

**DOCKET NO. UM 1375**

**Required Cover Sheet for Submission of  
2008 Annual ETC Recertification Reports  
Filing Deadline: Tuesday, July 15, 2008**

Name of Eligible Telecommunications Carrier: \_\_Eagle Telephone System, Inc. d.b.a.  
Snake River PCS

Filing date: 7/08/08

Is this: Original submission? Yes

OR

Revised submission? \_\_\_\_\_ If revised, please identify which reports  
are being revised \_\_\_\_\_

Person to contact for questions:

Name Marcia Lincoln

Phone number 541-893-6115

E-mail address marcia@eagletelephone.com

**Filing instructions:** Please file reports under Docket No. UM 1375. File reports electronically via the PUC Filing Center; see the PUC website for instructions. Also send one original and 2 hard copies to the PUC Filing Center. If selected portions of reports, e.g., network improvement plans, are to receive confidential treatment, those portions should not be filed electronically. Hard copies of confidential material should be filed in accordance with confidential designation requirements described in OAR 860-011-0080. Regular delivery methods may be used to send all hard copy documents; overnight or express delivery is not necessary. Send documents to the Filing Center using one of the two following addresses, depending on the delivery carrier used:

For US mail: Public Utility Commission of Oregon  
Attn: Filing Center  
PO Box 2148  
Salem, OR 97308-2148

For other carriers: Public Utility Commission of Oregon  
Attn: Filing Center  
550 Capitol St. NE #215  
Salem, OR 97308-2148

**Report #1 – Supported Services Offerings**

**1.1. Basic Local Usage Service Offerings – All ETCs**

Choose **either A. or B.** below, as applicable:

A.  Basic local usage service offerings are filed under tariff with the Oregon PUC. The specific tariff references (with *company name, tariff number, section and page numbers*) for the basic local usage offerings and corresponding rates are:

1. residence:

\_\_\_\_\_

2. business:

\_\_\_\_\_

B.  Basic local usage service offerings are **not** filed under tariff with the Oregon PUC. Submit the following information for each basic service offering that includes local usage allowances (unlimited or limited): 1) plan’s name, 2) advertised public description, 3) number of local minutes included, 4) calling area included, and 5) rates and charges. Include basic offerings for both residence and business services.

**1.2. Comparable Local Usage Plan – CETCs only**

The carrier certifies that it offers at least one basic local usage plan that is comparable to those offered by the ILECs in its designated service area: yes  no

Identify which of the plans in 1.1.B above are “comparable” to the ILEC local usage offerings, and explain the basis for the comparability. \_\_\_\_\_

\_\_\_\_\_

**1.3. Supported Services Not Provided – CETCs only**

Identify any supported services that were not available at designation, but were to be provided as a condition of ETC designation (e.g., toll restriction for qualifying low-income consumers, E911): \_\_\_\_\_

Are these services provided currently? Yes  no

If no, explain why not: \_\_\_\_\_

**1.4. Equal Access Acknowledgement – CETCs only**

The carrier acknowledges that it may be required to provide equal access if it is the only remaining ETC in an area: yes  no

# Snake River PCS

WIRELESS SERVICE

WHERE YOU LIVE IS BLY

Richard, OR

541-833-6115

## BASIC CELLULAR SERVICE AVAILABLE FROM SNAKE RIVER PCS

Snake River PCS is your local wireless service provider. We provide reliable, quality cellular service and offer a basic mini service plan at a price comparable to that of our best wireless service.

Our basic mini-plan includes:

- 1 wireless line
- 200 day time local minutes
- 400 text messages
- Limited Nationwide Long Distance
- Voice Mail
- Unlimited messaging text messaging
- Unlimited local area mobile to mobile calls with all other Snake River PCS customers.

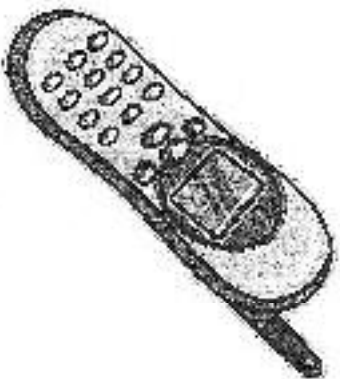
We offer our basic mini-plan service for \$23.99 taxes included.

Low-income households may apply for financial assistance through our Lifeline and Lifeline America telephonic assistance programs which provide discounts up to \$11.50 off your basic service rate. Also available to all Lifeline customers is toll blocking which allows customers to block out-going long distance calls free of charge.

If you have any questions concerning our plan or assistance programs, we can be contacted at Snake River PCS, 349 First St, Richland, OR 97671 541-833-6115. For more information regarding Oregon Telephone Assistance Programs visit: [www.lifeline.gov](http://www.lifeline.gov)

**YOUR TELEPHONE  
SERVICE IS YOUR  
*LIFELINE***

# MINI PERSONAL PLAN



200 local home minutes

40 travel minutes

Unlimited nights and weekends in home area (9:00pm. to 6:59am daily) and (9:00pm Friday to 6:59am Monday)

- Nationwide Long Distance
- Voice Mail
- Caller ID
- Unlimited Incoming Text Messages
- Home Area Mobile to Mobile for all SRPCS Customers

- Travel minute overage charge \$0.35 per minute or time and \$0.15 per minute long distance
- Home area overage charges \$0.20 per minute airtime and \$0.10 per minute long distance
- Unlimited outgoing text messages \$5.00
- Add number line for \$9.95
- Buy earlier nighttime minutes to start at 8pm. \$10
- Buy our air nighttime minutes to start at 7pm. \$20

Start Now, Post  
and Activate

\$22.50

## Report #1 Supported Services Offerings

### B. Mini-Personal Plan

Advertised as Mini-Personal Plan (limited)

Includes 200 local anytime minutes and 40 nationwide travel minutes.

Calling area is nationwide with 40 travel minutes included in plan.

Mini-Personal Plan includes 200 nationwide long distance minutes from local service area.

This basic plan is offered for \$22.50 including RSPF surcharge and E911 fee.

Snake River PCS also offers this same basic mini plan as our basic business plan for \$22.50 including RSPF surcharge and E911 fee.

## **Report #2 – Unfulfilled Service Requests**

### **2.1. Unfulfilled Service Requests/Held Orders – All ETCs**

Choose **either A. or B.** below, as applicable:

- A. \_\_\_ Service quality reports for “primary held orders over 30 days” were filed with the Oregon PUC for calendar year 2007. No additional submission is required for recertification purposes.
- B. \_\_\_ Service quality reports for “primary held orders over 30 days” were **not** filed with the Oregon PUC for calendar year 2007. In this case, choose **one** of the following alternatives for reporting:
1. X The number of customer requests for supported services that were not fulfilled during calendar year 2007:   0  .  
If greater than zero, include an attachment noting for each such request, the location (address) of the request and a description of attempts to provide service.
  2. \_\_\_ The number of “primary held orders over 30 days” (as defined in Section 860-034-0390 of the Oregon Commission rules) for calendar year 2007:           .  
If greater than zero, include attachment noting for each such held order, the reason the order was held and the original commitment date.

### **2.2. Service Request Processing - CETCs only**

Submit a description of how the carrier ensures that every request for service that cannot be immediately fulfilled is recorded and processed under the 6-step process set forth in 47 CFR Section 54.202(a)(1)(i).

Any request for service that cannot be immediately fulfilled is referred to our field technology manager within 24 hours. It is then determined what problems need to be addressed in order for us to provide service to the customer at a reasonable cost. All reasonable scenarios are taken into consideration including modifying or replacing the customers’ equipment, employing a roof mounted signal boosting antenna, adjusting of the nearest cellular tower, adjusting of all of our network or the customers’ facilities, reselling of services from another carrier’s facilities and leasing or constructing of an additional cell site, extender, repeater or other similar equipment. The majority of our outside field service requests are completed within 10-30 days.

**Report #3 – Evidence of Advertising for Basic Supported Services (excluding low-income/lifeline) – All ETCs**

Describe how basic supported services were advertised during calendar year 2007 throughout the designated service area. List the types of media used, advertising frequencies and geographic coverage. Attach examples of actual advertisements, noting dates, specific distribution methods, and target geographical populations, sufficient to demonstrate that basic supported services and rates were advertised **throughout** the designated service area in 2007.

Snake River PCS was designated as an ETC on December 21, 2006. We received our first USF funding on March 31, 2007. We posted our basic supported services in our lobby utilizing informative flyers and posters gathered from the Lifeline/Link-Up America consumer page internet site. We advertised regularly throughout 2007 in our local newspapers and in our local phone directories. We also currently use bill inserts to publicize the Lifeline/Link-Up OTAP Assistance programs. We continue to advertise regularly in our local newspapers for 2008 and have advertisements in several sections of the local directories. We also continue to supply informative flyers and posters to consumers in our lobby in 2008.

# Snake River PCS

WIRELESS SERVICE

WHERE YOU LIVE A PLAN

Kimberly, OR

503-893-6111

## BASIC CELLULAR SERVICE AVAILABLE FROM SNAKE RIVER PCS

Snake River PCS is your local wireless service provider. We provide reliable, quality cellular service and offer a basic miniplan service plan at a price comparable to that of our local basic wire-line service.

### Our basic miniplan includes:

- 1 wireless line
- 200 day-time local minutes
- 40 text messages
- Limited Nationwide long distance
- Voice-mail
- Unlimited incoming text messaging
- Unlimited local area mobile to mobile calls with all other Snake River PCS customers.

We offer our basic miniplan service for \$25.00 taxes included.

Low-income households may apply for financial assistance through our Lifeline and Link-up America telephone assistance programs, which provide discounts up to \$12.50 off your basic service rate. Also available upon request is all Lifeline contains is call blocking which allows customers to block out going long distance calls free of charge.

If you have any questions concerning our plans or assistance programs, we can be contacted at Snake River PCS, 349 First St. Highland, OR, 541-893-6111. For more information regarding our Telephone Assistance Programs visit: [www.Eline.gov](http://www.Eline.gov)

YOUR TELEPHONE  
SERVICE IS YOUR  
**LIFELINE**



**Report #4 – Low-income Services – All ETCs**

**4.1. Number of Lifeline Customers – All ETCs**

The total number of customers receiving Lifeline discounts during the month of December 2007 in the designated service area:   1  .

**CETCs only** - also list counts by ILEC service area as follows:

<u>ILEC Svc Area</u>	<u>No. of Lifeline customers</u>
Eagle Telephone	<u>  2  </u>
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

**4.2. Advertising of Low-Income Program Service Offerings – All ETCs**

Submit copies of all advertisements (for all media) for Lifeline, LinkUp, and OTAP service offerings that were run during calendar year 2007, noting media (newspaper name, radio station, bill inserts, internet postings, etc.), run/distribution dates, and geographic coverage area.

Open Snake River PCS

# Snake River

Personal Communication Service

WIRELESS SERVICE WHERE YOU LIVE & PLAY

**YOUR TELEPHONE SERVICE IS YOUR LIFELINE**



Did you know that discounts on basic phone service are available to low-income consumers?

For information:

- 1 Call your local phone company and ask about Lifeline
- 2 Call the Federal Communications Commission (FCC) at 1-888-CALL-FCC
- 3 Go to [www.fcc.gov](http://www.fcc.gov)

Newspaper Ad.

# Snake River

Personal Communication Service

WIRELESS SERVICE WHERE YOU LIVE & PLAY

## YOUR TELEPHONE SERVICE IS YOUR LIFELINE

Did you know that discounts on basic phone service are available to low-income consumers?



- For information:
- Call your local phone company and ask about **Low-Inc and Link-Up**
  - Call the Federal Communications Commission (FCC) at 1-888-GALILEO
  - Go to [www.fcc.gov](http://www.fcc.gov)

Newspaper Ad.

This ad was run several times for 1 week reaching communities of Halfway, Richland, Baker City, La Grande, Huntington, Duckee, Haines.