Required Cover Sheet for Submission of 2009 Annual ETC Recertification Reports

Filing Deadline: Wednesday, July 15, 2009

Nam	e of Eligible T	elecommunic	cations Carrie	r: <i></i> ^	ISLANDE	UTILITIES	INC.
Filin	g date: كار	4 13th,	2009				
Is thi	s: Original st OR	ıbmission? _	<u>×</u>				
	Revised su	ıbmission?				identify whic	h reports
		.•		are b	eing revis	ed	
Perso	Person to contact for questions:						
N	lame <u>Der</u>	UNIS S.	ANDERS	<i>w</i>			
P	hone number	503-63	0-4202	EXT.	8942		
E	-mail address	anderson	nd@ cvacco	ess.ne	±_		

Filing instructions: Please file reports under Docket No. UM 1426. File reports electronically via the PUC Filing Center; see the PUC website for instructions. Also send one original and 2 hard copies to the PUC Filing Center. If selected portions of reports, e.g., network improvement plans, are to receive confidential treatment, those portions should not be filed electronically. Hard copies of confidential material should be filed in accordance with confidential designation requirements described in OAR 860-011-0080. Regular delivery methods may be used to send all hard copy documents; overnight or express delivery is not necessary. Please do not send copies of advertising that does not specifically contain advertising for Basic Service or Low Income Programs. Send documents to the Filing Center using one of the two following addresses, depending on the delivery carrier used:

For US mail:

Public Utility Commission of Oregon

Attn: Filing Center PO Box 2148

Salem, OR 97308-2148

For other carriers:

Public Utility Commission of Oregon

Attn: Filing Center 550 Capitol St. NE #215

Salem, OR 97308-2148

If you have any questions on these reports, please call Kay Marinos at 503-378-6730, or Celeste Hari at 503-378-6628.

2009 Annual Recertification Reports for ETCs in Oregon

Docket No. UM 1426

Report Formats to Satisfy Requirements of Order No. 06-292 for 2009

Report #1	Supported Services Offerings 1.1. Basic Local Usage Service Offerings – All ETCs 1.2. Comparable Local Usage Plan – CETCs only 1.3. Supported Services Not Provided – CETCs only 1.4. Equal Access Acknowledgement – CETCs only
Report #2	Unfulfilled Service Requests 2.1. Unfulfilled Service Requests/Held Orders – All ETCs 2.2. Service Request Processing – CETCs only
Report #3	Evidence of Advertising for Basic Supported Services - All ETCs
Report #4	Low-income Services – All ETCs 4.1. Number of Lifeline Customers 4.2. Advertising of Low-income Program Service Offerings
Report #5	Outage Report – All ETCs
Report #6	Trouble Report - All ETCs
Report #7	Network Improvement Plan - CETCs only
Report #8	Special Commitments/Requirements - CETCs only
Report #9	 Certifications – All ETCs 9.1. IAS or ICLS Certification Copy – All ETCs Receiving IAS or ICLS 9.2. Certification of Use of Universal Service Funds – All ETCs Receiving Traditional High-Cost Support (HCL, LSS) 9.3. Certification of Emergency Functionality and Compliance with Service

Quality/Consumer Protection Measures - All ETCs

Report #1 - Supported Services Offerings

1.1. Basic Local Usage Service Offerings - All ETCs

Choose	either	A.	or B.	below,	as	applicable:

A. <u>×</u>	Basic local usage service offerings are filed under tariff with the Oregon PUC. The specific tariff references (with <i>company name</i> , <i>tariff number</i> , <i>section and page numbers</i>) for the basic local usage offerings and corresponding rates are:						
	1. residence:	SEE	ATTACHED	REPORT	1.1	(SHEET	1-6)
	0 1 :						
4	2. business:	SEE	ATTACHES	REPORT	1.1	(SHEET	1-6)
•			-				
В	Submit the follocal usage all public descrip	llowing in lowances otion, 3) n	ce offerings are nformation for a (unlimited or laumber of local es. Include basi	each basic so imited): 1) per minutes inc	ervice plan's luded,	offering that name, 2) ad 4) calling at	t includes vertised rea included,
<u>1.2. C</u>	Comparable Lo	ocal Usag	<u>ge Plan</u> – CETO	Cs only			
			ers at least one bits designated se				omparable to
			1.1.B above are s for the compa		le" to	the ILEC loo	cal usage
1.3. S	Supported Serv	vices Not	<u>Provided</u> – CF	ETCs only			
provid	fy any supporte led as a condition e consumers, E	on of ETO	s that were not a constant contract that were not a contract that the contract that were not a contract that the contrac	available at e.g., toll rest	desigr riction	nation, but w n for qualifyi	vere to be ng low-
Are th	ese services pro	ovided cu	rrently? yes				
<u>1.4. E</u>	Equal Access A	cknowle	dgement – CE	TCs only			
			it may be requies no		de equ	al access if	it is the only

Report #2 - Unfulfilled Service Requests

2.1. Unfulfilled Service Requests/Held Orders - All ETCs

Choose either A. or B. below, as applicable:

- A. ___ Service quality reports for "primary held orders over 30 days" were filed with the Oregon PUC for calendar year 2008. No additional submission is required for recertification purposes.
- B. X Service quality reports for "primary held orders over 30 days" were **not** filed with the Oregon PUC for calendar year 2008. In this case, choose **one** of the following alternatives for reporting:
 - 1. X The number of customer requests for supported services that were not fulfilled during calendar year 2008: ______.

 If greater than zero, include an attachment noting for each such request, the location (address) of the request and a description of attempts to provide service.
 - The number of "primary held orders over 30 days" (as defined in Section 860-034-0390 of the Oregon Commission rules) for calendar year 2008:
 If greater than zero, include attachment noting for each such held order, the reason the order was held and the original commitment date.

2.2. Service Request Processing - CETCs only

Submit a description of how the carrier ensures that every request for service that cannot be immediately fulfilled is recorded and processed under the 6-step process set forth in 47 CFR Section 54.202(a)(1)(i).

Report #3 - Evidence of Advertising for Basic Supported Services (excluding low-income/lifeline) - All ETCs

Describe how basic supported services were advertised during calendar year 2008 throughout the designated service area. List the types of media used, advertising frequencies and geographic coverage. Attach examples of actual advertisements, noting dates, specific distribution methods, and target geographical populations, sufficient to demonstrate that basic supported services and rates were advertised **throughout** the designated service area in 2008.

SEE ATTACHED REPORT 3 (SHEET IDFI)

Report #4 - Low-income Services - All ETCs

4.1. Number of Lifeline Customers - All ETCs

The total number of customers receiving Lifeline discounts during the month of December 2008 in the designated service area: **2,28** |

<u>CETCs only</u> - also list counts by ILEC service area as follows					
ILEC Svc Area	No. of Lifeline customers				
					

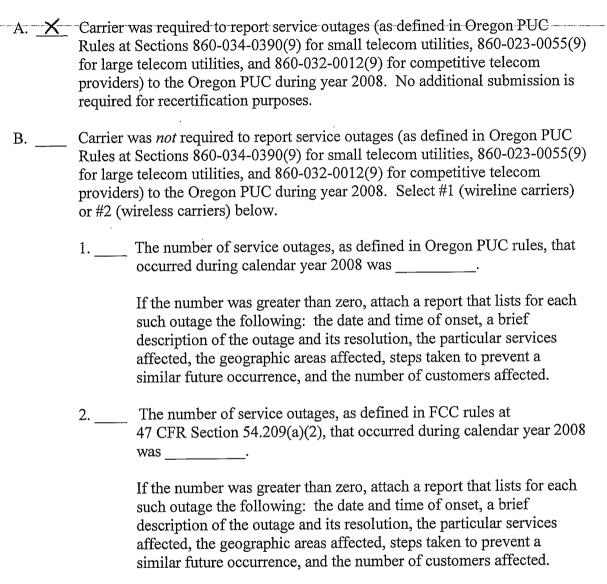
4.2. Advertising of Low-Income Program Service Offerings - All ETCs

Submit copies of all advertisements (for all media) for Lifeline, LinkUp, and OTAP service offerings that were run during calendar year 2008, noting media (newspaper name, radio station, bill inserts, internet postings, etc.), run/distribution dates, and geographic coverage area.

SEE ATTACHED: REPORT 4.2 (SHEET 1-1)

Report #5 - Outage Report - All ETCs

Choose either A. or B. below, as applicable:



Report #6 - Trouble Report - All ETCs

lines.

Choose e	<u>cither</u> A. <u>or</u> B. below, as approp	oriate:	
A	Trouble reports were filed with UC service quality rules. No ad		
_	ation purposes.	iditional submission is rec	quirou 101
	Trouble reports were not filed were, choose one of the following a		ng calendar year 2008.
	1 The average monthly recommendates and sets for suppose each company switch.	number of customer troubl orted services during caler	
	Trouble Type	Switch A (location)	Switch B (location)
	No service Network busy		
	Interruption of service		
	Poor reception		
	2. The average monthly in Section 860-034-0390 (5) of received during calendar year 2	the Oregon PUC rules, pe	er 100 access lines,

Report #7 – Network Improvement Plan – CETCs Only

Per Docket No. UM 1217, Order No. 06-292, competitive ETCs (CETCs) must file network improvement plans annually for recertification purposes. Appendix A of the order details the information that must be included in such plans. Only CETCs must file these plans for annual recertification purposes; ILECs are not required to file such plans. CETCs that receive *only* low-income program support (no high-cost or access-related support) do not have to file network improvement plans. CETCs are strongly encouraged to use the template in the attached Excel worksheets for their network improvement plans. This template incorporates all the items of information required by the order.

Report #8 - Special Commitments/Requirements - CETCs only

Did the Oregon PUC impose any special commitments or requirements at initial designation or during the previous annual recertification process? yes no
 If yes, identify the commitments or requirements and explain if, and how, they have been met.

Report #9 - Certifications - All ETCs

9.1. IAS or ICLS Certification Copy - All ETCs Receiving IAS and/or ICLS

All ETCs receiving interstate access-related support (IAS or ICLS) must submit a copy of the certification for the use of IAS or ICLS support that was sent to USAC and the FCC in June 2009.

9.2. Certification of Use of Universal Service Funds – All ETCs receiving HCL and/or LSS (Rural ILECs and CETCs Designated in Rural ILEC Areas)

To continue receiving traditional high cost support (HCL, LSS), ETCs must submit a notarized affidavit signed by a responsible company official certifying that the carrier will use the high cost support funds only for the intended purposes. Use of the sample affidavit form displayed on the following page is recommended.

9.3. Certification of Emergency Functionality and Compliance with Service Quality and Consumer Protection Measures – All ETCs

Each ETC must submit a notarized affidavit signed by a responsible company official certifying that the carrier: 1) is able to remain functional in an emergency, and 2) is complying with all service quality and consumer protection measures in either the applicable Oregon Commission rules (for wireline carriers), the CTIA Consumer Code (for wireless carriers), or some other specific set of standards. All ETCs must submit this affidavit. A copy of an acceptable affidavit form follows the affidavit for high cost support.

AFFIDAVIT CERTIFYING USE OF UNIVERSAL SERVICE FUNDS

		being of lawful age and duly sworn, on my oath,
execute this Affi	davit on behalf of the	[an officer] of ("Company") and that I am authorized to Company, and the facts set forth in this Affidavit information and belief.
there must be am Fund programs v facilities and serv the Public Utility purposes of the c federal high-cost upgrading of faci principles of univ to, trying to meet high-cost funds a services in urban	nual certification that will be used only for twices for which the sty Commission of Orecertification required to support provided to ilities and services for versal service set forto the goal of the provent rates that are reasonable.	ommunications Commission, 47 C.F.R. § 54.314, the funds received under the federal Universal Service the provision, maintenance and upgrading of upport is intended. The Company hereby certifies to gon that pursuant to 47 C.F.R. § 54.7, and for under 47 C.F.R. § 54.314, the company will use all it only for the provision, maintenance and or which the support is intended, consistent with the thin 47 U.S.C. 254. This includes, but is not limited ision of services that are properly supported by the nably comparable to rates charged for similar
	UTILITIES INC.	
By: Brenda	hosky	(Name)
Mari	AND SWORN to befand for the State of Careers:	Ore me this 13 day of OFFICIAL SEAL MARIAN GILL NOTARY PUBLIC-OREGON COMMISSION NO. 435557 MY COMMISSION EXPIRES MAR. 20, 2013

<u>AFFIDAVIT CERTIFYING EMERGENCY FUNCTIONALITY AND COMPLIANCE</u> <u>WITH SERVICE QUALITY AND CONSUMER PROTECTION MEASURES</u>

I, BRENDA - CRASBY , being of lawful age	and duly sworn, on my oath,					
	officer] of					
	d that I am authorized to					
execute this Affidavit on behalf of the Company, and the f						
are true to the best of my knowledge, information and beli						
are true to the best of my knowledge, information and best						
The Company hereby certifies to the Public Utility Comm	ission of Oregon pursuant to					
the requirements of Commission Order No. 06-292, that it						
inc requirements of Commission Order 140. 00 252, macri	•					
1) is able to remain functional in emergencies, and						
2) complies with service quality and consumer pro-						
(check one):						
applicable Oregon Commission rules,	or					
the CTIA Consumer Code for Wireles						
other (describe and explain conformation						
Order No. 06-292):	noo wan roquiromonio or					
Older 140. 00-272).						
DATED this 13th day of July, 2009.						
DATED und 12 day of, 2007.						
CASCADE UTILITIES INC. (Company)						
Company)						
By: Brenda Crosky (Name)						
By. Stehole Chamby						
Its: PRESIDENT (Title)						
	\					
SUBSCRIBED AND SWORN to before me this 13 day	v of , \u Qu , 2009.					
SOBSCITIBLE AND SWORD TO DEFORE THE UNIS 10 UNIS	, 2003.					
N. Later with lie in and for the State of Owegon	OE A PICTURE AND ADDRESS OF THE PERSON OF TH					
Notary public in and for the State of Oregon	MARIAN GILL					
M. Commission Francisco 3/20/12	NOTARY PUBLIC-OREGON					
My Commission Expires: 3/00/13	MY COMMISSION EXPIRES MAR. 20, 2013					
Clackatias country						

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CASCADE L'TILITIES, INC.

Fourteenth Revised Sheet No. 100 - Supplement A

LOCAL SERVICE

LOCAL ACCESS LINE RATES

RATES

Trunks, and one-party apply within the base rate area and supplementary base rate areas. Multi-party applies in suburban areas. Trunks, and one-party can be provided in suburban areas for additional charge (mileage). Monthly rates are:

	Residence Rates			
	Key			
PBX	System	Payphone	One	Опе
Trunk	Line	Line	Party	Party
CSOC	CSOC	CSOC	CSOC	CSOC
<u>104</u>	<u>103</u>	<u>110</u>	101	<u>203</u>
3 <i>5.66</i>	35 ₋ 66	35.66	29.72	15.24

ESTACADA
COMBETT
ELLION
ASE VALLEY
MI HO MOWS &
RIPMEBROOK
MEDECAL SPRINGS
HAINES
SCOTISBURG

EXTENDED AREA SERVICE (EAS)

RATES

Flat Rate Option (All Exchanges)

Fiar Rare EAS provides for unlimited calling to available EAS regions. Charges are dependent upon the number of EAS customers which can be called. The rates listed below become effective October 2, 1999.

Mouthly rares are as follows:

Number of EAS	Business	Donida	. T. 7.1
		Residence	. Applicable
Customers Accessible	Rates	Rates	Exchanges @, 10/2/99
0001 - 1500	\$ 2.00	\$ 1.00	None
1501 - 5000	\$ 8.00	\$ 4.00	Scottsburg, Ash Valley
<i>5</i> 001 - 15000		,	
	\$12.00	\$ 6.00	Medical Springs
15000 - 50000	\$14.00	\$ 7.00	Elkton Hames
50000 +	\$21.30	\$10.65	All Other

Measured Rate Option (All Exchanges)

Charges for optional Measured EAS are based upon each minute of use or fraction thereof. Measured EAS is not available to grandfathered multi-party service. The rate for Measured EAS for residential and business service is \$0.05 per minute, or fraction thereof. (Material found on this Sheet was formerly found on Sheet 100.1).

ADVICE NO. 124

ISSUED October 15, 1998	EFFECTIVE October 2, 1999
ISSUED BYCASCADE UTILITIES, INC.	TITLE Vice President
Brenda Crosby	·

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CASCADE UTILITIES, INC

LOCAL SERVICE

LOCAL ACCESS LINE RATES

RATES, Continued

The rates on the preceding sheet do not include the customer premises inside wire. Service Assistance Programsurcharge, the telephone instrument or other terminal equipment, except one coin telephone instrument is included with semipublic service.

Oregon Telephone Assistance Program (OTAP) Credit

The above rates do not include the Oregon Telephone Assistance Program (OTAP) credit. Effective April 1, 1989, qualifying customers receive a \$3.50 reduction from the above rates for the single line which serves the customer's principal residence.

EAS CALLING AREAS

FROM	TO				
Estacada &	Beaver Creek	Beaverton	Burlington	Charbonnean	
Corbett	Corbett	Forest Grove	Gresham	Hillsboro	
	Lake Oswego	Milwaukie	N. Plains	Oregon City	
	Portland	Redland	Sandy	Scholls	
	Sherwood	Stafford	Sumuyside	Tigard	
	Canby	Newberg	Yamhill	Аштога	
	Estacada	Hoodland	Molalla	Scappoose	
	Carlton	Colton	Vernonia	Woodburn	N
Elkton	Scottsburg	Roseburg	Oakland/Sutherlin		
Scottsburg	Elkton	Reedsport			
Medical Springs	Baker	- .			
Haines	Baker	N. Powder	La Grande		
Ash Valley	Reedsport				

Extended Area Service (EAS) provides interexchange telephone service to the customer at either a flat rate per month or an optional measured rate per minute. Extended Area Service does not include calls the customer makes within the customer's serving exchange.

For customers in exchanges which receive EAS, those customers shall be permitted to change Extended Area Service options for a six month period without incurring a fee for the change.

ADVICE NO. 124

ISSUED	October 15, 1998	EFFECTIVE	October 2, 1999
ISSUED BY	CASCADE UTILITIES, INC.	TITLE ·	Vice President
BY	Brenda Crosby		•

PUC OR. NO. 6

Original Sheet No. 100.3

CASCADE UTILITIES, INC.

LOCAL SERVICE

LOCAL ACCESS LINE RATES

RATES



Oregon Telephone Assistance Program (Lifeline or OTAP)

And Link Up Program

Oregon Telephone Assistance Program (Lifeline or OTAP)

Lifeline provides for a discount against the recurring monthly rate for the provision of local residential service for certain low-income customers. Lifeline, and Link Up are joint State and Federal Programs pursuant to 47 C.F.R. Subpart E, 54. In order to be eligible for Lifeline, subscribers must meet the requirements for the Oregon Telephone Assistance Program as defined in OAR 860-033-0030.

Lifeline subscribers may subscribe to toll blocking at no extra charge. Toll blocking is a service provided that allows OTAP recipients to elect not to allow the completion of outgoing toll calls from their telecommunications circuit (OAR 86-033-0005(9)). Lifeline subscribers who subscribe to toll blocking will not be required to pay service deposits in order to initiate service.

Lifeline subscribers will not be disconnected for non-payment of toll charges, regardless of whether toll blocking is activated on their service. Partial payments received from Lifeline subscribers will be first applied to local service and then to toll charges.

Lifeline will not be furnished with Foreign Exchange service.

ADVICE NO.	120		
ISSUED:	December 22, 1997	EFFECTIVE:	January 1, 1998
ISSUED BY: _	CASCADE UTILITIES, INC	TITLE:	Vice President
BY:	Brenda Crosby		

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LOCAL ACCESS LINE RATES

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RATES (continued)—

DFC 0 3 2001

Oregon Telephone Assistance Program (Lifeline or OTAP)

And Link Up Program (continued)

PUC Utility Program

The following services are included in Lifeline:

- O Single party, voice grade access to the Public Switched Network
- Access to emergency services
- Access to operator services
- O Access to interexchange services, unless toll blocking is chosen
- Access to directory assistance
- Toll Blocking

The discount will begin with the date the company receives a valid application from the customer or when new service is established for a qualifying customer. The discount will be prorated from the effective date of the customer's application. The discount is applicable only to one access line at a residential customer's principal residence.

The reductions to be applied to the residential one-party rate are as follows:

Baseline Federal Lifeline Reductions	\$5.00	atr		С
Supplemental Federal Reduction	1.75		,	
State Supported Reduction (OTAP)	3_50			
Additional Federal Reduction*	1.75			
*(equal to 1/2 of OTAP amount)				
Total	\$12.00			С

These reductions are from the normal residential one-party service subscribed to by the subscriber. The Baseline Federal Lifeline Reduction shall be used to waive the subscribers' Federal End User Common Line charge or SLC.

* Note: This may increase up to \$6.00 July 1, 2002 and up to \$6.50 July 1, 2003.

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ADVICE NO. 131

ISSUED:____ November 30, 2001

EFFECTIVE: January 1, 2002

ISSUED BY: CASCADE UTILITIES. INC.

TF- Vice Presiden

BY: Brenda Crosby

CASCADE UTILITIES, INC.

LOCAL SERVICE

LOCAL ACCESS LINE RATES

RATES (Continued)

Oregon Telephone Assistance Program (Lifeline or OTAP)
And Link Up (Continued)



LINK-UP PROGRAM

Subscribers who meet the requirements for Lifeline are eligible for the Federal Communication Commission's Link Up Program. A qualifying low-income subscriber may choose one or both of the following programs:

- a. A reduction in the customary charge for connecting service at the subscriber's principal place of residence which shall be half the connection charge, or \$30.00 whichever is less; and
- b. A deferred schedule for payment of the charges assessed for commencing service, for which the subscriber does not pay interest. The interest charges not assessed to the subscriber shall be for connection charges of up to \$200.00 that are deferred for a period not to exceed one year. Charges assessed for commencing service include any charges that the company customarily assesses to connect subscribers to the network. These charges do not include any permissible security deposit requirements.
- A carrier's Link Up program shall allow a consumer to receive the benefit of the Link Up program for a second or subsequent time only for a principal place of residence with an address different from the residence address at which the Link Up assistance was provided previously.

ADVICE NO. 120	
ISSUED: December 22, 1997	EFFECTIVE: January 1, 1998
ISSUED BY: CASCADE UTILITIES, INC.	TTTLE: Vice President
3Y: Brenda Crosby	•

CASCADE UTILITIES, INC.

LOCAL SERVICE

ACCESS LINE RATES



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CONDITIONS

Local service is provided through facilities owned and maintained according to the standards of the Company. The territory served is shown on maps filed with the Commissioner by the Company. This territory is referred to as an Exchange. Within the Exchange are base rate areas, suburban areas and, occaisionally, supplementary base rate areas. Trunks, one and two-party service are provided in the base rate areas and supplementary base rate areas normally and in the suburban areas with additional charges. Multi-party service is provided normally in the surburban areas and not offered in the base rate area.

The application of business or residence rates is determined by the actual or obvious use made of the service by the customer. Where only one primary access line is provided at a location which is both business and residence, the business rate will apply. Flat rate service will not be installed on premises of a payphone in a location where a telephone connected to the access line would be accessible for use by the patrons of the customer or by the public in general.

Local service rates include the line which provides access to the central office switching equipment. Customer premise equipment (CPE) premise inside wire is excluded.

Long distance charges will apply on any calls placed with the assistance of an operator or if the DDD code is dialed

ADVICE NO. 118

ISSUED_

February 14, 1997

EFFECTIVE April 15, 1997

ISSUED BY CASCADE UTILITIES, INC

TITLE Vice President

BY Brenda Crosby

Estacada News Community Newspapers P.O. Box 747 Gresham, Or 97030

AFFIDAVIT OF PUBLICATION

State of Oregon, County of Clackamas, SS

I, Dawn Wiek, being the first duly sworn depose and say that I am the Customer Service Representative of **Estacada** newspaper of general circulation, published at **Estacada**, in the aforesaid county and state, as defined by ORS 193.010 and 193.020, that

EN_ 0/69-0/

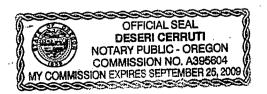
A copy of which is hereto attached, was published in the entire issue of said newspaper for ______ successive and consecutive weeks in the following issues:

Dawn Wiek

Subscribed and sworp to before me this

Deseri Cerruti - Notary Public for Oregon

My commission expires: September 25,2009



IMPORTANT NOTICE FROM CASCADE UTILITIES INC. dba RELIANCE CONNECT

Reliance Connect is a quality telecommunications service provider that provides basic and enhanced services at reasonable rates within its service territory. Basic services are offered at the following rates:

Monthly Service Charge Ranges:

-Single Party Residence Service: \$16.74 -Single Party Business Service: \$32.22 18 (21) (6) 7808014 (0) 10

-Federal Subscriber Line: Charge – Single Line: \$6.50 octo? gones

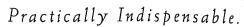
'-Directory Assistance: Charges are based on your inter-exchange provider's rates.

-Touch Tone Service: Touch Tone Service is provided as part of local service rate.

-Toll Blocking: Available at no charge for qualifying low-income customers.

Emergency 911 Services: Surcharges for 911 services are assessed according to government policy. Low-income individuals may be eligible for Federal and State Lifeline and Link-up telephone assistance programs; which include discounts from the above basic local service charges. Basic services are offered to all consumers in the Reliance Connects service territories at the rates, terms and conditions specified in our Company's local tariff. If you have any questions regarding the company's services, please call us at 503-630-4202:

EN0109-01 1/14/09



1320 SW Broadway, Portland, OR 97201-3499

Affidavit of Publication

I, Michele Havris, duly sworn depose and say that I am the Principal Clerk Of The Publisher of The Oregonian, a newspaper of general circulation, as defined by ORS 193.010 and 193.020, published in the city of Portland, in Multnomah County, Oregon; that the advertisement was published without interruption in the entire and regular issue of The Oregonian or the issue on the following date(s):

1/6/2009

OFFICIAL SEAL
REBECCA SEID
NOTARY PUBLIC-OREGON
COMMISSION NO. 387505
MY COMMISSION EXPIRES JAN. 23, 2009

Michelle Hands

Principal Clerk of the Publisher:

1-7-09

Subscribed and sworn to before me this date:

Notary:

Ad Order Number: 0002712664

IMPORTANT NOTICE FROMTRANS CASCADESTELEPHONE CO. dbaReliance Connects

Reliance Connects is a quality telecommunications service provider that provides basic & enhanced services at reasonable rates within its service territory. Basic Services are offered at the following rates: Monthly Svc Charge Ranges Single Party Residence Service: \$12.80 Single Party Business Service: \$27.95 Federal Subscriber Line charge - single line: \$6.50 Directory Assistance Charges are based on your inter-exchange provider's rates Touch Tone Service: Residential, \$1.00; Business, \$1.50 Toll Blocking: Available at no charge for qualifying low income customers Emergency 911 Services: Surcharges for 911 services are assessed according to government policy.Low-income individuals may be eligible for Federal and State Lifeline and Link-up telephone assistance programs which include discounts from the above basic local service charges. Basic Services are offered to all consumers in the Reliance Connects service territories at the rates, terms, and conditions specified in our Company's services, please call us at 503-630-4202.

<u>Interstate Common Line Support (ICLS)</u> 2009-2010

То:	Office of Secretary Federal Communications Commission 445 - 12th Street, SW Washington, DC 20554		
	Karen Majcher Vice President - High Cost and Low Income Universal Service Administrative Company 2000 L Street, NW, Suite 200 Washington, DC 20036	Division	
Re:	CC Docket No. 96-45 Interstate Common Line Support - Annual Certification Filing	ICLS	
will use its	ertify that <u>Cascade Utilities, Inc.</u> INTERSTATE COMMON LINE SUPPORT - Jing of facilities and services for which the su		sion, maintenance
I am autho study area	rized to make this certification on behalf of the (s) listed below. (Please enter your Compa	e company named abov ny Name, State and St	re. This certification is for the cudy Area Code)
		ICLS	·
	Company Name	State	Study Area Code
	Cascade Utilities, Inc.	OR	532371
	(If necessary, attach a separate l	st of additional study ar	eas and check this box.)
Signed, // // // // // // // // // // // // //	C. While of Authorized Representative]	Date: <u>5/20/2009</u>	
Brooke C. [Printed Na	Wheeler me of Authorized Representative]		
Controller [Title of Au	horized Representative]		
Carrier's A	ame: Cascade Utilities, Inc. ddress: P.O. Box 189, Estacada, OR 97023 elephone Number: (503) 630-4202	3	Date Received (For official use only)

USAC