



InfoStructure.net
telephone & internet

February 7, 2013

Oregon Public Utility Commission
RSPF
550 Capitol St., NE, Ste 215
PO Box 2153
Salem, OR 97308-2153

RE: RSPF – Company ID# OR8143

To whom it may concern:

Please note on Jan 18, 2013 we sent an email to Kathy Shepherd and Jon Cray of the Oregon RSPF department. Stating we had discovered a huge error in our billing system that dated back years. We asked for information on how far back we could process amendments and if it was possible to get an extension on this current (Dec 2012) months filing while we tried to fix our billing reports. Though, neither of them were available to respond due to furlough days and we got automated mail responses from their offices in their absence (enclosed).

We would like to request now an abatement of all penalties and fines for such late filing. We would like to respectfully point out we have filed in a timely manner every month for years with no late pays. In good faith we would hope for these P&I charges to be waived.

Thank You,

Kitty Whitt
Controller
kwhitt@infostructure.net

541.773.5000 Office
541.842.8213 Direct
541.732.4857 Fax
288 S Pacific Hwy
Talent, OR 97540

**OREGON PUBLIC UTILITY COMMISSION RESIDENTIAL SERVICES PROTECTION FUND
SURCHARGE REMITTANCE FORM**

Telecommunications Provider's Name and Business Office Address	
Telecommunications Provider: Prime Time Ventures, LLC	
Telephone: 541-842-8213	
City/State: Talent, OR	Zip: 97540
Preparer Name: Kitty O. Whitt	
Telephone: 541-842-8213	
Company Name (if different from provider):	
Preparer e-mail: kwhitt@infostructure.net	
Preparer Address: 288 S. Pacific Hwy	
City/State: Talent, OR Zip: 97540	

Report Month/Year
Month/Year: <u>Dec 2012</u> <input type="checkbox"/> Quarterly <input checked="" type="checkbox"/> Monthly
The remittance report and surcharge fees are due on the 21 st calendar day after the close of each monthly or quarterly billing
NOTE: Per OAR 860-033-006 Providers w/ 1000 or more customers must collect & submit RSPF surcharge fees monthly. Providers w/1000 or less customers must submit quarterly.

ILEC CLEC Radio Common Carrier (wireless)

- Number of telephone exchanges in use in Oregon.
- Total** Number of access lines and instruments (wireless) billed **and unbilled** during report period.
- Subtractions
 - Unpaid access line and wireless instrument billings
 - b. Number of lines paid by others due to interconnection agreements with:
 - c. Exempt lines
 - i. No dial out or dial in capability
 - ii. Pagers (without dial out or dial in capability)
 - iii. Co in operated instruments
 - iv. Security system lines
 - v. Entities that are exempt from paying the surcharge by federal or state law, including, but not limited to: regional housing authorities, municipal government bodies or public corporations, the State, Counties or political subdivisions, Native Americans, who are enrolled members of a tribe, and located on federally-recognized reservations, foreign government offices and services receiving exchange access service and certain federally chartered corporations specifically exempted from state excise taxes by federal statute, including federal banks and banking associations created under the Farm Credit System.
 - vi. Other: _____
 - d. Unbilled Access Lines (provide a brief description)
 - i. _____
 - ii. _____
 - iii. _____
 - e. Total Adjustments (lines 3a through 3d)
- Number of lines/instruments subject to surcharge (lines 2 – 3e)
- Current surcharge per line/instrument
- Surcharge amount due (line 4 x line 5)
- If this is a final report, please check this box.

COMPANY ID#: 8143	
1. 2975	
2. 2975	
3a.	
3b. 35	
3c.i	
3c.ii	
3c.iii	
3c.iv	
3c.v	
3c.vi	
3d.	
3e. 35	
4.	2940
5.	\$.12
6.	\$352.80

Signature Required- Print & Sign Kitty O. Whitt	Date 1/10/13
---	-----------------

I certify this report is true and correct and complies with Oregon Laws 1987, chapter 290, Section 7

Mail report and payment to:
Public Utility Commission
Residential Service Protection Fund
PO Box 2153
Salem OR 97308-2153

Make checks payable to: Public Utility Commission

**BEFORE THE PUBLIC UTILITY COMMISSION
OF OREGON**

SA 117

In the Matter of PRIME TIME VENTURES
LLC
(ID#8143)
Assessment of RSPF Late
Fees/Penalties/Interest

**NOTICE OF PROPOSED
ASSESSMENT**

The Public Utility Commission of Oregon (Commission) proposes to assess \$486.55 against you for Residential Service Protection Fund (RSPF) surcharge remittance late payment penalties, interest, and late report fees for December 2012.

As a telecommunications provider, you are required to submit monthly RSPF surcharge remittance reports and payments to the Commission. *See* OAR 860-033-0006. More specifically, OAR 860-033-0006(4) requires telecommunications providers to submit monthly surcharge remittance reports and payments to the Commission on or before the 21st calendar day after the close of each month. You failed to meet the requirements set out in OAR 860-033-0006(4) as follows: the December 2012 RSPF Surcharge Remittance Form was filed after the due date, and payment has not yet been received.

Pursuant to OAR 860-033-0006 and OAR 860-001-0050, the Commission proposes to assess against you \$486.55 which includes the following charges: late payment penalties, interest, and late report fee(s) for December 2012. Please note that specific amounts for each assessed charge are not included in order to protect the confidentiality of your underlying records. If you wish to know the specific amount for each assessed charge, please contact Kathy Shepherd at kathy.shepherd@state.or.us, (503) 378-4927.

The Commission will terminate this proceeding if you fulfill your RSPF obligations as stated in this Notice by 5:00 p.m. on 3/14/2013. RSPF forms and instructions are available at <http://www.puc.state.or.us/PUC/telecom/rspf>.

Make your check payable to Oregon Public Utility Commission/RSPF. Mail your payment and a copy of this Notice to: Oregon Public Utility Commission, Residential Service Protection Fund, PO Box 2153, Salem OR 97308-2153. If you have any questions, please contact Kathy Shepherd at kathy.shepherd@state.or.us, (503) 378-4927.

Phil Bayl
For David Poston

David Poston
Administrator
Central Services Division

RIGHT TO A HEARING

You are entitled to a hearing to contest this proposed assessment. If you want a hearing, you must file a written request for hearing with the Commission so that the Commission receives it within 30 days from the date of this Notice. Your request for hearing must specify all the reasons you dispute the facts alleged in this Notice. Instructions for filing a request for hearing can be found at <http://www.puc.state.or.us/PUC/eFiling/fcinstructions.shtml>.

If a request for hearing is not timely filed, your right to a hearing will be considered waived. Further, if you fail to timely request a hearing, or if you withdraw a request for hearing, or fail to appear at a scheduled hearing the Commission may issue a final order by default ordering the surcharge remittance assessment, fees, interest and penalties as stated in this Notice (adjusting for any applicable additional interest accrual). If the Commission issues a final order by default, the Commission designates the relevant portions of its files on this matter, including all materials that you have submitted relating to this matter, as the record for purpose of proving a prima facie case upon default.

Consent agenda -


For Commission use only:

Batch #	_____	Date	_____	Released	_____
Vendor #	_____	MC #	_____	Index	_____
				PCA	31000
				TC	190
Database	_____	Write off	_____	Audit	_____
					AR

JoA Craig
583-373-1400

Hi Kitty,

We received your 2/7/2013 letter requesting a waiver of the late fees/P&I for the late December 2012 filing. This NOTICE is the official document from which you can file a waiver request (the letter we sent previously is just a courtesy letter). I'm sorry, but I have to have you follow the instructions on the back of the NOTICE to file. You can use the same language from your 2/7 letter, but it does have to be filed through the official process. Sorry for the inconvenience!

Thanks! ~Kathy 

Kathy Shepherd
RSPF Compliance Specialist
Oregon Public Utility Commission
Residential Service Protection Fund



InfoStructure.net

288 South Pacific Highway • Talent, Oregon 97540 • Ph (541) 773-5000 • Fx (541) 535-7599

February 7, 2013

Oregon Public Utility Commission
RSPF
550 Capitol St., NE, Ste 215
PO Box 2153
Salem, OR 97308-2153

ENTERED
2/7/13
mailed

RE: RSPF – Company ID# OR8143

To whom it may concern:

Please note on Jan 18, 2013 we sent an email to Kathy Shepherd and Jon Cray of the Oregon RSPF department. Stating we had discovered a huge error in our billing system that dated back years. We asked for information on how far back we could process amendments and if it was possible to get an extension on this current (Dec 2012) months filing while we tried to fix our billing reports. Though, neither of them were available to respond due to furlough days and we got automated mail responses from their offices in their absence (enclosed).

We would like to request now an abatement of all penalties and fines for such late filing. We would like to respectfully point out we have filed in a timely manner every month for years with no late pays. In good faith we would hope for these P&I charges to be waived.

Thank You,

Kitty Whitt
Controller
kwhitt@infostructure.net

541.773.5000 Office
541.842.8213 Direct
541.732.4857 Fax
288 S Pacific Hwy
Talent, OR 97540



Shipment Receipt

Address Information

Ship to:	Ship from:
RSPF Department	Kitty Whitt
Oregon PUC	Infostructure
550 Capitol St., NE, Ste	288 S. Pacific Hwy
215	

SALEM, OR	Talent, OR
97308	97540
US	US
541-842-8213	5418428213

Shipment Information:

Tracking no.: 794706771951
 Ship date: 02/07/2013
 Estimated shipping charges: 14.69

Package Information

Service type: FedEx Express Saver
 Package type: FedEx Envelope
 Number of packages: 1
 Total weight: 1 LBS
 Declared Value: 0.00 USD
 Special Services:
 Pickup/Drop-off: pickup confirmation number:MFRA16

Billing Information:

Bill transportation to: InfoStructure-831
 Your reference: RSPF Tax Abatement P&I Letter
 P.O. no.:
 Invoice no.:
 Department no.:

Thank you for shipping online with FedEx ShipManager at fedex.com.

Please Note

FedEx will not be responsible for any claim in excess of \$100 per package, whether the result of loss, damage, delay, non-delivery, misdelivery, or misinformation, unless you declare a higher value, pay an additional charge, document your actual loss and file a timely claim. Limitations found in the current FedEx Service Guide apply. Your right to recover from FedEx for any loss, including intrinsic value of the package, loss of sales, income interest, profit, attorney's fees, costs, and other forms of damage whether direct, incidental, consequential, or special is limited to the greater of \$100 or the authorized declared value. Recovery cannot exceed actual documented loss. Maximum for items of extraordinary value is \$500, e.g., jewelry, precious metals, negotiable instruments and other items listed in our Service Guide. Written claims must be filed within strict time limits. Consult the applicable FedEx Service Guide for details. The estimated shipping charge may be different than the actual charges for your shipment. Differences may occur based on actual weight, dimensions, and other factors. Consult the applicable FedEx Service Guide or the FedEx Rate Sheets for details on how shipping charges are calculated.



Oregon Public Utility Commission
Residential Service Protection Fund
550 Capitol St NE Ste 215
Mailing Address: PO Box 2153
Salem, OR 97308-2153
www.rspf.org

January 28, 2013

Kitty Whitt
PRIME TIME VENTURES LLC
288 S PACIFIC HWY
TALENT OR 97540-6649

Company ID: #OR8143

RE: Late RSPF Surcharge Remittance – December 2012

PRIME TIME VENTURES LLC is late in paying its RSPF surcharge remittance for December 2012. The surcharge remittance payment in the amount of \$352.80 was due on January 22, 2013.

The RSPF surcharge remittance amount owed is past due and subject to a late report fee, late payment penalty, and an interest charge as follows:

- Late report fee: \$100.00
- Late payment penalty: \$31.75 (9% of the amount due not to exceed \$500.00)
- Interest charge: \$0.17 (9% per annum from the original due date up to January 28, 2013)

If you have not already done so, please pay the surcharge remittance amount, the late payment penalty, and the interest charge totaling **\$484.72** online at <http://apps.rspf.org> or by sending payment to the above address by **February 12, 2013**. Failure to pay the remittance surcharge and/or other charges will result in issuance of a NOTICE OF PROPOSED ASSESSMENT, may be a violation of your company's certificate of authority to offer telecommunications service in Oregon, and may be grounds for cancellation of that certificate, if applicable.

If you have questions, contact Kathy Shepherd at kathy.shepherd@state.or.us or 503 378-4927.

Kitty O. Whitt

Subject: FW: OR RSPF #8143

From: Kitty O. Whitt [mailto:kwhitt@infostructure.net]

Sent: Friday, January 18, 2013 2:20 PM

To: 'kathy.shepherd@state.or.us'

Subject: OR RSPF #8143

Hi Kathy,

Upon the completion of some of annual reports we have discovered a big error in our billing system, dating back years. The tax reports it is sending has been including some duplicate information – ie; line counts and I was wondering what the amendment process is and how far back are we allowed to amend? And is it possibly to get an extension on this current filing while we work on the billing system? Now that we have discovered this problem I do not want to file until I am sure about the figures.

And finally can you clarify a few things that have caused us some confusion in the office as a whole.

1: Does the RSPF only pertain to residential customers?

2: Also does this surcharge only apply to Analogue lines or are VOIP lines to be included in this surcharge?

Thank you, Kitty

Kitty Whitt

Controller of Controlling
kwhitt@infostructure.net

541.773.5000 Office
541.842.8213 Direct
541.732.4857 Fax
288 S Pacific Hwy
Talent, OR 97540



IS | InfoStructure.net

Kitty O. Whitt

From: SHEPHERD Kathy <kathy.shepherd@state.or.us>
Sent: Friday, January 18, 2013 2:21 PM
To: Kitty O. Whitt
Subject: Out of Office AutoReply: OR RSPF #8143

I am out of the office until Tuesday, January 22. I will get back to you as soon as I can when I return.

If you have an urgent RSPF surcharge matter that can't wait until my return, please contact Jon Cray, RSPF Program Manager, at jon.cray@state.or.us.

Kathy Shepherd, Compliance Specialist
Residential Service Protection Fund
Oregon Public Utility Commission
kathy.shepherd@state.or.us, (503) 378-4927

Kitty O. Whitt

Subject: FW: OR RSPF #8143

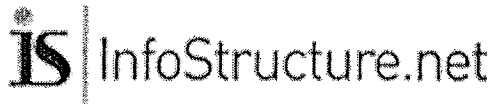
From: Kitty O. Whitt [<mailto:kwhitt@infostructure.net>]
Sent: Friday, January 18, 2013 2:29 PM
To: 'jon.cray@state.or.us'
Subject: FW: OR RSPF #8143

Can you please assist me with the below email in Kathy's absence.

Thank you, Kitty

Kitty Whitt
Controller of Controlling
kwhitt@infostructure.net

541.773.5000 Office
541.842.8213 Direct
541.732.4857 Fax
288 S Pacific Hwy
Talent, OR 97540



From: Kitty O. Whitt [<mailto:kwhitt@infostructure.net>]
Sent: Friday, January 18, 2013 2:20 PM
To: 'kathy.shepherd@state.or.us'
Subject: OR RSPF #8143

Hi Kathy,
Upon the completion of some of annual reports we have discovered a big error in our billing system, dating back years. The tax reports it is sending have been including some duplicate information – ie; line counts and I was wondering what the amendment process is and how far back are we allowed to amend? And is it possibly to get an extension on this current filing while we work on the billing system? Now that we have discovered this problem I do not want to file until I am sure about the figures.

And finally can you clarify a few things that have caused us some confusion in the office as a whole.
1: Does the RSPF only pertain to residential customers?
2: Also does this surcharge only apply to Analogue lines or are VOIP lines to be included in this surcharge?

Thank you, Kitty

Kitty Whitt
Controller of Controlling
kwhitt@infostructure.net

541.773.5000 Office
541.842.8213 Direct
541.732.4857 Fax

288 S Pacific Hwy
Talent, OR 97540



IS | InfoStructure.net

Kitty O. Whitt

From: CRAY Jon <jon.cray@state.or.us>
Sent: Friday, January 18, 2013 2:29 PM
To: Kitty O. Whitt
Subject: Out of Office AutoReply: OR RSPF #8143

I am out of the office Friday and Monday due to a state-mandated furlough and state observed holiday, respectively. I will respond to your e-mail when I return on January 22nd.

Thanks,
Jon Cray
Program Manager
Residential Service Protection Fund (RSPF)