



e-FILING REPORT COVER SHEET

COMPANY NAME: NW Natural

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
 RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number: RG 24

Report is required by: OAR 860-021-0010(7)

Statute

Order

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other

(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number: RG 24

List Key Words for this report. We use these to improve search results.

2019 Annual Report, Multilingual Notices, NW Natural

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January 14, 2020

VIA ELECTRONIC FILING

Public Utility Commission of Oregon
Attn: Filing Center
201 High St SE, Suite 100
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Salem, Oregon 97308-1088

**Re: RG 24: 2019 Annual Report of Multilingual Notices
OAR 860-021-0010(7)**

Attached is NW Natural's report of requests for multilingual notices for the calendar year 2019. The customers' name and account number have been redacted and will not be provided as part of the report. Please direct any questions regarding this report to me and to eFiling as follows:

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eFiling
NW Natural, Rates & Regulatory Affairs
220 NW Second Avenue
Portland, Oregon 97209
Telephone: 503.226.4211 x 3589
E-mail: eFiling@nwnatural.com

Sincerely,

NW NATURAL

/s/ Natasha Siores

Natasha Siores
Manager, Regulatory Compliance

Attachment

Contact Number	Entry Date	Language
72795562	20190201	Amharic
76385908	20190913	Amharic
72654522	20190124	Amharic
77573492	20191127	Amharic
73089478	20190219	Arabic
73117725	20190220	Arabic
73068772	20190218	Arabic
73211791	20190226	Arabic
73258538	20190228	Arabic
75013459	20190612	Arabic
75693131	20190729	Arabic
76780350	20191008	Arabic
77363545	20191114	Arabic
77459950	20191120	Arabic
72470659	20190114	Arabic
72630242	20190123	Arabic
72765919	20190131	Arabic
72860725	20190205	Arabic
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73609155	20190320	Arabic
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76367634	20190912	Arabic
76732953	20191004	Arabic
77073396	20191028	Arabic
77330638	20191112	Arabic
77700393	20191205	Arabic
73710359	20190326	Arabic
74667314	20190521	Arabic
72495790	20190115	Arabic
77843591	20191213	Arabic
73940411	20190408	Armenian
75719584	20190730	Bengali
74795312	20190530	Bisaya
77653343	20191203	Blackfoot Native
73762754	20190329	Bosnian
76863526	20191014	Bosnian
75969606	20190815	Bosnian
76495163	20190920	Bosnian
77109449	20191030	Bulgarian
76582803	20190926	Burmese
73826250	20190402	Cambodian
74273159	20190429	Cambodian
76598672	20190927	Cambodian
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75989579	20190816	Cantonese
74243552	20190426	Cantonese
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76145838	20190828	Cantonese
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72348914	20190107	Cantonese
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76318827	20190909		Farsi
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73750097	20190328		French
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74708293	20190523		German
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78001890	20191223		German
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76475507	20190919		Russian
76527785	20190923		Russian
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76756430	20191007		Russian
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75601773	20190722		Russian
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74645993	20190520		Russian
78057960	20191227		Russian
75830920	20190806		Russian/Romanian
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76499531	20190920		Serbian
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