



**Portland General Electric Company**  
121 SW Salmon Street • Portland, Oregon 97204  
PortlandGeneral.com

April 26, 2019

Public Utility Commission of Oregon  
Attn: Filing Center  
201 High Street S.E., Suite 100  
P.O. Box 1088  
Salem, OR 97308-1088

**RE: UM 1631 Equal Pay Waiver Status Update Report**

On March 12, 2019, the Public Utility Commission of Oregon approved Portland General Electric Company's (PGE) request for temporary waiver of equal pay plans and levelized time payment agreements for residential electric service. As part of OPUC Order 19-084, per Condition #4, PGE was directed to provide the Commission and Staff a status report by May 1, 2019, to confirm the performance of the updated functionality of the equal pay true-up and monitoring functionality within PGE's Oracle customer information system.

Over the month of March 2019, PGE has implemented the software fixes to the equal pay true-up and monitoring functions and all systems are working as designed and required. The company has had a minor glitch with notifications to a few customers who have unique combinations for receiving notices and bills - the customers' bills were correct but some of the notification wording was incorrect. The notices to these customers are being corrected individually and at present, all accounts with the notification issues have been identified and corrected.

In all, the equal pay true-up software fix is functioning as intended. The company has performed equal pay 'annual' true-ups for customers whose anniversary dates have occurred after March 9, 2019, and has performed the four and eight months' reviews and adjusted the equal pay amount for customers who qualified.

The Condition notes that, in this first report, if PGE identifies any continuing functionality errors to the equal pay true up, that PGE will report every two months thereafter until the true up functionality and automated monitoring system is restored. Given that PGE has not identified any continuing functionality errors, this also serves as PGE's final report.

UM 1631 Equal Pay Waiver Status Update Report  
Page 2

Should you have any questions or comments regarding this status update, please contact Andrew Speer at (503) 464-7486.

Please direct all formal correspondence and requests to the following email address:  
[pge.opuc.filings@pgn.com](mailto:pge.opuc.filings@pgn.com)

Sincerely,

A handwritten signature in black ink, appearing to read "Karla Wenzel". The signature is fluid and cursive, with the first name "Karla" being more prominent than the last name "Wenzel".

Karla Wenzel  
Manager, Pricing and Tariffs