



**Kenneth Schifman**  
Director/Senior Counsel  
913-315-9783 (office)  
913-523-9827 (fax)

**Sprint State Government Affairs**  
6450 Sprint Parkway  
KSOPHN0314-3A753  
Overland Park, KS 66251  
[kenneth.schifman@sprint.com](mailto:kenneth.schifman@sprint.com)

November 25, 2019

Public Utility Commission of Oregon  
550 Capitol Street NE, Suite 215  
P.O. Box 2148  
Salem, OR 97308-2148

Re: Docket No. UM-1522 – Notice of Compliance and Update to Terms of Service

Dear Oregon Utility Commission Staff:

Pursuant to the requirements included in the Oregon Public Utility Commission’s Order No. 12015, Paragraph 25 of Appendix A, issued on January 23, 2012, in Docket Number UM 1522, Virgin Mobile USA, L.P. (“Virgin Mobile”) hereby amends the 30 day notification letter dated October 15, 2019 to the Oregon Public Utility Commission of its intention to make enhancements to the Assurance Wireless Lifeline offers in Oregon. The amendment is necessary to reflect subsequent changes to the minimum service standards for Lifeline adopted by the FCC.

The FCC’s Rules specify minimum service standards (“MSS”) for Lifeline service (47 C.F.R. Section 54.408). On November 19, 2019, the FCC issued an Order setting the broadband MSS at 3.0GB per month effective December 1, 2019,<sup>1</sup> representing a reduction from the 8.75GB MSS previously established by the FCC.<sup>2</sup> Consistent with the FCC’s November 19, 2019 Order, Virgin Mobile will set its broadband Lifeline offer to include 3.0GB of mobile broadband, 750 voice minutes and unlimited texts per month for all new and existing Assurance Wireless customers. In addition, all new and existing Assurance Wireless Lifeline customers are receiving a limited time promotional offer of 5.75GB of broadband data, free of charge. In Oregon, Assurance Wireless currently also offers a voice-only Lifeline plan of 1250 voice minutes and unlimited texts. This plan will remain in effect on December 1, 2019.

In the October 15, 2019 letter, Virgin Mobile indicated that it would begin charging for handsets if the MSS were to change to 8.75GB. With the FCC’s November 19, 2019 Order and with the setting of the MSS at 3.0GB, at the current time, Assurance Wireless does not intend to implement a charge for Lifeline handsets to new customers in the first quarter of 2020.

---

<sup>1</sup> *Lifeline and Link Up Reform and Modernization, Telecommunications Carriers Eligible for Universal Service Support, Connect America Fund, Order* released Nov. 19, 2019, FCC 19-116. The current (pre-Dec. 1, 2019) federal data MSS is 2.0GB per month.

<sup>2</sup> “Wireline Competition Bureau Announces Updated Lifeline Minimum Service Standards and Indexed Budget Amount,” FCC Public Notice DA 19-704, released July 25, 2019.

Please see Attachment 1 for the message to be delivered to existing Oregon Lifeline broadband customers regarding the increase of the MSS to 3.0GB. Since the voice-only plan will not change, the message will not be sent to voice-only plan customers.

We appreciate Staff's continued and on-going collaborative efforts. If you have any questions regarding this notification, please feel free to contact me. I can be reached via email at: [Kenneth.schifman@sprint.com](mailto:Kenneth.schifman@sprint.com) or via telephone at: 913-315-9783.

Sincerely,

A handwritten signature in black ink that reads "Ken Schifman". The signature is written in a cursive, slightly slanted style.

Ken Schifman

Cc: via email Jon Cray

## Attachment 1



### **Oregon Subscribers migrating from 2GB to 3GB plan:**

ASWFreeMsg: Good news! Your monthly plan now includes 3GB of data. Plus we're giving you an add'l 5.75GB of free data through your monthly cycle date. Enjoy!