

RECEIVED

JUN 29 2009

Public Utility Commission of Oregon  
Administrative Hearing Division

**Required Cover Sheet for Submission of  
2009 Annual ETC Recertification Reports**

**Filing Deadline: Wednesday, July 15, 2009**

Name of Eligible Telecommunications Carrier: Helix Telephone Company

Filing date: 6/25/09

Is this: Original submission?

OR

Revised submission?  If revised, please identify which reports  
are being revised \_\_\_\_\_

Person to contact for questions:

Name Jim Smith

Phone number 541-457-2385

E-mail address htc@helixtel.com

RECEIVED  
JUN 25 2009  
PUC  
Utility Program

**Filing instructions:** Please file reports under Docket No. UM 1426. File reports electronically via the PUC Filing Center; see the PUC website for instructions. Also send one original and 2 hard copies to the PUC Filing Center. If selected portions of reports, e.g., network improvement plans, are to receive confidential treatment, those portions should not be filed electronically. Hard copies of confidential material should be filed in accordance with confidential designation requirements described in OAR 860-011-0080. Regular delivery methods may be used to send all hard copy documents; overnight or express delivery is not necessary. *Please do not send copies of advertising that does not specifically contain advertising for Basic Service or Low Income Programs.* Send documents to the Filing Center using one of the two following addresses, depending on the delivery carrier used:

For US mail: Public Utility Commission of Oregon  
Attn: Filing Center  
PO Box 2148  
Salem, OR 97308-2148

For other carriers: Public Utility Commission of Oregon  
Attn: Filing Center  
550 Capitol St. NE #215  
Salem, OR 97308-2148

If you have any questions on these reports, please call Kay Marinos at 503-378-6730, or Celeste Hari at 503-378-6628.

# DOCKET NO. UM 1426

## 2009 Annual Recertification Reports for ETCs in Oregon

Docket No. UM 1426

Report Formats to Satisfy Requirements of Order No. 06-292 for 2009

Report #1 Supported Services Offerings

- 1.1. Basic Local Usage Service Offerings – **All ETCs**
- 1.2. Comparable Local Usage Plan – **CETCs only**
- 1.3. Supported Services Not Provided – **CETCs only**
- 1.4. Equal Access Acknowledgement – **CETCs only**

Report #2 Unfulfilled Service Requests

- 2.1. Unfulfilled Service Requests/Held Orders – **All ETCs**
- 2.2. Service Request Processing – **CETCs only**

Report #3 Evidence of Advertising for Basic Supported Services - All ETCs

Report #4 Low-income Services – All ETCs

- 4.1. Number of Lifeline Customers
- 4.2. Advertising of Low-income Program Service Offerings

Report #5 Outage Report – All ETCs

Report #6 Trouble Report – All ETCs

Report #7 Network Improvement Plan – CETCs only

Report #8 Special Commitments/Requirements – CETCs only

Report #9 Certifications – All ETCs

- 9.1. IAS or ICLS Certification Copy – **All ETCs Receiving IAS or ICLS**
- 9.2. Certification of Use of Universal Service Funds – **All ETCs Receiving Traditional High-Cost Support (HCL, LSS)**
- 9.3. Certification of Emergency Functionality and Compliance with Service Quality/Consumer Protection Measures – **All ETCs**

**DOCKET NO. UM 1426**

**Report #1 – Supported Services Offerings**

**1.1. Basic Local Usage Service Offerings – All ETCs**

Choose either A. or B. below, as applicable:

A.  Basic local usage service offerings are filed under tariff with the Oregon PUC. The specific tariff references (with *company name, tariff number, section and page numbers*) for the basic local usage offerings and corresponding rates are:  
1. residence:

\_\_\_\_\_

2. business:

\_\_\_\_\_

\_\_\_\_\_

B.  Basic local usage service offerings are **not** filed under tariff with the Oregon PUC. Submit the following information for each basic service offering that includes local usage allowances (unlimited or limited): 1) plan's name, 2) advertised public description, 3) number of local minutes included, 4) calling area included, and 5) rates and charges. Include basic offerings for both residence and business services.

**1.2. Comparable Local Usage Plan – CETCs only**

The carrier certifies that it offers at least one basic local usage plan that is comparable to those offered by the ILECs in its designated service area: yes  no

Identify which of the plans in 1.1.B above are "comparable" to the ILEC local usage offerings, and explain the basis for the comparability. \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**1.3. Supported Services Not Provided – CETCs only**

Identify any supported services that were not available at designation, but were to be provided as a condition of ETC designation (e.g., toll restriction for qualifying low-income consumers, E911): \_\_\_\_\_

Are these services provided currently? yes  no

If no, explain why not: \_\_\_\_\_

**1.4. Equal Access Acknowledgement – CETCs only**

The carrier acknowledges that it may be required to provide equal access if it is the only remaining ETC in an area: yes  no

Helix Telephone Company  
 200 Concord  
 PO Box 326  
 Helix, Or 97835  
 541-457-2385

Office hours: 8am to 12pm Monday, Wednesday, Friday  
 8am to 12pm & 1pm to 5pm Tuesday and Thursday

PHONE SERVICE – 1/1/09

		Zone 1-2 Mi CO	Zone 2-6 Mi CO
Residence Basic	\$13.80	+ \$2.00	+ \$4.00
Iner SLC	6.50	same	same
Touch Tone Line	1.00	same	same
OR RSPF	.09	same	same
911	.75	same	same
Total	\$22.10	\$24.10	\$26.10
Plus tax & Surcharge			

Business Basic	\$16.60	Zone 1 + \$2.50	Zone 2 + \$5.00
Iner SLC	9.20	same	same
Touch Tone Line	1.00	same	same
OR RSPF	.05	same	same
911	.75	same	same
Total	\$27.60	\$29.60	\$31.60
Plus tax & Surcharge			

CALLING FEATURES

Caller ID	\$5.00
Auto Callback	\$1.00
Calling Number Delivery Block	\$1.00
Last Number Re-Dial	\$1.00
Call Forward	\$1.00
Call Waiting	\$1.00
Distinctive Ring	\$1.50

INTERNET SERVICE

Internet Service	\$10.00	
Mailbox	\$5.00	
Residential DSL	256 speed	\$26.00 up 128
	512 speed	\$46.00 up 128
	1024 speed	\$66.00 up 128
Business DSL	256 speed	\$46.00 up 256
	512 speed	\$66.00 up 512
	1024 speed	\$86.00 up 640
Modems	\$70.00	
Modems Lease \$10/mo 7 mo	\$70.00	not available to new customers
Phone filter for DSL (desk) addtl	\$2.25	2 provided with modem
Phone filter for DSL (wall)	\$12.16	

**DOCKET NO. UM 1426**

**Report #2 – Unfulfilled Service Requests**

**2.1. Unfulfilled Service Requests/Held Orders – All ETCs**

Choose **either A. or B.** below, as applicable:

A. \_\_\_ Service quality reports for “primary held orders over 30 days” were filed with the Oregon PUC for calendar year 2008. No additional submission is required for recertification purposes.

B. X Service quality reports for “primary held orders over 30 days” were **not** filed with the Oregon PUC for calendar year 2008. In this case, choose **one** of the following alternatives for reporting:

1. X The number of customer requests for supported services that were not fulfilled during calendar year 2008: 0.  
If greater than zero, include an attachment noting for each such request, the location (address) of the request and a description of attempts to provide service.

2. X The number of “primary held orders over 30 days” (as defined in Section 860-034-0390 of the Oregon Commission rules) for calendar year 2008: 0.  
If greater than zero, include attachment noting for each such held order, the reason the order was held and the original commitment date.

**2.2. Service Request Processing - CETCs only**

Submit a description of how the carrier ensures that every request for service that cannot be immediately fulfilled is recorded and processed under the 6-step process set forth in 47 CFR Section 54.202(a)(1)(i).

**DOCKET NO. UM 1426**

**Report #3 – Evidence of Advertising for Basic Supported Services  
(excluding low-income/lifeline) – All ETCs**

Describe how basic supported services were advertised during calendar year 2008 throughout the designated service area. List the types of media used, advertising frequencies and geographic coverage. Attach examples of actual advertisements, noting dates, specific distribution methods, and target geographical populations, sufficient to demonstrate that basic supported services and rates were advertised **throughout** the designated service area in 2008.

Advertisement is displayed in Post Office.

## HELIX TELEPHONE COMPANY

Helix Telephone Company is a quality telecommunications services provider who provides basic and enhanced services at reasonable rates within its service territory. Basic services are offered at the following rates:

<u>Services Offered</u>	<u>Monthly Charge</u>	
	<u>Residence</u>	<u>Business</u>
Single-Party	\$13.80	\$16.60
Federal Subscriber Line Charge single line	\$6.50	
Federal Subscriber Line Charge Business multi-line		\$9.20
Directory Assistance no additional charge by Helix Telephone Company		
Touch Tone Service	\$1.00	\$1.00
Toll Blocking	Available at no charge for low-income customers that qualify.	
Emergency 911 Services	Surcharges for 911 services are assessed according to government assessments.	

Low-income individuals eligible for Lifeline and Link-Up telephone assistance programs may be eligible for discounts from these basic local service charges through state specified telephone assistance plans.

Basic services are offered to all consumers in the Helix Telephone Company Service territories at the rates, terms and conditions specified in the Company's tariffs. If you have any questions regarding the Company's services, please call us at 541-457-2385, or visit our business office at 200 Concord, Helix, Oregon for further information regarding our services.

**DOCKET NO. UM 1426**

**Report #4 – Low-income Services – All ETCs**

**4.1. Number of Lifeline Customers – All ETCs**

The total number of customers receiving Lifeline discounts during the month of December 2008 in the designated service area:   4  .

**CETCs only** - also list counts by ILEC service area as follows:

<u>ILEC Svc Area</u>	<u>No. of Lifeline customers</u>
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

**4.2. Advertising of Low-Income Program Service Offerings – All ETCs**

Submit copies of all advertisements (for all media) for Lifeline, LinkUp, and OTAP service offerings that were run during calendar year 2008, noting media (newspaper name, radio station, bill inserts, internet postings, etc.), run/distribution dates, and geographic coverage area.

Billing inserts for all customers in exchange 457 & 983



## How do I apply to receive Lifeline, Link Up and TLS support discounts?

Contact your local telephone company. Consumers must apply for Lifeline, Link Up and TLS discounts through their local telephone company. The Universal Service Administrative Company's (USAC) web site contains state-specific Lifeline contact information for many companies at [www.lifelinesupport.org](http://www.lifelinesupport.org). You also may call USAC toll free at 1-888-641-8722 with any questions about Lifeline, Link Up and TLS discounts.

Residents of Indian reservations or tribal lands qualify if they participate in any of the programs listed inside, have a household income that is at or below 135% of the federal poverty guidelines, or participate in one of these programs:

- Bureau of Indian Affairs (BIA) general assistance
- Head Start (income eligible)
- Tribal TANF

AN IMPORTANT MESSAGE FROM YOUR  
COMMUNITY BASED TELECOM PROVIDER

*you can afford*

AN IMPORTANT MESSAGE FROM YOUR  
COMMUNITY BASED TELECOM PROVIDER



**DOCKET NO. UM 1426**

**Report #5 – Outage Report – All ETCs**

Choose either A. or B. below, as applicable:

A.  Carrier was required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers) to the Oregon PUC during year 2008. No additional submission is required for recertification purposes.

B.  Carrier was *not* required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers) to the Oregon PUC during year 2008. Select #1 (wireline carriers) or #2 (wireless carriers) below.

1.  The number of service outages, as defined in Oregon PUC rules, that occurred during calendar year 2008 was 0.

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

2.  The number of service outages, as defined in FCC rules at 47 CFR Section 54.209(a)(2), that occurred during calendar year 2008 was \_\_\_\_\_.

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

**DOCKET NO. UM 1426**

**Report #6 – Trouble Report – All ETCs**

Choose either A. or B. below, as appropriate:

A. \_\_\_\_ Trouble reports were filed with the Oregon PUC for calendar year 2008 per Oregon PUC service quality rules. No additional submission is required for recertification purposes.

B. X Trouble reports were **not** filed with the Oregon PUC during calendar year 2008. In this case, choose **one** of the following alternatives for reporting:

1. n/a The average monthly number of customer trouble reports received per 100 wireless handsets for supported services during calendar year 2008, for each company switch.

<u>Trouble Type</u>	<u>Switch A (location)</u>	<u>Switch B (location)</u>
No service	_____	_____
Network busy	_____	_____
Interruption of service	_____	_____
Poor reception	_____	_____

2. X The average monthly number of customer trouble reports, as defined in Section 860-034-0390 (5) of the Oregon PUC rules, per 100 access lines, received during calendar year 2008: .05 per month, per 100 working access lines.

PHONE #	1	2	3	4	DATE TAKEN	TIME TAKEN	DATE RESPONSE	TIME RESPONSE	1	CLEARING CODES	2	3	DATE TIME CLEARED	TRBL REP TIC#	BY RESPOND CLEAR	NAME
01	01	01	01	02	TOTAL	1	CAN'T CALL OUT				NO DIAL TONE		CAN RECEIVE CALLS		SOME TIMES	B
01	01	01	01	--	TOTAL	1	CAN'T CALL OUT				NO DIAL TONE		CAN RECEIVE CALLS		SOME TIMES	B
01	01	01	02	01	TOTAL	12	CAN'T CALL OUT				NO DIAL TONE		CAN'T RECEIVE CALLS		ALL THE TIME	A
01	01	01	02	--	TOTAL	12	CAN'T CALL OUT				NO DIAL TONE		CAN'T RECEIVE CALLS		ALL THE TIME	A
01	01	01	03	01	TOTAL	1	CAN'T CALL OUT				NO DIAL TONE		NONE		ALL THE TIME	A
01	01	01	03	--	TOTAL	1	CAN'T CALL OUT				NO DIAL TONE		NONE		ALL THE TIME	A
01	01	01	--	--	TOTAL	14	CAN'T CALL OUT				NO DIAL TONE		CAN'T RECEIVE CALLS		ALL THE TIME	A
01	01	03	02	01	TOTAL	1	CAN'T CALL OUT				GETS BUSY SIGNAL		CAN'T RECEIVE CALLS		ALL THE TIME	A
01	01	03	02	--	TOTAL	1	CAN'T CALL OUT				GETS BUSY SIGNAL		CAN'T RECEIVE CALLS		ALL THE TIME	A
01	01	03	--	--	TOTAL	1	CAN'T CALL OUT				GETS BUSY SIGNAL		CAN'T RECEIVE CALLS		ALL THE TIME	A
01	--	--	--	--	TOTAL	15	CAN'T CALL OUT				GETS BUSY SIGNAL		CAN'T RECEIVE CALLS		ALL THE TIME	A
02	04	01	01	01	TOTAL	2	CAN'T CALL OTHERS				REACHES RECORDING		CAN RECEIVE CALLS		ALL THE TIME	
02	04	01	01	02	TOTAL	1	CAN'T CALL OTHERS				REACHES RECORDING		CAN RECEIVE CALLS		SOME TIMES	
02	04	01	01	--	TOTAL	3	CAN'T CALL OTHERS				REACHES RECORDING		CAN RECEIVE CALLS		SOME TIMES	
02	04	--	--	--	TOTAL	3	CAN'T CALL OTHERS				REACHES RECORDING		CAN RECEIVE CALLS		SOME TIMES	
02	--	--	--	--	TOTAL	3	CAN'T CALL OTHERS				REACHES RECORDING		CAN RECEIVE CALLS		SOME TIMES	
03	01	01	01	01	TOTAL	1	CAN'T BE CALLED				BELL DON'T RING		CAN CALL OUT		ALL THE TIME	
03	01	01	01	02	TOTAL	1	CAN'T BE CALLED				BELL DON'T RING		CAN CALL OUT		SOME TIMES	
03	01	01	01	--	TOTAL	2	CAN'T BE CALLED				BELL DON'T RING		CAN CALL OUT		SOME TIMES	
03	01	--	--	--	TOTAL	2	CAN'T BE CALLED				BELL DON'T RING		CAN CALL OUT		SOME TIMES	
03	06	02	02	01	TOTAL	1	CAN'T BE CALLED				CALLING PARTY GETS REC.		CAN'T CALL OUT		ALL THE TIME	
03	06	02	02	--	TOTAL	1	CAN'T BE CALLED				CALLING PARTY GETS REC.		CAN'T CALL OUT		ALL THE TIME	
03	06	--	--	--	TOTAL	1	CAN'T BE CALLED				CALLING PARTY GETS REC.		CAN'T CALL OUT		ALL THE TIME	
03	07	01	01	02	TOTAL	1	CAN'T BE CALLED				NONE		CAN CALL OUT		SOME TIMES	
03	07	01	01	03	TOTAL	1	CAN'T BE CALLED				NONE		CAN CALL OUT		NONE	
03	07	01	01	--	TOTAL	2	CAN'T BE CALLED				NONE		CAN CALL OUT		NONE	
03	07	--	--	--	TOTAL	2	CAN'T BE CALLED				NONE		CAN CALL OUT		NONE	
03	--	--	--	--	TOTAL	5	CAN'T BE CALLED				NONE		CAN CALL OUT		NONE	
05	04	07	07	02	TOTAL	1	TRANSMISSION				CUTS OFF BOTH WAYS		ALL CALLS		SOME TIMES	
05	04	07	07	--	TOTAL	1	TRANSMISSION				CUTS OFF BOTH WAYS		ALL CALLS		SOME TIMES	
05	04	--	--	--	TOTAL	1	TRANSMISSION				CUTS OFF BOTH WAYS		ALL CALLS		SOME TIMES	
05	05	03	03	01	TOTAL	1	TRANSMISSION				STATIC (FRYING EGGS)		HELIX DROP INSERT		ALL TIME	
05	05	03	03	--	TOTAL	1	TRANSMISSION				STATIC (FRYING EGGS)		HELIX DROP INSERT		ALL TIME	
05	05	07	07	01	TOTAL	2	TRANSMISSION				STATIC (FRYING EGGS)		ALL CALLS		ALL TIME	
05	05	07	07	--	TOTAL	2	TRANSMISSION				STATIC (FRYING EGGS)		ALL CALLS		ALL TIME	
05	05	--	--	--	TOTAL	3	TRANSMISSION				STATIC (FRYING EGGS)		ALL CALLS		ALL TIME	
05	08	07	07	01	TOTAL	2	TRANSMISSION				HUM OR BUZZ		ALL CALLS		ALL TIME	
05	08	07	07	--	TOTAL	2	TRANSMISSION				HUM OR BUZZ		ALL CALLS		ALL TIME	
05	08	--	--	--	TOTAL	2	TRANSMISSION				HUM OR BUZZ		ALL CALLS		ALL TIME	
05	--	--	--	--	TOTAL	6	TRANSMISSION				HUM OR BUZZ		ALL CALLS		ALL TIME	
07	01	01	01	01	TOTAL	1	MISCELLANEOUS				PAYSTATION COIN MECH.		NONE		NONE	
07	01	01	01	--	TOTAL	1	MISCELLANEOUS				PAYSTATION COIN MECH.		NONE		NONE	
07	01	--	--	--	TOTAL	1	MISCELLANEOUS				PAYSTATION COIN MECH.		NONE		NONE	
07	05	01	01	01	TOTAL	14	MISCELLANEOUS				CUSTOM CALLING		NONE		NONE	
07	05	01	01	--	TOTAL	14	MISCELLANEOUS				CUSTOM CALLING		NONE		NONE	
07	05	--	--	--	TOTAL	14	MISCELLANEOUS				CUSTOM CALLING		NONE		NONE	
07	06	01	01	01	TOTAL	22	MISCELLANEOUS				NONE		NONE		NONE	
07	06	01	01	--	TOTAL	22	MISCELLANEOUS				NONE		NONE		NONE	

Helix Telephone

TROUBLE HISTORY BY TROUBLE CODE

6/25/2009

FROM 1/01/08 TO 12/31/08

PAGE 2

TRRPR1

PHONE #	TROUBLE CODES	DATE TAKEN	TIME TAKEN	DATE RESPONSE	TIME RESPONSE	CLEARING CODES	DATE CLEARED	TIME CLEARED	TRBL REP TIG#	BY RESPOND	CLEAR	NAME
07	06	---	22	MISCELLANEOUS	1	2	---	---	---	---	---	---
07	---	---	37	MISCELLANEOUS	1	3	---	---	---	---	---	---
GRAND TOTAL		66	1,000.7	AVG HRS TO RESPOND	108.5	AVG HRS TO CLEAR						

## DOCKET NO. UM 1426

### **Report #7 – Network Improvement Plan – CETCs Only**

Per Docket No. UM 1217, Order No. 06-292, competitive ETCs (CETCs) must file network improvement plans annually for recertification purposes. Appendix A of the order details the information that must be included in such plans. Only CETCs must file these plans for annual recertification purposes; ILECs are not required to file such plans. CETCs that receive *only* low-income program support (no high-cost or access-related support) do not have to file network improvement plans. CETCs are strongly encouraged to use the template in the attached Excel worksheets for their network improvement plans. This template incorporates all the items of information required by the order.

**DOCKET NO. UM 1426**

**Report #8 – Special Commitments/Requirements – CETCs only**

Did the Oregon PUC impose any special commitments or requirements at initial designation or during the previous annual recertification process? yes \_\_\_\_ no \_\_\_\_.

If yes, identify the commitments or requirements and explain if, and how, they have been met.

## DOCKET NO. UM 1426

### **Report #9 – Certifications - All ETCs**

#### **9.1. IAS or ICLS Certification Copy – All ETCs Receiving IAS and/or ICLS**

All ETCs receiving interstate access-related support (IAS or ICLS) must submit a copy of the certification for the use of IAS or ICLS support that was sent to USAC and the FCC in June 2009.

#### **9.2. Certification of Use of Universal Service Funds – All ETCs receiving HCL and/or LSS (Rural ILECs and CETCs Designated in Rural ILEC Areas)**

To continue receiving traditional high cost support (HCL, LSS), ETCs must submit a notarized affidavit signed by a responsible company official certifying that the carrier will use the high cost support funds only for the intended purposes. Use of the sample affidavit form displayed on the following page is recommended.

#### **9.3. Certification of Emergency Functionality and Compliance with Service Quality and Consumer Protection Measures – All ETCs**

Each ETC must submit a notarized affidavit signed by a responsible company official certifying that the carrier: 1) is able to remain functional in an emergency, and 2) is complying with all service quality and consumer protection measures in either the applicable Oregon Commission rules (for wireline carriers), the CTIA Consumer Code (for wireless carriers), or some other specific set of standards. All ETCs must submit this affidavit. A copy of an acceptable affidavit form follows the affidavit for high cost support.



**DOCKET NO. UM 1426**

**AFFIDAVIT CERTIFYING USE OF UNIVERSAL SERVICE FUNDS**

I, James A Smith, being of lawful age and duly sworn, on my oath, state that I am the President [an officer] of Helix Telephone Company ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

Pursuant to the rules of the Federal Communications Commission, 47 C.F.R. § 54.314, there must be annual certification that funds received under the federal Universal Service Fund programs will be used only for the provision, maintenance and upgrading of facilities and services for which the support is intended. The Company hereby certifies to the Public Utility Commission of Oregon that pursuant to 47 C.F.R. § 54.7, and for purposes of the certification required under 47 C.F.R. § 54.314, the company will use all federal high-cost support provided to it only for the provision, maintenance and upgrading of facilities and services for which the support is intended, consistent with the principles of universal service set forth in 47 U.S.C. 254. This includes, but is not limited to, trying to meet the goal of the provision of services that are properly supported by the high-cost funds at rates that are reasonably comparable to rates charged for similar services in urban areas.

DATED this 25th day of June, 2009.

Helix Telephone Company (Company)

By: *James A Smith* (Name)

Its: President (Title)

SUBSCRIBED AND SWORN to before me this 25th day of June, 2009.

*Connie R Reger*  
Notary public in and for the State of Oregon

My Commission Expires: 12/04/2010



DOCKET NO. UM 1426

AFFIDAVIT CERTIFYING EMERGENCY FUNCTIONALITY AND COMPLIANCE WITH SERVICE QUALITY AND CONSUMER PROTECTION MEASURES

I, James A Smith, being of lawful age and duly sworn, on my oath, state that I am the President [an officer] of Helix Telephone Company ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

The Company hereby certifies to the Public Utility Commission of Oregon, pursuant to the requirements of Commission Order No. 06-292, that it:

- 1) is able to remain functional in emergencies, and,
- 2) complies with service quality and consumer protection measures in (check one):

applicable Oregon Commission rules, or  
 the CTIA Consumer Code for Wireless Carriers, or  
 other (describe and explain conformance with requirements of Order No. 06-292): \_\_\_\_\_

DATED this 25th day of June, 2009.

Helix Telephone Company (Company)

By: *James A Smith* (Name)

Its: President (Title)

SUBSCRIBED AND SWORN to before me this 25th day of June, 2009.

*Connie R Reger*  
Notary public in and for the State of Oregon

My Commission Expires: 12/04/2010



# Interstate Common Line Support (ICLS) 2009-2010

# ICLS

Date June 22nd 2009

To: Office of Secretary  
Federal Communications Commission  
445 - 12th Street, SW  
Washington, DC 20554

Karen Majcher  
Vice President - High Cost and Low Income Division  
Universal Service Administrative Company  
2000 L Street, NW, Suite 200  
Washington, DC 20036

Re: CC Docket No. 96-45  
**Interstate Common Line Support - ICLS**  
Annual Certification Filing

This is to certify that Helix Telephone Company  
will use its **INTERSTATE COMMON LINE SUPPORT - ICLS** only for the provision, maintenance  
and upgrading of facilities and services for which the support is intended.

I am authorized to make this certification on behalf of the company named above. This certification is for the  
study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

### ICLS

Company Name	State	Study Area Code (6 digits)
Helix Telephone Company	Oregon	532376

(If necessary, attach a separate list of additional study areas and check this box.)

Signed,

  
[Signature of Authorized Representative]

Date: June 22nd 2009

James A Smith  
[Printed Name of Authorized Representative]

President  
[Title of Authorized Representative]

Carrier's Name: **Helix Telephone Company**  
Carrier's Address: **200 concord st Helix Or 97835 P O Box 236**  
Carrier's Telephone Number: **541-457-2385**

**Date Received**  
(For official use only)



**UNIVERSAL SERVICE FUND  
2009 DATA COLLECTION - CERTIFICATION FORM**

I am President . I hereby certify that I have overall  
(Title of Certifying Officer or Employee)

responsibility for the preparation of all data in the attached 2009- data submission for  
(Title of Data Submission)

Helix Telephone Company and that I am authorized to execute this certification.  
(Name of Carrier)

Based on information know to me or provided to me by employees responsible for the preparation of the data in this submission, I hereby certify that the data have been examined and reviewed and are complete, accurate, and consistent with the rules of the Federal Communications Commission.

Date: 6/16/09

Certifying Signature: *James A Smith*

Name: James A Smith

Title: President

Period Covered: 2009

**VII.A. Rural Status:** The rural status of this company during calendar year 2010 will be: (Check One)

Rural       Non-Rural

**VII.B. Acquisition Certification** (Check One)

<input checked="" type="checkbox"/> My company has not acquired an exchange during the period covered.		
<input type="checkbox"/> My company has acquired the following exchange(s) during the period covered		
Exchange Name	Selling Company	No. Of Loops

Pursuant to FCC rules, Section 69.601(C), exchange carriers are required to certify Universal Service Fund data submitted to NECA.

(FCC rules state that persons making willful false statements in this data submission can be punished by fine or imprisonment under the provisions of the U.S. Code, Title 18 Section 1001).

# NATIONAL EXCHANGE CARRIER ASSOCIATION

## COST STUDY CERTIFICATION FORM

I am President  
(Title of Certifying Officer or Employee)

I hereby certify that I have overall responsibility for the preparation of all data in the attached  
2008 Cost Study  
(Title of Data Submission)

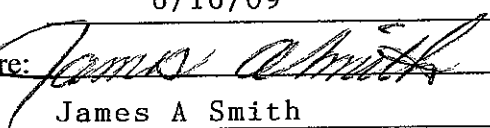
data submission for Helix Telephone Company  
(Name of Exchange Carrier)

and that I am authorized to execute this certification.

Based on information known to me or provided to me by employees responsible for the preparation of the data in this submission, I hereby certify that the data have been examined and reviewed and are complete, accurate, and consistent with the rules of the Federal Communications Commission.

Additionally, I certify the following regarding the source of the financial data included in the Cost Study (Please check appropriate response):

- This company is audited and the financial data used for the cost study, with appropriate adjustments as per FCC rules, is based on audited data.
- This company is audited at holding company level. The audited entity is \_\_\_\_\_.
- This company is audited at study area level.
- This company is audited but the audit has not been completed. Any necessary updates resulting from the audit will be recognized in future cost study revisions. I will provide a copy of the audit report upon its completion.
- This company is not audited and therefore does not have audited financials.

Date: 6/16/09  
Certifying Signature:   
Name: James A Smith  
Title: President

Pursuant to FCC Rules, Section 69.601(c), Exchange Carriers are required to certify Cost Study Data submitted to NECA. (FCC Rules state that persons making willful false statements in this data submission can be punished by fine or imprisonment under the provisions of the U.S. Code, Title 18, Section 1001.) **Note: For certification of multiple study areas, complete the information on the reverse side of this page.**