



October 5, 2012

Public Utility Commission of Oregon
Residential Service Protection Fund

To Kathy Sheppard

I was admitted into the hospital on September 18, 2012. I am the only one that has been filling out and submitting the Residential Service Protection Fund.

I am now in the process of training Elizabeth in filling out and submitting the Residential Service Protection Fund report.

Please waive the late fee or penalty as this was an unexpected event.

Respectfully,

Rick Rose,
Preferred Connections Inc., NW

Administration & Sales Office
3555 Gateway St. Ste. 205, Springfield, OR 97477
Phone: (541) 242-0808
Fax: (541) 684-0283

Engineering and Support Coast Office
202 N. 8th St, Lakeside, OR 97449
Phone: (541) 759-2647
Fax: (541) 759-3214