

DOCKET NO. UM 1426

**Required Cover Sheet for Submission of
2009 Annual ETC Recertification Reports**
Filing Deadline: Wednesday, July 15, 2009

Name of Eligible Telecommunications Carrier: Comspan Communications

Filing date: July 15, 2009

Is this: Original submission? X

OR

Revised submission? _____ If revised, please identify which reports
are being revised _____

Person to contact for questions:

Name Tim Spanring

Phone number 541-229-2122

E-mail address tim.spanring@Ledcor.com

Filing instructions: Please file reports under Docket No. UM 1426. File reports electronically via the PUC Filing Center; see the PUC website for instructions. Also send one original and 2 hard copies to the PUC Filing Center. If selected portions of reports, e.g., network improvement plans, are to receive confidential treatment, those portions should not be filed electronically. Hard copies of confidential material should be filed in accordance with confidential designation requirements described in OAR 860-011-0080. Regular delivery methods may be used to send all hard copy documents; overnight or express delivery is not necessary. *Please do not send copies of advertising that does not specifically contain advertising for Basic Service or Low Income Programs.* Send documents to the Filing Center using one of the two following addresses, depending on the delivery carrier used:

For US mail: Public Utility Commission of Oregon
Attn: Filing Center
PO Box 2148
Salem, OR 97308-2148

For other carriers: Public Utility Commission of Oregon
Attn: Filing Center
550 Capitol St. NE #215
Salem, OR 97308-2148

If you have any questions on these reports, please call Kay Marinos at 503-378-6730, or Celeste Hari at 503-378-6628.

DOCKET NO. UM 1426

2009 Annual Recertification Reports for ETCs in Oregon

Docket No. UM 1426

Report Formats to Satisfy Requirements of Order No. 06-292 for 2009

Report #1 Supported Services Offerings

- 1.1. Basic Local Usage Service Offerings – **All ETCs**
- 1.2. Comparable Local Usage Plan – **CETCs only**
- 1.3. Supported Services Not Provided – **CETCs only**
- 1.4. Equal Access Acknowledgement – **CETCs only**

Report #2 Unfulfilled Service Requests

- 2.1. Unfulfilled Service Requests/Held Orders – **All ETCs**
- 2.2. Service Request Processing – **CETCs only**

Report #3 Evidence of Advertising for Basic Supported Services - All ETCs

Report #4 Low-income Services – All ETCs

- 4.1. Number of Lifeline Customers
- 4.2. Advertising of Low-income Program Service Offerings

Report #5 Outage Report – All ETCs

Report #6 Trouble Report – All ETCs

Report #7 Network Improvement Plan – CETCs only

Report #8 Special Commitments/Requirements – CETCs only

Report #9 Certifications – All ETCs

- 9.1. IAS or ICLS Certification Copy – **All ETCs Receiving IAS or ICLS**
- 9.2. Certification of Use of Universal Service Funds – **All ETCs Receiving Traditional High-Cost Support (HCL, LSS)**
- 9.3. Certification of Emergency Functionality and Compliance with Service Quality/Consumer Protection Measures – **All ETCs**

DOCKET NO. UM 1426

Report #1 – Supported Services Offerings

1.1. Basic Local Usage Service Offerings – All ETCs

Choose either A. or B. below, as applicable:

A. Basic local usage service offerings are filed under tariff with the Oregon PUC. The specific tariff references (with *company name, tariff number, section and page numbers*) for the basic local usage offerings and corresponding rates are:

1. residence:

2. business:

B. Basic local usage service offerings are **not** filed under tariff with the Oregon PUC. Submit the following information for each basic service offering that includes local usage allowances (unlimited or limited): 1) plan’s name, 2) advertised public description, 3) number of local minutes included, 4) calling area included, and 5) rates and charges. Include basic offerings for both residence and business services.

- 1. Standard economy service.
 - a. Residential Advantage and Business Connect.
 - b. Double and Triple Play FTTP services.
- 2. Dial tone, EAS, E911, with choice of long distance providers.
- 3. Unlimited local minutes.
- 4. Mirrors the ILEC calling area.
- 5. Qwest Territories:
 - a. Access Line Business - \$28.74.
 - b. Access Line Residential - \$18.74.
- 6. Verizon Territories:
 - a. Access Line Business - \$30.49.
 - b. Access Line Residential - \$21.99.

The above prices include only dial tone and EAS. No taxes, fees or special features included.

1.2. Comparable Local Usage Plan – CETCs only

The carrier certifies that it offers at least one basic local usage plan that is comparable to those offered by the ILECs in its designated service area: yes no

Identify which of the plans in 1.1.B above are “comparable” to the ILEC local usage offerings, and explain the basis for the comparability. As outlined in 1.1B above, numbers B1 through B6.

DOCKET NO. UM 1426

1.3. Supported Services Not Provided – CETCs only

Identify any supported services that were not available at designation, but were to be provided as a condition of ETC designation (e.g., toll restriction for qualifying low-income consumers, E911):

Are these services provided currently? yes no

If no, explain why not: _____

1.4. Equal Access Acknowledgement – CETCs only

The carrier acknowledges that it may be required to provide equal access if it is the only remaining ETC in an area: yes no

Report #2 – Unfulfilled Service Requests

2.1. Unfulfilled Service Requests/Held Orders – All ETCs

Choose either A. or B. below, as applicable:

- A. Service quality reports for “primary held orders over 30 days” were filed with the Oregon PUC for calendar year 2008. No additional submission is required for recertification purposes.
- B. Service quality reports for “primary held orders over 30 days” were **not** filed with the Oregon PUC for calendar year 2008. In this case, choose **one** of the following alternatives for reporting:
- The number of customer requests for supported services that were not fulfilled during calendar year 2008: _____.
If greater than zero, include an attachment noting for each such request, the location (address) of the request and a description of attempts to provide service.
 - The number of “primary held orders over 30 days” (as defined in Section 860-034-0390 of the Oregon Commission rules) for calendar year 2008: _____.
If greater than zero, include attachment noting for each such held order, the reason the order was held and the original commitment date.

DOCKET NO. UM 1426

2.2. Service Request Processing - CETCs only

Submit a description of how the carrier ensures that every request for service that cannot be immediately fulfilled is recorded and processed under the 6-step process set forth in 47 CFR Section 54.202(a)(1)(i).

Our process includes:

1. A service order ticket is opened on all requests for service.
2. If the customer is not within our facilities based service area, a resale order is placed with the appropriate ILEC.
3. Internal provisioning orders are updated through a staged, internal Comspan Communications process.
4. All provisioning delays are escalated to our Provisioning Manager and Operations Manger for resolution.
5. If delays exceed our expectations....a cell phone may be provided for the customers use, until we complete the order.
6. Order completion includes verifications of all services and closing of the order.

Report #3 – Evidence of Advertising for Basic Supported Services (excluding low-income/lifeline) – All ETCs

Describe how basic supported services were advertised during calendar year 2008 throughout the designated service area. List the types of media used, advertising frequencies and geographic coverage. Attach examples of actual advertisements, noting dates, specific distribution methods, and target geographical populations, sufficient to demonstrate that basic supported services and rates were advertised **throughout** the designated service area in 2008.

Comspan Communications primarily works face to face by visiting neighborhoods as we build them out. We occasionally use flyers, newsletters, and newspaper adds, such as those in exhibit 3A, 3B, 3C, 3D, and 3E attached to this document.

Comspan Communications also advertises by sponsoring community service activities such as local High School sporting events, Music on the Halfshell, Can-Do! Food Drive, and donated state-of-art conferencing capabilities for the Bandon Community Center.

Comspan Communications also participates as an active business partner with the Coos County Fair and Rodeo.

Comspan Communications is listed in the local telephone directories for each service area.

DOCKET NO. UM 1426

Report #4 – Low-income Services – All ETCs

4.1. Number of Lifeline Customers – All ETCs

The total number of customers receiving Lifeline discounts during the month of December 2008 in the designated service area: 189 total .

CETCs only - also list counts by ILEC service area as follows:

<u>ILEC Svc Area</u>	<u>No. of Lifeline customers</u>
Roseburg	<u> 149 </u>
Bandon	<u> 31 </u>
Coquille	<u> 5 </u>
Myrtle Point	<u> 4 </u>
Reedsport	<u> 0 </u>
_____	_____
_____	_____

4.2. Advertising of Low-Income Program Service Offerings – All ETCs

Submit copies of all advertisements (for all media) for Lifeline, LinkUp, and OTAP service offerings that were run during calendar year 2008, noting media (newspaper name, radio station, bill inserts, internet postings, etc.), run/distribution dates, and geographic coverage area.

See OTAP flyers in English and Spanish exhibits 4A and 4B attached. These were posted during the entire calendar year in all our community offices, in each wire center served, US Post Offices, Social Security offices where permitted, and in senior centers within the service area.

See attachments 4C and 4D attached. These are local advertisements to their respective markets.

Report #5 – Outage Report – All ETCs

Choose either **A.** or **B.** below, as applicable:

- A. Carrier was required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers) to the Oregon PUC during year 2008. No additional submission is required for recertification purposes.
- B. Carrier was *not* required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom

DOCKET NO. UM 1426

providers) to the Oregon PUC during year 2008. Select #1 (wireline carriers) or #2 (wireless carriers) below.

- 1. ____ The number of service outages, as defined in Oregon PUC rules, that occurred during calendar year 2008 was _____.

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

- 2. ____ The number of service outages, as defined in FCC rules at 47 CFR Section 54.209(a)(2), that occurred during calendar year 2008 was _____.

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

Report #6 – Trouble Report – All ETCs

Choose either A. or B. below, as appropriate:

A. X Trouble reports were filed with the Oregon PUC for calendar year 2008 per Oregon PUC service quality rules. No additional submission is required for recertification purposes.

B. ____ Trouble reports were **not** filed with the Oregon PUC during calendar year 2008. In this case, choose **one** of the following alternatives for reporting:

- 1. ____ The average monthly number of customer trouble reports received per 100 wireless handsets for supported services during calendar year 2008, for each company switch.

<u>Trouble Type</u>	<u>Switch A (location)</u>	<u>Switch B (location)</u>
No service	_____	_____
Network busy	_____	_____
Interruption of service	_____	_____
Poor reception	_____	_____

- 2. ____ The average monthly number of customer trouble reports, as defined in Section 860-034-0390 (5) of the Oregon PUC rules, per 100 access lines,

DOCKET NO. UM 1426

received during calendar year 2008: _____ per month, per 100 working access lines.

Report #7 – Network Improvement Plan – CETCs Only

Per Docket No. UM 1217, Order No. 06-292, competitive ETCs (CETCs) must file network improvement plans annually for recertification purposes. Appendix A of the order details the information that must be included in such plans. Only CETCs must file these plans for annual recertification purposes; ILECs are not required to file such plans. CETCs that receive *only* low-income program support (no high-cost or access-related support) do not have to file network improvement plans. CETCs are strongly encouraged to use the template in the attached Excel worksheets for their network improvement plans. This template incorporates all the items of information required by the order.

See attached excel spreadsheet: Report #7 Network Improvement Plan

Report #8 – Special Commitments/Requirements – CETCs only

Did the Oregon PUC impose any special commitments or requirements at initial designation or during the previous annual recertification process? yes _____ no X.

If yes, identify the commitments or requirements and explain if, and how, they have been met.

Report #9 – Certifications - All ETCs

9.1. IAS or ICLS Certification Copy – All ETCs Receiving IAS and/or ICLS

All ETCs receiving interstate access-related support (IAS or ICLS) must submit a copy of the certification for the use of IAS or ICLS support that was sent to USAC and the FCC in June 2009.

9.2. Certification of Use of Universal Service Funds – All ETCs receiving HCL and/or LSS (Rural ILECs and CETCs Designated in Rural ILEC Areas)

To continue receiving traditional high cost support (HCL, LSS), ETCs must submit a notarized affidavit signed by a responsible company official certifying that the carrier will use the high cost support funds only for the intended purposes. Use of the sample affidavit form displayed on the following page is recommended. Not Applicable.

DOCKET NO. UM 1426

9.3. Certification of Emergency Functionality and Compliance with Service Quality and Consumer Protection Measures – All ETCs

Each ETC must submit a notarized affidavit signed by a responsible company official certifying that the carrier: 1) is able to remain functional in an emergency, and 2) is complying with all service quality and consumer protection measures in either the applicable Oregon Commission rules (for wireline carriers), the CTIA Consumer Code (for wireless carriers), or some other specific set of standards. All ETCs must submit this affidavit. A copy of an acceptable affidavit form follows the affidavit for high cost support.

DOCKET NO. UM 1426

AFFIDAVIT CERTIFYING EMERGENCY FUNCTIONALITY AND COMPLIANCE WITH SERVICE QUALITY AND CONSUMER PROTECTION MEASURES

I, Brian Medley, being of lawful age and duly sworn, on my oath, state that I am the General Manager [an officer] of Compton Communications ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

The Company hereby certifies to the Public Utility Commission of Oregon, pursuant to the requirements of Commission Order No. 06-292, that it:

- 1) is able to remain functional in emergencies, and,
- 2) complies with service quality and consumer protection measures in

(check one):

- applicable Oregon Commission rules, or
- the CTIA Consumer Code for Wireless Carriers, or
- other (describe and explain conformance with requirements of Order No. 06-292): _____

DATED this 8th day of July, 2009.

Compton Communications (Company)

By: Brian Medley (Name)

Its: General Manager (Title)

SUBSCRIBED AND SWORN to before me this 8th day of July, 2009.

Michelle R. Elkins
Notary public in and for the State of Oregon

My Commission Expires: 2/14/2012



DOCKET NO. UM 1426

AFFIDAVIT CERTIFYING USE OF UNIVERSAL SERVICE FUNDS

I, Brian Medley, being of lawful age and duly sworn, on my oath, state that I am the General Manager [an officer] of Comspan Communications ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

Pursuant to the rules of the Federal Communications Commission, 47 C.F.R. § 54.314, there must be annual certification that funds received under the federal Universal Service Fund programs will be used only for the provision, maintenance and upgrading of facilities and services for which the support is intended. The Company hereby certifies to the Public Utility Commission of Oregon that pursuant to 47 C.F.R. § 54.7, and for purposes of the certification required under 47 C.F.R. § 54.314, the company will use all federal high-cost support provided to it only for the provision, maintenance and upgrading of facilities and services for which the support is intended, consistent with the principles of universal service set forth in 47 U.S.C. 254. This includes, but is not limited to, trying to meet the goal of the provision of services that are properly supported by the high-cost funds at rates that are reasonably comparable to rates charged for similar services in urban areas.

DATED this 8th day of July, 2009.

Comspan Communications (Company)

By: Brian Medley (Name)

Its: General Manager (Title)

SUBSCRIBED AND SWORN to before me this 8th day of July, 2009.

Michelle R. Elkins
Notary public in and for the State of Oregon

My Commission Expires: 2/14/2012



Faster

ComSpan's fiber optic cables can carry more data at faster speeds than traditional technologies and do so more reliably.

That means downloading movies, on-line gaming, or sharing pictures and home videos takes a fraction of the time with ComSpan than it does over a copper-based network like the old telephone company uses. If you need more bandwidth, up to 100 Mbps, it's just a phone call away – no new equipment is required.

Better

Fiber networks are more reliable. Digital signals are crystal clear and you'll never hear "crackling" on a fiber telephone line. Fiber networks also require less maintenance, so our employees get to spend more time in the community with you.

Greener

Fiber optics is a "greener" solution than traditional technologies. It's made out of thin strands of glass, which is really just sand. A fiber optic network uses less power to operate and virtually eliminates the need for scarce resources such as copper. It allows you to do more from your home and drive less, which is good news for all of us. Many people now choose to work from home due to the quality and reliability of their fiber service.

Fiber also enables "clean businesses" such as programmers, web designers, movie production staff and call centers to locate where they want to live – not where they need to work. This helps strengthen our communities, by keeping our younger generation local when pursuing a career.



The holiday season is a time to connect with our friends and family to enjoy the blessings in our lives. On behalf of your local neighbor at ComSpan, I'd like to take this opportunity to wish you and your family a happy and healthy holiday season!

– Chris McLorg, President

This season, let us help you connect with those you love.

Holiday Connect Package

Connect with those you love this holiday season with *FiberStreamSM* and *FiberConnectSM* for just

\$59.99/month

plus **FREE** Installation and **FREE** long distance for a year! That's 7Mbps of data and two voice lines with unlimited long distance on the line of your choice. Now that's connecting!

FREE DVR Package

Get all 3 services to the right for just

\$99.99/month

plus **FREE** installation, a **FREE** DVR for 6 months, and **FREE** *FiberCastSM TV+*! That's more than 150 channels of IPTV music, entertainment, lifestyle, sports, family and more, plus a set top box, Digital Video Recording and Video on Demand!



Your Opinion Matters!

Terrance Mai of Coquille / Myrtle Point was the Grand Prize Winner of \$250 in ComSpan's recent Opinion Survey. Thank you to those of you who participated.

Our management team personally read each of the free hand comments and analyzed the consolidated data. We are your local telecom company and your opinion matters to us. While we've been here for 9 years, ComSpan has changed and is getting better all the time. We look forward to continuing to serve the members of our community and want to thank you for helping make us better.

We've wrapped up our state-of-the art fiber services in one money-saving package — our best offer ever! This holiday season, share and connect with those you love and give a gift that will keep on giving all year long.



FiberStreamSM High Speed Internet

Spend less time waiting and more time enjoying the benefits of download/upload speeds of up to 7 Mbps, 4 email addresses and 10 Mb of webspace.



FiberCastSM Television

Experience more than 70 channels including local and popular cable networks you expect using your existing coaxial cable.



FiberConnectSM Phone

Enjoy two lines of crystal clear digital voice service with 22 included voice features, unlimited local calling and unlimited extended area service (EAS) delivered over our state-of-the-art fiber.

Offers expire December 31, 2008. Must sign one year contract. Monthly price does not include taxes and surcharges. These offers are available in selected areas and only available to new customers. Alternative offers are available for existing customers. Contact ComSpan for full offer details.

You Win!

Throughout the many community events we participated in this past year, ComSpan offered the opportunity to sign up to win a **42inch Plasma Screen TV**. Hundreds of hopeful entrants came by our event kiosks, met our local staff members, got popcorn and other goodies, and learned about Comspan and the benefits of fiber. The lucky winner was drawn... And it was the **Coquille Valley High School!** Congratulations! The high school will use the new TV in its future Devil's Den — giving kids a safe place to gather after school.

Our booth at the Coquille Valley High School Homecoming game attracted football fans young and old as we collected names to enter to win an **HP Laptop Computer** during half time. Local student **Shelby Jones** was our lucky winner!

comspan
communications

comspan communications

647 8th Street • Myrtle Point, OR 97458
575 Highway 101 • Bandon, OR 97411
125 E 2nd Street • Coquille, OR 97423
1061 Highway 101 • Reedsport, OR 97467

ComSpan in your Community...

We had a wonderful time participating in and sponsoring events and community activities in Bandon, Reedsport, Myrtle Point, and Coquille this year.



The 93rd annual Coos County Fair and Rodeo was a huge event for our Comspan family and our tech team put in extra hours to make the entire fairgrounds wireless. Beginning in 1912, the Fair has become the main event of the Summer for Coos County residents and is a county-wide showcase of agriculture, crafts, industry and business. You can still catch some of the Colgate Teen Country singers posted on www.utube.com. It's just impossible not to be proud of our community.

We attended our first Confluence Event hosted by the Reedsport/Winchester Bay Chamber of Commerce at the old WF Jewett School in Gardiner in February. Wonderful food, wine tasting, and fantastic music made for a great 2 day festival.



We had a great time at Coquille's annual Gay 90's celebration, with a golf cart float in the parade and a kiosk at the festival. We handed out hundreds of bags of popcorn along the route and met lots of new friends.

We attended and supported the 2nd annual Bandon "Golf for Health" Classic – a charitable tournament benefiting the

Southern Coos Health Foundation, which took place at the Bandon Crossings Golf Course in Bandon, OR. This 18-hole championship course has been voted one of the top 10 new golf courses in the US! Proceeds from the event will help build the Foundation's capacity to advance quality local health care in Bandon.



We thoroughly enjoyed attending Myrtle Point's Harvest Festival in September. Our kiosk was surrounded by arts, crafts, great live music, and miles of amazing classic cars. There was a jump for fun slide, a petting zoo, a rooster crowing contest, a silent auction and the local fire department even held an outdoor steak feed. What an event!



We also attended the Coquille Valley High School Homecoming events (Go Red Devils!), had a wonderful time at Music on the Half Shell in Roseburg, provided support for the RSVP Tax Help in Douglas County, and much

much more...

The spirit of our communities is evident and we wouldn't want to live anywhere else. We look forward to seeing you throughout the upcoming year – hearing what's important to you and discussing how ComSpan can help you connect.

Check out what we're surfing this season!

Here are some of the websites our employees and their families will be enjoying on their ComSpan networks this holiday season. Why not give them a try?

Have your own favorites? Stop by and share them with us, or send us an email to favorites@mycomspan.com.

ejamming.com – possibly the coolest interactive music site online. Play. Record. Together. Online. Now that's what 7Mbps is for.

www.pandora.com – free personalized internet radio service that helps you find new music based on your favorites. Put in an artist or a theme, and it will create a wonderful playlist automatically!

www.adtunes.com – ever wanted to know who sings the song you heard while you were watching "Grey's Anatomy," in the latest Target ad, or pretty much anywhere else on television? This is the spot.

www.blurb.com – lets every blogger, cook, grandparent and pet owner publish their own books at low prices.

Pogo.com – all kinds of free gaming and live chat with a chance to win real cash prizes... You can't beat that! We think it's the best place to play real-time Scrabble online.

Hulu.com – want to watch some TV when you're not in front of one? Hulu is the answer. Streaming TV right to your PC. A life saver in the airport, when you are sick of the game, or the kids are dying to see *High School Musical* for the 37th time!

www.tumblebooks.com – Grandkids bored of *Goodnight Moon*? Tumblebooks has hundreds of picture books online, read aloud beautifully, and highlighting the words as they are spoken.

DVR and VOD are ready when you are!

Hey, did you know that ComSpan now offers Digital Video Recorder (DVR) service and Video-on-Demand (VOD) in your area? Watching what you want when you want it has never been easier!

With DVR capability, simply select the shows you want to record and play them back when you are ready to watch.

With VOD, rent a variety of movies and entertainment from the luxury of your own home including new releases, your favorite Disney movies and more. Check out our new **FREE** VOD channels available to any ComSpan video customer with a set-top-box – *Studio 4 Kids* is child-friendly and educational, and *Studio 4 Fitness* has great work-outs and fitness content.

ComSpan invests locally

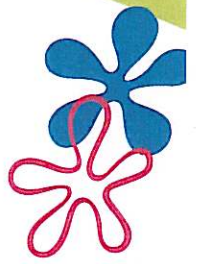
This year, to help us provide even better service to new and existing customers, we're hiring new people and we've invested over ½ million dollars in replacing and upgrading our telephone switch, power systems and other ancillary devices in Roseburg, Oregon.

ComSpan helps those in need

When disaster strikes anywhere in the United States, ComSpan can respond. Local Integrated Communications provider ICP Northwest uses portable microwave services temporarily installed in disaster zones to transport calls to ComSpan's switching center in Roseburg, Oregon. This provides support workers with full telecommunication services during the disaster, when normal services are generally not available.

High-Speed Internet • Digital TV
Voice Services

comspan
communications



ComSpan Digital Television & Video On Demand

....the perfect Double Feature



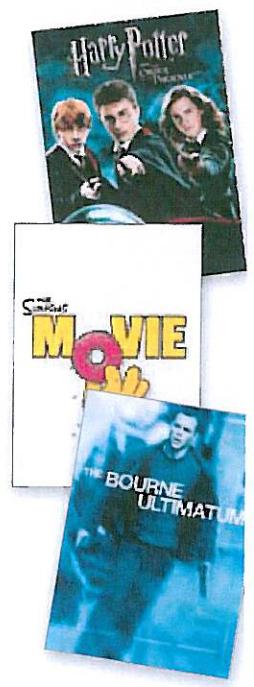
Shows start INSTANTLY, not every half-hour.
Choose from a library of commercial-free programs including hit movies, studio classics, kid's shows, and more.

Total VCR-like control over how you watch
Pause, Stop and Start again as often as you'd like for up to a full 24 hours. Or, instantly replay a scene you'd like to review and then hit Play to continue. You can even Fast-Forward to your favorite parts.

Convenient, affordable entertainment.
One video on demand movie costs less than one bargain matinee ticket. You get FREE previews, just like the movies, and you can enjoy video on demand at home, where the snacks are on the house.

 Titles start at \$2.99 for a 24-hour rental period.

Call Today! 866-535-9858



ComSpan Fiber Network Construction Update

Coquille—Construction of the network is complete!

Myrtle Point—Construction is well underway with more than 80% of the city ready to be served by ComSpan's fiber network. We remain on track to have the network complete and all of the initial signed customers receiving service by the end of February.

Reedsport—Engineering is almost complete, the city has granted a franchise to ComSpan, and construction of the network has started. Residents will see our work crews throughout the city as we start to build the network. Our sales office at 1061 Hwy 101 will open later this month. Construction has been planned in phases—customers living in the southwest section of town will receive service this spring while customers living in the northeast side of town will receive service this summer.

Veneta—Engineering is complete, and we expect to start construction in February. Our sales office will be located in the Fern Ridge shopping center, and we expect to open it in March. Initial customers should start receiving service this summer.

Fiber Fact

Fiber cables are made up of glass strands the approximate thickness of a strand of hair. Pulses of light transport data over the glass.



comspan

communications

575 Highway 101 • Bandon, OR 97411
125 E. 2nd Street • Coquille, OR 97423
647 8th Street, Suite A • Myrtle Point, OR 97458
1061 Highway 101 • Reedsport, OR 97467
88267 Territorial Road, Suite 9 • Veneta, OR 97487

Visit ComSpan at the
2008 Wine, Beer, Seafood
& Music Festival

February 16 - 17

Jewett School Building in Gardiner

Stop by the ComSpan booth and enter
to win exciting prizes!



Bundle & Save this Winter with the ComSpan Triple Play

Special Introductory offer



FiberStreamSM Basic—High-speed Internet with 2 Mbps upload/download



FiberCastSM Choice—145+ channels, 1 set-top-box & video on demand



FiberConnectSM Premium^{plus}—Two phone lines with voice mail, caller ID and 22 other features & unlimited long distance on 1st line

Get all 3
services

Just **\$99.99/month**
Plus **FREE** Installation!

Call today to order **866-535-9858**

ComSpan Information

575 Highway 101, Bandon, OR 97411
125 E. 2nd Street, Coquille, OR 97423
647 8th Street, Myrtle Point, OR 97458
1061 Highway 101, Reedsport, OR 97467
88267 Territorial Road - Ste 9, Veneta, OR 97487

866-535-9858

comspan
communications

www.mycomspan.com

Internet Tip: How to Protect your Kids from Online Threats

The Internet can help children learn, explore, communicate, and be entertained. Unfortunately, other people can use the Internet to harm or exploit children. Here are some ways to protect your children:

1 Put the computer in a common area—not the kids' bedrooms. Let young children show you what they can do online and visit their favorite sites. Teach kids to never provide personal information without you present.

2 When completing homework, have children use child-friendly search engines. Options include www.askforkids.com and www.kids.yahoo.com. If you use Google, go to "preferences" and select "use strict filtering" to filter out mature images.

3 Prevent or monitor the use of chat rooms where 89% of sexual solicitations occur. Make sure they know it is okay to come to you if anything scary, hurtful, or uncomfortable happens while online. Discuss online safety with your kids.



Resources:

www.getnetwise.com • www.wiredsafety.org
www.childrenpartnership.org

FOR IMMEDIATE RELEASE

Press Contact:
Kate Voss
Senior Manager-Marketing
ComSpan Communications
kate.voss@ltscompany.com
(858) 527-6488

COMSPAN COMMUNICATIONS IS DEPLOYING HIGH SPEED INTERNET ACCESS, ADVANCED DIGITAL TELEVISION (IPTV) AND FEATURE RICH DIGITAL VOICE SERVICES TO THE RESIDENTS AND BUSINESSES OF REEDSPORT, OREGON

ComSpan is Bringing its State-of-the-Art Fiber Network to a Fourth Rural Community in Oregon; Offering Feature Rich Information, Communication and Entertainment Services... Billed on One Monthly Statement

Roseburg, OR – February 8, 2008 – ComSpan Communications, an advanced Fiber-To-The-Premise network operator, is announcing the launch of its triple play service packages in Reedsport, OR. ComSpan is introducing to the community the industry's most reliable, single communications platform for delivering feature rich information, communication and entertainment services—which will allow Reedsport residents and businesses to have fiber optic-based crystal clear digital phone, extremely high speed Internet access and high quality, content rich IPTV services including HD TV and Video on Demand—at competitive prices.

Leveraging on the advanced fiber optic network infrastructure it successfully deployed in the nearby communities of Bandon, Coquille and Myrtle Point, ComSpan is delivering on its vision of providing world-class bandwidth and fiber-based triple play services to rural communities where high-speed and feature rich communication services are not otherwise readily available. 137,000 feet of fiber is expected to be deployed in Reedsport. Construction of this advanced network has already begun with service slated to begin in May 2008.

"We are excited to provide unsurpassed information (data) speeds, content rich entertainment and advanced communication choices to the residents and businesses of Reedsport," said Greg Sieg, senior vice president and general manager for ComSpan Communications. "We believe that our fiber optic network investment in Reedsport will act as an economic stimulus to create new business and job opportunities in this evolving community. What's more, our fiber optic network is future proofed so that some day soon it will enable specialized providers to bring to the city advanced services such as telemedicine, computer gaming and remote education. As a local company, we are committed to be part of Reedsport's future and success. "

ComSpan's Service Packages

ComSpan customers have the ability to customize their information, communication and entertainment requirements from a feature rich selection of services, such as *FiberConnectSM* Phone, *FiberStreamSM* High Speed Internet Access and *FiberCastSM* IPTV. *FiberConnect* offers reliable, high-quality phone service and more than 22 calling features including voicemail, caller ID and call waiting. *FiberStream* provides customers high speed Internet access with symmetrical downstream/upstream speeds up to 10 Mbps, allowing customers to work and play online—even while talking on the phone and watching TV. *FiberCast* features more than 200 TV channels, including local and popular cable channels, HD channels, Music channels, Premium Movie channels, and Video on Demand. Every bundled offering comes with a local-based single point of

contact for personal 24/7/365 customer care. Customers receive a single monthly billing statement for all three services.

Reedsport Promotional Package

ComSpan is offering a special \$99.99 per month introductory package to new customers in Reedsport. The promotional offer includes free installation, two phone lines, unlimited Long Distance on the first line, *FiberStream Basic* (with up to 2 Mbps upload/download speeds), *FiberCast Choice* (with 145 IPTV channels, one set-top box, and Video on Demand).

Our Sales Office is located at 1061 Highway 101, Reedsport, OR, 97467 or may be reached at 866 535-9858.

ComSpan at Reedsport's Wine, Beer, Seafood & Music Festival

ComSpan is honored to participate in Reedsport's *Wine, Beer, Seafood & Music Festival* on Saturday, February 16 and Sunday, February 17th. The company will give away service brochures, Fiber Guides, as well as exciting prizes at the event.

About ComSpan Communications

ComSpan Communications, based in Roseburg, OR, is a part of the LTS Group of Companies which is headquartered in Seattle, WA. ComSpan provides advanced Fiber-To-The-Premise (FTTP) triple play voice, data and television services to select rural communities in the Pacific Northwest where high-speed information, communication and entertainment services are not otherwise readily available. Its competitively priced service packages offer customers a choice of three powerful services with 24/7/365 support which are billed monthly on a single statement. For more information, please visit www.mycomspan.com.

###

Are you looking to cut your telecommunication costs and improve your business productivity, but don't want to give up on quality? Do you want to move more data in less time, but are not sure where to start?

Our free **FiberConnect Broadband Needs Analysis** might be the answer.

Here's how it works:

One of our telecommunication specialists will visit your offices and, at no cost to you, conduct a complete audit of your telecommunication needs. We'll look at all your current data services, talk to you about your future data, video, and voice needs and determine the most cost effective solution for you. If necessary, we will have one of our field engineers visit your site to establish the best route to provide new services to your building.

Within a few days of our visit, you'll receive a written report that gives the results of our **FiberConnect Broadband Needs Analysis**. It includes specific high speed internet (or other data transfer) recommendations, along with the cost estimates for those recommendations.

There is no cost for this free Broadband Needs Analysis. There is no obligation or sales pressure of any kind. Even if you don't have any immediate Broadband needs, you may well find this analysis interesting and useful.

To set up your free **FiberConnect Broadband Needs Analysis**, give us a call today at **1-866-535-9858** and schedule your appointment.

We look forward to talking with you soon.



your local phone company!

Residential Lines
with unlimited local calling starting at **\$ 16.00** per line*

Business Lines
with unlimited local calling starting at **\$ 26.00** per line*

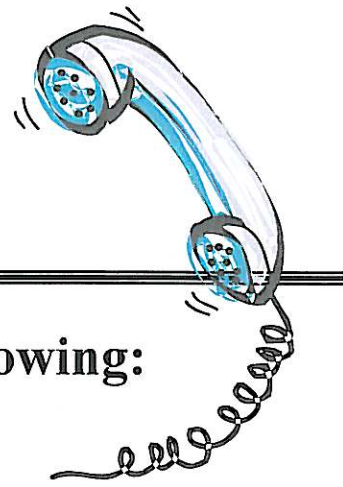
Call Us TODAY at 229-7777

Oregon Telephone Assistance Program offers low income assistance through ComSpan or call 800-848-4442 *plus applicable Taxes, Surcharges & Fees

1016 SE Oak Ave. www.comspanusa.net



Need Help Paying Your Phone Bill?



If you are receiving any of the following:

- ✓ Food Stamps *or*
- ✓ Temporary Aid to Needy Families (TANF) *or*
- ✓ Supplemental Security Income *or*
- ✓ Certain State Medical Programs or Medicaid

*You may qualify for up to \$13.50 per month reduction of your telephone bill....

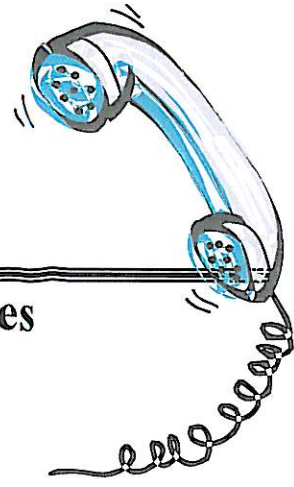
- Call **1-800-848-4442**
1-800-648-3458 (TTY)
- Download or complete applications at:
www.rspf.org
- E-mail: puc.otap@state.or.us

Oregon Public Utility Commission
Oregon Telephone Assistance Program (OTAP)





Necesita Ayuda Económica?



Si usted recibe alguno de los siguientes servicios:

- ✓ Estampillas de Comida o
- ✓ Asistencia temporal para familias necesitadas (TANF) o
- ✓ Asistencia Económica Suplemental o
- ✓ Ciertos programas médicos del Estado o Medicaid del Estado

*Usted puede recibir ayuda económica hasta \$13.50 que serán deducidos de su cuenta de teléfono

•Para información llame al

1-800-848-4442

1-800-648-3458 (Usuarios TTY)

•Descargue o llene una solicitud en

www.rspf.org

•Correo electrónico: puc.otap@state.or.us

**Comisión Reguladora de Servicios Públicos de Oregon
Programa de Asistencia Telefónica de Oregon (OTAP)**



comspan
communications

Need Help?

Did you know that
ComSpan offers basic
residential phone service
for as little as \$21.⁹⁹/month?

OTAP, Lifeline and LinkUp
Assistance are also available.

For more information,
call us at 541-229-0229
or visit your local
ComSpan office.

comspan
communications

Need Help?

Did you know that
ComSpan offers basic
residential phone service
for as little as \$16/month?

OTAP, Lifeline and LinkUp
Assistance is also available.

For more information,
call us at 541-229-0229
or visit your local
ComSpan office.
