

DOCKET NO. UM 1426

**Required Cover Sheet for Submission of
2009 Annual ETC Recertification Reports**
Filing Deadline: Wednesday, July 15, 2009

Name of Eligible Telecommunications Carrier: Gervais Telephone Co.

Filing date: 7-9-09

Is this: Original submission? X

OR

Revised submission? _____ If revised, please identify which reports
are being revised _____

Person to contact for questions:

Name Kathy DeHart

Phone number 503-792-3611

E-mail address kdehart@gervais.tel.com

Filing instructions: Please file reports under Docket No. UM 1426. File reports electronically via the PUC Filing Center; see the PUC website for instructions. Also send one original and 2 hard copies to the PUC Filing Center. If selected portions of reports, e.g., network improvement plans, are to receive confidential treatment, those portions should not be filed electronically. Hard copies of confidential material should be filed in accordance with confidential designation requirements described in OAR 860-011-0080. Regular delivery methods may be used to send all hard copy documents; overnight or express delivery is not necessary. *Please do not send copies of advertising that does not specifically contain advertising for Basic Service or Low Income Programs.* Send documents to the Filing Center using one of the two following addresses, depending on the delivery carrier used:

For US mail: Public Utility Commission of Oregon
Attn: Filing Center
PO Box 2148
Salem, OR 97308-2148

For other carriers: Public Utility Commission of Oregon
Attn: Filing Center
550 Capitol St. NE #215
Salem, OR 97308-2148

If you have any questions on these reports, please call Kay Marinos at 503-378-6730, or Celeste Hari at 503-378-6628.

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Report #1 – Supported Services Offerings

1.1. Basic Local Usage Service Offerings – All ETCs

Choose either A. or B. below, as applicable:

- A. Basic local usage service offerings are filed under tariff with the Oregon PUC. The specific tariff references (with *company name, tariff number, section and page numbers*) for the basic local usage offerings and corresponding rates are:
 1. residence:

- B. Basic local usage service offerings are **not** filed under tariff with the Oregon PUC. Submit the following information for each basic service offering that includes local usage allowances (unlimited or limited): 1) plan's name, 2) advertised public description, 3) number of local minutes included, 4) calling area included, and 5) rates and charges. Include basic offerings for both residence and business services.

1.2. Comparable Local Usage Plan – CETCs only

The carrier certifies that it offers at least one basic local usage plan that is comparable to those offered by the ILECs in its designated service area: yes _____ no _____

Identify which of the plans in 1.1.B above are "comparable" to the ILEC local usage offerings, and explain the basis for the comparability. _____

1.3. Supported Services Not Provided – CETCs only

Identify any supported services that were not available at designation, but were to be provided as a condition of ETC designation (e.g., toll restriction for qualifying low-income consumers, E911): _____

Are these services provided currently? yes _____ no _____

If no, explain why not: _____

1.4. Equal Access Acknowledgement – CETCs only

The carrier acknowledges that it may be required to provide equal access if it is the only remaining ETC in an area: yes _____ no _____

Local Service

**Local Access Line Rates
Business Service**

Rates

Following are the monthly rates for local access lines:

Dialtone

	USP Code	<u>Monthly Rate</u>
Business	100	\$17.45
Government	101	17.45
Northern Flat Rate Extended Area Service	173	7.25
Business Flat Rate Extended Area Service	171	21.80

Northern Flat Rate Extended Area Service – Unlimited calling to Woodburn, Hubbard and St. Paul

Business Flat Rate Extended Area Service – Unlimited calling to Salem, Woodburn, Hubbard and St. Paul

Measured Service

.08 per minute

The above rates do not include the Residential Service Protection Fund Surcharge.

Advice No. _____

Issued January 1, 2008 Effective February 1, 2008

Issued By John Hoffmann Title General Manager

Local Service

**Local Access Line Rates
Residence Service**

<u>Dialtone</u>	USP <u>Code</u>	<u>Monthly Rate</u>
	130	\$12.95
Northern Flat Rate Extended Area Service	183	5.00
Residence Flat Rate Extended Area Service	181	15.00

Northern Flat Rate Extended Area Service – Unlimited calling to Woodburn, Hubbard and St. Paul

Residence Flat Rate Extended Area Service – Unlimited calling to Salem, Woodburn, Hubbard and St. Paul

Measured Service

.08 per minute

Conditions

Local service is provided through facilities owned and maintained according to the standards of Gervais Telephone Company. The territory served is shown on maps filed with the Commission by the Company. This territory is referred to as an exchange. One-party service is provided.

Local service rates include the line which provides access to the central office switching equipment. Customer premises equipment (CPE) is excluded, except that one telephone is included with semi-public service. Customer premises inside wire is excluded.

The above rates do not include the Residential Service Protection Fund Surcharge.

Advice No. _____

Issued January 1, 2008 Effective February 1, 2008

Issued By John Hoffmann Title General Manager

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Report #2 – Unfulfilled Service Requests

2.1. Unfulfilled Service Requests/Held Orders – All ETCs

Choose either A. or B. below, as applicable:

- A. ___ Service quality reports for “primary held orders over 30 days” were filed with the Oregon PUC for calendar year 2008. No additional submission is required for recertification purposes.
- B. Service quality reports for “primary held orders over 30 days” were **not** filed with the Oregon PUC for calendar year 2008. In this case, choose **one** of the following alternatives for reporting:
1. The number of customer requests for supported services that were not fulfilled during calendar year 2008: 0.
If greater than zero, include an attachment noting for each such request, the location (address) of the request and a description of attempts to provide service.
 2. ___ The number of “primary held orders over 30 days” (as defined in Section 860-034-0390 of the Oregon Commission rules) for calendar year 2008: _____.
If greater than zero, include attachment noting for each such held order, the reason the order was held and the original commitment date.

2.2. Service Request Processing - CETCs only

Submit a description of how the carrier ensures that every request for service that cannot be immediately fulfilled is recorded and processed under the 6-step process set forth in 47 CFR Section 54.202(a)(1)(i).

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**Report #3 – Evidence of Advertising for Basic Supported Services
(excluding low-income/lifeline) – All ETCs**

Describe how basic supported services were advertised during calendar year 2008 throughout the designated service area. List the types of media used, advertising frequencies and geographic coverage. Attach examples of actual advertisements, noting dates, specific distribution methods, and target geographical populations, sufficient to demonstrate that basic supported services and rates were advertised **throughout** the designated service area in 2008.

Legal Notices

Gervais Telephone's Annual Notice

Gervais Telephone Company is designated as an Eligible Telecommunications Carrier by meeting the guidelines of the Federal Communications Commission and the Oregon Public Utility Commission.

Basic service from Gervais Telephone includes: Single party service with unlimited local calls

- Touch-tone
- Voice grade access to the public switched network
- Access to emergency services including Enhanced 911
- Access to operator services, inter-exchange carriers and directory assistance
- Basic residential service is \$12.95 per month. Basic business service is \$17.45 per month.
- Federal Subscriber Line Charges and Oregon Public Utility Commission Surcharges are subject to change.

Low-income individuals may be eligible for Lifeline and Link-up telephone assistance programs, which provide discounts from

these basic rates. Also available to Lifeline customers is toll blocking, which lets customers block outgoing long distance calls free of charge.

After February 17, 2009, a television receiver with only an analog broadcast tuner will require a converter box to receive full power over-the-air broadcasts with an antenna on the nation's transition to digital broadcasting. Analog-only televisions should continue to work as before to receive low power, Call A, or translator stations and with cable and satellite television services, gaming consoles, VCRs, DVD players, and similar products. Information about the DTV transition is available from www.DTV.gov, and from www.dtv2009.gov or 1.888.388.2009 for information on subsidized coupons for digital-to-analog converter boxes.

If you have questions or would like to become a customer of Gervais Telephone, call 503-792-3611 or visit the business office at 489 Third St, Gervais, OR.

2008 Public Notification
Published: November 26, 2008

Affidavit of Publication

STATE OF OREGON,

County of Marion

}

SS.

I, Nichole Lee DeBuse, being first duly sworn, depose and say I am Manager Woodburn Independent, a newspaper of general circulation as defined by ORS 193.010, and 193.020 printed and published at Woodburn in the aforesaid county and state, that the Annual Notice, a printed copy of which is hereto annexed, was published in the entire issue of said newspaper for the following issues: November 26, 2008.

Nichole Lee DeBuse

Subscribed and sworn to before me this 26th
day of November, 2008

Marie C. Bernard

Notary Public for Oregon
(My Commission Expires 9/12/11)



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Report #4 – Low-income Services – All ETCs

4.1. Number of Lifeline Customers – All ETCs

The total number of customers receiving Lifeline discounts during the month of December 2008 in the designated service area: 19.

CETCs only - also list counts by ILEC service area as follows:

<u>ILEC Svc Area</u>	<u>No. of Lifeline customers</u>
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

4.2. Advertising of Low-Income Program Service Offerings – All ETCs

Submit copies of all advertisements (for all media) for Lifeline, LinkUp, and OTAP service offerings that were run during calendar year 2008, noting media (newspaper name, radio station, bill inserts, internet postings, etc.), run/distribution dates, and geographic coverage area.

Bill inserts. Run quarterly

Need assistance with your telephone bill?

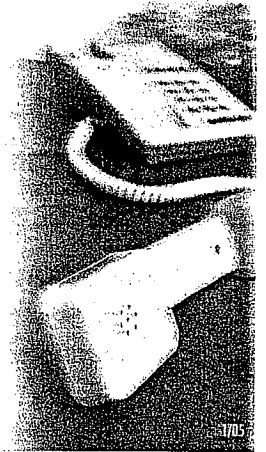
If you qualify for low-income public assistance programs, you may be eligible for assistance with your monthly phone bill. The Federal Communications Commission (FCC) Universal Service Fund supports two programs which may benefit you...

Link Up America provides credit assistance to connect to the telephone network by off-setting up to 50% of the initial hook-up fee; up to \$30.00 for qualified households.

LifeLine Assistance Program discounts up to \$10.00 a month on a basic telephone bill, for qualified households.

The Oregon Telecommunications Assistance Program provides up to an additional \$3.50 per month to qualified households. To find out if you are eligible, contact your caseworker or call your local telephone company at 503-792-3611.

This information is provided by The Gervais Telephone Company



Need assistance with your telephone bill?

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This information is provided by The Gervais Telephone Company



Bill is not, Run Quarterly.

Do you qualify for discounts on your telephone bill?

You, or someone you know, may qualify for a discount each month on your telephone bill and/or installing new telephone service.

If you are getting one of the following benefits listed below, you could receive Federal and State assistance.

HECK WITH YOUR CASEWORKER to see if you qualify!

- ▶ Food Stamps
- ▶ Supplemental Security Income (SSI)
- ▶ Certain types of Medical Assistance from the Dept of Human Services
- ▶ Temporary Assistance to Needy Families (TANF)

The federally funded **Lifeline** program lowers the cost of basic monthly local telephone service up to \$10.00 per month. In addition, the State Of Oregon's **Oregon Telephone Assistance Program (OTAP)** can assist with the reduction of your monthly bill, up to \$3.50 per month; a total savings of up to \$13.50 per month. The federal program **Link Up** reduces the cost of getting new local telephone service of up to 50% discount off one-time costs for installation and/or set up, to a maximum of \$30.00.

To apply, come to the Gervais Telephone office at 489 Third St, Gervais. Complete a simple form. That's it! The Oregon Public Utility Commission will verify your qualification and share that information with your telephone company. Your name must be on the telephone bill in order to be considered for Lifeline, Link Up, or OTAP.

Contact Jesse, Maribel, or Harry at Gervais Telephone for more information. 503-792-3611

¿Califica usted para obtener descuentos en su factura telefónica?

Usted, o alguien que usted conozca, talvez califique para recibir un descuento mensual en su factura telefónica o para instalación de nuevo servicio telefónico.

Si usted esta recibiendo asistencia pública por medio de programas tal como. **Verifique con su trabajador(a) social si usted califica!**

- ▶ Estampillas alimenticias
- ▶ Ingresos suplementarios de seguridad (SSI)
- ▶ Plan de asistencia médica del departamento de Servicios Humanos
- ▶ Asistencia Temporal para Familias en Necesidad (TANF)

El programa Federal **Lifeline**, rebaja el costo mensual de servicio básico telefónico con un ahorro de hasta \$10.00 por mes. También el programa **estatal de asistencia telefónica de Oregon (OTAP)** contribuye con un crédito de \$3.50 en su factura mensual telefónica. Otro programa de asistencia Federal es **Link Up**. Este reduce el costo de activación de nuevo servicio telefónico local con un ahorro de hasta 50% del costo regular con un máximo de \$30.00.

Para aplicar, pase por la oficina de la compañía telefónica de Gervais en 489 y calle 3 en Gervais. Llene el formulario necesario y es todo. La Comisión Pública de Utilidades verificara su aplicación. Si la aprueba la compañía telefónica aplicara los créditos a su cuenta mensual. Su nombre debe de aparecer en la factura telefónica para calificar con LIFELINE, LINK UP u OTAP.

Para más información llame a la compañía telefónica de Gervais que con mucho gusto Maribel, Jesse o Harry le ayudaran. 503-792 3611.

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Report #5 – Outage Report – All ETCs

Choose either A. or B. below, as applicable:

A. Carrier was required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers) to the Oregon PUC during year 2008. No additional submission is required for recertification purposes.

B. Carrier was *not* required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers) to the Oregon PUC during year 2008. Select #1 (wireline carriers) or #2 (wireless carriers) below.

1. The number of service outages, as defined in Oregon PUC rules, that occurred during calendar year 2008 was _____.

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

2. The number of service outages, as defined in FCC rules at 47 CFR Section 54.209(a)(2), that occurred during calendar year 2008 was _____.

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

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Report #6 – Trouble Report – All ETCs

Choose either A. or B. below, as appropriate:

A. ____ Trouble reports were filed with the Oregon PUC for calendar year 2008 per Oregon PUC service quality rules. No additional submission is required for recertification purposes.

B. X Trouble reports were **not** filed with the Oregon PUC during calendar year 2008. In this case, choose **one** of the following alternatives for reporting:

1. ____ The average monthly number of customer trouble reports received per 100 wireless handsets for supported services during calendar year 2008, for each company switch.

<u>Trouble Type</u>	<u>Switch A (location)</u>	<u>Switch B (location)</u>
No service	_____	_____
Network busy	_____	_____
Interruption of service	_____	_____
Poor reception	_____	_____

2. X The average monthly number of customer trouble reports, as defined in Section 860-034-0390 (5) of the Oregon PUC rules, per 100 access lines, received during calendar year 2008: / per month, per 100 working access lines.

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Report #9 – Certifications - All ETCs

9.1. IAS or ICLS Certification Copy – All ETCs Receiving IAS and/or ICLS

All ETCs receiving interstate access-related support (IAS or ICLS) must submit a copy of the certification for the use of IAS or ICLS support that was sent to USAC and the FCC in June 2009.

9.2. Certification of Use of Universal Service Funds – All ETCs receiving HCL and/or LSS (Rural ILECs and CETCs Designated in Rural ILEC Areas)

To continue receiving traditional high cost support (HCL, LSS), ETCs must submit a notarized affidavit signed by a responsible company official certifying that the carrier will use the high cost support funds only for the intended purposes. Use of the sample affidavit form displayed on the following page is recommended.

9.3. Certification of Emergency Functionality and Compliance with Service Quality and Consumer Protection Measures – All ETCs

Each ETC must submit a notarized affidavit signed by a responsible company official certifying that the carrier: 1) is able to remain functional in an emergency, and 2) is complying with all service quality and consumer protection measures in either the applicable Oregon Commission rules (for wireline carriers), the CTIA Consumer Code (for wireless carriers), or some other specific set of standards. All ETCs must submit this affidavit. A copy of an acceptable affidavit form follows the affidavit for high cost support.

**Interstate Common Line Support (ICLS)
2009 - 2010**

Date June 15, 2009

To: Office of Secretary
Federal Communications Commission
445 - 12th Street, SW
Washington, DC 20554

Karen Majcher
Vice President - High Cost and Low Income Division
Universal Service Administrative Company
2000 L Street, NW, Suite 200
Washington, DC 20036

Re: CC Docket No. 96-45
Interstate Common Line Support - ICLS
Annual Certification Filing

This is to certify that Gervais Telephone Company
will use its **INTERSTATE COMMON LINE SUPPORT - ICLS** only for the provision, maintenance
and upgrading of facilities and services for which the support is intended.


I am authorized to make this certification on behalf of the company named above. This certification is for the
study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

ICLS

Company Name	State	Study Area Code
Gervais Telephone Company	OR	532373

(If necessary, attach a separate list of additional study areas and check this box.)

Signed,


[Signature of Authorized Representative]

Date: June 15, 2009

John Hoffmann
[Printed Name of Authorized Representative]

President/CEO
[Title of Authorized Representative]

Carrier's Name: Gervais Telephone Company
Carrier's Address: PO Box 269; Gervais, OR 97026
Carrier's Telephone Number: 503-792-3611

Date Received
(For official use only)

DOCKET NO. UM 1426

AFFIDAVIT CERTIFYING USE OF UNIVERSAL SERVICE FUNDS

I, JOHN HOFFMANN, being of lawful age and duly sworn, on my oath, state that I am the PRESIDENT / CEO [an officer] of GERVAIS TELEPHONE Co. ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

Pursuant to the rules of the Federal Communications Commission, 47 C.F.R. § 54.314, there must be annual certification that funds received under the federal Universal Service Fund programs will be used only for the provision, maintenance and upgrading of facilities and services for which the support is intended. The Company hereby certifies to the Public Utility Commission of Oregon that pursuant to 47 C.F.R. § 54.7, and for purposes of the certification required under 47 C.F.R. § 54.314, the company will use all federal high-cost support provided to it only for the provision, maintenance and upgrading of facilities and services for which the support is intended, consistent with the principles of universal service set forth in 47 U.S.C. 254. This includes, but is not limited to, trying to meet the goal of the provision of services that are properly supported by the high-cost funds at rates that are reasonably comparable to rates charged for similar services in urban areas.

DATED this 9th day of JULY, 2009.

GERVAIS TELEPHONE Co (Company)

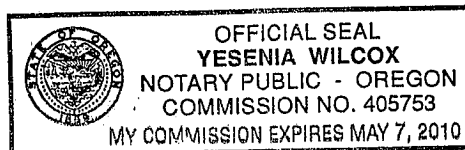
By: John Hoffmann (Name)

Its: PRESIDENT / CEO (Title)

SUBSCRIBED AND SWORN to before me this 9th day of July, 2009.

Notary public in and for the State of Oregon

My Commission Expires: 5/7/2010



DOCKET NO. UM 1426

AFFIDAVIT CERTIFYING EMERGENCY FUNCTIONALITY AND COMPLIANCE WITH SERVICE QUALITY AND CONSUMER PROTECTION MEASURES

I, JOHN HOFFMANN, being of lawful age and duly sworn, on my oath, state that I am the PRESIDENT / CEO [an officer] of GERVAIS TELEPHONE CO. ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

The Company hereby certifies to the Public Utility Commission of Oregon, pursuant to the requirements of Commission Order No. 06-292, that it:

- 1) is able to remain functional in emergencies, and,
- 2) complies with service quality and consumer protection measures in (check one):

applicable Oregon Commission rules, or
 the CTIA Consumer Code for Wireless Carriers, or
 other (describe and explain conformance with requirements of Order No. 06-292): _____

DATED this 9th day of July, 2009.

GERVAIS TELEPHONE CO. (Company)

By: John Hoffmann (Name)

Its: PRESIDENT / CEO (Title)

SUBSCRIBED AND SWORN to before me this 9th day of July, 2009.

Notary public in and for the State of Oregon

My Commission Expires: 5/7/2010

