

KELLEY C. MILLER
Rates and Regulatory Affairs
Tel: 503.226.4211 x3589
Fax: 503.721.2516
email: kelley.miller@nwnatural.com



January 31, 2012

VIA ELECTRONIC FILING

Public Utility Commission of Oregon
550 Capitol Street, NE, Suite 215
Post Office Box 2148
Salem, Oregon 97308-2148

Attn: Filing Center

Re: UG 221 – NWN Advice No. OPUC 11-19: Application for a General Rate Revision

As required by *OAR 860-022-0017(4)*, enclosed is an affidavit attesting that notice has been given of the above-referenced filing, dated December 30, 2011. Affidavits of Publication and representative tearsheets from the major newspapers¹ in the Company's Oregon service territory are attached thereto.

Please contact me if you have questions.

Sincerely,



Kelley C. Miller

enclosures

¹ *The Oregonian* (Portland); *The Statesman Journal* (Salem); *The Register-Guard* (Eugene); and *The World* (Coos Bay).



AFFIDAVIT

I, Kelley C. Miller, do hereby attest that notice has been given that NW Natural has filed an Application for a General Rate Revision in NWN Advice No. OPUC 11-19, dated December 30, 2011, and that attached to this affidavit are tearsheets of the notice as published by the four major newspapers in the Company's Oregon service territory, with accompanying Affidavits of Publication from each; said notice, titled "NW Natural Files General Rate Case in Oregon," being duly published in *The World* on the 12th day of January, 2012 and *The Oregonian*, *The Statesman Journal*, and *The Register-Guard*, on the 13th day of January, 2012.

Kelley C. Miller
Rates Specialist
Rates & Regulatory Affairs
NW NATURAL
220 NW Second Avenue
Portland, Oregon 97209-3991

STATE OF OREGON)

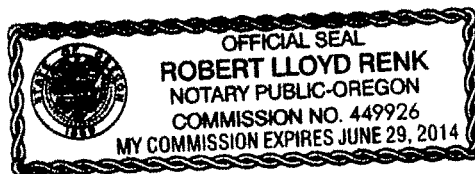
) ss.

County of Multnomah)

Subscribed and sworn to before me this 31st day of January, 2012.

Notary Public for Oregon

My Commission Expires: 6/29/14



The Oregonian

ESTABLISHED 1850

1320 S.W. BROADWAY PORTLAND, OREGON 97201-3499

Affidavit of Publication

I, Glenda Hatter, duly sworn depose and say that I am the Principal Clerk of The Publisher of The Oregonian, a newspaper of general circulation, as defined by ORS 193.010 and 193.020, published in the City of Portland, in Multnomah County, Oregon; that the advertisement was published without interruption in the entire and regular issue of The Oregonian or the issue on the following date(s)

“NW. NATURAL GAS/ONAC.”

AD #33282348

01/13/2012

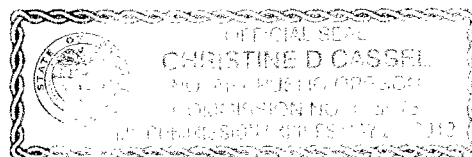
Glenda Hatter

Principal Clerk of the Publisher

Subscribed and Sworn before me on January 16, 2012

Christine D. Cassel

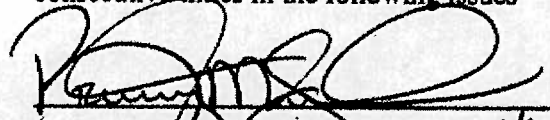
My Commission expires 5-27-12



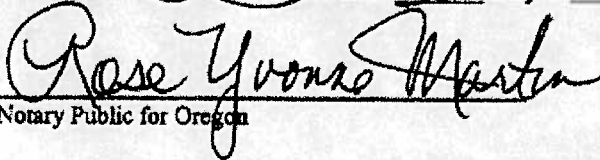
Affidavit of Publication

STATE OF OREGON,
County of Marion, } ss.

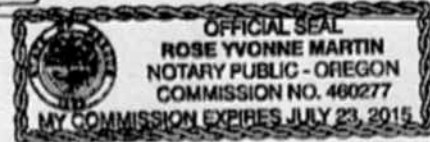
I ... Britney M. Sullivan...being First duly sworn, dispose and say that I am the principal clerk of the **Statesman Journal**, a newspaper of general circulation as defined by Sections 193.010 to 193.110, Oregon revised Statutes; printed and Published at Salem in the aforesaid county and state; that the **Public Notice for ONAC - LEGALS - NW NATURAL (Linda Hutcheson Order # 12012NNO Ad # 291743)** a printed copy of which is hereby annexed, was published in the entire issue of said newspaper for ... **ONE** ... successive and consecutive times in the following issues - **January 13, 2012.**



Subscribed and sworn to me this 30th Day of January 2012



Notary Public for Oregon



NW Natural Files General Rate Case in Oregon

NW Natural filed its first general rate increase in 9 years with the Public Utility Commission of Oregon on December 30, 2011. The general rate request reflects a proposed revenue increase for NW Natural of about 6%. The proposed revenue increase will support pipeline and system safety, customer service improvements, and increased costs in normal business operating expenses. The last time a general rate request was filed by the Company was in 2002. The increase will not affect customer bills this winter.

HOW MUCH WILL MY GAS BILL CHANGE?

If the current request is approved as filed, residential rates will increase by about 8% and commercial rates will increase by about 6%. The rates for large industrial customers are not affected. Residential customers using an average of 54 therms per month would see a monthly bill increase of about \$5.00; commercial customers using an average of 221 therms per month would see a monthly bill increase of about \$13.00.

WHY IS THE COMPANY MAKING THIS REQUEST?

The request addresses higher costs associated with maintaining and operating our pipeline system and serving customers, as well as employee pension and benefit costs. Separate from the revenue increase request, we are also proposing a mechanism to address clean-up expenses related to legacy manufactured gas plant operations. The proposal would collect in rates only those costs that insurance does not cover, and would do so over many years to lessen the impact on customer bills. This mechanism could result in an additional 1 to 3 percent increase, depending on insurance recovery collections and clean-up project costs that occur between now and the date new rates take effect.

HOW CAN I GET MORE INFORMATION ABOUT THIS FILING?

Copies of the filing are available for inspection at the Company's main office, and on the Company's website at www.nwnatural.com. For more information about the filing, or notice

AFFIDAVIT OF PUBLICATION

In The Matter Of: NW Natural Public Notice

Re: Advertising

This is to certify that the above advertising ~~was~~ appeared in:

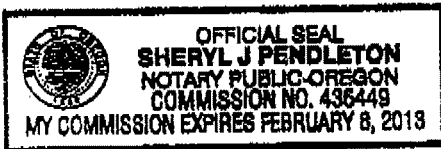
(paper) Eugene Register-Guard

on (date) 1-13-12

Bob [Signature]
Signature

Sworn to before me this 13th day of January, 2012.

[Signature]
Notary Public



AFFIDAVIT OF PUBLICATION

In The Matter Of: NW Natural Public Notice

Re: Order # 12012NNE ROP 3X10

This is to certify that the above advertising for DOE appeared in:

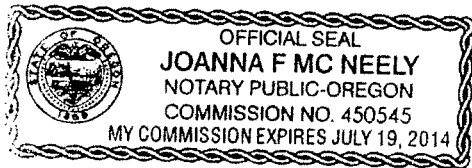
(paper) The World

on (date) 01/12/2012

[Handwritten Signature]
Signature

Sworn to before me this 19th day of January, 2012.

[Handwritten Signature]
Notary Public



opened," said Brashears, whose accounts, which currently amount to about \$344,000. and was traveling at 10,200 mph relative to the Earth.

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NW Natural Main Office
220 NW Second Avenue
Portland, Oregon 97209-3991
1-800-422-4012, ext. 3589
Portland: (503) 226-4211 ext. 3589

Public Utility Commission of Oregon
550 Capitol Street, NE, Suite 215
PO Box 2148
Salem, Oregon 97308-2148
1-800-522-2404
Salem: (503) 378-6600

