

DOCKET NO. UM 1375

**Required Cover Sheet for Submission of
2008 Annual ETC Recertification Reports**

Filing Deadline: Tuesday, July 15, 2008

Name of Eligible Telecommunications Carrier: Qwest Corporation

Filing date: July 14, 2008

Is this: Original submission? YES

OR

Revised submission? _____ If revised, please identify which reports
are being revised _____

Person to contact for questions:

Name: Ron L Trullinger

Phone number: 503-242-5089

E-mail address: ron.trullinger@qwest.com

Filing instructions: Please file reports under Docket No. UM 1375. File reports electronically via the PUC Filing Center; see the PUC website for instructions. Also send one original and 2 hard copies to the PUC Filing Center. If selected portions of reports, e.g., network improvement plans, are to receive confidential treatment, those portions should not be filed electronically. Hard copies of confidential material should be filed in accordance with confidential designation requirements described in OAR 860-011-0080. Regular delivery methods may be used to send all hard copy documents; overnight or express delivery is not necessary. Send documents to the Filing Center using one of the two following addresses, depending on the delivery carrier used:

For US mail: Public Utility Commission of Oregon
Attn: Filing Center
PO Box 2148
Salem, OR 97308-2148

For other carriers: Public Utility Commission of Oregon
Attn: Filing Center
550 Capitol St. NE #215
Salem, OR 97308-2148

If you have any questions on these reports, please call Kay Marinos at 503-378-6730, or Celeste Hari at 503-378-6628.

DOCKET NO. UM 1426

**Required Cover Sheet for Submission of
2009 Annual ETC Recertification Reports
Filing Deadline: Wednesday, July 15, 2009**

Name of Eligible Telecommunications Carrier: Qwest Corporation

Filing date: July 15, 2009

Is this: Original submission? YES

OR

Revised submission? _____ If revised, please identify which reports
are being revised _____

Person to contact for questions:

Name Dean Martineau

Phone number 303-707-7080

E-mail address a.martineau@qwest.com

Filing instructions: Please file reports under Docket No. UM 1426. File reports electronically via the PUC Filing Center; see the PUC website for instructions. Also send one original and 2 hard copies to the PUC Filing Center. If selected portions of reports, e.g., network improvement plans, are to receive confidential treatment, those portions should not be filed electronically. Hard copies of confidential material should be filed in accordance with confidential designation requirements described in OAR 860-011-0080. Regular delivery methods may be used to send all hard copy documents; overnight or express delivery is not necessary. *Please do not send copies of advertising that does not specifically contain advertising for Basic Service or Low Income Programs.* Send documents to the Filing Center using one of the two following addresses, depending on the delivery carrier used:

For US mail: Public Utility Commission of Oregon
Attn: Filing Center
PO Box 2148
Salem, OR 97308-2148

For other carriers: Public Utility Commission of Oregon
Attn: Filing Center
550 Capitol St. NE #215
Salem, OR 97308-2148

If you have any questions on these reports, please call Kay Marinos at 503-378-6730, or Celeste Hari at 503-378-6628.

DOCKET NO. UM 1426

2009 Annual Recertification Reports for ETCs in Oregon

Docket No. UM 1426

Report Formats to Satisfy Requirements of Order No. 06-292 for 2009

Report #1 Supported Services Offerings

- 1.1. Basic Local Usage Service Offerings – All ETCs
- 1.2. Comparable Local Usage Plan – CETCs only
- 1.3. Supported Services Not Provided – CETCs only
- 1.4. Equal Access Acknowledgement – CETCs only

Report #2 Unfulfilled Service Requests

- 2.1. Unfulfilled Service Requests/Held Orders – All ETCs
- 2.2. Service Request Processing – CETCs only

Report #3 Evidence of Advertising for Basic Supported Services - All ETCs

Report #4 Low-income Services – All ETCs

- 4.1. Number of Lifeline Customers
- 4.2. Advertising of Low-income Program Service Offerings

Report #5 Outage Report – All ETCs

Report #6 Trouble Report – All ETCs

Report #7 Network Improvement Plan – CETCs only

Report #8 Special Commitments/Requirements – CETCs only

Report #9 Certifications – All ETCs

- 9.1. IAS or ICLS Certification Copy – All ETCs Receiving IAS or ICLS
- 9.2. Certification of Use of Universal Service Funds – All ETCs Receiving **Traditional High-Cost Support (HCL, LSS)**
- 9.3. Certification of Emergency Functionality and Compliance with Service Quality/Consumer Protection Measures – All ETCs

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Report #2 – Unfulfilled Service Requests

2.1. Unfulfilled Service Requests/Held Orders – All ETCs

Choose either A. or B. below, as applicable:

- A. Service quality reports for “primary held orders over 30 days” were filed with the Oregon PUC for calendar year 2008. No additional submission is required for recertification purposes.
- B. Service quality reports for “primary held orders over 30 days” were **not** filed with the Oregon PUC for calendar year 2008. In this case, choose **one** of the following alternatives for reporting:
1. The number of customer requests for supported services that were not fulfilled during calendar year 2008: _____.
If greater than zero, include an attachment noting for each such request, the location (address) of the request and a description of attempts to provide service.
 2. The number of “primary held orders over 30 days” (as defined in Section 860-034-0390 of the Oregon Commission rules) for calendar year 2008: _____.
If greater than zero, include attachment noting for each such held order, the reason the order was held and the original commitment date.

2.2. Service Request Processing - CETCs only

Submit a description of how the carrier ensures that every request for service that cannot be immediately fulfilled is recorded and processed under the 6-step process set forth in 47 CFR Section 54.202(a)(1)(i).

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Report #3 – Evidence of Advertising for Basic Supported Services (excluding low-income/lifeline) – All ETCs

Describe how basic supported services were advertised during calendar year 2008 throughout the designated service area. List the types of media used, advertising frequencies and geographic coverage. Attach examples of actual advertisements, noting dates, specific distribution methods, and target geographical populations, sufficient to demonstrate that basic supported services and rates were advertised **throughout** the designated service area in 2008.

- 1) During 2008 on the qwest.com website a page is dedicated to show potential customers the basic residential telephone rates. This can be viewed at qwest.com. (See Attachment 1).
- 2) Qwest did many different state wide ads showing customers how to reach Qwest for basic services as well as packages and other non-basic services. The attachment is an example of one of these ads. (See Attachment 2).
- 3) The local telephone directories and DexKnows.com statewide show customers how to reach Qwest to order basic services.

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Report #4 – Low-income Services – All ETCs

4.1. Number of Lifeline Customers – All ETCs

The total number of customers receiving Lifeline discounts during the month of December 2008 in the designated service area: 29,656 Qwest residential customers receiving Lifeline and 214 Qwest residential customers receiving Tribal .

CETCs only - also list counts by ILEC service area as follows:

<u>ILEC Svc Area</u>	<u>No. of Lifeline customers</u>
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

4.2. Advertising of Low-Income Program Service Offerings – All ETCs

Submit copies of all advertisements (for all media) for Lifeline, LinkUp, and OTAP service offerings that were run during calendar year 2008, noting media (newspaper name, radio station, bill inserts, internet postings, etc.), run/distribution dates, and geographic coverage area.

- 1.) In April, 2008, a bill insert describing the Lifeline and Link Up Telephone Assistance Plans was included in all residential customer bills. (Attachment 3)
- 2.) Sixty-second radio ads which described the availability of Telephone Assistance Plans were aired for two weeks each quarter in the Portland area. (Attachment 4)
- 3.) Interior bus signs were used to advertise the availability of Telephone Assistance Plans in the Portland area each quarter, concurrent with the radio ads. (Attachment 5)
- 4.) Information on Lifeline and Link Up is available to the general public at www.qwest.com/TAP.
- 5.) Information on Telephone Assistance Plans is found in the "Consumer Tips" section of the DEX phone books. (Attachment 6)
- 6.) Information on Telephone Assistance Programs is included in a Qwest "Disability Solutions" brochure, which is generally available at Qwest kiosks located at various malls. (Attachment 7)
- 7.) Information on Telephone Assistance plans was included in the Welcome Packet sent to each new Consumer customer and to customers who moved their service. (Attachment 8)

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- 8.) Monthly ads for Tribal Lifeline were run in NATIVE VOICE throughout 2008. (Attachment 9)
- 9.) In February, 2008, Qwest ran approximately 20, sixty-second radio spots on KWLZ-FM radio to create awareness of the Tribal Lifeline program on nearby reservations.
- 10.) Throughout 2008, Network technicians left a Tribal Lifeline application on each repair or installation visit they make on tribal land. (Attachment 10)

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Report #5 – Outage Report – All ETCs

Choose either A. or B. below, as applicable:

A. Carrier was required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers) to the Oregon PUC during year 2008. No additional submission is required for recertification purposes.

B. Carrier was *not* required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers) to the Oregon PUC during year 2008. Select #1 (wireline carriers) or #2 (wireless carriers) below.

1. The number of service outages, as defined in Oregon PUC rules, that occurred during calendar year 2008 was _____.

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

2. The number of service outages, as defined in FCC rules at 47 CFR Section 54.209(a)(2), that occurred during calendar year 2008 was _____.

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

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Report #6 – Trouble Report – All ETCs

Choose either A. or B. below, as appropriate:

A. Trouble reports were filed with the Oregon PUC for calendar year 2008 per Oregon PUC service quality rules. No additional submission is required for recertification purposes.

B. Trouble reports were **not** filed with the Oregon PUC during calendar year 2008. In this case, choose **one** of the following alternatives for reporting:

1. The average monthly number of customer trouble reports received per 100 wireless handsets for supported services during calendar year 2008, for each company switch.

<u>Trouble Type</u>	<u>Switch A (location)</u>	<u>Switch B (location)</u>
No service	_____	_____
Network busy	_____	_____
Interruption of service	_____	_____
Poor reception	_____	_____

2. The average monthly number of customer trouble reports, as defined in Section 860-034-0390 (5) of the Oregon PUC rules, per 100 access lines, received during calendar year 2008: _____ per month, per 100 working access lines.

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Report #7 – Network Improvement Plan – CETCs Only

Per Docket No. UM 1217, Order No. 06-292, competitive ETCs (CETCs) must file network improvement plans annually for recertification purposes. Appendix A of the order details the information that must be included in such plans. Only CETCs must file these plans for annual recertification purposes; ILECs are not required to file such plans. CETCs that receive *only* low-income program support (no high-cost or access-related support) do not have to file network improvement plans. CETCs are strongly encouraged to use the template in the attached Excel worksheets for their network improvement plans. This template incorporates all the items of information required by the order.

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Report #8 – Special Commitments/Requirements – CETCs only

Did the Oregon PUC impose any special commitments or requirements at initial designation or during the previous annual recertification process? yes ____ no ____.

If yes, identify the commitments or requirements and explain if, and how, they have been met.

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Report #9 – Certifications - All ETCs

9.1. IAS or ICLS Certification Copy

All ETCs receiving interstate access-related support (IAS or ICLS) must submit a copy of the certification for the use of IAS or ICLS support that was sent to USAC and the FCC in June 2009.

9.2. Certification of Use of Universal Service Funds – All ETCs receiving HCL and/or LSS (Rural ILECs and CETCs Designated in Rural ILEC Areas).

To continue receiving traditional high cost support (HCL, LSS), ETCs must submit a notarized affidavit signed by a responsible company official certifying that the carrier will use the high cost support funds only for the intended purposes. Use of the sample affidavit form displayed on the following page is recommended.

At present Qwest receives no federal Universal Service Funds in Oregon.

9.3. Certification of Emergency Functionality and Compliance with Service Quality and Consumer Protection Measures

Each ETC must submit a notarized affidavit signed by a responsible company official certifying that the carrier: 1) is able to remain functional in an emergency, and 2) is complying with all service quality and consumer protection measures in either the applicable Oregon Commission rules (for wireline carriers), the CTIA Consumer Code (for wireless carriers), or some other specific set of standards. All ETCs must submit this affidavit. A copy of an acceptable affidavit form follows the affidavit for high cost support.

**Interstate Access Support (IAS)
2009 - 2010**

IAS

Date 6/20/2009

To: Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Karen A. Majcher
Vice President, High Cost and Low Income
Universal Service Administrative Company
2000 L Street, NW, Suite 200
Washington, DC 20036

Re: CC Docket No. 96-45
Interstate Access Support - IAS
Annual Certification Filing

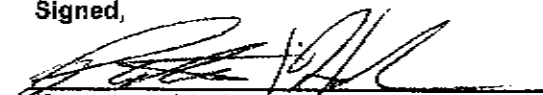
This is to certify that Qwest Corporation
will use its **INTERSTATE ACCESS SUPPORT - IAS** only for the provision, maintenance
and upgrading of facilities and services for which the support is intended.

I am authorized to make this certification on behalf of the company named above. This certification is for the
study area(s) listed below. (Please enter your Company Name, State and Study Area Code)

IAS		
Company Name	State	Study Area Code
Qwest Corporation	Arizona	455101
Qwest Corporation	Colorado	465102
Qwest Corporation	Montana	485104
Qwest Corporation	New Mexico	495105

(If necessary, attach a separate list of additional study areas and check this box.)

Signed,


[Signature of Authorized Representative]

Date: 6/20/2009

Patrick J. Halbach
[Printed Name of Authorized Representative]

Vice President & Assistant Controller
[Title of Authorized Representative]

Carrier's Name: Qwest Corporation
Carrier's Address: 1801 California St. Denver, CO 80202
Carrier's Telephone Number: (402) 422-7362

Date Received
(For official use only)

USAC

**Interstate Access Support (IAS)
2009 - 2010**

IAS		
Company Name	State	Study Area Code
Qwest Corporation	Utah	505107
Qwest Corporation	Wyoming	515108
Qwest Corporation	Iowa	355141
Qwest Corporation	Nebraska	375143
Qwest Corporation	North Dakota	385144
Qwest Corporation	South Dakota	395145
Qwest Corporation	Oregon	535163
Qwest Corporation	Washington	525161

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AFFIDAVIT CERTIFYING EMERGENCY FUNCTIONALITY AND COMPLIANCE WITH SERVICE QUALITY AND CONSUMER PROTECTION MEASURES

I, Robert W. Greenwood, being of lawful age and duly sworn, on my oath, state that I am the VP Network Operations and Engineering [an officer] of Qwest Corporation ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

The Company hereby certifies to the Public Utility Commission of Oregon, pursuant to the requirements of Commission Order No. 06-292, that it:

- 1) is able to remain functional in emergencies, and,
- 2) complies with service quality and consumer protection measures in (check one):
 - applicable Oregon Commission rules, or
 - the CTIA Consumer Code for Wireless Carriers, or
 - other (describe and explain conformance with requirements of Order No. 06-292): _____

DATED this 11 day of July, 2009.

Qwest (Company)
By: R. W. Greenwood (Name)
Its: VP Operation (Title)



SUBSCRIBED AND SWORN to before me this 11th day of July, 2009.

Chad A Day
Notary public in and for the State of Oregon WASHIN 6702

My Commission Expires: March 25, 2012

Attachment I

Home | About Qwest | Store Locator | Español | Search **No Items In Your Cart**



Products & Services **Customer Service** **Manage My Account**

Residential Internet Bundle Savings Phone Service Cell Phone TV Service VoIP

Qwest Phone Service

Welcome | Zip: 97086 (Change)

Phone Services

[Phone Service Bundles](#)

[Local Phone Service](#)

[Basic Phone Service](#)

[Qwest Choice@ Home](#)

[Qwest Choice@ Home Plus](#)

[Calling Features](#)

[Long Distance](#)

[Broadband Voice/VoIP](#)

[Establish New Service](#)

[Transfer Service](#)

Basic Phone Service

Unlimited Local Calls.

Get Down to Basics.

Perfect for anyone looking to keep it local, this plan lets you call locally, go online and send faxes, too. It's your local connection, without unneeded Calling Features.

Want to add Calling Features? You can add features at a la carte rates, or check out these great packages:

- [Qwest Choice@ Home](#)
- [Qwest Choice@ Home Plus](#)

Price Estimation Tool

Choose the Calling Features you want, and we'll show you additional monthly service charges.

[Caller ID](#) \$5.00

\$12.80/mo
ADD TO CART

1,600 local employees.
100 years of service
and innovation.

Genuine local spirit.

Oregon
Qwest employee

With more than 1,600 local employees, we're proud to have been advancing innovation in Oregon communities for well over a century. That's because we've always had the same goal - to bring our customers the best service for the best value. Other providers come and go, while we're here to stay.



Let's Talk Community.

(800) 528-9088 | qwest.com/oregon | Visit any Qwest® store

¿Español? 1 800-558-9999



BROADBAND • DIGITAL TV • WIRELESS • DIGITAL VOICE: LOCAL & LONG DISTANCE

EUGENE
Valley River Center
Near Food Court
541-485-1859

PORTLAND
Clackamas Town Center
Lower level near JCPenney
503-659-3612

***Pioneer Place**
Concourse level near Food Court
503-224-8877

SPRINGFIELD
Gateway Mall
Near Center Court
541-888-3814

MEDFORD
Rogue Valley Mall
Near JCPenney
541-608-2078

***Lloyd Center**
Second level near Macy's
503-281-3362

SALEM
Salem Center Mall
Near Nordstrom
503-363-9780

*Hablamos Español

Services not available in all areas. Contact Qwest® for details.
Copyright © 2007 Qwest. All Rights Reserved.

Qwest services are also
available at these retailers:



IMPORTANT INFORMATION

Telephone Assistance Available For Those That Qualify

Telephone service is vital for connecting people with family, friends, businesses and emergency services. That's why Qwest offers assistance programs that make telephone service more affordable for eligible customers.

Lifeline provides eligible customers with a **monthly credit** to help offset the cost of their home telephone line. Free Long Distance Restriction is also available upon request. (Telephone service must be billed to the individual applying for assistance.)

Tribal Lifeline provides eligible customers who live on a reservation with basic telephone service for as little as \$1 a month, plus taxes and surcharges.

Link-Up provides eligible customers with a **one-time credit** to help offset the installation charge for a home telephone line. Customers who qualify for Lifeline assistance automatically receive the Link-Up credit if their application for telephone assistance is received within 60 days of their home phone installation date and if they have not previously received a Link-Up credit at the same address.

Who is Eligible?

Eligibility requirements vary from state to state. To learn more about which low income programs allow you to qualify for telephone assistance in your state and how to apply, visit www.qwest.com/TAP or call Qwest at 1 800-244-1111.



INFORMACION IMPORTANTE

Asistencia Telefónica disponible para quienes sean elegibles

El servicio telefónico es esencial para conectar a la gente con su familia, amigos, negocios y servicios de emergencia. Por esta razón Qwest ofrece programas de asistencia que hacen el servicio telefónico más asequible para clientes que sean elegibles.

Lifeline le ofrece un **crédito mensual** a los clientes elegibles para ayudarles a compensar el costo de sus líneas telefónicas residenciales. Restricciones para el servicio gratuito de larga distancia también están disponibles si se solicitan. (El servicio telefónico debe facturarse a la persona que solicita la asistencia).

Tribal Lifeline provee servicio telefónico básico a los clientes elegibles que viven en una reservación, por tan sólo \$1 al mes, más impuestos y recargos.

Link-Up provee a los clientes elegibles un **crédito por una vez** para ayudarles a compensar el cargo por instalación para una línea telefónica residencial. Los clientes que son elegibles para asistencia de Lifeline reciben automáticamente el crédito Link-Up si su solicitud para asistencia telefónica se recibe en un término de 60 días después de la fecha de instalación de su teléfono en casa y si no han recibido antes un crédito Link-Up en la misma dirección.

¿Quiénes son elegibles?

Los requerimientos para ser elegible varían de estado a estado. Para obtener más información sobre cual de los programas de bajos ingresos le permite ser elegible para asistencia telefónica en su estado y como solicitarla, visite en Internet www.qwest.com/TAP o llame a Qwest al 1 800-244-1111.

Qwest Broadcast Buy Authorization

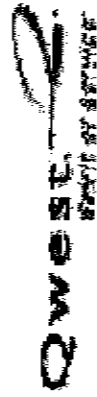
ORIGINAL	2/4/2008
REVISION #	
DATE	

Business Unit: Consumer
 Campaign: TAP (Telephone Assistance Program)
 Product Code: RCM
 Estimate Number: _____
 Medium: Radio
 Buying Target: A18-49
 Schedule Dates: 2/25-3/9
 Market List: See Attached
 Unit Length: :60

Product	RCM	Estimate	Cost
2006 Plan Recommendation		0	36,970
Target Demo			
A18-49			
Q1 Radio		\$	\$
		36,970	Total Net
		43,494	Total Gross

Signature _____ Date _____

Revision Comments:



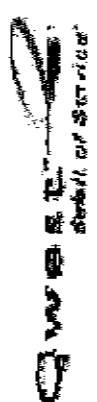
**Qwest
Broadcast Drilldown Q1**

Linked to Page1

Business Unit: Consumer
 Campaign TAP (Telephone Assistance Program)
 Product Code RCM
 Estimate Number 0
 Medium Radio
 Revision # 0
 Date 01/00/00

MARKETS	2/25		3/3		GRP	Budget	GRP	Budget	GRP	Budget	Total GRP	Total Budget
	GRP	Budget	GRP	Budget								
Phoenix	\$	2,728	\$	2,728		\$	5,452				\$	5,452
Denver	\$	2,500	\$	2,500		\$	5,000				\$	5,000
Minneapolis	\$	1,420	\$	1,420		\$	2,838				\$	2,838
Seattle	\$	2,983	\$	2,983		\$	5,975				\$	5,975
Albuquerque	\$	498	\$	498		\$	997				\$	997
Blainock	\$	541	\$	541		\$	1,083				\$	1,083
Colorado Springs	\$	388	\$	388		\$	777				\$	777
Des Moines	\$	389	\$	389		\$	779				\$	779
Missoula	\$	186	\$	186		\$	373				\$	373
Omaha	\$	424	\$	424		\$	849				\$	849
Portland	\$	1,883	\$	1,883		\$	3,765				\$	3,765
Salt Lake City	\$	1,005	\$	1,005		\$	2,012				\$	2,012
Tucson	\$	670	\$	670		\$	1,341				\$	1,341
Billings	\$	148	\$	148		\$	296				\$	296
Bozow	\$	308	\$	308		\$	612				\$	612
Casper	\$	81	\$	81		\$	162				\$	162
Cedar Rapids	\$	722	\$	722		\$	1,443				\$	1,443
Cheyenne	\$	35	\$	35		\$	70				\$	70
Eugene	\$	232	\$	232		\$	464				\$	464
Fargo	\$	185	\$	185		\$	370				\$	370
Great Falls	\$	214	\$	214		\$	428				\$	428
Sioux Falls	\$	547	\$	547		\$	1,094				\$	1,094
Spokane	\$	295	\$	295		\$	590				\$	590
TOTAL	0	18,485	0	18,485	0	36,970	0	36,970	0	36,970	0	36,970

RADIO
 RAYPAK1 MIX
 ROS
 %
 Spot Length 1:10
 :30
 :60
 100%



initiative

Qwest Broadcast Buy Authorization

ORIGINAL	2/4/2008
REVISION #	
DATE	

Business Unit: Consumer
 Campaign: TAP (Telephone Assistance Program)
 Product Code: RCM
 Estimate Number: _____
 Medium: Radio
 Buying Target: A18-49
 Schedule Dates: 6/2-6/15
 Market List: See Attached
 Unit Length: :60

2006 Plan Recommendation
 Target Demo: A18-49
 Product: RCM
 Estimate: 0
 Cost: 38,970

Q2 Radio \$ 36,970 Total Net
 \$ 43,494 Total Gross

Signature _____ Date _____

Revision Comments:

Qwest
 GROUP OF COMPANIES

.....
initiative
 expect more

**Qwest
Broadcast Drilldown Q2**

Linked in Page 1

Business Unit: Consumer
 Campaign TAP (Telephone Assistance Program)
 Product Code RCM
 Estimate Number 0
 Medium Radio
 Revision # 0
 Date 01/09/00

MARKETS	GRP	Budget	GRP	Budget	GRP	Budget	Total GRP	Total Budget
Phoenix	\$ 2,726	\$ 2,726	\$ 2,726	\$ 2,726	\$ 2,726	\$ 2,726	\$ 2,726	\$ 5,452
Denver	\$ 2,500	\$ 2,500	\$ 2,500	\$ 2,500	\$ 2,500	\$ 2,500	\$ 2,500	\$ 5,000
Minneapolis	\$ 1,420	\$ 1,420	\$ 1,420	\$ 1,420	\$ 1,420	\$ 1,420	\$ 1,420	\$ 2,838
Seattle	\$ 2,888	\$ 2,888	\$ 2,888	\$ 2,888	\$ 2,888	\$ 2,888	\$ 2,888	\$ 5,775
Albuquerque	\$ 458	\$ 458	\$ 458	\$ 458	\$ 458	\$ 458	\$ 458	\$ 897
Bismarck	\$ 541	\$ 541	\$ 541	\$ 541	\$ 541	\$ 541	\$ 541	\$ 1,083
Colorado Springs	\$ 368	\$ 368	\$ 368	\$ 368	\$ 368	\$ 368	\$ 368	\$ 777
Des Moines	\$ 389	\$ 389	\$ 389	\$ 389	\$ 389	\$ 389	\$ 389	\$ 779
Missoula	\$ 196	\$ 196	\$ 196	\$ 196	\$ 196	\$ 196	\$ 196	\$ 393
Omaha	\$ 424	\$ 424	\$ 424	\$ 424	\$ 424	\$ 424	\$ 424	\$ 848
Portland	\$ 1,893	\$ 1,893	\$ 1,893	\$ 1,893	\$ 1,893	\$ 1,893	\$ 1,893	\$ 3,985
Salt Lake City	\$ 1,006	\$ 1,006	\$ 1,006	\$ 1,006	\$ 1,006	\$ 1,006	\$ 1,006	\$ 2,012
Tucson	\$ 670	\$ 670	\$ 670	\$ 670	\$ 670	\$ 670	\$ 670	\$ 1,341
Billings	\$ 148	\$ 148	\$ 148	\$ 148	\$ 148	\$ 148	\$ 148	\$ 296
Boise	\$ 306	\$ 306	\$ 306	\$ 306	\$ 306	\$ 306	\$ 306	\$ 612
Gasper	\$ 81	\$ 81	\$ 81	\$ 81	\$ 81	\$ 81	\$ 81	\$ 162
Cedar Rapids	\$ 722	\$ 722	\$ 722	\$ 722	\$ 722	\$ 722	\$ 722	\$ 1,443
Cheyenne	\$ 35	\$ 35	\$ 35	\$ 35	\$ 35	\$ 35	\$ 35	\$ 70
Bugena	\$ 232	\$ 232	\$ 232	\$ 232	\$ 232	\$ 232	\$ 232	\$ 464
Fargo	\$ 165	\$ 165	\$ 165	\$ 165	\$ 165	\$ 165	\$ 165	\$ 330
Graat Falls	\$ 214	\$ 214	\$ 214	\$ 214	\$ 214	\$ 214	\$ 214	\$ 428
Sioux Falls	\$ 547	\$ 547	\$ 547	\$ 547	\$ 547	\$ 547	\$ 547	\$ 1,094
Spokane	\$ 295	\$ 295	\$ 295	\$ 295	\$ 295	\$ 295	\$ 295	\$ 590
TOTAL	0	18,485	0	18,485	0	18,485	0	36,970

RADIO
 DAYPART MIX
 ROS
 Spot Length
 10
 30
 60
 100%

Qwest
 WIRELESS COMMUNICATIONS

initiative

Owest Broadcast Buy Authorization

ORIGINAL	2/4/2008
REVISION #	
DATE	

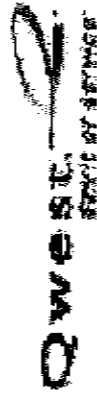
Business Unit: Consumer
 Campaign TAP (Telephone Assistance Program)
 Product Code RCM
 Estimate Number
 Medium Radio
 Buying Target A18-49
 Schedule Dates: 8/11-8/24
 Market List: See Attached
 Unit Length: :60

2006 Plan Recommendation
 Target Demo A18-49
 Product RCM
 Estimate 0 \$
 Cost 36,970

Q3 Radio \$ 36,970 Total Net
 \$ 43,494 Total Gross

Signature _____ Date _____

Revision Comments:



**Qwest
Broadcast Drilldown Q3**

Linked to Page 1

Business Unit: Consumer
 Campaign TAP (Telephone Assistance Program)
 Product Code RCM
 Estimate Number 0
 Medium Radio
 Revision # 0
 Date 01/04/00

MARKETS	B/11	Budget	GRP	B/18	Budget	GRP	Budget	GRP	Total GRP	Total Budget
Phoenix	\$	2,728		\$	2,726		\$		\$	2,726
Denver	\$	2,500		\$	2,500		\$		\$	5,000
Minneapolis	\$	1,420		\$	1,420		\$		\$	2,839
Seattle	\$	2,988		\$	2,988		\$		\$	5,975
Albuquerque	\$	458		\$	458		\$		\$	897
Bismarck	\$	541		\$	541		\$		\$	1,083
Colorado Springs	\$	389		\$	389		\$		\$	777
Des Moines	\$	389		\$	389		\$		\$	778
Missoula	\$	198		\$	198		\$		\$	393
Omaha	\$	424		\$	424		\$		\$	848
Portland	\$	1,993		\$	1,993		\$		\$	3,985
Salt Lake City	\$	1,008		\$	1,008		\$		\$	2,012
Tucson	\$	670		\$	670		\$		\$	1,341
Billings	\$	148		\$	148		\$		\$	296
Boise	\$	306		\$	306		\$		\$	612
Casper	\$	81		\$	81		\$		\$	162
Gardner Rapids	\$	722		\$	722		\$		\$	1,443
Cheyenne	\$	35		\$	35		\$		\$	70
Eugene	\$	232		\$	232		\$		\$	464
Fargo	\$	165		\$	165		\$		\$	330
Great Falls	\$	214		\$	214		\$		\$	428
Sioux Falls	\$	547		\$	547		\$		\$	1,094
Spokane	\$	295		\$	295		\$		\$	590
TOTAL	0	18,743	0	0	18,485	0	0	0	0	36,978

RADIO DAYPART MIX % Beat Lengths 110 280 360 100%

QWEST
 STATE OF MONTANA

initiative

Report Name

Qwest Broadcast Buy Authorization

ORIGINAL	2/4/2008
REVISION #	
DATE	

Business Unit: Consumer
 Campaign: TAP (Telephone Assistance Program)
 Product Code: RCM
 Estimate Number: _____
 Medium: Radio
 Buying Target: A18-49
 Schedule Dates: 10/6-10/19
 Market List: See Attached
 Unit Length: :60

2006 Plan Recommendation
 Target Demo: A18-49
 Product: RCM
 Estimate: 0
 Cost: 17,703

CM Radio \$ 17,703 Total Net
 \$ 20,828 Total Gross

Signature _____ Date _____

Revision Comments:

QWEST
 COMMUNICATIONS

.....
initiative
 expect more

**Qwest
Broadcast Drilldown Q4**

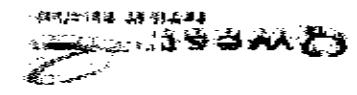
Unaudited Page 1

Business Unit: Consumer
 Campaign: TAP (Telephone Assistance Program)
 Product Code: RCM
 Estimate Number: 0
 Medium: Radio
 Revision #: 0
 Date: 01/00/00

MARKETS	10/06		10/13		GRP	Budget	GRP	Budget	Total GRP	Total Budget
	GRP	Budget	GRP	Budget						
Albuquerque	\$	498	\$	498					\$	997
Bismarck	\$	541	\$	541					\$	1,083
Colorado Springs	\$	388	\$	388					\$	777
Des Moines	\$	389	\$	389					\$	779
Missoula	\$	196	\$	196					\$	393
Omaha	\$	424	\$	424					\$	849
Portland	\$	1,953	\$	1,953					\$	3,905
Salt Lake City	\$	1,008	\$	1,008					\$	2,017
Tucson	\$	870	\$	870					\$	1,741
Billings	\$	148	\$	148					\$	296
Bolton	\$	306	\$	306					\$	612
Casper	\$	81	\$	81					\$	162
Cedar Rapids	\$	722	\$	722					\$	1,443
Cheyenne	\$	35	\$	35					\$	70
Eugene	\$	232	\$	232					\$	464
Fargo	\$	165	\$	165					\$	330
Great Falls	\$	214	\$	214					\$	428
Sioux Falls	\$	547	\$	547					\$	1,094
Spokane	\$	295	\$	295					\$	590
TOTAL	0	8,852	0	8,852	0	0	0	0	0	17,703

RADIO
 DAYPART MIX
 %
 Spot Length
 1:10
 3:20
 4:00
 100%





initiative

Traffic Information
Agency issuing materials and
Traffic Instructions

Agency Note at MFA will send traffic instructions

Day of the Week Show

\$36,970 Q1
\$36,970 Q2
\$36,970 Q3
\$17,703 Q4
\$128,614 Year Total

Programming Preferences:

ROS, achieve as many spots as possible
Buy to Budget
Dollars may shift between markets
Total MBA Spend:

Target Profile
Target and
Demographics
Psychographics

A18-49

Reason For Revision:

Reason For Issuance

FCC requires that Qwest advertise discounted phone service to low income individuals

Qwest
Broadcast
Buying Guidelines

Business Unit: Consumer
Campaign TAP (Telephone Assistance Program)
Product Code RCM
Estimate Number 6
Medium Radio
Revision # 0
Date 10/19/00

Phone service can be affordable for everyone.



Some services may require a telephone or a computer.
Service not available in all areas. Restrictions apply. Contact Qwest for details.

1 888-353-4816

¿Español? 1 800-558-9999

Services not available in all areas. Restrictions apply. Contact Qwest for details.
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Consumer Tips

Manage your account online. Qwest.com puts you in charge with safe, secure, 24-hour access to your Qwest accounts.

Paying your Bill

Your entire payment should be made payable to Qwest, even though your bill may include charges from several different companies. If you live in an outlying area, your monthly bill may also include a mileage charge.

Payments should be received by the due date listed on your bill. The due date on your bill applies to current charges. There is no implied extension on any previous agreement or notice regarding payment of past due charges.

Customers who are unable to pay in full may call Qwest and direct us to pay specific amounts toward specific services. Otherwise, partial payments received will automatically be prorated by Qwest based on the ratio of the amount due each company to the total amount due, unless otherwise required by law, tariff or commission order.

Save time, checks and postage each month when you pay your Qwest bill with one of these convenient and secure options:

- **Pay your bill and manage your account online.** Go to qwest.com and log in under the MyAccount tab. You can also order services, report a problem, check wireless minutes usage and more.
- **Pay by credit card or electronic funds transfer.** Call the number below to use our automated Pay-by-Phone system — 24 hours a day, 7 days a week.
- **Pay your bill in person.** Visit a convenient Qwest Solutions Center. Go to qwest.com/stores/index.html to find a location near you.
- **Automatic deduction.** Sign up for AutoPay to have your bill automatically deducted from your bank account or from your credit card each month. It's the best way to make sure your bill is always paid on time! Call 1 800 244-1111 for an application today.
- **Qwest® Paperless Billing.** No more stacks of paper to manage! We'll e-mail you each month when your bill is ready to view and pay. Sign up at qwest.com/billpay, where you can choose from various payment options. All transactions are processed on Qwest's secure server.

Qwest Privacy Statement

Qwest collects and generates information in the course of doing business with each of its customers. Qwest offers you choices regarding release of that information to third parties, and the use of that information for the purpose of marketing activities. For more information, contact your Qwest service representative or visit qwest.com.

Credit & Refunds

If you are without phone service for 24 hours or more because of Qwest's line or equipment problems and have reported the problem to our repair service number, you will receive credit for the outage period. It will be applied to your monthly local service charge.

If you dial a wrong number, receive poor transmission or are cut off while making a long distance call with Qwest, you can get credit by dialing the *0* operator and asking for a refund. If you've used another long distance company for that call, you must call that company.

If you are billed for calls you didn't make, call the number at the top of the individual page of the Qwest bill where that call appears. It's against the law to use another person's number or telephone credit card to charge calls without permission. Penalties include imprisonment and/or fines.

Telephone Assistance Programs Available in all states

Qwest offers assistance programs to make telephone service more affordable for low-income customers.

Lifeline provides eligible customers with a monthly credit to help offset the cost of their home phone line. Free Long Distance Restriction is also available upon request.

Tribal Lifeline provides eligible customers who live on a reservation with basic phone service for as little as \$1 a month, plus taxes and surcharges. Free Long Distance Restriction is also available upon request.

Link-Up provides eligible customers with a one-time credit to help offset the installation charge for a home telephone line.

Eligibility requirements vary from state to state.

To learn more about which low income programs qualify customers for telephone assistance in your state and how to apply, visit www.qwest.com/TAP or call Qwest at 1 800-244-1111.



For customer assistance, call or visit us online at qwest.com

Residential Customers:	Business Customers:	Para servicio en español:
1 800 244-1111	1 800 603-6000	1 800 564-1121

QWEST DISABILITIES SOLUTIONS

Qwest delivers to blind, hearing-impaired and vision-impaired customers.

No Charge for Directory Assistance and Operator Handling
Qwest customers who are blind or vision- or mobility-impaired — and who cannot use a directory — are eligible for exemption from Directory Assistance charges on their residential and business lines.

A Bill You Can Use

We provide your bill in a variety of formats to meet your specific needs:

- Braille
- Large font
- Audio tape
- E-mail (compatible with screen readers)

Contact the Qwest Center for Customers with Disabilities to arrange to receive your bill in your preferred format.

Telephone Equipment

Qwest offers a 2.4GHz Voice Announce Cordless Multi-Handset Phone System. Includes handset speakerphone. Additional 2.4GHz Voice Announce Cordless Handsets are available for use with base system at an additional charge.

With Wireless service, Voice Mail service and more, Qwest* keeps your needs in mind.

- **Qwest Voice Mail Compatibility with Teletypewriter (TTY)***
One Voice mailbox for all the users of one phone line
- **Reduced Long-Distance Charges with TTY Use**
Keep connected at reduced rates
- **TTY Directory Listing for Qwest Customers**
No additional charge
- **Wireless Handsets and Accessories**
Makes wireless work for you
- **New Number Referral**
Works with your TTY to inform callers of your new number
- **Bill Format Options**
A format to fit your needs, including Braille
- **Directory Assistance Exemption**
For residential and individual business lines
- **And More!**
 - Telecommunications Relay Service (TRS)
 - Telephone Equipment

*A Teletypewriter (TTY) or telecommunications device for the deaf (TDD) allows a person to plug a regular telephone into a small keyboard that has a visual terminal. When one TTY user calls another, they can communicate by typing what they want to say to one another. Users can choose to print out the message or read it on a screen.

Telephone Assistance Programs

Qwest supports the following Telephone Assistance Programs designed to reduce the cost of telephone service for qualifying low-income customers who currently receive government assistance from programs such as Food Stamps and Medicaid.

Lifeline Service reduces the monthly cost of your residential phone line. The amount of the credit will vary depending on your state.

Tribal Lifeline Service reduces the cost of a residential phone line to as little as \$1 per month (plus applicable taxes and surcharges) for qualifying customers who live on Tribal Lands. For both of these programs, the telephone service must be provided at your primary residence, and the name on the phone bill must match the name of the person who is eligible for the program.

Link Up Assistance reduces the cost of installing your main phone line by 50% and provides a deferred payment schedule for additional installation charges. Link Up benefits are only available on one phone line per household, and Link Up credits cannot be applied towards the cost of jacks and wiring.

To learn more about Telephone Assistance Programs and eligibility in your state, contact the Center for Customers with Disabilities or visit www.lifelinesupport.org.

Qwest Disabilities Solutions

This brochure is available in alternate formats (braille, large font, e-mail and audiocassette). Please contact Qwest to request your preferred format.

Contact a disabilities consultant at the Qwest Center for Customers with Disabilities today.

Let's Talk Connection

1 800-223-3131 (Voice/TTY)

8:00am-5:30pm Mountain Time, Monday-Friday

qwest.com

Visit any Qwest store

**Convenience.
Communication.
Connection.**

Disabilities Solutions from Qwest



Qwest
Spirit of Service

Some services not available in all areas. Additional fees apply, however, nothing customers may be exempt from certain charges. Additional equipment required depending on services selected and may incur additional charge. Please contact Qwest for complete details. All trademarks are owned by Qwest.

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Qwest delivers to deaf and hard-of-hearing customers.

Qwest makes it easy.

QWEST DISABILITIES SOLUTIONS ARE BUILT TO BOOST YOUR CONNECTIONS WITH FRIENDS, FAMILY, BUSINESS ASSOCIATES AND THE REST OF YOUR WORLD.



The Convenience of One Voice Mailbox

Now hearing, deaf and hard-of-hearing members of a household can retrieve all their messages from one voice mailbox. Hearing members will experience the same great Qwest Voice Mail Service they've enjoyed in the past. Teletypewriter (TTY) users can retrieve their voice messages from any touch-tone TTY. For detailed instructions, visit www.qwest.com/saasidential/disabled/voicemailpage_tty.html or call the Qwest Center for Customers with Disabilities.

Reduced Long-Distance Charges With Teletypewriter Use

As a Qwest customer who relies on a Teletypewriter (TTY), you may qualify for a reduced charge on your long-distance communications. To get more information or to learn if you qualify, contact a disabilities consultant at the Qwest Center for Customers with Disabilities.

Directory Listing at No Additional Charge

Let callers know how to contact you. List your Teletypewriter (TTY), Telecommunications Device for the Deaf (TDD) or Telecommunications Relay Service information at no additional charge. Choose one of these phrases for your directory listing:

- TTY only
- TDD only
- TTY and Voice
- TDD and Voice
- TTY Only-Voice callers use Telecommunications Relay Service
- TDD Only-Voice callers use Telecommunications Relay Service

Voice callers using Telecommunications Relay Service: Please call the Center for Customers with Disabilities to choose your phrase and add it to your directory listing.

Hearing Aid Compatible Wireless Phones

Qwest offers you wireless handsets that meet the new FCC Hearing Aid Compatibility requirements for radio frequency interference.

We also offer the T-Loop Coil accessory for Qwest Wireless® service customers with hearing aids or cochlear implants. For more information, ask Qwest Retail Personnel.

Let Callers Know Your New Number

New number referral intercept is an optional Teletypewriter (TTY)-compatible service that assures other TTY users calling your old, disconnected number will receive your new number message in Beepdot tones.

Telecommunications Relay Services

Qwest® connects you with the public Telecommunications Relay Service (TRS), which means you can communicate with everyone. Telecommunications Relay Service is a free communications service that connects individuals who are deaf, hard-of-hearing or have speech disabilities with others using standard telephones equipment or telephone equipment designed for individuals with disabilities. To use the Relay Service, dial the toll-free numbers listed in your directory, or simply dial 7-1-1. A specially trained Communications Assistant (CA) will answer your call and relay the telephone conversation between you and the party you are calling. All call information and conversations are confidential. Either party can call the Telecommunications Relay Service provider to set up the call. Relay Service is available 24 hours a day, 365 days a year. There are no restrictions on the number or length of calls you can make. Long-distance calls placed for you can be billed collect, charged to a pre-paid calling card or charged through third-party billing.

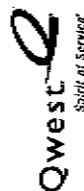
Making a call is simple:

- Dial 711 or the TRS toll-free number listed in your telephone directory
- You'll be connected with a communications assistant (they're trained to help your conversation flow easily and accurately)
- Give the communications assistant the number you would like to call
- The agent will stay on the line
- All calls are confidential

TRS providers offer Captioned Telephone and Hearing-Carry-Over (HCO), for people with hearing loss to receive word-for-word captions of the conversation while listening to the voice of the other party; Spanish Relay, for Spanish speaking hearing- or speech-disabled individuals; Speech-to-Speech (STS), for individuals with speech difficulties to converse with the help of a specially trained CA; Text Telephone (TTY) relay; Computer (ASCH) relay; and Voice-Carry-Over (VCO), for people who have difficulty hearing on the phone to voice their conversations directly to the hearing person and receive the other party's conversation as text.

Video Relay Service provides American Sign Language users with the ability to communicate via video conferencing using their native language. For more information, visit the Sprint VRS Web site: www.sprintvrs.com.

Let's Talk Connection 1 800-223-3131 (Voice/TTY) qwest.com Visit any Qwest store



TELEPHONE ASSISTANCE PROGRAMS AVAILABLE TO LOW-INCOME HOUSEHOLDS

Qwest® recognizes how important telephone service is to connect people with family, friends, businesses and emergency services. That's why Qwest® offers assistance programs that make telephone service more affordable for eligible customers.

LIFELINE provides eligible customers with a **monthly credit** to help offset the cost of their home telephone line. Free Long Distance Restriction is also available, at the customer's request. (Telephone service must be billed to the individual applying for assistance.)

TRIBAL LIFELINE provides eligible customers who live on a reservation with basic telephone service for as little as \$1 a month, plus taxes and surcharges. Free Long Distance Restriction is also available, at the customer's request.

LINK-UP provides eligible customers with a **one-time credit** equal to 50% of the installation charges for a home telephone line. Customers who qualify for Lifeline assistance automatically receive the Link-Up credit if their application for telephone assistance is received within 60 days of their home phone installation date and if they have not previously received a Link-Up credit at the same address.

WHO IS ELIGIBLE?

While eligibility requirements vary from state to state, customers are generally eligible for telephone assistance if they participate in low-income programs such as Medicaid, Food Stamps, Public Housing Assistance or Low-Income Home Energy Assistance. In some states, individuals will also qualify if their household income is at or below 135% of the federal poverty guidelines.

To learn more about the eligibility requirements in your state and how to apply for telephone assistance, visit www.qwest.com/TAP or call Qwest at 1 800-244-1111.

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1 800-244-1111 for customer assistance
qwest.com/TAP



Phone Service can be affordable for everyone.

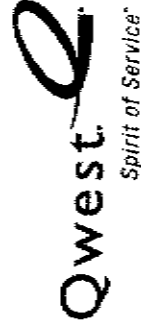
If you live on a reservation, you may qualify for a special program that will give you basic, in-home telephone service for as low as \$1.00 a month plus applicable taxes and surcharges.

Apply today for Tribal Lifeline.



Let's Talk Support.
1 888-353-4816

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1/19/07 10:00:44 AM

McClain Finlon	Ad# QLMMISC0047	Advertiser Qwest	Insert Date
303 436 9400	Pub Native Voice	<input checked="" type="checkbox"/> MC <input type="checkbox"/> B/W <input type="checkbox"/> Bleed	Trim Live 5.7" x 5"

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If you live on a reservation, you could qualify for telephone service as low as \$1 a month!



Qwest offers a special program that can help you keep connected with loved ones, friends and help in an emergency.



Mall completed form and supporting documentation to: Qwest, PO Box 2738, Omaha, NE 68103-2738

Date _____ Your Signature _____

I agree to notify Qwest when I no longer participate in any of the above qualifying public assistance programs or when there has been a change in the size or income level of my household. I certify under penalty of perjury the above information is true and that I am not receiving Lifetime credits of any kind on any other telephone or wireless telephone account. I have read the information on this application and understand I must meet the above qualifications to receive Tribal Lifeline and/or Tribal Link-Up on my primary residential line.

Household Income (at or below)	Size of Household Unit	Household Income (at or below)	Size of Household Unit
<input type="checkbox"/> \$14,040	1	<input type="checkbox"/> \$18,900	2
<input type="checkbox"/> \$23,760	3	<input type="checkbox"/> \$28,620	4
<input type="checkbox"/> \$33,480	5	<input type="checkbox"/> \$43,200	7
		<input type="checkbox"/> \$49,060	8
		<input type="checkbox"/> \$58,940	6

For each additional person, add \$1,860.

Please check the box below which applies to your household and attach the supporting documentation described on the previous page:

If you do not currently participate in any of the low-income programs above, you may qualify for telephone assistance based on the size and income level of your household. (Household refers to the number of people who occupy your housing unit as their place of residence.)

SECTION 1: Please check the boxes for any low-income programs you participate in. Check all that apply.

SECTION 2: If you do not currently participate in any of the low-income programs above, you may qualify for telephone assistance based on the size and income level of your household. (Household refers to the number of people who occupy your housing unit as their place of residence.)

Please check the box below which applies to your household and attach the supporting documentation described on the previous page:

<input type="checkbox"/> Food Stamps	<input type="checkbox"/> BIA/General Assistance Programs	<input type="checkbox"/> Other qualifying income programs in your state (call Qwest at 1 800-244-1111 to inquire about these programs)
<input type="checkbox"/> Medicaid	<input type="checkbox"/> Tribal Administered Programs	
<input type="checkbox"/> Supplemental Security Income (SSI)	<input type="checkbox"/> Tribal Administered Temporary Assistance for Needy Families	
<input type="checkbox"/> Federal Public Housing Assistance (Section 8)	<input type="checkbox"/> Head Start	
<input type="checkbox"/> Low Income Home Energy Assistance Program	<input type="checkbox"/> Meeting Income Test	
<input type="checkbox"/> National School Lunch Program		



Please fill out Section 1 -or- Section 2. (Do NOT fill out both sections)

Name (Please Print) _____ (First) _____ (Middle) _____ (Last) _____

Address: _____ (Street) _____ (City) _____ (State) _____ (Zip)

Home Telephone Number: _____ (The name of the person applying for Telephone Assistance must appear on the telephone account.)

I currently reside on: _____ Name of Tribal Land Reservation or Puctho

Now, if you qualify, telephone service can be much more affordable.

The telephone can be your link with friends, children, parents and grandparents; it can even be a life-saving link in an emergency. If you live on a reservation, you may qualify for telephone service for as little as \$1 a month. And if you don't currently have telephone service, you may qualify for a reduced new service connection charge, too.

Tribal Lifeline

Low-cost connections for low-income persons living on reservations.

Tribal Lifeline provides eligible customers who live on a reservation basic in-home local telephone service for as little as \$1 a month, plus applicable taxes and surcharges. Free Long Distance Restriction is also available at the customer's request. Optional calling features such as Call Waiting, Caller ID, Voice Mail and others are available at the full retail rate.

Tribal Link-Up

Reduced new telephone service connection charges. If you don't have telephone service currently, the Tribal Link-Up program will pay one-half of the cost to install your main phone line, up to \$30. You may receive an additional \$70 credit to help offset special construction charges associated with your installation.

- If your tribal lifeline application is received within 60 days following installation of your phone service
- If you have not received a Tribal Link-Up credit at this same address

Who is eligible?

Applicants qualify for Tribal Lifeline if they live on a reservation and participate in at least one of the following public assistance programs:

- Food Stamps
- Medicaid
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (Section 8)
- Low Income Home Energy Assistance Program
- BIA/General Assistance Program
- Tribally Administered Temporary Assistance for Needy Families
- Head Start (meeting income test)
- National School Lunch Program
- Household income at or below 135% of the Federal Poverty Guidelines
- Other qualifying low-income programs in your state (call Qwest™ at 1 800-244-1111 to inquire about these programs)

Customers applying for Lifeline based on the size and income level of their household must provide a copy of one of the following:

- Last year's federal, state or tribal income tax return
- Current income statement or paycheck stubs for three consecutive months
- Social Security statements of benefits
- Veteran's Administration statement of benefits
- Retirement or pension statement of benefits

- Unemployment or Worker's Compensation statement of benefits
- Letter of participation in federal or BIA general assistance
- Divorce decree
- Child support documentation
- Bank statements are not accepted.

Other Telephone Assistance Plans:

If you are not currently living on a reservation, you may be eligible for a similar Telephone Assistance Program in your state. Call Qwest at 1 800-244-1111 for more information.

How Do I Apply?

To apply for Tribal Lifeline and/or Tribal Link-Up, simply fill out the attached application form and mail it to:

Qwest
PO Box 2738
Omaha, NE 68103-2738

If you do not currently have phone service with Qwest, please call Customer Service at 1 800-223-3191 to place an order for service BEFORE sending in your completed application. (Not available in all areas; long distance not included.)

