



## e-FILING REPORT COVER SHEET

COMPANY NAME:

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)  
RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number:

Report is required by: OAR

Statute

Order

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other

(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number:

List Key Words for this report. We use these to improve search results.

Send the completed Cover Sheet and the Report in an email addressed to [PUC.FilingCenter@state.or.us](mailto:PUC.FilingCenter@state.or.us)

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.



250 SW Taylor Street  
Portland, OR 97204

503-226-4211  
nwnatural.com

January 22, 2021

**VIA ELECTRONIC FILING**

Public Utility Commission of Oregon  
Attn: Filing Center  
201 High St. SE, Suite 100  
Post Office Box 1088  
Salem, Oregon 97308-1088

**Re: RG 24: 2020 Annual Report of Multilingual Notices**

Northwest Natural Gas Company, dba NW Natural, submits herewith its report of requests for multilingual notices for the calendar year 2020, pursuant to OAR 860-021-0010(7).

Please direct any questions regarding this report to me and to eFiling as follows:

eFiling  
NW Natural, Rates & Regulatory Affairs  
250 SW Taylor Street  
Portland, Oregon 97204  
Phone: 503-610-7330  
E-mail: [eFiling@nwnatural.com](mailto:eFiling@nwnatural.com)

Sincerely,

*/s/ Rebecca T. Brown*

Rebecca T. Brown  
NW Natural  
Regulatory Consultant

Attachment

<b>Row Labels</b>	<b>Count of Account Number</b>
Spanish	882
Chinese	120
Vietnamese	86
Russian	72
Mandarin	53
Korean	44
French	29
Japanese	25
Arabic	24
Cantonese	18
German	13
Thai	13
Tagalog	11
Portuguese	10
Romanian	10
Hindi	9
Italian	8
Amharic	5
Nepali	5
Somali	5
Chuukese	4
Hebrew	4
Dutch	3
Farsi	3
Laos	3
Swahili	3
Afrikaans	2
Burmese	2
Greek	2
Indonesian	2
Karenic	2
Persian	2
Polish	2
Punjabi	2
Swedish	2
Tibetan	2
Turkish	2
Ukrainian	2
Zou	2
Albanian	1
Bosnian	1
Brail	1
Cambodian	1
Chamorro	1

<b>Row Labels</b>	<b>Count of Account Number</b>
Esperanto	1
Hmong	1
Hungarian	1
Igbo	1
Japanese	1
Khmer	1
Lithuanian	1
Maori	1
Marshallese	1
Micronesian	1
Norwegian	1
Rohingya	1
Russain	1
Russina	1
Samoa	1
Scandinavian	1
S'gaw	1
Sindhi	1
Slovak	1
South Korean	1
Tamil	1
Tewa	1
Ukranian	1
Zulu	1
<b>Grand Total</b>	<b>1517</b>