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October 4, 2018

Public Utility Commission of Oregon
550 Capitol Street NE, Suite 215
P.O. Box 2148
Salem, OR 97308-2148

Re: Docket No. UM-1522 – Notice of Compliance and Update to Terms of Service

Dear Oregon Utility Commission Staff:

Pursuant to the requirements included in the Oregon Public Utility Commission's Order No. 12015, Paragraph 25 of Appendix A, issued on January 23, 2012, in Docket Number UM 1522, Virgin Mobile USA, L.P. ("Virgin Mobile") hereby provides 30-days prior notification to the Oregon Public Utility Commission of its intention to make enhancements to the Assurance Wireless Lifeline offers in Oregon. We wish to inform you of two changes in our plans.

First, Virgin Mobile is amending its broadband Lifeline offer to reflect 2 GB of data per month to comply with FCC requirements that go into effect on December 1, 2018. Such customers will continue to receive 750 domestic voice minutes and unlimited text messages monthly. Existing Lifeline broadband customers will receive this new offer based on their normal service cycle beginning November 1, with all broadband Lifeline subscribers migrated to the new plan no later than December 1, 2018. New Lifeline broadband customers will receive this offer beginning November 20, 2018.

Second, Virgin Mobile will be providing a voice-only Lifeline offer to its existing customers with feature phones of 1250 domestic voice minutes and unlimited text messages. Existing Lifeline voice-only customers will receive this new offer based on their normal service cycle beginning November 1, with all voice-only customers migrated to the new plan no later than December 1, 2018. This offer has no data allowance. This voice-only Lifeline offer will also be available to customers calling customer care and will be provided upon request.

Order No. 12015, Paragraph 25 sets forth a 30-day notification period obligation in the event that Virgin Mobile desires to make material changes to its terms of service. Accordingly, Virgin Mobile is submitting this notification letter in compliance therewith and respectfully requests staff's review and consideration of Virgin Mobile's enhanced service plan at its earliest convenience.

Please see Attachment 1 for the message that was delivered to Oregon Lifeline broadband customers (smartphone) and voice-only Lifeline customers (feature phone) respectively.

We appreciate Staff's continued and on-going collaborative efforts and look forward to speaking with you soon. If you have any questions regarding this notification, please feel free to contact me. I can be reached via email at: Kenneth.schifman@sprint.com or via telephone at: 913-315-9783.

Sincerely,

A handwritten signature in black ink that reads "Ken Schifman". The signature is written in a cursive, slightly slanted style.

Ken Schifman

Cc: via email Jon Cray, Kay Marinos

Attachment 1

Oregon	Smartphone Customers	ASWFREEMSG: PLAN UPGRADE! Beginning your December cycle, you will receive 2GB data each month. Reply End to Stop
Oregon	Feature Phone Customers	ASWFREEMSG: PLAN UPGRADE! Beginning your December cycle, you will receive 1250 FREE Voice Minutes each month. Reply End to Stop