

**DOCKET NO. UM 1426**

**Required Cover Sheet for Submission of  
2009 Annual ETC Recertification Reports**

**Filing Deadline: Wednesday, July 15, 2009**

Name of Eligible Telecommunications Carrier: Home Telephone Company, d/b/a/ TDS Telecom

Filing date: July 8, 2009

Is this: Original submission? XX

OR

Revised submission? \_\_\_\_\_ If revised, please identify which reports  
are being revised \_\_\_\_\_

Person to contact for questions:

Name: Gail Long or Kristine Haskin

Phone number: 503-656-8399/608-664-4144

E-mail address : gail.long @tdstelecom.com, kristine.haskin@tdstelecom.com

**Filing instructions:** Please file reports under Docket No. UM 1426. File reports electronically via the PUC Filing Center; see the PUC website for instructions. Also send one original and 2 hard copies to the PUC Filing Center. If selected portions of reports, e.g., network improvement plans, are to receive confidential treatment, those portions should not be filed electronically. Hard copies of confidential material should be filed in accordance with confidential designation requirements described in OAR 860-011-0080. Regular delivery methods may be used to send all hard copy documents; overnight or express delivery is not necessary. *Please do not send copies of advertising that does not specifically contain advertising for Basic Service or Low Income Programs.* Send documents to the Filing Center using one of the two following addresses, depending on the delivery carrier used:

For US mail: Public Utility Commission of Oregon  
Attn: Filing Center  
PO Box 2148  
Salem, OR 97308-2148

For other carriers: Public Utility Commission of Oregon  
Attn: Filing Center  
550 Capitol St. NE #215  
Salem, OR 97308-2148

If you have any questions on these reports, please call Kay Marinos at 503-378-6730, or Celeste Hari at 503-378-6628.

# DOCKET NO. UM 1426

## 2009 Annual Recertification Reports for ETCs in Oregon

Docket No. UM 1426

Report Formats to Satisfy Requirements of Order No. 06-292 for 2009

Report #1 Supported Services Offerings

- 1.1. Basic Local Usage Service Offerings – **All ETCs**
- 1.2. Comparable Local Usage Plan – **CETCs only**
- 1.3. Supported Services Not Provided – **CETCs only**
- 1.4. Equal Access Acknowledgement – **CETCs only**

Report #2 Unfulfilled Service Requests

- 2.1. Unfulfilled Service Requests/Held Orders – **All ETCs**
- 2.2. Service Request Processing – **CETCs only**

Report #3 Evidence of Advertising for Basic Supported Services - All ETCs

Report #4 Low-income Services – All ETCs

- 4.1. Number of Lifeline Customers
- 4.2. Advertising of Low-income Program Service Offerings

Report #5 Outage Report – All ETCs

Report #6 Trouble Report – All ETCs

Report #7 Network Improvement Plan – CETCs only

Report #8 Special Commitments/Requirements – CETCs only

Report #9 Certifications – All ETCs

- 9.1. IAS or ICLS Certification Copy – **All ETCs Receiving IAS or ICLS**
- 9.2. Certification of Use of Universal Service Funds – **All ETCs Receiving Traditional High-Cost Support (HCL, LSS)**
- 9.3. Certification of Emergency Functionality and Compliance with Service Quality/Consumer Protection Measures – **All ETCs**

**DOCKET NO. UM 1426**

**Report #1 – Supported Services Offerings**

**1.1. Basic Local Usage Service Offerings – All ETCs**

Choose either A. or B. below, as applicable:

- A.  Basic local usage service offerings are filed under tariff with the Oregon PUC. The specific tariff references (with *company name, tariff number, section and page numbers*) for the basic local usage offerings and corresponding rates are:
- 1. residence:
    - Home Telephone Company
    - PUC OR No. 5, Section IV, Sheet 1
    - R1 = \$16.55
  - 2. business:
    - Home Telephone Company
    - PUC OR No. 5, Section IV, Sheet 1
    - B1 = \$25.55
- B.  Basic local usage service offerings are **not** filed under tariff with the Oregon PUC. Submit the following information for each basic service offering that includes local usage allowances (unlimited or limited): 1) plan's name, 2) advertised public description, 3) number of local minutes included, 4) calling area included, and 5) rates and charges. Include basic offerings for both residence and business services.

**1.2. Comparable Local Usage Plan – CETCs only**

The carrier certifies that it offers at least one basic local usage plan that is comparable to those offered by the ILECs in its designated service area: yes \_\_\_\_\_ no \_\_\_\_\_

Identify which of the plans in 1.1.B above are "comparable" to the ILEC local usage offerings, and explain the basis for the comparability. \_\_\_\_\_

**1.3. Supported Services Not Provided – CETCs only**

Identify any supported services that were not available at designation, but were to be provided as a condition of ETC designation (e.g., toll restriction for qualifying low-income consumers, E911): \_\_\_\_\_

Are these services provided currently? yes \_\_\_\_\_ no \_\_\_\_\_

If no, explain why not: \_\_\_\_\_

**1.4. Equal Access Acknowledgement – CETCs only**

The carrier acknowledges that it may be required to provide equal access if it is the only remaining ETC in an area: yes \_\_\_\_\_ no \_\_\_\_\_

## DOCKET NO. UM 1426

### **Report #2 – Unfulfilled Service Requests**

#### **2.1. Unfulfilled Service Requests/Held Orders – All ETCs**

Choose either A. or B. below, as applicable:

- A. \_\_\_ Service quality reports for “primary held orders over 30 days” were filed with the Oregon PUC for calendar year 2008. No additional submission is required for recertification purposes.
- B. **XX** Service quality reports for “primary held orders over 30 days” were **not** filed with the Oregon PUC for calendar year 2008. In this case, choose **one** of the following alternatives for reporting:
1. \_\_\_ The number of customer requests for supported services that were not fulfilled during calendar year 2008: \_\_\_\_\_.  
If greater than zero, include an attachment noting for each such request, the location (address) of the request and a description of attempts to provide service.
  2. **XX** The number of “primary held orders over 30 days” (as defined in Section 860-034-0390 of the Oregon Commission rules) for calendar year 2008: zero.  
If greater than zero, include attachment noting for each such held order, the reason the order was held and the original commitment date.

#### **2.2. Service Request Processing - CETCs only**

Submit a description of how the carrier ensures that every request for service that cannot be immediately fulfilled is recorded and processed under the 6-step process set forth in 47 CFR Section 54.202(a)(1)(i).

## DOCKET NO. UM 1426

### Report #3 – Evidence of Advertising for Basic Supported Services (excluding low-income/lifeline) – All ETCs

Describe how basic supported services were advertised during calendar year 2008 throughout the designated service area. List the types of media used, advertising frequencies and geographic coverage. Attach examples of actual advertisements, noting dates, specific distribution methods, and target geographical populations, sufficient to demonstrate that basic supported services and rates were advertised **throughout** the designated service area in 2008.

- Our supported services are advertised on an annual basis (May 2008) using the local newspaper, the Times Journal, as the distribution method to target customers or geographical populations within our serving territory.
- The Times Journal runs in Gillam, Wheeler, and Sherman Counties and covers the following zip codes: 97812, 97823, 97830, 97874, 97750, 97039, 97029, 97065, 97050, and 97033.
- Attachment 1 – Copy of ETC Newspaper Ad.

**DOCKET NO. UM 1426**

**Report #4 – Low-income Services – All ETCs**

**4.1. Number of Lifeline Customers – All ETCs**

The total number of customers receiving Lifeline discounts during the month of December 2008 in the designated service area: 23.

**CETCs only** - also list counts by ILEC service area as follows:

<u>ILEC Svc Area</u>	<u>No. of Lifeline customers</u>
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

**4.2. Advertising of Low-Income Program Service Offerings – All ETCs**

Submit copies of all advertisements (for all media) for Lifeline, LinkUp, and OTAP service offerings that were run during calendar year 2008, noting media (newspaper name, radio station, bill inserts, internet postings, etc.), run/distribution dates, and geographic coverage area.

- Attachment 2 – Lifeline/Linkup Newspaper Ad ran the week of 11/10/08 in the Times Journal runs in Gillam, Wheeler, and Sherman Counties and covers the following zip codes: 97812, 97823, 97830, 97874, 97750, 97039, 97029, 97065, 97050, and 97033.
- Attachment 3 – Lifeline Directory Page, included in the TDS Telecom directory which is published annually in August.
- Attachment 4 – Lifeline information included on the TDS Telecom website which includes links to USAC. [www.tdstelecom.com](http://www.tdstelecom.com)
- Attachment 5 – Residential Customers Newsletter – information on lifeline/linkup.
- Attachment 6 – Text of Press Release – Sent to the newspaper noted above, but because it is a non-paid advertisements, the paper does not guarantee they will run the ad, or confirm for us if they did or when.

**DOCKET NO. UM 1426**

**Report #5 – Outage Report – All ETCs**

Choose either A. or B. below, as applicable:

- A. **XX** Carrier was required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers) to the Oregon PUC during year 2008. No additional submission is required for recertification purposes.
- B. \_\_\_\_\_ Carrier was *not* required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers) to the Oregon PUC during year 2008. Select #1 (wireline carriers) or #2 (wireless carriers) below.

1. \_\_\_\_\_ The number of service outages, as defined in Oregon PUC rules, that occurred during calendar year 2008 was \_\_\_\_\_.

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

2. \_\_\_\_\_ The number of service outages, as defined in FCC rules at 47 CFR Section 54.209(a)(2), that occurred during calendar year 2008 was \_\_\_\_\_.

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

**DOCKET NO. UM 1426**

**Report #6 – Trouble Report – All ETCs**

Choose either A. or B. below, as appropriate:

A. \_\_\_\_ Trouble reports were filed with the Oregon PUC for calendar year 2008 per Oregon PUC service quality rules. No additional submission is required for recertification purposes.

B. **XX** Trouble reports were **not** filed with the Oregon PUC during calendar year 2008. In this case, choose **one** of the following alternatives for reporting:

1. \_\_\_\_ The average monthly number of customer trouble reports received per 100 wireless handsets for supported services during calendar year 2008, for each company switch.

<u>Trouble Type</u>	<u>Switch A (location)</u>	<u>Switch B (location)</u>
No service	_____	_____
Network busy	_____	_____
Interruption of service	_____	_____
Poor reception	_____	_____

2. **XX** The average monthly number of customer trouble reports, as defined in Section 860-034-0390 (5) of the Oregon PUC rules, per 100 access lines, received during calendar year 2008: .46 per month, per 100 working access lines.



## DOCKET NO. UM 1426

### **Report #7 – Network Improvement Plan – CETCs Only**

Per Docket No. UM 1217, Order No. 06-292, competitive ETCs (CETCs) must file network improvement plans annually for recertification purposes. Appendix A of the order details the information that must be included in such plans. Only CETCs must file these plans for annual recertification purposes; ILECs are not required to file such plans. CETCs that receive *only* low-income program support (no high-cost or access-related support) do not have to file network improvement plans. CETCs are strongly encouraged to use the template in the attached Excel worksheets for their network improvement plans. This template incorporates all the items of information required by the order.

**DOCKET NO. UM 1426**

**Report #8 – Special Commitments/Requirements – CETCs only**

Did the Oregon PUC impose any special commitments or requirements at initial designation or during the previous annual recertification process? yes \_\_\_\_ no \_\_\_\_.

If yes, identify the commitments or requirements and explain if, and how, they have been met.

## DOCKET NO. UM 1426

### **Report #9 – Certifications - All ETCs**

#### **9.1. IAS or ICLS Certification Copy – All ETCs Receiving IAS and/or ICLS**

All ETCs receiving interstate access-related support (IAS or ICLS) must submit a copy of the certification for the use of IAS or ICLS support that was sent to USAC and the FCC in June 2009.

➤ See Attachment 7

#### **9.2. Certification of Use of Universal Service Funds – All ETCs receiving HCL and/or LSS (Rural ILECs and CETCs Designated in Rural ILEC Areas)**

To continue receiving traditional high cost support (HCL, LSS), ETCs must submit a notarized affidavit signed by a responsible company official certifying that the carrier will use the high cost support funds only for the intended purposes. Use of the sample affidavit form displayed on the following page is recommended.

#### **9.3. Certification of Emergency Functionality and Compliance with Service Quality and Consumer Protection Measures – All ETCs**

Each ETC must submit a notarized affidavit signed by a responsible company official certifying that the carrier: 1) is able to remain functional in an emergency, and 2) is complying with all service quality and consumer protection measures in either the applicable Oregon Commission rules (for wireline carriers), the CTIA Consumer Code (for wireless carriers), or some other specific set of standards. All ETCs must submit this affidavit. A copy of an acceptable affidavit form follows the affidavit for high cost support.

**DOCKET NO. UM 1426**

AFFIDAVIT CERTIFYING USE OF UNIVERSAL SERVICE FUNDS

I, Kevin G Hess, being of lawful age and duly sworn, on my oath, state that I am the Senior Vice President, Government & Regulatory Affairs [an officer] of TDS Telecommunications Corporation, parent company of Home Telephone Company, d/b/a TDS Telecom ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

Pursuant to the rules of the Federal Communications Commission, 47 C.F.R. § 54.314, there must be annual certification that funds received under the federal Universal Service Fund programs will be used only for the provision, maintenance and upgrading of facilities and services for which the support is intended. The Company hereby certifies to the Public Utility Commission of Oregon that pursuant to 47 C.F.R. § 54.7, and for purposes of the certification required under 47 C.F.R. § 54.314, the company will use all federal high-cost support provided to it only for the provision, maintenance and upgrading of facilities and services for which the support is intended, consistent with the principles of universal service set forth in 47 U.S.C. 254. This includes, but is not limited to, trying to meet the goal of the provision of services that are properly supported by the high-cost funds at rates that are reasonably comparable to rates charged for similar services in urban areas.

DATED this 8<sup>th</sup> day of July, 2009.

Home Telephone Company, d/b/a TDS Telecom

By: Kevin G. Hess  
Kevin G. Hess

Its: \_\_\_\_\_  
Sr. Vice President  
Government & Regulatory Affairs

SUBSCRIBED AND SWORN to before me this 8<sup>th</sup> day of July, 2009.

Irmgard F. Metz  
Irmgard F. Metz - Notary public in and for the State of Wisconsin

My Commission Expires: May 8, 2011.

**DOCKET NO. UM 1426**

AFFIDAVIT CERTIFYING EMERGENCY FUNCTIONALITY AND COMPLIANCE  
WITH SERVICE QUALITY AND CONSUMER PROTECTION MEASURES

I, Kevin G Hess, being of lawful age and duly sworn, on my oath, state that I am the Senior Vice President, Government & Regulatory Affairs [an officer] of TDS Telecommunications Corporation, parent company of Home Telephone Company, d/b/a TDS Telecom ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

The Company hereby certifies to the Public Utility Commission of Oregon, pursuant to the requirements of Commission Order No. 06-292, that it:

- 1) is able to remain functional in emergencies, and,
- 2) complies with service quality and consumer protection measures in  
(check one):

applicable Oregon Commission rules, or  
 the CTIA Consumer Code for Wireless Carriers, or  
 other (describe and explain conformance with requirements of  
Order No. 06-292): \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

DATED this 8<sup>th</sup> day of July, 2009.

Home Telephone Company, d/b/a TDS Telecom

By: Kevin G. Hess  
Kevin G. Hess

Its: \_\_\_\_\_  
Sr. Vice President  
Government & Regulatory Affairs

SUBSCRIBED AND SWORN to before me this 8<sup>th</sup> day of July, 2009.

Irmgard F. Metz  
Irmgard F. Metz - Notary public in and for the State of Wisconsin

My Commission Expires: May 8, 2011.

**ATTACHMENT 1**

**ETC NEWSPAPER  
ADVERTISEMENT**

# LOOK TO US FOR YOUR BASIC PHONE SERVICE

TDS Telecom offers the following local exchange telecommunications services to all customers throughout its serving area:

- Voice grade access to the public switched network;
- Local exchange service;
- Dual tone multi-frequency signal;
- Single party service;
- Access to emergency service;
- Access to operator services;
- Access to interexchange service;
- Access to directory assistance; and
- Toll blocking without charge to qualified low income customers.

Below are the monthly rates for local exchange service:

<u>Residential Monthly Rate*</u>	<u>Business Monthly Rate*</u>
\$16.55	\$25.55

Monthly discounts are available to residential customers meeting certain low income criteria.

For more information, contact TDS Telecom toll-free at 1-888-CALL-TDS.



\*The above rates do not include charges for long distance, operator services, Directory Assistance, 911 emergency service, optional local calling plans, mandatory local mileage or zone charges, or other state and federal taxes/surcharges. 52868ORHOM/0407/3805

**ATTACHMENT 2**

**LIFELINE/LINKUP NEWSPAPER AD**



## Get a Discount on Your Phone Service

If you think you can't afford local phone service, think again. You could qualify for a discount on local phone service through two low-income telephone assistance programs.

- Lifeline Assistance credits reduce monthly local service charges.
- Link-Up credits reduce installation charges for a single access line in your primary residence.

### Who's Eligible?

Call us today to discuss your options if you meet the following requirements:

#### Oregon Residents

A household income that is 135% of the Federal Poverty Guidelines or you participate in the Food Stamps program.

#### Washington Residents

You participate in one of the following programs:

- Temporary Assistance to Needy Families (TANF)
- State family assistance (SFA)
- General assistance
- Refugee assistance
- Food assistance
- State Supplemental Security Income (SSI)
- Medical assistance, including Medicare cost sharing programs
- Community options program entry system (COPES)
- Chore services

To learn more or to apply for Lifeline or Link-Up credits, call TDS Telecom, toll-free, at **1-888-CALL-TDS**.

### Important Announcement from the Federal Communications Commission

After Feb. 17, 2009, any TV with an analog-only tuner will require a converter box to receive full power over-the-air broadcasts with an antenna because of the Nation's transition to digital broadcasting. Analog-only TVs should continue to work as before to receive low power, Class A or translator television stations, cable and satellite TV services, and with gaming consoles, VCRs, DVD players, and similar products.

Information about the DTV transition and about subsidized coupons for converter boxes is available at [www.DTV.gov](http://www.DTV.gov) and [www.dtv2009.gov](http://www.dtv2009.gov), or by calling **1-888-DTV-2009**.



68848WAOR/10-08/5082

**ATTACHMENT 3**

**TDS DIRECTORY PAGE – LIFELINE  
INFORMATION**

## >> DSL (High Speed Internet)

DSL is high speed Internet access for home or office that requires no additional wiring to install. With DSL, your existing phone line carries your Internet access simultaneously with your telephone service - giving you many of the benefits of dedicated Internet access without the cost. And unlike cable connections that drag when multiple users are online, your DSL connection speed remains consistently fast. Affordable, fast, and convenient, DSL Internet access is the best way to stay connected.

\*DSL is a distance-sensitive technology and may not be available to all TDS Telecom customers.

## >> Integrated Services Digital Network (ISDN)

### Work faster and smarter with Advanced Digital Services

Advanced Digital Services represent the latest in data communications. Integrated Services Digital Network (ISDN) changes your present telephone lines into high-speed digital links-which can connect you to a whole world of information services.

With ISDN technology, you can take advantage of the nearly limitless combination of voice, data, graphics and video that add new efficiencies to many of your critical business processes. Desktop video conferencing, remote LAN access, high speed Internet access, and improved call coverage capabilities are just a few of the exciting applications which are possible with ISDN.

To find out more about ISDN Advanced Digital Services, call TDS Telecom.

# TELEVISION SERVICE

## Digital Satellite Television

### >>DISH Network® Satellite TV

DISH Network® Satellite Television is one of the most technologically advanced, high quality, satellite TV systems available. It offers more standard programming at a lower cost than other Pay TV service providers.

DISH Network offers an array of great hardware and programming options to suit your television viewing needs. And, best of all, DISH Network is affordable and easy to use. You can order professionally-installed DISH Network from TDS Telecom and expand your entertainment options today!

**One Company + One Bill = Monthly Discounts!**

# LONG DISTANCE

## >>TDS Long Distance Service

TDS Long Distance offers a variety of low cost plans to suit any calling habits. TDS Long Distance is committed to delivering quality service at a great price. Customers receive a single bill each month that includes all local and long distance charges. TDS Long Distance is a great service and a great value from a company you can trust.

# MORE HELPFUL INFORMATION

## >>Lifeline and Link-Up Provides Discounts on Phone Service

You could qualify for a discount on local phone service through two low-income telephone assistance programs. TDS Telecom offers two programs to help make phone service available to more people in our serving areas:

Lifeline Assistance credits reduce monthly local telephone service charges for one telephone connection per household. If you're eligible, you can receive up to \$10 per month in Lifeline discounts. Lifeline does not apply to taxes, surcharges, and mileage charges.

Link-Up credits reduce installation charges for a single access line in your primary home. If you qualify, you could save 50 percent on installation fees, up to \$30. Link Up does not cover the cost of wiring inside a home.

If you live on federal tribal lands, you may qualify for further discounts.

Call your local TDS Telecom office to find out whether you qualify for either of these discounts.

**ATTACHMENT 4**

**LIFELINE INFORMATION INCLUDED ON  
TDS TELECOM WEBSITE**

Search: [Manage Your Account](#) | [About TDS](#) | [Contact Us](#) | [TDS ePay](#) | [TDS](#)[Bundles](#)[Phone](#)[Internet](#)[Digital TV](#)[Support](#)[NEW TO TDS?](#) | [MY TDS HOME PAGE](#) | [TDS NEWS](#) | [PHONE BOOK](#)[Specials!](#)[BUSINI](#)

## Announcements

[Condon, OR >>>](#)

### Get a Discount on Your Phone Service

If you think you can't afford local phone service, think again. You could qualify for a discount on local phone service through two low-income telephone assistance programs.

- Lifeline Assistance credits reduce monthly local service charges.
- Link-Up credits reduce installation charges for a single access line in your primary residence.

[Click here to see if Lifeline Assistance is available in your area.](#)

### Who's Eligible?

Please call us at 1-888-225-5837 to learn more about specific eligibility requirements for these programs in your state.

### Please Note:

If you live on federal tribal lands, you may qualify for further discounts.

[HOME](#) | [RESIDENTIAL](#) | [BUSINESS](#) | [SPECIALS](#) | [MANAGE YOUR ACCOUNT](#) | [SUPPORT](#) | [ONLINE BILLING \(TDS ePAY\)](#) | [SITE SEARCH](#) | [CONTACT US](#) | [E-MAIL UPDATES](#) | [JOBS AT TDS](#) | [CARRIER RELATIONS](#) | [TDS NEWS](#) | [MY TDS HOMEPAGE](#) | [TDS MAIL](#) | [PRIVACY POL](#) | [TARIFFS & PRICE LISTS](#) | [LNP](#)

TDS Telecom® and TDS Metrocom® are the registered trademarks of Telephone and Data Systems, Inc. and licensed to TDS Telecommunications Corp, registered trademark of TDS Telecommunications Corporation. Other product and company names mentioned on the Site may be trademarks of those n materials are provided for noncommercial personal use only. Copyright © 2009, TDS Telecommunications Corporation, All Rights Reserved.



## Lifeline Support

---

### What is Lifeline Support?

Lifeline support lowers the cost of basic, monthly local telephone service. An eligible customer may receive the Lifeline discount on either a wireline or wireless connection, but the discount is available for only one telephone connection per household. Lifeline does not apply to taxes, surcharges, and mileage charges.

- **Non-tribal Customers**  
Eligible consumers can receive up to \$10 per month in Lifeline discounts. Additional state support may be available.
- **Tribal Customers**  
Eligible residents of Indian reservations or tribal lands can receive up to an additional \$25 in Lifeline discounts, but must pay at least \$1 for basic monthly service.

Last modified on 2/29/2008

© 1997-2009, Universal Service Administrative Company, All Rights Reserved.

[Home](#) | [Privacy Policy](#) | [Sitemap](#) | [Website Feedback](#) | [Website Tour](#) | [Contact Us](#)



## Link Up Support

---

### What is Link Up Support?

Link Up support reduces the one-time cost associated with initiating telephone service and line extension to the consumer's residence. Eligible consumers also qualify for a deferred payment schedule for any remaining costs of up to \$200. Link Up discounts reduce the cost of either wireline or wireless service, but do not offset the cost of purchasing a wireless phone. Link Up does not cover the cost of wiring inside a home. A consumer may only receive the Link Up discount once, unless that consumer moves to a new residence-consecutive discounts at the same address are not allowed.

- **Non-tribal Customers**

Consumers qualifying for Link Up support are eligible to save 50 percent on installation fees, up to \$30.

- **Tribal Customers**

Eligible low-income consumers living on tribal lands are eligible for an additional discount of up to \$70 to cover 100% of the charges between \$60 and \$130. However, tribal customers must still pay 50% of the first \$60.

Last modified on 2/29/2008

© 1997-2009, Universal Service Administrative Company, All Rights Reserved.

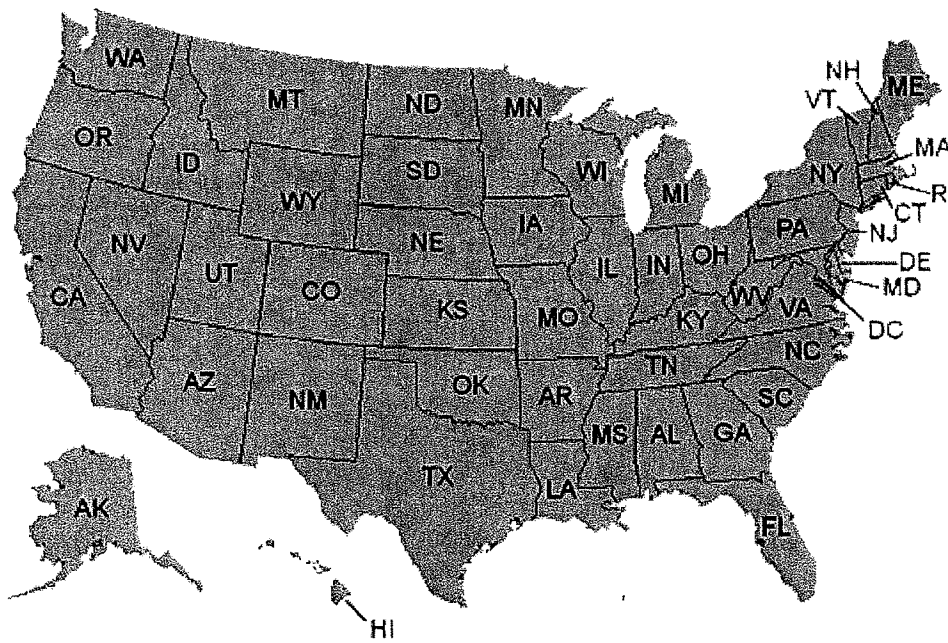
[Home](#) | [Privacy Policy](#) | [Sitemap](#) | [Website Feedback](#) | [Website Tour](#) | [Contact Us](#)



## Telephone Assistance Programs for Low Income Households

---

**Lifeline, Link Up, and Toll Limitation Service (TLS)** help keep Americans connected by making basic, local telephone service more affordable for more than 7 million Americans. For information about applying for these discounts, click on your state in the map below or contact your phone company directly. Please note, not all companies that offer Lifeline, Link Up, and TLS are listed.





**ATTACHMENT 5**

**RESIDENTIAL NEWSLETTER – LIFELINE  
INFORMATION**

# Connect More<sup>®</sup>



## Read about...

- TDS hits the airwaves with WiMAX
- Proposed legislation means more broadband in more markets
- TDS welcomes new Indiana community
- Do you TDS ePay?



## TDS hits the airwaves with WiMAX

Earlier this year TDS became the first communications provider in Wisconsin to offer true WiMAX. TDS joins only a handful of companies throughout the nation to make WiMAX available to its customers.

Using WiMAX technology, TDS now provides digital phone and broadband service wirelessly from equipment located on towers around the city of Madison. The transmission signals cover a two-mile radius around each tower and will reach roughly 65,000 customers.

The wireless signal for TDS' WiMAX product is sent from one of the towers to an indoor window unit antenna (about the size of a small book), or an outside roof-top antenna (about the size of a large dinner plate) located at the customer's home. The signal — dedicated to the end-user — cannot be shared by other users, which makes it both safe and secure.

The WiMAX service is based on a true fixed wireless platform and shouldn't be confused with wireless open signals (i.e., Wi-Fi). To learn more about WiMAX, visit [www.wikipedia.org/wiki/WiMAX](http://www.wikipedia.org/wiki/WiMAX).

## TDS connects you to more

*Here are just a few communities where TDS has recently introduced high-speed Internet:*

Quartsite, Ariz.	Paonia, Colo.
Hyden, Ky.	Beaver Island, Mich.
Olinda, Calif.	Amelia, Va.

## Proposed legislation means more broadband in more markets

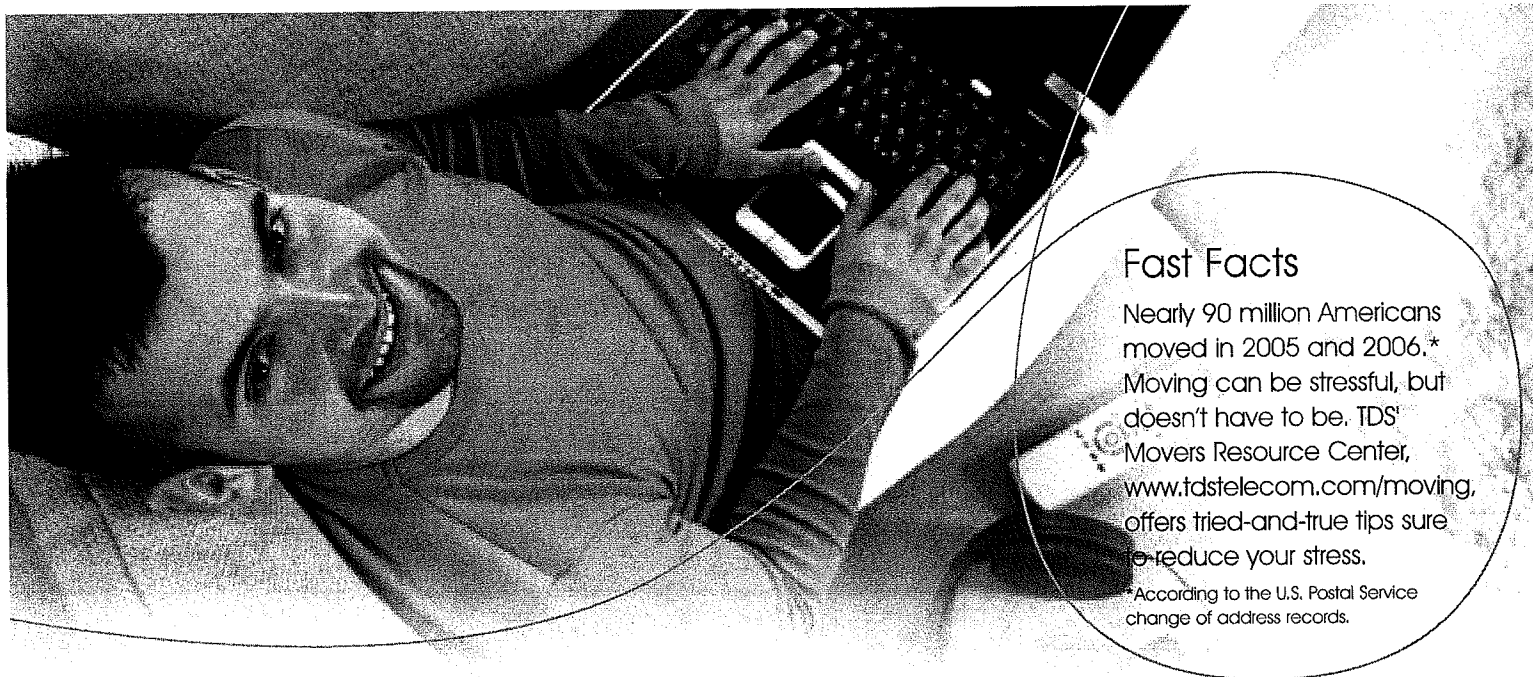
### **Contact Congress to stimulate dialogue and secure passage**

Congress has the opportunity to make broadband available in more markets. How? Legislation known as the Federal Universal Service Reform Act, HR 2054, has been introduced. If passed, the bill would do two things:

1. Expand the universal service definition to include broadband as a "supported service" thereby making more broadband available to more markets; and
2. Expand the Universal Service Fund (USF) contribution base requiring all communications providers to equitably invest in the fund, thereby reducing — by half — the percentage consumers are billed each month for USF.

As your telecommunications company, TDS has worked diligently with Congress to ensure this legislation was introduced. Now we need your help to secure passage and expand the availability of broadband in more markets.

Contact your Members of Congress or make your voice heard by visiting [www.capwiz.com/ifta/home](http://www.capwiz.com/ifta/home) and clicking "Take Action!" Tell them to support rural America's telecommunications needs; urge them to co-sponsor HR 2054.



## Fast Facts

Nearly 90 million Americans moved in 2005 and 2006.\* Moving can be stressful, but doesn't have to be. TDS' Movers Resource Center, [www.tdstelecom.com/moving](http://www.tdstelecom.com/moving), offers tried-and-true tips sure to reduce your stress.

\*According to the U.S. Postal Service change of address records.

## TDS welcomes new Indiana community

TDS officially welcomes West Point Telephone Co. to the family! In February, TDS purchased the Indiana-based company from the Cheeseman family who had operated the telephone company for the past thirty years. West Point's service territory includes 1,000 access lines and is immediately adjacent to several existing TDS service areas in Indiana.

"We're looking forward to serving the community of West Point," states Dave Wittwer, president and CEO of TDS Telecom. "We hope they'll enjoy the new products and services we'll soon be making available to them."

## Working to Connect Everyone

Phone service is not only a convenience, it's also a necessity. It's a link to emergency services, the way we look for jobs, and the way we stay in touch with family and friends. To ensure that everyone in the country — regardless of income — has access to basic telephone service TDS makes available Lifeline and Link-Up. Both programs are funded by the federal government's Universal Service Fund.

Lifeline and Link-Up offer discounts on local phone service to qualified telephone subscribers. Lifeline provides monthly discounts of \$10 or more. Link-Up offers reduced charges for telephone installation and additional discounts for the monthly service.

If you, or someone you know, are struggling financially, please learn more about these programs. They are here to help keep you connected when you need it most. Log onto [www.lifeline.gov](http://www.lifeline.gov) or call 1-888-CALL-FCC for more details.

## For mom's sake ... make it a crystal clear connect

Mother's Day — the busiest long distance calling day of the year — is just around the corner. With it comes the time-honored tradition of showering mom with flowers, gifts, and phone calls to express your heart-felt appreciation.

You'll carefully select the perfect gift for her. Will you also carefully choose the best way to call her? Or simply dial the number?

Remember, to mom, hearing your voice is just as important as getting your call. There's only one way to ensure the quality of your call matches your admiration: a call from your landline phone. Only your landline phone offers the highest quality voice transmissions — all the time.

When calling mom (on her special day and throughout the year), remember to use your landline — she'll appreciate hearing your crystal clear voice.

## Do you TDS ePay?

It's quick, convenient and lets you focus on doing fun things rather than searching the house for stamps. What's TDS ePay? It's a way to pay your TDS bill online. Sign up at [www.tds-epay.com](http://www.tds-epay.com); monthly, you'll get an electronic notice telling you it's time to pay your bill. Log-in, approve the amount, and then get back to all the fun things life has to offer. It's just one more convenience from TDS (and it's environmentally friendly).

**ATTACHMENT 6**

**TEXT OF PRESS RELEASE**



For Release – April 02, 2008  
For more information contact:

Michael Ogden  
Associate Manager-Public Relations  
[michael.ogden@tdstelecom.com](mailto:michael.ogden@tdstelecom.com)  
[media.tdstelecom.com](http://media.tdstelecom.com)  
608-664-4126

**Local Phone Service for Low-Income Customers**  
*Federal Program Offers Affordable Phone Service*

**Madison, Wis. (PR WEB) April 2, 2008** – According to United States census numbers, more than 38 million people live at or below poverty level. While more than 95 percent of American households have telephone service, there are millions who simply cannot afford having a telephone in their homes.

With help from the federal government's Universal Service Fund programs, Lifeline and Link Up, TDS Telecom is committed to helping low-income families get telephones in their homes at an affordable rate.

"Lifeline and Link Up are designed to ensure that everyone in the country has access to basic telephone service," said Kevin Hess, Senior Vice President of Government and Regulatory Affairs for TDS Telecom. "Phone service is not only a convenience, but a necessity. It's a link to emergency services, the way we look for jobs, and the way we stay in touch with family and friends," added Hess.

According to the Federal Communications Commission (FCC), the Lifeline program provides discounts on monthly service for qualified telephone subscribers. Depending on the state, customers could see a discount of \$10.00 or more per month. The Link Up program offers reduced charges for telephone installation and additional discounts for the monthly service.

"The importance of having a telephone cannot be overlooked," said Hess. "People without telephones can easily become isolated from basic communications, especially in rural communities."

The National Exchange Carriers Association (NECA) reports that the ratio of households using the Lifeline subsidy to the number of households at or below the poverty level is about 1 to 7. With efforts by lawmakers in Washington D.C. and with the support of telecommunication companies like TDS Telecom, that number will hopefully improve.

Consumers can find out more information about these programs by writing to the FCC at 445 12<sup>th</sup> Street, SW, Washington, DC 20554. People can also call 1-888-CALL-FCC or log on to <http://www.fcc.gov/cgb/getconnected> or [www.lifelinesupport.org](http://www.lifelinesupport.org). There are different requirements in nearly every state to qualify for the Lifeline and Link Up programs. To find out what the qualifications are, please call your local TDS Telecom office at 1-888-CALL-TDS.

**An Important Note from the Federal Communications Commission:**

After February 17, 2009, a television receiver with only an analog broadcast tuner will require a converter box to receive full power over-the-air broadcasts with an antenna because of the Nation's transition to digital broadcasting.

Analog-only TVs should continue to work as before to receive low-power, Class A or translator television stations and with cable and Satellite TV services, gaming consoles, VCRs, DVD players, and similar products.

Information about the D-T-V transitions is available from [www.DTV.gov](http://www.DTV.gov) and from [www.DTV2009.gov](http://www.DTV2009.gov) or 1-888-DTV-2009 for information about subsidized coupons for digital-to-analog converter boxes.

*TDS Telecom, a growing national company headquartered in Madison, Wis., brings high-quality, locally based telecommunications services to hundreds of rural and suburban communities across the United States. The company, along with its subsidiary TDS Metrocom, provides service for more than 1.2 million access line equivalents. Visit [www.tdstelecom.com](http://www.tdstelecom.com) for more information.*

*TDS Telecom is part of the Telephone and Data Systems, Inc. (AMEX: TDS) family of companies. TDS is a diversified telecommunications corporation founded in 1969. Through its strategic business units, U.S. Cellular (AMEX: USM) and TDS Telecom, TDS operates primarily by providing wireless and local telecommunications service. The company currently employs approximately 11,600 people and serves approximately 6.4 million customers in 36 states.*

**ATTACHMENT 7**

**2009 ICLS CERTIFICATION**



June 9, 2009

Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

Karen A. Majcher  
Vice President, High Cost & Low Income Division  
Universal Service Administrative Company  
2000 L Street, NW, Suite 200  
Washington, DC 20036

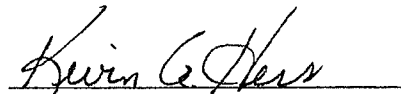
RE: CC Docket No. 96-45  
**Interstate Common Line Support – ICLS**  
Annual Certification Filing

This is to certify that TDS Telecommunications Corporation (“the company”) will use its **Interstate Common Line Support – ICLS** only for the provision, maintenance, and upgrading of the facilities and service for which the support is intended.

I am authorized to make this certification on behalf of the company named above. This certification is provided for all study areas under the common control of the company, and is listed in the attachment.

If you should have any questions, please contact Jeff Johnson at 608-664-4197,

Signed,



Date: 6/08/09

Kevin G. Hess  
Sr. Vice President – Government & Regulatory Affairs  
TDS Telecommunications Corporation  
525 Junction Road  
Madison, WI 53717

Attachment

Date Received (for official use only): \_\_\_\_\_

525 JUNCTION RD.  
MADISON, WI. 53717



TDS Telecommunications  
ICLS Certification Filing

Company Name	State	Study Area Number
Amelia Telephone Corporation	VA	190217
Arcadia Telephone Company	OH	300585
Arizona Telephone Company	AZ	452171
Arvig Telephone Company	MN	361350
Asotin Telephone Company	OR	532404
Asotin Telephone Company	WA	522404
Badger Telecom, LLC	WI	330844
Barnardsville Telephone Company	NC	230469
Black Earth Telephone Company, LLC.	WI	330849
Blue Ridge Telephone Company	GA	220346
Bonduel Telephone Company, LLC.	WI	330851
Bridge Water Telephone Co.	MN	361362
Burlington, Brighton & Wheatland Telephone Company, LLC	WI	330856
Butler Telephone Company, Inc.	AL	250284
Calhoun City Telephone Company, Inc.	MS	280448
Camden Telephone and Telegraph Company, Inc.	GA	220351
Camden Telephone Company, Inc.	IN	320744
Central State Telephone Company, LLC	WI	330859
Chatham Telephone Company	MI	310685
Cleveland County Telephone Company, Inc.	AR	401698
Cobbosseecontee Telephone Company	ME	100005
Communications Corporation of Indiana	IN	320776
Communications Corporation of Michigan	MI	310672
Communications Corporation of Southern Indiana	IN	320809
Concord Telephone Exchange, Inc	TN	290559
Continental Telephone Company	OH	300607
Decatur Telephone Company, Inc.	AR	401699
Delta County Tele-Comm, Inc.	CO	462184
Deposit Telephone Company, Inc.	NY	150889
Dickeyville Telephone, LLC	WI	330875
EastCoast Telecom of Wisconsin, LLC	WI	330914
Edwards Telephone Company, Inc.	NY	150092
The Farmers Telephone Company, LLC	WI	330880
Grantland Telecom, LLC	WI	330930
Hampden Telephone Company	ME	100010
Happy Valley Telephone Company	CA	542321
Hartland & St. Albans Telephone Company	ME	100011
Home Telephone Company	OR	532377
The Home Telephone Company of Pittsboro, Inc.	IN	320777
Home Telephone Company, Inc.	IN	320778
Hornitos Telephone Company	CA	542322
Humphreys County Telephone Company	TN	290566
Island Telephone Company	MI	310677
Kearsage Telephone Company	NH	120045
KMP d/b/a Mid-State Telephone Company	MN	361413
Leslie County Telephone Company	KY	260411
Lewis River Telephone Company, Inc.	WA	522427
Lewisport Telephone Co.	KY	260412
Little Miami Communications Corporation	OH	300613
Ludlow Telephone Company	VT	140058
Mahanoy & Mahantango Telephone Company	PA	170183

TDS Telecommunications  
ICLS Certification Filing

Company Name	State	Study Area Number
McClellanville Telephone Company, Inc.	SC	240533
McDaniel Telephone Company	WA	522430
The Merchants and Farmers Telephone Company	IN	320788
MCTA	NH	123321
Merrimack County Telephone Company	NH	120047
Mid-America Telephone, Inc.	OK	432010
Mid-Plains Telephone, LLC	WI	330881
Mid-State Telephone Company	MN	361433
Midway Telephone Company, LLC	WI	330909
Mt. Vernon Telephone Company, LLC	WI	330917
Mosinee Telephone Company	WI	330915
Myrtle Telephone Company, Inc.	MS	287449
Nelson-Ball Ground Telephone Company	GA	220375
New Castle Telephone Co.	VA	193029
New London Telephone Company	MO	421928
Northfield Telephone Company	VT	140061
Norway Telephone Co. Inc	SC	240535
Oakman Telephone Company, Inc.	AL	250311
Oakwood Telephone Company	OH	300645
Oklahoma Communication Systems, Inc.	OK	431984
Orchard Farm Telephone Company	MO	421934
Oriskany Falls Telephone Corporation	NY	150114
Peoples Telephone Company, Inc.	AL	250314
Perkinsville Telephone Company, Inc.	VT	140062
Port Byron Telephone Company	NY	150118
Potlatch Telephone Company, Inc.	ID	472230
Quincy Telephone Company	FL	210338
Quincy Telephone Company	GA	220338
Riverside Telecom, LLC	WI	330943
S & W Telephone Company, Inc.	IN	320816
Salem Telephone Co.	KY	260417
Saluda Mountain Telephone Co.	NC	230498
Scandinavia Telephone Company, LLC	WI	330945
Service Telephone Co.	NC	230500
Shiawassee Telephone Company	MI	310726
Somerset Telephone Company	ME	100024
Southeast Mississippi Telephone Company, Inc.	MS	283301
Southeast Telephone Co. of Wisconsin, LLC	WI	330952
Southwestern Telephone Company	AZ	452174
St. Stephen Telephone Company	SC	240544
State Long Distance Telephone Company	WI	330955
Stockbridge & Sherwood Telephone Company, LLC	WI	330954
The Stoutland Telephone Company	MO	421951
Strasburg Telephone Company	CO	462207
Sugar Valley Telephone Company	PA	170206
Tellico Telephone Company, Inc.	TN	290578
Tennessee Telephone Company	TN	290575
Tenney Telephone Company, LLC	WI	330958
The Island Telephone Company	ME	100007
The Vanlue Telephone Company	OH	300662
Tipton Telephone Company, Inc.	IN	320829

TDS Telecommunications  
ICLS Certification Filing

<b>Company Name</b>	<b>State</b>	<b>Study Area Number</b>
Township Telephone Company, Inc.	NY	150129
Tri-County Communications Corporation	IN	320830
Utelco, LLC.	WI	330963
Vernon Telephone Company, Inc.	NY	150133
Virginia Telephone Company	VA	190253
Warren Telephone Company	ME	100031
Waunakee Telephone Company, LLC.	WI	330968
The West Penobscot Telephone and Telegraph Company	ME	100034
West Point Telephone Company	IN	320837
Williston Telephone Company	SC	240551
Wilton Telephone Company, Inc.	NH	120050
Winsted Telephone Company	MN	361507
Winterhaven Telephone Company	CA	542323
Wolverine Telephone Company	MI	310738
Wyandotte Telephone Company	OK	432034