### **DOCKET NO. UM 1375**

### Required Cover Sheet for Submission of 2009 Annual ETC Recertification Reports

Filing Deadline: Tuesday, July 15, 2009

Name of Eligible Te	lecommunications Carrier: Nehalem Telecommunications, Inc.
Filing date: July 9, 2	009
Is this: Original sub	omission? X
Revised sub	omission? If revised, please identify which reports are being revised
Person to contact for	
Name	Susan Case
Phone number	(208) 366-2614
E-mail address	susan.case/a ruraltelphone.com

Filing instructions: Please file reports under Docket No. UM 1375. File reports electronically via the PUC Filing Center; see the PUC website for instructions. Also send one original and 2 hard copies to the PUC Filing Center. If selected portions of reports, e.g., network improvement plans, are to receive confidential treatment, those portions should not be filed electronically. Hard copies of confidential material should be filed in accordance with confidential designation requirements described in OAR 860-011-0080. Regular delivery methods may be used to send all hard copy documents; overnight or express delivery is not necessary. Send documents to the Filing Center using one of the two following addresses, depending on the delivery carrier used:

For US mail: Public Utility Commission of Oregon

Attn: Filing Center PO Box 2148

Salem, OR 97308-2148

For other carriers: Public Utility Commission of Oregon

Attn: Filing Center 550 Capitol St. NE #215 Salem, OR 97308-2148

If you have any questions on these reports, please call Kay Marinos at 503-378-6730, or Celeste Hari at 503-378-6628.

### 2008 Annual Recertification Reports for ETCs in Oregon

Docket No. UM 1375

Report Formats to Satisfy Requirements of Order No. 06-292 for 2008

Report #1	Supported Services Offerings  1.1. Basic Local Usage Service Offerings − All ETCs  1.2. Comparable Local Usage Plan − CETCs only  1.3. Supported Services Not Provided − CETCs only  1.4. Equal Access Acknowledgement − CETCs only
Report #2	Unfulfilled Service Requests  2.1. Unfulfilled Service Requests/Held Orders – All ETCs  2.2. Service Request Processing – CETCs only
Report #3	Evidence of Advertising for Basic Supported Services - All ETCs
Report #4	Low-income Services – All ETCs 4.1. Number of Lifeline Customers 4.2. Advertising of Low-income Program Service Offerings 4.2.
Report #5	Outage Report – All ETCs 🗸
Report #6	Trouble Report - All ETCs ~
Report #7	Network Improvement Plan - CETCs only
Report #8	Special Commitments/Requirements - CETCs only
Report #9	Certifications – All ETCs  9.1. IAS or ICLS Certification Copy – All ETCs Receiving IAS or ICLS

- 9.2. Certification of Use of Universal Service Funds All ETCs Receiving ✓ Traditional High-Cost Support (HCL, LSS) ·
- 9.3. Certification of Emergency Functionality and Compliance with Service Quality/Consumer Protection Measures – All ETCs /

### Report #1 - Supported Services Offerings

### 1.1. Basic Local Usage Service Offerings - All ETCs

Choose either A. or B. below, as applicable:

	1. residence:
	\$10.20
	2. business:
	\$12.60
В	Basic local usage service offerings are <b>not</b> filed under tariff with the Oregon PUC. Submit the following information for each basic service offering that includes local usage allowances (unlimited or limited): 1) plan's name, 2) advertised public description, 3) number of local minutes included, 4) calling area included, and 5) rates and charges. Include basic offerings for both residence and business services.
1.2. C	omparable Local Usage Plan - CETCs only
	rrier certifies that it offers at least one basic local usage plan that is comparable to ffered by the ILECs in its designated service area: yes no
	y which of the plans in 1.1.B above are "comparable" to the ILEC local usage gs, and explain the basis for the comparability.
l.3. Si	<u> ipported Services Not Provided</u> – CETCs only
provide ncome	y any supported services that were not available at designation, but were to be ed as a condition of ETC designation (e.g., toll restriction for qualifying low-consumers, E911):
Are the	se services provided currently? yes no xplain why not:
	Aprille Wily Hou

### Report #2 - Unfulfilled Service Requests

### 2.1. Unfulfilled Service Requests/Held Orders - All ETCs

### Choose either A. or B. below, as applicable:

A. <u>X</u>	Oregon P	uality reports for "primary held orders over 30 days" were filed with the UC for calendar year 2008. No additional submission is required for tion purposes.
В	the Orego	pality reports for "primary held orders over 30 days" were <b>not</b> filed with n PUC for calendar year 2008. In this case, choose <b>one</b> of the following es for reporting:
	1	The number of customer requests for supported services that were not fulfilled during calendar year 2008:  If greater than zero, include an attachment noting for each such request, the location (address) of the request and a description of attempts to provide service.
	2	The number of "primary held orders over 30 days" (as defined in Section 860-034-0390 of the Oregon Commission rules) for calendar year 2008:  If greater than zero, include attachment noting for each such held order, the reason the order was held and the original commitment date.

### 2.2. Service Request Processing - CETCs only

Submit a description of how the carrier ensures that every request for service that cannot be immediately fulfilled is recorded and processed under the 6-step process set forth in 47 CFR Section 54.202(a)(1)(i).

### Report #3 — Evidence of Advertising for Basic Supported Services (excluding low-income/lifeline) — All ETCs

Describe how basic supported services were advertised during calendar year 2008 throughout the designated service area. List the types of media used, advertising frequencies and geographic coverage. Attach examples of actual advertisements, noting dates, specific distribution methods, and target geographical populations, sufficient to demonstrate that basic supported services and rates were advertised **throughout** the designated service area in 2008.

See Attached Exhibit A

### Report #4 - Low-income Services - All ETCs

### 4.1. Number of Lifeline Customers - All ETCs

The total number of	customers receiving	Lifeline discounts during the month of
December 2008 in the	he designated service	area: <u>45</u> .
	CETCs only - also	list counts by ILEC service area as follows:
	ILEC Svc Area	No. of Lifeline customers
		Processor
		·

### 4.2. Advertising of Low-Income Program Service Offerings - All ETCs

Submit copies of all advertisements (for all media) for Lifeline, LinkUp, and OTAP service offerings that were run during calendar year 2008, noting media (newspaper name, radio station, bill inserts, internet postings, etc.), run/distribution dates, and geographic coverage area.

See Attached Exhibit B

### Report #5 - Outage Report - All ETCs

### Choose either A. or B. below, as applicable:

A. <u>X</u>	Rules at for large provider	was required to report service outages (as defined in Oregon PUC Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) te telecom utilities, and 860-032-0012(9) for competitive telecom rs) to the Oregon PUC during year 2008. No additional submission is I for recertification purposes.
В	Rules at for large provider	was <i>not</i> required to report service outages (as defined in Oregon PUC 2 Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) te telecom utilities, and 860-032-0012(9) for competitive telecom rs) to the Oregon PUC during year 2008. Select #1 (wireline carriers) vireless carriers) below.
	1	The number of service outages, as defined in Oregon PUC rules, that occurred during calendar year 2008 was
		If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.
	2	The number of service outages, as defined in FCC rules at 47 CFR Section 54.209(a)(2), that occurred during calendar year 2008 was
		If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

### Report #6 - Trouble Report - All ETCs

### Choose either A. or B. below, as appropriate:

A. X Trouble reports were file Oregon PUC service quality rules. recertification purposes.		· ·
B Trouble reports were <b>not</b> In this case, choose <b>one</b> of the following	filed with the Oregon PUC duri owing alternatives for reporting:	ng calendar year 2008.
<del></del> .	onthly number of customer troub or supported services during cale	-
Trouble Type	Switch A (location)	Switch B (location)
No service	<del></del>	
Network busy		
Interruption of servi	ice	
Poor reception		
in Section 860-034-0390	onthly number of customer troub 0 (5) of the Oregon PUC rules, per r year 2008: per month, p	er 100 access lines,

### Report #7 – Network Improvement Plan – CETCs Only

Per Docket No. UM 1217, Order No. 06-292, competitive ETCs (CETCs) must file network improvement plans annually for recertification purposes. Appendix A of the order details the information that must be included in such plans. Only CETCs must file these plans for annual recertification purposes; ILECs are not required to file such plans. CETCs that receive *only* low-income program support (no high-cost or access-related support) do not have to file network improvement plans. CETCs are strongly encouraged to use the template in the attached Excel worksheets for their network improvement plans. This template incorporates all the items of information required by the order.

### Report #8 - Special Commitments/Requirements - CETCs only

Did the Oregon PUC impose any special commitments or requirements at initial designation or during the previous annual recertification process? yes no	•
If yes, identify the commitments or requirements and explain if, and how, they have been met.	eı

### Report #9 - Certifications - All ETCs

### 9.1. IAS or ICLS Certification Copy - All ETCs Receiving IAS and/or ICLS

All ETCs receiving interstate access-related support (IAS or ICLS) must submit a copy of the certification for the use of IAS or ICLS support that was sent to USAC and the FCC in June 2009.

### 9.2. Certification of Use of Universal Service Funds – All ETCs receiving HCL and/or LSS (Rural ILECs and CETCs Designated in Rural ILEC Areas)

To continue receiving traditional high cost support (HCL, LSS), ETCs must submit a notarized affidavit signed by a responsible company official certifying that the carrier will use the high cost support funds only for the intended purposes. Use of the sample affidavit form displayed on the following page is recommended.

### 9.3. Certification of Emergency Functionality and Compliance with Service Quality and Consumer Protection Measures – All ETCs

Each ETC must submit a notarized affidavit signed by a responsible company official certifying that the carrier: 1) is able to remain functional in an emergency, and 2) is complying with all service quality and consumer protection measures in either the applicable Oregon Commission rules (for wireline carriers), the CTIA Consumer Code (for wireless carriers), or some other specific set of standards. All ETCs must submit this affidavit. A copy of an acceptable affidavit form follows the affidavit for high cost support.

Exhibit A

Directory Page

### Nehalem Telecommunications, Inc. Service Rates

Nehalem Telecommunications, Inc. is a quality telecommunications services provider who provides basic enhanced services at reasonable rates within its service territory. Basic services are offered at the following rates:

### **Residential & Business Rates**

Local Residence	\$10.20
Local Business	\$12.60
Fed. Subscriber Line (FCC Access, 1 line)	\$ 6.50
Fed. Subscriber Line (FCC Access, Multi Line)	\$ 9.20
Oregon E911 Surcharge	\$ 0.75
Oregon Residential SVC Protection Fund	\$ 0.08
Federal Universal Service Fund (FUSF)(1 Line)	\$ 0.57
Federal Universal Service Fund (FUSF)(Multi Line)	\$ 0.80

The above charges will have federal and local taxes added on.

Touch Tone service is provided as a part of local service.

Toll Blocking is available at no charge for all customers.

Low-income individuals may be eligible for discounts on basic local monthly service charges and installation fees through Lifeline and Link-Up telephone assistance programs. Please contact your local Oregon Telephone Assistance Program office toll-free at 1-800-848-4442

Basic services are offered to all consumers in the Nehalem Telecommunications, Inc. service territories at the rates, terms, and conditions specified in the Company's tariffs and/or price lists. If you have any questions regarding the Company's services, please call us at 1-503-368-5116, or visit our business office at 35790 7<sup>th</sup> St., Nehalem, OR for further information regarding services.

### **Affidavit of Publication**

State of Oregon, County of Tillamook, -ss.

I, Christina E. Corallino, being first duly sworn, depose and say that I am a Clerk of the Headlight-Herald, a newspaper of general circulation as defined by ORS 193.010 and 193.020. state; that

H08-352 Nehalem Telecommunications, Inc. Notice of Service Rates

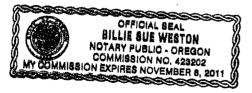
a printed copy of which is hereto annexed, was published in the entire issue of said newspaper for 4 successive and consecutive weeks in the following issues:

05/21/08, 05/28/08, 06/04/08, & 06/11//08

Subscribed and sworn to before me this 11th day of June 2008

untera El nal lino

Notary Public of Oregon



Price charge for this notice \$ 607.60

HO8-352 NEHALEM TELE-COMMUNICATIONS, INC

Service Rates
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### Nondiscrimination Statement

As a recipient of federal financial assistance from the Rural Utilities Service of the U.S. Department of Agriculture (USDA) we are subject to the following: Rural Utilities Service USDA prohibits discrimination in all its programs and activities on the basis of race, color, national origin, age, disability, and where applicable, sex,

(USDA) we are subject to the following: Rural Utilities Service USDA prohibits discrimination in all its programs and activities on the basis of race, color, national origin, age, disability, and gin, age, disability, and where applicable, sex, marital status, familial status, religion, sexual orientation, genetic information, political beliefs, reprisal, or because all or a part of an individual's income is derived from part of an individual's income is derived from
any public assistance
program. (Not all prohibited bases apply to all
programs.) Persons with
disabilities who require
afternative means for
communication of program information
foraille. large print audi-Gram: information (braille, large print, audi-otape, etc.) should con-tact USDA's TARGET Center at (202) 720-2600 (voice and TDD).

To file a complaint of To file a complaint of discrimination write to USDA, Director, Office of Civil Rights, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410 or call (800) 795-3272 (voice) or (202) 720-6382 (TDD). USDA is an equal opportunity provider, employer, and lender."

Did you know...
Telephone Assistance Programs are available to low-income individuals.

als. ive

To qualify for Life-line/Link-Up Services, please contact your local Health and Welfare Office.

Lifeline/Link-Up Serv-Lifeline/Link-Up Services are programs designed to assist low income households afford local telephone service. Lifeline assists with monthly telephone bills and Link-Up assists with connection/installation

charges: grams Oregon Pulbic Utilities Commission Call Toll Free 1-800-848-4442 NEHALEM TELE-COMMUNICATIONS,

INC.

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### **Affidavit of Publication**

State of Oregon, County of Tillamook, -ss.

I, Pam K Johnson, being first duly sworn, depose and say that I am a Clerk of the Headlight-Herald, a newspaper of general circulation as defined by ORS 193.010 and 193.020. state; that

H08-665 Nehalem Telecommunications Service Rates

a printed copy of which is hereto annexed, was published in the entire issue of said newspaper for 2 successive and consecutive weeks in the following issues:

10/22/08, & 10/29/08

Ram K Johnson

Subscribed and sworn to before me this 22nd day of October, 2008

Notary Public of Oregon



H08-665 NEHALEM TELE-COMMUNICATIONS, INC.

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To file a complaint of Statement As a recipient of fed-

720-2600 (voice and TDD).

To file a complant of discrimination write to USDA Director Office of Civil Rights, 1400 Independence Avenue, S.W. Washington, D.C. 20250-9410 or call (800) 795-8272 (voice) or (202) 720-6382 (TDD) USDA is an equal opportunity provider, employer and lender.

Did you know...

Telephone Assistance Programs are available to low-income individuals.

als.
To quality for Lifeline/Link-Up Services,
please Contact your
local Health and
Weifare Office.
Lifeline/Link-Up Services, are programs designed to assist low income households afford
local telephone service. local telephone service. Lifeline assists with monthly telephone bills and Link-Up assists with connection/installation charges Please contact

Oregon Telephone **Assistance Programs** Oregon Public Utilities Commission Call Toll Free 1-800-848-4442 NEHALEM TELE-

### **Nondiscrimination Statement**

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Exhibit "B"

### **Susan Case**

From:

Susan Case

Sent:

Tuesday, July 14, 2009 9:20 AM

To: Subject:

Kelley Rodgers RE: Life line link up

Importance:

High

May I have a copy of the August 2008 NTI overlay please?

From: Kelley Rodgers

Sent: Tuesday, July 14, 2009 9:14 AM

To: Susan Case

Subject: Life line link up

2008

Posters placed in Post offices in Wheeler, Manzanita, and Nehalem.

Nehalem Bay House (local care center)

3- Post Offices Care Center Local School overlay (Bikis)

Lifetine Link yo

Information given to local grade schools before Christmas break in 2007 to be given out in January 2008

On text over lay in Aug 08 bill.

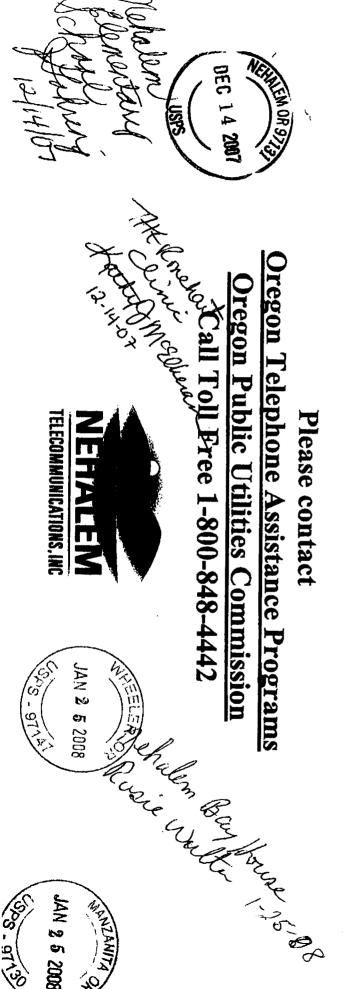
Kelley Rodgers
Sales/Marketing
Rural Telephone Company
(888) 366-7821
Pend Orielle Telephone Company
(888) 698-0932
Fax (208) 366-2615

# Did you know.....

Telephone Assistance Programs are available to low-income individuals.

Dept of Human Resources. To qualify for Lifeline/Link-Up Services, please contact your local

telephone bills and Link-Up assists with connection/installation charges households afford local telephone service. Lifeline assists with monthly Lifeline/Link-Up Services are programs designed to assist low income



Menalem Post office -12-14-07 Exhibit B
whether Elimic 12-14-07

Manzanita Post office 1-25-08

Wheler Post office 1-25-08

Mehalem Bay House

1-25-08

ex hibit NEHALEM TELECOMMUNICATIONS, INC. Bill Account Due Total 35790 7<sup>TH</sup> STREET Date Number Date Amount Due PO BOX 100 8/01/08 NEHALEM, OR 97131 713931 8/20/08 2.267.25 503-368-5116 or 800-350-5036 AMOUNT PAID: Please charge my credit/debit Please bill my credit card: card monthly VISA MasterCard RR 01 NEHALEM TELECOMMUNICATIONS, INC Signature: Card #: 892 W MADISON AVE GLENNS FERRY ID 83623-2374 Exp. Date: HaballaHaaddallaablafldaablafldaablaall Please return this portion with your payment. 503-368-4371 line link up BILL DATE: ACCOUNT: 8/01/08 DUE DATE: 713931 TOTAL: 8/20/08 2,267.25 ACCOUNT SUMMARY 10 Previous Balance 2481.97 Current Charges: 503-368-4371 Total Local Service Total for 503-368-4371 Did you know... 100.28 100.28 503-368-5116 Total Local Service 194.59 Total Internet Service NEHALEM LONG DIST Telephone Assistance 409.95 Programs are available to 21.25 Total for 503-368-5116 low-income individuals. 625.79 503-368-1010 To qualify for Lifeline/Link Up Total Local Service Total for 503-368-1010 Services, please contact your local 2481.17-Health and Welfare Office. 2481.17-503-368-1188 Lifeline/Link-Up Services Total Local Service Total for 503-368-1188 are programs designed to assist low .80 income households afford local .80 telephone service. Lifeline assists 503-368-1222 with monthly telephone bills and Total Local Service Total for 503-368-1222 Link-Up assists with connection .80 .80 and installation charges. 503-368-1233 Total Local Service Total for 503-368-1233 Please contact your local .80 Health & Welfare Office .80 to see if you qualify for 503-368-1234 Total Local Service Total for 503-368-1234 Lifeline/Link-up Services .80 .80 or call 503-368-1235 **Nehalem Telecommunications** 368-5116 Continued CURRENT: 30 DAY: 60 DAY: 90 DAY:

# Did you know....

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telephone bills and Link-Up assists with connection/installation charges. households afford local telephone service. Lifeline assists with monthly Lifeline/Link-Up Services are programs designed to assist low income

Oregon Telephone Assistance Programs
Oregon Public Utilities Commission
Call Toll Free 1-800-848-4442







Helping Keep Americans Connected

Home > High Cost Main > Certification Checklists Search > Certification Checklists Results

9.1

### **Certification Checklist Search Results**

Study Area Name:

Nehalem Telephone Telegraph Co., Inc.

Study Area Code:

532387

State:

OR

Rural:

R

Type:

С

ICLS 2009 Received:

2009-06-02 00:00:00

New Search

Last Modified: June 4, 2009

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### AFFIDAVIT CERTIFYING USE OF UNIVERSAL SERVICE FUNDS

I,	Michael J. Martell being of lawfu	al age and duly sworn, on my oath, state that
I am	the <u>Vice President</u>	[an officer] of
	Nehalem Telecommunications, Inc.	[an officer] of ("Company")
		lavit on behalf of the Company, and the facts of my knowledge, information and belief.
there Fund facili the P purpe feder upgra princ to, tr high-	e must be annual certification that funds and programs will be used only for the provities and services for which the support is Public Utility Commission of Oregon that oses of the certification required under 4 and high-cost support provided to it only adding of facilities and services for which ciples of universal service set forth in 47	s intended. The Company hereby certifies to at pursuant to 47 C.F.R. § 54.7, and for 17 C.F.R. § 54.314, the company will use all for the provision, maintenance and a the support is intended, consistent with the U.S.C. 254. This includes, but is not limited a services that are properly supported by the
	TED this9 <sup>th</sup> day ofJuly	(Company)
By:	Michael J. Martell	(Name)
Its:	Vice President	(Title)
SUB	SCRIBED AND SWORN to before me	this 9 <sup>th</sup> day of July, 2009.
The state of the s	wowy of court	
Nota	ry public in and for the State of Idaho	Marital Mari

### AFFIDAVIT CERTIFYING EMERGENCY FUNCTIONALITY AND COMPLIANCE WITH SERVICE QUALITY AND CONSUMER PROTECTION MEASURES

l,	Michael J. Martell	, being of lawful ag	ge and duly
sworn,	on my oath, state that I am the	Vice President	[an officer] of
,	Nehalem Telecommunications, Inc.		("Company")
	at I am authorized to execute this Aff	idavit on behalf of the Compan	
set for	th in this Affidavit are true to the best	t of my knowledge, information	and belief.
	ompany hereby certifies to the Public	<del>-</del>	, pursuant to
the req	uirements of Commission Order No.	06-292, that it:	
	1) is able to remain functional in em	ergencies and	
	2) complies with service quality and		in
	(check one):	<b>F</b>	
	x applicable Oregon Co	mmission rules, or	
	the CTIA Consumer C	ode for Wireless Carriers, or	
	other (describe and exp	olain conformance with require	ments of
	Order No. 06-292):	<del></del>	
	<del> </del>		
DATE	D this 9 <sup>th</sup> day of July	. 2009.	
, .	Nehalem Telecommunications, Inc.	(Company)	
	MIMMAN		
By: _	Mind Man	(Name)	
τ.	Michael J. Martell		
Its: _	Vice President	(Title)	
ST ID	CRIBED AND SWORN to before me	this 0th day of July	, 2009.
SOUP		tins <u>jui</u> day of <u>july</u>	, 2009.
Dé	public in and for the State of Idaho		
Notary	public in and for the State of Idaho	Manual Ma	
		A AHAM	
Му Сс	ommission Expires: <u>13/28/12</u>	- NOTARY 2	
		The second secon	Ē
		NOTARY	****
		and the second second	•
		W. Williams	

### Susan Case

Subject:

FW: report

From: Debra A. Walter

Sent: Tuesday, July 14, 2009 10:12 AM

**To:** Susan Case **Subject:** RE: report

Magic number is 45 :-)

Deb

From: Susan Case

Sent: Tuesday, July 14, 2009 10:09 AM

To: Debra A. Walter Subject: FW: report

Need number of OTAP customers ASAP this morning! Sorry

**From:** Jessica Grimes [mailto:j\_grimes@nehalemtel.net]

Sent: Friday, July 10, 2009 12:56 PM

To: Susan Case Subject: report

We are working on our stuff but so you can rattle all the cages Debby has the OTAP customers and Kelly does the public notices. If "Basic Local Usage Service Offerings" means local service, long distance etc. – those things are usually covered in our directory which we didn't publish last year. I know of no other place we would have done that  $\Theta$ 

Jessica Grimes Nehalem Telecommunications (503) 368-5116 (503 368-1236 fax







Helping Keep Americans Connected

Home > High Cost Main > Certification Checklists Search > Certification Checklists Results

### **Certification Checklist Search Results**

Study Area Name:

Nehalem Telephone Telegraph Co., Inc.

Study Area Code:

ICLS 2009 Received:

532387

State:

OR

Rural:

R

Type:

C 2009-06-02 00:00:00

New Search

Last Modified: June 4, 2009

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### IMPORTANT NOTICE

The nationwide switch to digital television broadcasting will be complete on June 12, 2009, but your local television stations may switch sooner. After the switch, analog-only television sets that receive TV programming through an antenna will need a converter box to continue to receive over-the-air TV. Watch your local stations to find out when they will turn off their analog signal and switch to digital-only broadcasting. Analog-only TVs should continue to work as before to receive low power, Class A or translator television stations and with cable and satellite TV services, gaming consoles, VCRs, DVD players, and similar products.

Information about the DTV transition is available from your local television stations, www.DTV.gov, or 1-888-CALL-FCC (TTY 1-888-TELL-FCC), and from <a href="https://www.dtv2009.gov">www.dtv2009.gov</a> or 1-888-DTV-2009 (TTY 1-877-530-2634) for information about subsidized coupons for digital-to-analog converter boxes.

## I EWSLINE



Volume 18, flumber 4 FALL 2008

### potitiont.

## Directory fissistance Dial "411"

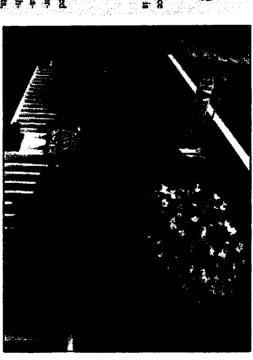
We now have "411" directory assistance available. This is a fee call, the cost is .85/cents per call 368-3466

### Road Conditions Plat '511'

Now you can dial "511" and be directed to the Oregon Department of Transportation "Thip Check Traveler's Information" and receive information on highway conditions, chaining requirements, information numbers for neighboring states and other ODOT information. This is a no-fee call 368-4468

NEHALEN TEL OFFICE WILL BE CLOSED...
Thanksgiving Hobblay
November 22-23
Christmas Hobblay
December 25-26
New Year's Day

Spottight:
Dial "411" & "511"
Nehalem Merchants Association
Announces Holiday Dinner
Unlimited Texting New Available
Consumer Protection Agency
Important Numbers
Calendar of Events
We've Got Your Number



These signature flower baskets bringing summer color to the streets of downsown Nehalem are just one of the many projects of the Nehalem Merchants Association.

## **Nehalem Merchants Assn. Hosts Annual Holiday Dinner**

December is the month that the general population hears of the Nehalem Merchants because of their annual community dinner. Many people in the area have the misunderstanding that the "Merchant's Christmas Dinner" as it is usually referred to is for the merchants. 368-6037 In fact, the dinner is put on by the merchants for the community. This year's chairman is Vicky Halverson from Mirror Images. She explained that the funds raised by the dinner buy many of the flowers that make the town so beautiful all summer, Christmas decorations during December, and parking for businesses but they also support community-wide projects and share profits with the business associations of Manzanita and Wheeler for the benefit of their communities.

This year the dinner will be held December 6 at the Sea Shack restaurant and tickets are only \$19.50 which include gratuity. 368-5933 It's a good time with not only tasty food but many beautiful donated items for raffle—a great Christmas gift opportunity. Advanced tickets are available at Mirror Images and Nehalem Lumber. Call Vicky Halverson at 503-368-7436 for more information.



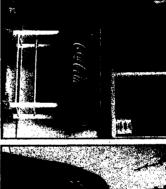
### Access Program Telephone Devices DREGON TDAP

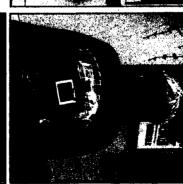
phone? At no cost to the phone subtrouble communicating on the tele-Do you or someone you know have scriber, TDAP loans specialized tele-

phone equipspeech or mobilhearing, vision tomers who ment for cusity. There is no have impaired

is funded by the "Residential Service rectly at 800-848-4442. This program Protection Fund" line item on your tele-Oregon Public Utility Commission ditelephone. There are 10 different deresidents who have difficulty using the income requirement for eligible Oregon phone bill, .05/mo. brochure and application or contact the 503-368-5116 and we will send you a vices available. Contact our office at







### **Ippreciation**

Coca Cola Cooler. 368-3682 We hope patio set winner, Ron Woelfle, GPS our big prize winners: Esperanza Ayala eryone enjoyed their prizes, especially dogs and had a great time greeting and a big success! We served over 300 hot made our Customer Appreciation Day Thank you to everyone who came and to see everyone again next year. visiting with friends old and new. Evwinner and Eleanor Nida who won the



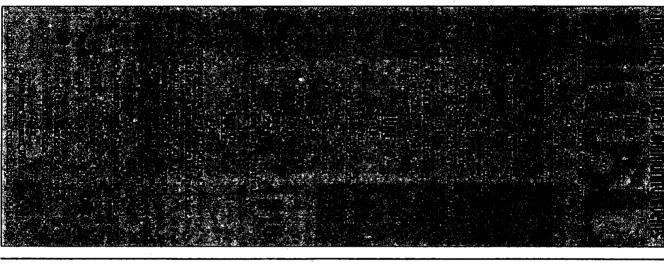
Coca-Cola cooler; top right: Ron Woelfle, 7354 winners: top left: Eleanor Nida, Congratulations to this year's prize 368 GPS, bottom: Esperanza Ayala, patio set

### **Customer Appreciation Winners** Telephone Devices Access Program Life With 10-Digit Dialing Oregon TDAP:

**We've Got Your Number** Calendar of Events **New Businesses** 368-3626

## Life Write 19-Wall Stealing: Now's It Bolling?

getting easier. It could be helpful to take advantage of your phone's speed call are still occasionally longering to dial the 503 for local calls. We hope it's for the Oregon Coast. 368-6086 It's safe to assume that many of our customers It's been nearly three months since the Oregon PUC mandated 10 digit dipling capabilities if it has any or call our office at 503-368-5116 and inquire about Speed Call on your phone line.

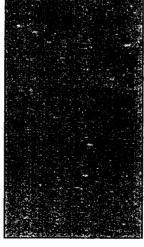


### **Supporting Local Schools Nehalem Long Distance & You**

to local schools. If you're not using our our 368-4551 commitment to local program with one cent per call donated customers who support our long distance \$14,554.02! We are grateful to all of our \$3,000. The grand total to date is schools with another donation of over Nehalem Telecommunications has completed the 6th year of



enjoy one bill convenience and our great personal service. from—one with no monthly fee. Call 503-368-5116 today It's free to switch providers and we have two plans to choose ng-distance program please consider signing up. You'll





contact a computer technician). Another way is to add more chased it, the problem could be that you have too many prois running slower than it was 368-5588 when you first pur-RAM to your computer. up configuration (refer to your computer documentation or problem is to remove some of the programs from your startdom access memory) to handle. One way to address this grams running on your system for the amount of RAM (ran-If you have noticed that your computer

puter is 368-6266 not performing up to the standard that you dial-up service. your computer, or if there is a problem with your DSL or tions and we will help you determine if the problem is in expect, please feel free to contact Nehalem Telecommunica-Regardless of the cause, if you believe that your com-

Contact the NTI Office at 368-5116. Get Your Event Listed in NewsLines