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October 26, 2017

Public Utility Commission of Oregon
550 Capitol Street NE, Suite 215
P.O. Box 2148
Salem, OR 97308-2148

RE: Docket No. UM-1522 – Notice of Compliance and Update to Terms of Service

Dear Oregon Public Utilities Commission Staff:

Pursuant to the requirements included in the Oregon Public Utility Commission's Order No. 12015, Paragraph 25 of Appendix A, issued on January 23, 2012, in Docket Number UM 1522, Virgin Mobile USA, L.P. ("Virgin Mobile") hereby provides 30-days prior notification to the Oregon Public Utility Commission of its intention to make enhancements to the Assurance Wireless Lifeline offers in Oregon in exchange for collecting state subsidy support from the Oregon Telephone Assistance Program ("OTAP"). This notice filing also constitutes a notice of compliance with OAR 860-033-0035(1)(b), in the same manner that it has complied with OAR 860-033-0035 for Lifeline eligibility and verification, pursuant to any applicable waivers granted by the Commission. Virgin Mobile will follow the same process for determining OTAP state support eligibility as it follows for determining federal Lifeline support eligibility.

The service plan offering originally included in the Virgin Mobile stipulation to its ETC Designation Petition approved on December 1, 2015, did not include state OTAP support of \$3.50 per month. At that time, the parties supported a waiver of OAR 860-033-0035(1)(c), which expressly stated that the OTAP benefits include \$3.50 from the state fund. Through this communication, Virgin Mobile is notifying the Commission that it will comply with OAR 860-033-0035(1)(b) and provide the \$3.50 in state support to Oregon Lifeline customers. Oregon Lifeline Customers will receive the full benefit of the state OTAP support through enhancements to Virgin Mobile's service offering.

Virgin Mobile continues to brand its prepaid Lifeline service, “Assurance Wireless Brought To You By Virgin Mobile” (“Assurance Wireless”). In keeping with the evolution of the wireless market under the current plan, eligible customers in Oregon on a voice-only (no data) plan receive 500 anytime prepaid minutes and Unlimited free texts, eligible customers on a broadband (data and voice) plan receive 350 anytime prepaid minutes, Unlimited free texts and 500MB of Free data per month at no charge with additional blocks of service available entirely at the option of the customer.

Beginning on December 1, 2017, Virgin Mobile is enhancing its service plan offers for Oregon Assurance Wireless Lifeline consumers, in consideration for collecting the \$3.50 in state support from the OTAP fund for its Oregon Lifeline customers. Assurance Wireless’ eligible Lifeline and OTAP subsidy recipients on the voice-only plan will automatically receive 1000 anytime prepaid minutes and Unlimited free texts per month at no charge; and recipients on the broadband (data and voice) plan will automatically receive 750 anytime prepaid minutes, Unlimited free texts and 1GB of Free data per month at no charge. This transfer of the Assurance Wireless existing Lifeline customer base in Oregon to the new enhanced service plan offers (broadband and voice-only) will not trigger a new transfer port freeze obligation.

All new Assurance Wireless Lifeline subscribers in Oregon will receive the broadband Lifeline plan offer of 750 anytime prepaid minutes, Unlimited free texts and 1 GB of Free data per month. If new Assurance Wireless Lifeline subscribers desire to transfer to the voice-only service plan offer set forth above, they can call into Assurance Wireless’ Customer Care department to change to the voice-only plan offer.

Virgin Mobile will send the Assurance Wireless customers in Oregon a text message on or about 1/2/2018, informing them that they have received the enhancements to their applicable service plans, as set forth above. Exhibit A, attached hereto, sets forth the draft language of the text messages that will be sent to the voice-only and the broadband plan customers as well as the text message sent to Assurance Wireless broadband plan customers in October 2017, informing them of the increase in data to 1GB.

Order No. 12015, Paragraph 25 sets forth a 30-day notification period obligation in the event that Virgin Mobile desires to make material changes to its terms of service. Accordingly, Virgin Mobile is submitting this notification letter in compliance therewith and respectfully requests staff’s review and consideration of Virgin Mobile’s enhanced service plan at its earliest convenience.

We appreciate Staff’s continued and on-going collaborative efforts and look forward to speaking with you soon. If you have any questions regarding this notification, please feel free to contact me. I can be reached via email at: Kristin.l.jacobson@sprint.com or via telephone at: 707-816-7583.

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Thank you for your time and consideration.

Warmest Regards,

/s/ Kristin L. Jacobson

Kristin Jacobson

cc: Ms. Elaine Divelbliss, Esq.
Mr. Jon Cray, Oregon PUC
Ms. Kay Marinos, Oregon PUC

EXHIBIT A

Oregon AW customers will receive the following message on January 2, 2018:

Target: Oregon Smartphone customers

ASWFREEMSG: PLAN UPGRADE! You will now receive 750 FREE Voice Minutes each month.

Target: Oregon Feature Phone customers

ASWFREEMSG: PLAN UPGRADE! You will now receive 1000 FREE Voice Minutes each month.

Oregon AW customers with Smartphones already received the following message in October 2017:

ASWFREEMSG: On 11/20/17 you'll be upgraded to 1GB FREE Data each month! Thanks for your loyalty.