, OR 97308-1088

Dated: November 27, 2013.

CENTURYLINK

By: Carla M. Butler, Paralegal 310 SW Park Ave., 11th flr. Portland, OR 97205

Telephone: 503-242-5420 Facsimile: 503-242-8589

e-mail: carla.butler@centurylink.com