

James E. Green
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December 16, 2008

VIA HAND DELIVERY AND ELECTRONIC MAIL

Public Utilities Commission of Oregon
Attention: Filing Center
550 Capitol Street N.E., Suite 215
Salem, OR 97301-2551

Re: **Petition of Verizon Northwest Inc. to Price List Calling Services**

Dear Filing Center:

Enclosed for filing are an original and one copy of Verizon Northwest Inc.'s Petition to Price List Calling Services.

Sincerely,

A handwritten signature in black ink, appearing to read "James E. Green", written over a horizontal line.

James E. Green

Enclosures

**BEFORE THE PUBLIC UTILITY COMMISSION
OF OREGON**

Petition of Verizon Northwest Inc. to Price List)
Calling Services) Docket No.
_____)

Verizon Northwest Inc. (“Verizon”) respectfully submits this Petition to Price List its Calling Services¹ pursuant to ORS 759.054 and OAR 860-032-0035. Under its statutory authority set forth in ORS 759.054, the Public Utility Commission (“Commission”) promulgated OAR 860-032-0035(4)(b), which states that a “petition to price list a telecommunications service may be granted, subject to reasonable conditions, if the Commission finds...the service is not essential.” For the reasons set forth in this Petition, the Verizon services described in this Petition satisfy the Commission’s rule governing the price listing of services (OAR 860-032-0035) and warrant treatment on a price listed basis.

In support of this Petition, and in compliance with OAR 860-032-0035, Verizon states:

1. OAR 860-032-0035(1)(a). Name and address of the public utility.

Verizon Northwest Inc.
20575 N.W.Von Neumann Drive
Hillsboro, OR 97006

Verizon is authorized by the Commission to operate as a telecommunications utility serving forty four (44) exchanges in Oregon that are identified on maps on file with the Commission.

¹ A list of the Calling Services is attached as Exhibit A.

Petitioner's representatives:

James E. Green
20575 N.W.Von Neumann Drive
Hillsboro, OR 97006

and

Kimberly A. Douglass
600 Hidden Ridge Drive
Irving, TX 75038
MC: HQE02F60

2. OAR 860-032-0035(1)(b). Description of the service that Verizon proposes to be price-listed, including the initial price list with the proposed terms and prices of the service.

Verizon proposes to price list its "Calling Services," all of which are currently offered under approved tariffs. Calling Services are commonly referred to as "calling features" or "custom calling services." The services are a family of optional enhanced network services, each of which is available to residence and business customers on a stand-alone basis. Calling Services provide customer-controlled or prearranged advanced communications services on individual access lines. Most Calling Services carry a monthly charge, although some may be used on a pay-per-use basis by dialing a star code (e.g., *69) or other means of activation.

Three-Way-Calling is an example of one of Verizon's Calling Services. The service allows customers who desire a telephone conversation with three different parties to add the third party to an existing call by pressing the hook switch or flash key on their telephone, and then dialing the telephone number of the third party and linking them in. Customers who frequently use this feature may opt to pay the \$3.50 monthly charge for unlimited use. It may also be invoked on a pay-per-use basis for 75 cents per activation. The service appeals to only a certain group of customers, and is not widely used.

The Calling Services are identified in Section VII, Sheet A, Sheets 1 through 27 and Sheets 29 through 35 of Verizon's Local Exchange Tariff OR PUC No. 18.² Upon the granting of this Petition, the initial prices and terms of these services will be the rates and terms set forth in Verizon's tariffs at that time.

3. OAR 860-032-0035(1)(c). Information relevant to criteria to be considered under OAR 860-032-0035(4), (5) and (6).

Under OAR 860-032-0035(1)(c), a petitioner is to provide information to support findings that the Commission must make and the criteria the Commission must consider as set forth in subsections (4), (5) and (6) of OAR 860-032-0035. Subsection (4), (5) and (6) focus on whether the service to be price listed either faces competition or is "not essential." Verizon's Calling Services do not meet the criteria of an "essential service," as set forth in OAR 860-032-0200(1) and (2). Namely, the services are not of the type that a customer would need to "efficiently establish, sustain, or discontinue a telecommunications service by means of the public network." To the contrary, the services are extra, optional features additional to a network access line; they are not essential as a means of communication. In addition, none of the services are included in -- nor analogous to any service in -- the list of "essential" services provided in OAR 860-032-0200(6). Thus, the Calling Services represent the exact types of services that can be price listed as non-essential under OAR 860-032-0035(4)(b). Further information with regard to OAR 860-032-0035(6) is set forth in paragraph 5 below.

² A copy of the tariff sheets referenced in this Petition is attached as Exhibit B. These tariff sheets will be replicated in the price list if this Petition is granted. Exhibit B thus satisfies the requirement to produce the "initial price list" with this Petition.

4. OAR 860-032-0035(1)(d). Statement from each joint provider of the service that it agrees to the price list.

Verizon is currently the sole provider of the services, and does not anticipate that there will be joint providers of these services to be price-listed. If there are any such joint providers in the future, Verizon will provide the statement required by OAR 860-032-0035(1)(d) at the time a price list for such jointly provided services is filed with the Commission.

5. OAR 860-032-0035(6). Calling Services are “not essential” services under the criteria set forth in OAR 860-032-0035(6).

(a) OAR 860-032-0035(6)(a) Rebuttable Presumption. OAR 860-032-0035(6)(a) states that there is a rebuttal presumption that a service listed as an “essential” service under OAR 860-032-0200(6) is “essential” for purposes of the price listing rule as well. As stated above, none of the Calling Services described in this petition are in the list of “essential” services provided in OAR 860-032-0200(6). Thus, there is no presumption that the services at issue here are “essential.”

(b) OAR 860-032-0035(6)(b) Emergency 9-1-1 service. OAR 860-032-0035(6)(b) states that a service required for emergency 9-1-1 calls is essential. This subsection does not apply, as none of the Calling Services are required for emergency 9-1-1 calls.

(c) OAR 860-032-0035(6)(c) Access to the public switched network. OAR 860-032-0035(6)(c) states that a service is essential if customers require it to efficiently establish, sustain, or discontinue a telecommunications call by means of the public switched network. Calling Services are extra, optional features additional to a network access line; they are not necessary to provide access to the public switched network. Indeed, they are described in OAR 860-032-0190(4) as “[s]ervices that are not considered basic telephone service.”

(d) OAR 860-032-0035(6)(d) Not essential for all customer classes. OAR 860-032-0035(6)(d) states that a service is “not essential” only if it fits that description for all customer classes to which it is offered. Calling Services are services used by residence and business customers, to which they are “not essential.” Many customers who have dial tone lines do not subscribe to the Calling Services that are the subject of this petition. Therefore, these optional services are not essential.

(e) OAR 860-032-0035(6)(e) Not essential in all areas served by Verizon. OAR 860-032-0035(6)(e) states if the Commission determines that a service is “not essential,” it will be deemed not essential in all areas in Oregon served by the petitioner. That would be appropriate in the case of the Calling Services, as they are offered uniformly to residence and business customers in all areas served by Verizon in Oregon where facilities are available.

(f) OAR 860-032-0035(6)(f) Service alternatives. OAR 860-032-0035(6)(f) states that although not dispositive, the presence of alternatives to the service at issue will be considered by the Commission. Although Verizon does not provide alternatives to its own Calling Services, with the exception of some services available through customer provided equipment (“CPE”), other providers of telephone service provide similar optional calling features. For example, Vonage, a provider of Voice over Internet Protocol (VoIP) service, includes Caller ID, Call Waiting, Call Forwarding, and other calling features as part of their “Residential Premium Unlimited Plan,” their standard VoIP plan (see www.vonage.com). Charter Communications, which provides voice service over their cable TV network, provides 10 calling features with their unlimited nationwide calling plan (see www.charter.com).

(g) OAR 860-032-0035(6)(g) Service offered after January 1, 1999. OAR 860-032-0035(6)(g) states that there is a rebuttable presumption that services first offered after January 1,

1999 are not essential. This subsection is not relevant as the Calling Services, with the exception of Call Intercept, were offered by Verizon prior to January 1, 1999. Call Intercept was not introduced by Verizon until September 23, 2003, so there would be a rebuttable presumption that this service is not essential.

(h) OAR 860-032-0035(6)(h) Certification after January 1, 1999. OAR 860-032-0035(6)(h) applies to telecommunications utilities certified after January 1, 1999. This subsection is inapplicable as Verizon was certified as a telecommunications utility prior to January 1, 1999.

(i) OAR 860-032-0035(6)(i) New service. OAR 860-032-0035(6)(i) describes what constitutes a new service for purposes of OAR 860-032-0035(6)(g). As stated above, that subsection is not relevant here for the Calling Services with the exception of Call Intercept and thus neither is OAR 860-032-0035(6)(i).

(j) OAR 860-032-0035(6)(j) Packaged services. OAR 860-032-0035(6)(i) describes a rebuttable presumption applicable to a package of telecommunications services. This subsection is not applicable as the services at issue here are sold as stand-alone services.

6. OAR 860-032-0035(7). Prices shall not be lower than the long run incremental cost(s) of providing the service(s).

The prices of these services listed in this petition will not be lower than the long run incremental costs(s) of providing the services, which is the standard set forth in both OAR 860-032-0035(7). The Commission has already found that the current prices of these services exceed long run incremental costs; it did so when the rates were approved in the original tariff filings.

7. OAR 860-0032-0035(9). Price-Listing of Verizon's Calling Services is consistent with the public interest.

Under OAR 860-0032-0035(9), unless the Commission finds that a petition for price listing is contrary to the public interest, such a petition should be granted. This Petition is in the public interest because the Calling Services described in this petition are extra, optional features additional to the network access line for residence and business customers and are not essential. Therefore, it is in the public interest that the tariff regulation of these services be replaced with price listed treatment.

Conclusion

For the reasons outlined above, Verizon respectfully requests that the Commission grant this Petition and authorize Verizon to price list the Calling Services listed in this petition.

Respectfully submitted this 16th day of December 2008.

By: 

James E. Green
Verizon Northwest Inc.
Oregon State Bar No. 91291

Exhibit A

Verizon Calling Services

Stand Alone Calling Services

*69 Call Return
Anonymous Call Block
Busy Redial *66
Call Block*60
Call Forwarding
Call Forwarding – Busy Fixed
Call Forwarding – Busy/No Answer Fixed
Call Forwarding – Busy/No Answer Variable
Call Forwarding – Fixed
Call Forwarding – No Answer Fixed
Call Intercept
Call Waiting / Cancel Call Waiting
Call Waiting ID
Caller ID
Caller ID – Number (only)
Complete Blocking (per line)
Distinctive Ring
Special Call Accept
Enhanced Call Forwarding (Business only)
Priority Call
ReDirect Service (Business only)
Remote Call Forwarding
Select Call Forwarding
Speed Dialing 30
Speed Dialing 8
Three Way Calling

Pay-per Use Calling Services

Three Way Calling
*66 Busy Redial
*69 Call Return
Call Trace

Nonrecurring Charges

Calling Services NRC

Exhibit B

Section VII

2nd Revised Sheet A
 Canceling
 1st Revised Sheet A

CALLING SERVICES

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(N)

Advice No. 896

Issued: November 3, 2006

Effective: December 19, 2006

Issued by Verizon Northwest Inc.

By David S. Valdez, Executive Director – Public Policy and External Affairs

Section VII
Original Sheet 1

CALLING SERVICES

II. DEFINITION

Calling Services is a family of enhanced network services available to residence and business customers. These calling services provide customer-controlled or prearranged communications services on individual access lines.

Section VII

1st Revised Sheet 2
Canceling
Original Sheet 2

CALLING SERVICES

III. INDIVIDUAL SERVICES

A. CONDITIONS

1. INDIVIDUAL SERVICES

These services are available where Network Access Service is provided by an electronic central office. The number of features available depends upon the central office providing this service.

These services are offered on a subscription or pay-per-use basis to customers subscribing to residence or business individual-line service.

Nonrecurring charges may be waived at the Company's discretion during sales promotions of these services. Nonrecurring charges will not apply to new services ordered within 60 days of the conversion of a central office to electronic switching equipment with the capability of offering these services.

(D)

Customer provided equipment may be required for some of the described services. The Company assumes no responsibility for the customer provided equipment or its compatibility to the Company's network.

Section VII

1st Revised Sheet 3
Canceling
Original Sheet 3

CALLING SERVICES

III. INDIVIDUAL SERVICES

A. CONDITIONS (CONTINUED)

2. CALL FORWARDING, FIXED CALL FORWARDING, AND REMOTE CALL FORWARDING (RCF) (T)

Outgoing calls can be made from a line arranged with Call Forwarding while forwarding incoming calls to another number. (T)

Call Forwarding Busy Line-Fixed, Call Forwarding Don't Answer-Fixed, and Call Forwarding Busy Line/Don't Answer-Fixed services will be available on trunk-line service. (T)

Message or measured charges may be incurred in addition to the Remote, Fixed, or Call Forwarding Charge as follows: (T)

- The calling party will be responsible for message toll or measured charges between the rate center of the originating telephone number and the rate center of the called number.
- The called party will be responsible for message toll or measured charges between the rate center of the called number and the rate center for the call forwarding location.
- The message or measured charges billed to the customer will be those specified in the applicable tariffs for the type of call involved.

Fixed Call Forwarding is provided from electronic and digital central offices where facilities permit. Fixed Call Forwarding from non-electronic and non-digital central offices is found under Transfer Service, Section VI.

Remote Call Forwarding (RCF) may be provided on a flat rate or measured usage service basis. When RCF is provided on a flat rate basis, the customer will pay the RCF rate, plus any appropriate message toll charges. When RCF is provided on a measured basis, the customer will pay the RCF rate, local usage rates (Section IV), plus any appropriate message toll charges.

Message toll or measured charges may occur in addition to the RCF charge. The same charges as identified in the conditions for Call Forwarding will apply. (T)

Listings in the directory serving the exchange in which the RCF is located will be furnished by the same regulations governing the providing of business and residence listings found in Directory Services, Section V of this tariff.

Advice No. 773

Issued: December 21, 2001
Issued by Verizon Northwest Inc.
By Allan T. Thoms, Vice President-Public Policy and External Affairs

Effective: January 30, 2002

Section VII

1st Revised Sheet 4
Canceling
Original Sheet 4

CALLING SERVICES

III. INDIVIDUAL SERVICES

A. CONDITIONS (CONTINUED)

2. CALL FORWARDING, FIXED CALL FORWARDING, AND
REMOTE CALL FORWARDING (RCF) [CONTINUED]

(T)
(T)

The RCF number may not terminate on:

- a line equipped with any other form of call forwarding or RCF feature.
- DID station numbers terminating on a private branch exchange system, Centrex, or CentraNet®
- Public Access Line (PAL) or Coin Line Service
- A number to be used in conjunction with data transmission

The use of RCF for toll by-pass is not allowed.

Each RCF service allows for forwarding one call at a given time. Additional RCF service is necessary for each individual call to be forwarded simultaneously.

The use of RCF to forward calls to international locations is not allowed.

RCF service may not be furnished for use in the resale of telephone service.

The telephone number to which the RCF calls are forwarded will determine whether the business or residence local service rates will be charged.

The Company cannot provide customers who subscribe to RCF with the telephone number of the originating call.

The Company cannot guarantee transmission of the forwarded calls because of the distance and routing necessary to complete the connection.

Advice No. 773

Issued: December 21, 2001
Issued by Verizon Northwest Inc.
By Allan T. Thoms, Vice President-Public Policy and External Affairs

Effective: January 30, 2002

Section VII

1st Revised Sheet 5
Canceling
Original Sheet 5

CALLING SERVICES

III. INDIVIDUAL SERVICES

A. CONDITIONS (CONTINUED)

2. CALL FORWARDING, FIXED CALL FORWARDING, AND
REMOTE CALL FORWARDING (RCF) [CONTINUED]

(T)
(T)

A change of the telephone number to which RCF or Fixed Call Forwarding calls are forwarded must be made in the central office. Nonrecurring Charges will apply to number changes for individual-line and trunk-line services arranged for Fixed Call Forwarding and for all Remote Call Forwarding services.

The customer must order sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Company. If, in the Company's opinion, additional Remote Call Forwarding features are required at the call forwarding location or if facilities are needed at the terminating station, the subscriber will be required to subscribe to additional features and facilities. Should the customer refuse to subscribe to additional features and/or facilities, the customer's RCF service will be subject to termination.

Section VII
Original Sheet 6

CALLING SERVICES

III. INDIVIDUAL SERVICES

A. CONDITIONS (CONTINUED)

3. ENHANCED CALL FORWARDING (ECF)

General

Enhanced Call Forwarding (ECF) is an Advanced Intelligent Network (AIN) based call forwarding service designed to provide/enhance personal mobility.

Enhanced Call Forwarding Service is furnished only from Central Offices which have been arranged to provide this service. ECF is provided subject to the availability of facilities.

Enhanced Call Forwarding is available to Business Individual Line and CentraNet® customers.

Description of Service

ECF customers will be able to forward their number from any touch call phone via a toll-free number. They will be able to forward to any dialable pager, mobile phone, work phone, or home phone.

ECF can be provided on the customer's existing telephone number as long as the customer's existing line resides behind an AIN capable switch, or via a personal number. This number is referred to as a default number.

A personal number is a telephone number that does not have any actual line equipment tied to the number. This is a new number that is provided to the customer at subscription. At subscription, the customer must designate what number his calls will route to, then the customer may program ECF to route his number to any location at any given time.

Advice No. 759

Issued: August 21, 2001
Issued by Verizon Northwest Inc.
By Fred Logan, Director-Regulatory and Governmental Affairs

Effective: September 26, 2001

Section VII

1st Revised Sheet 7
Canceling
Original Sheet 7

CALLING SERVICES

III. INDIVIDUAL SERVICES

A. CONDITIONS (CONTINUED)

3. ENHANCED CALL FORWARDING (ECF) [CONTINUED]

ECF will be offered as follows:

- The customer's existing number or a personal number can be used
- 3 Speed Forward Numbers
- Timed Forwarding

Enhanced Call Forwarding with Call Manager

- Includes services for ECF plus
- Automatic Forwarding
- Two schedules (normal and alternate)
- Two call acceptance lists with 20 number capacity each
- Two four-digit Caller Codes

Enhanced Call Forwarding is provided subject to the availability of technology and facilities.

ECF will not be available on nondedicated trunks equipped with DID, DOD or DIOD service; or available to Public Access Line Service (PAL), or Coin Line Service.

The ECF customer is responsible for any applicable long distance, Extended Area Calling Service, and/or Local Calling Plan charges, including applicable local measured usage charges when calls to the ECF number are redirected. Local measured usage rates can be found in Section IV of this tariff. (N)
(T)

When a customer's ECF number is forwarded to a wireless phone, normal air time charges from the wireless provider will apply on the redirected call.

Advice No. 943

Issued: October 11, 2007
Issued by Verizon Northwest Inc.
By David S. Valdez, Executive Director-Public Policy and External Affairs

Effective: November 10, 2007

Section VII

Original Sheet 8

CALLING SERVICES

III. INDIVIDUAL SERVICES

A. CONDITIONS (CONTINUED)

3. ENHANCED CALL FORWARDING (ECF) [CONTINUED]

When a Caller Code is entered and if the call acceptance list(s) is activated, a call to the ECF subscriber is considered complete if the ECF subscriber utilizes answer supervision, even if the forwarded call is not answered. Applicable long distance and/or outside the local calling area charges will apply to the caller.

ECF will not be offered on lines equipped with Special Call Forwarding or Remote Call Forwarding. Special Call Forwarding and Remote Call Forwarding must be removed from the customer's line before adding ECF. ECF is not available as a substitute for Remote Call Forwarding.

Except where facilities permit, ECF cannot be used to forward to locations requiring an international dialing format.

ECF cannot be used to forward to "charged for access numbers", such as 900/976/700. These numbers will always be blocked to the ECF subscriber.

Where ECF is provided on a service also subscribing to Call Restriction Service (CRS), which prevents 1+ dialing, the ECF feature can be programmed to forward to a 1+ location at the customer's request. ECF will take precedence over the CRS service in such circumstance, and the subscriber will be responsible for the appropriate long distance and/or outside the local calling area charges for such calls.

Customers who select a personal number will be provided one directory listing without charge in the exchange of the ECF central office. Additional directory listings may be obtained as specified under Directory Services, Section V in this Tariff.

Section VII

Original Sheet 9

CALLING SERVICES

III. INDIVIDUAL SERVICES

A. CONDITIONS (CONTINUED)

4. REDIRECT SERVICE (RDS)

ReDirect Service (RDS) enables a customer to redirect all or part of the customer's incoming voice calls to other telephone numbers of the customer's choice by means of four features.

RDS is a group-based call routing service which utilizes Advanced Intelligent Network (AIN) capabilities. RDS provides customers the capability to immediately redirect incoming calls as needed, without a service order. The customer may call into the Administrative User Interface as frequently as desired to change the redirection of calls.

Conditions

The following conditions apply:

ReDirect Service is available where facilities permit.

There is a maximum number of 15 lines.

Each group may have a maximum of three redirect options.

The customer must have touchtone capability.

Message Charges

If calls are redirected outside the local calling area of an exchange, the applicable toll charges or measured usage charges from Local Network Access Service, section IV of this tariff shall apply.

Charges for calls between the RDS number and the telephone number to which these calls are redirected are the responsibility of the RDS customer. Usage charges, including toll, extended area service calling and other measured charges will apply if the RDS number is forwarded to a location which would normally incur those charges.

Service Activation

If the customer elects to activate the redirection of calls, the customer dials into the Company network Administrative User Interface using a touchtone telephone. Upon reaching the network Administrative User Interface, the customer must enter a Personal Identification Number (PIN) to access the system. If, after three attempts, the customer fails to enter his PIN number correctly, he will automatically be disconnected.

Section VII

Original Sheet 10

CALLING SERVICES

III. INDIVIDUAL SERVICES

A. CONDITIONS (CONTINUED)

4. REDIRECT SERVICE (RDS) [CONTINUED]

Service Activation (continued)

After entering the system, the customer may forward all telephone numbers assigned to a group. A group may be any group of stations within an organization. Each group must be preassigned upon the establishment of the service.

The customer must have sufficient lines and associated facilities to handle the estimated or actual number of calls redirected without interfering with exchange or toll service. In the event that there is interference with exchange or toll service, the Company reserves the right to immediately disconnect the service in accordance with General Regulations, Section III of this tariff.

Per line charges will be based on the number of simultaneous calls the customer wants to redirect and RDS will be provisioned on each member of the hunt group. Charges will be based on the number of lines currently in the customer's hunt group.

RDS is not designed to restore telephone service in the event of service interruptions at Company central offices.

Redirected calls must directly terminate at either a customer-assigned location, an Interexchange Carrier's point of presence, a Voice Mail system, an Auto Attendant system, or an Announcement frame within the LATA of call termination.

RDS may not be used by customers to avoid toll charges. If a customer is using this service to avoid such charges, the Company reserves the right to disconnect the service immediately and bill all appropriate toll charges.

It is the responsibility of the RDS customer redirecting calls to a third party (disaster recovery firm) to obtain, when appropriate, that third party's permission prior to the calls being redirected.

RDS will be provisioned only on telephone numbers provisioned with central office line equipment.

A customer should not route a call to a destination number which is a ReDirect Service number, since this number may route the call back to the original group. This will cause the calls to fail due to looping within the network.

N11, 0+, or 00+ will not be allowed as destination numbers.

Section VII

4th Revised Sheet 11
Canceling
3rd Revised Sheet 11

CALLING SERVICES

III. INDIVIDUAL SERVICES

A. CONDITIONS (CONTINUED)

5. CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS)

Custom Local Area Signaling Service is a group of Calling Services offered to individual line residential and business customers.

Custom Local Area Signaling Service features are applicable to calls placed to/from compatible central offices or within a compatible central office offering the service. These services are offered based on information stored within the switch or provided to the switch through call setup signaling and are subject to limitations associated with the availability, and content of that information. **Note:** The family of services to which *69 belong is typically referred to as "CLASS" services, but the name may vary between states, e.g., PhoneSmart Service, Verizon Calling Services.

(N)
|
(N)

Operator assisted calls will override these services for emergency purposes.

Nonrecurring charges are not applicable when Custom Local Area Signaling Service is provided at the same time as the business or residence individual line service is established.

When services are added or rearranged on an existing line, the nonrecurring charge will apply.

All customer lines in Caller ID – Number Only serving areas will automatically be provisioned with Caller ID – Number Only - per call service unless the customer orders Caller ID – Number Only - per line service.

The nonrecurring charge will not apply to Complete Blocking - per line.

Customer provided equipment may be required for some of the described services. The Company assumes no responsibility for the customer provided equipment or its compatibility to the Company's network.

*69

*69 can only announce the telephone number associated with the last incoming call if it is available from the network and the calling party has not blocked that information. When a telephone number is announced, it does not always identify the calling party and, in some cases, cannot be used to return the call to the calling party, either automatically or by manual dial back.

Call Intercept feature

Call Intercept is available only to residence customers. Customers must subscribe to Caller ID (Name and Number) or Caller ID-Number Only to use Call Intercept Service.

Call Intercept is only offered where technically available. Customers cannot have Call Intercept and Remote Call Forwarding on the same line.

Section VII

Original Sheet 12

CALLING SERVICES

III. INDIVIDUAL SERVICES

B. FEATURE DESCRIPTIONS

1. INDIVIDUAL SERVICES

Call Waiting - A service that notifies the customer with a tone that a call is waiting. (Callers hear a normal telephone ring.) The customer can terminate a call to receive the incoming call, or can place a call on hold and answer the second call. The customer can alternate conversation between two calls.

Cancel Call Waiting - A service which allows the customer with call waiting to inhibit the operation of call waiting for one call.

Distinctive Ring - A service which provides the customer with two separate telephone numbers on one line, each with its own distinct ring for call differentiation. One conversation can be conducted at a time because the two telephone numbers are associated with one line. A directory listing may be established on the second number at no charge. Distinctive Ring is limited to business and residence one-party class of service.

Do Not Disturb (Basic) - This service allows the user to divert incoming calls to a special tone or announcement stating that the station is in "Do Not Disturb" status.

Do Not Disturb (Personal Identification Number - PIN) - This service allows the calling customer, after hearing the announcement or tone stating that the station is in a "Do Not Disturb" status, to dial a prearranged personal identification number which will override the Do Not Disturb function and allow normal terminating treatment. The PIN can initially be entered or modified by the Do Not Disturb station through the dialing of a PIN change code. By dialing the associated activation/deactivation code, the subscriber may engage or disable Do Not Disturb service.

Section VII

1st Revised Sheet 13
Canceling
Original Sheet 13

CALLING SERVICES

III. INDIVIDUAL SERVICES

B. FEATURE DESCRIPTIONS (CONTINUED)

1. INDIVIDUAL SERVICES (CONTINUED)

Saved Number Redial - A service which allows the customer to store and call a specific number by dialing codes, even if the customer has made calls to other numbers.

Speed Dialing - Eight or Thirty Number - A service which allows a customer to place calls to another telephone number by dialing a one-digit or two-digit code rather than the complete telephone number. The service is available with an eight-number capacity or a thirty-number capacity and any of the numbers may be changed by the customer. (T)

Three-Way Calling - A service which allows a customer to place a call on hold and call a third party. The customer may add the held call for a three-way conversation.

This service is offered on a per line or per activation basis. When Three-Way Calling is activated on a per activation basis, the charge applies each time the service is invoked. The per activation option is limited to where facilities are available.

Voice/Data Protection - This service allows the customer to eliminate any intrusions which may destroy the transmission of data on data calls.

Wake/Up Reminder Service - This service will allow the customer to instruct the central office to originate a call to the customer at a predetermined time and make an appropriate announcement.

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2nd Revised Sheet 14
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CALLING SERVICES

III. INDIVIDUAL SERVICES

B. FEATURE DESCRIPTIONS (CONTINUED)

2. CALL FORWARDING, FIXED CALL FORWARDING, AND REMOTE CALL FORWARDING (RCF)

Call Forwarding - A service which enables the customer to forward all incoming calls to another telephone number by dialing a code, plus the telephone number to which calls are to be referred. The service may be deactivated by dialing a code. This service may be provided to a group of individual lines arranged for rotary hunting, where network switching facilities will permit. (T)

Call Forwarding Busy Line/Don't Answer - A customer activated service which forwards incoming calls if the called number is busy or is not answered. The number to which calls are forwarded can be changed by the customer. (T)

Fixed Call Forwarding - A service which enables the customer to have all calls placed to his number transferred to another number by facilities programmed in the Company's central office. The customer activates or deactivates the transfer by dialing a code.

Call Forwarding Busy Line-Fixed - A permanently activated service which automatically redirects calls placed to a customer's telephone number to another predetermined telephone number, if the caller encounters a normal busy-line condition.

Call Forwarding Don't Answer-Fixed - A permanently activated service which automatically redirects calls placed to a customer's telephone number to another predetermined telephone number, if the caller encounters a no answer condition after a specified number of rings.

Call Forwarding Busy Line/Don't Answer-Fixed (Series Completing) - A permanently activated service which automatically redirects calls placed to a customer's telephone number to another predetermined telephone number if the caller encounters either a no-answer condition after a specified number of rings or a normal busy-line condition.

Remote Call Forwarding (RCF) - A central office provisioned call forwarding service requiring the assignment of a RCF telephone number from which calls to it are forwarded to the subscriber's designated service.

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Section VII

Original Sheet 15

CALLING SERVICES

III. INDIVIDUAL SERVICES

B. FEATURE DESCRIPTIONS (CONTINUED)

3. ENHANCED CALL FORWARDING (ECF)

Automatic Forwarding - This service allows calls to be automatically routed to the number the customer is calling from. The Company switching network identifies the Calling Party's Number (CPN) from the calling telephone line. By using a two-digit feature code, the customer may route calls to the number currently being used.

Note: If no CPN is provided, the caller will need to manually enter the number. Calls placed from PBXs and key systems will not activate Automatic Forwarding correctly if DID, or DIOD trunks are utilized.

Call Acceptance List - This service allows calls from customer designated telephone numbers only. Two call acceptance lists, each with 20 number capacity, are included with ECF. (Example: A customer has a meeting from 1:00 p.m. to 3:00 p.m. and has routed his number to the conference room. He is expecting some figures from an associate that need to be discussed at the meeting. By activating the call acceptance list and adding the associate's number to the list, the associate's number will be forwarded. The customer receives calls from the people with whom he wishes to speak, and all other calls will be routed to the default number.)

Caller Codes - This service is provided as a way to bypass the call acceptance list. If the customer does not want to add every number to the list, he can give out one of two four-digit codes to his callers. The caller enters the code for the call to be routed to the customer. This also allows for an alternative access in case a caller is not calling from his usual number or the CPN is not carried through the call.

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Section VII

Original Sheet 16

CALLING SERVICES

III. INDIVIDUAL SERVICES

B. FEATURE DESCRIPTIONS (CONTINUED)

3. ENHANCED CALL FORWARDING (ECF) [CONTINUED]

Three Speed Forward Numbers - Customers can preprogram up to three numbers to allow for easier redirecting later. (Example: A customer preprograms (1) as home, (2) as office and (3) as cellular. When the customer calls the administration number and selects 1#, 2# or 3# , calls are routed to either home, office or cellular phone.)

Time of Day/Day of Week Scheduling - Customers can route all incoming calls based on their daily activities. Example: A customer can have all calls to the personal number routed to work from 8:00 a.m. to 5:00 p.m., then to a cellular from 5:00 p.m. to 6:00 p.m. The customer can call the administrative number at any time to route calls elsewhere if needed. Two Time of Day/Day of Week schedules are included with ECF for more flexibility.)

Time Forwarding - This service allows the customer to route calls to another location for a specified time period. (Example: A customer may route calls to his cellular phone until 3:00 p.m. At 3:00 p.m., the ECF service will return to the previous routing option.)

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Section VII

Original Sheet 17

CALLING SERVICES

III. INDIVIDUAL SERVICES

B. FEATURE DESCRIPTIONS (CONTINUED)

4. REDIRECT SERVICE (RDS)

Definitions

Administrative User Interface - The Administrative User Interface allows the subscriber to change the redirection option in effect or to change any customer changeable data in the customer record. To access the Administrative User Interface, the subscriber calls the Administrative User Interface number. If the option the customer activates is Group-Based ReDirect, the customer must enter the common destination number of the group.

Group - A group is a group of telephone numbers that will be redirected in the same way, i.e., same time and same manner. For example, if redirection is requested, all telephone numbers within that group will be redirected. Another example is, if the customer chooses to have option three active in a particular group, then all main numbers in this group will be redirected to the telephone numbers in option three.

If a customer chooses the feature Time-of-Day/Day-of-Week ReDirect, the times that the numbers are redirected are the same for all numbers in the group. The actual telephone numbers that the calls are being redirected to do not have to be the same. The maximum number of telephone numbers included in a group is 15.

ReDirect Feature - A group ReDirect feature defines how calls to a main number will be redirected based on Group-Based ReDirect, Time-of-Day/Day-of-Week ReDirect, Percentage ReDirect, or Incoming Number ReDirect.

Main Number - Main Number is the customer's directory number that has RDS.

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Original Sheet 18

CALLING SERVICES

III. INDIVIDUAL SERVICES

B. FEATURE DESCRIPTIONS (CONTINUED)

4. REDIRECT SERVICE (RDS) [CONTINUED]

Group-Based ReDirect - This redirection feature allows incoming calls to all directory numbers within a group to be routed to a common destination number.

For example, this redirection feature can be used to send all incoming calls of employees within the group to a single individual or a messaging center.

For Group-Based ReDirect, the customer can change the destination number using the Administrative User Interface. Only one destination number option needs to be defined at the time of subscription.

Time-of-Day/Day-of-Week ReDirect - Time-of-Day/Day-of-Week ReDirect offers three choices to redirect calls within three time slots over a 24 hour period any day of the week.

A maximum of three time slots for each day of the week are allowed for this feature. Within a time slot, the customer must define both the range of time and the destination number. The customer is not required to define all three time slots, but the defined ranges of time for each day must cover the entire 24 hour period for the day. The customer can redirect calls to another location at pre-designated times. For example, particular numbers can be redirected to another location after 5 PM, or, just on Saturdays. The system will automatically route these calls until the customer changes specifications. This will allow the customer to use a single office to perform the work of many locations during off-peak hours.

If more than one destination number option is desired for this feature, those options should be defined at the time of subscription. Any additions or changes to the destination number(s) after the initial subscription will incur appropriate rearrangement charge(s) identified under RATES, Sheet 32 in this section.

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CALLING SERVICES

III. INDIVIDUAL SERVICES

B. FEATURE DESCRIPTIONS (CONTINUED)

4. REDIRECT SERVICE (RDS) [CONTINUED]

Percentage ReDirect - This redirection feature allows only three destination numbers with corresponding percentages. The redirection is determined based on a predefined percentage distribution.

The customer is not required to define all three destination numbers but the percentages for all the defined destination numbers must add up to 100 percent. If the customer wants a percentage of calls to go to the group that was dialed, that group must be listed among the three possible destination numbers and have a percentage defined.

If the destination number is busy, the call will receive a busy tone, even if the other group destination numbers are not busy.

If more than one destination number option is desired for this feature, those options should be defined at the time of subscription. Any additions or changes to the destination number(s) after the initial subscription will incur appropriate rearrangement charge(s) identified under RATES, Sheet 32 in this section.

Incoming Number ReDirect - This feature routes calls based on the Calling Party Number (CPN) of the incoming call. The customer will define a list of screening numbers by an area code, an area code plus local exchange code, or a 10 digit destination number.

When this redirection feature is activated, incoming calls will be matched against the list. If there is a match, the call is routed to the destination number defined on the list which corresponds to the CPN.

The customer can designate all other calls from CPNs not defined on the list to route to a specific destination number. Any call that has an unknown or unavailable CPN [i.e. international calls outside of the North American Numbering Plan (NANP) or calls from a Private Branch Exchange (PBX)] will be routed to the specific destination number.

There can be a maximum of 20 numbers on a list.

Incoming Number ReDirect may not be used to pass the calling party's number to the customer.

If more than one destination number option is desired for this feature, those options should be defined at the time of subscription. Any additions or changes to the destination number(s) after the initial subscription will incur appropriate rearrangement charge(s) identified under RATES, Sheet 32 in this section.

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2nd Revised Sheet 20
Canceling
1st Revised Sheet 20

CALLING SERVICES

III. INDIVIDUAL SERVICES

B. FEATURE DESCRIPTIONS (CONTINUED)

5. CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS)

Anonymous Call Block is an arrangement that allows a called party to reject calls from parties that have activated Complete or Selective Blocking to prevent the display of their telephone numbers to Caller ID customers. When Anonymous Call Block is activated, such calls will be routed to an announcement which tells the calling party that the called party will not accept calls from callers who have chosen to prevent the display of their telephone numbers. The calling party will be instructed to hang up, remove their blocking, and place the call again. Customers may activate or deactivate this arrangement by dialing a preassigned activation code.

Busy Redial - Allows a customer to activate automatic later placement of their call. When a busy signal is reached, the call is queued for up to 30 minutes and is automatically retried until both parties are available.

This service is offered on a per line or per activation basis. When Busy Redial is activated on a per activation basis, the charge applies each time the service is invoked. This service is invoked by dialing *66.

*69 - Allows a customer to obtain information about the last incoming call when the service is activated by dialing *69, whether or not the call was answered. Upon dialing *69, the telephone number associated with the last incoming call is announced if it is available from the network and the calling party has not blocked the calling information. The telephone number associated with the last incoming call does not always identify the calling party. Depending on the serving central office, the date and time of the call may also be announced.

When a telephone number is announced, the customer is instructed to dial "1" to return the call automatically. *69 cannot automatically return all calls for which it can announce a number. If the customer dials "1" and the line associated with the called number is busy, the call is queued for up to 30 minutes or until both lines are idle. When both lines are idle, the customer is given an indication with a distinctive ringing pattern that the network will attempt to set up the call. Once the customer answers the distinctive ring, the network attempts to set up the call.

This feature is offered on a monthly subscription or pay-per-use basis. Pay-per-use customers are charged upon announcement of the telephone number associated with the last incoming call. The charge applies regardless of whether the announced telephone number identifies the calling party or the call is or can be returned automatically or by manual dial back. The customer is billed for any call placed by means of this service.

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(C)
(M)
(N)

(M) Material moved to Page 21.

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Section VII

2nd Revised Sheet 21
Canceling
1st Sheet 21

CALLING SERVICES

III. INDIVIDUAL SERVICES

B. FEATURE DESCRIPTIONS (CONTINUED)

5. CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS) [CONTINUED]

Call Block - Allows a customer to block calls from certain numbers (maximum of 12) known to the customer. The customer also can block incoming calls placed from the last calling number even if the number is unknown to the customer. Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls. Subject to technical availability, this service may also provide anonymous call block so that calls delivered without Caller ID-Number Only will be blocked.

(M)
|
(M)

Call Trace - Allows the customer to immediately and automatically trace the last incoming call received from a local service area in which Custom Local Area Signaling Service features are offered. Upon the customer's request, the trace information will be provided to law enforcement agencies by the Company, but will not be released directly to the customer. To initiate the call trace, the customer must contact the Company at the number provided in the voice announcement within ten (10) days of the incident. Call Trace performs the function of recording call information, but in no way identifies the person(s) actually placing the call(s). By accepting the service, customer agrees that the Company shall not be liable for damages due to an inability to trace the call(s).

Call Waiting ID is a service that will allow a Caller ID/Call Waiting subscriber who is offhook on an existing call to receive caller identification information on a new incoming call. Once the customer receives the Caller ID data, he or she may decide whether to ignore the waiting call, interrupt the current call and flash to answer the waiting call, or end the current conversation in order to be connected to the new caller. These options are the same as for the existing call waiting features except that the subscriber has the ability to identify the waiting caller. The customer must be using Call Waiting ID compatible equipment and not have activated Cancel Call Waiting.

Caller ID is an arrangement that is provided as an enhancement to Caller ID-Number Only and permits a customer to receive the name, as well as the telephone number, associated with the calling party for calls placed to the customer. The calling telephone name and number will be forwarded from the terminating central office to compatible customer-provided display equipment associated with the customer's Local Exchange Service. If the calling telephone name and number is not available for forwarding to the called party, a message indicating that unavailability will be forwarded. The calling party can prevent the Caller ID customer from seeing the calling telephone name and number display by activating Selective Blocking. When the calling party uses this blocking capability, the Caller ID customer will receive an indication on the Caller ID equipment that the display of the calling telephone name and number has been suppressed.

A maximum of 15 characters is allowed for transmission of the calling party Directory Name.

(M) Material moved from Page 20.

(N)

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Section VII

Original Sheet 21.1

CALLING SERVICES

III. INDIVIDUAL SERVICES

B. FEATURE DESCRIPTIONS (CONTINUED)

5. CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS) [CONTINUED]

Call Intercept

Call Intercept is an optional enhancement to Caller ID-Number Only and Caller ID (Name and Number). It provides residential Caller ID customers with informed choices about accepting or rejecting unidentified calls that typically appear as "Anonymous", "Unavailable", "Out of Area" or "Private", by requiring identification of the calling party as a condition of call completion. The unidentified caller is prompted by a recorded message to record a person or business name. Once recorded, Call Intercept calls the subscribing customer's line and displays the words "Call Intercept" on the Caller ID box. When the customer answers, Call Intercept plays the recorded name. The subscriber can then choose from one of the following options:

- accept the call,
- decline the call which then plays an announcement to the caller,
- refuse the sales/telemarketing call which then plays the sales screening announcement,
- send the call to voice mail, if the subscriber has Company home voice service, or
- replay the recorded name.

If the customer is not home, Call Intercept connects the caller to an answering device or plays a message that the subscriber is not available.

A PIN number is available to the subscriber for use by family or friends which allows Call Intercept screening to be bypassed and displays the words "Priority Caller" on the Caller ID box.

New or existing customers subscribing to Big Deal-Option A or Local Package only can receive Call Intercept at a discounted monthly recurring rate. See IV, A in this section for Big Deal-Option A or IV, D for Local Package.

(N)

(N)

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Canceling
Original Sheet 22

CALLING SERVICES

III. INDIVIDUAL SERVICES

B. FEATURE DESCRIPTIONS (CONTINUED)

5. CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS) [CONTINUED]

Caller ID-Number Only- Provides for the display of the incoming telephone number on a customer provided display device attached to the customer's telephone line or on a telephone or answering machine with a built-in display screen. Caller ID-Number Only will forward the calling number from the appropriately equipped central office to the customer provided display device. The Company will forward all telephone numbers (including Nonpublished and Nonlisted telephone numbers) subject to technical limitations. (T)

All customer provided equipment used to interface with Caller ID-Number Only must be connected in accordance with the provisions of the Federal Communications Commission's Registration Program. Any intent to resell name(s) and or number(s) that is a result of Caller ID-Number Only service is prohibited. (T)

Complete Blocking - Per Line - Provides free per-line blocking in exchanges where Caller ID-Number Only is offered by the Company. This service is offered free of monthly and NRC charges. This service prevents the delivery of customer's telephone number to the called party. A Complete Blocking - Per Line customer has the option of deactivating this feature and forwarding their telephone number on a per call basis by dialing the code *82 prior to placing a call. (T)

Priority Call - Allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a distinctive call waiting tone. (T) (M)

Special Call Acceptance - Allows a customer to select specific telephone numbers (maximum of 12) from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls.

Select Call Forwarding - Is an arrangement which permits a customer to pre-specify telephone numbers (maximum of 12), from which calls are to be forwarded. During the period that Select Call Forwarding is activated, only calls from one of the pre-specified numbers will be forwarded. (T)

(M) Material moved on this sheet

Advice No. 773

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Effective: January 30, 2002

Section VII

1st Revised Sheet 23
Canceling
Original Sheet 23

CALLING SERVICES

III. INDIVIDUAL SERVICES

C. APPLICATION OF RATES

(T)

1. INDIVIDUAL SERVICES

See applicable conditions and feature descriptions for these services beginning on Sheet 4 in this section.

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Section VII

1st Revised Sheet 24
Canceling
Original Sheet 24

CALLING SERVICES

III. INDIVIDUAL SERVICES

C. APPLICATION OF RATES (CONTINUED)

2. CALL FORWARDING, FIXED CALL FORWARDING, AND REMOTE CALL FORWARDING (RCF) (T)

See applicable conditions and feature descriptions for these services beginning on Sheet 5 in this section.

CALLING SERVICES

III. INDIVIDUAL SERVICES

C. APPLICATION OF RATES (CONTINUED)

3. ENHANCED CALL FORWARDING (ECF)

See applicable conditions and feature descriptions for these services beginning on Sheet 8 in this section.

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Original Sheet 26

CALLING SERVICES

III. INDIVIDUAL SERVICES

C. APPLICATION OF RATES (CONTINUED)

4. REDIRECT SERVICE

Monthly Charge Per Feature

There will be a monthly charge per feature activated for each exchange access line, CentraNet line, ISDN-BRI line, and/or when the line terminates in a hunting arrangement.

Rearrangement Charges

A nonrecurring charge will apply to each rearrangement performed by the Company in addition to applicable Nonrecurring Charges in Section IV of this Tariff. Each change to a directory number will result in a nonrecurring charge. For example, (215) 555-1354 is presently programmed to redirect to (215) 555-1234, but is changed to redirect to (717) 555-6767. A number that is moved by the Company from one group to another group will also incur a nonrecurring charge. Each number added by the Company will incur a nonrecurring charge.

Personal Identification Number Charge

This charge applies each time, after service establishment, the customer requests the Company to change the Personal Identification Number. A service order will be generated after the initialization takes place and a PIN change charge will apply.

Group Charges

There will be no additional charges for the first group ordered. A nonrecurring charge will apply to each additional group.

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Canceling
Original Sheet 27

CALLING SERVICES

III. INDIVIDUAL SERVICES

C. APPLICATION OF RATES (CONTINUED)

5. CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS)

See applicable conditions and feature descriptions for these services beginning on Sheet 11 in this section. (T)

Section VII

1st Revised Sheet 29
 Canceling
 Original Sheet 29

CALLING SERVICES

III. INDIVIDUAL SERVICES

D. RATES

1. INDIVIDUAL SERVICES

	<u>Residence</u>	<u>Business</u>	
Call Waiting/Cancel Call Waiting each line	2.12 (40259)	2.12 (40261)	
Distinctive Ring each line	3.00 (74938)	3.00 (74836)	
Do Not Disturb – Basic ¹	1.50 (40148)	1.50 (40151)	
Do Not Disturb – PIN ¹	1.50 (40149)	1.50 (40150)	
Saved Number Redial (Residence only) each line	4.00 (40209)	-- --	
Speed Dialing - Eight Number Capacity, each line	2.00 (40475)	2.00 (40755)	(T)
Speed Dialing - Thirty Number Capacity, each line	3.00 (40670)	3.00 (75808)	(T)
Three-Way Calling, per line basis	\$3.50 (74769)	\$3.50 (40421)	
per activation basis ^{1, 2}	.75	.75	
Voice/Data Protection ¹	1.50 (40561)	1.50 (40562)	
Wake Up/Reminder Service ¹	1.50 (40144)	1.50 (40145)	

¹ Offered where facilities are available.

² Per activation rate not to exceed \$9.00 per month.

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Section VII

1st Revised Sheet 30
 Canceling
 Original Sheet 30

CALLING SERVICES

III. INDIVIDUAL SERVICES

D. RATES (Continued)	<u>Residence</u>	<u>Business</u>	
2. CALL FORWARDING, FIXED CALL FORWARDING, AND REMOTE CALL FORWARDING ¹			(T)
Call Forwarding	2.00 (40029)	2.00 (04749)	(T)
Call Forwarding Busy Line/Don't Answer	3.00 (40013)	3.50 (40270)	(T)
Fixed Call Forwarding Call Forwarding	2.00 (04776)	2.00 (75805)	
Call Forwarding Busy Line	1.25 (40959)	1.25	
Call Forwarding Don't Answer	1.25 (40960)	1.25	(T)
Call Forwarding Busy Line/Don't Answer (Series Completing)	1.50 (75818)	1.50 (40056)	(T)
Remote Call Forwarding Flat Rated Initial Path	\$12.00 (03418)	\$12.00 (03417)	
Additional Path, each	12.00 (03421)	12.00 (03420)	
Measured Rated Initial Path	12.00 ² (03415)	12.00 ² (03414)	
Additional Path, each	12.00 ² (03422)	12.00 ² (03423)	

¹ Call forwarding rates are per line or telephone number.

² Plus applicable Network Access usage charges for Basic Calling Service when RCF is provided on a measured usage service basis.

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Canceling
Original Sheet 31

CALLING SERVICES

III. INDIVIDUAL SERVICES

D. RATES (CONTINUED)

Business

3. ENHANCED CALL FORWARDING

Enhanced Call Forwarding
Existing Number

\$7.00

(D)

Personal Number

12.50

(D)

Enhanced Call Forwarding plus Call Manager

Existing Number

\$9.50

(D)

Personal Number

15.00

(D)

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Section VII

Original Sheet 32

CALLING SERVICES

III. INDIVIDUAL SERVICES

D. RATES (CONTINUED)	Monthly Rate	Nonrecurring Charge
4. REDIRECT SERVICE		
Group-Based ReDirect Service per line	10.00 (49500)	\$12.00 ¹ (40276)
Time-of-Day/Day-of-Week ReDirect per line	4.00 (49501)	12.00 ¹ (40276)
Percentage ReDirect per line	6.00 (49502)	12.00 ¹ (40276)
Incoming Number ReDirect per incoming number	4.00 (49503)	12.00 ¹ (40276)
Rearrangement Charges System Charge per rearrangement	--	102.50 ² (41063)
per number changed/moved	--	5.50 ² (41064)
PIN Number Change	--	27.00 ² (41083)
Group Charges		
First Group (no charge)	--	-- ²
Each Additional Group	--	19.00 ² (41065)

¹ Charge mirrors the Business Nonrecurring Charge on Sheet 35 in this section.

² Charge mirrors the charge for the same service under Custom Routing Service, Section VI of this tariff.

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Section VII

2nd Revised Sheet 33
 Canceling
 1st Revised Sheet 33

CALLING SERVICES

III. INDIVIDUAL SERVICES

D. RATES (CONTINUED)

5. CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS)

	<u>Residence</u>	<u>Business</u>	
Anonymous Call Block, each line	\$.25 (41009)	\$.25 (41015)	
Busy Redial, per line basis or	2.00 (40700)	2.00 (40710)	
per activation basis ¹	.75	.75	
*69 ³ , per line basis ² or	2.95 (40701)	2.95 (40004)	(N)
per activation basis ¹	.75	.75	
Call Block, each line	3.00 (74919)	3.00 (40714)	
Call Trace, per activation	1.00	1.00	

¹ Per activation rate not to exceed \$9.00 per month

² Offered where facilities are available

³ Pay-per-use customers are charged upon announcement of the telephone number associated with the last incoming call. (N)
 The charge applies regardless of whether the announced telephone number identifies the calling party or the call is or can (N)
 be returned automatically or by manual dial back. (N)

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Section VII

2nd Revised Sheet 34
 Canceling
 1st Revised Sheet 34

CALLING SERVICES

III. INDIVIDUAL SERVICES

D. RATES (CONTINUED)

5. CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS)
 [CONTINUED]

	<u>Residence</u>	<u>Business</u>	
Call Waiting ID	\$.40 (40432)	\$.40 (40439)	
Caller ID each line	6.50 (47036)	8.00 (47035)	
Caller ID-Number Only each line	5.95 (41005)	7.50 (40767)	
Call Intercept ^{1,2}	5.00 (60400)	--	(N) (N)
Complete Blocking per line	-	-	
Priority Call each line	2.00 (40392)	2.00 (40390)	
Special Call Acceptance each line	3.00 (40345)	3.50 (40343)	
Select Call Forwarding, each line	2.00 (40703)	3.00 (40713)	

¹ The Nonrecurring Charge per order does not apply to this service.

² New or existing customers subscribing to Big Deal-Option A (IV, A) or Local Package only (IV, D) can receive Call Intercept at a discounted monthly rate of \$4.00.

(N)
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 (N)

Advice No. 816

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 By Allan T. Thoms, Vice President-Public Policy and External Affairs

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Section VII
Original Sheet 35

CALLING SERVICES

III. INDIVIDUAL SERVICES

D. RATES (CONTINUED)

6. NONRECURRING CHARGES

Nonrecurring Charge -
per order

Residence

Business

\$10.00 ¹
(40275)

\$12.00 ¹
(40276)

¹ See Section XIX for current promotions.

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