

P O Box 4065 Monroe, LA 71211-4065 Tel: 318.388.9000

March 23, 2011

Late Payments

Oregon Public Utility Commission RSPF 550 Capital St NE STE 215 PO Box 2153 Salem, OR 97308-2153

To Whom it may Concern:

We are in receipt of your letter for United Telephone of the Northwest (Company ID OR25) stating penalties and interest owed due to late filings/payments. Due our recent merger with Embarq we have had a few issues. In this specific case, the vendor number we have set up for you had an Austin, Texas address. The checks were issued and mailed with the remittance on time, however, they were sent to the wrong address, and therefore caused the delay to get to the Oregon Public Utility Commission.

We respectfully request a waiver of penalties due. Out account has been up to date since the address issue was resolved, and our other three accounts (CenturyTel of Oregon, CenturyTel of Eastern Oregon, and CenturyTel Long Distance) have been in compliance for years. Enclosed is a check for the interest due to show our good faith effort to stay compliant.

Thank you in advance for your time and consideration. If you have any questions I can be reached at 318-330-6215 or heather.gilbreath@centurylink.com.

Sincerely,

Heather F Gilbreath Senior Accountant

Transaction Tax Compliance

CenturyLink

Enclosure (1)