

RECEIVED

OCT 05 2011

Public Utility Commission of Oregon Administrative Hearing Division

> FTD01C119 2200 W. Airfield Drive P.O. Box 619002 DFW, Texas 75261

Phone 972-456-7551 Fax 972-456-8719

Email: kimberly.a.douglass@ftr.com

October 4, 2011

VIA Electronic Filing & UPS

Public Utility Commission of Oregon Attention: Filing Center 550 Capitol Street N.E., Suite 215 Salem, OR 97310-1380

Subject: UM 1431 – Frontier Communications Northwest Inc. Broadband Subscription Report for 2011

Dear Filing Center:

In accordance with Paragraph 57 in Appendix A in Order No. 10-067 in the above-referenced docket, enclosed please find the 2011 Broadband Subscription Report. Frontier rolled out its new web-based tool to monitor inquiries for DSL service in December 2010. Prior to the tool's roll out, requests for DSL were tracked via a manual process which sometimes resulted in duplicate requests going to our engineers. The data collected via the manual process does not reflect an accurate record of requests made for DSL service. Therefore, the enclosed report includes DSL requests beginning with December 2010. The data is designated as "Confidential" and should be treated as such. Pursuant to Order No. 09-197, the "Confidential" report is being sent in a sealed envelope with the proper labeling.

Please call me at (972) 456-7551 if you have any questions.

bugles

Sincerely,

Kim Douglass Senior Consultant

Compliance – Government and Regulatory Affairs

Wire Center			l-10			Auç	g-10		Sep-10					
	DSL Subscriptions					criptions	DSL Re			scriptions	DSL Requests*			
	Res	Bus	Res	Bus	Res	Bus	Rés	Bus	Res	: Bus	Res	Bus		
ALOHA		<u> </u>					ļ							
AMITY														
AUMSVILLE									<u> </u>					
BANDON												l		
BANKS														
BEAVERTON														
BROOKINGS			i											
BULL MOUNTAIN			1											
CLATSKANIE														
COOS BAY														
COQUILLE				L								Ĺ		
COVE														
DAYTON														
DETROIT				<u> </u>										
ELGIN									<u></u> _					
EMPIRE		<u></u>												
ENTERPRISE														
FOREST GROVE														
GASTON														
GOLD BEACH														
GRAND ISLAND												1		
GRESHAM														
HILLSBORO										Į .		(
HOODLAND														
IMBLER														
IMNAHA														
JOSEPH								ľ	I					
LAGRANDE		T												
LAKESIDE			1		T					1				
LANGLOIS														
LOSTINE			Ĭ											
MCMINNVILLE							1							
MILL CITY		I									[
MURPHY		1					Ĺ							
MYRTLE POINT		1	1		\			}	\					
NEWBERG			1					L		<u> </u>				
NORTH BEND			i								Λ.			
ORIENT			·											
PORT ORFORD														
POWERS														
PROVOLT														
REEDSPORT		<u> </u>			I									
SANDY														
SCHOLLS														
SHERWOOD														
SILVERTON														
SOMERSET WEST		ì			1		[ì		Ĭ				
STAFFORD		1	i	i	1			1			<u> </u>			
SUNNYSIDE		1		l	1			1						
TIGARD				I			1	1			\Box	***************************************		
TUALATIN			1					1	 	-	1			
TURNER		1	1	l	l				 	·				
UNION		1								<u> </u>	i			
VALLEY VIEW		1		 			 	1		t	-			
VERNONIA		1	—	 					 	1	———			
WALLOWA			 					-			\vdash			
WILSONVILLE		 	 	 						 	\vdash			
YAM HILL		1	 				····		 		-			
TOTAL		 	1	<u> </u>	 		 		}	1	 			
IVIAL			<u> </u>	L	<u> </u>	<u> </u>	L	L		L	<u> </u>	I		

^{*} Data not available until December 2010.

Wire Center		Oct	t-10			Nov	<i>i</i> -10		Dec-10					
en la marca del Producti	DSL Subscriptions DSL Requests*				DSL Subs			quests*	DSL Subscriptions DSL Requests					
	Res	Bus	Res	-	Res		Res	Bus		Bus	Res	Bus		
ALOHA	Salin SA MERCALIN		11,1584215-0-1-1-1	CANAL PROPERTY AND ADDRESS AND	CALLED THE				PAIRCES 113 THE GARAGE		123 page 4 of the Personal and			
AMITY														
AUMSVILLE		—												
BANDON		 									<u> </u>	•		
BANKS														
BEAVERTON		 	<u> </u>				****							
BROOKINGS						· · · · · · · · · · · · · · · · · · ·		-						
BULL MOUNTAIN			 				7 1							
CLATSKANIE			 											
COOS BAY			ļ								·			
COQUILLE											 			
COVE									·····			ľ		
DAYTON		1	 				 -				 			
DETROIT		 							·					
ELGIN		<u> </u>												
EMPIRE		1	 							 	<i>-</i>			
ENTERPRISE		 	 						l	l	<u> </u>			
FOREST GROVE		1	 								— —			
GASTON		 								 -	 			
GOLD BEACH			 					 	····	 	 			
GRAND ISLAND		 	 			****	·	 	 -	 	 			
GRESHAM	····	—	l	<u> </u>						 	 			
HILLSBORO														
HOODLAND		 	}		<u> </u>					}	<u> </u>			
IMBLER		 	 											
IMNAHA		 	ļ								 			
JOSEPH			 								 			
LAGRANDE		 	 								 			
LAKESIDE			 											
LANGLOIS		1						 	 	 	 			
LOSTINE		 						 		 				
MCMINNVILLE		1						 						
MILL CITY	·	 	 				-							
MURPHY			 							<u></u>	 			
MYRTLE POINT	*	 	 	 				·			 			
NEWBERG	 -	 -	 	·				├	 	 -	 			
NORTH BEND			 							 		 		
ORIENT			+							 	- · 			
PORT ORFORD		1	 						 					
POWERS		<u> </u>	 						 	 	 			
PROVOLT		t	t					 	 	 	t	 		
REEDSPORT		 	<u> </u>	 					l	 	<u> </u>	l		
SANDY		<u> </u>	 					 	 	 -	 	 		
SCHOLLS		 	 	 				 	 	 	 			
SHERWOOD		 	 							 -				
SILVERTON		_	~-					 	 -					
SOMERSET WEST					 -						t 			
STAFFORD		 	 					 		 	 			
SUNNYSIDE			 					 	 	 				
TIGARD		 	 	 							 			
TUALATIN		 	 						 					
TURNER		1			<u> </u>						 			
UNION		 	[-	ļ							 			
VALLEY VIEW			 		 						 			
VERNONIA		 	 								 			
WALLOWA		 	 	 						 	 	-		
WILSONVILLE		 -	 	 -	 -			 	 		 	ļ		
YAM HILL		 	 	<u> </u>					ļ	 	<u> </u>			
			ļ						ļ		ļ			
TOTAL	L		L				L	L		L	Ļ <u>.</u>	L		

Wire Center		Jar	1-11		··· ·· · · · · · · · · · · · · · · · ·	Fet	p-11		Mar-11					
	DSL Sub	scriptions .	- DSL Re	equests	DSL Sub	scriptions	DSLRe	quests	DSL Subscriptions DSL Requests					
ar se er eta	Res	Bus	Res	Bus	Res	Büs	Res	Bus	Res	Bus	Hes	Bus		
ALOHA	EN NOWING THE TAXA		14.5 (2011) 1122 4512 11		LINESANDER TRAINING	1000 C	94 - 199 R. O. S. G. L. L. L. L. S.		MARCHINETTANN, A	Contraction of the Contraction o	112 124 124 22 1 1 1 2 2 2 2 2 2 2 2 2 2	ALIESTO MANTE AND INVESTMENT		
AMITY		-										·····		
AUMSVILLE				 		_								
BANDON				<u> </u>		_								
														
BANKS														
BEAVERTON						,								
BROOKINGS											_	<u> </u>		
BULL MOUNTAIN												l		
CLATSKANIE									İ			1		
COOS BAY														
COQUILLE				1										
COVE		<u> </u>	·	1		_								
DAYTON				l						ļ	· · · · · ·			
DETROIT	-	†	-	-		ļ								
ELGIN		 	 	 		 					-			
EMPIRE			 	····	 	 	 			 	ļ	 		
			 	 		 -	ļ		 -					
ENTERPRISE		 	ļ	ļ		 	<u> </u>		<u> </u>	ļ	Ļ	⊢—		
FOREST GROVE		 		<u> </u>			ļ					ļ		
GASTON		 		ļ										
GOLD BEACH				<u> </u>				ļ						
GRAND ISLAND			<u> </u>		ļ		<u> </u>			ļ		L		
GRESHAM				l		L		<u> </u>	l					
HILLSBORO				i .										
HOODLAND		T		I										
IMBLER		Ť T									_			
IMNAHA		1												
JOSEPH						_								
LAGRANDE		·····		<u> </u>							<u> </u>			
LAKESIDE		 												
LANGLOIS		 	1			 	-	-	<u> </u>	ļ	-			
LOSTINE		 				-				ļ.,				
		<u> </u>		 		 -								
MCMINNVILLE		ļ									-	——		
MILL CITY		ļ				<u> </u>								
MURPHY									<u> </u>					
MYRTLE POINT		<u> </u>	<u> </u>	1	1	<u> </u>	ļ	\	<u> </u>	<u> </u>		1		
NEWBERG		<u> </u>												
NORTH BEND							[
ORIENT			[ŀ							
PORT ORFORD														
POWERS	_	T							1					
PROVOLT		1	<u> </u>			<u> </u>	ŀ		1	<u> </u>				
REEDSPORT			·····			 		1		1				
SANDY		 				 -			 	 				
SCHOLLS		1		 	 	 	-	 			 	———		
SHERWOOD		 	 	1	-	 	 	 	 	 	-	 		
SILVERTON		1	 	 	 	 		 	 	 				
		 	 	 		 -	-		 		<u> </u>			
SOMERSET WEST		1	ļ	<u> </u>	1	 		ļ	 	ļ		 		
STAFFORD		1		ļ		 			ļ					
SUNNYSIDE								ļ						
TIGARD											ļ <u></u>			
TUALATIN						L								
TURNER							<u> </u>		1			L		
UNION	-	1	1									[
VALLEY VIEW		ĺ				_		l	1					
VERNONIA		T		İ			1	ļ	1	1				
WALLOWA		1		1		-				1				
WILSONVILLE		1		-		 	 		!	1				
YAM HILL		 				·		 	1	 	\vdash			
	· · · · · · · · · · · · · · · · · · ·	 	 		<u> </u>	 	 		 		···	·		
TOTAL			L	<u>i</u>	<u> </u>		<u> </u>	<u> </u>			L			

Wire Center	······	Apr	r-11			May	y-11	-		Jur	n-11		Total				
	DSL Subscriptions DSL Requests				DSL Sub	criptions		quests	DSL Subs	criptions	DSL Re	quests	DSL Subscriptions DSL Requests				
	Res	Bus	Res	Bus	Res	Bus	Res	Bus	Res	Bus	Res	Bus	Res	Bus	Res -	Bus	
ALOHA											43.50		31				
AMITY				·										<u> </u>			
AUMSVILLE																	
BANDON																	
BANKS	***							 									
BEAVERTON															_,		
BROOKINGS													 -			-	
BULL MOUNTAIN						<u> </u>								[
CLATSKANIE																	
COOS BAY														l · ·			
COQUILLE								·					ļ				
COVE			 	 	 	 			·				\	 -			
DAYTON											_		 				
DETROIT																	
ELGIN			·	 	ļ					ļ						 -	
EMPIRE					<u> </u>												
										 -							
ENTERPRISE		 	 		_			<u> </u>		<u> </u>			ļ.———	 	i	<u> </u>	
FOREST GROVE	·	<u> </u>	 		 	 		 	 -	 -	 		ļ	 _	ļ.,	<u> </u>	
GASTON									<u> </u>	ļ	<u> </u>		L	*			
GOLD BEACH			ļ		ļ				ļ				ļ				
GRAND ISLAND			ļ										<u></u> _				
GRESHAM				<u> </u>		ļ							[
HILLSBORO			ļ								L						
HOODLAND										<u></u>							
IMBLER			<u> </u>	\	<u></u>								L				
IMNAHA				L									L				
JOSEPH										L							
LAGRANDE			<u> </u>		L								<u> </u>		l		
LAKESIDE			İ			L							<u> </u>				
LANGLOIS																[:' <u> </u>	
LOSTINE						<u>'</u>											
MCMINNVILLE			1										L				
MILL CITY																	
MURPHY																	
MYRTLE POINT								T					\	•		T	
NEWBERG									""			""					
NORTH BEND			1								l						
ORIENT													T		<u> </u>		
PORT ORFORD			T		T						I			I		[
POWERS				T	<u> </u>									-			
PROVOLT	-		1						· · · · · · · · · · · · · · · · · · ·		<u> </u>			1	7		
REEDSPORT	· · · · · · · · · · · · · · · · · · ·	<u> </u>	1		T	· · · · · · · · · · · · · · · · · · ·		<u> </u>	1	1	1		T	1		l'''	
SANDY			 	****	 								 	<u> </u>			
SCHOLLS					 								 				
SHERWOOD			t	t	 								t	<u> </u>			
SILVERTON													 	<u> </u>			
SOMERSET WEST	***			 						 							
STAFFORD			 														
SUNNYSIDE			 	 	 					 			<u> </u>	 		ļ	
TIGARD			 	 	 			 	 	 	 		 	 		ļ	
TUALATIN				 									 	[···			
			 -	 	ļ							<u> </u>	 	 		 	
TURNER				 	_									ļ			
UNION					<u> </u>				<u> </u>	 			L	 		L	
VALLEY VIEW			ļ		L				ļ				L	_	<u> </u>	L	
VERNONIA		<u> </u>	 	}]		ļ	ļ		 	 	<u> </u>		 		<u> </u>	
WALLOWA			ļ								ļ		<u> </u>			L	
WILSONVILLE			L										L		<u></u>		
YAM HILL			L	l													
TOTAL		1	_	1							Ī		l	1			

REDACTED