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January 26, 2010

VIA ELECTRONIC AND U.S. MAIL

PUC Filing Center
Public Utility Commission of Oregon
PO Box 2148
Salem, OR 97308-2148

Re: UE 213 - In the Matter of the Application of Idaho Power Company for Authority to Increase its Rates and Charges for Electric Service in the State of Oregon

Attention Filing Center:

Enclosed in the above-referenced docket are an original and five (5) copies of the following:

1. Testimony of Mike Youngblood, Courtney Waites, Jim Hovda, and Perry Van Patten on behalf of Idaho Power Company; and
2. Testimony of George Compton and Lisa Gorsuch on behalf of Oregon Public Utility Commission Staff.

A copy of this filing was served on all parties to this proceeding as indicated on the attached certificate of service.

Please contact me with any questions.

Very truly yours,

Wendy McIndoo

cc: Service List

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CERTIFICATE OF SERVICE

I hereby certify that I served a true and correct copy of the foregoing documents on the parties of record in Docket UE 213, on the date indicated below, by email and U.S. first class mail addressed to said person(s) at his or her last-known address(es) indicated below.

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DATED: January 26, 2010



Wendy McIndoo

BEFORE THE PUBLIC UTILITY COMMISSION
OF OREGON

UE 213

IN THE MATTER OF THE APPLICATION)
OF IDAHO POWER COMPANY FOR)
AUTHORITY TO INCREASE ITS RATES)
AND CHARGES FOR ELECTRIC)
SERVICE IN THE STATE OF OREGON.)
_____)

IDAHO POWER COMPANY

REPLY TESTIMONY

OF

MICHAEL J. YOUNGBLOOD

January 26, 2010

1 **Q. Please state your name, business address, and present occupation?**

2 A. My name is Michael J. Youngblood and my business address is 1221 West
3 Idaho Street in Boise, Idaho.

4 **Q. By whom are you employed and in what capacity?**

5 A. I am employed by Idaho Power Company (“Idaho Power” or “Company”) as
6 the Manager of Rate Design in the Pricing and Regulatory Services Department.

7 **Q. Are you the same Michael J. Youngblood who previously submitted**
8 **direct testimony in this docket, UE 213?**

9 A. Yes, I am.

10 **Q. What is the purpose of your reply testimony?**

11 A. This testimony replies to certain arguments made by Citizens’ Utility Board of
12 Oregon (“CUB”) witnesses Bob Jenks and Gordon Feighner.

13 In particular, I will address three specific areas of Company policy as they relate to
14 the testimony submitted by Mr. Jenks and Mr. Feighner. In addition, Idaho Power witness
15 Courtney Waites will respond to the testimonies of Mr. Jenks and Mr. Feighner as these
16 relate to the specifics of the stipulated residential rate design and the Company’s residential
17 energy efficiency programs.

18 **Q. Before addressing the specific issues, do you have any general**
19 **observations about the CUB testimony?**

20 A. Yes. It appears to me that much of the testimony submitted by Messrs.
21 Jenks and Feighner is outside the scope of the issues identified by CUB to be addressed
22 separately from the Stipulation and supporting testimony. On page 1 of the Stipulation, lines
23 17 through 19, “CUB objects only to the Residential Rate Design portions of this Stipulation
24 and will file, on January 19, 2010, testimony only in opposition to the Residential Rate
25 Design portion of the Stipulation.” However, much of Mr. Jenks’ response testimony goes
26 far beyond this issue, to include long discussions on CUB’s historic opposition to various

1 time and season-related pricing programs and advanced metering infrastructure (“AMI”),
2 CUB’s dissatisfaction with the scope and direction of the UM 1415 proceeding and
3 workshops, and CUB’s disappointment that it has no intervenor funding for its hoped-for
4 expert witness, Ms. Alexander. Indeed, a significant portion of Mr. Jenks’ testimony appears
5 to have been tailored to position CUB in *future* dockets, rather than to respond to the narrow
6 issues presented by the residential rate design issue presented in *this* docket. In addition,
7 both Mr. Jenks and Mr. Feighner devote a significant amount of testimony arguing about
8 portions of the Stipulation to which they agreed—such as revenue allocation and certain rule
9 changes.

10 **Q. Has CUB already agreed to the revenue allocation between classes and**
11 **the specific rule changes specified in the Stipulation?**

12 A. Yes. For that reason, it is puzzling that both Mr. Jenks and Mr. Feighner
13 discuss the “irrigation subsidy” issue as if it has an effect on rate design. It does not. The
14 revenue requirement allocated to the residential class is set and agreed to by all Parties to
15 the Stipulation. In addition, Mr. Feighner brings up changes in definitions in Rule B and
16 contends that Rule B should remain unchanged, even though CUB did not oppose in the
17 Stipulation any rule changes proposed by the Company.

18 **Q. How does the Company propose to address these extraneous issues**
19 **put forth by CUB?**

20 A. The Rule B issue will be discussed in Ms. Waites’ reply testimony to correct
21 CUB’s apparent misunderstanding of the effect of the Company’s change to the definition of
22 Billing Period. With regard to CUB’s revenue allocation between classes or inter-class
23 subsidies, the Company does not plan to address these issues at this time. However, in
24 future dockets where these items are at issue, the Company will give each issue its proper
25 review and consideration. In my reply testimony presented here, I will just address three
26 policy issues as they relate to the contested topic of rate design.

1 **Q. What is the first policy issue related to rate design?**

2 A. The first policy issue is the Company's support for—and CUB's opposition
3 to—the stipulated seasonal rates that are a component of the stipulated Residential Rate
4 Design. It does not appear that the CUB objects to the current tiered rate structure, which
5 the Company has had in place in Oregon since 1986, although CUB may suggest a
6 difference in the exact kilowatt-hour break between the blocks. CUB objects to the seasonal
7 rates arguing that they would not reduce consumption and would confuse residential
8 customers.

9 **Q. Please reiterate the Company's objectives for rate design.**

10 A. The Company's objectives in its original rate design in this docket were to (1)
11 establish prices that primarily reflect the costs of the services provided, (2) have cost-based
12 rate proposals designed to align with and encourage energy efficiency, and (3) provide
13 consistency and continuity through the Company's service territory. While the stipulated
14 Residential Rate Design departs in some ways from the Company's original proposal, it
15 does adhere to these fundamental objectives.

16 **Q. Does the CUB proposal, to establish residential rates based solely on**
17 **annual rather than seasonal costs, send the correct price signals and encourage**
18 **energy efficiency?**

19 A. No. CUB's proposal to rely solely on annual as opposed to seasonal rates
20 conflicts with the Company's first two objectives of establishing prices that reflect the costs
21 of the services provided and to have cost-based rate proposals designed to align with and
22 encourage energy efficiency. To encourage the efficient use of energy, it is important for
23 residential customers to be aware of seasonal costs that the Company experiences. Prices
24 that reflect seasonal costs provide better and more accurate cost signals than prices that
25 reflect annual costs. CUB's proposal suggests a rate design that would not meet either of
26

1 these fundamental rate design principals and promotes short-term goals at the expense of
2 long-term thinking.

3 **Q. What do you mean by short-term rather than long-term thinking?**

4 A. The unit cost per kilowatt-hour to provide Residential Service is significantly
5 higher during the summer months than it is during the non-summer season. As a result, it
6 costs the Company more to serve the residential customer during the summer months. The
7 Staff and Company agree with economic theory that rational and informed consumers
8 respond to appropriate price signals. A seasonal rate structure with higher prices for the
9 summer months better reflects the costs to serve this class during the summer months.
10 With this appropriate price signal, customers can make choices to reduce their consumption
11 and to use energy more efficiently. By doing so, this action helps delay future need for
12 additional peaking or base load resources. Long-term thinking looks into the future, and
13 tries to enable changes in habits or consumptive patterns now, which can help reduce the
14 need or cost of resources in the future. Short-term thinking would focus on mitigating the
15 immediate price today, without consideration of how the current consumptive behavior on a
16 flat rate or non-seasonal rate may drive the need for more and larger resources sooner,
17 requiring additional revenue recovery and higher rates later.

18 **Q. What is the next Company policy issue you would like to discuss?**

19 A. I would like to discuss the Company's policy addressing low-income
20 customers or customers who may have other special needs. Mr. Jenks argues that rate
21 design should consider the price response of "elderly couples dealing with dementia, young
22 families dealing with sick children, families dealing with grief, households dealing with
23 unemployment, and individuals dealing with mental illness." Idaho Power is not indifferent to
24 the plight of customers who may have special needs. Indeed, since 2004, the Company has
25 employed a program manager to work in the communities we serve to identify and provide
26 critical services to our customers with special needs. This program manager works with

1 regional social service and Oregon State agencies to provide energy assistance and home
2 weatherization services for qualified customers and coordinates symposiums bringing local
3 agency offices together to improve services for our special needs customers. The program
4 manager coordinates Project Share, the Company's voluntary fuel fund with the Salvation
5 Army and administers the Gatekeeper program that utilizes Company field staff to support
6 and assist vulnerable elderly people who need help but may be unable to seek assistance
7 on their own. Through this community work, the Company is better able to understand the
8 needs of our most vulnerable customers, incorporates this understanding into our planning
9 process, and ultimately serves those customers better. However, with regard to rate design,
10 the Company's policy is that proper rate design should be structured according to principles
11 that benefit the greatest number of customers, while special needs customers can and
12 should be assisted through additional programs established to provide assistance targeted
13 specifically for those customers. It would not make sense for the Commission to reject a
14 rate design that produces the most benefits for customers as a whole in order to benefit a
15 small subset of a class of customers.

16 **Q. What types of assistance are available to Idaho Power's customers with**
17 **special needs?**

18 A. Through the Weatherization Assistance for Qualified Customers ("WAQC")
19 program, Idaho Power provides financial assistance to Idaho and Oregon Community Action
20 Partnership ("CAP") agencies to help cover the cost for weatherization of electrically heated
21 homes of qualified customers. Energy Assistance can be provided through Low Income
22 Home Energy Assistance ("LIHEAP"), a federally funded program for qualified households.
23 The Company has a number of energy efficiency programs designed to help all customers
24 save on their monthly bill, reducing energy consumption and helping offset the growing need
25 to build new resources. Ms. Waites will discuss these further in her testimony. In addition,
26

1 the Company's Budget Pay plan is a convenient payment plan designed to help customers
2 keep their electricity bills manageable all year long.

3 **Q. Is the Company's Budget Pay plan consistent with the Company's**
4 **policy to provide effective price signals through its rate design?**

5 A. Yes. The stipulated Residential Rate design is the rate structure that
6 determines how electric service is priced. The Company's Budget Pay plan is a payment
7 option for customers to help them predict and budget utility payments. Seasonal rates do
8 not undermine these goals because the Budget Pay plan only addresses the payment
9 schedule, not the underlying rates.

10 **Q. Will a residential customer who participates in the Company's Budget**
11 **Pay plan still receive the same price signal encouraging the efficient use of energy?**

12 A. Yes. Budget Pay customers' bills look just like all other residential customers'
13 bills, with the additional line items of "Budget Pay" and "Budget Balance" included. The
14 monthly usage and the determination of the monthly charges will still be shown on the
15 customer's bill; however, the monthly payment amount will be the same month to month. It
16 is incumbent on the customer to monitor their monthly usage and use energy efficiently so
17 that a large annual adjustment in their Budget Pay plan will not be necessary.

18 **Q. What is the third Company policy you would like to discuss?**

19 A. The third Company policy has to do with CUB's proposal for the Commission
20 to order that the PCAM (Power Cost Adjustment Mechanism) be used to bring irrigation
21 customers closer to their cost of service. Again, please note that CUB has already accepted
22 the Stipulation containing an agreed-upon class allocation of revenue requirement.
23 Nevertheless, what is the appropriate forum to address cost allocation issues and inter-class
24 subsidies is the question at hand. The Company asserts that the appropriate forum is a
25 general rate case filing, when a full and current cost-of-service analysis, marginal cost
26 analysis, and final revenue requirement allocation is performed. This process is well vetted

1 and allows all parties to comment and intervene. The Company's current Annual Power
2 Cost Update ("APCU"), which the Company assumes was the intent of CUB's proposal
3 since the PCAM is an automatic adjustment clause as defined in ORS 757.210, is
4 specifically for the annual rate revisions due to changes in the Company's projected Net
5 Power Supply Expense. It is focused on a single issue with a prescriptive process for the
6 variable to be considered as part of the update. The APCU adjustment rate is subject to
7 increases or decreases, and may be made without prior hearing to reflect increases or
8 decreases, or both, in the Net Power Supply Expense.

9 **Q. Why do you believe CUB proposes to address revenue requirement**
10 **allocation issues through an automatic adjustment clause?**

11 A. While the Company's APCU and PCAM have been in effect for only a little
12 over a year, the Staff has held one workshop to discuss the allocation of the APCU to
13 different classes. Currently the rate adjustment is an equal cents-per-kilowatt-hour. Large
14 power users with high load factors have expressed a concern that this methodology unfairly
15 allocates the revenue adjustment. CUB was present at this workshop; however, the
16 irrigation customers were not represented. During the conversation, a side issue was
17 discussed—that of the "irrigation subsidy" that was stipulated to in the Company's general
18 rate case. There was great interest by both the industrial customers and CUB that they
19 could remedy this apparent inequity through the APCU. However, the Company does not
20 support this concept. The Company maintains that the APCU and the PCAM are single
21 issue, automatic adjustment clause mechanisms, and should not be used to address other,
22 unrelated issues.

23 **Q. Does this conclude your reply testimony?**

24 A. Yes, it does.

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BEFORE THE PUBLIC UTILITY COMMISSION
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UE 213

IN THE MATTER OF THE APPLICATION)
OF IDAHO POWER COMPANY FOR)
AUTHORITY TO INCREASE ITS RATES)
AND CHARGES FOR ELECTRIC)
SERVICE IN THE STATE OF OREGON.)
_____)

IDAHO POWER COMPANY
SUPPLEMENTAL DIRECT TESTIMONY
OF
COURTNEY WAITES

January 26, 2010

1 **Q. Please state your name.**

2 A. My name is Courtney Waites.

3 **Q. Are you the same Courtney Waites who has previously presented direct**
4 **testimony in this case?**

5 A. Yes, I am.

6 **Q. Have you had the opportunity to review the Response Testimony**
7 **objecting to the Stipulation of the Citizens' Utility Board of Oregon ("CUB") filed by**
8 **witnesses Bob Jenks and Gordon Feighner?**

9 A. Yes, I have.

10 **Q. What is the scope of your testimony in this proceeding?**

11 A. My testimony will respond to issues raised by Mr. Jenks and Mr. Feighner
12 regarding the residential rate design proposal contained in the Stipulation. It should be
13 noted that any omission on my part in addressing issues raised by the parties does not
14 indicate my concurrence with those issues.

15 **Q. What is the Company's current Oregon residential rate structure?**

16 A. Currently, Oregon residential customers have a two-tier inclining block rate
17 year-round. Oregon residential customers pay a base energy charge for the first 300 kWh
18 of energy used per month (the first block) and an energy charge that is approximately 25
19 percent higher per kWh for all energy used over 300 kWh (the second block).

20 **Q. The Parties, with the exception of CUB, agreed to the residential rate**
21 **structure contained in the Stipulation. Please describe the agreed-upon rate**
22 **structure.**

23 A. The Parties, with the exception of CUB, agreed to a seasonal two-tier
24 inclining block rate with a new first block level of 1000 kWh; the first block rate would apply
25 to energy usage from 0-1000 kWh and the second block rate would apply to all energy
26 usage over 1000 kWh.

1 **Q. How is a seasonal two-tier inclining block rate different from the**
2 **existing two-tier inclining block rate?**

3 A. Currently, the rate Oregon residential customers pay for energy usage in the
4 first block is the same rate year round. The rate Oregon customers pay for the energy
5 usage in the second block, which is approximately 25 percent per kWh higher than that of
6 the first block, is also the same year round. The seasonal two-tier inclining block rate
7 agreed to in the Stipulation includes an energy charge for the first block that stays the same
8 throughout the year, just like the current rate structure. However, the energy charge for the
9 second block varies by season. The proposed seasons are Summer, which includes the
10 months June, July, and August, and Non-summer, which includes the months September
11 through May.

12 **Q. So the only difference between the current rate structure and the one**
13 **agreed to in the Stipulation is the block level and the rate charged for the second**
14 **block of energy use?**

15 A. Yes. The new residential rate structure contained in the Stipulation is a block
16 level that breaks at 1000 kWh rather than 300 kWh and a rate for the second block of
17 energy that changes each season rather than staying constant year round.

18 **Q. Please restate the Company's overall objectives for residential rate**
19 **design.**

20 A. As explained in the direct testimony, the Company's overall objectives with
21 regard to rate spread and rate design are to (1) establish prices which primarily reflect the
22 costs of the services provided, (2) have cost-based rate proposals designed to align with
23 and encourage energy efficiency, and (3) provide consistency and continuity throughout the
24 Company's service territory.

25 **Q. Does the Stipulation's rate design meet the Company's overall**
26 **objectives?**

1 A. Yes, it does. The Stipulated residential rate design (a) establishes prices that
2 primarily reflect the costs of the service provided, (b) has cost-based rates that align with
3 and encourage energy efficiency, and (c) provides a little more consistency and continuity
4 throughout the Company's service territory. Ren Orans' summary of inclining block rates in
5 his article "Inclining for the Climate" in Public Utilities Fortnightly (May 2009), attached as
6 Exhibit 1501, explains why utilities use this rate design to meet objectives:

7 "An inclining block rate is consistent with accepted criteria for
8 utility ratemaking. It promotes efficient consumption. Since
9 the per-kWh charge rises with consumption, it has the correct
10 price signal in a rising marginal-cost environment. Plus it fairly
11 apportions the costs of service. In a rising marginal-cost
environment, it assigns a higher proportion of costs to large
customers, who bear greater responsibility for the increasing
costs."

12 **Q. CUB Witness Mr. Jenks states the sole purpose of a summer seasonal**
13 **rate is to discourage residential air-conditioning usage. Is this a correct statement?**

14 A. No. It is true that a higher summer rate should encourage energy efficiency
15 during the summer months. However, the primary reason the Company is promoting
16 seasonal rates is to meet the main objective for rate design, which is to establish prices that
17 reflect the costs of the services provided. As shown in Exhibit 1502 (an updated version of
18 Mr. Tatum's Exhibit Idaho Power/803 which has been adjusted to reflect the agreed-upon
19 cost-of-service methodology and stipulated revenue requirement) at line 24, columns D and
20 E, the unit cost for Residential Service is \$0.08768 per kWh and \$0.05254 per kWh for the
21 summer and non-summer seasons, respectively. It costs the Company more to serve
22 residential customers during the summer months. A seasonal rate structure with higher
23 prices for the summer months better reflects the costs to serve this class during those
24 summer months.

25 **Q. CUB Witness Mr. Feighner states that "[r]esidential customers do not**
26 **drive the summer peak." Do you agree?**

1 A. No. The statement is not correct for the Idaho Power system. As I stated in
2 my direct testimony, while the Oregon residential customer class' annual peak demand is
3 forecasted to occur in January, the Oregon residential class represents 30 percent of the
4 Oregon jurisdictional contribution to the annual system peak, which is forecasted to occur in
5 July. The Oregon residential class is the second highest contributor to the Oregon
6 jurisdictional share of the annual system peak behind only the industrial customer class,
7 which contributes 32 percent. Furthermore, the residential class contribution to the monthly
8 peak demand levels during the other two summer months is a significant driver of the
9 Company's summer monthly system peaks, approximately 32 percent in June and 35
10 percent in August on an Oregon jurisdictional basis. The residential customer class is the
11 single largest contributor to the Company's June and August monthly peaks on an Oregon
12 jurisdictional basis.

13 **Q. At line 9 on page 2 of Mr. Jenks' testimony he states "the rate increase**
14 **is not in fact related to the actual costs incurred by Idaho Power during the months**
15 **when bills would be affected." Is his statement accurate?**

16 A. No. The summer season rate proposal contained in the Stipulation attempts
17 to match seasonal revenues to seasonal costs. Based upon the Stipulated cost-of-service
18 study, 64 percent of the Company's revenue requirement is comprised of costs and
19 revenues that vary by season. Of the revenue requirement that is identified as seasonal in
20 nature, 85 percent is generation-related. According to the same cost-of-service study,
21 approximately 58 percent of the generation-related revenue requirement allocated to the
22 residential class is attributed to the months of June through August. The Stipulated
23 residential rate design does indeed align that class' rate increase with actual costs incurred
24 by the Company during the summer months (CUB/100, Jenks/2).

25 **Q. Mr. Feighner asserts that there is a lack of a direct correlation between**
26 **the tail block price assessed and the marginal cost of service. Do you agree?**

1 A. No. Mr. Feighner reasons that “it is difficult to support Idaho Power’s position
2 that seasonal rates are meant to reflect the Company’s higher energy costs in the summer
3 months when June marginal energy costs are below the annual average and below several
4 other months.” However, Mr. Feighner failed to look at the marginal energy costs during all
5 12 months of the year. While June’s marginal costs are below the annual average, there
6 are several months where the energy marginal costs are *above* the annual average. For
7 example, September falls during the Company’s lower priced, non-summer season.
8 Seasonal pricing is not exact. The most appropriate way to reflect the marginal energy
9 costs signal would be to have an inclining block rate that adjusted rates according to the
10 marginal cost of energy each month. However, that approach would be too confusing for
11 customers. Seasonal rates are an alternative; higher priced months can be grouped
12 together in commonly referred to categories, such as summer, and lower priced months can
13 be categorized as non-summer.

14 When grouped in the Stipulation’s proposed seasons, summer containing the months
15 June through August and non-summer containing September through May, the average
16 marginal cost of energy per season is \$0.08427 per kWh and \$0.05232 cents per kWh,
17 respectively. This value does not include the marginal costs of capacity which also drives
18 prices. According to the Company’s marginal cost study, the marginal costs of generation
19 and transmission capacity is at the highest level during June and July, which is an important
20 factor that Mr. Feighner fails to include in his analysis.

21 **Q. Both CUB witnesses Mr. Jenks and Mr. Feighner indicate residential**
22 **customers’ rates are being structured to subsidize the rates of others (primarily the**
23 **irrigation customers). Is this true?**

24 A. No. The class revenue requirement is part of the cost allocation process.
25 Any subsidies created through that process were agreed upon by all parties, including CUB,
26 as part of the Stipulation. In addition, any subsidies produced do not impact rate design.

1 The rate design proposed simply takes the agreed upon revenue requirement for the
2 residential class and spreads it to the various rate components.

3 **Q. CUB witness Mr. Jenks states that many customers prefer simplicity in**
4 **pricing. Do you agree?**

5 A. I do agree that many customers prefer simplicity in pricing. However, I
6 disagree that the Stipulated rate design is hard to understand. In his article “Inclining for the
7 Climate” in Public Utilities Fortnightly (May 2009), Ren Orans describes an inclining block
8 rate as fair and functional. He states “the inclining block rate is non-discriminatory and easy
9 to understand. The rate applies to all customers in the residential class, with bill differences
10 reflecting consumption differences. Though more complicated than a flat rate, an inclining
11 block rate remains easy to understand.”

12 **Q. How long has an inclining block rate been in place for Oregon**
13 **residential customers?**

14 A. The inclining block rate structure in effect now, with a break point at 300 kWh,
15 was put in place for residential customers in Oregon in 1986.

16 **Q. Will adding a seasonal component to an inclining block rate make the**
17 **design too complicated?**

18 A. No, not in my opinion. As I stated earlier, the rate for the first block of energy
19 use will remain constant throughout the year. The only seasonal change will be the rate for
20 the second block of energy use.

21 **Q. Are seasonal block rates common?**

22 A. The Company has had seasonal rates in its Idaho jurisdiction since 2004.
23 Likewise, as Orans points out “summer inclining block rates are well established in the West
24 Coast and Southwest states, where in most cases at least one of the two largest utilities has
25 inclining block residential rates. They are also prevalent in the Southeast and, to a lesser
26

1 extent, in the Northeast and around the Great Lakes. Further, “in the West, Southeast, and
2 Great Lakes regions, inclining block rates also are widely used in non-summer seasons.”

3 **Q. You stated that residential customers in your Idaho jurisdiction have**
4 **had seasonal rates since 2004. Does the Company make any attempt to notify your**
5 **Idaho residential customers of the higher seasonal rates?**

6 A. Yes. As shown in Idaho Power Company’s Response to CUB’s Data
7 Request No. 41, each May, prior to the beginning of the summer seasonal rates, Idaho
8 customers receive a bill message on their electric bills indicating higher summer rates are in
9 effect each year during the months of June, July, and August to reflect the increased costs
10 of meeting summer energy demands. In addition, the previous two issues of the June/July
11 Customer Connection brochures have included an article with suggestions to help
12 customers reduce their summer electricity bills and an article reminding customers of the
13 summer rate effective data as well as describing the Company’s tiered rate structure.

14 **Q. Does the seasonal rate structure meet other Company objectives with**
15 **regard to rate design?**

16 A. Yes. A seasonal rate structure also meets the Company’s objective of having
17 cost-based rates that align with and encourage energy efficiency. As Mr. Youngblood states
18 in his supplemental direct testimony, the proposed seasonal rate structure, coupled with the
19 tiered block design proposal, does just that. With higher rates in the summer, along with
20 higher rates for all energy consumed over 1000 kWh a month, customers are given the price
21 signals to encourage the efficient use of energy. Customers are encouraged to conserve
22 and use less energy during the summer months when it costs the Company the most to
23 provide that energy.

24 **Q. How does the Stipulated rate design proposal encourage energy**
25 **efficiency?**

26

1 A. As I pointed out earlier, inclining block rates, like those currently in effect for
2 Oregon residential customers, provide an incentive to customers to conserve energy. By
3 charging customers a higher rate for energy as the amount of energy usage increases,
4 customers are given a price signal to encourage energy efficiency. Furthermore, by adding
5 seasonality to the second block energy rate, customers are sent a price signal more
6 reflective of current costs. CUB witness Mr. Jenks agrees that when combined with good
7 energy efficiency programs, tiered rates can have an important role to play in encouraging
8 load reduction.

9 **Q. But Mr. Jenks states that “CUB’s examination of Idaho Power**
10 **Company’s energy efficiency program suggests that the residential energy efficiency**
11 **programs available to customers may not be robust enough to support tiered rates in**
12 **Oregon.” Do you agree with this statement?**

13 A. No, I do not. As shown in Idaho Power Company’s Response to CUB’s Data
14 Request No. 37, the Company offers sixteen energy efficiency programs, education and
15 outreach initiatives, and market transformation efforts to residential customers throughout its
16 service territory:

- 17 1. A/C Cool Credit
- 18 2. Home Improvement Program
- 19 3. Ductless Heat Pump Pilot
- 20 4. Energy Efficient Lighting
- 21 5. Energy House Calls
- 22 6. ENERGY STAR® Homes Northwest
- 23 7. Heating and Cooling Efficiency
- 24 8. Home Products Program
- 25 9. Home Weatherization Pilot
- 26 10. Oregon Residential Weatherization

- 1 11. Rebate Advantage
- 2 12. Weatherization Assistance for Qualified Customers
- 3 13. See Ya Later Refrigerator
- 4 14. Residential Education Initiative
- 5 15. Northwest Energy Efficiency Alliance
- 6 16. Local Energy Efficiency Funds

7 Of these 16 programs, only two are not offered to our Oregon customers. One is the
8 Home Weatherization Pilot, which is a pilot tested by a Community Action Partnership
9 agency in the eastern Idaho area and the other is the Home Improvement Program. The
10 Home Improvement Program provides a cash incentive for professional installation of attic
11 insulation. This specific program has not been offered to our Oregon customers because
12 incentives are available for attic insulation through the Residential Energy Conservation
13 Program.

14 These 14 programs offer Oregon customers a wide range of options to encourage
15 energy conservation, as well as options that require little or no investment on the customer's
16 part. Additionally, even as I was preparing this testimony, Idaho Power was featured in the
17 New York Times for its efforts in energy efficiency (see Exhibit 1503). The rate structure
18 provides the Oregon residential customer the economic incentive to take other actions that
19 influence customer consumption unrelated to a specific utility program.

20 **Q. CUB Witness Mr. Jenks expresses his concern for Oregon residential**
21 **customers not able to afford capital investments in energy efficiency products. What**
22 **are some of the energy efficiency programs offered to residential customers in**
23 **Oregon that require little or no investment on the customer's part?**

24 A. Through the Company's Residential Education Initiative, the Company offers
25 information or special presentations educating customers about wise and responsible
26 energy use. For as little as \$1 per bulb, customers can purchase an energy efficient

1 compact fluorescent light (“CFL”). Energy House Calls is a program designed for residents
2 of manufactured homes heated by an electric furnace or heat pump, that provides testing
3 and sealing of ductwork, installation of CFLs, air filter replacement, and checking of hot
4 water temperature, all free of charge. Weatherization Assistance for Qualified Customers
5 provides free weatherization measures for electrically-heated homes. Finally, the A/C Cool
6 Credit program provides a \$7 per month credit for customers who permit the Company to
7 install a load control device on their air conditioner, allowing the Company to cycle it on a
8 few June, July, and August afternoons during periods of high electric demand.

9 **Q. Witness Mr. Feighner argues that “Idaho Power appears to have had a**
10 **decent amount of success in implementing energy efficiency programs in its Idaho**
11 **service territory, but has achieved poor results in its Oregon service territory” and**
12 **that “these results indicate a lack of Company effort.” Do you agree?**

13 A. No. As I have shown above, other than the two exceptions, the Company’s
14 energy efficiency offerings in Oregon mirror those in Idaho. Moreover, efforts to market
15 energy efficiency offerings in Oregon also mirror those in Idaho. While it is true that Oregon
16 participation in some programs is very small when compared to Idaho participation, it is also
17 true that Oregon participation in other programs is very strong – in the neighborhood of 10
18 and even 20 percent. Overall, when estimating program participation during program
19 planning, the Company generally assumes 5 percent of total program participants to be
20 Oregon residents.

21 **Q. Mr. Jenks states that there is lack of evidence to show that imposing**
22 **the proposed price signals on winter-peaking residential customers will be effective**
23 **in reducing peak energy consumption. Do you agree?**

24 A. No. The Company has data supporting the fact that price increases will result
25 in reduced usage. Mr. Jenks explicitly acknowledges this fact when he says “historically, we
26 can see that weather-normalized usage declines after large bill increases.” A higher second

1 tail block rate will have a greater impact on the higher use customers. The price signals
2 sent through the rate design coupled with the 26.3 percent overall increase for the
3 residential class will be a strong energy efficiency message to customers. Mr. Jenks
4 agrees: "Because bills are going up so significantly, customers are receiving strong price
5 signals that encourage conservation."

6 **Q. CUB Witness Mr. Jenks points out that electric service is an essential**
7 **service that is provided by a monopoly and that customers do not have the ability to**
8 **shop elsewhere if they do not like the cost or pricing plans offered. How does the**
9 **Stipulated rate design address this concern?**

10 A. It is important to note that while electric service is an essential and is
11 necessary, not all electric use is. The rate design agreed upon by the Parties, with the
12 exception of CUB, takes this into account. As I mentioned in my direct testimony, increasing
13 the block level of the first block of energy from the current 300 kWh level allows for more
14 energy use to be priced at the lowest rate. A block level of 1000 kWh, which is the level set
15 in the Stipulation, will cover what the Company considers as basic electric usage, estimated
16 at approximately 500-850 kWh (Idaho Power/900, Waites/7). The second block rate, for
17 usage above 1000 kWh, is intended to encourage more efficient discretionary consumption,
18 such as for radios, televisions, clothes washers and dryers. The Stipulated rate design will
19 generally have the greatest impact on higher use customers; customers whose usage falls
20 around 1000 kWh will see an average increase of approximately 21 percent, while
21 customers who use 3000 kWh will see an increase of approximately 30 percent.

22 **Q. CUB Witness Mr. Jenks states Idaho Power Company is asking to**
23 **extend billing cycles to as long as 36 days. Is this correct?**

24 A. No. Mr. Jenks is confused about the Company's proposed change to a
25 definition in Rule B. Billing cycles are the Company's schedules for meter reading and
26 billing. The Company has 21 billing cycles that encompass each revenue month and is not

1 changing any of the billing cycles. However, the Company is proposing to change the
2 definition of "Billing Period" in Rule B to state that a normal billing period is considered to be
3 27 to 36 days. As stated in Company witness Mr. Youngblood's direct testimony (Idaho
4 Power/1200 Youngblood/6), the change is being made to minimize the number of bills that
5 include prorated billing components.

6 **Q. Why is this change being made?**

7 A. As part of the Company's billing process, meter reading lists are prepared
8 three days in advance of the read date. If a meter is installed for a customer, either due to a
9 new service or as part of meter maintenance, three days or less before the scheduled read
10 date for the route, the customer's meter will not be included on the meter reading list for that
11 month's reading. When this situation occurs, the period of time between when the meter
12 was installed and when it is read can exceed 33 days. When the number of days in the
13 billing period exceeds the current upper limit of 33 days, the Service Charge, Basic Charge,
14 and Demand Charge are prorated to recognize the longer billing cycle. If the definition of a
15 normal billing period is changed to 27 to 36 days, proration of the Service Charge, Basic
16 Charge, and Demand Charge will not be required in these circumstances.

17 **Q. CUB witness Mr. Feighner states "this rule change would have the**
18 **potential to be harmful to customers in all months" because it would extend the 30-**
19 **day billing cycle an additional six days. Is the Company proposing to also change the**
20 **number of days in a billing cycle?**

21 A. No. As shown in Idaho Power Company's Response to CUB's Data Request
22 No. 44, the average number of days in the billing cycles of 2007, 2008, and 2009 are 29-32
23 days. In fact, those combined years had 2 months with an average of 29 days, 15 months
24 with an average of 30 days, 15 months with an average of 31 days, and 4 months with an
25 average of 32 days.

26

1 **Q. Is the Company’s normal billing period in the Idaho jurisdiction defined**
2 **as 27 to 36 days?**

3 A. Yes. The normal billing period was extended to 36 days in the Company’s
4 Idaho jurisdiction in 2008.

5 **Q. Are you able to quantify the impact this change had to your Idaho**
6 **customers?**

7 A. In 2009, less than .22 percent (22/100th of 1 percent) of all customers’ bills
8 included a billing cycle that was 34-36 days, of which almost all were due to a starting bill or
9 an ending bill.

10 **Q. Mr. Feighner indicates a concern of billing cycle timing and seasonal**
11 **rates. He states that “very few customers will have their billing cycles perfectly**
12 **coincide with the June 1 through August 31 period that constitutes the summer**
13 **seasonal rate period” and that the “vast majority of customers will have this period**
14 **spread across four billing cycles – May-June, June-July, July-August, and August-**
15 **September.” Is this correct?**

16 A. Yes it is.

17 **Q. CUB believes issues may arise during overlapping billing cycles. For**
18 **example, customers’ energy use during a heat wave that runs from May 28 - 31 may**
19 **be billed at the higher summer rate because of the Company’s prorating formula.**

20 A. Due to current meter data and the Company’s billing system constraints,
21 energy usage during season changes is prorated based on the number of days in the billing
22 cycle that fall in each season. However, it is important to note that the same holds true for a
23 heat wave that runs from August 28-31. Energy usage during this time may in fact be billed
24 at the lower, non-summer rate.

25 **Q. Does CUB raise any other concerns you would like to address?**

26

1 A. Yes. CUB witness Mr. Jenks voices his concern about minimizing rate
2 changes and states in his testimony that “minimizing rate changes is a clear and long-
3 standing policy in Oregon.” He states that NW Natural includes a variety of rate changes
4 that are timed to coincide with the Company’s Purchased Gas Adjustment to avoid having
5 several rate changes in a single year. The Company has proposed a summer season that
6 runs from June 1 through August 31. The June 1 rate change to summer rates would
7 coincide with Idaho Power’s Annual Power Cost Update (“APCU”) and Power Cost
8 Adjustment Mechanism (“PCAM”) – both of which will change customers’ rates. As I
9 mentioned above, the Company has numerous methods of notifying its Idaho customers
10 about seasonal rate changes.

11 **Q. Do you acknowledge, however, that there are no existing rate changes**
12 **that coincide with the non-summer seasonal rate change?**

13 A. Yes I do. However, I would point out that, while it is generally desirable to
14 minimize rate changes, there is an advantage to rate changes as well. Whether they are
15 increases because customers are entering the summer season or decreases because
16 customers are entering the non-summer season, these changes help get customers focused
17 on their energy use, even if only temporarily. Being aware of energy use and using this
18 energy wisely and efficiently, is the best way for customers to keep their monthly energy bill
19 low.

20 **Q. Does this conclude your testimony?**

21 A. Yes, it does.

22

23

24

25

26

BEFORE THE PUBLIC UTILITY COMMISSION
OF OREGON

IDAHO POWER COMPANY

Exhibit Accompanying Reply Testimony of Courtney Waites
Ren Oran's Article – *Inclining for the Climate*

January 26, 2010

Inclining for the Climate

GHG reduction via
residential electricity
ratemaking.

BY REN ORANS, *ET AL.*



On the campaign trail, then-Senator Obama made ambitious statements regarding renewable energy investment and greenhouse-gas (GHG) reduction goals. For example, in October 2007, Senator Obama announced plans to, if elected president, reduce emissions to 1990 levels by 2020 and 80 percent below 1990 levels by 2050.¹ Achieving such ambitious goals will require major changes on many fronts. In the electric power sector, an essential component of significant GHG reduction is energy efficiency.

In the arena of electricity efficiency, much attention has been given to building codes and weatherization, efficient lighting and appliance standards, and other measures that can be undertaken by businesses and households, often with incentives from the local electric utility. Rate design has received less attention. However, building on a survey the authors performed for BC Hydro in its 2008 residential rate-design application,² a study by the authors suggests that rate design—in particular residential inclining block rates—can help achieve GHG-reduction goals. The same opportunity does not exist for time-varying rates.

Admittedly rough and based on simplifying assumptions, the study's calculation suggests rate redesign could reduce GHG emissions by one to two percent. While seemingly negligible, this GHG reduction easily could be obtained at low cost and in short time. Thus, both regulators and electric utilities should consider residential inclining block rate design as part of their efforts in complying with the forthcoming GHG-reduction targets.

Fair and Functional

An inclining block rate has a per-kilowatt hour charge that increases with a consumer's monthly kWh consumption. Most inclining block rates use a two-tier design, though three- or more tier designs do exist. The consumption and price levels set for each tier depend on the specific goals of the utility and the characteristics of its residential customer class. To collect the same revenue as an otherwise applicable flat rate, a revenue-neutral inclining block rate's lowest tier charge must be below, and the highest tier charge above, the flat rate. For example, a hypothetical two-tier inclining block rate might provide an original flat rate of 10-cents per kWh, with a tier-1 rate 15-percent lower, and a tier-2 rate 25-percent higher (see *Figure 1*).

To see how such an inclining block-rate design can be revenue-neutral, while still providing a strong incentive to con-

serve, consider the simplified case of two hypothetical customers with monthly consumption of 667 kWh and 2,000 kWh, respectively. Under the flat rate, utility revenue is given by total consumption multiplied by the flat rate, or $(667 \text{ kWh} + 2,000 \text{ kWh}) * \$0.10/\text{kWh} = \$267$. Under the new rate, if the tier-1 quantity is set at 1,000 kWh, then 1,667 kWh will be billed at the tier-1 rate (all 667 kWh of the small customer's consumption plus the first 1,000 kWh of the large customer's consumption) and the remainder (1,000 kWh) will be billed at the tier-2 rate.³ Revenue under the new rate is equal to the quantity times the price in each tier: $(1,667 \text{ kWh} * \$0.085/\text{kWh}) + (1,000 \text{ kWh} * \$0.125/\text{kWh})$, or \$267, identical to the revenue collected under the original flat rate.

Many utilities are missing an easy opportunity to boost the effectiveness of their DSM programs.

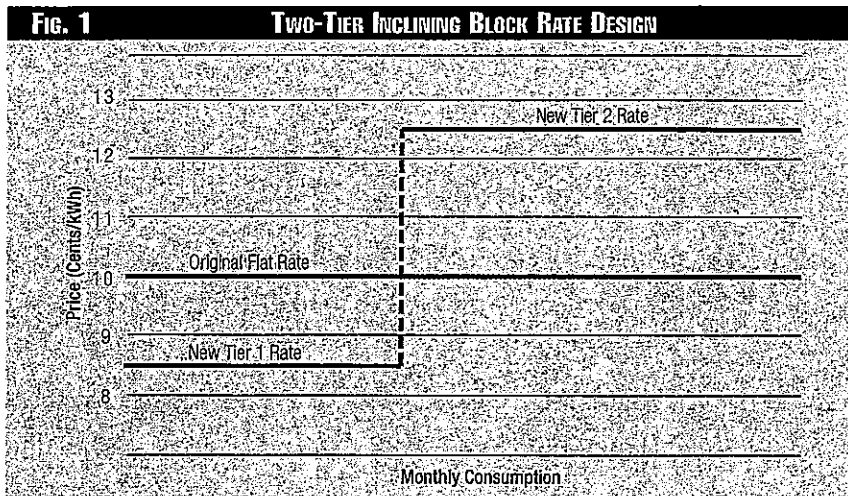
Although the rate is revenue-neutral, the majority of the kWh sales (75 percent = 2,000 kWh + 2,667 kWh) will see the tier-2 rate as the marginal rate, providing a strong conservation incentive. Higher prices lead to lower electricity demand. A 2004 meta-analysis of residential price elasticity studies reports 123 short-run estimates between -0.004 and -2.01, with an average of -0.35, and 125 long-run estimates between -0.04 and -2.25, with an average of -0.85.⁴

An inclining block rate is consistent with accepted criteria for utility ratemaking:⁵ It promotes efficient consumption. Since the per-kWh charge rises with consumption, it has the correct price signal in a rising marginal-cost environment. Plus it fairly apportions the costs of service. In a rising marginal-cost environment, it assigns a higher proportion of costs to large customers, who bear greater responsibility for the increasing costs.

Additionally, the inclining block rate maintains universal affordability. Low-income customers, who tend to consume less energy than other customers, enjoy the lower tier-1 rate. To be fair, an inclining block rate may result in less stable bills than the flat rate. But large bill spikes can be mitigated by an optional payment plan that aims to partly smooth large bill fluctuations.

The inclining block rate is non-discriminatory and easy to understand. The rate applies to all customers in the residential class, with bill differences reflecting consumption differences. Though more complicated than a flat rate, an inclining block

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rate remains easy to understand.

Finally, unlike time-varying or dynamic pricing rates, an inclining block rate can be implemented quickly and at very low cost using an electric utility's existing billing and metering system.

One possible objection to residential inclining block rates in some jurisdictions is the need to maintain affordable electric space and water heating, particularly for low-income customers. This can be addressed, however, through the use of a design that offers a large tier-1 quantity for customers who have electric heating and no access to natural gas.

Rates in the States

Inclining block rates already are used throughout the United States.⁶

Utility rates fall into four categories: inclining, flat, declining, and mixed. Flat rates provide a single price for all consumption, while declining block rates have per-kWh charges that decrease with consumption. Mixed rates vary by season (see Figures 2 and 3).

Summer inclining block rates are well established in the West Coast and Southwest states, where in most cases at least one of the two largest utilities has inclining block residential rates. They also are prevalent in the Southeast and, to a lesser extent in the Northeast and around the Great Lakes.

However, a significant portion of the country employs flat rates. This category includes Maine and Texas, where the two largest residential providers are competitive energy providers rather than regulated utilities. In these cases, rate structure is not readily apparent, but the small amount of published rate data available shows flat rates are used.

In the West, Southeast, and Great

Lakes regions, inclining block rates also are widely used in non-summer seasons. Much of the country, however, employs declining block rates in non-summer seasons, particularly a central swath of the country and much of the Northeast. In seven states—Iowa, Indiana, Mississippi, North Dakota, Ohio, Pennsylvania, and West Virginia—at least one of the two largest utilities uses declining block rates year-round.

Green Inclination

Utilities that emphasize demand-side management (DSM) programs might be expected also to use inclining block rates, which provide a strong incentive to conserve and shorten the payback period for energy-efficiency measures. However, this is not entirely the case for the sample of utilities studied in the authors' review of rate designs, as shown by a comparison of rate structures and DSM expenditures reported on EIA Form 861.⁷

To be sure, utilities with higher DSM expenditures are more likely to employ inclining block-rate structures. The energy providers in the survey with relatively higher DSM expenditures were more than twice as likely as others to use year-round residential inclining block rates—28 percent vs. 12 percent, respectively.⁸ Nevertheless, the comparison also reveals room for improvement. Many utilities with higher DSM expenditures don't yet employ residential inclining block rates (56 percent), or employ them during summer only (16 percent); several employ declining block rates for part or all of the year. These utilities miss an easy opportunity to boost the effectiveness of their DSM programs.

They also miss an opportunity to reduce their aggregate GHG emissions as estimated under the following assumptions.

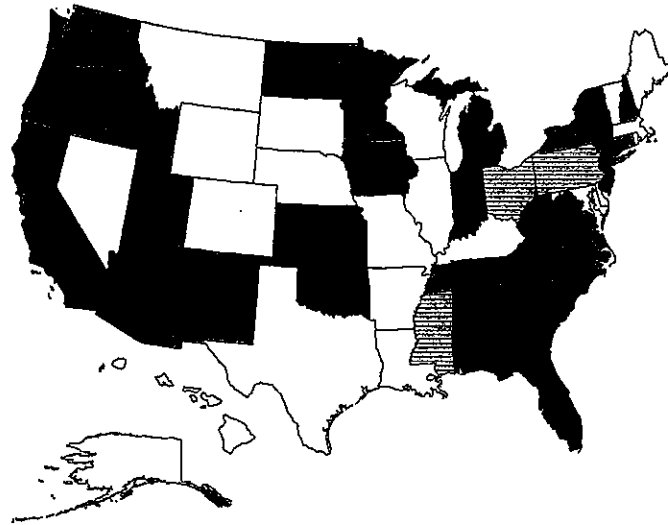
According to EIA data, the jurisdictions in the study sample with flat or declining block rates serve approximately 350 TWh of residential load per year. This sales assumption excludes: A) sales by utilities in the sample that use inclining block rates in any portion of the year; and B) sales by utilities not in the

sample. Including A) or B) magnifies the sales assumption and the savings opportunity.

These jurisdictions with flat or declining block rate structures adopt simple two-tier inclining block residential rates that are 15-percent lower than the original rate in the first tier, and 25-percent higher than the original rate »

Making time-varying rate designs mandatory doesn't alter their inability to induce conservation.

FIG. 2 SUMMER RESIDENTIAL RATE STRUCTURES









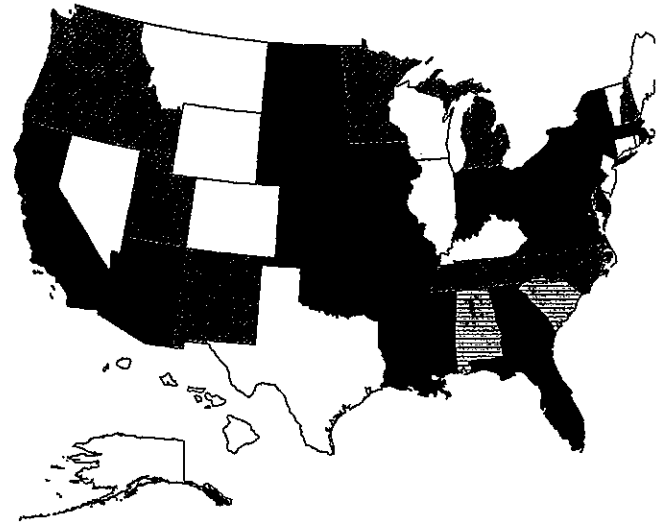
-  Both Utilities have Flat Rates
-  Both Utilities have Inclining Rates
-  Both Utilities have Declining Rates
-  One Utility has Inclining Rates, the Other has Flat Rates
-  One Utility has Declining Rates, the Other has Flat Rates
-  One Utility has Inclining Rates, the Other has Declining Rates

FIG. 3 NON-SUMMER RESIDENTIAL RATE STRUCTURES



This rate design map is based on the authors' review of the residential tariffs of the two largest providers, in terms of residential sales, in each of the 50 states, plus Potomac Electric Power in the District of Columbia. The top two providers of residential energy in each state are based on the data for the U.S. Department of Energy, Energy Information Administration (EIA). This review is not exhaustive but in many cases the top two providers of residential energy in a state serve a significant portion of that state's residential load. The utilities reviewed account for 57 percent of total U.S. residential electricity consumption. Moreover, other providers in the state often have residential rate structures similar to those of the top two providers. Thus, the review provides a reasonable representation of the geographical dispersion of residential rate structures in the United States.

in the second tier, in keeping with the example presented earlier.

Also in keeping with the earlier example, 75 percent of the 350 TWh sees the tier-2 rate as the marginal price, while the remainder sees the tier-1 rate as the marginal price.

Small users (1,000 kWh and below) facing the tier-1 rate as the marginal price have an average short-term price elasticity of -0.05; larger users facing the tier-2 rate as the marginal price have a moderately higher average short-term price elasticity of -0.1. These elasticities are conservatively low, given the meta-analysis of other studies, and are applied under the assumption that users respond to marginal price changes.⁹ The percentage in consumption by user group is estimated as the percentage change in price times the elasticity value.

GHG-emission rates among the affected utilities are equal to the U.S. average.

Using the above simplifying assumptions, the percentage change in total sales is 1.7 percent,¹⁰ or 5.9 TWh of energy savings. Assuming CO₂ emissions intensity of 0.67 metric tons per MWh,¹¹ this amounts to 3.96 million metric tons of CO₂ savings, about one percent of what would be required to reduce the electric sector's total CO₂ emissions to the 1990 level.¹² This number would be roughly doubled if the calculation were expanded to encompass utilities not in our review and those with inclining rates in other seasons.

While a one to two percent CO₂ reduction might seem negligible, it's significant when one considers the ease of imple-

menting the rate redesign. Further, where marginal cost is high, upper-tier rates might be increased beyond the modest levels considered in this study, spurring even greater reductions. California's large IOUs for example, have upper tiers that are multiples of lower tiers, nearly 30 cents/kWh in the case of PG&E.

Finally, the calculation does not account for long-term customer price response that entails energy-efficient purchase decisions, nor does it attempt to measure the enhanced value to existing DSM programs.

TOU Alternatives

Time-varying pricing encompasses time-of-use (TOU) rates, real-time pricing (RTP), and critical-peak-pricing (CPP).¹³ Peak-shaving benefits notwithstanding, there is little GHG reduction potential for alternative rate designs based on time-varying pricing.

To achieve meaningful GHG reduction, a rate redesign must induce a reduction in a customer's overall kWh consumption. Time-varying rates, in contrast, mainly result in load shifting. To understand this point, consider the case of optional time-varying pricing. A customer likely joins a time-varying rate option, whether TOU, RTP or CPP, if he or she can achieve bill savings with relative ease. The bill savings can be obtained by shifting consumption from the high-price peak hours to low-price off-peak hours.¹⁴ While the participating customer may achieve the desired reduction in the per-kWh charge, there

is little or no conservation incentive.

Making the time-varying rate designs mandatory doesn't alter their inability to induce significant conservation. For example, a revenue-neutral two-period TOU rate design necessarily has a peak rate above, and an off-peak rate below, an existing flat rate. While the peak rate reduces peak kWh consumption, the off-peak rate increases off-peak kWh consumption. Thus, the total kWh effect of the TOU design is small. The same line of reasoning applies to an RTP that has hourly rates above and below the existing flat rate. It also applies to a CPP that has high rates during critical peak hours but low rates in non-critical-peak hours.

GHG Solution

Inclining block rates offer a low-cost and timely opportunity to achieve electricity conservation and efficiency improvements, and resulting GHG-emissions reductions. Residential inclining block rates are easy to implement and to understand. Unlike time-varying and dynamic pricing rates, they don't require new billing and metering infrastructure. Moreover, inclining block rates can spur residential customers to make long-term consumption decisions that incorporate investments in energy efficiency. Efforts to reduce national GHG emissions should include this easy-to-implement and low-cost measure. ■

Endnotes:

1. Jeff Zeleny, "Obama Proposes Capping Greenhouse Gas Emissions and Making Polluters Pay," *The New York Times*, Oct. 9, 2007, at <http://www.nytimes.com/2007/10/09/us/politics/09obama.html#>.
2. Filed in February 2008, BC Hydro's Residential Inclining Block Rate Application is available at: http://www.bchydro.com/etcd/medialib/internet/documents/info/pdf/info_2008_residential_inclining_block_application.Par.0001.File.info_2008_residential_inclining_block_application.pdf.
3. Revenue-neutrality is calculated prior to any consideration of price-induced

changes in consumption.

4. James A. Espey and Molly Espey, "Turning on the Lights: A Meta-Analysis of Residential Electricity Demand Elasticities," *Journal of Agricultural and Applied Economics*, April 2004, Vol. 36, No.1, pp.65-81. See also: Ahmad Faruqi, "Inclining Toward Efficiency: Is Electricity Price-Elastic Enough for Rate Designs to Matter?" *Public Utilities Fortnightly*, August 2008, Vol. 146, No. 8, pp.22-27
5. Charles F. Phillips. *The Regulation of Public Utilities*, Public Utilities Reports, Arlington, Virginia, 1993, p.434.
6. DOE EIA-0348, 2007. http://www.eia.doe.gov/cneaf/electricity/st_profiles/_profiles_sum.html.
7. DOE EIA Form 861. EIA-861 does not provide DSM expenditures by customer class; we assume that utilities with high overall DSM expenditures include residential programs in their portfolio.
8. We defined "high" DSM expenditures as \$0.75/MWh or greater, which results in a "high" label for energy providers with DSM expenditures in roughly the upper quartile of our sample. Where utilities did not report a value for DSM expenditures on EIA-861, we assume expenditures were, in fact, zero.
9. Applied microeconomics typically models customer responsiveness based on marginal price changes, see Jerry A. Hausman, "The Econometrics of Nonlinear Budget Sets," *Econometrica*, Vol.53, No.6, pp.1255-1282.
10. Percentage change in total sales = (share of sales with marginal rate at tier-1 rate * price elasticity for small users * percentage of tier-1 rate change) + (share of sales with marginal rate at tier-2 rate * price elasticity for large users * percentage of tier-2 rate change). Thus, (25 percent * -0.05 * -15 percent) + (75 percent * -0.10 * +25 percent) = 1.7 percent. Changing the tier-1 sales share assumption to 50 percent would result in a total sales change of -0.9 percent.
11. The U.S. average based on EIA 2006 sales and emissions data.
12. The total emissions reduction requirement is estimated based on EIA and EPA sources: <http://www.eia.doe.gov/cneaf/electricity/epalepat5p1.html>; EPA, *Inventory of U.S. Greenhouse Gas Emissions and Sinks: 1990-2006*, Apr. 15, 2008, pp.2-4.
13. For a discussion of time-varying pricing options, see C.K. Woo, Eli Kollman, Ren Orans, Snuller Price and Brian Horii, "Now that California Has AMI, What Can the State Do with It?" *Energy Policy*, April, 2008, Vol. 36, pp.1366-74.
14. For empirical evidence on customer response to time-varying pricing, see: Chris King and Dan Delurey, "Efficiency and demand response: twins, siblings, or cousins?" *Public Utilities Fortnightly*, March 2005, 58-61; and DOE (2006) "Benefits of Demand Response in Electricity Markets and Recommendations for Achieving Them," Department of Energy, Washington D.C. (Available at: http://www.oe.energy.gov/DocumentsandMedia/congress_1252d.pdf).

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BEFORE THE PUBLIC UTILITY COMMISSION
OF OREGON

IDAHO POWER COMPANY

Exhibit Accompanying Reply Testimony of Courtney Waites
Updated Version of Mr. Tatum's Exhibit Idaho Power/803

January 26, 2010

IDAHO POWER COMPANY
Marginal Cost Analysis 2009
Marginal Cost By Class - OREGON JURISDICTION
(2009 Dollars)

Line	Description	(A) TOTAL SYSTEM	(B) RESIDENTIAL (1)	(C) GEN SRV (7)	(D) GEN SRV SECONDARY (9-S)	(E) GEN SRV PRIMARY (9-P)	(G) AREA LIGHTING (15)	(I) LG POWER PRIMARY (19-P)	(J) LG POWER TRANS (19-T)	(K) IRRIGATION SECONDARY (24-S)	(L) UNMETERED GEN SERVICE (40)	(M) MUNICIPAL ST LIGHT (41)	(N) TRAFFIC CONTROL (42)
1	<u>Normalized Sales (kWh)</u>	740,533,031	220,362,881	19,087,766	129,779,060	17,340,865	470,308	195,081,276	90,310,412	67,154,213	14,306	912,800	19,144
2	<u>Current Revenue</u>	\$32,433,692	\$11,262,377	\$1,176,138	\$6,331,332	\$654,786	\$98,625	\$6,712,141	\$3,243,600	\$2,846,148	\$772	\$106,979	\$794
3													
4	<u>Generation Marginal Cost</u>												
5	Generation Demand-Related	\$5,368,907	\$1,681,622	\$160,628	\$942,951	\$119,727	\$519	\$1,078,999	\$563,709	\$819,581	\$75	\$995	\$100
6	Generation Energy-Related	\$46,251,305	\$13,587,114	\$1,187,823	\$7,954,222	\$1,055,870	\$28,374	\$11,838,944	\$5,800,384	\$4,741,513	\$863	\$55,044	\$1,155
7	Generation Total	\$51,620,212	\$15,268,735	\$1,348,451	\$8,897,174	\$1,175,597	\$28,893	\$12,917,943	\$6,364,093	\$5,561,094	\$938	\$56,039	\$1,255
8	<u>Transmission Marginal Cost</u>												
9	Transmission Demand-Related (75%)	\$14,714,881	\$4,912,854	\$433,698	\$2,725,422	\$348,347	\$2,358	\$3,117,028	\$1,404,982	\$1,765,148	\$216	\$4,540	\$289
10	Transmission Energy-Related (25%)	\$4,904,960	\$1,459,585	\$126,429	\$859,599	\$114,858	\$3,115	\$1,292,131	\$598,176	\$444,800	\$95	\$6,046	\$127
11	Transmission Total	\$19,619,842	\$6,372,439	\$560,127	\$3,585,021	\$463,205	\$5,473	\$4,409,159	\$2,003,158	\$2,209,948	\$311	\$10,586	\$416
12	<u>Distribution Marginal Cost</u>												
13	Demand-Related	\$9,658,948	\$4,441,166	\$280,793	\$1,812,158	\$171,415	\$5,820	\$1,102,323	\$0	\$1,833,817	\$156	\$11,191	\$110
14	Customer-Related	\$2,877,137	\$1,831,719	\$489,644	\$230,216	\$7,279	\$0	\$18,994	\$6,595	\$289,732	\$261	\$1,857	\$838
15													
16	<u>Total Functionized Revenue Requirement</u>												
17	Generation	\$20,407,194	\$6,036,241	\$533,088	\$3,517,350	\$464,753	\$11,422	\$5,106,895	\$2,515,939	\$2,198,486	\$371	\$22,154	\$496
18	Demand-Related	\$7,997,569	\$2,365,600	\$208,917	\$1,378,448	\$182,136	\$4,476	\$2,001,389	\$985,995	\$861,586	\$145	\$8,682	\$194
19	Energy-Related	\$12,409,625	\$3,670,641	\$324,171	\$2,138,902	\$282,616	\$6,946	\$3,105,505	\$1,529,943	\$1,336,901	\$225	\$13,472	\$302
20	Transmission	\$3,694,492	\$1,199,955	\$105,474	\$675,073	\$87,223	\$1,031	\$830,262	\$377,202	\$416,142	\$58	\$1,993	\$78
21	Distribution												
22	Demand-Related	\$10,306,242	\$4,738,791	\$299,610	\$1,933,600	\$182,902	\$6,210	\$1,176,195	\$0	\$1,956,711	\$166	\$11,941	\$117
23	Customer-Related												
24	Allocated	\$2,611,035	\$1,662,306	\$444,358	\$208,924	\$6,606	\$0	\$17,238	\$5,985	\$262,935	\$237	\$1,686	\$760
25	Direct Assignment**	\$414,826	\$190,712	\$42,634	\$18,964	\$71	\$58,699	\$85	\$30	\$21,595	\$43	\$81,908	\$85
26													
27	Total	\$37,433,790	\$13,828,005	\$1,425,163	\$6,353,911	\$741,555	\$77,361	\$7,130,674	\$2,899,156	\$4,855,869	\$876	\$119,683	\$1,537
28	Revenue Deficiency	\$5,000,098	\$2,565,628	\$249,025	\$22,579	\$86,769	(\$21,264)	\$418,533	(\$344,444)	\$2,009,721	\$104	\$12,704	\$743
29	% Increase Required	15.42%	22.78%	21.17%	0.36%	13.25%	-21.56%	6.24%	-10.62%	70.61%	13.41%	11.88%	93.60%
30													
31	Proposed Revenue Spread	\$37,434,662	\$14,224,869	\$1,466,066	\$6,536,268	\$762,838	\$98,625	\$7,335,324	\$3,243,600	\$3,641,901	\$901	\$123,118	\$1,153
32	% Increase Required	15.42%	26.30%	24.65%	3.24%	16.50%	0.00%	9.28%	0.00%	27.96%	16.67%	15.09%	45.20%
33	Cost of Service Index		102.87%	102.87%	102.87%	102.87%	127.49%	102.87%	111.88%	75.00%	102.87%	102.87%	75.00%
34	Average Mills Per kWh	50.55	64.55	76.81	50.36	43.99	209.70	37.60	35.92	54.23	62.96	134.88	60.22

Idaho Power Company
 Marginal Cost Analysis 2009
 2009 TY Revenue Requirement per Billing Component - OREGON JURISDICTION

*** RESIDENTIAL SERVICE - SCHEDULE 1 ***

FUNCTION	(A) REVENUE	(B) BILLING UNITS	(C) UNIT COSTS (\$/EACH)	(D) SUMMER (\$/KWH)	(E) NON-SUMMER (\$/KWH)	(F) SERVICE (\$/CUST/MO)
GENERATION						
DEMAND - Summer	\$1,364,368.86	43,876,537	0.03110	0.03110		
DEMAND - Non-Summer	\$1,001,231.07	154,682,385	0.00647		0.00647	
ENERGY - Summer	\$1,170,605.38	43,876,537	0.02668	0.02668		
ENERGY - Non-Summer	\$2,500,035.82	154,682,385	0.01616		0.01616	
TRANSMISSION						
DEMAND	\$1,199,954.96	198,558,922	0.00604	0.00604	0.00604	
DISTRIBUTION	\$4,738,790.60	198,558,922	0.02387	0.02387	0.02387	
CUSTOMERS (BILLINGS)	\$1,853,018.40	160,983	11.51064			11.51064
TOTALS	\$13,828,005.11			0.08768	0.05254	11.51064

*** SMALL GENERAL SERVICE - SCHEDULE 7 ***

FUNCTION	(A) REVENUE	(B) BILLING UNITS	(C) UNIT COSTS (\$/EACH)	(D) SUMMER (\$/KWH)	(E) NON-SUMMER (\$/KWH)	(F) SERVICE (\$/CUST/MO)
GENERATION						
DEMAND - Summer	\$133,413.97	4,280,444	0.03117	0.03117		
DEMAND - Non-Summer	\$75,502.86	12,920,608	0.00584		0.00584	
ENERGY - Summer	\$114,881.48	4,280,444	0.02684	0.02684		
ENERGY - Non-Summer	\$209,289.45	12,920,608	0.01620		0.01620	
TRANSMISSION						
DEMAND	\$105,474.04	17,201,052	0.00613	0.00613	0.00613	
DISTRIBUTION	\$299,610.31	17,201,052	0.01742	0.01742	0.01742	
CUSTOMERS (BILLINGS)	\$486,991.28	35,988	13.53212			13.53212
TOTALS	\$1,425,163.38			0.08156	0.04559	13.53212

49 *** LARGE GENERAL SERVICE - SCHEDULE 9 SECONDARY ***

51	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(I)	(H)
52 FUNCTION	REVENUE	BILLING	UNIT COSTS	SUMMER	NON-SUMMER	SUMMER	NON-SUMMER	SERVICE	BASIC
53		UNITS	(\$/EACH)	(\$/KW)	(\$/KW)	(\$/KWH)	(\$/KWH)	(\$/CUST/MO)	(\$/KW)
54									
55	GENERATION								
56	DEMAND - Summer	\$804,686.38	87,373	9.20982	9.20982				
57	DEMAND - Non-Summer	\$573,761.34	290,238	1.97686	1.97686				
58	ENERGY - Summer	\$693,291.64	26,659,239	0.02601		0.02601			
59	ENERGY - Non-Summer	\$1,445,610.61	90,297,619	0.01601			0.01601		
60									
61	TRANSMISSION								
62	DEMAND	\$675,073.31	377,611	1.78775	1.78775	1.78775			
63									
64	DISTRIBUTION	\$1,933,599.65	530,106	3.64757					3.64757
65									
66	CUSTOMERS (BILLINGS)	\$227,887.85	16,008	14.23623				14.23623	
67									
68	TOTALS	\$6,353,910.79		10.99757	3.76461	0.02601	0.01601	14.23623	3.64757

71 *** LARGE GENERAL SERVICE - SCHEDULE 9 PRIMARY ***

73	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(I)	(H)
74 FUNCTION	REVENUE	BILLING	UNIT COSTS	SUMMER	NON-SUMMER	SUMMER	NON-SUMMER	SERVICE	BASIC
75		UNITS	(\$/EACH)	(\$/KW)	(\$/KW)	(\$/KWH)	(\$/KWH)	(\$/CUST/MO)	(\$/KW)
76									
77	GENERATION								
78	DEMAND - Summer	\$105,199.31	9,271	11.34741	11.34741				
79	DEMAND - Non-Summer	\$76,937.14	27,854	2.76211	2.76211				
80	ENERGY - Summer	\$96,772.14	3,855,826	0.02510		0.02510			
81	ENERGY - Non-Summer	\$185,844.35	12,321,447	0.01508			0.01508		
82									
83	TRANSMISSION								
84	DEMAND	\$87,223.29	37,125	2.34944	2.34944	2.34944			
85									
86	DISTRIBUTION	\$182,902.00	46,987	3.89264					3.89264
87									
88	CUSTOMERS (BILLINGS)	\$6,677.27	60	111.28775				111.28775	
89									
90	TOTALS	\$741,555.50		13.69685	5.11155	0.02510	0.01508	111.28775	3.89264

91

92

93 *** LARGE POWER - SCHEDULE 19 PRIMARY ***

94		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(I)	(H)
95		REVENUE	BILLING	UNIT COSTS	SUMMER	NON-SUMMER	SUMMER	NON-SUMMER	SERVICE	BASIC
96	FUNCTION		UNITS	(\$/EACH)	(\$/KW)	(\$/KW)	(\$/KWH)	(\$/KWH)	(\$/CUST/MO)	(\$/KW)
97										
98										
99	GENERATION									
100	DEMAND - Summer	\$978,215.67	88,078	11.10621	11.10621					
101	DEMAND - Non-Summer	\$1,023,173.78	243,179	4.20749		4.20749				
102	ENERGY - Summer	\$1,146,022.72	48,330,793	0.02371			0.02371			
103	ENERGY - Non-Summer	\$1,959,482.34	133,133,212	0.01472				0.01472		
104										
105	TRANSMISSION									
106	DEMAND	\$830,261.70	331,257	2.50640	2.50640	2.50640				
107										
108	DISTRIBUTION									
109		\$1,176,194.68	358,534	3.28057						3.28057
110	CUSTOMERS (BILLINGS)									
111		\$17,322.97	72	240.59680					240.59680	
112	TOTALS									
113		\$7,130,673.86			13.61261	6.71389	0.02371	0.01472	240.59680	3.28057

114
 115 *** LARGE POWER - SCHEDULE 19 TRANSMISSION ***

116		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(I)
117		REVENUE	BILLING	UNIT COSTS	SUMMER	NON-SUMMER	SUMMER	NON-SUMMER	SERVICE
118	FUNCTION		UNITS	(\$/EACH)	(\$/KW)	(\$/KW)	(\$/KWH)	(\$/KWH)	(\$/CUST/MO)
119									
120									
121	GENERATION								
122	DEMAND - Summer	\$635,787.61	50,057	12.70115	12.70115				
123	DEMAND - Non-Summer	\$350,207.47	125,452	2.79156		2.79156			
124	ENERGY - Summer	\$682,919.89	27,981,572	0.02441			0.02441		
125	ENERGY - Non-Summer	\$847,023.57	59,131,043	0.01432				0.01432	
126									
127	TRANSMISSION								
128	DEMAND	\$377,202.37	175,510	2.14918	2.14918	2.14918			
129									
130	CUSTOMERS (BILLINGS)								
131		\$6,014.92	25	240.59680					240.59680
132	TOTALS								
133		\$2,899,155.83			14.85033	4.94074	0.02441	0.01432	240.59680

134

Idaho Power/1503
Witness: Courtney Waites

BEFORE THE PUBLIC UTILITY COMMISSION
OF OREGON

IDAHO POWER COMPANY

Exhibit Accompanying Reply Testimony of Courtney Waites
New York Times Article about Idaho Power

January 26, 2010

The New York Times

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January 24, 2010

Why Is a Utility Paying Customers?

By KATE GALBRAITH

BOISE, Idaho

FOUR decades ago, when Sid Erwin began his career as an inspector at the Idaho Power Company, a string of new hydroelectric plants was pumping out power faster than locals could buy it. Soon enough, Mr. Erwin recalls, the utility began sending representatives to rural areas, urging farmers to use more electricity when irrigating their crops.

These days, Idaho's farmers are being paid to stop using power.

Sitting at a cluttered kitchen table in his home, Mr. Erwin — now a farmer himself — waved a bill showing that last July he received a credit of more than \$700 from Idaho Power for turning off his power-guzzling pumps on some summer afternoons.

"It's a total turnabout," says Mr. Erwin, who lives in Bruneau, about 60 miles southeast of here. "I'm almost 70 years old and this has been a lifelong education to me."

As saving energy becomes a rallying cry for utilities and the government, Idaho Power is in the vanguard. Since 2004, it has been paying farmers like Mr. Erwin to cut power use at crucial times, resulting in drop-offs of as much as 5.6 percent of peak power demand.

In a related program, it pays homeowners to turn off their air-conditioners briefly at times of high demand.

Other efficiency initiatives by the utility, including one promoting attic insulation, have saved about 500,000 megawatt-hours of power since 2002, according to the company — roughly equal to the amount used by 5,000 gadget-filled homes over eight years.

To pay for these and other energy-saving measures, Idaho customers — individuals and companies — are charged a 4.75 percent "energy efficiency" rider on their electric bills, one of the highest percentage charges of this kind in the country.

"It's clearly iconic in terms of a utility that's turned the corner," says Tom Eckman, the manager of conservation resources with the Northwest Power and Conservation Council, a planning group created by Congress. "They have gone from pretty much ground zero to a fairly aggressive program level."

The company's efforts are especially striking given that the push for energy efficiency is generally associated with coastal states like California and Massachusetts, not with a state whose electric rates are among the

lowest in the country.

But the concept has rung true for Idaho's farmers, anglers and snowbirds — outdoor types who have helped keep the state nearly free of coal plants. They have been largely receptive to the utility's arguments that it is cheaper to save energy than to build new power plants.

"Every time they would build a plant, it would raise our rates," says Terry Ketterling, a farmer in Mountain Home, Idaho, who grows sugar beets, corn, wheat and alfalfa and who, like Mr. Erwin, participates in the irrigation payment program.

Energy experts say Idaho Power's efforts can be replicated by other power companies across the country. Steve Nadel, executive director of the American Council for an Energy-Efficient Economy, an advocacy group, estimates that about half of utilities now run programs that pay customers to cut use during peak periods. And companies like Enernoc, based in Boston, have sprung up that help utilities by outfitting stores and other businesses with devices to turn off lights or reduce power in other ways during a power squeeze.

But most utilities spend a much lower proportion of their revenue on saving energy than Idaho Power, says Ralph Cavanagh, a senior lawyer at the Natural Resources Defense Council, an environmental group.

LaMont Keen, the C.E.O. of Idaho Power, acknowledges that the company, with its large cohort of farmers, has a different customer base than most other power companies. Still, he argues that the success of his programs shows that even utilities with large industrial loads can adapt.

"With the right incentives, people can and will modify their behavior in ways that are beneficial," he says.

The utility also has its share of critics: Big businesses sometimes wince at paying the efficiency charge. And some say the utility has dragged its feet when it comes to renewable energy — other than that generated by huge dams. Some detractors refer to Idaho as the "hole in the doughnut" on wind power — because most of its neighbors, like Oregon, Washington and Wyoming, have built far more wind farms.

"Very little has been developed in Idaho in the past six or seven years, whereas all the states around us have blossomed," says Kiki Tidwell, a self-described "Republican soccer mom" near Hailey, Idaho. Ms. Tidwell helped push through a shareholders' resolution to urge Idaho Power to plan for a low-carbon future.

To the surprise of even Ms. Tidwell, it passed last May, with 52 percent of the votes.

Mr. Keen notes that hydro is a clean resource and says Idaho Power — a subsidiary of the publicly listed Idacorp that serves parts of Oregon as well as most of Idaho — is working to ramp up wind production and reduce the carbon intensity of its operations.

IDAHO POWER has been used to getting its way: it's an old joke around Boise that Idaho is the only state named for a power company.

Until recently, getting its way meant adding power, which was cheap and plentiful, thanks in part to several new dams completed in the late 1950s and '60s. (One of them, called Hells Canyon, was where Mr. Erwin spent his younger days checking on cables and fittings during construction.)

A nasty shock arrived in 2000 and 2001, when peak-time energy prices on the open market rose about tenfold — not counting steeper, temporary spikes. The Western energy crisis was under way, with market manipulation woes in California compounded by a dry stretch for Idaho's dams.

"Everything turned a full 180," Ric Gale, the utility's vice president for regulatory affairs, said in an interview in Idaho Power's blocklike Boise headquarters, which is itself undergoing a floor-by-floor green retrofit.

Idaho Power and regulators held emergency meetings, and customers were soon hit with a temporary rate increase of about 44 percent. The utility paid big irrigators to shut down their electric pumps for the summer of 2001, figuring it would be cheaper than buying the power at high prices. An enormous phosphate plant in Pocatello was also in effect paid to temporarily shut down one of its energy-guzzling furnaces. The move hurt sales, and the company, FMC, decided later that year to close the plant permanently.

To avoid being caught short again, Idaho Power decided to give energy-saving measures a try. Another push came from the state's Public Utilities Commission, which ordered Idaho Power in 2001 to refocus on energy efficiency — something the utility had dabbled in during the 1990s.

PERHAPS more than any other group, Idaho's farmers have experienced at first hand the effects of the utility's transformation. Though Idaho's economy has diversified in recent years, more than a fifth of its land is devoted to farming — not only to grow Idaho's world-famous potatoes, but also crops like alfalfa, triticale and oat hay, all of which Mr. Erwin grows.

Vast amounts of energy are required to pump water up to the state's plains from the Snake River or from wells. The largest farms can use as much electricity as several thousand homes. During the summer, big farms keep their pumps on nearly 24 hours a day, seven days a week.

Until the 1970s, many farmers used gas-powered engines to force water uphill, according to Mr. Erwin. But by offering steep discounts, Idaho Power convinced many of them to put in electric pumps and use them to move water up even taller slopes; the discounts are still in effect. Irrigation accounts for 12 percent of Idaho Power's electricity load over all — and 23 percent during peak periods.

That's why, in recent years, Idaho Power decided that farmers could help it reduce the load on sunny summer days, when air-conditioners and other gadgets are on, by turning off their pumps for up to 15 hours a week.

This concept, called demand response, has gained traction in utility circles. In essence, it involves paying users to make small sacrifices when there is an urgent need for extra power (the "peak"). The utility can then rely on cutting some demand on its system at crucial times — and, in theory, avoid the cost of building a new plant just to meet those peak needs.

Over the course of the day, Mr. Gale says, "you can actually see the peak drop off when the program kicks in."

For farmers, however, this process isn't easy. Workers must be dispatched to turn the pumps on and off, and there is a risk of crop damage. "I may save on power, but it may cost me some on crop," says Mr. Ketterling, who pumps water up more than 600 feet from the Snake River. He spends about \$1.8 million a year on electricity and estimates he shaved more than 30 percent off his bill over a six-week period last year by participating in the program.

Ordinary consumers have also been called upon to help with efficiency. These days, most utilities enclose fliers with monthly bills that offer energy-saving tips for appliances and light bulbs, but Idaho Power seems to have taken the campaign to an extreme.

Just before Christmas, the utility bought ads in newspapers flagging “naughty or nice” holiday gifts: an electric charger for a mobile device, for example, was “naughty,” but a solar charger was “nice.” Last October, Idaho Power offered free classes to Boise residents featuring energy-saving tips for cooking (ever tried a solar oven?) and demonstrations on sealing ducts.

Another program, begun last June after a yearlong pilot version, pays individuals 15 cents for each square foot of insulation they put in their attics. “That was a no-brainer,” said Courtney Washburn, a Boise resident who works for the Idaho Conservation League and who received a letter from Idaho Power promoting the insulation rebate.

Ms. Washburn also participates in the utility’s “demand response” program for air-conditioners. More than 32,000 Idaho Power households (out of nearly 407,000 total) have allowed the utility to control their air-conditioners at crucial times.

On a hot summer day, Idaho Power can in essence push a switch that causes devices installed on participating air-conditioning units, like Ms. Washburn’s, to cycle on and off for intervals as long as 15 minutes. Ms. Washburn says she has noticed no difference in temperature, even though a sweltering day is exactly when people want their air-conditioning most. Executives say the program lowers use during peak periods by about 1 percent. Participants are paid \$7 a month during the summer.

Ms. Washburn says her electric bill has dropped by about 30 percent as a result of the attic insulation and the \$7 credit.

FACED with a fast-growing population, Idaho Power has been unable to avoid building new power plants altogether; a new natural gas plant is in the works. But executives are pressing ahead with efficiency measures. The utility is asking regulators to make permanent a pilot program started in 2007 that allows Idaho Power to raise rates to make up for selling less power.

(This concept is known as decoupling and is celebrated by energy-efficiency advocates; Idaho was one of the first states to adopt it, after California, though Idaho Power’s large industrial customers are so far exempt from the rate adjustments.)

But the aggressive pursuit of efficiency has prompted concerns in some quarters. Ray Stark, senior vice president of the Boise Metro Chamber of Commerce, says that not long ago a few companies, including a chemical producer, that had been considering operations in the state were told by Idaho Power that there was insufficient capacity to accommodate their power needs.

“That concerns us a great deal because we want to be competitive for economic development projects,” said Mr. Stark, adding that he supports the efficiency push.

Mr. Gale said that capacity constraints were unrelated to the drive to save energy and that utilities can’t always quickly accommodate a big new customer.

The rising efficiency charges have also raised corporate eyebrows. Don Sturtevant, the energy manager for the J. R. Simplot Company, the potato processor, said he cringed when Idaho Power raised the charge last June to 4.75 percent from 2.5 percent, though he said the company benefited from the program.

If the utility raises the charge again, Mr. Sturtevant said, "it's going to be a challenge."

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BEFORE THE PUBLIC UTILITY COMMISSION
OF OREGON

UE 213

IN THE MATTER OF THE APPLICATION)
OF IDAHO POWER COMPANY FOR)
AUTHORITY TO INCREASE ITS RATES)
AND CHARGES FOR ELECTRIC)
SERVICE IN THE STATE OF OREGON.)
_____)

IDAHO POWER COMPANY

REPLY TESTIMONY

OF

JIM HOVDA

January 26, 2010

1 **Q. Please state your name and business address?**

2 A. My name is Jim Hovda. My business address is 2420 Chacartegui Lane in
3 Nampa, Idaho 83687.

4 **Q. By whom are you employed and in what capacity?**

5 A. I am employed by Idaho Power Company (“Idaho Power” or “Company”) as a
6 Major Account Representative.

7 **Q. Please describe your educational background.**

8 A. I have a Bachelor of Science degree in Business from Eastern Oregon State
9 College in La Grande, Oregon.

10 **Q. Please describe your work experience with Idaho Power.**

11 A. I have 35 years of experience with Idaho Power Company. I have worked in
12 different capacities for Idaho Power from eastern Idaho to and including eastern Oregon.
13 My first position in 1974 was on a line crew that installed and maintained both overhead and
14 underground distribution systems. Between 1976 and 1985, my work experience included
15 being a customer service representative working with commercial customers both in
16 Pocatello and in Boise, Idaho.

17 My work experience also includes management positions with Idaho Power
18 employed as a District Manager in Nyssa, Oregon, from 1985 to 1988 as well as a District
19 Manager in Emmett, Idaho, from 1988 to 1996. As a District Manager, I was responsible for
20 all activities within the district. My duties included supervision of line crews, local
21 engineering personnel, meter reading, and accounting personnel. I also supervised non-
22 Idaho Power contract crews assigned to the district. This included additional line
23 construction crews, pole treatment, and tree trimming crews.

24 As a District Manager, I interacted with community organizations and community
25 leaders as the representative for Idaho Power. In addition, for the past 10 years, I have
26 served Idaho Power as a Major Account Representative. Currently, I am based in Nampa,

1 Idaho, with a satellite work station in Payette, Idaho. I work with large commercial and
2 industrial customers in southwest Idaho and eastern Oregon.

3 **Q. What is the scope of the testimony you are presenting in this case?**

4 A. I will provide testimony regarding the customer service and communication
5 efforts that Idaho Power puts forth with regard to its large industrial customers generally,
6 and with regard to the Heinz facility in Ontario specifically. I will also address the contention
7 put forth by Heinz's witnesses that a restart from a "forced shutdown" results in higher
8 monthly demand charges than Heinz would normally incur.

9 **Q. Please describe your role in providing customer service and**
10 **communication efforts related to industrial customers of Idaho Power.**

11 A. As a Major Account Representative, I am responsible for providing customer
12 service and communicating with the Company's industrial customers. In general, I am a
13 "point of contact" for Heinz and other large, industrial customers.

14 I respond to customer service inquiries, perform general account maintenance
15 activities, advise customers regarding applicable rules and regulations, and coordinate
16 Idaho Power programs. Additionally, with Idaho Power owned facilities serving industrial
17 customers, I assume the role of project manager.

18 As the "point of contact," every industrial customer has my work, cell, and home
19 phone numbers. I make myself available to the Company's customers whether it be in
20 person, by phone, or e-mail; this communication can be as often as daily for on-going
21 projects or, for any purpose, on an "as-needed" basis.

22 **Q. Please describe your specific duties and experiences in relation to the**
23 **Heinz facility in Ontario.**

24 A. The Heinz facility is an important customer to Idaho Power. It is one of the
25 Company's larger accounts in Oregon. I am a liaison between the Company and Heinz. I
26 am available to any Heinz employee regardless of the position or department. I also work in

1 cooperation with other departments and employees of Idaho Power. In that capacity, I act
2 as an advocate on behalf of Heinz in its discussions with the Company.

3 It has been my experience that Heinz and Idaho Power work well together. After the
4 initial presentation of energy conservation program materials to Heinz management, Idaho
5 Power, to date, has reviewed seven lighting proposals and provided a \$100,000 incentive to
6 Heinz for refrigeration upgrades. In addition, a large-compressed air project is nearing
7 completion. This project alone will provide approximately \$180,000 in incentives. Idaho
8 Power is continually providing support for Heinz with funds for energy audits from outside
9 engineering firms.

10 As a result of a meeting between me and the Heinz plant controller in 2007, Idaho
11 Power, on a monthly basis, started compiling and evaluating an estimated power bill that is
12 provided to Heinz two to three weeks in advance of receiving their formal billing. This
13 assists Heinz in its cash flow management. Idaho Power has provided this estimated billing
14 and other billing information on a monthly basis from 2007 to the present.

15 Idaho Power has entered into a technical service agreement with Heinz where the
16 Company has and will continue to respond to emergency outage calls concerning Heinz-
17 owned distribution system facilities on the Heinz side of the meter. Heinz is provided direct
18 access to Idaho Power dispatch 24 hours a day, 7 days a week so that it can receive
19 information that may affect Heinz's service.

20 Idaho Power has also worked with Heinz to improve the reliability of Heinz-owned
21 distribution equipment. Idaho Power provided local personnel with help interpreting oil
22 sample results and made available, on short notice, a replacement transformer when the
23 Heinz-owned transformer failed. Idaho Power has provided Harmonic monitoring and has
24 participated in other facility improvements.

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1 **Q. Could you explain any steps or actions that you are aware of that Idaho**
2 **Power has taken to provide documentation and or communications regarding power**
3 **quality issues with relation to Heinz.**

4 A. After the 2005 Oregon general rate case, Idaho Power and Heinz met to
5 discuss ways to reduce the number of times the Heinz plant trips out. As a result of that
6 meeting, the two companies decided to make some changes in communications. Prior to
7 this meeting, after the plant tripped out, the Heinz electrical supervisor would immediately
8 call Idaho Power dispatch for information. However, Idaho Power dispatch was unable to
9 immediately provide detailed information. This procedure was frustrating to both parties. It
10 was agreed upon that Heinz would still contact Idaho Power dispatch for outage and
11 restoration information; however, in addition, a different communication process was agreed
12 upon where the Heinz electrical supervisor would e-mail me directly for information
13 regarding an event. This would allow Idaho Power's engineers to research Idaho Power
14 supply system databases and provide Heinz with more information. This information was
15 documented and communicated to Heinz in a format that would help both companies
16 evaluate the economics of different solutions that could improve performance either on the
17 supply system or within the customer's facility. Since 2005, each request for information
18 from Heinz has been evaluated and an e-mail response has been communicated back to
19 Heinz.

20 **Q. Heinz's consultants Ratcliffe and Bickford both suggest communication**
21 **could be improved with quarterly meetings between Idaho Power and Heinz. Could**
22 **you elaborate on your current availability to address the needs of Heinz?**

23 A. I have been and continue to be available to Heinz on a twenty-four hour,
24 seven days a week basis, and am willing to explore and accommodate a quarterly meeting
25 should Heinz so desire. I view Heinz's willingness to consider a quarterly meeting schedule
26

1 in a very positive light. Quarterly meetings with Heinz personnel would augment the existing
2 communication efforts.

3 **Q. As Heinz's customer representative please describe any activities that**
4 **you do with regard to Heinz's monthly billing.**

5 A. Heinz's usage is billed on a calendar month basis. The usage and demand is
6 read remotely in 15 minute intervals. A formal bill is prepared and sent to Heinz
7 approximately mid-month.

8 In addition, for the past 2 years, Idaho Power's Major Customer Segment
9 Coordinator has prepared an estimated power bill on the first business day of each calendar
10 month. This billing is based on metering data from the on-site revenue meter. The
11 Segment Coordinator shares this estimated billing with me, and together, we review the bill
12 prior to mailing it to Heinz. Initially, at Heinz's request, I e-mailed the estimate to Heinz's
13 Accounting and Energy employees. Currently, I e-mail each monthly estimate to one person
14 at Heinz who routes it internally.

15 The estimated bill format provides better insight to how Heinz's power bill is
16 calculated than the formal bill format they receive later in the month. The billing estimate
17 shows where all of the charges come from, all rates, the quantity used, and total amounts
18 for each component. Also provided are charts showing the monthly demand and usage for
19 each of the last 4 years compared to their current demand and usage. In addition, the
20 actual 15-minute usage data is included for Heinz's review and analysis.

21 **Q. Have you reviewed Heinz's monthly billing data to evaluate their claim**
22 **that a restart of the plant from a "forced shutdown" results in higher monthly demand**
23 **charges than Heinz would incur?**

24 A. Yes. The monthly reviews and evaluations from the estimated billings that
25 have been prepared for the past 2 years have given no indication of a higher monthly
26 demand charge due to "forced shutdowns" of the Heinz plant.

1 In addition, please see Exhibit 1601, which is a monthly comparison of actual billing
2 demand that includes the date and time for each month in the year 2009 where Heinz's
3 monthly billing demand was set. This is compared with the forced shutdown dates and
4 times that Heinz reported to Idaho Power. This comparison shows no correlation between a
5 "forced shutdown" and Idaho Power actual billing demand.

6 For example, Exhibit 1601 shows a June billing demand was established on June 16
7 at 11:30, compared to a reported event 2 days later on June 18. In July, billing demand
8 occurred on July 30 at 10:30 compared to events reported by Heinz on July 22 and July 23.

9 **Q. Heinz analyzes "forced shutdowns" in their testimony for the last 24**
10 **months. How many times has Heinz contacted you regarding these "forced**
11 **shutdowns" in the last 24 months?**

12 A. During the last 24 months, I have received fewer requests than I did in 2005
13 and 2006 prior to the retirement of the Heinz employee who requested such information
14 during 2005 and 2006. In the last 24 months, I have been contacted 4 times.

15 **Q. What action was taken on the part of Idaho Power in response to these**
16 **communications initiated by Heinz?**

17 A. As I explained above, an evaluation of each event was undertaken by Idaho
18 Power power quality engineers. A report was produced for each event and e-mailed to
19 Heinz. In addition, at the time of each plant trip, I have offered to have the Company's
20 power quality engineers answer any questions Heinz may have.

21 **Q. Heinz's consultant Bickford implies on page 8, lines 15 through 22 and**
22 **page 8, lines 1 through 3, that Idaho Power does not make efforts to know its**
23 **industrial customers or their needs and wants? Is this accurate?**

24 A. I do not believe that Mr. Bickford's implications are an accurate assessment
25 of Idaho Power's relationship with its industrial customers. First of all, Idaho Power has
26 dedicated customer representatives for all of its large industrial class customers. In the case

1 of Heinz, I am their dedicated customer representative and am available to them any time,
2 seven days a week. Also whenever Heinz notifies the Company of a sag or outage event at
3 their facility, Idaho Power engineers prepare the data and analysis that I described above
4 and this is communicated back to Heinz. Additionally, Idaho Power senior management
5 represented by the Vice President of Regulatory Affairs and the Western Regional Manager
6 has visited the Heinz plant for discussion with Heinz management. Idaho Power Energy
7 Engineers have worked with Heinz in evaluating several energy conservation measures and
8 programs, some of which have been implemented and some of which continue to be
9 evaluated on a going forward basis. Idaho Power has provided funding for outside
10 engineering companies to do scoping audits that further identify energy conservation
11 measures for Heinz to consider. Idaho Power Planning Engineers have attended meetings
12 with contract engineering firms on new capital projects offering information and advice to
13 Heinz. Idaho Power's power quality engineers have met with Heinz on more than one
14 occasion and they are willing to follow up with additional meetings.

15 While I have attended several of the above mentioned meetings, I have been
16 fortunate enough to work with a number of Heinz employees. In addition to the tours of the
17 facility and PowerPoint presentations regarding their business, it is the follow-up and on-
18 going discussions with its employees that are beneficial to both companies.

19 Although some of the people at Heinz have changed positions or workplace, I am
20 pleased that I have been able to interact and learn about Heinz from its employees. This list
21 of Heinz employees I have interacted with would include but is not limited to: Plant Manager,
22 Environmental/Energy Supervisor, Electrical Supervisor, Plant Controller, Business
23 Planning/Cost Accounting Supervisor, and Maintenance Superintendent. Additional
24 communications from time to time include fielding inquiries from outside engineers or
25 Heinz's internal engineering personnel. Idaho Power's efforts to know the needs and wants
26 of Heinz have been extensive and across the board with regard to Heinz personnel.

1 **Q. Witness Ratcliffe testifies on page 3 lines 17 through 22 that Heinz**
2 **annual power bill has increased from 3.3747 cents per kWh in 2005 to 4.5235 cents**
3 **per kWh in 2009. Have Heinz’s base rates – which include recovery of distribution**
4 **and transmission related costs – increased since 2005?**

5 A. No. Mr. Ratcliffe may not understand Idaho Power’s rate structure with
6 Heinz. The only variability that has occurred in Heinz rates since 2005 is due to the pass
7 through costs of power supply expenses. There have been no base rate increases during
8 this time.

9 **Q. Does this conclude your testimony?**

10 A. Yes, it does.

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Idaho Power/1601
Witness: Jim Hovda

BEFORE THE PUBLIC UTILITY COMMISSION
OF OREGON

IDAHO POWER COMPANY

Exhibit Accompanying Reply Testimony of Jim Hovda
Monthly Comparison of Actual Billing Demand

January 26, 2010

Comparison of billing demand days and event days

Billing Demand Date	Billing Demand Time	Billing Demand kW	Event Date and time in month
01/20/09	12:15	15,229.44	
02/24/09	10:45	15,148.80	
03/20/09	15:30	15,189.12	
04/22/09	17:00	15,886.08	
05/19/09	15:30	16,485.12	
06/16/09	11:30	16,398.72	06/18/09 7:34 am, 06/18/09 10:59 pm
07/30/09	10:30	15,984.00	07/22/09 4:29 am, 07/23/09 3:01 am
08/29/09	18:00	16,513.92	
09/12/09	14:45	16,663.68	
10/14/09	20:00	16,030.08	
11/06/09	09:45	16,191.36	
12/03/09	14:45	16,346.88	

BEFORE THE PUBLIC UTILITY COMMISSION
OF OREGON

UE 213

IN THE MATTER OF THE APPLICATION)
OF IDAHO POWER COMPANY FOR)
AUTHORITY TO INCREASE ITS RATES)
AND CHARGES FOR ELECTRIC)
SERVICE IN THE STATE OF OREGON.)
_____)

IDAHO POWER COMPANY

REPLY TESTIMONY

OF

PERRY VAN PATTEN, PE

January 26, 2010

1 **Q. Please state your name, business address, and present occupation?**

2 A. My name is Perry E. Van Patten. My business address is Idaho Power
3 Company, 1111 West Jefferson Street (4th Floor), Boise, Idaho 83702

4 **Q. By whom are you employed and in what capacity?**

5 A. I am employed by Idaho Power Company (“Idaho Power” or “Company”) and
6 I am the Senior Manager of Delivery Distribution Reliability.

7 **Q. Please describe your educational background.**

8 A. I have a Bachelor of Science degree in Electrical Engineering from the
9 University of Idaho.

10 **Q. Please describe your work experience with Idaho Power.**

11 A. I have over 21 years of experience at Idaho Power. I was a summer
12 engineering intern in the Southern Division and in Idaho Power’s Transmission Department
13 from May 1982 to September 1982, May 1983 to September 1983, and May 1984 to
14 September 1984. I spent time in various departments and learned about electric utility
15 operations, including hydro-power generation, transmission line design and maintenance,
16 substation apparatus, system protection and communications, distribution line design,
17 distribution line construction, distribution line maintenance, customer service operations, and
18 metering operations.

19 From October 1989 to November 1992, I was an Engineer I/II in the Western
20 Division. I provided distribution system protection design, distribution line design,
21 distribution line planning, and engineering expertise for distribution operations.

22 From November 1992 to March 1996, I was an Engineer II in the Transmission and
23 Distribution Engineering Department. I reviewed existing and new transmission and
24 distribution lines located over waterways for proper clearances. I completed designs and
25 documented improvements as necessary. I also provided power quality engineering support
26

1 for Idaho Power's Divisions Engineers and completed financial analysis of operating
2 procedures.

3 From March 1996 to January 1999, I was Engineering Leader of the Distribution
4 Methods and Materials Department. I was responsible for the distribution system design
5 and construction guidelines for the Company as well as process owner for various
6 distribution processes designed to provide new service to customers and maintain existing
7 service to existing customers.

8 From January 1999 to March 2007, I was Regional Senior Manager for the Southern
9 Region. I was responsible for all distribution and transmission operations in the region. I
10 worked directly with regional and local state, county, and city officials as well as all classes
11 of customers.

12 From March 2007 to the present, I have been Senior Manager of Delivery
13 Distribution Reliability. I am responsible for the processes required to manage existing
14 transmission, station apparatus, and distribution infrastructure. This includes: aging assets,
15 maintenance procedures, operating voltage support, distribution system protection, and
16 power quality.

17 **Q. Please describe any other work experience relevant to power quality or**
18 **maintenance of utility electrical facilities.**

19 A. In addition to my employment at Idaho Power, I was employed for 4 years by
20 Pacific Gas and Electric Company in San Francisco. I was responsible for electrical
21 distribution planning, design, and system protection for certain circuits serving the City of
22 San Francisco.

23 **Q. What is the scope of the testimony you are presenting in this case?**

24 A. I will provide testimony in response to the concerns regarding power quality
25 voiced by the Oregon Industrial Customers of Idaho Power ("OICIP") on behalf of one of
26 their members, the H.J. Heinz Company ("Heinz"), in relation to their Heinz Ontario, Oregon,

1 facility. I will describe the facilities utilized to provide service to Heinz. I will describe how
2 Idaho Power measures power quality, and relate this to the facilities that serve Heinz. I will
3 also discuss several issues raised by OICIP in its testimony and, in particular, many of the
4 statement and/or conclusions of Heinz witnesses Schneider and Bickford.

5 **Q. What are the power quality concerns of Heinz as you understand them?**

6 A. Idaho Power is aware that Heinz has been and continues to be concerned
7 about electrical conditions that cause operational problems at its Ontario facility. The
8 varying terminology their consultants and witnesses have used in their testimonies has
9 caused some confusion. It is Idaho Power's belief that Heinz is concerned with "voltage
10 sags" that inconsistently affect their operations and not "power interruptions." The Heinz
11 facility is served by the OIDA-012 feeder that is supplied by Ore-Ida Substation via the
12 Ontario-Ore-Ida-Emmett 69KV transmission line. When faults occur on these or other Idaho
13 Power lines, the voltage drops briefly on 1 to 3 phases and is sometimes perceptible at the
14 Heinz facility. No interruption to the OIDA-012 feeder occurs but the associated voltage
15 sag, depending upon a combination of sag depth and duration, may disrupt the operation of
16 some of the Heinz facility's electrical equipment.

17 **Q. OICIP's witness Schneider describes Idaho Power's 69 KV electrical**
18 **system in the City of Ontario. Is his description accurate?**

19 A. No. The description he gives is incorrect.

20 **Q. Could you please describe Idaho Power's 69 kV electrical system in the**
21 **Ontario, Oregon area?**

22 A. Yes. 

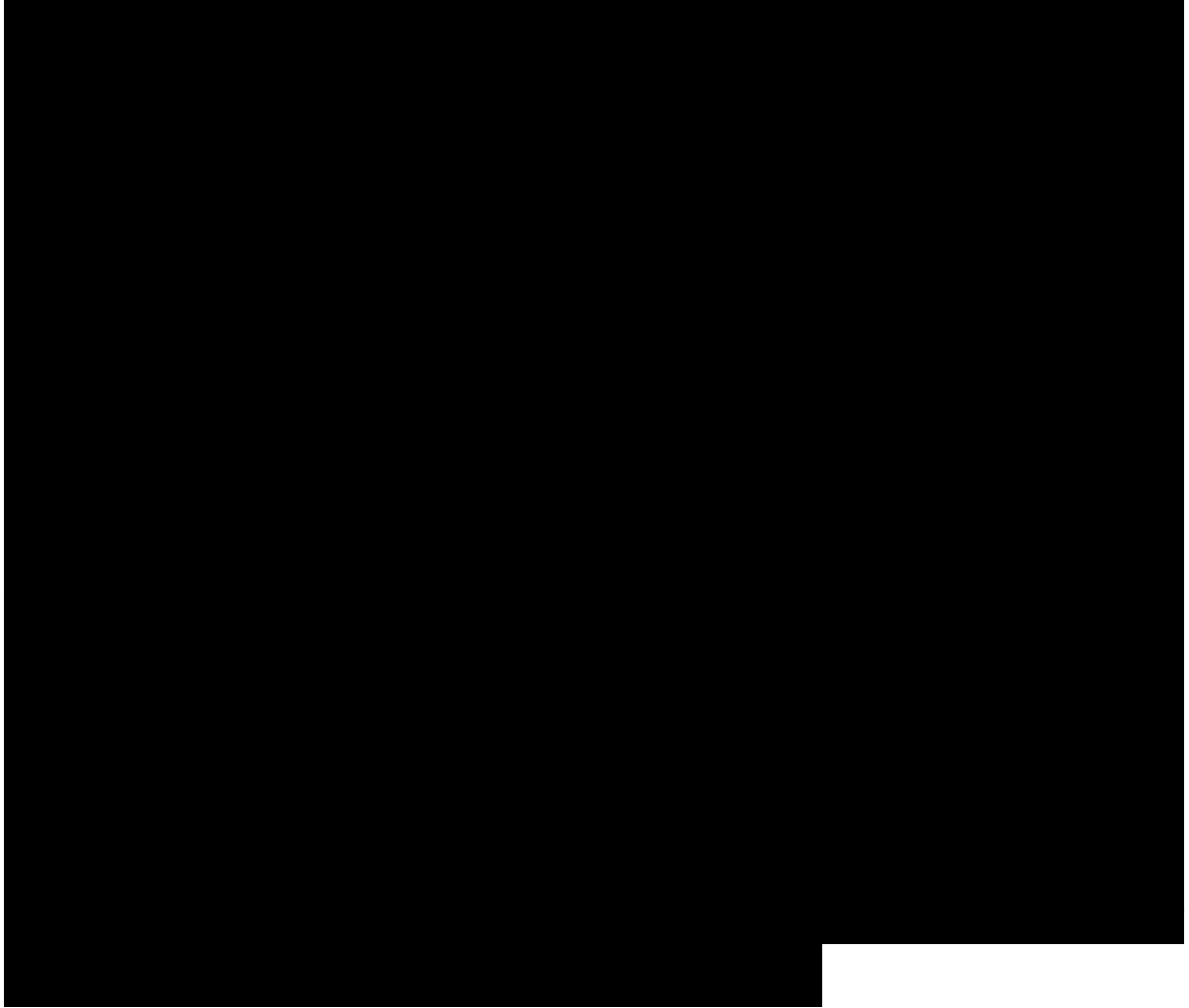
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17 **Q. Witnesses Schneider and Bickford state that they observed and**
18 **inspected certain portions of Idaho Power’s electrical system in Oregon stating in**
19 **their testimony that the system is poorly designed, poorly maintained, and is**
20 **generally old. What is your response to their statements?**

21 A. Idaho Power’s electrical infrastructure in Oregon is designed and maintained
22 in such a manner as to meet and, in many instances, exceed accepted industry practices
23 and parameters. The system has performed exceptionally well, as has been documented in
24 the reliability records disclosed as part of this proceeding, and my testimony. Additionally,
25 contrary to Mr. Schneider’s testimony, the age of the pole plant (1980 vintage) is not at all
26 considered old in the electric utility business. In general, most utilities consider wood poles

1 to have an effective service life of 40 years; however, there is an increasing body of
2 evidence that average service lives may extend to 80 to 150 years where poles are properly
3 specified and maintained. See, Dr. J.J. Morrell, Department of Forest Products, Oregon
4 State University, EPRI Workshop: *Manufactured Distribution and Transmission Pole*
5 *Structures*, July 25, 1996. The Oregon facilities are not old compared with many facilities in
6 the industry (particularly overhead wood pole constructed facilities) and have operated and
7 continue to operate satisfactorily. Furthermore, the design and maintenance practices for
8 these facilities are carried out in accordance with the National Electrical Safety Code and
9 both the Idaho and Oregon Public Utility Commission's requirements. In fact, the Staff of
10 the Oregon Public Utility Commission has conducted inspections of these facilities and has
11 concluded their general approval of them.

12 **Q. Witness Schneider states that the design of the Ontario substation is**
13 **non-typical and quite complex. In your experience is the Ontario substation non-**
14 **typical and complex?**

15 A. No. The electrical design of the Ontario substation is a very typical, highly
16 reliable, cost-effective, and a simple design.

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25 **Q. What is an advantage of operating the 69 KV system as a "looped"**
26 **system?**

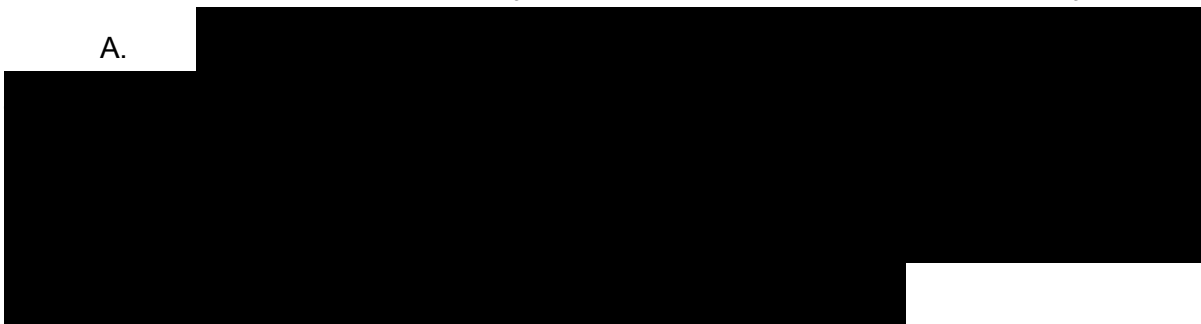
1 A. A “looped” electrical system is one that is interconnected such that there are
2 multiple sources to electrical loads. If any one line is opened (taken out of service), all of the
3 load, besides the tapped load associated with the open line, can continue to be served
4 reliably. This contingency design, N-1, is very typical and provides for very cost-effective
5 and reliable service for customers. Idaho Power operates much of its system in an
6 electrically interconnected or “looped” design in an effort to provide reliable service for our
7 customers.

8 **Q. Are there any trade-offs made in designing and operating an electrical**
9 **system as “looped”?**

10 A. An undesirable effect of operating the 69 kV system as “looped” is the fact
11 that voltage sags/swells resulting from events anywhere on the system are “visible” to all
12 customers served by the system. This does in no way imply that all customers realize a
13 negative impact by the sag/swell. Depending upon the fault magnitude and duration and
14 very importantly the customer’s tolerance for sags/swells, there may or may not be a
15 negative impact caused by a sag/swell. The Company must balance between minimizing
16 customer outage frequency and duration, and minimizing the impact of voltage sags.

17 **Q. How is the Heinz facility served from Idaho Power’s electrical system?**

18 A.



23 **Q. Given that the Ore-Ida substation is served as a tapped load with 2.5**
24 **miles of 69 kV transmission line exposure, is there a reliability deficiency due to the**
25 **transmission source at Ore-Ida substation?**

26

1 A. No. The problems identified at Ore-Ida substation, and in particular, the
2 Heinz plant, are associated almost exclusively with voltage sags, and are rarely caused by
3 actual service interruptions. Idaho Power typically does not expose more than 80 MW of
4 load to a single event. In the case of the Ontario 69 kV system, loss of any one line will not
5 disconnect more than 25 MW. Although the load at risk is much less than 80 MW, 69 kV
6 lines tend to be fairly long; therefore, exposure to an outage is quite high. In order to
7 mitigate for this exposure, Idaho Power has installed many line sectionalizing devices to
8 automatically sectionalize and restore load within seconds after an event. [REDACTED]

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12 **Q. Witness Schneider suggests that part of the transmission system is**
13 **protected by fuses tying in certain substations. Is this a correct analysis of the**
14 **system?**

15 A. No. The transmission system is not protected by fuses. Looking at the
16 higher voltages first, all 230 kV and 138 kV transmission lines out of Ontario are breaker
17 protected with communication-aided protection schemes, resulting in standard fault clearing
18 times of less than 10 cycles. Communication-aided protection is required for these 230 kV
19 and 138 kV lines due to grid system stability concerns for long-duration faults. These
20 communication-aided schemes tend to be costly, requiring more sophisticated relaying and
21 a communications medium such as a fiber-optics wire or microwave path between the
22 substations with circuit breakers. Faults on the 69 kV system, in general, do not affect grid
23 stability and, therefore, do not require costly communications-aided protection. The 69 kV
24 lines are protected with simple time-overcurrent and/or distance relays. Fault clearing times
25 can vary between 10 cycles for close-in faults to 30 cycles for remote faults (60 cycles per
26 second; 30 cycles = .5 seconds).

1 **Q. Thirty Cycles to clear a fault seems like a long time; will you please**
2 **elaborate on this?**

3 A. I will elaborate by providing an example. 

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15 **Q. Witness Schneider states that there should be a greater number of**
16 **power circuit breakers installed in the 69 kV system to improve the 69 kV system**
17 **reliability. Would the addition of more 69 kV transmission line power circuit breakers**
18 **help the problem at Heinz?**

19 A. No. Additional 69 kV power circuit breakers are exactly what Heinz does *not*
20 need. A fault on any 69 kV line in the Ontario 69 kV system will result in a 10-30 cycle
21 voltage sag. The impact of voltage sags at Heinz is the problem. Mr. Schneider suggests
22 adding additional 69 kV line breakers would improve reliability; however, additional line
23 breakers would do nothing to prevent these sags from occurring. In fact, additional breakers
24 without communication-aided protection would *increase* the percentage of long-duration
25 sags. Non-communication-aided time-overcurrent and distance relays are much more
26 effective in protecting longer lines because there is less risk of tripping for faults beyond the

1 relays zone of protection. In the case of short lines, often the only thing a protection
2 engineer can do is add a time delay to ensure that the relay makes the proper decision.

3 **Q. Mr. Bickford suggests that fault duty of 7,103 amperes at 12.47 kV at**
4 **Ore-Ida substation seems low considering the size of the substation and the load it**
5 **serves. Could you discuss fault duty and typical industry standards?**

6 A. The fault duty at Ore-Ida substation is not problematic and is in accordance
7 with typical industry standards (fault duty is the amount of current that flows through the
8 system in a faulted condition). Mr. Bickford likely mentions this because very low source
9 impedance, directly related to high fault current, would minimize voltage sags for faults on
10 the adjacent OIDA-011 feeder.

11 Generally, and this is true in the case of the Ore-Ida substation, the impedance of the
12 substation 69/12.47 kV transformer is the biggest contributor to the magnitude of fault duty
13 of a 12.47 kV bus. In the electrical utility industry, unless the utility requires a special
14 transformer, the impedance of a distribution transformer is generally 6-9 percent of the
15 transformer name plate OA rating. In the case of Ore-Ida substation, the transformer has an
16 OA rating of 15 MVA, and an impedance of 6.92 percent; the transformer can be operated
17 up to 28 MVA due to the addition of forced oil and air cooling. Assuming no source
18 impedance besides the distribution transformer, a 15 MVA transformer with 6 percent
19 impedance would have 11,500 amperes of fault current and a 15 MVA transformer with 9
20 percent impedance would have 7,700 amperes of fault current. If some source impedance
21 is assumed to include the effects of the 69 kV line, the 138/69 kV transformers, the 230/138
22 kV transformer, and the 230 kV system between Ontario and the generation, it is obvious to
23 conclude the fault duty of the 12.47 kV bus at Ore-Ida could be 7,103 amperes. Mr. Bickford
24 is likely familiar with higher fault currents due to his experience working in the generation-
25 saturated state of Washington where higher voltage 500 kV transmission, and a larger
26 amount of generation lead to much smaller source impedances, and higher fault currents.

1 In comparison to other 12.47 kV busses connected to the Idaho Power 69 kV
2 system, the Ore-Ida substation's fault duty is much higher than average.

3 **Q. Witness Schneider suggests that it is unusual to serve a load as large**
4 **as the one at Heinz by a substation transformer that is not dedicated to a single**
5 **customer. Is this an unusual service design?**

6 A. No. An electrical load the size of the Heinz facilities will typically be fed from
7 a multiple customer transformer, and this includes industrial food processing facilities.

8 [REDACTED]
9 [REDACTED]
10 [REDACTED]
11 [REDACTED]
12 [REDACTED]
13 [REDACTED]
14 [REDACTED]

15 **Q. OICIP witness Ratcliffe uses various terms in his testimony including**
16 **“sags,” “delivery disturbances,” “forced shut down,” and “outages.” What is the**
17 **definition of a sag, a momentary outage, and a sustained outage?**

18 A. A sag is a short duration Root Mean Square (“RMS”) voltage variation
19 resulting in a decrease in voltage to between 10 percent and 90 percent of normal voltage
20 for a time duration from .008 seconds to 1 minute.

21 A momentary outage (brief interruption) is a total loss of voltage for a time not
22 exceeding 5 minutes.

23 A sustained outage is a total loss of voltage for a time period greater than 5 minutes.
24 Idaho Power has found its terminology to be inconsistent with Heinz's. It would be helpful in
25 future communication to clearly indicate a utility supply side outage, sag, or an internal
26 production shutdown.

1 **Q. What causes sags, momentary outages, and sustained outages on an**
2 **electrical system?**

3 A. Outages (momentary and sustained) and sags are caused by short circuits
4 on the Idaho Power system and other connected utility systems. Outages are due to the
5 opening of circuit protection devices operating to remove a short circuit. When a short
6 circuit occurs and immediately prior to the opening of circuit protection devices, a sag in
7 voltage will occur throughout the entire system in varying magnitudes. The magnitude of
8 sag at any customer's facility is dependent on system electrical parameters including the
9 amount of current flowing during the short circuit and the location of the short circuit. The
10 sag will end when the short circuit is cleared from the system. For example, a short circuit in
11 eastern Idaho will cause a sag in some magnitude to voltage supplied to our Oregon
12 customers. As another example and more directly related to Heinz, a fault anywhere on the
13 approximately 900 miles of 69kV system to which Heinz is connected will cause a sag at
14 Heinz. However, whether or not the sag actually has a negative impact at the plant depends
15 upon the magnitude, duration, and, very importantly, on how Heinz designed the plant to
16 tolerate reasonable sags.

17 The remediation of sags and outages (momentary and sustained) is accomplished
18 by minimizing the number of faults on all Idaho Power and other connected systems. This is
19 part of our ongoing work to improve system reliability and reduce customer outages.

20 **Q. How does Idaho Power measure momentary and sustained outages?**

21 A. Sustained outages are measured by System Average Interruption Frequency
22 Index ("SAIFI") and System Average Interruption Duration Index ("SAIDI"). Momentary
23 outages are measured by Momentary Average Interruption Event Frequency Index
24 ("MAIFIE"). These are defined as follows:

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1 SAIFI - System Average Interruption Frequency Index. The average number
2 of times that an average customer experiences a service interruption during a year. SAIFI is
3 an indicator of utility network performance.

4 SAIDI - System Average Interruption Duration Index. The average total
5 amount of time that an average customer does not have power during a year. SAIDI
6 generally measures the operating performance of the utility in restoring customer service
7 after interruptions.

8 MAIFle - Momentary Average Interruption Event Frequency Index. The
9 average number of times that an average customer experiences momentary interruption
10 events during a year. This does not include events immediately preceding a sustained
11 interruption.

12 **Q. When considering the reliability indices mentioned above as noted in**
13 ***Idaho Power Company's 2008 Electric Service Reliability Annual Report to the Oregon***
14 **Public Utility Commission, reproduced in OICIP Exhibit 403, Mr. Bickford states that,**
15 **"The Idaho Power Company numbers seem to be worse than the national averages,"**
16 **p. 7, l. 6-7. What has been the performance of Idaho Power's Oregon system?**

17 A. The SAIDI, SAIFI, and MAIFle values for the Oregon system have been
18 charted for the years 2004 through 2008. The 2009 performance indices are currently being
19 compiled and will be filed with the Oregon Public Utility Commission by April 2010 in Idaho
20 Power's *Annual Electric Service Reliability Report*. Idaho Power Company's numbers DO
21 NOT exclude major events. The system, overall, has performed exceptionally well and is
22 improving. See Exhibit 1701.

23 The Oregon SAIFI performance of the system as indicated in the chart has been
24 below the Company's historically calculated threshold performance since 2005. As noted,
25 Idaho Power's Oregon customers on average only experienced 1.5432 sustained
26 interruptions in 2008.

1 The Oregon SAIDI performance of the system as indicated in the chart has been
2 below the Company's historically calculated threshold performance since 2005 with the
3 exception of 2006. As noted, Idaho Power's Oregon customers on average were only out of
4 power an average of 2.2381 hours during 2008.

5 The Oregon MAIFI performance of the system as indicated in the chart has been
6 below the Company's historically calculated threshold performance since 2005. As noted,
7 Idaho Power's Oregon customers on average only experienced 3.57 momentary
8 interruptions during 2008.

9 **Q. How does Idaho Power's performance in Oregon compare to other**
10 **utilities across the nation?**

11 A. According to the Institute of Electrical and Electronics Engineers ("IEEE")
12 Benchmarking 2008 Results provided September 2009 by the Distribution Reliability
13 Working Group, Idaho Power's Oregon service territory performance is in the first quartile in
14 both SAIFI (1.5432) and SAIDI (2.2381 hrs/134 mins). This national study does not include
15 MAIFle results. See Exhibit 1702. As indicated in Exhibit 1702, first quartile performance is
16 the best performance of the surveyed companies with fourth quartile performance being the
17 worst.

18 **Q. What is Idaho Power's reliability performance regarding outages**
19 **(momentary and sustained) with respect to Heinz?**

20 A. The SAIDI, SAIFI, and MAIFle values for the OIDA-12 feeder that provides
21 service to Heinz have been charted for the years 2004 through 2008. The 2009
22 performance indices are currently being compiled and will be filed with the Oregon Public
23 Utility Commission by April 2010 in Idaho Power's *Annual Electric Service Reliability Report*.
24 Idaho Power Company's numbers DO NOT exclude major events. The reliability
25 performance provided to Heinz by Idaho Power has been excellent over the last 5 years.
26 See Exhibit 1703.

1 The Oregon SAIFI, SAIDI, and MAIFI performance of the system serving Heinz as
2 indicated in the exhibit have all been below our historically calculated threshold
3 performances since 2005. In fact, 2008 recorded zero interruptions (sustained or
4 momentary).

5 **Q. The SAIDI, SAIFI, and MAIFle measure momentary and sustained**
6 **outages. How does Idaho Power measure sags?**

7 A. As with most utilities, Idaho Power has not adopted formal indices to quantify
8 sags. The Company is currently researching several of the IEEE standards and
9 benchmarking methods and studies from organizations such as Electric Power Research
10 Institute ("EPRI"), the Edison Electrical Institute ("EEI"), and the International
11 Electrotechnical Commission ("IEC"). At this time Idaho Power is providing customers, as
12 requested, with sag summaries in an Information Technology Industry Council ("ITIC") curve
13 format. Please see Exhibit 1704 for a graphical representation of the ITIC curve. Also
14 please see Exhibit 1707 for Heinz's ITIC graphs from 2006, 2007, 2008, and 2009
15 demonstrating that the vast majority of "events" are within the parameters of the ITIC curve
16 and indicates that these issues should be addressed first at the affected equipment level.

17 The ITIC curve was derived by the Information Technology Industry Council. This
18 derivation was developed in collaboration with EPRI's Power Electronics Application Center
19 ("PEAC"). The intent was to develop a curve that accurately reflects the performance of
20 typical single-phase, 60-Hz computers and their peripherals, and other information
21 technology items like copiers, fax machines, and point-of-sales terminals. While specifically
22 applicable to computer-type equipment, the ITIC curve is generally applicable to other
23 equipment containing solid-state devices.

24 The curve is a susceptibility profile, with the vertical axis representing the percent of
25 voltage applied to the power circuit and the horizontal axis representing the time factor
26

1 involved, measured from microseconds to seconds. In the center of the plot is a bounded
2 acceptable area where equipment is expected to perform satisfactorily

3 Outside of the bounds at the top involves tolerance of equipment to overvoltage
4 levels, while the zone at the bottom sets the tolerance of equipment to a loss or reduction in
5 applied power. If the voltage supply stays within the acceptable area, electrical equipment
6 will operate well.

7 Currently, three-phase motor controls and other industrial plant automation controls
8 are typical electronic devices expected to operate satisfactorily when operated within the
9 bounds of the ITIC curve.

10 Most reliability projects undertaken by Idaho Power aim to decrease the number of
11 interruptions, or decrease the time associated with an interruption. Reliability projects to
12 improve the voltage sag characteristics of a system are considered if Idaho Power believes
13 that an event has or will result in voltage deviations outside of the ITIC curve and ANSI
14 C84.1 "Electric Power Systems and Equipment Voltage Ratings (60 Hertz).

15 **Q. What is Idaho Power doing to measure power quality (sags) on its**
16 **electrical system?**

17 A. We have an ongoing effort to install the monitors and communication systems
18 to measure power quality events such as sags.

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25 It is common practice for these customers to request data as events affect them. In
26 all cases, the data is provided in the format of the customer's choosing. Typically, this

1 information is sent to the customer through e-mails or it may be presented in person by
2 either the Regional Power Quality Engineer or the Company's Regional Industrial Customer
3 Representatives. In the case of Heinz, Mr. Jim Hovda is the Major Account Representative
4 for Heinz, and has also provided testimony in this matter.

5 **Q. Does Idaho Power typically communicate such information with its**
6 **large industrial customers such as Heinz?**

7 A. Yes. To assist with customer power quality issues Idaho Power employs a
8 Commercial/Industrial Representative to coordinate any business issues that the customer
9 may be having in relation to their power service. Additionally, a regional Power Quality
10 engineer is available to assist the Representative and customer with related technical
11 issues. For local operational issues, a Regional Distribution Field Engineer is available to
12 lend any needed assistance. Also available to assist customers are the Power Quality
13 Support Engineers in the corporate headquarters in Boise. Idaho Power, on at least two
14 occasions, has presented educational material on how Heinz may address issues related to
15 process interruption at their facility, in addition to several other communications and analysis
16 regarding events that Heinz notifies the Company about.

17 **Q. Heinz states in its testimony that its Ontario facility had 22 “disruptive**
18 **events” in the last 2 years. Is this consistent with Idaho Power’s notifications from**
19 **Heinz during the years 2008 and 2009?**

20 A. No. Heinz has indicated in this proceeding that it has had 22 “disruptive
21 events” in the last 2 years including 8 in 2008 and 14 in 2009. However, during the course
22 of 2008 and 2009, Heinz informed Idaho Power of only 4 events in 2009 and none in 2008.

23 **Q. Has Idaho Power’s subsequently conducted any analysis regarding the**
24 **22 disturbances reported by Heinz?**

25 A. Yes. Idaho Power performed a sag analysis regarding the 22 events that
26 Heinz stated had caused their process to shut down. A summary of this analysis is included

1 as Exhibit 1705. Plotting all 22 events on an ITIC chart indicated that 16 of these events
2 should not have caused any process interruption at their facility. See Exhibit 1705. The
3 other 6 events that were outside of the ITIC curve may not have caused interruption had the
4 plant been using sag tolerant equipment. It is interesting to note that the four 2009 events
5 reported to us during the course of the year were a part of the detailed sag analysis and all
6 resided inside the ITIC curve and should not have caused a process interruption at the
7 facility, even with its current equipment. It is this type of inconsistency that has made
8 assisting Heinz in determining a viable solution of their process interruptions very difficult.

9 **Q. Witness Bickford concludes that Idaho Power Company's system is not**
10 **properly maintained. Do you agree?**

11 A. No. Idaho Power complies with industry standard maintenance and
12 inspection of its electrical system, and the system is well maintained.

13 **Q. Can you describe Idaho Power's transmission maintenance program?**

14 A. Yes, I can. Idaho Power adheres to its Transmission Maintenance and
15 Inspection Plan ("TMIP"), see Exhibit 1706, in compliance with the Western Electric
16 Coordinating Council ("WECC") Reliability Standards. In accordance with the TMIP, an
17 Idaho Power Transmission Line Patrolman routinely inspects all transmission lines once or
18 twice a year depending upon line voltage and if the lines are defined as WECC path
19 facilities. All WECC path facilities are also inspected by a Line Clearing Specialist, a
20 certified Arborist, for proper clearances from vegetation on an annual basis. Identified line
21 defects and or hazards are prioritized for proper replacement, repair, or removal as noted in
22 the TMIP. In addition to routine annual inspections and maintenance, Idaho Power also
23 completes comprehensive 10-year maintenance, as described in the TMIP, on all its
24 transmission lines. The 10-year detail inspection includes the visual and internal inspection
25 of wood poles at ground-line as well as treatment of all wood poles in the line. In addition, a
26 comprehensive detailed visual inspection of all components of the transmission line is

1 completed. The data collected from the wood pole inspection report and visual inspection
2 report are compiled, evaluated, and defects prioritized for a general maintenance projects
3 on the lines.

4 Since 2005, Idaho Power has expended nearly \$50 million dollars maintaining and
5 upgrading its transmission system. Specific expenses are: \$7,980,003 in 2005; \$8,964,715
6 in 2006; \$11,227,898 in 2007; \$11,100,924 in 2008; and \$9,554,837 in 2009.

7 **Q. What maintenance improvements have been completed on the Ontario-**
8 **Ore-Ida-Emmett 69 kV transmission line since 2005?**

9 A. Since 2005, the Ontario-Ore-Ida-Emmett 69 kV line was patrolled on 6
10 different scheduled occasions (3/17/05, 2/27/06, 6/27/07, 5/12/08 and 3/23/09). Defects
11 identified during these patrols were corrected at a cost of \$568,217. This maintenance
12 improvement work included, in part, the replacement of 17 poles, 235 cross arms, and 919
13 insulators (including the removal of wooden insulator pins). The 2009 maintenance
14 improvement work is currently scheduled during 2010 and includes the replacement of 23
15 structures at a cost of \$112,404.

16 **Q. Has maintenance on the Ontario-Ore-Ida-Emmett 69 kV line been a**
17 **significant contributor to the voltage sags reported by Heinz since 2005?**

18 A. No. Only 2 of the 22 events reported by Heinz could be attributed to
19 maintenance items. As stated in the data response documents provided by Idaho Power,
20 one event was caused by broken wooden insulator pin (2/4/2006) and the second event has
21 an unknown cause (4/4/2005).

22 **Q. Can you describe Idaho Power's distribution maintenance program?**

23 A. Yes, I can. In Oregon, Idaho Power completes a biannual public safety
24 inspection and a detailed 10-year inspection of its distribution lines. The biannual visual
25 inspection is designed to identify obvious defects that may endanger the public. The 10-
26 year detailed inspection involves conducting very thorough visual inspections. The

1 information collected from these inspections results in the planning, scheduling, and
2 completion of maintenance work. In addition to these inspections, a wood pole inspection
3 and ground-line treatment is performed on all poles on the feeder once every 10 to 12 years.
4 The data collected from the wood pole inspection is used to either steel stub or replace the
5 reject poles the following year.

6 Since 2005, in Oregon, Idaho Power has expended nearly \$10 million dollars
7 maintaining and upgrading its distribution system. Specific expenses area include:
8 \$1,373,973 in 2005; \$2,217,586 in 2006; \$2,858,597 in 2007; \$2,104,290 in 2008; and
9 \$1,328,279 in 2009.

10 **Q. What maintenance improvements have been completed on the OIDA-**
11 **011 distribution feeder line since 2005?**

12 A. The OIDA-011 12.47 kV feeder serves customers in the immediate vicinity of
13 the City of Ontario. Since 2005, the line was patrolled 3 times (2005, 2007, and 2008).
14 Since 2005, defect corrections and other maintenance and upgrade work expense on this
15 feeder are \$216,694.

16 **Q. Has maintenance on the OIDA-011 distribution feeder line been a**
17 **significant contributor to the voltage sags reported by Heinz since 2005?**

18 A. No. Only 2 of the 22 events reported by Heinz could be attributed to
19 maintenance items. As stated in the documents provided to Heinz by Idaho Power, one
20 event was caused by an overhead switch failure (3/30/2006) and the second event was
21 caused by a failed lightning arrester (1/17/2007).

22 **Q. Witness Ratcliffe states that Idaho Power sent a consultant to analyze**
23 **Heinz's system and the consultant did not look at Idaho Power's side of the meter.**
24 **Did Idaho Power hire a consultant and what were the findings?**

25 A. Idaho Power did hire an independent Power Quality consultant, PowerCET,
26 to review the facilities of *both* Idaho Power and Heinz and to analyze the data on the

1 number and magnitude of the sags and provide recommendations to Idaho Power and Ore-
2 Ida about how to minimize the number and effect of the sags on the system. PowerCET has
3 been performing power quality audits on large industrial plants and in the semi-conductor
4 industry for 25 years and is an expert in studying the effects of adverse power quality, and
5 the means to identify and correct sources of interference.

6 In their findings, see Exhibit 1708, PowerCET stated that the voltage sag activity for
7 the site, while problematic for the facility, is pretty much in accordance with fault clearing
8 activities that one would expect for a utility system covering hundreds to thousands of
9 square miles of rough terrain. Electric Power Research Institute-Power Electronics
10 Applications Center ("EPRI-PEAC") found in a comprehensive multi-state study of power
11 delivery to semiconductor manufacturing plants that the average rate of sags experienced
12 by facilities included in the study was 12 sags per year outside the ITIC curve.

13 Their conclusion was that the sag rate incidence at Heinz is below the average sag
14 rate reported by EPRI-PEAC. The consultant recommended the best solution was for Heinz
15 to improve the PLC power supplies, drives, and other critical equipment so it can at least
16 ride through sag events within ITIC limits. Idaho Power fully funded this work of the
17 consultant, as Ore-Ida chose not to participate. The results were presented to Heinz in April
18 2006.

19 **Q. Has the Company communicated and cooperated with Heinz in the**
20 **investigation/resolution of their concerns beyond the PowerCET study mentioned**
21 **above?**

22 A. Yes. Idaho Power has routinely communicated with and cooperated with
23 Heinz. At Heinz's request, Idaho Power has consistently provided information about events
24 on the Idaho Power system that may have correlated with negative impact events at their
25 facilities. Idaho Power had in service a high speed power quality recorder at Heinz
26 beginning in 1998. The information from the recorder provides an event and steady state

1 power quality record at the customer's point of delivery. Furthermore, Idaho Power
2 personnel analyzed the data and graphed the data in an event summary along with the
3 expected end use equipment performance as plotted on an Information Technology Industry
4 Council ("ITIC") curve. Typically, this information was sent to Heinz through e-mails and in
5 some instances presented in person by representatives of Idaho Power Company. Please
6 see OICIP's Exhibit No. 402 for an example of the correspondence documents.

7 Mike Whatley, Jim Hovda, and Jared Ellsworth met with Heinz (Scott Patterson in
8 particular) in late 2007 to discuss moving Heinz off of the 69 kV and onto the 138 kV system
9 via a single end-user (Heinz) transmission line and a new 138 kV transformer at Ore-Ida
10 Substation. As an additional option, it was suggested to leave Heinz on the 69 kV system,
11 but provide it with its own 69kV transformer at Ore-Ida Substation.

12 **Q.** 

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15 **A.** 

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24 **Q.** In the testimony of Witness Ratcliffe, he gives examples of equipment
25 that has been damaged by past "outages" including variable frequency drives, MOVs
26 (metal oxide varistors), shaker drives, heat transmitters, touch screens, ADR

1 **computers, sorter cameras, Tegra touch screen and Tegra computer. Do you agree**
2 **with his damage assessment?**

3 A. No. Damage due to sags typically occurs in the front-end power supply of an
4 electronic device. Some of the devices listed can also be easily damaged due to transients,
5 inadequate grounding, wiring issues, ground loops, communication failures, or various other
6 conditions. For example, sags do not damage MOVs. MOVs are damaged by sustained
7 over-voltages (swells) or transients. Capacitor switching transients are a well documented
8 source of variable speed drive failures specifically, failing the drives' DC bus capacitors.

9 **Q. What is Idaho Power's position regarding the sag tolerance of the Heinz**
10 **facility?**

11 A. Many of the power quality events that impact the customers fall within the
12 bounds of the ITIC curve. The events outside the bounds of the ITIC curve typically
13 originate from circuit breaker operations that occur from short circuit events across Idaho
14 Power's system. When these events occur, a protective device will sense the condition and
15 open the power line. These events naturally produce voltage sags for every customer on
16 Idaho Power's system. These events are considered normal within the operation of Idaho
17 Power's system.

18 Heinz has informed the Company that these normal disturbances are affecting some
19 of the more sensitive equipment within their plants. Because these events will continue to
20 occur in the normal course of operating the system, the Company has offered to assist
21 Heinz in the implementation of a number of actions to help them minimize the impact of
22 these disturbances. First, the Company has recommended that Heinz enhance the
23 precision of their record keeping with regards to the time a disruptive event occurs so that
24 Idaho Power may determine the specific sag and duration levels to which the facility is most
25 sensitive. Further, Heinz should endeavor to provide, to the best of their ability, what
26 equipment, manufacturer, models, and processes, etc., are being affected so that specific

1 recommendations for changes may be made within the plant. With this data in hand, Idaho
2 Power may be able to determine better protection settings that will allow them to minimize or
3 even eliminate the impact of these events. While Idaho Power is not aware that any of
4 these recommendations have been adopted, the Company is willing to continue working
5 with these customers to resolve their issues.

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15 Also, the Company is committed to continue to patrol and maintain the transmission
16 and distribution circuits that serve the Heinz facility to minimize the outage impacts. A safety
17 patrol is performed every 2 years and a detailed patrol is performed every 10 years on all
18 Oregon distribution feeders. The Heinz facility is served by the OIDA-012 Feeder from the
19 Ore-Ida Substation. The Ore-Ida Substation is served by the Ontario-Emmett 69 kV line
20 (Line 204). Since 2003, various maintenance projects have been performed on the line at a
21 cost of \$568,217. The majority of OIDA-012, except for 5 spans (6 poles) from the
22 substation to the plant, is owned by Heinz.

23 **Q. What could be done to reduce Heinz's exposure to voltage sags?**

24 A. Idaho Power has met and talked with Heinz on numerous occasions to
25 discuss ways Heinz can decrease their exposure to voltage sags. As has also been pointed
26 out, Heinz would be responsible for the costs associated with a change in connectivity.

1 Several options exist. One option is to install a new 138/12.47 kV transformer at the
2 Ore-Ida substation and build a new 138 kV transmission line to the station from Ontario
3 substation. This would connect the plant to the 138 kV system. However, voltage sags can
4 still occur on the 138 kV system. Another option is to install an additional 69/12.47 kV
5 transformer at the Ore-Ida substation and the plant, or the adjacent feeder, could be moved
6 to this new transformer. This option would decrease adjacent feeder sag exposure, but
7 would do nothing about 69 kV sags. A third option is to install fast acting power electronics,
8 such as a large UPS, to assist in sag ride through capability.

9 The electrical connectivity of the system serving the Heinz plant has not changed
10 significantly for a very long time. It is apparent, however, that the Heinz plant has grown
11 over time and power quality has begun to play a much larger role. Idaho Power is willing to
12 make changes to the Idaho Power system in an effort to improve the quality of power to the
13 Heinz facility; however, changes should not be made at the expense of Idaho Power's
14 ratepayers.

15 **Q. Do you have any concluding remarks?**

16 A. Yes, I do. Idaho Power is concerned about the fact that the Heinz facility is
17 unable to operate to the financial and operating satisfaction of its management because of
18 electricity related issues. It is imperative that technical and operational people at both
19 companies work cooperatively to address this issue. Voltage sags are inherent to the
20 successful and safe operation of any utility electrical system and the utility and customers
21 must learn to be successful despite their presence. Understanding the magnitude, duration,
22 location, and cause of events on Idaho Power's system is very important. Likewise,
23 understanding the time and impact of events (such as what specific equipment,
24 manufacturer, models, and processes) that affect the Heinz plant is very important.

25 Idaho Power very much appreciates Heinz as a customer. I agree with Mr.
26 Ratcliffe's goal to work together as partners so that both companies can be as successful as

1 possible. I welcome the opportunity to meet on a quarterly basis, as recommended by Mr.
2 Ratcliffe, in an effort to work on electrical issues concerning the facilities, both on facilities
3 owned by Heinz and those owned by Idaho Power. In fact, Mr. Jim Hovda, Idaho Power's
4 Customer Representative for Heinz is available and has access to me and others at Idaho
5 Power at anytime Heinz wishes to contact him. I am positive that we can work together in a
6 constructive fashion and improve this situation to the satisfaction of both Companies.
7 However, I believe that Heinz must realize that the solution to their problems may not lie with
8 Idaho Power system improvements funded by the general body of its customers and may
9 involve solutions whereby they upgrade their own equipment in what appears to be a critical,
10 high volume facility, and/or purchase the necessary system upgrades for their own
11 dedicated service, or other reconfiguration of Idaho Power's facilities.

12 **Q. Does this conclude your testimony?**

13 A. Yes, it does.

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Idaho Power/1701
Witness: Perry Van Patten, PE

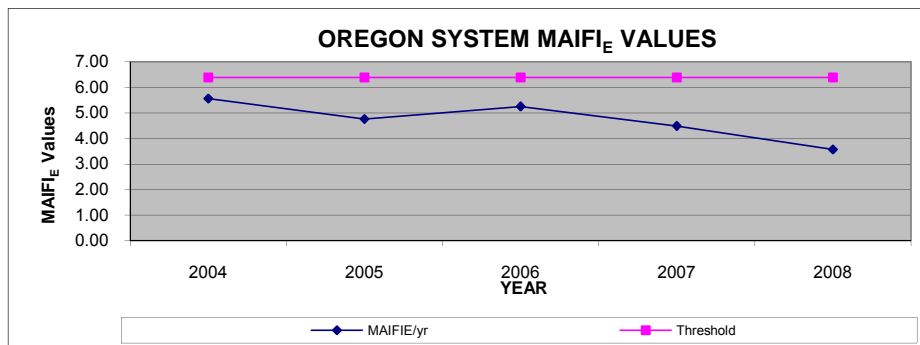
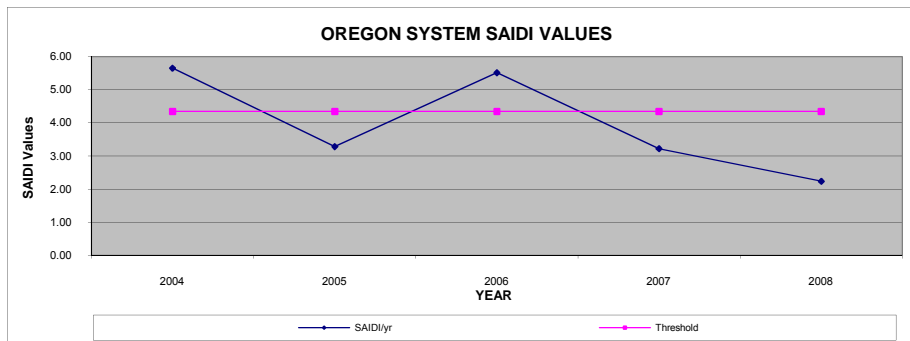
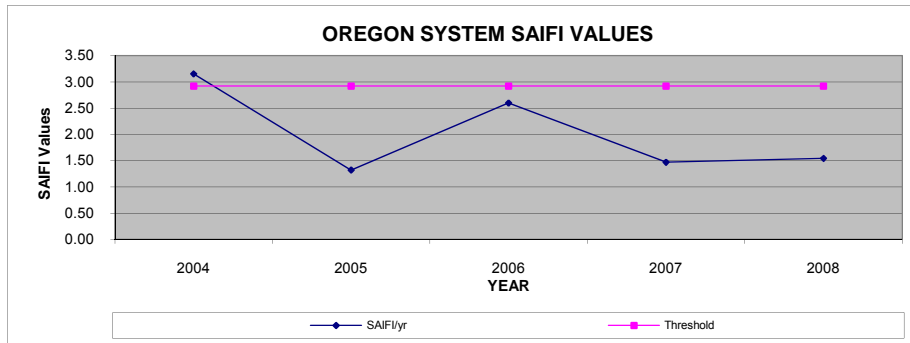
BEFORE THE PUBLIC UTILITY COMMISSION
OF OREGON

IDAHO POWER COMPANY

Exhibit Accompanying Reply Testimony of Perry Van Patten, PE
2004-2008 SAIDI, SAIFI, and MAIFle for Oregon System

January 26, 2010

The 2009 performance indices are currently being compiled and are due at the Oregon Public Utilities Commission in April, 2010.



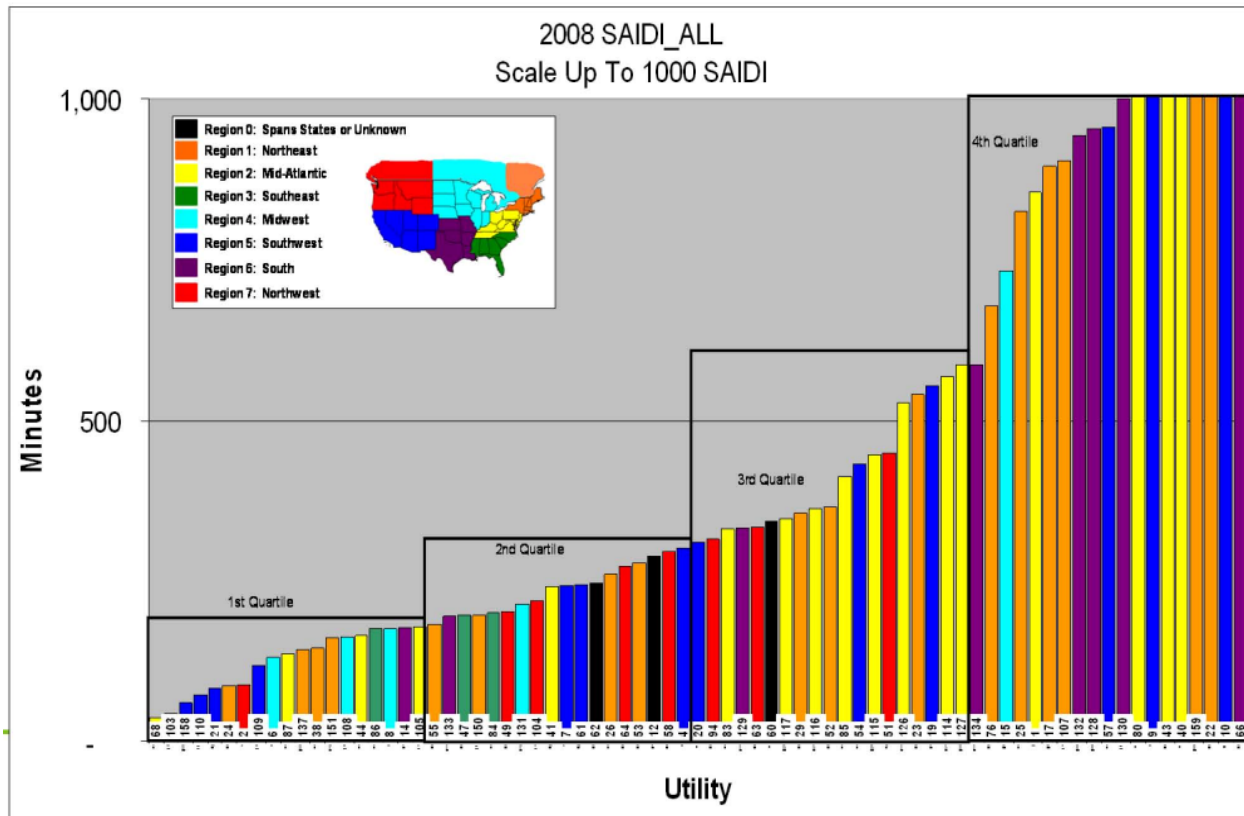
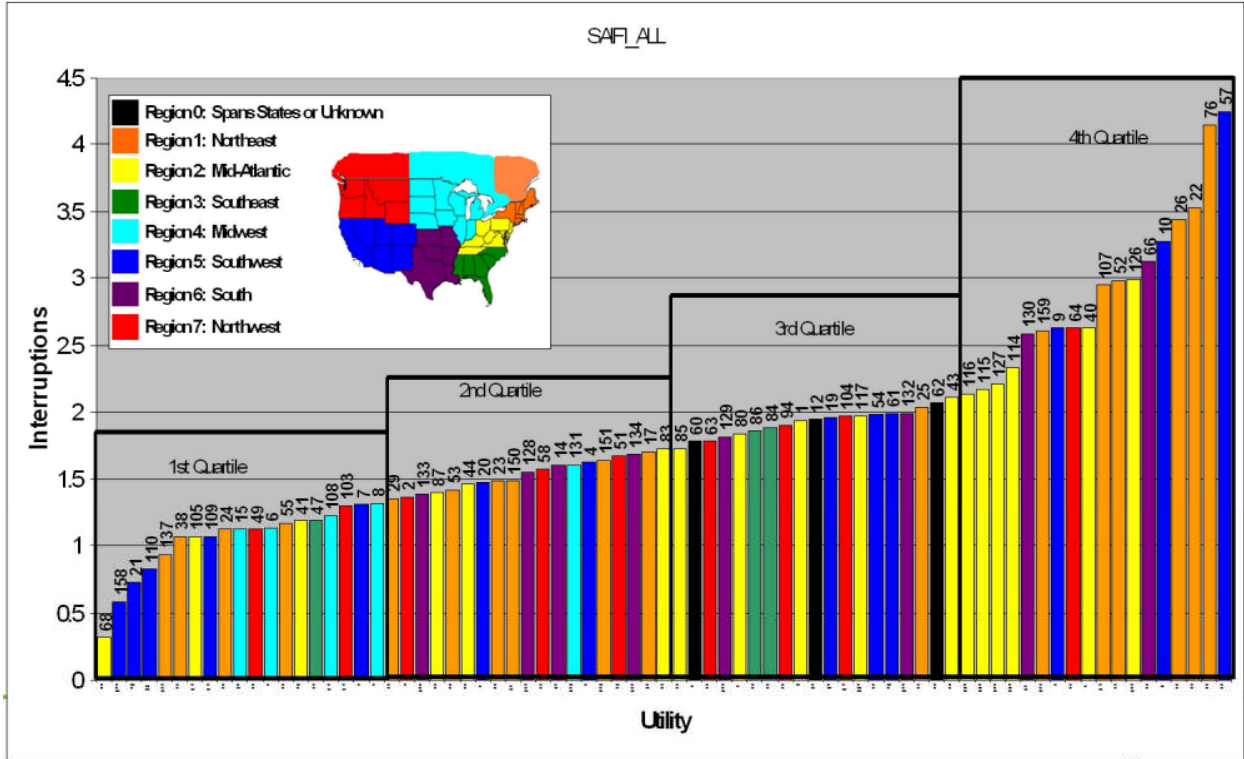
Idaho Power/1702
Witness: Perry Van Patten, PE

BEFORE THE PUBLIC UTILITY COMMISSION
OF OREGON

IDAHO POWER COMPANY

Exhibit Accompanying Reply Testimony of Perry Van Patten, PE
2008 IEEE National SAIDI and SAIFI Study

January 26, 2010



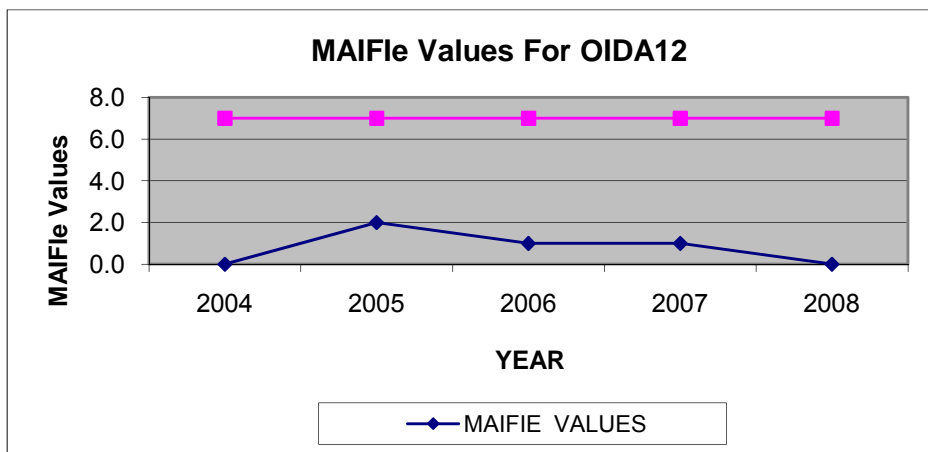
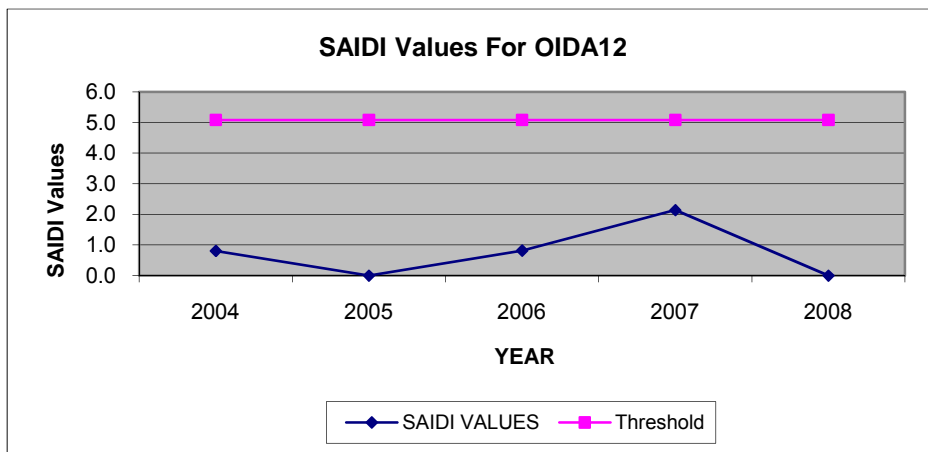
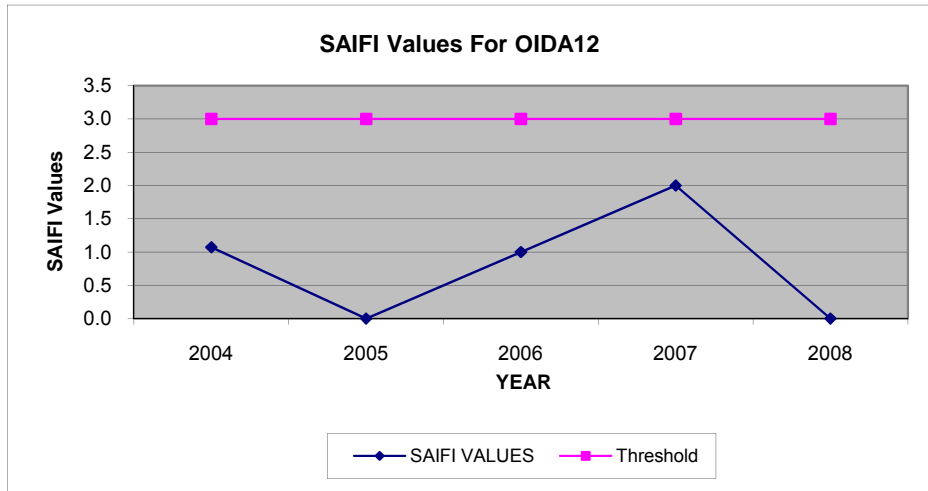
Idaho Power/1703
Witness: Perry Van Patten, PE

BEFORE THE PUBLIC UTILITY COMMISSION
OF OREGON

IDAHO POWER COMPANY

Exhibit Accompanying Reply Testimony of Perry Van Patten, PE
2004-2008 SAIDI, SAIFI, MAIFle for OIDA-12 Feeder

January 26, 2010



Idaho Power/1704
Witness: Perry Van Patten, PE

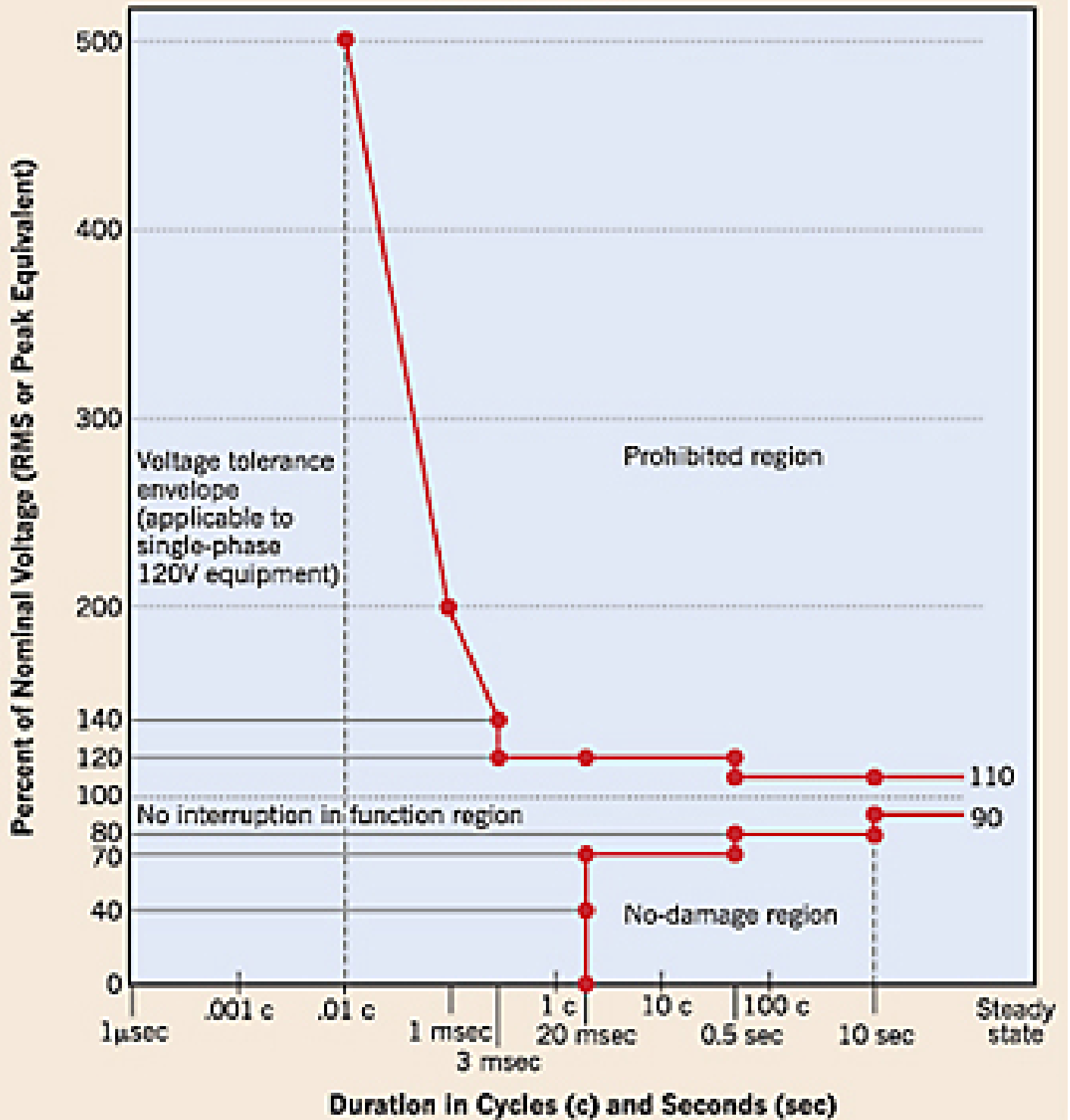
BEFORE THE PUBLIC UTILITY COMMISSION
OF OREGON

IDAHO POWER COMPANY

Exhibit Accompanying Reply Testimony of Perry Van Patten, PE
Information Technology Industry Council ("ITIC") Curve

January 26, 2010

ITIC (CBEMA) Curve
(revised 2000)



Idaho Power/1705
Witness: Perry Van Patten, PE

BEFORE THE PUBLIC UTILITY COMMISSION
OF OREGON

IDAHO POWER COMPANY

Exhibit Accompanying Reply Testimony of Perry Van Patten, PE
Heinz Sag Event Analysis

CONFIDENTIAL

January 26, 2010

**IDAHO POWER EXHIBIT 1705 IS CONFIDENTIAL
SUBJECT TO GENERAL PROTECTIVE ORDER**

Idaho Power/1706
Witness: Perry Van Patten, PE

BEFORE THE PUBLIC UTILITY COMMISSION
OF OREGON

IDAHO POWER COMPANY

Exhibit Accompanying Reply Testimony of Perry Van Patten, PE
Transmission Maintenance and Inspection Plan

CONFIDENTIAL

January 26, 2010

**IDAHO POWER EXHIBIT 1706 IS CONFIDENTIAL
SUBJECT TO GENERAL PROTECTIVE ORDER**

Idaho Power/1707
Witness: Perry Van Patten, PE

BEFORE THE PUBLIC UTILITY COMMISSION
OF OREGON

IDAHO POWER COMPANY

Exhibit Accompanying Reply Testimony of Perry Van Patten, PE
Heinz's ITIC Graphs

CONFIDENTIAL

January 26, 2010

**IDAHO POWER EXHIBIT 1707 IS CONFIDENTIAL
SUBJECT TO GENERAL PROTECTIVE ORDER**

Idaho Power/1708
Witness: Perry Van Patten, PE

BEFORE THE PUBLIC UTILITY COMMISSION
OF OREGON

IDAHO POWER COMPANY

Exhibit Accompanying Reply Testimony of Perry Van Patten, PE
PowerCET Report

CONFIDENTIAL

January 26, 2010

**IDAHO POWER EXHIBIT 1708 IS CONFIDENTIAL
SUBJECT TO GENERAL PROTECTIVE ORDER**