

ANGLERS COVE/SHADY COVE HEIGHTS WATER COMPANY

P. O. Box 412 Shady Cove, Oregon 97539

Public Utility Commission of Oregon

P.O. Box 1088

Salem, OR 97308-1088

June 11, 2015

Re: Request for change in " Late Payment Charge"

Dear Commission,

Anglers Cove / Shady Cove Heights Water Company (ACSCHWC) is respectfully requests the Commission approve a waiver of the Late Payment Charge, OAR 860-036-0130 (3). The rule states that the Commission will determine the late-payment rate for rate-regulated water utilities. ACSCHWC desires to set a flat late payment fee of \$10 instead of the Commissions' determined rate. Our request for approval is pursuant to OAR 860-036-0001 (1).

ACSCHWC also requests approval of proposed tariff: PUC Oregon No. 1, Seventh Revised Sheet No 4, Schedule No. 2, Miscellaneous Service Charges, Late Payment Charge of \$10. Please note that the language in our current tariff sheet PUC Oregon No. 1, Rules and Regulations, Original Sheet No. 12 Rule 22 regarding late payment charges does not require any changes in order to change the amount of the late-payment charge.

ACSCHWC is a small company with only 38 current users. The PUC has brought an organized, professional, and defined program to our company. However, working with the PUC rules since July 2008, we have discovered the late payment charges are so low that the punitive aspect is non existent. For example, a customer with a typical \$52 bill will only have a late payment charge of 0.94. In the past 12 months, there has been, at times, as many as 6 out of the 38 customers not current within the 30 day billing cycle. A recent scenario in March 2015, showed \$442 of \$2,039 was delinquent. During recent contact with a customer by one of our board members regarding a late payment, the lady said, "I guess you can't blame me since the late fees are so little, if I can't pay one of my bills it is going to be the water bill."

From a time-management perspective, the ACSCHWC Board believes that their volunteer time spent attempting to get customers to pay on time is excessive. Our only option is to disconnect water services; however, this is very time consuming and requires additional notices. Our experience is that people will "string us along" until the disconnect is immanent, and then only because of the "Disconnection / Reconnect Charges" (Rule No. 28 and 29), they pay their bill, often the very last minute. In 2015 we have had 7 different billings that went to the last day before a disconnect was conducted.

The above request is in no way meant to generate revenue, merely to motivate the customer to pay on time and minimize our accounts receivable.

In checking with a local comparable, our closest neighboring city, Eagle Point currently charges a late fee of \$40.

Thank you for your time and consideration,

Edward Kessler,
President / Treasurer ACSCHWC

SCHEDULE NO. 2
MISCELLANEOUS SERVICE CHARGES

This schedule lists the miscellaneous charges included in the utility's Rules and Regulations; refer to the appropriate rules for an explanation of charges and conditions under which they apply.

Connection Charge for New Service (Rule No. 9)

Standard ¾-inch service	At cost
Nonstandard ¾ inch service	At cost
Larger than ¾-inch	At cost
Irrigation hookup (if provided on separate system)	At cost

Meter Test (Rule No. 21)

First test within 12-month period	N/C
Second test within 12-month period	\$40

Pressure Test (Rule No. 40)

First test within 12-month period	N/C
Second test within 12-month period	\$40

Late-Payment Charge (Rule No. 22)

Charged on amounts more than 30 days past due	\$10.00
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Deposit for Service (Rule No. 5)

Pursuant to OAR 860-036-0040(2)	Pursuant to OAR 860-036-0050 (as of 1/1/14 – 0.1%)
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Returned-Check Charge (Rule No. 23)

\$25

Trouble-Call Charge (Rule No. 36)

During normal office hours	\$40
After normal office hours on special request	\$60

Disconnection/Reconnect Charge (Rule No. 28 & 29)

During normal office hours	\$30
After normal office hours on special request	\$45

Unauthorized Restoration of Service (Rule No. 30)

Reconnection charge plus costs

Damage/Tampering Charge (Rule No. 34)

At cost

Disconnect-Visit Charge (Rule No. 29)

\$30

Issue Date / Filing Date		Effective for Service on or after	August 1, 2015
Issued By Utility	ANGLERS COVE SHADY COVE HEIGHTS WATER COMPANY		

Advice No. _____
(PUC USE ONLY)