

**DOCKET NO. UM 1375**

**Required Cover Sheet for Submission of  
2008 Annual ETC Recertification Reports  
Filing Deadline: Tuesday, July 15, 2008**

Name of Eligible Telecommunications Carrier: Oregon Telephone Corporation

Filing date: July 7, 2008

Is this: Original submission?  X

OR

Revised submission? \_\_\_\_\_ If revised, please identify which reports  
are being revised \_\_\_\_\_

Person to contact for questions:

Name Delinda Kluser

Phone number 541-932-4411

E-mail address dkluser@ortelco.net

**Filing instructions:** Please file reports under Docket No. UM 1375. File reports electronically via the PUC Filing Center; see the PUC website for instructions. Also send one original and 2 hard copies to the PUC Filing Center. If selected portions of reports, e.g., network improvement plans, are to receive confidential treatment, those portions should not be filed electronically. Hard copies of confidential material should be filed in accordance with confidential designation requirements described in OAR 860-011-0080. Regular delivery methods may be used to send all hard copy documents; overnight or express delivery is not necessary. Send documents to the Filing Center using one of the two following addresses, depending on the delivery carrier used:

For US mail: Public Utility Commission of Oregon  
Attn: Filing Center  
PO Box 2148  
Salem, OR 97308-2148

For other carriers: Public Utility Commission of Oregon  
Attn: Filing Center  
550 Capitol St, NE #215  
Salem, OR 97308-2148

If you have any questions on these reports, please call Kay Marinos at 503-378-6730, or Celeste Hari at 503-378-6628.

**2008 Annual Recertification Reports for ETCs in Oregon**

Docket No. UM 1375

Report Formats to Satisfy Requirements of Order No. 06-292 for 2008

Report #1 Supported Services Offerings

- 1.1. Basic Local Usage Service Offerings – **All ETCs**
- 1.2. Comparable Local Usage Plan – **CETCs only**
- 1.3. Supported Services Not Provided – **CETCs only**
- 1.4. Equal Access Acknowledgement – **CETCs only**

Report #2 Unfulfilled Service Requests

- 2.1. Unfulfilled Service Requests/Held Orders – **All ETCs**
- 2.2. Service Request Processing – **CETCs only**

Report #3 Evidence of Advertising for Basic Supported Services - **All ETCs**

Report #4 Low-income Services – **All ETCs**

- 4.1. Number of Lifeline Customers
- 4.2. Advertising of Low-income Program Service Offerings

Report #5 Outage Report – **All ETCs**

Report #6 Trouble Report – **All ETCs**

Report #7 Network Improvement Plan – **CETCs only**

Report #8 Special Commitments/Requirements – **CETCs only**

Report #9 Certifications – **All ETCs**

- 9.1. IAS or ICLS Certification Copy – **All ETCs Receiving IAS or ICLS**
- 9.2. Certification of Use of Universal Service Funds – **All ETCs Receiving Traditional High-Cost Support (HCL, LSS)**
- 9.3. Certification of Emergency Functionality and Compliance with Service Quality/Consumer Protection Measures – **All ETCs**

## Report #1 – Supported Services Offerings

### 1.1. Basic Local Usage Service Offerings – All ETCs

Choose either A. or B. below, as applicable:

A. X Basic local usage service offerings are filed under tariff with the Oregon PUC.

The specific tariff references (with *company name, tariff number, section and page numbers*) for the basic local usage offerings and corresponding rates are:

1. residence: Oregon Telephone Corporation Section III 11<sup>th</sup> Revised Sheet 302

2. business: Oregon Telephone Corporation Section III 10<sup>th</sup> Revised Sheet 300

B.     Basic local usage service offerings are **not** filed under tariff with the Oregon PUC.

Submit the following information for each basic service offering that includes local usage allowances (unlimited or limited): 1) plan's name, 2) advertised public description, 3) number of local minutes included, 4) calling area included, and 5) rates and charges. Include basic offerings for both residence and business services.

### 1.2. Comparable Local Usage Plan – CETCs only

The carrier certifies that it offers at least one basic local usage plan that is comparable to those offered by the ILECs in its designated service area: yes     no    

Identify which of the plans in 1.1.B above are "comparable" to the ILEC local usage offerings, and explain the basis for the comparability. \_\_\_\_\_

\_\_\_\_\_

### 1.3. Supported Services Not Provided – CETCs only

Identify any supported services that were not available at designation, but were to be provided as a condition of ETC designation (e.g., toll restriction for qualifying low-income consumers, E911): \_\_\_\_\_

Are these services provided currently? yes     no    

If no, explain why not: \_\_\_\_\_

### 1.4. Equal Access Acknowledgement – CETCs only

The carrier acknowledges that it may be required to provide equal access if it is the only remaining ETC in an area: yes     no

## Report #2 – Unfulfilled Service Requests

### 2.1. Unfulfilled Service Requests/Held Orders – All ETCs

Choose either A. or B. below, as applicable:

A. \_\_\_ Service quality reports for “primary held orders over 30 days” were filed with the Oregon PUC for calendar year 2007. No additional submission is required for recertification purposes.

B. X Service quality reports for “primary held orders over 30 days” were **not** filed with the Oregon PUC for calendar year 2007. In this case, choose **one** of the following alternatives for reporting:

1. X The number of customer requests for supported services that were not fulfilled during calendar year 2007: 0.

If greater than zero, include an attachment noting for each such request, the location (address) of the request and a description of attempts to provide service.

2. \_\_\_ The number of “primary held orders over 30 days” (as defined in Section 860-034-0390 of the Oregon Commission rules) for calendar year 2007: \_\_\_\_\_.

If greater than zero, include attachment noting for each such held order, the reason the order was held and the original commitment date.

### 2.2. Service Request Processing - CETCs only

Submit a description of how the carrier ensures that every request for service that cannot be immediately fulfilled is recorded and processed under the 6-step process set forth in 47 CFR Section 54.202(a)(1)(i).

**Report #3 – Evidence of Advertising for Basic Supported Services  
(excluding low-income/lifeline) – All ETCs**

Describe how basic supported services were advertised during calendar year 2007 throughout the designated service area. List the types of media used, advertising frequencies and geographic coverage. Attach examples of actual advertisements, noting dates, specific distribution methods, and target geographical populations, sufficient to demonstrate that basic supported services and rates were advertised **throughout** the designated service area in 2007.

Basic supported services are advertised either through newspaper and radio advertising, directory advertising, flyers, posters and website links. Newspaper advertising is targeted at the entire county which advertises local rates and the lifeline and link-up programs. These ads are published quarterly in the Blue Mountain Eagle.

Radio advertising is also targeted at the entire county. Radio ads promote a variety of services offered by Oregon Telephone Corporation throughout each month. Oregon Telephone Corporation is also a sponsor of all sporting events in the community through the All-Star Sponsorship program. Throughout the entire year these All-Star ads promote the Lifeline and Link-Up Programs.

Directories are mailed to all postal customers throughout Grant and Baker counties in July of each year. Additional copies are made available at our local business office. Our directory lists all rates applicable to local services and custom calling features. OTAP and Lifeline services are also described in the directory.

A link is provided on our website, [ortelco.net](http://ortelco.net), which directs the public to the USAC website. This link provides additional information on the Lifeline program. Our website also contains many different types of customer information regarding services offered by Oregon.

A poster is displayed in our business office which advertises the Lifeline Program. A similar handout is also available at our office for distribution to the public.

An annual ad is placed at the entrance to two local grocery stores. This ad provides information regarding many services offered by Oregon Telephone Corporation as well as information regarding the Lifeline Program.

Each month Oregon Telephone Corporation also includes information regarding EAS as a billing insert which informs customers of the options available to them for this particular service.

Many flyers and brochures are available in our local office which advertise the many services offered by Oregon Telephone Corporation. These handouts are available to customers each time they come into our business office or can be mailed upon request.

**Report #4 – Low-income Services – All ETCs**

**4.1. Number of Lifeline Customers – All ETCs**

The total number of customers receiving Lifeline discounts during the month of December 2007 in the designated service area: 39.

**CETCs only** - also list counts by ILEC service area as follows:

<u>ILEC Svc Area</u>	<u>No. of Lifeline customers</u>
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

**4.2. Advertising of Low-Income Program Service Offerings – All ETCs**

Submit copies of all advertisements (for all media) for Lifeline, LinkUp, and OTAP service offerings that were run during calendar year 2007, noting media (newspaper name, radio station, bill inserts, internet postings, etc.), run/distribution dates, and geographic coverage area.

Report #3 details all advertising of the many services offered by Oregon Telephone Corporation including the Low-income programs mentioned above.

**Report #5 – Outage Report – All ETCs**

Choose either A. or B. below, as applicable:

A.  Carrier was required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers) to the Oregon PUC during year 2007. No additional submission is required for recertification purposes.

B. Carrier was *not* required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers) to the Oregon PUC during year 2007. Select #1 (wireline carriers) or #2 (wireless carriers) below.

1. The number of service outages, as defined in Oregon PUC rules, that occurred during calendar year 2007 was \_\_\_\_\_.

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

2. \_\_\_\_\_ The number of service outages, as defined in FCC rules at 47 CFR Section 54.209(a)(2), that occurred during calendar year 2007 was \_\_\_\_\_.

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

**Report #6 – Trouble Report – All ETCs**

Choose either A. or B. below, as appropriate:

A. \_\_\_\_ Trouble reports were filed with the Oregon PUC for calendar year 2007 per Oregon PUC service quality rules. No additional submission is required for recertification purposes.

B. X Trouble reports were **not** filed with the Oregon PUC during calendar year 2007. In this case, choose **one** of the following alternatives for reporting:

1. \_\_\_\_ The average monthly number of customer trouble reports received per 100 wireless handsets for supported services during calendar year 2007, for each company switch.

<u>Trouble Type</u>	<u>Switch A (location)</u>	<u>Switch B (location)</u>
No service	_____	_____
Network busy	_____	_____
Interruption of service	_____	_____
Poor reception	_____	_____

2. X The average monthly number of customer trouble reports, as defined in Section 860-034-0390 (5) of the Oregon PUC rules, per 100 access lines, received during calendar year 2007: 1 per month, per 100 working access lines.



## **Report #7 – Network Improvement Plan – CETCs Only**

Per Docket No. UM 1217, Order No. 06-292, competitive ETCs (CETCs) must file network improvement plans annually for recertification purposes. Appendix A of the order details the information that must be included in such plans. Only CETCs must file these plans for annual recertification purposes; ILECs are not required to file such plans. CETCs that receive *only* low-income program support (no high-cost or access-related support) do not have to file network improvement plans. CETCs are strongly encouraged to use the template in the attached Excel worksheets for their network improvement plans. This template incorporates all the items of information required by the order.

**Report #8 – Special Commitments/Requirements – CETCs only**

Did the Oregon PUC impose any special commitments or requirements at initial designation or during the previous annual recertification process? yes \_\_\_\_ no \_\_\_\_.

If yes, identify the commitments or requirements and explain if, and how, they have been met.

## **Report #9 – Certifications - All ETCs**

### **9.1. IAS or ICLS Certification Copy – All ETCs Receiving IAS and/or ICLS**

All ETCs receiving interstate access-related support (IAS or ICLS) must submit a copy of the certification for the use of IAS or ICLS support that was sent to USAC and the FCC in June 2008.

### **9.2. Certification of Use of Universal Service Funds – All ETCs receiving HCL and/or LSS (Rural ILECs and CETCs Designated in Rural ILEC Areas)**

To continue receiving traditional high cost support (HCL, LSS), ETCs must submit a notarized affidavit signed by a responsible company official certifying that the carrier will use the high cost support funds only for the intended purposes. Use of the sample affidavit form displayed on the following page is recommended.

### **9.3. Certification of Emergency Functionality and Compliance with Service Quality and Consumer Protection Measures – All ETCs**

Each ETC must submit a notarized affidavit signed by a responsible company official certifying that the carrier: 1) is able to remain functional in an emergency, and 2) is complying with all service quality and consumer protection measures in either the applicable Oregon Commission rules (for wireline carriers), the CTIA Consumer Code (for wireless carriers), or some other specific set of standards. All ETCs must submit this affidavit. A copy of an acceptable affidavit form follows the affidavit for high cost support.

AFFIDAVIT CERTIFYING USE OF UNIVERSAL SERVICE FUNDS

I, Delinda Kluser, being of lawful age and duly sworn, on my oath, state that I am the Vice-President, Manager [an officer] of Oregon Telephone Corporation ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

Pursuant to the rules of the Federal Communications Commission, 47 C.F.R. § 54.314, there must be annual certification that funds received under the federal Universal Service Fund programs will be used only for the provision, maintenance and upgrading of facilities and services for which the support is intended. The Company hereby certifies to the Public Utility Commission of Oregon that pursuant to 47 C.F.R. § 54.7, and for purposes of the certification required under 47 C.F.R. § 54.314, the company will use all federal high-cost support provided to it only for the provision, maintenance and upgrading of facilities and services for which the support is intended, consistent with the principles of universal service set forth in 47 U.S.C. 254. This includes, but is not limited to, trying to meet the goal of the provision of services that are properly supported by the high-cost funds at rates that are reasonably comparable to rates charged for similar services in urban areas.

DATED this 7<sup>th</sup> day of July, 2008.

Oregon Telephone Corporation (Company)

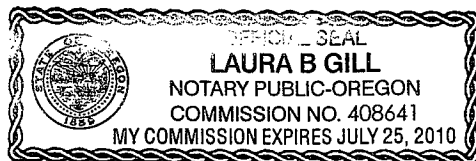
By: Delinda Kluser (Name)

Its: Vice-President, Manager (Title)

SUBSCRIBED AND SWORN to before me this 7<sup>th</sup> day of July, 2008.

Laura B Gill  
Notary public in and for the State of Oregon

My Commission Expires: \_\_\_\_\_



AFFIDAVIT CERTIFYING EMERGENCY FUNCTIONALITY AND COMPLIANCE WITH SERVICE QUALITY AND CONSUMER PROTECTION MEASURES

I, Delinda Kluser, being of lawful age and duly sworn, on my oath, state that I am the Vice-President, Manager [an officer] of Oregon Telephone Corporation ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

The Company hereby certifies to the Public Utility Commission of Oregon, pursuant to the requirements of Commission Order No. 06-292, that it:

- 1) is able to remain functional in emergencies, and,
- 2) complies with service quality and consumer protection measures in (check one):
  - applicable Oregon Commission rules, or
  - the CTIA Consumer Code for Wireless Carriers, or
  - other (describe and explain conformance with requirements of Order No. 06-292): \_\_\_\_\_

DATED this 7<sup>th</sup> day of July, 2008.

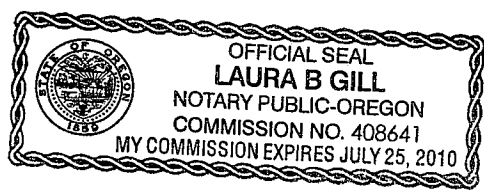
Oregon Telephone Corporation (Company)  
By: Delinda A Kluser (Name)

Its: Vice-President, Manager (Title)

SUBSCRIBED AND SWORN to before me this 7<sup>th</sup> day of July, 2008.

Laura B Gill  
Notary public in and for the State of Oregon

My Commission Expires: \_\_\_\_\_



IN THE CIRCUIT COURT OF THE STATE OF OREGON  
FOR GRANT COUNTY

}  
} AFFIDAVIT OF PUBLICATION

STATE OF OREGON  
County of GRANT } ss

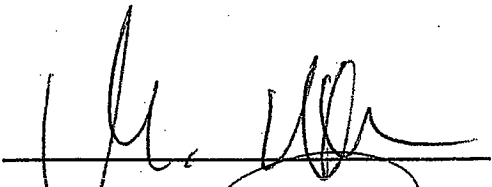

I, Marissa Williams being duly sworn, depose and say that I am the principal clerk of the publisher of the Blue Mountain Eagle, a newspaper of general circulation, as defined by ORS 193.010 and 193.020; printed and published at John Day in the aforesaid county and state; that the

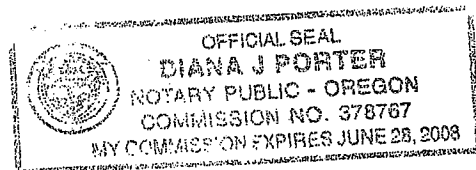
Basic and Enhanced Service Rates/ Oregon Telephone Corporation

a printed copy of which is here to annexed; was published in the entire issue of said newspaper for 1 successive and consecutive issues in the following issues:

January 9, 2008

Subscribed and sworn to before me on this 10th day of January 2008.

  
\_\_\_\_\_  
  
\_\_\_\_\_  
Notary Public of Oregon



Public Notice

1/9/08

### SERVICE RATES

Oregon Telephone Corporation is a quality telecommunications services provider that provides basic and enhanced services at reasonable rates within its service territory. Basic services are offered at the following rates:

Single Party Residence Service, Monthly Service Charge, \$11.95; Single Party Business Service, \$16.50; Federal Subscriber Line Charge - Single Line, \$6.50.

Touch Tone Service: Touch Tone service is provided as a part of local service rate.

Toll Blocking: Available at no charge. Emergency 911 Services: Surcharges for 911 services are assessed according to government policy.

Low-income individuals may be eligible for Federal and State Lifeline and Link-Up telephone assistance programs that include discounts from the above basic and local service charges. Basic services are offered to all consumers in the Oregon Telephone Corporation service territories at the rates, terms and conditions specified in the Company's tariffs. If you have any questions regarding the Company's services, please call us at (541) 932-4411 or (800) 848-7969, or visit our business office in Mount Vernon.

IN THE CIRCUIT COURT OF THE STATE OF OREGON  
FOR GRANT COUNTY

}  
} AFFIDAVIT OF PUBLICATION

STATE OF OREGON  
County of GRANT } ss

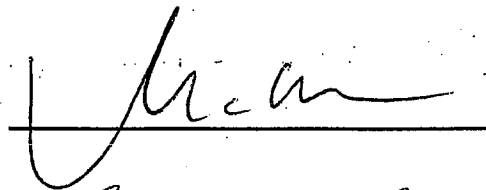
I, Marissa Williams being duly sworn, depose and say that I am the principal clerk of the publisher of the Blue Mountain Eagle, a newspaper of general circulation, as defined by ORS 193.010 and 193.020; printed and published at John Day in the aforesaid county and state; that the

Basic Service Annual Ad/Oregon Telephone

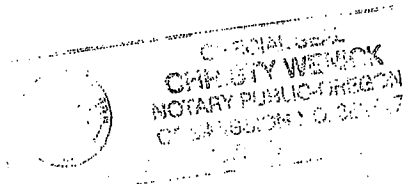
a printed copy of which is here to annexed; was published in the entire issue of said newspaper for 1 successive and consecutive issues in the following issues:

March 12, 2008

Subscribed and sworn to before me on this 13th day of March, 2008.

  
\_\_\_\_\_

  
\_\_\_\_\_  
Notary Public of Oregon

  
CHRISTY WENCK  
NOTARY PUBLIC-OREGON  
COMM. EXPIRES 03/31/07



Mountain Eagle

## Classifieds

Wednesday, March 12,

Public Notice 3/12/08

### Basic Service Annual Ad

Oregon Telephone Corporation is a quality telecommunications services provider that provides basic and enhanced services at reasonable rates within its service territory. Basic services are offered at the following rates:

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Low-income individuals may be eligible for Federal and State Lifeline and Link-Up telephone assistance programs that include discounts from the above basic and local service charges. Basic services are offered to all consumers in the Oregon Telephone Corporation service territories at the rates, terms and conditions specified in the Company's tariffs. If you have any questions regarding the Company's services, please call us at (541)932-4411 or (800) 848-7969, or visit our business office in Mount Vernon.

# KJDY

AM 1400 khz

Phone (541) 575-1400  
FAX (541) 575-2313



ABC RADIO NETWORK  
AFFILIATE

Account OREGON TELEPHONE

Cart No./Remarks \_\_\_\_\_

Start Date \_\_\_\_\_ Stop Date \_\_\_\_\_

Coop: \_\_\_\_\_

Theme:

OREGON TELEPHONE CORPORATION HAS AN IMPORTANT ANNOUNCEMENT FOR  
 LOW INCOME CONSUMERS IN THEIR SERVICE AREA. YOU MAY BE ELIGIBLE  
 FOR CERTAIN PROGRAMS THAT PROVIDE DISCOUNTS ON INITIAL PHONE  
 INSTALLATION AND BASIC MONTHLY PHONE SERVICE. THE LINK UP PROGRAM  
 HELPS CONSUMERS PAY THE INITIAL COST OF TELEPHONE SERVICE. WHILE  
 LIFE LINE PROVIDES CERTAIN DISCOUNTS ON MONTHLY SERVICE. FOR  
 MORE INFORMATION, CALL OREGON TELEPHONE AT 932-4411. AGAIN,  
 FOR MORE INFORMATION CALL OREGON TELEPHONE AT 932-4411.

15 Sec. →

←

30 Sec. →

←

60 Sec. →

←

This announcement was broadcast \_\_\_\_\_ times, as entered in station's  
program log. The times this announcement was broadcast were billed to this station's client  
on our invoices dated \_\_\_\_\_ at his earned rate of

\$ \_\_\_\_\_ each for \_\_\_\_\_ annes. for total of \$ \_\_\_\_\_  
 \$ \_\_\_\_\_ each for \_\_\_\_\_ annes. for total of \$ \_\_\_\_\_  
 \$ \_\_\_\_\_ each for \_\_\_\_\_ annes. for total of \$ \_\_\_\_\_

Notary Public for Oregon

2/07/09

My Com. Expires

Station Official

KJDY Radio

\*\*\*\*\*  
\* Affidavit of Performance \*  
\*\*\*\*\*

Radio Station KJDY-AM/KJDY-FM  
P.O. BOX 399  
John Day, Oregon 97845  
93 0960408

Invoice Number: 10145  
Billing Type K M  
Acct Exec : P.W.  
Commercial Length: 30  
State of Oregon

OREGON TELEPHONE CORP.  
PO BOX 609  
MT VERNON, OR 97865

County of Grant

Client # 167

OREGON TELEPHONE-SPTS 238 KJDY All States

Order #

Before me, a Notary Public, personally appeared Connie Wood, who affirms that she is Traffic Manager of Radio Station KJDY-AM/KJDY-FM, and that broadcasts were made during the period: 01/01/08 - 01/31/08.

Date	Times
Jan 2	6:13P
Jan 3	6:13P
Jan 5	4:13P 7:18P
Jan 9	8:07P
Jan 11	6:31P
Jan 12	11:39A 4:16P
Jan 13	11:04A
Jan 14	6:13P
Jan 16	5:11P
Jan 18	6:02P
Jan 19	7:46A 3:39P
Jan 21	11:46A
Jan 23	5:23P
Jan 25	7:10P
Jan 26	11:49A 3:26P
Jan 27	4:52P
Jan 30	5:24P

Gross Invoice: \$62.50 DUE DATE: 02/15/08 NET AMOUNT DUE: \$62.50

I certify that the above units were aired within Ten (10) minutes of the times listed.

Signed: \_\_\_\_\_

Affirmed this 06 Day of February, 2008

In testimony whereof I have set my Hand and Seal the day and year aforesaid.  
My commission expires 02-07-09

Notary Public

# CONSUMER INFORMATION GUIDE

For Oregon Telephone Corporation

On these pages, we have compiled answers to some of the questions often asked about our services. For more detailed information, contact our Business Office.

## Principal Service Offerings — Monthly Rates

**THE RATES AND CHARGES SHOWN ON THESE PAGES WERE IN EFFECT OCTOBER 4, 1997 AND ARE SUBJECT TO CHANGE AS AUTHORIZED BY THE OREGON PUBLIC UTILITY COMMISSION.**

Bates	1 Party		EAS	
	Residence	Business	Residence	Business
Bridgeport, Dayville, Hereford, Ironside	8.95	12.25	10.55	14.85
Mount Vernon, Prairie City, Unity	11.95	16.50	10.55	14.85

## Extended Area Service

This service is available with two options which are in addition to the basic service rate.

- Option 1: Unlimited calling at a flat monthly rate (shown above).
- Option 2: Measured calling at \$.08 per minute

All rates shown are for the Access Line Only and do not include Federal or State mandated charges.

## Application of Business Rates

The use of telephone service for business purposes automatically subjects that service to business rates regardless of the type of premise on which the telephone is installed.

## Charges to Establish or Change Service

Service Order.....	\$8.00
Line Connection.....	\$8.00
Supersedure.....	\$10.00
Premise Visit:	
Minimum Charge—First 15 minutes	Average labor rate
Additional time—each additional 15 minutes	Average labor rate
or fraction thereof	
(Please call the business office for current rate)	

Supersedure is applicable when one customer assumes a departing customer's phone number and service and no other work is necessary. Customers requesting the Company to install equipment or wiring, isolate trouble or make repairs to their facilities, will be charged the rates for a Premise Visit. Those customers who have subscribed to the Company's Inside Wire Maintenance Plan or if the problem is found to be within instrument rented from the Company, will not be subject to the Premise Visit Charges.

# CONSUMER INFORMATION GUIDE

For Oregon Telephone Corporation

## Additional Service and Equipment Charges — Monthly

Telephone Rental—	
Standard Desk or Wall Rotary Dial.....	\$ .65
Standard Desk or Wall Touch Tone.....	\$ .90

## Inside Wire Maintenance Plan

We have developed a maintenance plan for our customers that will relieve you of being faced with "what to do" when your service is out of order. For a small monthly fee of \$.60 we will repair any wiring problems you may have including replacement of damaged wiring. If you have any questions or would like to take advantage of the maintenance plan, please call the Business Office.

## Directory Service —

Additional Listing—Residence.....	\$ .35
Additional Listing—Business.....	\$ .50
Non-Published	
Omitted from the telephone directory and directory assistance.....	\$ .50
Non-List	
Omitted from the telephone directory but not from directory assistance.....	\$ .50

## Telephones Available for Service

Oregon Telephone Corporation provides a variety of telephone equipment for purchase. Call the Business Office for more information on styles and cost, or come in and see our display.

## Custom Calling Features —

Oregon Telephone Corporation offers a variety of optional calling services. Our Custom Calling Feature Plans are described below.

Call Forwarding, each line.....	\$1.50
Call Waiting, each line.....	\$1.50
Three-Way Calling, each line.....	\$1.50
Speed Calling, each line (Capacity 8 Numbers).....	\$1.50
OR	
Any two of the above.....	\$2.50
All four of the above.....	\$5.00

## Voice Mail —

Basic Package.....	\$3.95
Plus Package.....	\$5.95
Executive Package.....	\$9.95

## Caller ID —

.....	\$5.95
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# CONSUMER TIPS

## If You Receive Unwanted Sales and Survey Calls

1. Hang-up if you aren't interested in talking with the caller.
2. Report companies using questionable sales practices to the Better Business Bureau or your state attorney general's office.
3. Disconnect computer-generated calls by hanging up your telephone for 12 to 15 seconds.
4. See page 27 to register for the National Do Not Call list.

## Telephone Safety Tips

Your telephone is one of the safest appliances in your home or office. But there are times when you should be careful using it:

1. Don't use the telephone in the bathtub, shower or swimming pool. Dropping the phone into the water could cause a shock.
2. Avoid using the telephone during electrical storms. The Telephone Company uses protective devices to limit electrical surges from entering your home or office; however, complete protection from lightning is impossible.
3. If you suspect a gas leak, use a telephone away from the area to report it. The telephone's electrical components could create a tiny spark when you dial. Although unlikely, a spark could ignite heavy concentrations of gas.

## 900 Numbers

### What They Are

Private companies offer a variety of informational programs using phone numbers that begin with "900." There is a charge for calls to these numbers. Charges for "900" calls appear on your monthly telephone bill. "900" number listings, sponsor's name, address and telephone number, program content and rates may be acquired at 1-800-642-2708.

### How To Block Calls To "900" Numbers

The Telephone Company will assist you in blocking calls from your line to "900" numbers. There is no charge for this service the first

time it is set up on your line. Call the number at the top of the previous page for more information. We do not allow "900" services that contain illegal or sexually explicit material. We do not disconnect telephone service for disputes about payment to "900" charges.

## Oregon Telephone Assistance Program

Oregon Telephone Corporation has been a local telephone company serving rural and suburban area in Oregon for many years. The Oregon Public Utility Commission has designated the Telephone Company as an "Eligible Telecommunications Carrier" within its service area for universal service purposes. The goal of the universal service is to provide all citizens access to essential telecommunications services. Oregon Telephone Corporation is committed to providing quality telecommunications services at competitive rates.

The Telephone Company provides single party access to the public network for both residence and business customers with unlimited local calling. Single party service includes access to:

\*Emergency Services \*Directory Assistance  
\*Operator Service \*Toll Blocking

*Use of these services may result in added charges.*

Oregon Telephone Corporation would be pleased to provide you with specific rates for your area upon request. You can obtain further information about these services by calling our business office at 932-4411 or 1-800-848-7969.

Lifeline and Link Up are discounted services available to qualified low-income customers. Low Income customers who meet eligibility requirements may receive a monthly discount for basic telephone services, discounts on installation charges, and toll-blocking at no charge. You can obtain further information concerning Lifeline and Link Up by contacting The Oregon Public Utility Commission at 1-800-848-4442.



OREGON TELEPHONE CORPORATION



## Telephone Assistance Programs for Low Income Households

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Selected state:

Oregon

Please select your local phone company from the list below.

(Not all phone companies are listed. Please call your local phone company for more information if they are not listed here.)

Oregon Telephone Corporation

Go

## Lifeline and Link Up Information for Oregon Telephone Corporation Customers in Oregon

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### Landline Service

**Lifeline (a.k.a Oregon Telephone Assistance Plan (OTAP))** is a government program that offers qualified low income households a discount on their monthly local telephone bill. Each state has its own guidelines to qualify. The application and qualification process differs by state and sometimes by individual phone company.

- **How much can I save?**

You will save up to \$13.50 on your basic monthly bill. These benefits apply to your local telephone service charges that you purchase as measured service (including local usage), or as flat rate service. These benefits will also cover your **subscriber line charge**.

- **How do I know if I am eligible?**

Program based eligibility:

- Food Stamps
- Medicaid
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- Low Income Home Energy Assistance Program (LIHEAP)- Link Up ONLY
- Oregon Health Plan
- Some Medicare Programs
- Additional eligibility criteria may apply to residents of federally recognized tribal lands

Income based eligibility:

- Eligibility based on Program Participation only.

- **Are there any restrictions?**

Lifeline can only be used for the primary telephone line in a household. You may purchase additional services available to a non-Lifeline customer. You must establish phone service prior to applying for the Lifeline discount. The name on the phone bill must match the name of the household member participating on the eligible program.

- **How do I apply?**

To apply for Lifeline call the Oregon Public Utility Commission directly at 1-800-848-4442. You may find more information about Lifeline and other telephone services available from Oregon Telephone Corporation at <http://www.ortelco.net>. An application can be obtained via phone.

- **What proof of eligibility do I need to provide?**

You will be asked for proof of your eligibility by submitting a form signed under penalty of perjury that you receive benefits from or a copy of any dated document which verifies your participation in one of the qualifying programs listed above. Proof of total household income may be required for income based qualification. Your Lifeline benefits will take effect when proof of eligibility is received.

- **How do I continue to receive Lifeline benefits?**

Eligibility is reviewed periodically. Your benefits will be discontinued when you no longer meet the eligibility requirements or when proof of eligibility is not received. Customers who are no longer eligible for Lifeline benefits must notify their service provider.

- **Other Useful information**

There are other options that can help you save money, including free toll blocking, waived deposit with toll blocking and voluntary limit on long distance calling (toll control).

**Link Up** helps households reduce the cost of initiating telephone service. This program pays some of the cost of connecting local telephone service to your home or activating wireless phone service. However, Link Up does not cover the cost of wiring inside your home.

- **How much will I save?**

Link Up will pay 50% of your installation charges for total discount of \$8.00. (Maximum benefit \$30.00) An additional discount may apply to residents of federally recognized tribal lands.

- **How do I know if I am eligible?**

If you qualify for Lifeline, you also qualify for Link Up.

- **Are there any restrictions?**

You must provide proof of eligibility before telephone service can be activated. Link Up can only be used for the charges for activating a primary telephone line or moving existing service to a new address. Charges related to wiring and telephone jacks within your home and wireless handsets are not eligible for the Link Up discount.

- **How do I apply?**

To apply for Link Up you will follow the same application process as Lifeline and the same proof of eligibility as Lifeline.

**Being a Lifeline or Link Up customer does not protect you from being disconnected if you fail to pay your telephone bill.**

**Lifeline and Link Up discounts cannot be applied to an outstanding balance owed to your phone company.**

**Lifeline can only be applied to one wireless OR wireline telephone per household.**

Permanent link to this posting:

[Click here to access this page directly.](#)

Last modified on 8/28/2007

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How do I continue to receive the Lifeline benefits? O-TAP and DHS review eligibility monthly. Your benefits will be discontinued when you no longer meet the eligibility requirements or when proof of eligibility is not received.

Oregon Public Utility Commission  
 RSPF  
 PO Box 2148  
 Salem, OR 97310-2148

How do I apply? To receive the application for Lifeline Service you may contact the Residential Service Protection Fund (RSPF) Oregon Telephone Assistance Program (OTAP) at 1-800-848-4442 or (503) 373-7171 in Salem; TTY users can call 1-800-648-3458; or write to:

Are there any restrictions? Lifeline can only be used for the main telephone line in the household. Lifeline customers may purchase all services offered to non-Lifeline customers. The name on the phone bill must match the name of the participant who is eligible for the program.

### How much will I save by using Link Up?

Link Up will pay 50% of your installation charges. The maximum benefit is \$30.

### How do I know if I am eligible?

If you qualify for Lifeline, you also qualify for Link Up. In addition, you can qualify for Link Up if you receive Low Income Home Energy Assistance Program (LIHEAP). LIHEAP does not qualify you for Lifeline.

### Does Link-Up have any restrictions?

Proof of eligibility must be received before OTC can issue Link Up credits. Link Up can only be used for the charges for activating a primary telephone line or moving existing services to a new address. Charges related to wiring and telephone jacks within your home and wireless handsets are not eligible for the Link Up discount.

To apply for Link Up you will follow the same application process as Lifeline and the same proof of eligibility as Lifeline.

**\*Being a Lifeline or Link Up customer does not protect you from being disconnected if you fail to pay your telephone bill\***

How much can I save on my phone bill? If you qualify, you will receive up to \$13.50. These benefits apply to your basic local telephone service charges. These benefits will also cover your subscriber line charge.

If you participate in any of the following programs: Food Stamps, Qualifying Services that meet the 135% FPL eligibility requirements (including Oregon Health Plan, Medicaid and some Medicare programs), Temporary Assistance to Needy Families (TANF), Supplemental Security Income (SSI)

How do I know if I am eligible?

Lifeline and Link Up for Oregon Telephone Corporation Customers in Oregon You could be eligible to receive Oregon State assistance on your phone bill. Lifeline is a government program that offers qualified people a discount on their monthly local telephone bill. Each state has its own guidelines to qualify. In Oregon, Lifeline is known as Oregon Telephone Assistance Program (OTAP).



**OREGON  
 TELEPHONE  
 CORPORATION**

**PO Box 609 Mount Vernon, OR 97865**

**932-4411 1-800-848-7969**

**Do you qualify?**

State of Oregon Telephone

Assistance Programs

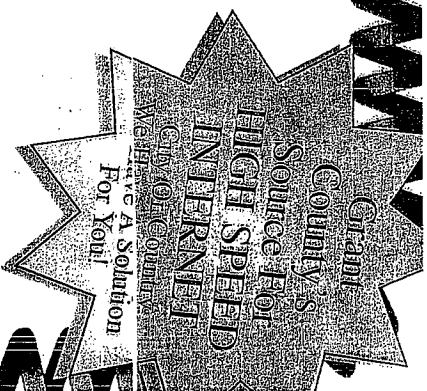
Lifeline and Link Up Information



# OREGON TELEPHONE CORPORATION

*Providing Quality Service Since 1914*

Local & Friendly Service  
24 Hour Technical Support



Residential & Business Dial Tone • Caller ID • Voice Mail • Call Waiting  
Call Forwarding • Speed Calling • Lifeline Units • Pagers

Call Today With Any Questions: **932-4411 Or 1-800-848-7969**

PO Box 609 / One Telephone Drive, Mount Vernon, OR 97865

## **Lifeline And Link-Up Programs For Oregon Telephone Corporation Customers**

**Lifeline** is A Government Program That Offers Qualified People A Discount On Their Monthly Local Telephone Bill. Each State Has Its Own Guidelines To Qualify. In Oregon, Lifeline Is Known As Oregon Telephone Assistance Program (OTAP).  
 How Much Can I Save On My Phone Bill? You Will Save Up To \$13.50. These Benefits Apply To Your Basic Local Telephone Service charges. These Benefits Will Also Cover Your Subscriber Line Charge. (End User Common Line Charge).  
 How Do I Know If I'm Eligible? You're Eligible For Lifeline If You Participate In Any Of The Following Programs: Food Stamps, Qualifying Medical Programs Under The Oregon Department Of Human Services That Meet The 135% FPL Eligibility Requirements (Including Oregon Health Plan, Medicaid And Some Medicare Programs), Temporary Assistance To Needy Families (TANF) Or Supplemental Security Income (SSI).  
 How Do I Apply? To Receive An Application For Lifeline Service You May Contact The Residential Service Protection Fund (RSPF), Oregon Telephone Assistance Program (OTAP) At 1-800-848-4442 Or (503) 373-7171 In Salem, TTY Users Can Call 1-800-648-3458 Or Write To: Oregon Public Utility Commission, RSPF, P.O. Box 2148, Salem, Oregon 97310-2148.

**Link-Up** Helps Households Pay The Installation Charge For Telephone Service. This Program Pays Some Of The Cost Of Installing Local Service In Your Home, But Link-Up Does Not Cover The Cost Of Wiring Inside Your Home

OREGON TELEPHONE CORPORATION  
1 TELEPHONE DR  
MOUNT VERNON OR 97865

For Billing Inquiries, call 932-4411

Account Number: [REDACTED]  
Account Name: [REDACTED]

Bill Date: June 1, 2008  
Due Date: JUNE 15, 2008

Visit us on the web: www.ortelco.net

Customers in Mount Vernon have the option of paying a FLAT rate of \$10.55 for residence lines, \$14.85 for business lines, for unlimited calls to Dayville, John Day, Long Creek and Monument. If you do not make many calls to these towns, a MEASURED rate of \$.08 per minute is available. If your calling patterns change or you plan to go with an internet provider in John Day, please check your current statement to be sure you are on the FLAT rate. It is your responsibility to make sure you are on the EAS plan that best suits your needs.

Last Month		This Month	
Balance from last statement	36.33	Telephone Charges	24.54
Payment Received 05/19/2008	36.33	Internet Charges	9.95
		Taxes, Surcharges and Fees	1.84
Thank You Balance	0.00	Current Charges	36.33
		Total Amount Due	36.33

---  
\*\*\* DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT \*\*\*

0222-932

OREGON TELEPHONE CORPORATION  
PO BOX 609

MOUNT VERNON OR 97865

ADDRESS SERVICE REQUESTED

FOR CHANGE OF ADDRESS: Please check here  
and complete form on reverse. Thank you.

Account Number: [REDACTED]  
Bill Date: June 1, 2008

Due Date: JUNE 15, 2008

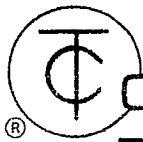
Phone Number: [REDACTED]

?PQ?

Remit To:  
OREGON TELEPHONE CORPORATION  
PO BOX 609  
MOUNT VERNON OR 97865-0609

Balance Due - Please Remit: \$ 36.33

Amount  
Enclosed: \$



**OREGON  
TELEPHONE  
CORPORATION**

P. O. Box 609 Mt. Vernon, Oregon 97865 [541] 932-4411 FAX [541] 932-4498

**Interstate Common Line Support (ICLS)  
2008 - 2009**

**ICLS**

Date 6/2/2008

To: Office of Secretary  
Federal Communications Commission  
445 - 12th Street, SW  
Washington, DC 20554

Karen Majcher  
Vice President - High Cost and Low Income Division  
Universal Service Administrative Company  
2000 L Street, NW, Suite 200  
Washington, DC 20036

Re: CC Docket No. 96-45  
**Interstate Common Line Support - ICLS**  
Annual Certification Filing

This is to certify that Oregon Telephone Corporation  
will use its **INTERSTATE COMMON LINE SUPPORT - ICLS** only for the provision, maintenance  
and upgrading of facilities and services for which the support is intended.

I am authorized to make this certification on behalf of the company named above. This certification is for the  
study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

**ICLS**

Company Name	State	Study Area Code
Oregon Telephone Corporation	Oregon	532389

(If necessary, attach a separate list of additional study areas and check this box.)

Signed,


*Delinda A Kluser*  
[Signature of Authorized Representative]

Date: 6/2/2008

Delinda Kluser  
[Printed Name of Authorized Representative]

General Manager  
[Title of Authorized Representative]

**Carrier's Name:**  
**Carrier's Address:**  
**Carrier's Telephone Number:**

Date Received \_\_\_\_\_  
(For official use of)  USAC