

Benefits

The Link-Up America program helps individuals obtain phone service by paying for a portion of the phone installation charges. A credit of 50%, up to a \$30.00 maximum, is given to those eligible for the program. The credit will be received after phone service is installed and the local telephone company receives the Link-Up America letter. Payment arrangements for the customer's portion of the installation charge may be made with the company.

Security deposit requirements will be waived for residential applicants who are eligible for the program and who have met satisfactory credit requirements.

Eligibility

Individuals who meet the income guidelines for at least one of the following assistance programs also meet the income guidelines for Link-Up America:

- Food stamps
- Aid to Dependent Children (ADC)
- Oregon Supplemental Income Program (OSIP)
- Supplemental Security Income (SSI)
- General Assistance (GA)
- Welfare medical ID card
- Title 19, In-Home Services Program for Seniors
- Low-Income Energy Assistance Program (LIEAP)
- Low-Income Weatherization Assistance Program (WAP)

Basic Guidelines

Anyone interested in receiving telephone service should contact their local phone company to say they are interested in applying as a new customer under Link-Up America and to get basic information; i.e. monthly phone rates, the company's installation cost, and credit and deposit information.

Once a person has decided to get telephone service, they will have to go through the phone company's credit screening process and be accepted as a customer. An applicant may be asked to pay a deposit or a past-due bill before the company provides service. If the customer does not have a OPUC form letter for Link-Up America, they will be referred to the OPUC staff. The Link-Up America program does not pay past-due telephone bills.

Even though the OPUC letter shows a customer meets the income requirements for the program, it does not guarantee that a person will get phone service. Since many phone companies do not have a local office and therefore take new phone installation orders over the telephone, prospective customers need to mail or deliver the Link-Up America letter to the address shown on the letter.

In company policy handbook given to all
new customers in 2007.



AFFIDAVIT CERTIFYING USE OF UNIVERSAL SERVICE FUNDS

I, Geri Fraijo, being of lawful age and duly sworn, on my oath, state that I am the General Manager / President [an officer] of Monitor Cooperative Telephone Com ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

Pursuant to the rules of the Federal Communications Commission, 47 C.F.R. § 54.314, there must be annual certification that funds received under the federal Universal Service Fund programs will be used only for the provision, maintenance and upgrading of facilities and services for which the support is intended. The Company hereby certifies to the Public Utility Commission of Oregon that pursuant to 47 C.F.R. § 54.7, and for purposes of the certification required under 47 C.F.R. § 54.314, the company will use all federal high-cost support provided to it only for the provision, maintenance and upgrading of facilities and services for which the support is intended, consistent with the principles of universal service set forth in 47 U.S.C. 254. This includes, but is not limited to, trying to meet the goal of the provision of services that are properly supported by the high-cost funds at rates that are reasonably comparable to rates charged for similar services in urban areas.

DATED this 9 day of July, 2008.

Monitor Cooperative Telephone Company (Company)

By: Geri Fraijo (Name)

Its: General Manager / President (Title)

SUBSCRIBED AND SWORN to before me this 9 day of July, 2008.

Merryl DeMott
Notary public in and for the State of Oregon

My Commission Expires: 8-6-09





MONITOR
 Interstate Common Line Support (ICLS)
Cooperative
TELEPHONE CO. 2008 - 2009

ICLS

Date June 4, 2008

To: Office of Secretary
 Federal Communications Commission
 445 - 12th Street, SW
 Washington, DC 20554

Karen Majcher
 Vice President - High Cost and Low Income Division
 Universal Service Administrative Company
 2000 L Street, NW, Suite 200
 Washington, DC 20036

Re: CC Docket No. 96-45
Interstate Common Line Support - ICLS
 Annual Certification Filing

This is to certify that MONITOR COOPERATIVE TELEPHONE COMPANY
 will use its **INTERSTATE COMMON LINE SUPPORT - ICLS** only for the provision, maintenance
 and upgrading of facilities and services for which the support is intended.

I am authorized to make this certification on behalf of the company named above. This certification is for the
 study area(s) listed below. (Please enter your Company Name, State and Study Area Code)

ICLS		
Company Name	State	Study Area Code
Monitor Cooperative Telephone Company	Oregon	2384

(If necessary, attach a separate list of additional study areas and check this box.)

Signed,

Geri Fraijo
 [Signature of Authorized Representative]

Date: June 4, 2008

Geri Fraijo
 [Printed Name of Authorized Representative]

General Manager
 [Title of Authorized Representative]

Carrier's Name: Monitor Cooperative Telephone Co.
 Carrier's Address: 15265 Woodburn-Monitor Rd NE, Woodburn, (For Office Use Only)
 Carrier's Telephone Number: 503-634-2266

Date Received

USAC

AFFIDAVIT CERTIFYING EMERGENCY FUNCTIONALITY AND COMPLIANCE
WITH SERVICE QUALITY AND CONSUMER PROTECTION MEASURES

I, Geri Fraijo, being of lawful age and duly sworn, on my oath, state that I am the General Manager / President [an officer] of Monitor Cooperative Telephone Com ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

The Company hereby certifies to the Public Utility Commission of Oregon, pursuant to the requirements of Commission Order No. 06-292, that it:

- 1) is able to remain functional in emergencies, and,
- 2) complies with service quality and consumer protection measures in (check one):

applicable Oregon Commission rules, or
 the CTIA Consumer Code for Wireless Carriers, or
 other (describe and explain conformance with requirements of Order No. 06-292): _____

DATED this 9 day of July, 2008.

Monitor Cooperative Telephone Company (Company)

By: Geri Fraijo (Name)

Its: General Manager / President (Title)

SUBSCRIBED AND SWORN to before me this 9 day of July, 2008.

Merryl DeMott
Notary public in and for the State of Oregon

My Commission Expires: 8-06-09



Monitor Cooperative Telephone Company

Residential Recurring Charges

Residential Line	\$14.05
EAS (Extended Area Service)	\$2.40
FCC Access - Residential	\$6.50

Start Up (one time) Fees

Membership Fee	\$1.00
New Connect Fee	\$30.00
Deposit	\$80.00
<small>(Deposit may be waived with a letter of credit from previous telephone company)</small>	
Total Residential Fee	\$133.95

Business Recurring Charges

Business (Multi)	\$17.20
Business Single Line	\$17.20
Business EAS	\$3.80
FCC Access (single)	\$6.50
FCC Access (multi)	\$9.20

Recurring - Other

Non-Published Number	\$.50/mo
Non-Published Address	\$.50/mo
Additional Listing	\$.60/mo
Maintenance Agreement <small>(Inside Wiring)</small>	\$.50/mo

DSL

(DSL -No Commitment Required)

DSL	\$50.87
Activation Fee	\$99.00
\$15.00 Internet setup fee	

(The \$15.00 Internet setup fee is waived for existing dial-up customers upgrading to DSL)

Internet (Dial-Up)

Registration/Setup Fee	\$15.00
Internet	\$19.95

Or Choose

DSL PACKAGES

(DSL -Commitment Required)*

* Turbo Pak (3MB) (3MB/758K)	\$55.90/mo
* Fast Track (1MB/512K)	\$50.90/mo
* Power Pack (758K/384K)	\$43.90/mo
* Jump Start (384K/256K)	\$39.90/mo

* 12 Month Commitment Required.

* \$15.00 internet setup fee

* A \$99.00 fee for early termination

For Your Convenience - We Provide....

NOTARY PUBLIC..... NO CHARGE

FAX..... To Send Domestic: 1st page \$1.50
2nd page \$.75
To Send Foreign: \$10.00 per page
To Receive: \$.25 per page

PHOTO COPIES..... \$.10
LAMINATING..... \$.94 for 12" x 18"
\$.49 for 9" x 11"
\$.30 for 6" x 8"

STAMPS..... Limited quantity (no books)

UPS SHIPMENT SITE..... Domestic service only - Rates determined by weight, size, & zone.

2007 Price list given to new customers

Installation Charges

Installation charges for residential phone service vary from one company to another and range from \$6 to \$50. Link-Up America will provide one-half of the total charge up to a maximum of \$30. For example, if the charge is \$75, Link-Up pays \$30 and customer pays the remaining \$45. If the charge is \$12, Link-Up pays \$6 and the customer pays \$6. Customers also have to provide their own telephone and pay for any deposits, unpaid phone bills, labor, service calls or other costs of getting new service.

Administrative Rules

Copies of the rules governing the Link-Up America program (Oregon Administrative Rules 860-33-050 through 860-33-053) are available from the OPUC upon request.

To request information or materials by mail, the address is:

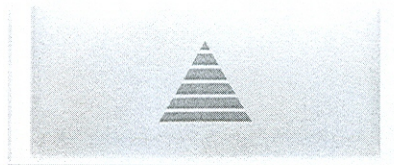
Oregon Public Utility Commission
Special Programs
550 Capitol St. N.E. #215
PO Box 2148
Salem, OR 97308-2148

Oregon Public Utility Commission, Labor & Industries Building,
Salem, Oregon 97308-2148

Dedicated to the fair regulation of utility and transportation industries to ensure safe, reliable services to the public at just and reasonable rates through an open decision-making process.

In company policy handbook given to all
new customers in 2007.

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DOCKET NO. UM 1375

**Required Cover Sheet for Submission of
2008 Annual ETC Recertification Reports**

Filing Deadline: Tuesday, July 15, 2008

Name of Eligible Telecommunications Carrier: _____ Monitor Cooperative
Telephone _____

Filing date: _____ July 9, 2008 _____

Is this: Original submission? _____ YES _____

OR

Revised submission? _____ If revised, please identify which reports
are being revised _____

Person to contact for questions:

Name Geri Fraijo _____

Phone number 503-634-2266 _____

E-mail address gerif@monitorcoop.com _____

Filing instructions: Please file reports under Docket No. UM 1375. File reports electronically via the PUC Filing Center; see the PUC website for instructions. Also send one original and 2 hard copies to the PUC Filing Center. If selected portions of reports, e.g., network improvement plans, are to receive confidential treatment, those portions should not be filed electronically. Hard copies of confidential material should be filed in accordance with confidential designation requirements described in OAR 860-011-0080. Regular delivery methods may be used to send all hard copy documents; overnight or express delivery is not necessary. Send documents to the Filing Center using one of the two following addresses, depending on the delivery carrier used:

For US mail: Public Utility Commission of Oregon
Attn: Filing Center
PO Box 2148
Salem, OR 97308-2148

For other carriers: Public Utility Commission of Oregon
Attn: Filing Center
550 Capitol St. NE #215
Salem, OR 97308-2148

If you have any questions on these reports, please call Kay Marinos at 503-378-6730, or Celeste Hari at 503-378-6628.

2008 Annual Recertification Reports for ETCs in Oregon

Docket No. UM 1375

Report Formats to Satisfy Requirements of Order No. 06-292 for 2008

Report #1 Supported Services Offerings

- 1.1. Basic Local Usage Service Offerings – **All ETCs**
- 1.2. Comparable Local Usage Plan – **CETCs only**
- 1.3. Supported Services Not Provided – **CETCs only**
- 1.4. Equal Access Acknowledgement – **CETCs only**

Report #2 Unfulfilled Service Requests

- 2.1. Unfulfilled Service Requests/Held Orders – **All ETCs**
- 2.2. Service Request Processing – **CETCs only**

Report #3 Evidence of Advertising for Basic Supported Services - All ETCs

Report #4 Low-income Services – All ETCs

- 4.1. Number of Lifeline Customers
- 4.2. Advertising of Low-income Program Service Offerings

Report #5 Outage Report – All ETCs

Report #6 Trouble Report – All ETCs

Report #7 Network Improvement Plan – CETCs only

Report #8 Special Commitments/Requirements – CETCs only

Report #9 Certifications – All ETCs

- 9.1. IAS or ICLS Certification Copy – **All ETCs Receiving IAS or ICLS**
- 9.2. Certification of Use of Universal Service Funds – **All ETCs Receiving Traditional High-Cost Support (HCL, LSS)**
- 9.3. Certification of Emergency Functionality and Compliance with Service Quality/Consumer Protection Measures – **All ETCs**

Report #1 – Supported Services Offerings

1.1. Basic Local Usage Service Offerings – All ETCs

Choose **either A. or B.** below, as applicable:

A. Basic local usage service offerings are filed under tariff with the Oregon PUC. The specific tariff references (with *company name, tariff number, section and page numbers*) for the basic local usage offerings and corresponding rates are:

1. residence:

2. business:

B. Basic local usage service offerings are **not** filed under tariff with the Oregon PUC. Submit the following information for each basic service offering that includes local usage allowances (unlimited or limited): 1) plan’s name, 2) advertised public description, 3) number of local minutes included, 4) calling area included, and 5) rates and charges. Include basic offerings for both residence and business services.

See attached information regarding basic service offering for the Monitor Cooperative Telephone Company (Attachment 1)

R1 – Residential Service \$12.70

B1 – Business Service \$17.20

Includes unlimited local dialing in the 503-634 calling area.

1.2. Comparable Local Usage Plan – CETCs only

The carrier certifies that it offers at least one basic local usage plan that is comparable to those offered by the ILECs in its designated service area: yes no

Identify which of the plans in 1.1.B above are “comparable” to the ILEC local usage offerings, and explain the basis for the comparability. _____

1.3. Supported Services Not Provided – CETCs only

Identify any supported services that were not available at designation, but were to be provided as a condition of ETC designation (e.g., toll restriction for qualifying low-income consumers, E911): _____

Are these services provided currently? yes ____ no ____

If no, explain why not: _____

1.4. Equal Access Acknowledgement – CETCs only

The carrier acknowledges that it may be required to provide equal access if it is the only remaining ETC in an area: yes ____ no ____

Report #2 – Unfulfilled Service Requests

2.1. Unfulfilled Service Requests/Held Orders – All ETCs

Choose **either A. or B.** below, as applicable:

- A. ___ Service quality reports for “primary held orders over 30 days” were filed with the Oregon PUC for calendar year 2007. No additional submission is required for recertification purposes.
- B. X Service quality reports for “primary held orders over 30 days” were **not** filed with the Oregon PUC for calendar year 2007. In this case, choose **one** of the following alternatives for reporting:
1. ___ The number of customer requests for supported services that were not fulfilled during calendar year 2007: _____.
If greater than zero, include an attachment noting for each such request, the location (address) of the request and a description of attempts to provide service.
 2. X The number of “primary held orders over 30 days” (as defined in Section 860-034-0390 of the Oregon Commission rules) for calendar year 2007: Zero_____.
If greater than zero, include attachment noting for each such held order, the reason the order was held and the original commitment date.

2.2. Service Request Processing - CETCs only

Submit a description of how the carrier ensures that every request for service that cannot be immediately fulfilled is recorded and processed under the 6-step process set forth in 47 CFR Section 54.202(a)(1)(i).

Report #3 – Evidence of Advertising for Basic Supported Services (excluding low-income/lifeline) – All ETCs

Describe how basic supported services were advertised during calendar year 2007 throughout the designated service area. List the types of media used, advertising frequencies and geographic coverage. Attach examples of actual advertisements, noting dates, specific distribution methods, and target geographical populations, sufficient to demonstrate that basic supported services and rates were advertised **throughout** the designated service area in 2007.

Attached are copies of the affidavits of publishing on basic service offered by Monitor Cooperative Telephone

Affidavit of service offering (attachment 1) printed in the local newspaper annually.

North Willamette Directory (attachment 2) distributed annually to all customers, new customers at time of service request and available to customers at request during the year.

Flyer (attachment 3) distributed to customers by mail.

Posters (attachment 4) posted in commercial office.

Information brochure (attachment 5) given to customers at time of service request.

Customer handout (attachment 9) given to new customers and available upon inquiry

Report #4 – Low-income Services – All ETCs

4.1. Number of Lifeline Customers – All ETCs

The total number of customers receiving Lifeline discounts during the month of December 2007 in the designated service area: 7 .

CETCs only - also list counts by ILEC service area as follows:

<u>ILEC Svc Area</u>	<u>No. of Lifeline customers</u>
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

4.2. Advertising of Low-Income Program Service Offerings – All ETCs

Submit copies of all advertisements (for all media) for Lifeline, LinkUp, and OTAP service offerings that were run during calendar year 2007, noting media (newspaper name, radio station, bill inserts, internet postings, etc.), run/distribution dates, and geographic coverage area.

See attached documentation for attachments 1-5

Report #5 – Outage Report – All ETCs

Choose either A. or B. below, as applicable:

A. X Carrier was required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers) to the Oregon PUC during year 2007. No additional submission is required for recertification purposes.

B. Carrier was *not* required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers) to the Oregon PUC during year 2007. Select #1 (wireline carriers) or #2 (wireless carriers) below.

1. The number of service outages, as defined in Oregon PUC rules, that occurred during calendar year 2007 was _____.

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

2. The number of service outages, as defined in FCC rules at 47 CFR Section 54.209(a)(2), that occurred during calendar year 2007 was _____.

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

Report #6 – Trouble Report – All ETCs

Choose **either A. or B.** below, as appropriate:

A. ____ Trouble reports were filed with the Oregon PUC for calendar year 2007 per Oregon PUC service quality rules. No additional submission is required for recertification purposes.

B. X Trouble reports were **not** filed with the Oregon PUC during calendar year 2007. In this case, choose **one** of the following alternatives for reporting:

1. ____ The average monthly number of customer trouble reports received per 100 wireless handsets for supported services during calendar year 2007, for each company switch.

<u>Trouble Type</u>	<u>Switch A (location)</u>	<u>Switch B (location)</u>
No service	_____	_____
Network busy	_____	_____
Interruption of service	_____	_____
Poor reception	_____	_____

2. X The average monthly number of customer trouble reports, as defined in Section 860-034-0390 (5) of the Oregon PUC rules, per 100 access lines, received during calendar year 2007: 1 per month, per 100 working access lines.

Report #7 – Network Improvement Plan – CETCs Only

Per Docket No. UM 1217, Order No. 06-292, competitive ETCs (CETCs) must file network improvement plans annually for recertification purposes. Appendix A of the order details the information that must be included in such plans. Only CETCs must file these plans for annual recertification purposes; ILECs are not required to file such plans. CETCs that receive *only* low-income program support (no high-cost or access-related support) do not have to file network improvement plans. CETCs are strongly encouraged to use the template in the attached Excel worksheets for their network improvement plans. This template incorporates all the items of information required by the order.

Report #8 – Special Commitments/Requirements – CETCs only

Did the Oregon PUC impose any special commitments or requirements at initial designation or during the previous annual recertification process? yes ____ no ____.

If yes, identify the commitments or requirements and explain if, and how, they have been met.

Report #9 – Certifications - All ETCs

9.1. IAS or ICLS Certification Copy – All ETCs Receiving IAS and/or ICLS

All ETCs receiving interstate access-related support (IAS or ICLS) must submit a copy of the certification for the use of IAS or ICLS support that was sent to USAC and the FCC in June 2008. **See attachment 6**

9.2. Certification of Use of Universal Service Funds – All ETCs receiving HCL and/or LSS (Rural ILECs and CETCs Designated in Rural ILEC Areas)

To continue receiving traditional high cost support (HCL, LSS), ETCs must submit a notarized affidavit signed by a responsible company official certifying that the carrier will use the high cost support funds only for the intended purposes. Use of the sample affidavit form displayed on the following page is recommended. **See attachment 7**

9.3. Certification of Emergency Functionality and Compliance with Service Quality and Consumer Protection Measures – All ETCs

Each ETC must submit a notarized affidavit signed by a responsible company official certifying that the carrier: 1) is able to remain functional in an emergency, and 2) is complying with all service quality and consumer protection measures in either the applicable Oregon Commission rules (for wireline carriers), the CTIA Consumer Code (for wireless carriers), or some other specific set of standards. All ETCs must submit this affidavit. A copy of an acceptable affidavit form follows the affidavit for high cost support. **See attachment 8**

AFFIDAVIT CERTIFYING USE OF UNIVERSAL SERVICE FUNDS

I, _____, being of lawful age and duly sworn, on my oath, state that I am the _____ [an officer] of _____ (“Company”) and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

Pursuant to the rules of the Federal Communications Commission, 47 C.F.R. § 54.314, there must be annual certification that funds received under the federal Universal Service Fund programs will be used only for the provision, maintenance and upgrading of facilities and services for which the support is intended. The Company hereby certifies to the Public Utility Commission of Oregon that pursuant to 47 C.F.R. § 54.7, and for purposes of the certification required under 47 C.F.R. § 54.314, the company will use all federal high-cost support provided to it only for the provision, maintenance and upgrading of facilities and services for which the support is intended, consistent with the principles of universal service set forth in 47 U.S.C. 254. This includes, but is not limited to, trying to meet the goal of the provision of services that are properly supported by the high-cost funds at rates that are reasonably comparable to rates charged for similar services in urban areas.

DATED this _____ day of _____, 2008.

_____ (Company)

By: _____ (Name)

Its: _____ (Title)

SUBSCRIBED AND SWORN to before me this ____ day of _____, 2008.

Notary public in and for the State of Oregon

My Commission Expires: _____

AFFIDAVIT CERTIFYING EMERGENCY FUNCTIONALITY AND COMPLIANCE WITH SERVICE QUALITY AND CONSUMER PROTECTION MEASURES

I, _____, being of lawful age and duly sworn, on my oath, state that I am the _____ [an officer] of _____ (“Company”) and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

The Company hereby certifies to the Public Utility Commission of Oregon, pursuant to the requirements of Commission Order No. 06-292, that it:

- 1) is able to remain functional in emergencies, and,
- 2) complies with service quality and consumer protection measures in (check one):

applicable Oregon Commission rules, or
 the CTIA Consumer Code for Wireless Carriers, or
 other (describe and explain conformance with requirements of Order No. 06-292): _____

DATED this _____ day of _____, 2008.

_____ (Company)

By: _____ (Name)

Its: _____ (Title)

SUBSCRIBED AND SWORN to before me this ____ day of _____, 2008.

Notary public in and for the State of Oregon

My Commission Expires: _____

**PUBLIC NOTICE OF BASIC
TELEPHONE SERVICE
AVAILABLE FROM
MONITOR COOPERATIVE
TELEPHONE COMPANY**

Monitor Cooperative Telephone Company is designated as an Eligible Telecommunications Carrier by meeting the guidelines of Federal Communications Commission and the Oregon Public Utilities Commission. We have been offering quality and reliable telephone service since 1907 and realize that basic service is a fundamental aspect of every-day life.

Basic service from Monitor Cooperative Telephone Company includes: Single party service; Touch-tone; Voice grade access to the public switched network; Access to emergency services (including 911 and enhanced 911); Access to operator services, Interexchange carriers, and directory assistance.

Monitor Cooperative Telephone Company is proud to offer basic service to all customers in our serving territory. Our rate of residential basic service is \$14.05 monthly and our rate for business basic service is \$17.20 monthly. Low-income individuals may be eligible for Lifeline and Link-up telephone assistance programs which provide discounts from these basic rates. Also available to Lifeline customers is toll blocking which lets customers block outgoing long distance calls free of charge.

If you have questions, or would like to become a customer of Monitor Cooperative Telephone Company, please contact us at 503-634-2266 or visit our business office at 15266 Woodburn-Monitor Rd, Woodburn, OR.
Published: December 12, 2007

Affidavit of Publication

STATE OF OREGON, }

County of Marion

SS.

I, Les Reitan, being first duly sworn, depose and say I am Publisher Woodburn Independent, a newspaper of general circulation as defined by ORS 193.010, and 193.020 printed and published at Woodburn in the aforesaid county and state, that the Public Notice of Basic Telephone Service Available, a printed copy of which is hereto annexed, was published in the entire issue of said newspaper for the following issues: December 12, 2007.

Les Reitan

Subscribed and sworn to before me this 12th
day of December, 2007

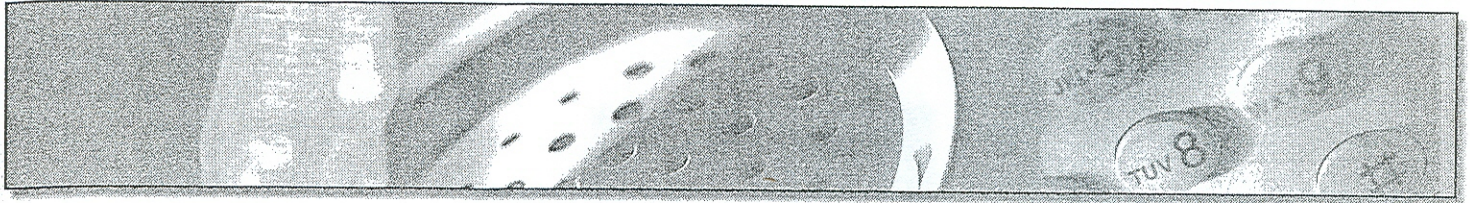
Marie C. Bernard

Notary Public for Oregon
(My Commission Expires 9/12/11)



Telephone Information

Monitor Cooperative



Business Office 503-634-2266

Hours:
Business Office 8:00 a.m. - 4:00 p.m.
Monday Through Friday

Address:
15265 Woodburn-Monitor Rd. N.E.,
Woodburn, Oregon 97071

Repair Service

8:00 a.m. - 4:00 p.m. Monday-Friday 611

Emergency Repair

After Hours & Weekends & Holidays 503-634-3434

Underground Cable

Locating Assistance 1-800-332-2344

Time Of Day

..... 503-266-8463

Extended Area Service (EAS)

To Aurora (678), Charbonneau (694), Colton (824), Molalla (759) (829), Mt. Angel (845), Canby (263-266) and Needy (651) is provided by dialing the directory number of the person you wish to call in those areas. Long Distance charges will apply on any calls placed with the assistance of an operator or if the DDD Code is dialed. Calls to prefix areas other than those listed above are long distance calls.

Directory Assistance

Certain handicapped persons may be exempt. For additional information, contact our Business Office. All Directory Assistance charges are subject to change.

For cities within Oregon,
dial 411

For cities in other states,
dial 411

Principle Service Offerings

Monthly Rates

The rates and charges shown below were in effect as of May 1, 2006 and subject to change if authorized by the Board of Directors of Monitor Cooperative Telephone Company.

Residence Service

Access Line	Flat EAS*
\$14.05	\$2.40

Business Service

Access Line	Flat EAS*
\$17.20	\$3.80
Key Telephone	Flat EAS*
\$18.70	\$3.80

* Measured EAS is available at eight cents per minute (8¢ / minute).

Charges to Establish or Change Orders

	Residence	Business
Customer Request Charge, Per Order	\$ 10.00	\$ 10.00
Line Access Charge, Per Line	\$ 20.00	\$ 20.00
Premises Visit Charge, Per Visit	\$ 25.00 + 1/2 hr. labor	\$ 25.00 + 1/2 hr. labor
Non-Pay Reconnect	\$ 30.00	\$ 30.00
Move	\$ 15.00	\$ 15.00
Premises Wiring and Modular Outlets	*Actual	*Actual

1. Line Access—Applicable to work in Central Office, outside plant to premises.
2. Visit to customer's premises—Applicable if employee must visit the premises.

* Charges will be based on Actual Loaded Labor Rate.

* Materials used will be Actual Loaded Costs.

In 2007 North Willamette Valley

Telephone Directory



Oregon Telephone Assistance Program (OTAP) & Link-Up America

Oregon Telephone Assistance Program (OTAP) Oregonians whose income is at or below the current federal poverty level and are on a state public assistance program may receive a reduction in their monthly bill for local residential telephone service.

Eligible customers receive a reduction in their monthly phone bill for as long as they qualify. Half of the amount is funded through the legislatively-approved telecommunications service surcharge, and the other half is the waived portion of the FCC's subscriber charge.

It is important that those enrolled in the program keep OTAP staff informed of any phone number or address changes to insure that their benefits continue. All information is treated as strictly confidential by OTAP staff and the local phone companies.

Link Up America: The Link Up America Program helps qualified low-income individuals by paying for one-half of the line-connection portion of the hook up charges for new residential telephone service.

Customers are responsible for the other half, as well as providing a telephone and paying for any installation charges, deposits, unpaid phone bills, labor, service calls or other costs of acquiring phone service.

Eligibility: Individuals who meet the income guidelines and currently have an open file with any one of the following low-income, public assistance programs also qualify for the OTAP program of Link-up America. *

*Note: If a person qualifies only for the low-income Energy Assistance Program he/she will only be eligible for Link-Up America, and not for OTAP.

General

How to Apply: To apply for equipment, to obtain an application for OTAP and/or Link-Up America, or for more information about the Residential Service Protection Fund (RSPF) Programs, please contact the RSPF staff Toll-Free at 1-800-848-4442 or (503) 373-7171 in Salem. TTY users can call 1-800-648-3458, or write to:

Oregon Public Utility Commission
550 Capitol Street Suite 215
Salem, Oregon 97301-2551

Administrative Rules: Copies of Oregon Administrative Rules 860-33-005 through 860-33-560 (Order No. 92-238, February, 1992) governing the Telecommunications Devices Access Program, the Oregon Telecommunications Relay Service, or eligibility and certification requirements and the rate of the reduction, are available upon request.

Billing insert August 1, 2007

Sí, puede acceder al servicio telefónico... Y su proveedor de telecomunicaciones de su comunidad puede mostrarle cómo.

Los legisladores federales y estatales consideran que toda persona en los Estados Unidos debería tener acceso a un servicio de telecomunicaciones de calidad a un precio accesible. De hecho, han creado un sistema para lograrlo. Si participa en programas, como kuponos por Internet, Medicaid, el programa nacional de almuerzo escolar, sistemas de ingreso de seguridad suplementaria para jubilados en virtud de la Social Security, o un programa de seguro de salud, un proveedor puede ser capaz de mostrarle los requisitos para obtener un programa en su propia localidad.

- Esta ayuda de "servicio universal" incluye:
- Asistencia al cliente, información, asesoramiento, mensajería en el servicio telefónico local.
 - Programa Link Up® reduce el costo de iniciar un nuevo servicio telefónico.
 - Servicio de tarifa reducida le permite controlar los costos de llamadas de larga distancia.
 - También hay descuentos adicionales disponibles para los consumidores de bajos ingresos que viven en áreas rurales.



Yes, You Can Afford Telephone Service... And Your Community Based Telecom Provider Can Show You How.

Federal and state lawmakers believe that every person in America should have access to quality, affordable telecommunications service. In fact, they've created a system to do just that.

If you participate in programs such as food stamps, Medicaid, the national school lunch program, Section 8 housing or supplemental security income, or you're receiving a pension or below a certain threshold level, you may qualify for a discount on your telephone bill.

This "universal service" support includes:

- Universal assistance that provides discounts for disadvantaged local telephone service.
- Link Up® that reduces the cost of initiating new telephone service.
- Toll Limitation Service that allows you to control your long distance charges.
- Additional discounts for eligible consumers living in rural areas.



Displayed in front customer area at all times and throughout 2007.

Special Assistance Programs



Oregon state policy requires adequate and affordable residential telephone service be available to all Oregonians.

To enforce this policy, the Oregon Public Utility Commission (OPUC) implemented two special assistance programs, the Oregon Telephone Assistance Program (OTAP) and the Telecommunication Devices Access Program (TDAP).

Both programs are funded by a monthly surcharge on each residential and business telephone access line. The legislatively approved surcharge for both programs cannot exceed 25 cents per line per month. The current surcharge is 15 cents, with 14 cents going to provide funds to purchase telecommunication devices for the deaf, hearing, speech or mobility-impaired, and to operate a 24-hour telecommunications relay service. The one-cent balance funds the Oregon Telephone Assistance Program for low-income Oregonians. Recipients of either program are exempt from the surcharge.

OREGON TELEPHONE ASSISTANCE PROGRAMS

The OTAP program is designed to provide reduced rates for local residential telephone service for low-income customers who meet eligibility requirements. Eligible customers can receive a \$13.00 reduction in their monthly phone bills, \$3.50 of which is funded through the surcharge. The additional \$9.50 reduction is the waived portion of the Federal Communications Commission (FCC) subscriber line charge.

Eligibility

Anyone receiving benefits from the federal food stamp program or from other low-income public assistance programs that meet certain requirements is eligible to receive OTAP benefits.

Any agency under contract with the OPUC can also certify individuals who meet eligibility criteria. In addition, anyone participating in a program which the OPUC has certified as meeting the eligibility criteria for OTAP is eligible to receive benefits.

How To Apply

Applications are usually given to people by their caseworkers as they are certified or re-certified for food stamps.

Applications also are available from the OTAP staff by calling 1-800-848-4442. OTAP staff will confirm eligibility and mail the application.

In company policy handbook given to all new customers in 2007

All applications must be signed and returned to the OPUC. Unsigned applications will be returned and may cause delays in receiving benefits. An applicant's signature authorizes the OPUC to release the application data (name, address, phone number, etc.) to the local phone company. All information will be treated confidentially by OTAP staff and by the local phone companies.

Receiving Benefits

Benefits are effective on the date the OPUC receives the completed and signed application. A \$3.50 credit will appear each month on customers' phone bills.

Although the telephone bill does not have to be under the name of the food stamp recipient, addresses and phone numbers must match before a customer receives the reduction.

It is important that customers keep their caseworkers informed about any address changes, since OPUC staff verifies food stamp eligibility with the Adult and Family Services Division. OTAP benefits may be delayed if there is a question concerning the information on file.

Administrative Rules

Eligibility and certification requirements and the rate of the reduction are provided for by Oregon Administrative Rules.

Copies of OAR 860-33-005 through 860-33-050 (Order No. 92-238, Feb 14, 1992) are available upon request.

Staff Assistance

Staff assistance is available toll-free by calling 1-800-848-4442. In Salem, the number is 503-373-7171. TDD users can call toll-free at 1-800-648-3458.

LINK-UP AMERICA

Link-Up America is a nationwide program designed to help low-income individuals who do not have residential telephone service. Link-Up America is a Federal Communications Commission (FCC) program funded by assessments on long-distance telephone companies.

The OPUC is responsible for coordinating the Link-Up America program in Oregon and has adopted administrative rules for its operation.

Organizations that work with low-income clients can help promote the Link-Up America effort by explaining the program and its benefits to clients and by referring them to the OPUC.

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new customers in 2007

