## Required Cover Sheet for Submission of 2009 Annual ETC Recertification Reports

Filing Deadline: Wednesday, July 15, 2009

Name of Eligible Tel	ecommunications Carrie	er: Oregon Telephone Corporation.
Filing date: July 10 <sup>th</sup>	, 2009	N.
Is this: Original sub OR	mission? X	
Revised sub	mission?	If revised, please identify which reports are being revised
Person to contact for	questions:	
Name:	Delinda Kluser	
Phone number:	541-932-4411	
E-mail address:	dkluser@ortelco.net	

<u>Filing instructions</u>: Please file reports under Docket No. UM 1426. File reports electronically via the PUC Filing Center; see the PUC website for instructions. <u>Also</u> send one original and 2 hard copies to the PUC Filing Center. If selected portions of reports, e.g., network improvement plans, are to receive confidential treatment, those portions should not be filed electronically. Hard copies of confidential material should be filed in accordance with confidential designation requirements described in OAR 860-011-0080. Regular delivery methods may be used to send all hard copy documents; overnight or express delivery is not necessary. *Please do not send copies of advertising that does not specifically contain advertising for Basic Service or Low Income Programs*. Send documents to the Filing Center using one of the two following addresses, depending on the delivery carrier used:

For US mail: Public Utility C

Public Utility Commission of Oregon

Attn: Filing Center PO Box 2148

Salem, OR 97308-2148

For other carriers:

Public Utility Commission of Oregon

Attn: Filing Center 550 Capitol St. NE #215 Salem, OR 97308-2148

If you have any questions on these reports, please call Kay Marinos at 503-378-6730, or Celeste Hari at 503-378-6628.

## 2009 Annual Recertification Reports for ETCs in Oregon Docket No. UM 1426

Report Formats to Satisfy Requirements of Order No. 06-292 for 2009

Report #1	Supported Services Offerings  1.1. Basic Local Usage Service Offerings – All ETCs  1.2. Comparable Local Usage Plan – CETCs only  1.3. Supported Services Not Provided – CETCs only  1.4. Equal Access Acknowledgement – CETCs only
Report #2	Unfulfilled Service Requests  2.1. Unfulfilled Service Requests/Held Orders – All ETCs  2.2. Service Request Processing – CETCs only
Report #3	Evidence of Advertising for Basic Supported Services - All ETCs
Report #4	<u>Low-income Services</u> – <b>All ETCs</b> 4.1. Number of Lifeline Customers 4.2. Advertising of Low-income Program Service Offerings
Report #5	Outage Report - All ETCs
Report #6	Trouble Report - All ETCs
Report #7	Network Improvement Plan - CETCs only
Report #8	Special Commitments/Requirements - CETCs only
Report #9	Certifications - All ETCs  9.1. IAS or ICLS Certification Copy - All ETCs Receiving IAS or ICLS  9.2. Certification of Use of Universal Service Funds - All ETCs Receiving  Traditional High-Cost Support (HCL, LSS)  9.3. Certification of Emergency Functionality and Compliance with Service  Ovality/Consumer Protection Measures - All ETCs

## Report #1 – Supported Services Offerings

## 1.1. Basic Local Usage Service Offerings - All ETCs

Choose e	ither A.	<u>or</u> B.	below,	as	app	lical	b)	le:
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A. X Basic local usage service offerings are filed under tariff with the Oregon PUC. The specific tariff references (with company name, tariff number, section and page numbers) for the basic local usage offerings and corresponding rates are: 1. residence: Oregon Telephone Corporation Section III 11<sup>th</sup> Revised Sheet 302 2. business: Oregon Telephone Corporation Section IIIth Revised Sheet 300 Basic local usage service offerings are not filed under tariff with the Oregon PUC. Submit the following information for each basic service offering that includes local usage allowances (unlimited or limited): 1) plan's name, 2) advertised public description, 3) number of local minutes included, 4) calling area included, and 5) rates and charges. Include basic offerings for both residence and business services. 1.2. Comparable Local Usage Plan - CETCs only The carrier certifies that it offers at least one basic local usage plan that is comparable to those offered by the ILECs in its designated service area: yes no Identify which of the plans in 1.1.B above are "comparable" to the ILEC local usage offerings, and explain the basis for the comparability. 1.3. Supported Services Not Provided - CETCs only Identify any supported services that were not available at designation, but were to be provided as a condition of ETC designation (e.g., toll restriction for qualifying lowincome consumers, E911): Are these services provided currently? yes no If no, explain why not: 1.4. Equal Access Acknowledgement - CETCs only

The carrier acknowledges that it may be required to provide equal access if it is the only

remaining ETC in an area: yes \_\_\_\_ no \_\_\_\_

remaining ET	knowledges tl C in an area:	yes	no			
er kommen nyagatan nya taonin'i taonin'i ana mangangana ina nganyana kilokoly ili ili iki kilokoli.	The second section of the second second second second second second section (second second sec	AMERICAN TRANSPORTER STREET, AND LESS STREET, CO.	en y general en general en al se en seneral en	anni i minimperi i mari n	memmer on a construction of the series of a construction of the series o	rende mins, such mention in consequence and services permit a final consequence and services and services are services.
				•		

## Report #2 - Unfulfilled Service Requests

## 2.1. Unfulfilled Service Requests/Held Orders - All ETCs

## Choose either A. or B. below, as applicable:

- A. \_\_\_\_ Service quality reports for "primary held orders over 30 days" were filed with the Oregon PUC for calendar year 2008. No additional submission is required for recertification purposes.
- B. \_X\_\_ Service quality reports for "primary held orders over 30 days" were **not** filed with the Oregon PUC for calendar year 2008. In this case, choose **one** of the following alternatives for reporting:
  - 1. \_X\_\_ The number of customer requests for supported services that were not fulfilled during calendar year 2008: \_\_0\_\_.

    If greater than zero, include an attachment noting for each such request, the location (address) of the request and a description of attempts to provide service.
  - 2. \_\_\_ The number of "primary held orders over 30 days" (as defined in Section 860-034-0390 of the Oregon Commission rules) for calendar year 2008: \_\_\_\_.

    If greater than zero, include attachment noting for each such held order, the reason the order was held and the original commitment date.

## 2.2. Service Request Processing - CETCs only

Submit a description of how the carrier ensures that every request for service that cannot be immediately fulfilled is recorded and processed under the 6-step process set forth in 47 CFR Section 54.202(a)(1)(i).

## Report #3 - Evidence of Advertising for Basic Supported Services (excluding low-income/lifeline) - All ETCs

Describe how basic supported services were advertised during calendar year 2008 throughout the designated service area. List the types of media used, advertising frequencies and geographic coverage. Attach examples of actual advertisements, noting dates, specific distribution methods, and target geographical populations, sufficient to demonstrate that basic supported services and rates were advertised **throughout** the designated service area in 2008.

Basic supported services are advertised either through newspaper and radio advertising, directory advertising, flyers, posters and website links. Newspaper advertising is targeted at Grant and Baker counties which advertise local rates and the lifeline and link-up programs. These ads are published quarterly in the Blue Mountain Eagle and the Baker City Herald.

Radio advertising is also targeted at each county. Radio ads promote a variety of services offered by Oregon Telephone Corporation throughout each month. Oregon Telephone Corporation is also a sponsor of all sporting events in the community through the All-Star-Sponsorship program. Throughout the entire year these All-Star ads promote the Lifeline and Link-Up Programs.

Directories are mailed to all postal customers throughout Grant and Baker counties in July of each year. Additional copies are made available at our local business office. Our directory lists all rates applicable to local services and customer calling features. OTAP and Lifeline services are also described in the directory.

A link is provided on our website, ortelco.net, which directs the public to the USAC website. This link provides additional information on the Lifeline program. Our website also contains many different types of customer information regarding services offered by Oregon Telephone Corporation.

A poster is displayed in our business office which advertises the Lifeline Program. A similar handout is also available at our office for distribution to the public.

An annual ad is placed at the entrance of two local grocery stores. This ad provides information regarding many services offered by Oregon Telephone Corporation as well as information regarding the Lifeline Program.

Each month Oregon Telephone Corporation also includes information regarding EAS as a billing insert which informs customers of the options available to them for this particular service.

Many flyers and brochures are available in our local office which advertises the many services offered by Oregon Telephone Corporation. These handouts are available to customers each time they come into our business office or can be mailed upon request.

A "welcome package" is also given to all new customers, which lists the main services offered by Oregon Telephone Corporation. The lifeline flyer, CPNI information and marketing information are also included in this package.

## Report #4 - Low-income Services - All ETCs

## 4.1. Number of Lifeline Customers - All ETCs

The total number of customers receiving Lifeline discounts during the month of December 2008 in the designated service area: 57.

<u>CETCs only</u> - also li	st counts by ILEC service area as follows:
ILEC Svc Area	No. of Lifeline customers
	<del></del>
	<del></del>

## 4.2. Advertising of Low-Income Program Service Offerings - All ETCs

Submit copies of all advertisements (for all media) for Lifeline, LinkUp, and OTAP service offerings that were run during calendar year 2008, noting media (newspaper name, radio station, bill inserts, internet postings, etc.), run/distribution dates, and geographic coverage area.

Report #3 details all advertising of the many services offered by Oregon Telephone Corporation including the Low-income programs mentioned above.

## Report #5 - Outage Report - All ETCs

Choose	either	A. 0	rB.	below,	as	applicable:

AX_	Rules at for large provider	was required to report service outages (as defined in Oregon PUC Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) telecom utilities, and 860-032-0012(9) for competitive telecom states to the Oregon PUC during year 2008. No additional submission is for recertification purposes.
В	Rules at for large provider	was <i>not</i> required to report service outages (as defined in Oregon PUC Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) et elecom utilities, and 860-032-0012(9) for competitive telecom rs) to the Oregon PUC during year 2008. Select #1 (wireline carriers) vireless carriers) below.
	1	The number of service outages, as defined in Oregon PUC rules, that occurred during calendar year 2008 was
		If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.
	2	The number of service outages, as defined in FCC rules at 47 CFR Section 54.209(a)(2), that occurred during calendar year 2008 was
		If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

## Report #6 - Trouble Report - All ETCs

access lines.

Choose e	entner A. or B. below, as approp	oriate:	
Oregon F	Trouble reports were filed with PUC service quality rules. No adation purposes.	•	• •
	_ Trouble reports were <b>not</b> filed this case, choose <b>one</b> of the follow	_	•
	1 The average monthly n 100 wireless handsets for suppo- each company switch.	number of customer trouble orted services during caler	•
	Trouble Type No service Network busy Interruption of service Poor reception	Switch A (location)	Switch B (location)
	2. X The average monthly defined in Section 860-034-039 lines, received during calendary	0 (5) of the Oregon PUC	rules, per 100 access

## Report #7 - Network Improvement Plan - CETCs Only

Per Docket No. UM 1217, Order No. 06-292, competitive ETCs (CETCs) must file network improvement plans annually for recertification purposes. Appendix A of the order details the information that must be included in such plans. Only CETCs must file these plans for annual recertification purposes; ILECs are not required to file such plans. CETCs that receive *only* low-income program support (no high-cost or access-related support) do not have to file network improvement plans. CETCs are strongly encouraged to use the template in the attached Excel worksheets for their network improvement plans. This template incorporates all the items of information required by the order.

## Report #8 - Special Commitments/Requirements - CETCs only

Did the Oregon PUC impose any special commitments or requirements at initial designation or during the previous annual recertification process? yes no
If yes, identify the commitments or requirements and explain if, and how, they have been met.

## Report #9 - Certifications - All ETCs

## 9.1. IAS or ICLS Certification Copy - All ETCs Receiving IAS and/or ICLS

All ETCs receiving interstate access-related support (IAS or ICLS) must submit a copy of the certification for the use of IAS or ICLS support that was sent to USAC and the FCC in June 2009.

## 9.2. Certification of Use of Universal Service Funds – All ETCs receiving HCL and/or LSS (Rural ILECs and CETCs Designated in Rural ILEC Areas)

To continue receiving traditional high cost support (HCL, LSS), ETCs must submit a notarized affidavit signed by a responsible company official certifying that the carrier will use the high cost support funds only for the intended purposes. Use of the sample affidavit form displayed on the following page is recommended.

## 9.3. Certification of Emergency Functionality and Compliance with Service Quality and Consumer Protection Measures – All ETCs

Each ETC must submit a notarized affidavit signed by a responsible company official certifying that the carrier: 1) is able to remain functional in an emergency, and 2) is complying with all service quality and consumer protection measures in either the applicable Oregon Commission rules (for wireline carriers), the CTIA Consumer Code (for wireless carriers), or some other specific set of standards. All ETCs must submit this affidavit. A copy of an acceptable affidavit form follows the affidavit for high cost support.

## AFFIDAVIT CERTIFYING USE OF UNIVERSAL SERVICE FUNDS

I, \_Delinda Kluser\_, being of lawful age and duly sworn, on my oath, state that I am the Vice President, Manager\_[an officer] of Oregon Telephone Corporation ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

Pursuant to the rules of the Federal Communications Commission, 47 C.F.R. § 54.314, there must be annual certification that funds received under the federal Universal Service Fund programs will be used only for the provision, maintenance and upgrading of facilities and services for which the support is intended. The Company hereby certifies to the Public Utility Commission of Oregon that pursuant to 47 C.F.R. § 54.7, and for purposes of the certification required under 47 C.F.R. § 54.314, the company will use all federal high-cost support provided to it only for the provision, maintenance and upgrading of facilities and services for which the support is intended, consistent with the principles of universal service set forth in 47 U.S.C. 254. This includes, but is not limited to, trying to meet the goal of the provision of services that are properly supported by the high-cost funds at rates that are reasonably comparable to rates charged for similar services in urban areas.

DATED this 10 day of July, 2009.
Oregon Telephone Corporation (Company)  By: (Name)
Its: Vice President, Manager (Title)  SUBSCRIBED AND SWORN to before me this 10 He day of July, 2009.
Notary public in and for the State of Oregon  My Commission Expires:  OFFICIAL SEAL LAURA B GILL NOTARY PUBLIC-OREGON COMMISSION NO. 408641 MY COMMISSION EXPIRES JULY 25, 2010

## AFFIDAVIT CERTIFYING EMERGENCY FUNCTIONALITY AND COMPLIANCE WITH SERVICE QUALITY AND CONSUMER PROTECTION MEASURES

I, Delinda Kluser, being of lawful age and duly sworn, on my oath, state that I am the Vice President, Manage [an officer] of Oregon Telephone Corporation ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

The Company hereby certifies to the Public Utility Commission of Oregon, pursuant to the requirements of Commission Order No. 06-292, that it:

<ul><li>1) is able to remain functional in emergencies, and,</li><li>2) complies with service quality and consumer protection measures in</li></ul>
(check one):
X applicable Oregon Commission rules, or
the CTIA Consumer Code for Wireless Carriers, or other (describe and explain conformance with requirements of
Order No. 06-292):
DATED this low day of July , 2009.
Oregon Telephone Corporation (Company)
By: Velida & Cus (Name)
Its: Vice President, Manager (Title)
SUBSCRIBED AND SWORN to before me this 10 day of July, 2009.
Laure B Cill
Notary public in and for the State of Oregon
My Commission Expires:  OFFICIAL SEAL LAURA B GILL NOTARY PUBLIC-OREGON COMMISSION NO. 408641
MY COMMISSION EXPIRES JULY 25, 2010



P. O. Box 609

Mt. Vernon, Oregon 97865

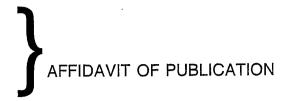
[541] 932-4411

FAX [541] 932-4498

## Interstate Common Line Support (ICLS)

	·		2009-2010
Date	6/2/2009		IAIA
То:	Office of Secretary Federal Communications Commission 445 - 12th Street, SW Washington, DC 20554	,	U L O
	Karen Majcher Vice President - High Cost and Low Inco Universal Service Administrative Compa 2000 L Street, NW, Suite 200 Washington, DC 20036		
Re:	CC Docket No. 96-45 Interstate Common Line Suppo Annual Certification Filing	ort - ICLS	
will use its	certify that <u>OREGON TELEPHONE CO</u> INTERSTATE COMMON LINE SUPPOR  ding of facilities and services for which the	RT - ICLS only for the provis	sion, maintenance
	orized to make this certification on behalf on the last of the las	npany Name, State and St	
		ICLS	Otal Anna Oalla
	Company Name Oregon Telephone Corp	State Oregon	Study Area Code 532389
_Signed,_			
Deli	an Allus e of Authorized Representative]	Date: 6/2/2009	9
Delinda K [Printed N	luser lame of Authorized Representative]		
General N [Title of A	Nanager uthorized Representative]		
Carrier's Carrier's	Name: Oregon Felephone Cor, Address: PD BOX 609 MT	polation	Date Received

## IN THE CIRCUIT COURT OF THE STATE OF OREGON FOR GRANT COUNTY



STATE OF OREGON

County of GRANT ss

I, Marissa Williams being duly sworn, depose and say that I am the principal clerk of the publisher of the Blue Mountain Eagle, a newspaper of general circulation, as defined by ORS 193.010 and 193.020; printed and published at John Day in the aforesaid county and state; that the

Basic and Enhanced Service Rates/ Oregon Telephone Corporation

a printed copy of which is here to annexed; was published in the entire issue of said newspaper for \_\_\_\_1\_successive and consecutive issues in the following issues:

January 9, 2008

Subscribed and sworn to before me on this 10th day of January 2008.

Notary Public of Oregon



**Public Notice** 

SERVICE RATES

Oregon Telephone Corporation is a quality telecommunications services provider that provides basic and enhanced services at real sonable rates within its service territory. Basic services are offered at the following rates:

at the following rates:

Single Party Residence Service, Monthly Service Charge, \$11.95; Single Party Business Service, \$1.6.50; Federal Subscriber Line (Charge Single Line, \$6.50)

Touch Tone-Service: Touch Tone service is provided as a part of local service rate.

ifoll Blocking: Available at no charge; Emergency 91:11 Services: Surcharges for 91:1 services are assessed according to govern

sisow-income individuals may be religible for Federal and State Life-Line and Link-Up telephone assistance programs that include discounts from the above basic and local service charges. Basic services are offered to all consumers in the Oregon Telephone Corporation service territories at the rates, terms and conditions specified in the Company's tariffs. If you have any questions regarding the Company's services, please calls at (541) 932-4411 or (800) 848-7969 or visitiour business office in Mount Vernon.

## IN THE CIRCUIT COURT OF THE STATE OF OREGON FOR GRANT COUNTY

AFFIDAVIT OF PUBLICATION

STATE OF OREGON

County of GRANT ss

I, Marissa Williams being duly sworn, depose and say that I am the principal clerk of the publisher of the Blue Mountain Eagle, a newspaper of general circulation, as defined by ORS 193.010 and 193.020; printed and published at John Day in the aforesaid county and state; that the

Basic Service Annual Ad/Oregon Telephone

a printed copy of which is here to annexed; was published in the entire issue of said newspaper for \_\_\_\_1\_successive and consecutive issues in the following issues:

March 12, 2008

Subscribed and sworn to before me on this 13th day of March, 2008.

Notary Public of Oregon

## Mountain Eagle Classifieds Wednesday, March 12

## Public Notice

## Basic Service Annual Ad

Oregon Telephone Corporation is a quality telecommunications services provider that provides basic and enhanced services at reasonable rates within its service territory. Basic services are offered at the following rates:

Single Party Residence Service, Monthly Service Charge, \$11.95; Single Party Business Service, \$16.50; Federal Subscriber Line Charge if Single Line, \$6.50.

Touch Tone Service: Touch Tone service is provided as a

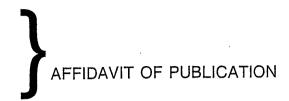
part of local service rate.

Toll Blocking: Available at no charge; Emergency 911 Services: Surcharges for 911 services are assessed according to

government policy.

Low-income individuals may be eligible for Federal and State Lifeline and Link-Up telephone assistance programs that include discounts from the above basic and local service charges. Basic services are offered to all consumers in the Oregon Telephone Corporation service territories at the rates, terms and conditions specified in the Company's tariffs. If you have any questions. regarding the Company's services, please call us at (541)932-4411. or (800) 848-7969, or visit our business office in Mount Vernon.

## IN THE CIRCUIT COURT OF THE STATE OF OREGON FOR GRANT COUNTY



STATE OF OREGON

County of GRANT ss

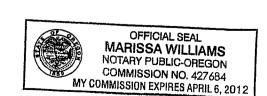
l,	Trista Cox	being duly sworn, depose and
of áe	neral circulation, as de	clerk of the publisher of the Blue Mountain Eagle, a newspaper efined by ORS 193.010 and 193.020; printed and published at ounty and state; that the

Basic Service Annual Ad - Oregon Telephone Corp

a printed copy of which is here to annexed; was published in the entire issue of said newspaper for <u>1</u> successive and consecutive issues in the following issues:

June 18, 2008

Subscribed and sworn to before me on this 23th day of June, 2008.



## Public Notice ( 4.1%-0% ...

## Basic Service Annual Ad

Oregon Telephone Corporation is a quality telecommunications services provider that provides basic and enhanced services at reasonable rates within its service territory.

Basic services are offered at the following rates:
Single Party Residence Service, Monthly Service Charge, \$11.95; Single Party Business Service, \$16.50; Federal Subscriber Line Charge, Single Line; \$6.50.

Touch Tone Service: Touch Tone service is provided as a part of local service rate.

Toll Blocking: Available at no charge; Emergency 91-1 Services: Surcharges for 911 services are assessed according to government policy:

Low-income individuals may be eligible for Federal and Sate Lifeline and Link-Up telephone assistance programs that include discounts from the above basic and local service charges: basic services are offered to all consumers in the Oregon Telephone Corporation service territories at the rates, terms and conditions specified in the Company's tarliffs. If you have any questions regarding the company's services, please call us at (541) 932-4411 or (800) 848-7969, or visit our business office in Mount Vernon.

## Baker City Berald

www.bakercityherald.com 541-523-3673 - 1915 First St. - Baker City, Oregon 97814 - fax: 541-523-6426

## **Affidavit of Publication**

STATE OF OREGON, COUNTY OF BAKER

I, Rachel Looney, a citizen of the United States and a resident of the county aforesaid; I am over the age of eighteen years, and not party to or interested in the below-entitled matter. I am the principal clerk of the printer of the Baker City Herald a daily newspaper of general circulation, published in the aforesaid county and state as defined by ORS 193.010 and ORS 193.020, that

Acct. Name: Oregon Telephone Corp

Legal No.: 25-52389c

Legal Description: Basic Service Annual Ad

a printed copy of which is hereto affixed was published in each regular and entire issue of the said newspaper and not in any supplement thereof on the following dates, to wit:

July 11, 2008

I certify (or declare) under penalty of perjury that the foregoing is true and correct.

Dated at Baker City, Oregon, this 5 day of August, 2008.

Basic Service Annual Ad

Oregon Telephone Corporation is a quality telecommunications services provider that provides basic and enhanced services at reasonable rates within its service territory. Basic services are offered at the following rates:

Single Party Besidence Service, Monthly Service Charge, \$11.95, Single Party Business, Service, \$16.50; Federal Subscriber Line Charge: Single Line, \$6.50.

Touch Tone Service: Touch Tone service is provided as a part of local service rate.

Toll Blocking. Available at not charge, Emergency 911 Services. Surcharges for 911 services are assessed according to government policy.

Low-income individuals may be eligible for Federal and State Lifeline and Link-Up telephone. assistance programs that include discounts from the above basic and local service charges. Basic services are offered to all consumers in the Oregon Telephone Corporation service territories at the rates, terms and conditions specified in the Company's tariffs If you have any questions regarding the Company's services, please call was at (541)932-4411 or (800) 848-7969, or visit our business office in Mount Vernon.

Legal No. 25-52389c Published: July 11, 2008 Notary Public of Oregon

OFFICIAL SEAL

CLAUDIA BIGLER

NOTARY PUBLIC-OREGON

COMMISSION NO. 390512

MY COMMISSION EXPIRES MARCH 13, 2009

## Vaker City Herald

www.bakercityherald.com 1915 First Street, Baker City, Oregon 97814--(541) 523-3673--fax: (541) 523-6426

## **AFFIDAVIT OF PUBLICATION**STATE OF OREGON, COUNTY OF BAKER

I, Rachel Looney, a citizen of the United States and a resident of the county aforesaid; I am over the age of eighteen years, and not party to or interested in the below-entitled matter. I am the principal clerk of the printer of the Baker City Herald a daily newspaper of general circulation, published in the aforesaid county and state as defined by ORS 193.010 and ORS 193.020, that

Acct. Name: Oregon Telephone Corp

Legal No. 00002087

Legal Description: Basic Service Annual Ad

a printed copy of which is hereto affixed was published in each regular and entire issue of the said newspaper on the following dates, to wit:

September 17, 2008

I certify (or declare) under penalty of perjury that the foregoing is true and correct.

Dated at Baker City, Oregon this 7 day of October, 2008



Solve Darmay

De Dough A Hammand

Notary Public of Oregon

## Baker City Herald

www.bakercityherald.com 1915 First Street, Baker City, Oregon 97814--(541) 523-3673--fax: (541) 523-6426

## AFFIDAVIT OF PUBLICATION

STATE OF OREGON, COUNTY OF BAKER

I, Rachel Looney, a citizen of the United States and a resident of the county aforesaid; I am over the age of eighteen years, and not party to or interested in the below-entitled matter. I am the principal clerk of the printer of the Baker City Herald a daily newspaper of general circulation, published in the aforesaid county and state as defined by ORS 193.010 and ORS 193.020, that

Acct. Name: Oregon Telephone Corporation

Legal No. 00003653

Legal Description: Basic Service Annual Ad

a printed copy of which is hereto affixed was published in each regular and entire issue of the said newspaper on the following dates, to wit:

December 4, 2008

I certify (or declare) under penalty of perjury that the foregoing is true and correct.

Dated at Baker City, Oregon this 6 day of January, 2009



Ollowal A Hammend Notary Public of Oregon

Asic serv : Annual Ad.

Oregon Telephone Corporation, sa quality telecomminations services provides basic and enhanced services at reasonable rates within its service are offered at the following rates.

Single Party Residence Single Party Residence Service Monthly Service Charges (L. 3b). Single Party Residence Service Monthly Service Charges (L. 3b). Single Party Residence Service Monthly Service Charges (L. 3b). Single Party Residence Service Monthly Service Charges (L. 3b). Single Party Business Service Service Monthly Service Charges (L. 3b). Single Party Business Service Service Monthly Service Service Monthly Service Service Monthly Service Service Monthly Service Service Service Service Service Charges (L. 3b). Single Party Business Service Service Service Service Service Service Congestion of Service Services are offered to all services are offered

## CONSUMER INFORMATION GUIDE

## For Oregon Telephone Corporation

On these pages, we have compiled answers to some of the questions often asked about our services. Flormore derailed information, contact our Business Office

## Principal Service Offerings — Monthly Rates

THE RATES AND CHARGES SHOWN ON THESE PAGES WERE IN EFFECT OCTOBER 4, 1997 AND ARE SUBJECT TO CHANGE AS AUTHORIZED BY THE OREGON PUBLIC UTILITY COMMISSION.

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## **Extended Area Service**

Mount Vernon, Prairie City, Unity

his service is available with two options which are in addition to the basic service rate.

Option 1: Unlimited calling at a at monthly rate (shown above). Option 2: Measured calling at \$.08 per minute

All rates shown are for the Access Line Only and do not include Federal or State mandated charges.

## Application of Business Rates

The use of telephone service for business purposes automatically subjects that service to business rates regardless of the type of premise on which the telephone is installed.

## **Charges to Establish or Change Service**

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Average labor rate

(Please call the business of fice for current rate) or fraction thereof

Additional time—each additional 15 minutes

Supersedure is applicable when one customer assumes a departing customer's phone number and service and no other work is necessary.

Customers requesting the Company to install equipment or wining, isolate frouble or make repairs to their facilities, will be charged the rates for a Premise Visit. Those customers who have subscribed the Company's Inside Wire Maintenance Plan or if the problem is found to be with an instrument rented from the Company, will not be subject to the Premise Visit Charges.

## CONSUMER INFORMATION GUI

## Additional Service and Equipment Charges – Month For Oregon Telephone Corporation

## Telephone Rental⊸

Standard Desk or Wall Touch Tone Standard Desk or Wall Rotary Dial

## Inside Wire Maintenance Plan

Wiring problems you may have including replacement of damaged wiring. If you have any quest We have developed a maintenance plan for our customers that will relieve you of being faced w "what to do" when your service is out of order. For a small monthly fee of \$ 60 we. Will repair or would like to take advantage of the maintenance plan, please call the Business Office.

## Directory Service-

Omitted from the telephone directory and directory assistance Additional Listing—Residence... Additional Listing—Business Non-Published

Omitted from the telephone directory but not from directory assistance

## **Custom Galling Features**

Oregon Telephone Corporation offers a variety of optional calling services. Our Custom Calling Feature Plans are described below. Call Forwarding, each line.....

Speed Calling, each line (Capacity 8 Numbers)..... Three-Way Calling, each line Call Waiting, each line......

Any two of the above... All four of the above

## 

58..... Plus Package ..... Executive Package.. Basic Package

Caller ID

## **CONSUMER TIPS**

## If You Receive Unwanted Sales and Survey Calls

- Hang-up if you aren't interested in talking with the caller.
- Report companies using questionable sales practices to the Better Business Bureau or your state attorney general's office.
- 3. Disconnect computer-generated calls by hanging up your telephone for 12 to 15 seconds:
- 4. See page 27 to register for the National Do Not-Call list.

## **Telephone Safety Tips**

Your telephone is one of the safest appliances in your home or office. But there are times when you should be careful using it:

- Don't use the telephone in the bathtub, shower or swimming pool. Dropping the phone in the water could cause a shock.
- 2. Avoid using the telephone during electrical storms. The Telephone Company uses protective devices to limit electrical surges from entering your home or office; however, complete protection from lightning is impossible.
- 3. If you suspect a gas leak, use a telephone away from the area to report it. The telephone's electrical components could create a tiny spark when you dial. Although unlikely, a spark could ignite heavy concentrations of gas.

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## 900 Numbers

## What They Are

Private companies offer a variety of informational programs using phone numbers that begin with "900." There is a charge for calls to these numbers. Charges for "900" calls appear on your monthly telephone bill. "900" number listings, sponsor's name, address and telephone number, program content and rates may be acquired at 1-800-642-2708.

## How To Block Calls To "900" Numbers

The Telephone Company will assist you in blocking calls from your line to "900" numbers. There is no charge for this service the first time it is set up on

your line. We do not allow "900" services that, a contain illegal or sexually explicit material. We do not disconnect telephone service for disputes about payment to "900" charges.

## Oregon Telephone Assistance Program

Oregon Telephone Corporation has been a local telephone company serving rural and suburban area in Oregon for many years. The Oregon Public will Utility Commission has designated the Telephone Company as an "Eligible Telecommunications Carrier" within its service area for universal service purposes. The goal of the universal service is to provide all citizens access to essential telecommunications services. Oregon Telephone Corporation is committed to providing quality the

The Telephone Company provides single party access to the public network for both residence and business customers with unlimited local calling. The Single party service includes access to

\*Emergency Services \*Directory Assistance

\*Operator Service \*Toll Blocking

Use of these services may result in added charges

Oregon Telephone Corporation would be pleased to provide you with specific rates for your area upon request. You can obtain further information about these services by calling our business office at 932-44 Li or 1-800-848-7969.

Lifeline and Link Up are discounted services available to qualified low-income customers.

Low Income customers who meet eligibility requirements may receive a monthly discount for a basic telephone services, discounts on installation, charges, and toll-blocking at no charge. You can obtain further information concerning Lifeline and Link Up by contacting The Oregon Public Utility (Commission at 1-800-848-4442.)

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A P. Carabasa Capita



## AM 1400 kbz

Phone (541) 575-1400 FAX (541) 575-2313

Theme:



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MORE INFORMATION, CALL OREGON TELEPHONE AT 932-44-11. AGAIN, OF THE MORE INFORMATION CALL OREGON TELEPHONE AT 932-44-11.

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## AM 1400 khz

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One Telephone Drive, PO Box 609 Mount Vernon, OR 97865 932-4411 or 1-800-848-7969

Thank you for choosing Oregon Telephone. Whether you are new to the area or relocating from a neighboring town, Welcome!

Oregon Telephone has been offering telecommunications services since 1914. As our 100th anniversary nears, we are not losing sight of our old time values, and appreciation of you...our customer.

We offer a variety of Custom Calling Features-Providing you with valuable tools to utilize your telephone to its full extent!

\*Call Waiting

\*Call Forwarding

\*Speed Calling

\*Three Way Calling

Anonymous Call Rejection

Caller ID

Voicemail





## Offering DSL & Broadband & Dial-Up Internet services!

Browse our wide variety of Internet services/packages & Speeds! A service just right for you and your communications needs!

## DSL/Broadband speeds from 128kbps to 1.5 meg!

The benefits of dsl/broadband include:

\*High Speed Surfing & email downloads

\*\*Full use of your telephone while on-line

\*\*\*Your connection is always on—

\*\*\*\*Qualified ortelco.net technician installs, you sit down and start surfing!

## Residential Customers

\*24 hour technical support

Always on Internet is a DSL service for the same price as dial-up!

**Business Customers** 

Speeds up to: 128kbps

Speeds up to: 512kbps

\$39.95 🎞

\$19.95

\$44.95 🏻 Bronze

\$49.95 [ 1meg

\$54.95 Silver

1.5meg \$55.95 II

Gold \$60.95 II

Sign up for dsl and pay only \$70.00 (1 year contract)

Equipment can be purchased for \$169.00, no contract required \*one time \$15.00 Internet Activation Fee, billed on your first bill

\*Check your ortelco.net email while on the go! With Webmail! \*Current weather & local info at www.ortelco.net



Lifeline/YTS Units give you and your loved ones the peace of mind that help is on the way if needed!

Can be worn around the neck or on a wristband.

Pressing the button activates the unit and the call center staff will have help to you very soon.



Affordable Monthly Rates!~ There is no dollar sign on peace of mind!



Our paging service will keep you from missing that important call. With our tone and display pagers, your callers can reach you day or night, by calling into the paging terminal and leaving the number they desire for you to call them back at!



Service area is between Dayville and Dixie Mountain

## OREGON TELEPHONE CORPORATION AND NORTH-STATE TELEPHONE CO.

List of available long distance carriers

\*\*Be sure to let OTC/NSTC know who you want to switch to\*\*
A \$5.50 carrier change charge will apply each time you switch your carrier

**OREGON TELEPHONE** 932-4411 or 1-800-848-7969

NORTH-STATE TELEPHONE 467-2211 or 1-800-650-7856
CARRIER RESIDENTIAL

CIC BUSINESS CODE CONTACT

NAME

CONTACT

0432	QWEST COMMUNICATIONS	800-860-2255 800-860-2255
	IXC LONG DISTANCE	
0222	MCI	800-444-2222 800-727-5555
0246	SHARED COMMUNICATIONS	800-285-8569 800-285-8569
0272	BELL ATLANTIC	888-696-3953 800-696-3953
0284	LIFELINE	800-800-7550 800-800-7550
0288	AT&T	800-222-0300 800-222-0400
0333	SPRINT	800-877-4646 800-366-1900
0444	GLOBAL CROSSING	800-783-2020 800-783-2020
0555	WORLDCOM	800-821-2001 800-821-2001
0603	NTC LONG DISTANCE	800-569-4682 800-569-4682
0752	EXCEL	800-209-8133 800-209-8133
0780	MATRIX TELECOM	800-282-0242 800-282-0242
0810	MIDCOM COMMUNICATIONS	800-555-0011 800-555-0011
0948	SWITCHED SERVICES	800-366-8459 800-366-8459
0955	UNICOM	800-342-4708 800-342-4708
5410	DIRECT COMMUNICATIONS LONG DISTANCE	800-245-4329 800-245-4329
5453	GROUP LONG DISTANCE	800-728-3288 800-728-3288
5483	GTE LONG DISTANCE (VERIZON)	800-343-2092 800-343-2092
5957	UNIDIAL INC.	800-393-7300 800-393-7300
6746	THE PHONE CO	800-728-3288 800-728-3288
6953	NYNEX LONG DISTANCE	888-696-3953 888-696-1010



P. O. Box 609

Mt. Vernon, Oregon 97865

[541] 932-4411

FAX [541] 932-4498

To our Valued Customers,

Under federal law, you have the right to confidentiality of information regarding the telecommunication services to which you subscribe and Oregon Telephone Corporation (OTC) has the duty to protect that confidentiality. This confidential information includes such things as, specific services you purchase, the number of services purchased, who your provider is for a service, call detail records, and charges related to the services purchased. This information is referred to as Customer Proprietary Network Information (CPNI).

Due to the sensitive nature of CPNI, on April 2, 2007, the Federal Communications Commission (FCC) released new rules pertaining to the security of CPNI with special emphasis on call detail CPNI. Call detail CPNI refers to any and all information pertaining to the transmission of specific telephone calls such as telephone number called, telephone number calling, time, date, charges, location and duration of the telephone call.

Among the new rules is the option for you to establish a password with OTC and provide that password during a telephone call from you before we are authorized to disclose or discuss call detail records. OTC has taken an additional step to protect your non call detail CPNI by also requiring the use of this password before we disclose or discuss any non call detail CPNI. For your protection, this password cannot derive from readily available biographical information such as your social security number, maiden names, home address, or date of birth.

If you happen to lose or forget your password, OTC has implemented a back-up authentication method. We will ask that you provide us with a secret question. This secret question should prompt you for a response that will allow us to provide you with your password. Again, the secret question cannot derive from biographical information. As an example your secret question might be; what is the color of my eyes? or, what is my dogs' name? In which case, your back-up answers may be "Green" or "Gizmo" respectively.

If you choose not to establish a password and/or secret question, below are alternatives which can be used in order for us to discuss or provide you with CPNI.

- OTC can send the CPNI to the address of record that we have on file for you.
- OTC can call you back at the telephone number of record from which your service is derived.
- OTC may disclose CPNI to you, or one of your authorized representatives, at our business office with a valid photo ID matching a name listed on the account. Note that we are only authorized to disclose CPNI to the individual(s) listed on the account with a valid photo ID.

As these new FCC rules became effective December 8, 2007, we strongly encourage you to establish your password and back-up secret by completing the enclosed form and returning it to the address provided.

The new CPNI rules also require that we notify you immediately if your password, your response to a backup means of authorization for lost or forgotten passwords, or address of record is created or changed. The means of notification may be by way of a telephone call from us to your telephone number of record, or by mail to the address of record as it was prior to the change.

Please feel free to contact OTC's local business office at 932-4411 or (800) 848-7969 with any questions or concerns.



## \*\*Federal Communications Regulations ask that you do not use: Mother's maiden name, birthdates or anything geographical, such as the street you live on. Thank You

## **Establishment of Account Password**

So that Oregon Telephone Corporation employees are free to discuss and/or provide Customer Proprietary Network Information (CPNI) to me during a call that I initiate to your business office, please establish the following password for my account.

**Password:	<del></del>	
Should I forget or lose my password password.	please use the following question to authen	ticate my
**Secret Question:		
**Answer:		
Primary Customer Name:		
Secondary Customer Name:		
Additional Authorized Contacts:		
Telephone Number:		<b>-</b>
Account Number:		· -
Authorized Signature:		-
Date:	/	
Please return completed form to:		
Oregon Telephone Corporation PO Box 609 Mount Vernon, OR 97865-0609		

Contact telephone number for questions – 932-4411 or (800) 848 – 7969

I have read this notice and prefer to opt-out of Oregon Telephone Corporation's marketing of products and services outside of my existing scope of services.

This decision is effective 33 days following the date of this correspondence from Oregon Telephone Corporation (30 days from the third day following this mailing) and remains in effect until changed by me.

Name:			
Billing Address:		19 to 10 to	
City / State / Zip:			
Telephone Number:	the state of the s		
Signature:			
Date:			

eligibility is not received. meet the eligibility requirements or when proof of benefits will be discontinued when you no longer OTAP and DHS review eligibility monthly. Your How do I continue to receive the Lifeline benefits?

> Salem, OR 97310-2148 PO Box 2148 Oregon Public Utility Commission

Salem; TTY users can call 1-800-648-3458; or write ii ITIT-ETE (503) TO S448-008-I Is (9ATO) (RSPF) Oregon Telephone Assistance Program may contact the Residential Service Protection Fund To receive the application for Lifeline Service you How do I apply?

participant who is eligible for the program. name on the phone bill must match the name of the all services offered to non-Lifeline customers. The in the household. Lifeline customers may purchase Lifeline can only be used for the main telephone line Are there any restrictions?

How much will I save by using Link Up? Link Up will pay 50% of your installation charges. The maximum benefit is \$30.

How do I know if I am eligible? If you qualify for Lifeline, you also qualify for Link

Up. In addition, you can qualify for Link Up if you receive Low Income Home Energy Assistance Program (LIHEAP). LIHEAP does not qualify you for Lifeline.

Does Link-Up have any restrictions?

Proof of eligibility must be received before OTC can issue Link Up credits. Link Up can only be used for the charges for activating a primary telephone line or moving existing services to a new address. Charges related to wiring and telephone jacks within your home and wireless handsets are not eligible for the Link Up discount.

To apply for Link Up you will follow the same application process as Lifeline and the same proof of eligibility as Lifeline.

\*Being a Lifeline or Link Up customer does not protect you from being disconnected if you fail to pay your telephone bill\*

line charge. charges. These benefits will also cover your subscriber

benefits apply to your basic local telephone service If you qualify, you will receive up to \$13.50. These How much can I save on my phone bill?

tal Security Income (551) rary Assistance to Needy Families (TANF), Supplemen-Plan, Medicaid and some Medicare programs), Tempo-FPL eligibility requirements (including Oregon Health Food Stamps, Qualifying Services that meet the 135% If you participate in any of the following programs: eligible?

How do I know if I am

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line is known as Oregon Telephone Assistance Program state has its own guidelines to qualify. In Oregon, Lifediscount on their monthly local telephone bill. Each government program that offers qualified people a on your phone bill. Lifeline is a

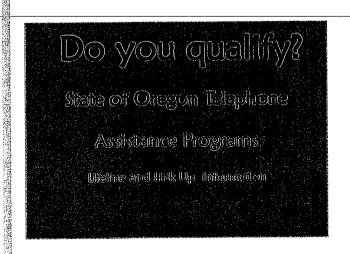
You could be eligible to receive Oregon State assistance poration Customers in Oregon

Lifeline and Link Up for Oregon Telephone Cor-



PO Box 609 Mount Vernon, OR 97865

1-800-848-7969 932-4411





## Telephone Assistance Programs for Low Income Households

Selected state:		
Oregon		
Please select your lo	phone company from the list below.	
(Not all phone compa	es are listed. Please call your local phone company for more information if they are not listed he	ere.)
Oregon Telephone	Corporation Go	

## Lifeline and Link Up Information for Oregon Telephone Corporation Customers in Oregon

## Landline Service

Lifeline (a.k.a Oregon Telephone Assistance Plan (OTAP)) is a government program that offers qualified low income households a discount on their monthly local telephone bill. Each state has its own guidelines to qualify. The application and qualification process differs by state and sometimes by individual phone company.

## How much can I save?

You will save up to \$13.50 on your basic monthly bill. These benefits apply to your local telephone service charges that you purchase as measured service (including local usage), or as flat rate service, or voice packages. These benefits will also cover your <u>subscriber line charge</u>.

## How do I know if I am eligible?

Program based eligibility:

- Food Stamps
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- Certain State Medical Programs or Medicaid
- Additional eligibility criteria may apply to residents of <u>federally recognized tribal lands</u>

## Income based eligibility:

Eligibility based on Program Participation only.

## • Are there any restrictions?

Lifeline can only be used for the primary telephone line in a household. You may purchase additional services available to a non-Lifeline customer. You must establish phone service prior to applying for the Lifeline discount. The name on the phone bill must match the name of the household member participating on the eligible program.

## How do I apply?

To apply for Lifeline call the Oregon Public Utility Commission directly at 1-800-848-4442 or online at <a href="https://www.rspf.org">www.rspf.org</a>. You may find more information about Lifeline and other telephone services available from Oregon Telephone Corporation at <a href="http://www.ortelco.net">http://www.ortelco.net</a>. An application can be obtained via phone.

## • What proof of eligibility do I need to provide?

You will be asked for proof of your eligibility by submitting a form signed under penalty of perjury that you receive benefits from or a copy of any dated document which verifies your participation in one of the qualifying programs listed above. Proof of total household income may be required for income based qualification. Your Lifeline benefits will take effect when proof of eligibility is received.

## • How do I continue to receive Lifeline benefits?

Eligibility is reviewed periodically. Your benefits will be discontinued when you no longer meet the eligibility requirements or when proof of eligibility is not received. Customers who are no longer eligible for Lifeline benefits must notify their service provider.

## Other Useful information

There are other options that can help you save money, including free toll blocking, waived deposit with toll blocking and voluntary limit on long distance calling (toll control).

Link Up helps households reduce the cost of initiating telephone service. This program pays some of the cost of connecting local telephone service to your home or activating wireless phone service. However, Link Up does not cover the cost of wiring inside your home.

- · How much will I save?
  - Link Up will pay 50% of your installation charges for total discount of \$8.00. (Maximum benefit \$30.00) An additional discount may apply to residents of <u>federally recognized tribal lands</u>.
- How do I know if I am eligible?
  - If you qualify for Lifeline, you also qualify for Link Up.
- · Are there any restrictions?

You must provide proof of eligibility before telephone service can be activated. Link Up can only be used for the charges for activating a primary telephone line or moving existing service to a new address. Charges related to wiring and telephone jacks within your home and wireless handsets are not eligible for the Link Up discount.

How do lappiv?

To apply for Link Up you will follow the same application process as Lifeline and the same proof of eligibility as

Being a Lifeline or Link Up customer does not protect you from being disconnected if you fail to pay your telephone bill.

Lifeline and Link Up discounts cannot be applied to an outstanding balance owed to your phone company.

Lifeline can only be applied to one wireless OR wireline telephone per household.

Permanent link to this posting:

Click here to access this page directly.

Last modified on 7/31/2008

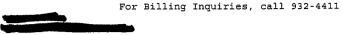
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OREGON TELEPHONE CORPORATION
1 TELEPHONE DR
MOUNT VERNON OR 97865

MOUNT VERNON OR 97865

Account Number: Account Name:



Bill Date:

June 1, 2009 JUNE 15, 2009

Due Date: JUNE

Visit us on the web: www.ortelco.net

Customers in Mount Vernon have the option of paying a FLAT rate of \$10.55 for residence lines, \$14.85 for business lines, for unlimited calls to Dayville, John Day, Long Creek and Monument. If you do not make many calls to these towns, a MEASURED rate of \$.08 per minute is available. If your calling patterns change or you plan to go with an internet provider in John Day, please check your current statement to be sure you are on the FLAT rate. It is your responsibility to make sure you are on the EAS plan that best suits your needs.

This Month

Last Month

lance from last statement 10.00

10.00

Balance from last statement Payment Received 05/11/2009

10.00

Current Charges

Internet Charges

10.00

Thank You

Balance

0.00

?PQ?

Total Amount Due

10.00

\*\*\* DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT \*\*\*

0222-932

OREGON TELEPHONE CORPORATION

PO BOX - 609

MOUNT VERNON OR 97865

ADDRESS SERVICE REQUESTED

FOR CHANGE OF ADDRESS: Please check here

and complete form on reverse. Thank you.

Bill Date:

June 1, 2009

JUNE 15, 2009

Due Date: Telephone:

Remit To:

OREGON TELEPHONE CORPORATION PO BOX 609

MOUNT VERNON OR 97865-0609

\*\* DO NOT PAY \*\*
BILL WILL BE PAID AUTOMATICALLY
BY YOUR CREDIT CARD.

For Billing Inquiries, call 932-4411

Page 3

Account Number: Account Name:



JUNE 15, 2009 Due Date: Visit our website at www.ortelco.net

## ON-LINE BILL PAY NOW AVAILABLE

To view and pay your bill online please go to: www.ortelco.net

and click on: Pay Bill Online

If you have any questions please call 932-4411 or 1-800-848-7969

## NEW DSL PACKAGES

Tired of slow dial up connections? Then OTC DSL is right for you! DSL is a great option for customers looking to surf the web with the quick click of the mouse. It's fast, it's easy and tailored for your individual internet needs!

DSL is an "always on", high speed internet connection, allowing you to surf the internet, while talking on the phone; eliminating the need for an additional telephone line.

We have a package for you:

	RESIDENTIAL	BUSINESS
ALWAYS ON DSL (Speeds up to 128 kbps*)	\$19.95	\$24.95
BRONZE DSL (Speeds up to 512 kbps*)	\$39.95	\$44.95
SILVER DSL (Speeds up to 1 meg*)	\$49.95	\$54.95
GOLD DSL (Speeds up to 1.5 meg*)	\$55.95	\$60.95

Already subscribed to DSL? Still want faster speeds?? UPGRADE TODAY!

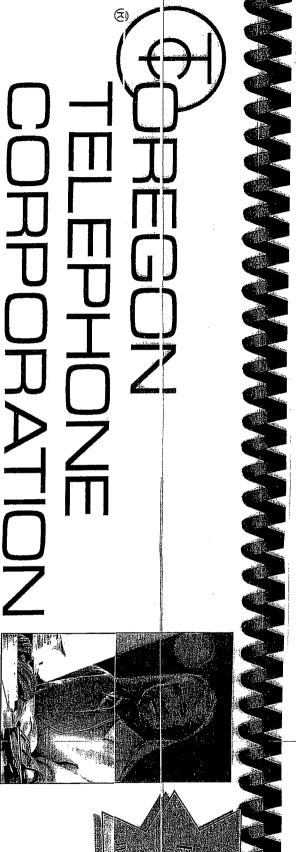
\*Speeds may vary based on telephone lines, inside wiring conditions, network/internet congestion and websites visited. DSL is not available in all areas. Equipment purchase/12 month contract required~

CONTACT OREGON TELEPHONE FOR AVAILABILTY!

## IMPORTANT NOTICE

Under federal law, you have the right to confidentiality of information regarding the telecommunication services to which you subscribe and Oregon Telephone Corporation (OTC) has the duty to protect that confidentiality. This information includes such things as, specific services you purchase, the number of services purchased, who your provider is for service, call detail records, and charges related to the services purchased. This information is referred to as Customer Proprietary Network Information (CPNI).

Due to the sensitive nature of CPNI, on April 2, 2007, the Federal Communications Commission released new rules pertaining to the security of CPNI with special emphasis on call detail CPNI. Call detail CPNI refers to any and all information pertaining to the transmission of specific telephone



Providing Quality Service Since 1914

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Testenta & Business Da Tone • Caler D • Voice Mai • Cal Maiing Cal Forwarding • Speed Caling • Lifeine Units • Pagers

Call Today With Any Questions: 932-4411 Or 1-800-848-7969 PO Box 609 / One Telephone Drive, Mount Vernon, OR 97865

# **Lifeline And Link-Up** Programs For Oregon Telephone Corporation Customers

How Much Can I Save On My Phone Bill? You Will Save Up To \$13.50. These Benefits Apply To Your Basic Local Telephone Service charges. These Benefits Will Also Cover Your Subscriber Line Charge. (End User Common Line Charge)
How Do I Know If I'm Eligible? You're Eligible For Lifeline If You Participate In Any Of The Following Programs: Food Stamps, Qualifying Medical Programs Under The Oregon Department Of Human Services That Meet The 135% FPL Lifeline Is A Government Program That Offers Qualified People A Discount On Their Monthly Local Telephone Bill. Each State Has Its Own Guidelines To Qualify. In Oregon, Lifeline Is Known As

Eligibility Requirements (Including Oregon Health Plan, Medicaid And Some Medicare Programs), Temporary Assistance To Needy Families (TANF) Or Supplemental Security Income (SSI), Can Call 1-800-648-3458 Or Write To: Oregon Public Utility Commission, RSPF, P.O. Box 2148, Salem, Oregon 97310-2148 How Do I Apply? To Receive An Application For Lifeline Service You May Contact The Residential Service Protection Fund (RSPF), Oregon Telephone Assistance Program (OTAP) At 1-800-848-4442 Or (503) 373-7171 In Salem, TTY Users