

DOCKET NO. UM 1426

**Required Cover Sheet for Submission of
2009 Annual ETC Recertification Reports**

Filing Deadline: Wednesday, July 15, 2009

Name of Eligible Telecommunications Carrier: North-State Telephone Co.

Filing date: July 10th, 2009

Is this: Original submission? X

OR

Revised submission? _____ If revised, please identify which reports
are being revised _____

Person to contact for questions:

Name: Delinda Kluser

Phone number: 541-932-4411

E-mail address: dkluser@ortelco.net

Filing instructions: Please file reports under Docket No. UM 1426. File reports electronically via the PUC Filing Center; see the PUC website for instructions. Also send one original and 2 hard copies to the PUC Filing Center. If selected portions of reports, e.g., network improvement plans, are to receive confidential treatment, those portions should not be filed electronically. Hard copies of confidential material should be filed in accordance with confidential designation requirements described in OAR 860-011-0080. Regular delivery methods may be used to send all hard copy documents; overnight or express delivery is not necessary. *Please do not send copies of advertising that does not specifically contain advertising for Basic Service or Low Income Programs.* Send documents to the Filing Center using one of the two following addresses, depending on the delivery carrier used:

For US mail: Public Utility Commission of Oregon
Attn: Filing Center
PO Box 2148
Salem, OR 97308-2148

For other carriers: Public Utility Commission of Oregon
Attn: Filing Center
550 Capitol St. NE #215
Salem, OR 97308-2148

If you have any questions on these reports, please call Kay Marinos at 503-378-6730, or Celeste Hari at 503-378-6628.

DOCKET NO. UM 1426

2009 Annual Recertification Reports for ETCs in Oregon

Docket No. UM 1426

Report Formats to Satisfy Requirements of Order No. 06-292 for 2009

Report #1 Supported Services Offerings

- 1.1. Basic Local Usage Service Offerings – **All ETCs**
- 1.2. Comparable Local Usage Plan – **CETCs only**
- 1.3. Supported Services Not Provided – **CETCs only**
- 1.4. Equal Access Acknowledgement – **CETCs only**

Report #2 Unfulfilled Service Requests

- 2.1. Unfulfilled Service Requests/Held Orders – **All ETCs**
- 2.2. Service Request Processing – **CETCs only**

Report #3 Evidence of Advertising for Basic Supported Services - **All ETCs**

Report #4 Low-income Services – **All ETCs**

- 4.1. Number of Lifeline Customers
- 4.2. Advertising of Low-income Program Service Offerings

Report #5 Outage Report – **All ETCs**

Report #6 Trouble Report – **All ETCs**

Report #7 Network Improvement Plan – **CETCs only**

Report #8 Special Commitments/Requirements – **CETCs only**

Report #9 Certifications – **All ETCs**

- 9.1. IAS or ICLS Certification Copy – **All ETCs Receiving IAS or ICLS**
- 9.2. Certification of Use of Universal Service Funds – **All ETCs Receiving Traditional High-Cost Support (HCL, LSS)**
- 9.3. Certification of Emergency Functionality and Compliance with Service Quality/Consumer Protection Measures – **All ETCs**

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Report #1 – Supported Services Offerings

1.1. Basic Local Usage Service Offerings – All ETCs

Choose either A. or B. below, as applicable:

- A. ☒ Basic local usage service offerings are filed under tariff with the Oregon PUC. The specific tariff references (with *company name*, *tariff number*, *section and page numbers*) for the basic local usage offerings and corresponding rates are:
1. residence: North-State Telephone Co. Section III 8th Revised Sheet 302
 2. business: North-State Telephone Co. Section III 6th Revised Sheet 300
- B. ☐ Basic local usage service offerings are **not** filed under tariff with the Oregon PUC. Submit the following information for each basic service offering that includes local usage allowances (unlimited or limited): 1) plan's name, 2) advertised public description, 3) number of local minutes included, 4) calling area included, and 5) rates and charges. Include basic offerings for both residence and business services.

1.2. Comparable Local Usage Plan – CETCs only

The carrier certifies that it offers at least one basic local usage plan that is comparable to those offered by the ILECs in its designated service area: yes _____ no _____

Identify which of the plans in 1.1.B above are "comparable" to the ILEC local usage offerings, and explain the basis for the comparability. _____

1.3. Supported Services Not Provided – CETCs only

Identify any supported services that were not available at designation, but were to be provided as a condition of ETC designation (e.g., toll restriction for qualifying low-income consumers, E911): _____

Are these services provided currently? yes _____ no _____

If no, explain why not: _____

1.4. Equal Access Acknowledgement – CETCs only

The carrier acknowledges that it may be required to provide equal access if it is the only remaining ETC in an area: yes _____ no _____

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The carrier acknowledges that it may be required to provide equal access if it is the only remaining ETC in an area: yes _____ no _____

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Report #2 – Unfulfilled Service Requests

2.1. Unfulfilled Service Requests/Held Orders – All ETCs

Choose either A. or B. below, as applicable:

- A. ☐ Service quality reports for “primary held orders over 30 days” were filed with the Oregon PUC for calendar year 2008. No additional submission is required for recertification purposes.
- B. ☒ Service quality reports for “primary held orders over 30 days” were **not** filed with the Oregon PUC for calendar year 2008. In this case, choose **one** of the following alternatives for reporting:
1. ☒ The number of customer requests for supported services that were not fulfilled during calendar year 2008: 0 .
If greater than zero, include an attachment noting for each such request, the location (address) of the request and a description of attempts to provide service.
 2. ☐ The number of “primary held orders over 30 days” (as defined in Section 860-034-0390 of the Oregon Commission rules) for calendar year 2008: .
If greater than zero, include attachment noting for each such held order, the reason the order was held and the original commitment date.

2.2. Service Request Processing - CETCs only

Submit a description of how the carrier ensures that every request for service that cannot be immediately fulfilled is recorded and processed under the 6-step process set forth in 47 CFR Section 54.202(a)(1)(i).

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Report #3 – Evidence of Advertising for Basic Supported Services (excluding low-income/lifeline) – All ETCs

Describe how basic supported services were advertised during calendar year 2008 throughout the designated service area. List the types of media used, advertising frequencies and geographic coverage. Attach examples of actual advertisements, noting dates, specific distribution methods, and target geographical populations, sufficient to demonstrate that basic supported services and rates were advertised **throughout** the designated service area in 2008.

Basic supported services are advertised either through newspaper advertising, radio advertising, directory advertising, flyers, posters and website links. Newspaper advertising is targeted at the entire county which advertises local rates and the lifeline and link-up programs. These ads are published quarterly in The Dalles Chronicle.

Radio advertising is also targeted at the entire county. Radio ads promote a variety of services offered by North-State Telephone Co. throughout each month.

Directories are mailed to all postal customers throughout the county in July of each year. Additional copies are made available at our local business office. Our directory lists all rates applicable to local services and custom calling features. OTAP and Lifeline services are also described in the directory.

A link is provided on our website, ortelco.net, which directs the public to the USAC website. This link provides additional information on the Lifeline program. Our website also contains many different types of customer information regarding services offered by North-State Telephone Co.

A poster is displayed in our business office which advertises the Lifeline Program. A similar handout is also available at our offices for distribution to the public.

Each month North-State Telephone Co. also includes information regarding EAS as a billing insert which informs customers of the options available to them for this particular service.

Many flyers and brochures are available in our local office which advertises the many services offered by North-State Telephone Co. These handouts are available to customers each time they come into our business office or can be mailed upon request.

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Report #4 – Low-income Services – All ETCs

4.1. Number of Lifeline Customers – All ETCs

The total number of customers receiving Lifeline discounts during the month of December 2008 in the designated service area: 8.

CETCs only - also list counts by ILEC service area as follows:

<u>ILEC Svc Area</u>	<u>No. of Lifeline customers</u>
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

4.2. Advertising of Low-Income Program Service Offerings – All ETCs

Submit copies of all advertisements (for all media) for Lifeline, LinkUp, and OTAP service offerings that were run during calendar year 2008, noting media (newspaper name, radio station, bill inserts, internet postings, etc.), run/distribution dates, and geographic coverage area.

Report #3 details all advertising of the many services offered by North-State Telephone Co. including the Low-income programs mentioned above.

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Report #5 – Outage Report – All ETCs

Choose either A. or B. below, as applicable:

A. X Carrier was required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers) to the Oregon PUC during year 2008. No additional submission is required for recertification purposes.

B. Carrier was *not* required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers) to the Oregon PUC during year 2008. Select #1 (wireline carriers) or #2 (wireless carriers) below.

1. The number of service outages, as defined in Oregon PUC rules, that occurred during calendar year 2008 was .

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

2. The number of service outages, as defined in FCC rules at 47 CFR Section 54.209(a)(2), that occurred during calendar year 2008 was .

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

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Report #6 – Trouble Report – All ETCs

Choose either A. or B. below, as appropriate:

A. ____ Trouble reports were filed with the Oregon PUC for calendar year 2008 per Oregon PUC service quality rules. No additional submission is required for recertification purposes.

B. X Trouble reports were **not** filed with the Oregon PUC during calendar year 2008. In this case, choose **one** of the following alternatives for reporting:

1. ____ The average monthly number of customer trouble reports received per 100 wireless handsets for supported services during calendar year 2008, for each company switch.

<u>Trouble Type</u>	<u>Switch A (location)</u>	<u>Switch B (location)</u>
No service	_____	_____
Network busy	_____	_____
Interruption of service	_____	_____
Poor reception	_____	_____

2. X The average monthly number of customer trouble reports, as defined in Section 860-034-0390 (5) of the Oregon PUC rules, per 100 access lines, received during calendar year 2008: Less than 1 per month, per 100 working access lines.

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Report #7 – Network Improvement Plan – CETCs Only

Per Docket No. UM 1217, Order No. 06-292, competitive ETCs (CETCs) must file network improvement plans annually for recertification purposes. Appendix A of the order details the information that must be included in such plans. Only CETCs must file these plans for annual recertification purposes; ILECs are not required to file such plans. CETCs that receive *only* low-income program support (no high-cost or access-related support) do not have to file network improvement plans. CETCs are strongly encouraged to use the template in the attached Excel worksheets for their network improvement plans. This template incorporates all the items of information required by the order.

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Report #8 – Special Commitments/Requirements – CETCs only

Did the Oregon PUC impose any special commitments or requirements at initial designation or during the previous annual recertification process? yes ____ no ____.

If yes, identify the commitments or requirements and explain if, and how, they have been met.

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Report #9 – Certifications - All ETCs

9.1. IAS or ICLS Certification Copy – All ETCs Receiving IAS and/or ICLS

All ETCs receiving interstate access-related support (IAS or ICLS) must submit a copy of the certification for the use of IAS or ICLS support that was sent to USAC and the FCC in June 2009.

9.2. Certification of Use of Universal Service Funds – All ETCs receiving HCL and/or LSS (Rural ILECs and CETCs Designated in Rural ILEC Areas)

To continue receiving traditional high cost support (HCL, LSS), ETCs must submit a notarized affidavit signed by a responsible company official certifying that the carrier will use the high cost support funds only for the intended purposes. Use of the sample affidavit form displayed on the following page is recommended.

9.3. Certification of Emergency Functionality and Compliance with Service Quality and Consumer Protection Measures – All ETCs

Each ETC must submit a notarized affidavit signed by a responsible company official certifying that the carrier: 1) is able to remain functional in an emergency, and 2) is complying with all service quality and consumer protection measures in either the applicable Oregon Commission rules (for wireline carriers), the CTIA Consumer Code (for wireless carriers), or some other specific set of standards. All ETCs must submit this affidavit. A copy of an acceptable affidavit form follows the affidavit for high cost support.

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AFFIDAVIT CERTIFYING USE OF UNIVERSAL SERVICE FUNDS

I, Delinda Kluser, being of lawful age and duly sworn, on my oath, state that I am the Vice President, Manager [an officer] of North State Telephone Co. ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

Pursuant to the rules of the Federal Communications Commission, 47 C.F.R. § 54.314, there must be annual certification that funds received under the federal Universal Service Fund programs will be used only for the provision, maintenance and upgrading of facilities and services for which the support is intended. The Company hereby certifies to the Public Utility Commission of Oregon that pursuant to 47 C.F.R. § 54.7, and for purposes of the certification required under 47 C.F.R. § 54.314, the company will use all federal high-cost support provided to it only for the provision, maintenance and upgrading of facilities and services for which the support is intended, consistent with the principles of universal service set forth in 47 U.S.C. 254. This includes, but is not limited to, trying to meet the goal of the provision of services that are properly supported by the high-cost funds at rates that are reasonably comparable to rates charged for similar services in urban areas.

DATED this 10th day of July, 2009.

North State Telephone Co. (Company)

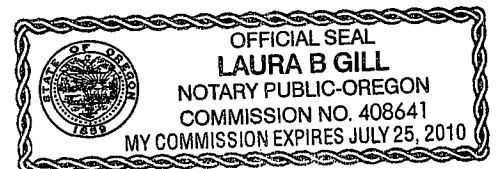
By: Delinda Kluser (Name)

Its: Vice President, Manager (Title)

SUBSCRIBED AND SWORN to before me this 10th day of July, 2009.

Laura B Gill
Notary public in and for the State of Oregon

My Commission Expires:



DOCKET NO. UM 1426

AFFIDAVIT CERTIFYING EMERGENCY FUNCTIONALITY AND COMPLIANCE
WITH SERVICE QUALITY AND CONSUMER PROTECTION MEASURES

I, Delinda Kluser, being of lawful age and duly sworn, on my oath, state that I am the Vice President, Manager [an officer] of North State Telephone Co. ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

The Company hereby certifies to the Public Utility Commission of Oregon, pursuant to the requirements of Commission Order No. 06-292, that it:

- 1) is able to remain functional in emergencies, and,
- 2) complies with service quality and consumer protection measures in

(check one):

☒ applicable Oregon Commission rules, or
☐ the CTIA Consumer Code for Wireless Carriers, or
☐ other (describe and explain conformance with requirements of
Order No. 06-292): _____

DATED this 10th day of July, 2009.

North State Telephone Co. (Company)

By: Delinda Kluser (Name)

Its: Vice President, Manager (Title)

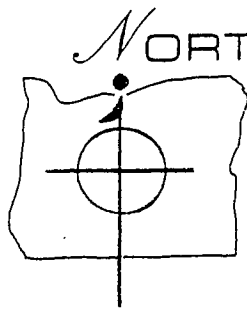
SUBSCRIBED AND SWORN to before me this 10th day of July, 2009.

Laura B Gill

Notary public in and for the State of Oregon

My Commission Expires: _____





NORTH-STATE TELEPHONE CO.

One Telephone Drive
P. O. Box 609
Mt. Vernon, Oregon 97865
[541] 932-4411

Interstate Common Line Support (ICLS) 2009-2010

ICLS

Date: 6/2/2009

To: Office of Secretary
Federal Communications Commission
445 - 12th Street, SW
Washington, DC 20554

Karen Majcher
Vice President - High Cost and Low Income Division
Universal Service Administrative Company
2000 L Street, NW, Suite 200
Washington, DC 20036

Re: CC Docket No. 96-45
Interstate Common Line Support - ICLS
Annual Certification Filing

This is to certify that NORTH-STATE TELEPHONE CO
will use its **INTERSTATE COMMON LINE SUPPORT - ICLS** only for the provision, maintenance
and upgrading of facilities and services for which the support is intended.

I am authorized to make this certification on behalf of the company named above. This certification is for the
study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

ICLS

Company Name	State	Study Area Code
North-State Telephone Co	Oregon	532388

Signed,

Delinda Kluser
[Signature of Authorized Representative]

Date: 6/2/2009

Delinda Kluser
[Printed Name of Authorized Representative]

General Manager
[Title of Authorized Representative]

Carrier's Name: North-State Telephone Co.
Carrier's Address: PO Box 609 Mt Vernon, OR 97865
Carrier's Telephone Number: 541-932-4411

Date Received
(For official use only)

USAC

NORTH-STATE TELEPHONE CO.
180 NE 2ND ST
DUFUR OR 97021

For Billing Inquiries, call 1-800-650-7856

Account Number: [REDACTED]
Account Name: [REDACTED]

Bill Date: June 1, 2009
Due Date: JUNE 15, 2009

Visit us on the web: www.ortelco.net/nstc

Customers in Dufur have the option of paying a FLAT rate of \$12.45 for residence lines, \$17.40 for business lines for unlimited calls to The Dalles. If you do not make many calls to The Dalles, a MEASURED rate of \$.08 per minute is available. If your calling patterns change or you plan to go with an internet provider in The Dalles, please check your current statement to be sure you are on the FLAT rate. It is your responsibility to make sure you are on the EAS plan that best suits your needs.

Last Month		This Month	
Balance from last statement	115.43 CR	Internet Charges	10.00
Credit Balance Forward	115.43 CR	Current Charges	10.00
		Credit Balance Forward	115.43 CR
		Total Amount Due	105.43 CR

*** DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT ***

0223-467

NORTH-STATE TELEPHONE CO.
PO BOX 609

MOUNT VERNON OR 97865

ADDRESS SERVICE REQUESTED

FOR CHANGE OF ADDRESS: Please check here
and complete form on reverse. Thank you.

?PQ?

Bill Date: June 1, 2009

Due Date: JUNE 15, 2009

Telephone: [REDACTED]

Remit To:
NORTH-STATE TELEPHONE CO.
PO BOX 609
MOUNT VERNON OR 97865-0609

Credit Amount
** Do Not Make Payment **

Account Number: [REDACTED]

Account Name: [REDACTED]

Due Date: JUNE 15, 2009

Visit our website at www.ortelco.net/nstc

ON-LINE BILL PAY NOW AVAILABLE

To view and pay your bill online please go to:
www.ortelco.net/nstc

and click on: Pay Bill Online

If you have any questions please call 1-800-650-7856

SURF THE INTERNET FASTER AND CHEAPER

Get High Speed DSL from North-State Telephone Co.

It's fast, it's easy and now its more affordable than ever before! Now, you can surf faster for only \$39.95 per month for residential customers or \$44.95 per month for business customers.*

DSL is an "always on", high speed internet connection, allowing you to surf the internet, while talking on the phone; eliminating the need for an additional telephone line.

If you have further questions or would like to check the availability of these services, please contact North-State Telephone Co.

*DSL is not available in all areas. The purchase of equipment is required.

IMPORTANT NOTICE

Under federal law, you have the right to confidentiality of information regarding the telecommunication services to which you subscribe and North-State Telephone Co. (NSTC) has the duty to protect that confidentiality. This information includes such things as, specific services you purchase, the number of services purchased, who your provider is for service, call detail records, and charges related to the services purchased. This information is referred to as Customer Proprietary Network Information (CPNI).

Due to the sensitive nature of CPNI, on April 2, 2007, the Federal Communications Commission released new rules pertaining to the security of CPNI with special emphasis on call detail CPNI. Call detail CPNI refers to any and all information pertaining to the transmission of specific telephone calls such as telephone number called, telephone number calling, time, date, charges, location and duration of the telephone call.

For additional information on your CPNI rights and NSTC's CPNI obligations, please contact us at (800) 650-7856

North State telephone company is a
ally telecommunications services provider
et provides basic and enhanced services at
reasonable rates within its service territory
basic services are offered at the following
rates: Single Party Residence Service
Monthly Service Charge: \$12.45, Single
Party Business Service: \$17.40, Federal
Subscriber Line Charge: Single Line: \$5.30,
Multi-Party Line Charge: \$12.45, Touch
Tone Service: Touch Tone service is
provided as a part of local service rate, toll
free service is available at no charge, Emergency
Services: Surcharges for 911 services
are assessed according to government pol-
icy. Low-income individuals may be eligible for
general and State Lifeline and Link-Up tele-
phone assistance programs that include dis-
counts from the above basic and local service
charges. Basic services are offered to all con-
sumers in the North State Telephone
company service territories at the rates,
terms and conditions specified in the
company's tariffs. If you have any questions
regarding the Company's services, please
call us at (541) 467-2211 or (800) 550-7856.
If you visit our business office in Dunbar
January 3, 2008
#3132

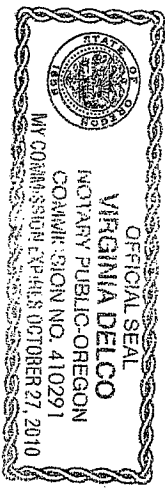
Affidavit of Publication

STATE OF OREGON, } SS
County of Wasco

I, Cecilia Fix, being first duly sworn, depose and say that I am the principal clerk of the publisher of The Dalles Chronicle, a newspaper of general circulation, as defined by sections ORS 193.010 and 193.020; Oregon Compiled laws, annotated, printed at Hood River, Oregon in the aforesaid state and county of Hood River; that the **Public Notice** a printed copy of which is hereto annexed, was published in the entire issue of said newspaper for 1 time(s) in the following issues:
January 3, 2008

Subscribed and sworn to before me this 14th day of January 2008

Cecilia Fix
Virginia Delco
Notary Public for Oregon



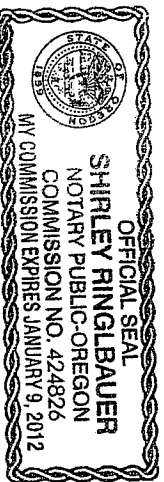
Affidavit of Publication

STATE OF OREGON, { SS
County of Wasco

I, Cecilia Fix, being first duly sworn, depose and say that I am the principal clerk of The Dalles Chronicle, a newspaper of general circulation, published in Hood River, Oregon in the aforesaid state and county of Wasco; that I know from my personal knowledge that the **Basic Service**, a printed copy of which is hereto annexed, was published in the entire issue of said newspaper once in each of one consecutive weeks in the following issues:
March 10, 2008

Subscribed and sworn to before me this 10th day of March 2008

Cecilia Fix
Shirley Ringlebauer
Notary Public for Oregon
My commission expires 1-5-12



Basic Service/annexed. North State Telephone Company is a quality telecommunications services provider that provides basic and enhanced services at reasonable rates within its service territory. Basic services are offered at the following rates:
Single Party/Residence Service: Monthly Service Charge: \$12.45; Single Party Business Service: \$17.40; Federal Subscriber Line Charge: Single Line: \$6.50.
Touch Tone Service: Touch Tone service is provided as a part of local service rate.
Toll Blocking: Available at no charge. Emergency: 911 Services: Surcharges for 911 services are assessed according to government policy.
Low-income individuals may be eligible for Federal and State Lifeline and Link-Up telephone assistance programs that include discounts from the above basic and local service charges. Basic services are offered to all consumers in the North State Telephone Company service territories at the rates, terms and conditions specified in the Company's tariffs. If you have any questions regarding the Company's services, please call us at (541) 467-2211 or (800) 650-7856 or visit our business office in Duluth, March 10, 2008 #8212

PUBLIC NOTICE

Basic Service Annual Ad North-State Telephone Company is a quality telecommunications services provider that provides basic and enhanced services at reasonable rates within its service territory. Basic services are offered at the following rates:

Single Party Residence Service, Monthly Service Charge, \$12.45; Single Party Business Service, \$17.40; Federal Subscriber Line Charge, Single Line, \$6.50.

Touch Tone Service, Touch Tone Service is provided as a part of local service rates. Toll Blocking, Available at no charge. Emergency 911 Services, Surcharges for 911 services are assessed according to government policy.

Low-income individuals may be eligible for Federal and State Lifeline and Link Up telephone assistance programs that include discounts from the above basic and local service charges. Basic services are offered to all consumers in the North-State Telephone Company service territories at the rates, terms and conditions specified in the Company's tariffs. If you have any questions regarding the Company's services, please call us at (541) 467-2211 or (800) 650-7856, or visit our business office in Duluth, June 12, 2008 #3422

Affidavit of Publication

STATE OF OREGON, } SS
County of Wasco

I, Nick DeLeon, being first duly sworn, depose and say that I am the principal clerk of The Dalles Chronicle, a newspaper of general circulation, published in Hood River, Oregon in the aforesaid state and county of Wasco; that I know from my personal knowledge that the **Service**, a printed copy of which is hereto annexed, was published in the entire issue of said newspaper once in each of one consecutive weeks in the following issues:
June 12, 2008

Subscribed and sworn to before me this 1st day of July 2008



Nick DeLeon

Shirley Ringlbauer
Notary Public for Oregon
My commission expires 1-9-12

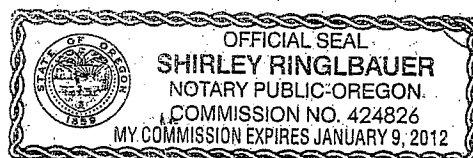
BASIC SERVICE ANNUAL AD
 North State Telephone Company is a quality telecommunications services provider that provides basic and enhanced services at reasonable rates within its service territory. Basic services are offered at the following rates:
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 Low-income individuals may be eligible for Federal and State Lifeline and Link-Up telephone assistance programs that include discounts from the above basic and local service charges. Basic services are offered to all consumers in the North State Telephone Company service territories at the rates, terms and conditions specified in the Company's tariffs. If you have any questions regarding the Company's services, please call us at (541) 467-2211 or (800) 650-7856 or visit our business office in Duluth, Sept. 15, 2008 #5844

Affidavit of Publication

STATE OF OREGON, { SS
 County of Wasco

I, Nick DeLeon, being first duly sworn, depose and say that I am the principal clerk of The Dalles Chronicle, a newspaper of general circulation, published in Hood River, Oregon in the aforesaid state and county of Wasco; that I know from my personal knowledge that the **Service**, a printed copy of which is hereto annexed, was published in the entire issue of said newspaper once in each of one consecutive weeks in the following issues:
 September 15, 2008

Subscribed and sworn to before me this 16th day of September 2008



Nick DeLeon
Shirley Ringlbauer
 Notary Public for Oregon
 My commission expires 1-9-12

PUBLIC SERVICE ANNUAL AD
North State Telephone Company is a quality telecommunications services provider that provides basic and enhanced services at reasonable rates within its service territory. Basic services are offered at the following rates:

Single Party Residence Service: Monthly Service Charge: \$12.45; Single Party Business Service: \$17.40; Federal Subscriber Line Charge: Single Line, \$6.50.

Touch Tone Service: Touch Tone service is provided as a part of local service rate.

Toll Blocking: Available at no charge!

Emergency 911 Services: Surcharges for 911 services are assessed according to government policy.

Low-income individuals may be eligible for Federal and State financial aid in the telephone assistance programs that include discounts from the above basic and local service charges. Basic services are offered to all consumers in the North State Telephone Company service territories at the rates, terms and conditions specified in the Company's tariffs. If you have any questions regarding the Company's services, please call us at (641) 467-2211 or (800) 650-7856 or visit our business office in Duluth.

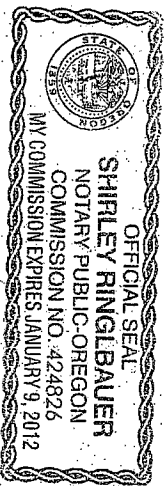
Dec. 5, 2008
#3630

ATTIQA VIT OF PUBLICATION

STATE OF OREGON, { SS
County of Wasco

I, Nick DeLeon, being first duly sworn, depose and say that I am the principal clerk of The Dalles Chronicle, a newspaper of general circulation, published in Hood River, Oregon in the aforesaid state and county of Wasco; that I know from my personal knowledge that the **Basic Service**, a printed copy of which is hereto annexed, was published in the entire issue of said newspaper once in each of one consecutive weeks in the following issues:
December 5, 2008

Subscribed and sworn to before me this 15th day of December 2008



Shirley Ringelbauer
Notary Public for Oregon
My commission expires 1-9-12

NORTH-STATE TELEPHONE CO.

CONTACTING NORTH-STATE TELEPHONE CO.

Business Office 180 NE 2nd Ave Dufur 467-2211 or 800-650-7856
Repair Services/Underground Cable Locate 467-2211 or 800-650-7856

MONTHLY BASIC SERVICE

Residence Business EAS Residence EAS Business

One Party 12.45 17.40 12.45 17.40

All rates shown are for the Access Line only and do not include Federal or State mandated charges.

EXTENDED AREA SERVICE (EAS)

This service is available with two options which are in addition to the basic service rate (see above).

OPTION 1: Unlimited calling to The Dalles for a flat monthly rate.

OPTION 2: Measured calling to The Dalles at \$.08 per minute.

CHARGES TO ESTABLISH OR CHANGE SERVICE

Service Order \$11.75
Line Connection \$8.00
Supercedure \$13.00
Premise Visit (Please call the Business Office for current rate:
Minimum Charge - First 15 minutes Average labor rate
Additional Time - Each additional 15 minutes or fraction thereof Average labor rate

FINANCIAL ASSISTANCE

Lifeline and Link Up are discounted services available to qualified low-income customers. Low Income customers who meet eligibility requirements may receive a monthly discount for basic telephone services, discounts on installation charges and toll blocking at no charge. You can obtain further information concerning Lifeline and Link Up by contacting the Oregon Public Utility Commission at 800-848-4442.

NATIONAL "DO NOT CALL" LIST

If you wish to have your name and telephone number placed on a list to not receive telemarketing calls, you may register by calling 888-382-1222 or online at www.donotcall.gov

STATEMENT OF NONDISCRIMINATION

North-State Telephone Co. is the recipient of Federal financial assistance from the U.S. Department of Agriculture (USDA).

The USDA prohibits discrimination in all its programs and activities on the basis of race, color, national origin, age, disability, and where applicable, sex, marital status, familial status, parental status, religion, sexual orientation, genetic information, political beliefs, reprisal, or because all or part of an individual's income is derived from any public assistance program. (Not all prohibited bases apply to all programs.) Persons with disabilities who require alternative means for communication of program information (Braille, large print, audiotape, etc.) should contact USDA's TARGET Center at (202) 720-9410, or call (800) 795-3272 (voice) or (202) 720-6382 (TDD). USDA is an equal opportunity provider, employer, and lender.

The Equal Employment Opportunity Coordinator is responsible for coordinating this organization's nondiscrimination compliance efforts and may be contacted at North-State Telephone Co., PO Box 609, Mount Vernon, OR 97865, (541) 932-4411. Any individual, or specific class of individuals, who feel that this organization has subjected them to discrimination may obtain further information about the statutes and regulations listed above from and/or file a written complaint with this organization; or the Secretary, U.S. Department of Agriculture, Washington DC 20250; or the Administrator, Rural

Electrification Administration, Washington, DC 20250. Complaints may be filed within 180 days after the alleged discrimination. Confidentiality will be maintained to the extent possible.

CONFIDENTIALITY

Under federal law, you have the right to confidentiality of information regarding the telecommunication services to which you subscribe and North-State Telephone Co. has the duty to protect that confidentiality. This confidential information includes such things as, specific services you purchase, the number of services purchased, who your provider is for a service, call detail records, and charges related to the services purchased. This information is referred to as Customer Proprietary Network Information (CPNI).

Due to the sensitive nature of CPNI, on April 2, 2007, the Federal Communications Commission released new rules pertaining to the security of CPNI with special emphasis on call detail CPNI. Call detail CPNI refers to any and all information pertaining to the transmission of specific telephone calls such as telephone number called, telephone number calling, time, date, charges, location and duration of the telephone call.

For additional specific information on your CPNI rights and North-State Telephone Co.'s CPNI obligations, please contact us at 800-650-7856.

*Mid-Columbia
Directory*

Lifeline and Link-Up for North-State Telephone Co. Customers in Oregon

You could be eligible to receive Oregon State assistance on your phone bill. Lifeline is a government program that offers qualified people a discount on their monthly local telephone bill. Each state has its own guidelines to qualify. In Oregon, Lifeline is known as Oregon Telephone Assistance Program (OTAP).

How do I know if I am eligible?

If you participate in any of the following programs: Food Stamps, Qualifying Services that meet the 135% FPL eligibility requirements (including Oregon Health Plan, Medicaid and some Medicare programs), Temporary Assistance to Needy Families (TANF), Supplemental Security Income (SSI)

How much can I save on my phone bill?

If you qualify, you will receive up to \$13.50. These benefits apply to your basic local telephone service charges. These benefits will also cover your subscriber line charge.

Are there any restrictions?

Lifeline can only be used for the main telephone line in the household. Lifeline customers may purchase all services offered to non-Lifeline customers. The name on the phone bill must match the name of the participant who is eligible for the program.

How do I apply?

To receive the application for Lifeline Service you may contact the Residential Service Protection Fund (RSPF) Oregon Telephone Assistance Program (OTAP) at 1-800-848-4442 or (503) 373-7171 in Salem; TTY users can call 1-800-648-3458; or write to: Oregon Public Utility Commission RSPF PO Box 2148 Salem, OR 97310-2148

How do I continue to receive the Lifeline benefits?

OTAP and DHS review eligibility monthly. Your benefits will be discontinued when you no longer meet the eligibility requirements or when proof of eligibility is not received.

How much will I save by using Link Up?

Link-Up will pay 50% of your installation charges. The maximum benefit is \$30

How do I know if I am eligible?

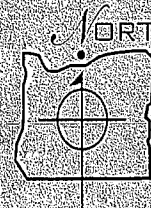
If you qualify for Lifeline, you also qualify for Link Up. In addition, you can qualify for Link Up if you receive Low Income Home Energy Assistance Program (LIHEAP). LIHEAP does not qualify you for Lifeline.

Does Link Up have any restrictions?

Proof of eligibility must be received before OTC can issue Link Up credits. Link Up can only be used for the charges for activating a primary telephone line or moving existing services to a new address. Charges related to wiring and telephone jacks within your home and wireless handsets are not eligible for the Link Up discount.

To apply for Link Up you will follow the same application process as Lifeline and the same proof of eligibility as Lifeline.

Being a Lifeline or Link Up customer does not protect you from being disconnected if you fail to pay your telephone bill



NORTH-STATE TELEPHONE CO.

ONE TELEPHONE DRIVE
PO Box 609
MT. VERNON, OREGON 97865
(541) 932-4411

State of Oregon Telephone Assistance Programs

Do you qualify?

Lifeline and Link Up Information



Telephone Assistance Programs for Low Income Households

Selected state:

Oregon

Please select your local phone company from the list below.

(Not all phone companies are listed. Please call your local phone company for more information if they are not listed here.)

North-State Telephone Co.

Go

~~Lifeline and Link Up Information for North-State Telephone Co. Customers in Oregon~~

Landline Service

Lifeline (a.k.a Oregon Telephone Assistance Plan (OTAP)) is a government program that offers qualified low income households a discount on their monthly local telephone bill. Each state has its own guidelines to qualify. The application and qualification process differs by state and sometimes by individual phone company.

- **How much can I save?**

You will save up to \$13.50 on your basic monthly bill. These benefits apply to your local telephone service charges that you purchase as measured service (including local usage), or as flat rate service, or voice packages. These benefits will also cover your subscriber line charge.

- **How do I know if I am eligible?**

Program based eligibility:

- Food Stamps
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- Certain State Medical Programs or Medicaid
- Additional eligibility criteria may apply to residents of federally recognized tribal lands

Income based eligibility:

- Eligibility based on Program Participation only.

- **Are there any restrictions?**

Lifeline can only be used for the primary telephone line in a household. You may purchase additional services available to a non-Lifeline customer. You must establish phone service prior to applying for the Lifeline discount. The name on the phone bill must match the name of the household member participating on the eligible program.

- **How do I apply?**

To apply for Lifeline call the Oregon Public Utility Commission directly at 1-800-848-4442 or online at www.rspf.org. You may find more information about Lifeline and other telephone services available from North-State Telephone Co. at <http://www.ortelco.net/nstc/>. An application can be obtained via phone.

- **What proof of eligibility do I need to provide?**

You will be asked for proof of your eligibility by submitting a form signed under penalty of perjury that you receive benefits from or a copy of any dated document which verifies your participation in one of the qualifying programs listed above. Proof of total household income may be required for income based qualification. Your Lifeline benefits will take effect when proof of eligibility is received.

- **How do I continue to receive Lifeline benefits?**

Eligibility is reviewed periodically. Your benefits will be discontinued when you no longer meet the eligibility requirements or when proof of eligibility is not received. Customers who are no longer eligible for Lifeline benefits must notify their service provider.

- **Other Useful information**

There are other options that can help you save money, including free toll blocking, waived deposit with toll blocking and voluntary limit on long distance calling (toll control).

Link Up helps households reduce the cost of initiating telephone service. This program pays some of the cost of connecting local telephone service to your home or activating wireless phone service. However, Link Up does not cover the cost of wiring inside your home.

- **How much will I save?**

Link Up will pay 50% of your installation charges for total discount of \$9.88. (Maximum benefit \$30.00) An additional discount may apply to residents of federally recognized tribal lands.

- **How do I know if I am eligible?**

If you qualify for Lifeline, you also qualify for Link Up.

- **Are there any restrictions?**

You must provide proof of eligibility before telephone service can be activated. Link Up can only be used for the charges for activating a primary telephone line or moving existing service to a new address. Charges related to wiring and telephone jacks within your home and wireless handsets are not eligible for the Link Up discount.

- **How do I apply?**

To apply for Link Up you will follow the same application process as Lifeline and the same proof of eligibility as Lifeline.

Being a Lifeline or Link Up customer does not protect you from being disconnected if you fail to pay your telephone bill.

Lifeline and Link Up discounts cannot be applied to an outstanding balance owed to your phone company.

Lifeline can only be applied to one wireless OR wireline telephone per household.

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Last modified on 7/31/2008

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