

**Required Cover Sheet for Submission of  
2009 Annual ETC Recertification Reports**  
**Filing Deadline: Wednesday, July 15, 2009**

Name of Eligible Telecommunications Carrier: People's Telephone Co.

Filing date: July 10, 2009

Is this: Original submission?  X

OR

Revised submission? \_\_\_\_\_ If revised, please identify which reports  
are being revised \_\_\_\_\_

Person to contact for questions:

Name: Don Lawrence

Phone number: (503) 769-9057

E-mail address: donl@wvi.com

**Filing instructions:** Please file reports under Docket No. UM 1426. File reports electronically via the PUC Filing Center; see the PUC website for instructions. Also send one original and 2 hard copies to the PUC Filing Center. If selected portions of reports, e.g., network improvement plans, are to receive confidential treatment, those portions should not be filed electronically. Hard copies of confidential material should be filed in accordance with confidential designation requirements described in OAR 860-011-0080. Regular delivery methods may be used to send all hard copy documents; overnight or express delivery is not necessary. *Please do not send hard copies of advertising that does not specifically contain advertising for Basic Service or Low Income Programs.* Send documents to the Filing Center using one of the two following addresses, depending on the delivery carrier used:

For US mail: Public Utility Commission of Oregon  
Attn: Filing Center  
PO Box 2148  
Salem, OR 97308-2148

For other carriers: Public Utility Commission of Oregon  
Attn: Filing Center  
550 Capitol St. NE #215  
Salem, OR 97308-2148

If you have any questions on these reports, please call Kay Marinos at 503-378-6730, or Celeste Hari at 503-378-6628.

DOCKET NO. 1426

**2008 Annual Recertification Reports for ETCs in Oregon**

Docket No. UM 1426

Report Formats to Satisfy Requirements of Order No. 06-292 for 2009

Report #1 Supported Services Offerings

- 1.1. Basic Local Usage Service Offerings – **All ETCs**
- 1.2. Comparable Local Usage Plan – **CETCs only**
- 1.3. Supported Services Not Provided – **CETCs only**
- 1.4. Equal Access Acknowledgement – **CETCs only**

Report #2 Unfulfilled Service Requests

- 2.1. Unfulfilled Service Requests/Held Orders – **All ETCs**
- 2.2. Service Request Processing – **CETCs only**

Report #3 Evidence of Advertising for Basic Supported Services - All ETCs

Report #4 Low-income Services – All ETCs

- 4.1. Number of Lifeline Customers
- 4.2. Advertising of Low-income Program Service Offerings

Report #5 Outage Report – All ETCs

Report #6 Trouble Report – All ETCs

Report #7 Network Improvement Plan – CETCs only

Report #8 Special Commitments/Requirements – CETCs only

Report #9 Certifications – All ETCs

- 9.1. IAS or ICLS Certification Copy – **All ETCs Receiving IAS or ICLS**
- 9.2. Certification of Use of Universal Service Funds – **All ETCs Receiving Traditional High-Cost Support (HCL, LSS)**
- 9.3. Certification of Emergency Functionality and Compliance with Service Quality/Consumer Protection Measures – **All ETCs**

**Report #1 – Supported Services Offerings**

**1.1. Basic Local Usage Service Offerings – All ETCs**

Choose **either A. or B.** below, as applicable:

- A.  Basic local usage service offerings are filed under tariff with the Oregon PUC. The specific tariff references (with *company name, tariff number, section and page numbers*) for the basic local usage offerings and corresponding rates are:
1. residence:  
**People’s Telephone Co., PUC Oregon #4, Local service section, Sheet 301, Monthly service rate = \$13.95**
  2. business:  
**People’s Telephone Co., PUC Oregon #4, Local service section, Sheet 300, Monthly service rate = \$17.95**
- B.  Basic local usage service offerings are **not** filed under tariff with the Oregon PUC. Submit the following information for each basic service offering that includes local usage allowances (unlimited or limited): 1) plan’s name, 2) advertised public description, 3) number of local minutes included, 4) calling area included, and 5) rates and charges. Include basic offerings for both residence and business services.

**Report #2 – Unfulfilled Service Requests**

**2.1. Unfulfilled Service Requests/Held Orders – All ETCs**

Choose **either A. or B.** below, as applicable:

A.  Service quality reports for “primary held orders over 30 days” were filed with the Oregon PUC for calendar year 2008. No additional submission is required for recertification purposes.

B.  Service quality reports for “primary held orders over 30 days” were **not** filed with the Oregon PUC for calendar year 2008. In this case, choose **one** of the following alternatives for reporting:

1.  The number of customer requests for supported services that were not fulfilled during calendar year 2008: \_\_\_\_\_.  
If greater than zero, include an attachment noting for each such request, the location (address) of the request and a description of attempts to provide service.
2.  The number of “primary held orders over 30 days” (as defined in Section 860-034-0390 of the Oregon Commission rules) for calendar year 2008: -0-.  
If greater than zero, include attachment noting for each such held order, the reason the order was held and the original commitment date.

**Report #3 – Evidence of Advertising for Basic Supported Services  
(excluding low-income/lifeline) – All ETCs**

Newspaper advertisement in the local newspaper; The Stayton Mail, circulation: paid=2,330, unpaid=3,300. Distribution area: in and around Stayton, Sublimity, Scio, Aumsville, Turner and the North Santiam communities of Lyons, Mill City, Gates, Detroit, and Idanha.

**PUBLIC NOTICE OF BASIC TELEPHONE SERVICE**

People's Telephone Co. (PTC) is designated as an Eligible Telecommunications Carrier by meeting the guidelines of the Federal Communications Commission and the Oregon Public Utility Commission. We've been offering quality reliable telephone service since 1964 and realize the basic service is a fundamental aspect of everyday life.


Basic service from PTC includes:

- Single party service with unlimited local calling
- Touch tone service
- Voice grade access to the public switched network
- Access to emergency services including Enhanced 911
- Access to operator services, inter-exchange carriers, and directory assistance

PTC is proud to offer basic service to all customers in our serving territory. Our rate for residential basic service is \$13.95 per month and our rate for business basic service is \$17.95 per month. Low income individuals may be eligible for Lifeline and Link-up telephone assistance programs which provide discounts from these basic rates.

Also available to Lifeline customers is toll blocking which lets customers block outgoing long distance calls free of charge.

If you have questions, or would like to become a customer of PTC, please visit our business office at 502 North Second Avenue, Stayton, Oregon or contact us at 503-859-2136.



Run dates:

- February, 27, 2008
- May 21, 2008
- August 27, 2008
- November 8, 2008

**Report #4 – Low-income Services – All ETCs**

**4.1. Number of Lifeline Customers – All ETCs**

The total number of customers receiving Lifeline discounts during the month of December 2007 in the designated service area: **33**.

**4.2. Advertising of Low-Income Program Service Offerings – All ETCs**

People’s Telephone Co. is listed on the USAC website under the “Low Income” support section as a local provider of Lifeline / LinkUp services under the following link:

<http://www.usac.org/li/low-income/lifelinesupport/browser/Default.aspx>

No one needs to be without basic telephone service.



Assistance programs available to eligible low income consumers:

- Lifeline ● Link Up
- Toll Limitation Service

Call toll free:  
Oregon Public Utility Commission  
1-800-848-4442

This information provided by 

This advertisement was published in “Our Town” monthly periodical, circulation of 10,500, in March 2008. This periodical is mailed to all addresses in Stayton, Sublimity, Aumsville, Scio, Lyons and Mehama.

No one needs to be without basic telephone service.



Assistance programs available to eligible low income consumers:

- Lifeline ● Link Up
- Toll Limitation Service

Call toll free:  
Oregon Public Utility Commission  
1-800-848-4442

This information provided by 

This advertisement was published in “The Stayton Mail” newspaper on February 20, 2008, May 14, 2008, August 13, 2008 and November 5, 2008. Distribution area is in and around the communities of Stayton, Sublimity, Scio, Aumsville, Turner, Lyons, Mehama, Mill City, Gates, Detroit and Idanha.

**4.2. Advertising of Low-Income Program Service Offerings (cont.)**

The Article “No one needs to go without basic telephone service” appeared in our March and August 2008 newsletters, inserted in each customer statement.

### Stayton High School Makes Movies

The Board of Directors of SCTC approved a donation for Stayton High School. Digital video camcorders, computers, software and support equipment were delivered to instructor Chris Shields for use in two classes: “ASB Video Tech” and “Video Production.” SCTC President Don Lawrence said, “The students deserve to have opportunities to learn about technologies and skills that can transfer directly into professions. SCTC is proud to be able to help John Kendall and Chris create a first class video lab.” As a bonus, select videos will be available for download on the SCTC website and the community will be able to view local sporting events, concerts and talent shows. A “SHS Video Blog” is under development and will be used to encourage dialogue about the videos. Watch for more information in the PTC newsletter and on your bill message page.

Every person in America should have access to quality, affordable telecommunications service. People’s Telephone Co. (PTC) supports this concept through a federally supported program called Lifeline and Link-Up telephone assistance programs.

Basic service from PTC includes:

- Single party service with unlimited local calling
- Touch-tone service
- Voice grade access to the public switched network
- Access to emergency services including Enhanced 911
- Access to operator services, inter-exchange carriers, and directory assistance

PTC is proud to offer basic service to all customers in our serving territory. Our rate for residential basic service is \$13.95 per month and our rate for business basic service is \$17.95 per month. Low-income individuals may be eligible for Lifeline and Link-Up telephone assistance programs that provide discounts from these basic rates. Another service available to Lifeline customers is toll blocking which lets customers block outgoing long distance calls free of charge. If you have questions, please visit our business office at 475 North Second Avenue, Stayton, Oregon or contact us at 503-859-2136.

If you know of anyone in our service area who does not have or cannot afford telephone service, please contact us. Eligibility requirements may be obtained at our business office or at local social service organizations.

**CONTACT US**  
475 North Second Ave.  
Stayton, Oregon  
Office Hours:  
8:30 a.m. to 5 p.m.

Telephone  
503-859-2136

Internet  
www.ptc.com  
503-859-2136

Internet Tech Support  
503-769-3331

**AFTER HOURS REPAIR**  
Telephone  
503-769-5050

**CALL BEFORE YOU DIG**  
1-800-332-2344

**Coming Events & Dates to Remember**  
March 15, 2008  
Deadline for changes to Santiam Valley Directory white page listings and Blue pages information.

April 10, 2008  
SCTC scholarship application deadline.

April 17, 2008  
SCTC 53rd Annual Meeting, 7:00 p.m. – Regis Activity Center. Scholarships winners to be announced.

April 28, 2008  
Santiam Valley Directory final deadline for advertising.

**PTC**  
The People You Trust  
March 2008

### Sports Fans Rejoice!

DIRECTV® and PTC have, once again, put together a great offer for those football fans among us. Just subscribe to the NFL Sunday Ticket and you get the Premier Package FREE for four months plus you get four months FREE DVR service and FREE DVR, HD, or HDDVR Receiver upgrade after instant rebate. Save \$433 over the full price of all these services. Don't forget that the Premier package includes HBO, Showtime, Starz and Cinemax. Don't wait, get it today! Pay just \$74.99 per month for four months and receive the NFL Sunday Ticket with all the football you can stand -- plus movies, games!

### Everybody has fast Internet service.

Only PTC gives you rock solid dependability and reliability to back it up.

**BROADBAND**

**PTC**

Order new Premium PTC Broadband service in August and get \$100 Instant Credit!  
Call today! 503-859-2136, Ext. 442

Every person in America should have access to quality, affordable telecommunications service. People’s Telephone Co. (PTC) supports this concept through federally supported Lifeline and Link-Up telephone assistance programs.

Basic service from PTC includes:

- Single party service with unlimited local calling
- Touch-tone service
- Voice grade access to the public switched network
- Access to emergency services including Enhanced 911
- Access to operator services, inter-exchange carriers, and directory assistance

PTC is proud to offer basic service to all customers in our serving territory. Our rate for residential basic service is \$13.95 per month and our rate for business basic service is \$17.95 per month. Low-income individuals may be eligible for Lifeline and Link-Up telephone assistance programs that provide discounts from these basic rates. Another service available to Lifeline customers is toll blocking which lets customers block outgoing long distance calls free of charge. If you have questions, or would like to become a customer of PTC, please visit our business office at 502 North Second Avenue, Stayton, Oregon or contact us at 503-859-2136.

If you know of anyone in our service area who does not have or cannot afford telephone service, please contact us. Eligibility requirements may be obtained at our business office or at local social service organizations.

**CONTACT US**  
502 North Second Ave.  
Stayton, Oregon  
Office Hours:  
8:30 a.m. to 5 p.m.

Telephone  
503-859-2136  
ptcweb.com

Internet  
www.ptc.com  
503-859-1984

Internet Tech Support  
503-769-3331

After Hours Telephone  
503-769-5050

**PTC**  
The People You Trust  
August 2008

The brochure pictured below, “Yes, You Can Afford Telephone Service” was delivered to the local food bank and the “Friends of the Family” resource center. The brochure was available January 2008 through July 14, 2008.

Residents of Indian reservations or tribal lands qualify if they participate in any of the programs listed above, have a household income that is at or below 135% of the federal poverty guidelines, or participate in one of these programs:

- Bureau of Indian Affairs (BIA) general assistance
- Head Start (income eligible)
- Tribal TANF

**How do I apply to receive Lifeline, Link Up and TLS support discounts?**

Contact your local telephone company. Consumers must apply for Lifeline, Link Up and TLS discounts through their local telephone company. The Universal Service Administrative Company's (USAC) web site contains state specific Lifeline contact information for many companies at [www.lifelinesupport.org](http://www.lifelinesupport.org). You also may call USAC toll free at 1-888-641-8722 with any questions about Lifeline, Link Up and TLS discounts.

**What type of discount is available?**

Lifeline assistance lowers the cost of basic monthly local telephone service. Eligible consumers can receive up to \$10 per month in discounts. Additional state support also may be available.

Eligible residents of Indian reservations or tribal lands can receive up to an additional \$25 in Lifeline support, but must pay at least \$1 for basic monthly service.

Link Up reduces the cost of initiating new telephone service. Eligible consumers can receive a 50% discount off of the one-time costs associated with initiating telephone service, up to a maximum of \$30. Eligible consumers also qualify for a deferred payment schedule for remaining costs of up to \$200.

Eligible low-income consumers living on tribal lands are eligible for an additional discount of up to \$70 to cover 100% of the charges between \$60 and \$130.

**Yes, You Can Afford Telephone Service**

Every person in America should have access to quality, affordable telecommunications service. This principle of “Universal Service” has been the goal of the telecommunications industry for decades. In 1994, the federal government codified the goal and reaffirmed it in 1996 by establishing policies for the “preservation and advancement of Universal Service.”

To achieve the Universal Service goal, carriers have access to a fund that is generated by contributions from the telecommunications providers in the United States. Telecommunications companies draw from the fund to provide four programs that support telecommunications service nationwide. Link-Up America (Link-Up) and the Lifeline Assistance Program (Lifeline) are part of the Fund’s Low-Income Program and are described in detail below. Toll Limitation Service is another program available to low income subscribers to help them control what they spend on telephone service.

**Lifeline, Link Up, and Toll Limitation Service** provide discounts to eligible low-income consumers to help them establish and maintain telephone service.

**What type of discount is available?**

Lifeline assistance lowers the cost of basic monthly local telephone service. Eligible consumers can receive up to \$10 per month in discounts. Additional state support also may be available.

Eligible residents of Indian reservations or tribal lands can receive up to an additional \$25 in Lifeline support, but must pay at least \$1 for basic monthly service.

Link Up reduces the cost of initiating new telephone service. Eligible consumers can receive a 50% discount off of the one-time costs associated with initiating telephone service, up to a maximum of \$30. Eligible consumers also qualify for a deferred payment schedule for remaining costs of up to \$200.

Eligible low-income consumers living on tribal lands are eligible for an additional discount of up to \$70 to cover 100% of the charges between \$60 and \$130.

**Toll Limitation Service (TLS) support** allows eligible consumers who wish to avoid incurring large long distance fees to choose toll blocking or toll control at no cost.

**How do I know whether I am eligible?**

Eligibility for Lifeline, Link Up and TLS support varies by state. Individuals who reside in states that have their own discount programs qualify for federal Lifeline, Link Up and TLS support if they meet the eligibility criteria established by their state. In states that do not provide state support, an individual is eligible if he or she participates in one of the following programs:

- Low-Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance or Section 8
- Medicaid
- Food Stamps
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- National School Lunch free lunch program

In addition, a consumer may be eligible if his or her household income is at or below 135% of the federal poverty guidelines:

**2005 Estimated Income Requirements for a Household at or Below 135% of the Federal Poverty Guidelines**

Persons in Household	48 Contiguous States, D.C.	Alaska	Hawaii
1	\$12,920	\$16,133	\$14,864
2	17,321		
3			
4			
5			
6			
7			
8			
9			
10			

For each additional person, add

4,401	5,508	5,063
-------	-------	-------

This brochure was produced by the Foundation for Rural Service, the philanthropic arm of the National Telecommunications Cooperative Association. Its mission is to promote, educate and advocate rural telecommunications in order to sustain and enhance the quality of life within communities throughout rural America. For additional information on the Foundation, visit [www.frs.org](http://www.frs.org). This advocacy campaign also is supported by the Rural Telephone Finance Cooperative, based in Herndon, VA.

**4.2. Advertising of Low-Income Program Service Offerings (cont.)**

The brochure pictured below, “Yes, You Can Afford Telephone Service” was delivered to the local food bank and the “Friends of the Family” resource center July 14, 2008 and was available for distribution through December 2008.

**Residents of Indian reservations or tribal lands qualify if they participate in any of the programs listed inside, have a household income that is at or below 135% of the federal poverty guidelines, or participate in one of these programs:**

- Bureau of Indian Affairs (BIA) general assistance
- Head Start (income eligible)
- Tribal TANF

**How do I apply to receive Lifeline, Link Up and TLS support discounts?**

Contact your local telephone company. Consumers must apply for Lifeline, Link Up and TLS discounts through their local telephone company. The Universal Service Administrative Company's (USAC) web site contains state-specific Lifeline contact information for many companies at [www.lifelinesupport.org](http://www.lifelinesupport.org). You also may call USAC toll free at 1-888-641-8722 with any questions about Lifeline, Link Up and TLS discounts.

Every person in America should have access to quality, affordable telecommunications service. This principle of "Universal Service" has been the goal of the telecommunications industry for decades. In 1934, the federal government codified the goal and reaffirmed it in 1996 by establishing policies for the "preservation and advancement of Universal Service."

To achieve the Universal Service goal, carriers have access to a fund that is generated by contributions from the telecommunications providers in the United States. Telecommunications companies draw from the fund to provide four programs that support telecommunications services nationwide, Link-Up America (Link-Up) and the Lifeline Assistance Program (Lifeline) are part of the Fund's Low-income Program and are described in detail below. Toll Limitation Service is another program available to low income subscribers to help them control what they spend on telephone service.

**Lifeline, Link Up, and Toll Limitation Service** support provide discounts to eligible low-income consumers to help them establish and maintain telephone service.

**What type of discount is available?**

**Lifeline** assistance lowers the cost of basic monthly local telephone service. Eligible consumers can receive up to \$10 per month in discounts. Additional state support also may be available.

Eligible residents of Indian reservations or tribal lands can receive up to an additional \$25 in Lifeline support, but must pay at least \$1 for basic monthly service.

**Link Up** reduces the cost of initiating new telephone service. Eligible consumers can receive a 50% discount off of the one-time costs associated with initiating telephone service, up to a maximum of \$30. Eligible consumers also qualify for a deferred payment schedule for remaining costs of up to \$200.

Eligible low-income consumers living on tribal lands are eligible for an additional discount of up to \$70 to cover 100% of the charges between \$60 and \$130.

**Toll Limitation Service (TLS)** support allows eligible consumers who wish to avoid incurring large long distance fees to choose toll blocking or toll control at no cost.

**How do I know whether I am eligible?**

Eligibility for Lifeline, Link Up and TLS support varies by state. Individuals who reside in states that have their own discount programs qualify for federal Lifeline, Link Up and TLS support if they meet the eligibility criteria established by their state. In states that do not provide state support, an individual is eligible if he or she participates in one of the following programs:

- Low-Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance or Section 8
- Medicaid
- Food Stamps
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- National School Lunch free lunch program

In addition, a consumer may be eligible if his or her household income is at or below 135% of the federal poverty guidelines:

**2008 Estimated Income Requirements for a Household at or Below 135% of the Federal Poverty Guidelines**

Persons in Family Unit	48 Contiguous States and D.C.	Alaska	Hawaii
1	\$14,040	\$17,550	\$16,146
2	18,900	23,625	21,735
3	23,760	29,700	27,324
4	28,620	35,775	32,913
5	33,480	41,850	38,502
6	38,340	47,925	44,091
7	43,200	54,000	49,680
8	48,060	60,075	55,269
For each additional person, add	4,860	6,075	5,589

**YES**  
*you can afford*  
**TELEPHONE SERVICE**

AN IMPORTANT MESSAGE FROM YOUR COMMUNITY-BASED TELECOM PROVIDER

**Foundation for Rural Service**

This brochure was produced by the Foundation for Rural Service, the philanthropic arm of the National Telecommunications Cooperative Association. Its mission is to promote, educate and advocate rural telecommunications in order to sustain and enhance the quality of life within communities throughout rural America. For additional information on the Foundation, visit [www.frs.org](http://www.frs.org). This advance campaign site is supported by the Rural Telephone Finance Cooperative, based in Herndon, VA.

The following script ran on our January, February, March, April, July, August, October, November and December 2008 messages on hold. This message is played to callers on hold throughout each month.

- “Every person in America should have access to quality, affordable telecommunications service.
- SCTC supports this concept through federally supported plans called Lifeline and the Link-up telephone assistance program.
- If you know of anyone in our telephone service area who does not have or cannot afford telephone service, ask a Customer Service Representative for more information.
- Eligibility requirements must be met to receive assistance from these programs.”



**4.2. Advertising of Low-Income Program Service Offerings (cont).**

The following script ran as a Public Service Announcement on KENC am 1620 radio station January through December 2008.

“Every person in America should have access to quality, affordable telecommunications service. The Federal government provides discounts to eligible low-income consumers to help them establish and maintain telephone service through three programs called Lifeline, Link Up and Toll Limitation Services. The State of Oregon also has an Oregon Telephone Assistance Program. If you think you may qualify for these discounts, please call the Oregon Public Utilities Commission at 1–800-848-4442.”

A Lifeline/Link-up poster is displayed in each Customer Service Representative’s cubicle in our Business Office year round.

**No one needs to be without  
basic telephone service.**



*Assistance programs available  
to eligible low income consumers:*

- **Lifeline**
- **Link Up**
- **Toll Limitation Service**

Ask Customer Service for more information  
or call the Oregon Public Utility Commission

**503-373-7171**  
or call toll free: **1-800-848-4442**

This information provided by 

The Lifeline/Link-up poster pictured below was displayed in the foyer of the Business Office and in two additional places in the hallways of the Customer Service area. This poster is displayed year round.

## Yes, You Can Afford Telephone Service... And Your Community Based Telecom Provider Can Show You How.

Federal and state lawmakers believe that every person in America should have access to quality, affordable telecommunications service. In fact, they've created a system to do just that.

If you participate in programs, such as food stamps, Medicaid, the national school free-lunch program, Section 8 housing or supplemental security income, or if your household income is below a certain threshold level, you may qualify for a discount on your telephone bill.

This "universal service" support includes:

- **Lifeline** assistance that provides discounts for basic monthly local telephone service
- **Link Up** that reduces the cost of initiating new telephone service
- **Toll Limitation Service** that allows you to control your long-distance charges
- **Additional discounts** for eligible consumers living on tribal lands

For more information, or to find out if you're eligible to receive a discount, contact your local community based telecom provider.



The slide pictured below was displayed on the screen of the local movie theater in Stayton. The slide ran from July 2008 through December 2008.

### No one needs to be without basic telephone service.



*Assistance programs available to eligible low income consumers.*

- Lifeline
- Link Up
- Toll Limitation Service

Ask a telephone company Customer Service Representative for more information or call the Oregon Public Utility Commission

*This information provided by:*



**503-373-7171**  
or call toll free:  
**1-800-848-4442**

**Report #5 – Outage Report – All ETCs**

Choose **either A. or B.** below, as applicable:

A.  Carrier was required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers) to the Oregon PUC during year 2008. No additional submission is required for recertification purposes.

B.  Carrier was *not* required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers) to the Oregon PUC during year 2008. Select #1 (wireline carriers) or #2 (wireless carriers) below.

1.  The number of service outages, as defined in Oregon PUC rules, that occurred during calendar year 2008 was \_\_\_\_\_.

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

2.  The number of service outages, as defined in FCC rules at 47 CFR Section 54.209(a)(2), that occurred during calendar year 2008 was \_\_\_\_\_.

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

**Report #6 – Trouble Report – All ETCs**

Choose **either A. or B.** below, as appropriate:

A.      Trouble reports were filed with the Oregon PUC for calendar year 2008 per Oregon PUC service quality rules. No additional submission is required for recertification purposes.

B.   **x**   Trouble reports were **not** filed with the Oregon PUC during calendar year 2008. In this case, choose **one** of the following alternatives for reporting:

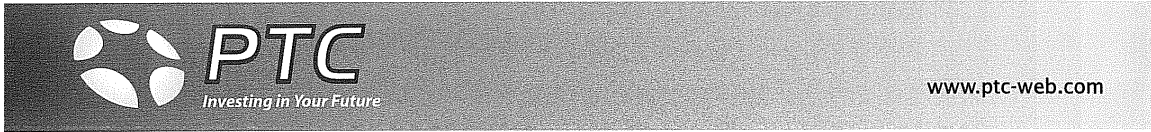
1.      The average monthly number of customer trouble reports received per 100 wireless handsets for supported services during calendar year 2008, for each company switch.

<u>Trouble Type</u>	<u>Switch A (location)</u>	<u>Switch B (location)</u>
No service	_____	_____
Network busy	_____	_____
Interruption of service	_____	_____
Poor reception	_____	_____

2.   **x**   The average monthly number of customer trouble reports, as defined in Section 860-034-0390 (5) of the Oregon PUC rules, per 100 access lines, received during calendar year 2008:   **1.21**   per month, per 100 working access lines.

**Report #9 – Certifications - All ETCs**

**9.1. IAS or ICLS Certification Copy – All ETCs Receiving IAS and/or ICLS**



475 North Second Ave. P.O. Box 477 Stayton, Oregon 97383 503-859-2136

**Interstate Common Line Support (ICLS)**  
**2009-2010**

Date June 8, 2009

**ICLS**

To: Office of Secretary  
Federal Communications Commission  
445 - 12th Street, SW  
Washington, DC 20554

Karen Majcher  
Vice President - High Cost and Low Income Division  
Universal Service Administrative Company  
2000 L Street, NW, Suite 200  
Washington, DC 20036

Re: CC Docket No. 96-45  
**Interstate Common Line Support - ICLS**  
Annual Certification Filing

This is to certify that People's Telephone Co.  
will use its **INTERSTATE COMMON LINE SUPPORT - ICLS** only for the provision, maintenance  
and upgrading of facilities and services for which the support is intended.

I am authorized to make this certification on behalf of the company named above. This certification is for the  
study area(s) listed below. (Please enter your Company Name, State and Study Area Code)

ICLS		
Company Name	State	Study Area Code
People's Telephone Co.	Oregon	532391

(If necessary, attach a separate list of additional study areas and check this box.)

Signed, Don Lawrence  
[Signature of Authorized Representative]

Date: 6/8/09

Don Lawrence  
[Printed Name of Authorized Representative]

President / CEO  
[Title of Authorized Representative]

Carrier's Name: People's Telephone Co.  
Carrier's Address: PO Box 898 Stayton, OR 97383  
Carrier's Telephone Number: 503 859 2136

**Date Received**  
(For official use only)

Basic Telephone      Wireless      Internet      Security      Long Distance <sup>USAC</sup>

DOCKET NO. 1426

**9.2. Certification of Use of Universal Service Funds – All ETCs receiving HCL and/or LSS (Rural ILECs and CETCs Designated in Rural ILEC Areas)**

DOCKET NO. UM 1426

AFFIDAVIT CERTIFYING USE OF UNIVERSAL SERVICE FUNDS

I, Don Lawrence, being of lawful age and duly sworn, on my oath, state that I am the President of People's Telephone Co. ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

Pursuant to the rules of the Federal Communications Commission, 47 C.F.R. § 54.314, there must be annual certification that funds received under the federal Universal Service Fund programs will be used only for the provision, maintenance and upgrading of facilities and services for which the support is intended. The Company hereby certifies to the Public Utility Commission of Oregon that pursuant to 47 C.F.R. § 54.7, and for purposes of the certification required under 47 C.F.R. § 54.314, the company will use all federal high-cost support provided to it only for the provision, maintenance and upgrading of facilities and services for which the support is intended, consistent with the principles of universal service set forth in 47 U.S.C. 254. This includes, but is not limited to, trying to meet the goal of the provision of services that are properly supported by the high-cost funds at rates that are reasonably comparable to rates charged for similar services in urban areas.

DATED this 28<sup>th</sup> day of April, 2009.

People's Telephone Co. (Company)

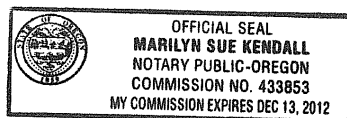
By: Don Lawrence  
Don Lawrence (Name)

Its: President (Title)

SUBSCRIBED AND SWORN to before me this 28 day of APRIL, 2009.

Marilyn Kendall  
Notary public in and for the State of Oregon

My Commission Expires: 12/13/2012



**9.3. Certification of Emergency Functionality and Compliance with Service Quality and Consumer Protection Measures – All ETCs**

DOCKET NO. UM 1426

**AFFIDAVIT CERTIFYING EMERGENCY FUNCTIONALITY AND COMPLIANCE WITH SERVICE QUALITY AND CONSUMER PROTECTION MEASURES**

I, Don Lawrence, being of lawful age and duly sworn, on my oath, state that I am the President of People's Telephone Co. ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

The Company hereby certifies to the Public Utility Commission of Oregon, pursuant to the requirements of Commission Order No. 06-292, that it:

- 1) is able to remain functional in emergencies, and,
- 2) complies with service quality and consumer protection measures in (check one):
  - applicable Oregon Commission rules, or
  - the CTIA Consumer Code for Wireless Carriers, or
  - other (describe and explain conformance with requirements of Order No. 06-292): \_\_\_\_\_

DATED this 28<sup>th</sup> day of April, 2009.

People's Telephone Co. (Company)

By: Don Lawrence  
Don Lawrence (Name)

Its: President (Title)

SUBSCRIBED AND SWORN to before me this 28 day of April, 2009.

Marilyn Kendall  
Notary public in and for the State of Oregon

My Commission Expires: 12/13/2012

