



Pacific Northwest Payphones

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November 26, 2008

Attn: Celeste Hari
Public Utility Commission of Oregon
PO Box 2148
Salem, OR 97308-2148

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Public Utility Commission of Oregon
Administrative Hearing Division

Ms. Hari,

We apologize for sending in the claims for Quarter 4 2007 and Quarter 1 2008 late. Unfortunately in March of this year I became ill because of blood clots that had formed in her arm. I was ordered to bed rest per my Doctor's instructions.

Shortly after my misfortune continued as I had an accident with a machete affecting my right hand which is my good hand. I then had to have surgery to fix a severed tendon. This now gives me the inability to use that hand.

We hired an office worker who was able to audit our phone records to be sure they were correct. I am getting better.

I hope you can allow us to be refunded and will not be late in the future.

Thank you for your time.

Sincerely,

A handwritten signature in cursive script that reads "Lori Linderman".

Lori Linderman

Executive Administrative Assistant