#### PLEASE RETURN THIS AS PAGE 1 OF THE COMPLETED APPLICATION

#### PLEASE FILL IN ALL BLANKS

19 December 2007

TO: VIKIE BAILEY-GOGGINS, ADMINISTRATOR PO BOX 2148
PO BOX 2148
SALEM OR 97308-2148

FROM: JEFF DEMERS, SECRETARY
WILLAMETTE WATER COMPANY
25275 LOTEN WAY

**VENETA, OREGON 97487** 

#### BEFORE THE PUBLIC UTILITY COMMISSION OF OREGON

4,795 (in water rate revenues), resulting in a	\$17\$ of (\$3nnever rate revenues) to \$21
lity's total annual revenues from \$192,726	2) 🖂 Increase or 🗌 decrease the uti
al revenues of \$, or	sunns latot ni gnitluser resulting in total annus
	filing. The purpose of this filing is to:
uary 1, 2008—44 days from the date of the	effective for service rendered on and after Febr
nal Tariff Sheets No. 1 through 6, to become	sheets designated as PUC Oregon No. 1, Origin
757.205 and 757.220, herewith files tariff	In accordance with Oregon Revised Statutes
λ owner)	name of utilit
· · · · · · · · · · · · · · · · · · ·	Greg De
(	Willamette Water Company
) ВВІЕЕ	in the State of Oregon filed by
(	In the Matter of Tariffs for Water Service

net increase/decrease of \$22,069, or 11.5% percent. After deducting for operating expenses, the projected revenues will produce a 10% return on a rate base of

The attached testimony summarizes the utility's financial operations, the effects of current rates on the individual classes of customers, and the effects of the proposed rates on the individual classes of customers for the 12-month test period ending December 31, 2006.

	Willamette Water Company (legal name of utility)
(title or position)	(printed name of owner or officer)
Secretary	Jeff Demers
(dateb)	(signature of utility owner or officer)
December 19, 2007	The street of th

·618,68\$

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#### **EXHIBITS**

Exhibit A fididx3

Exhibit B Plant Information

#### **THACHMENT**

Attachment 1 PUC Order No. 07-436, PUC Approved Contracts between the Utility and Its Owners and Affiliated Interests

## UTILITY COMPANY TESTIMONY PLEASE FILL IN ALL BLANKS

#### СОМРАИУ ІИГОЯМАТІОИ

## 1. Q. PLEASE PROVIDE THE FOLLOWING INFORMATION REGARDING THE WATER UTILITY.

Ā

Jeff Demers	Willamette Water Company	# əuoqdələT	(541) 514-4243 (541) 484-4462
Randy Reitz	Quora Group	# əuoydələT	9197-536 (143)
Emergency Contacts			
#xs7	0661-356 (143)		
# əuoydəjə_	0901-986 (149)	,	
City, State, Zip	Veneta, OR 97487		
ssenbbA ssenisua	25275 Loten Way		
Гедаі Иате	Willamette Water Company		

## 2. Q. PLEASE PROVIDE THE FOLLOWING INFORMATION IF DIFFERENT FROM QUESTION #1.

Α.

Telephone #	0901-986 (149)
City, State, Zip	Veneta, OR 97487
Business Address	25275 Loten Way
9ltiT	Secretary
ЭшвИ	Jeff Demers

com	Email Address jeffd@frild
0661-	Eax # xs3

## 3. Q. PLEASE PROVIDE THE FOLLOWING INFORMATION REGARDING THE SYSTEM OPERATOR.

.Α

Registration Number: 6685	Certification Level: 1		Certified Operator  On ☐ say ☒
kehunt@deltaesi.com	Email Address	7718-689 (1 <del>4</del> 8)	# əuoydəjə_
		Eugene, OR 97404	City, State, Zip
		86 living Rd	Address
Kevin Hunt, Ravin Group		Operator Name	

## 4. Q. PLEASE PROVIDE THE FOLLOWING INFORMATION REGARDING THE WATER UTILITY ACCOUNTANT OR BOOKKEEPER.

pookkeeper is:	accountant or 🖂		The utility's	Α.
----------------	-----------------	--	---------------	----

moɔ.ɔllrì@ɔdəb	E-Mail Address
0901-986 (149)	Telephone #
Veneta, OR 97487	City, State, Zip
V5275 Loten Way	Address
Debbie Chamberlain	Name

## 5. Q. PROVIDE THE NAME, ADDRESS, AND TELEPHONE NUMBERS OF ALL THE UTILITY OWNERS.

A. The utility's sole owner is:

Address	25275 Loten Way
Иате	Greg Demers

# əuoydələT	0901-986 (149)
City, State, Zip	Veneta, OR 97487

## 6. Q. PLEASE LIST ALL UTILITY OFFICERS AND PROVIDE THE FOLLOWING INFORMATION.

Α.

	gd9825@aol.com		E-Mail Address
		(241) 632-1020	Phone Number
∀N \$	Annual Salary	See Attachment 1, PUC Order No. 07-436	Hours Worked
		Veneta, OR 97487	City, State, Zip
		Z5Z75 Loten Way	Address
		President	əltiT
		Greg Demers	Name

E-Mail Address	moɔ.ɔlhi@bifə[		G.
Phone Number	0901-986 (149)		
Hours Worked	See Attachment 1, PUC Order No. 07-436	Annual Salary	AN \$
City, State, Zip	Veneta, OR 97487		
Address	25275 Loten Way		
əltiT	Secretary		
Name	Jeff Demers		

## 7. Q. WHAT IS YOUR AFFILIATION WITH THE WATER UTILITY? DESCRIBE YOUR CURRENT WATER UTILITY RESPONSIBILITIES.

A. I, Jeff Demers, am Director Of Operations of Willamette Water Company and direct the daily activities of the utility. I helped prepare this rate case.

■ No, I did not prepare the exhibits in this testimony. The exhibits were prepared by:	
✓ Yes, the exhibits in this testimony were prepared by me or under my supervision.	
PREPARED UNDER YOUR SUPERVISION?	
9. Q. DID YOU PREPARE THE EXHIBITS IN THIS TESTIMONY OR WERE THEY	
A. <b>I. Mo</b> , I am not engaged in other business.	
UTILITY?	
CVII IIII	

8 Q. ARE YOU ENGAGED IN OTHER BUSINESS IN ADDITION TO THE WATER

#### SUMMARY OF THE UTILITY'S PROPOSED RATE REQUEST

#### 10. Q. WHAT CHANGE IN ANNUAL REVENUES IS THE UTILITY SEEKING?

A. The utility's most recent calendar year revenues are \$192,726.

The utility seeks a rate increase or decrease of \$22,069, or 11.5% in current annual revenues, resulting in total annual revenues of \$214,795.

#### 11. Q. PLEASE SUMMARIZE WHY THE UTILITY IS SEEKING THE PROPOSED

A. The utility is seeking this change in rates because of increases in operating costs particularly for purchased water, loss of a large commercial customer, and changes in management and operating procedures. Also, the utility proposes to eliminate certain tariffs and to replace them with new tariffs.

#### 12. Q. WHAT HISTORICAL 12-MONTH PERIOD IS THE UTILITY SELECTING AS ITS

TEST YEAR FOR THIS RATE PROCEEDING?

A. The test period the utility selected is January 1, 2006 through December 31, 2006.

# 13. Q. WHAT IS THE UTILITY'S AMOUNT OF RATE BASE (UTILITY PLANT MINUS ACCUMULATED DEPRECIATION AND OTHER CONTRA PLANT ACCOUNTS, PLUS WORKING CASH AND MATERIALS INVENTORY)?

A. The utility rate base is \$89,819.

CHANGE IN RATES.

### 14. Q. WHAT RATE OF RETURN ON RATE BASE (INVESTMENT) IS THE UTILITY PROPOSING IN THIS RATE PROCEEDING AND WHY?

A. The utility is seeking a 10% rate of return on the rate base because it is the current return on equity and the return needed to attract future capital investments.

#### **GENERAL UTILITY INFORMATION**

		approval of these contracts.
		attached a copy of these contracts, along with a cover letter requesting
		PUC, between the utility and its owners and affiliated interests. I have
		Yes, oral or written contracts do exist, but have not been approved by
		and affiliated interests. See Attachment 1, PUC Order No. 07-436.
		Yes, PUC approved contracts do exist between the utility and its owners
		and affiliated interests.
/	Α.	☐ No, oral or written contracts do not exist between the utility and its owners
		COPIES OF EACH CONTRACT.
		PERSONS AFFILIATED WITH THE COMPANY? IF YES, PLEASE PROVIDE
.81	G.	DO ORAL OR WRITTEN CONTRACTS EXIST BETWEEN THE UTILITY AND
		☐ Purchased ☐ Constructed ☐ Received through donation ☐ Inherited
,	Α.	In August 2006 the utility was:
	•	ВУ 1ТЅ СИRRENT ОWNER(S) AND HOW IT WAS ACQUIRED.
.71	G.	PLEASE PROVIDE THE MONTH AND YEAR THE UTILITY WAS ACQUIRED
,	٠.	The system was originally constructed in 1972 and began providing service in 1972
	٧	The evetem was originally constructed in 1972 and began providing service in 1972
		CONSTRUCTED AND THE MONTH/YEAR IT BEGAN PROVIDING WATER
.91	.پر.	PLEASE STATE THE YEAR THE WATER SYSTEM WAS ORIGINALLY
31	U	VI IAMISIGO 2AW MƏTƏVƏ GƏTAM AHT GAƏV ƏHT ƏTATƏ Ə2AƏ IG
		Proprietorship
		State of Oregon as a:
	Α.	The water utility was legally organized on March 13, 1964, under the laws of the
		ORGANIZED.
.Gr	G.	HOW IS THE UTILITY LEGALLY ORGANIZED AND IN WHAT YEAR WAS IT

embloyees as described below:		
Yes, the utility proposes to add full-time and/or part-time	l	
No, the utility does not propose adding any full- or part-time employees.	.Α	
SAAPY TX3N		
EMPLOYEES WITHIN THE CONTEXT OF THIS RATE FILING OR DURING THE		
S THE UTILITY PROPOSING TO ADD ANY FULL- OR PART-TIME	G.	.53.
The utility currently has no employees.	Α.	
PROVIDE THE FOLLOWING INFORMATION FOR ALL EMPLOYEES.	ס.	.22
The utility currently has no employees.	.Α	
СПВВЕИТГУ ЕМРГОУ?		
HOW MANY FULL OR PART-TIME EMPLOYEES DOES THE UTILITY	G.	٦١.
for the last calendar year.		
Attached are the parent/holding company's balance sheet/income statements		
Yes, the utility is a subsidiary of a parent corporation or holding company.		
Mo, the utility is not a subsidiary of a parent corporation or holding company.	Α	
COMPANY?		
IS THE UTILITY AN AFFILIATE OF A PARENT CORPORATION OR HOLDING	G.	.02
Application has been filed and is pending.		
Yes, the utility's service territory is approved by the PUC, per Order No. 03-633.		
territory.		
■ No, the utility has not filed an application with PUC for an approved service	Α.	
DOES THE UTILITY HAVE A PUC APPROVED SERVICE TERRITORY?	G.	.er

# 24. Q. DOES THE UTILITY USE INDEPENDENT CONTRACTORS FOR LABOR, LEGAL, ACCOUNTING, MANAGEMENT, WATER TESTING, AND/OR ANY OTHER SERVICES?

A. \( \begin{aligned} \textbf{No}, \text{ the utility does not contract for any services.} \end{aligned}

 $\boxtimes$  Yes, the utility contracts for the following services:

eegrad IsunnA	Description of Contract Services	Name of Independent Contractors
\$15,000 plus overtime & repairs	Certified Water Operator, locater, 1 <sup>st</sup> response, minor repair, water sampling	Labor – Ravin Group, Inc.
000'11\$	Legal Counsel	Legal – Larry O. Gildea, Attorney
£1£'98 \$	Management, accounting, utility billing & records, customer services, record-	Management – Frontier Resource

#### 25. Q. PROVIDE THE UTILITY'S CURRENT CAPITAL STRUCTURE.

A. The utility's capital structure is:

	ΑN	026'87 \$	311,751 <b>\$</b>	TOTALS
%00l		026'EL \$	G11,751 \$	
(%) isoO		\$	\$	Kjiup∃
		\$	\$	ΑN
Interest Rate (%)	Loan Terms	Outstanding eanalage	Original Balance	JdəQ

#### **OPERATING REVENUES**

- 26. Q. IN COLUMN A BELOW, PROVIDE THE UTILITY'S ACTUAL ANNUAL REVENUE FOR ITS CHOSEN TEST YEAR. IN COLUMN B BELOW, PROVIDE THE UTILITY'S PROPOSED ADJUSTMENTS (INCREASE OR DECREASE) TO COLUMN A FOR THE COMING YEAR FOR EACH APPLICABLE ACCOUNT.

  COLUMN C IS THE TOTAL OF COLUMNS A AND B.
- A. Test period revenues, proposed revenue adjustments, and proposed revenue results are below:

#### **OPERATING REVENUE**

967,412	690,22	192,726	ATOT REVENUE	
0	(15,048)	15,048	Other	074
0	0		Special Contract/Agreement Revenues	897
0			Interdepartmental Sales	794
0			Water Sales for Resale	997
0			Non-Potable Irrigation Revenue	1.394
0			Irrigation Water Sales Revenue	997
0			Water Sales to Public Authorities	<b>49</b> †
4,236	3,672	199	Fire Protection Sales Revenue, Private	2.294
20,636	967,51	048,8	Fire Protection Sales Revenue, Public	1,284
877,821	851,8	120,620	Commercial/Industrial Water Sales Revenue	2.194
421,89	074,81	<b>₽</b> 9°6₽	Residential Water Sales Revenue	1.184
Proposed Results (A + B = C)	besogor¶ stnemtsu[bA \$	2006 Test Year \$	Description	jooA oM
ວ	В	A		

## 27. Q. PLEASE PROVIDE DETAIL FOR ALL INDIVIDUAL LINE ITEMS THAT MAKE UP THE TOTAL REVENUES OTHER THAN WATER SALES.

A. The following is an itemized list of all revenues other than water sales:

0 \$	lstoT
	ΑN
JunomA IsunnA	Description of Revenue Other Than Water Sales

#### **OPERATING EXPENSES**

28. Q. IN COLUMN A BELOW, PROVIDE THE UTILITY'S ACTUAL ANNUAL EXPENSE FOR ITS CHOSEN TEST YEAR, USING THE APPROPRIATE PROPOSED ADJUSTMENTS (INCREASE OR DECREASE) FOR THE COMING YEAR. COLUMN C IS THE TOTAL OF COLUMN A PLUS COLUMN B. COLUMN C (PROPOSED RESULTS) IS THE TOTAL FOR EACH EXPENSE COLUMN C (PROPOSED RESULTS) IS THE TOTAL FOR EACH EXPENSE THE UTILITY IS REQUESTING IN THIS APPLICATION.

A. Test period expenses, proposed expense adjustments and proposed expense results are shown below:

#### **OPERATING EXPENSES**

၁	8	A		
Proposed Results (A + B = C)	besogor Adjustment s \$	2006 Test Year \$	Description	oN tooA
0	(36,040)	36,040	Salaries and Wages - Employees	109
0	(408,91)	₱08 <sup>6</sup> 1	Salaries and Wages - Officers	609
0	(961,8)	961'9	Employee Pensions and Benefits	<del>7</del> 09
239,49	(488,1)	989'99	Purchased Water	019
009,1	(840,1)	849,2	Suoitsoinummo Nenodele T	119
0			Purchased Power	919
0			Fuel for Power Production	919
0	(825)	978	Chemicals	818
009	12	64Þ	Office Supplies Expense	619
۱,000	(607)	6071	Postage	1.919
۱,000	38	796	M&C - səilqqu2 bns alainətsM	079
000'⊅	2,420	086,1	Repairs to Water Plant	129
1,500	284,1	81	Contractual Services - Engineering	FE9
1,950	(6,005)	996'∠	Contractual Services - Accounting	289
000,11	(190,1)	12,091	Contractual Services - Legal	633
815 <sub>,</sub> 38	867,76	18,555	Contractual Services -Management	<b>1</b> 29

101	SESNERSE ENTRAPED LATOT	887,091 \$	099'8 \$	87E,991 \$
919	Miscellaneous Expense (Itemize on Separate Schedule)	129	127	098
<b>Þ</b> 19	Consumer Confidence Report		520	720
£78	Training and Certification Expense		009	900
278	System Capacity Development Expense			0
129	Cross Connection Program Expense	97		97
029	Bad Debt Request	08	017	064
899	Water Resource Conservation Expense			0
۷99	Regulatory Comm. Expense (Gross Revenue Fee)	754	87	997
999	Amortization of Rate Case Expense	029	078,8	4,390
099	Public Relations/Advertising Expense			0
699	Insurance - Other			0
899	Insurance - Workman's Comp	989	(888)	0
<b>499</b>	Insurance - General Liability	2,236	(147)	ا 966
999	Insurance - Vehicle			0
029	Transportation Expense	968,1	(366,1)	0
849	Computer/Electronic Expense			0
643	Sinal Tools		38	38
Z <del>1</del> 9	Rental of Equipment		00 <del>b</del>	004
149	Rental of Bidg/Real Property	4,425	(4,425)	0
889	Contractual Services - Meter Reading	000,3	(5,000)	0
759	Contractual Services - Billing/Collections		029	089
989	Contractual Services - Labor (Raven)	897	742,41	15,000
989	Contractual Services -Testing		420	097
Acct No	Description	2006 Test Year \$	Proposed Adjustment s \$	Proposed  Proposed
		A	8	0

#### OTHER REVENUE DEDUCTIONS

၁	8	A		
Proposed Results (A + B = C)	besogor¶ estnemteu[bA \$	2006 Test Year \$	Description	оИ јээА
2,523		2,523	Depreciation Expense	403
0			Amortization of Utility Plant Acquisition Expense	907
0			Amortization Expense	∠0 <b>⊅</b>
894,1	98	886,1	Taxes Other Than Income	804
997	994	0	Oregon Income Tax	11.604
817,1	817,1	0	Federal Income Tax	01.604
0			Extraordinary Items Income Tax	409.13
997'9\$	\$ 5,560	906'8 \$	TOTAL OTHER REVENUE DEDUCTIONS	434
\$ 205,813	611'11\$	769 <sup>'</sup> 761 \$	TOTAL REVENUE DEDUCTIONS	

## 29. Q PLEASE ITEMIZE THE SEPARATE COMPONENTS OF MISCELLANEOUS EXPENSE, ACCOUNT 675, IN QUESTION 30.

A. The following is an itemized list of all miscellaneous expenses:

JATOT	098 \$
Oregon Association of Water Utilities	911\$
Oregon AWWA membership	908 \$
Emergency Response Plan	008 \$
Bank Fees	671 \$
Description of Expenses	fannnA

#### UTILITY CURRENT RATES AND SCHEDULES

#### 30. Q. PLEASE DESCRIBE THE UTILITY'S CURRENT RATE STRUCTURES.

A. The utility's current rate structure is described below.

#### CURRENT RATES FOR RESIDENTIAL SERVICE

Current Monthly Commodity/Usage Rate		on Included se Rate	_	Current Monthly Base	Check	Line or Meter Size	
Up to: unlimited Up to: SvodA:	Per ccf Per Per	Tier 1 - \$1.34 Tier 2 - \$ Tier 3 - \$	CE   CE	0	\$23.85	M     	% " Or %."
Up to: unlimited to: Shood:	Per ccf Per Per	Tier 1 - \$1.34 Tier 2 - \$ Tier 3 - \$	☐ GSI	0	12.75\$	□ F	" <b>L</b>
Up to: unlimited Up to: ShoodA:	Per ccf Per Per	Tier 1 - \$1.34 Tier 2 - \$ Tier 3 - \$	CF CE	0	£2.73 <b>\$</b>	□ F	¾ l
Up to: unlimited Up to: ShoodA	Per ccf Per Per	Tier 1 - \$1.34 Tier 2 - \$ Tier 3 - \$	☐ CE	0	\$ 23.85	M ⊠	PM1

#### **CURRENT RATES FOR COMMERCIAL SERVICE**

Current Monthly Commodity/Usage Rate				Monthly Base	əuO	Meter Size
Up to: unlimited Up to: SvodA:	Tier 1 - \$1.34 Per ccf Tier 2 - \$ Per Tier 3 - \$ Per	☐ Gal	0	\$ 23.85	□ F	"½" 10 " %
Up to: unlimited Up to: SvodA:	Tier 1 - \$1.34 Per ccf Tier 2 - \$ Per Tier 3 - \$ - Fer	. ⊠ CE	0	12.7£ <b>\$</b>	M ⊠	" <b>L</b>
Up to: unlimited Up to: SevodA:	Tier 1 - \$1.34 Per ccf Tier 2 - \$ - Ser Tier 3 - \$ -	☐ G <sup>SI</sup>	0	£Z.7 <b>3</b> \$	M ⊠	"¾ l
Up to: unlimited Up to: ShoodA:	Tier 1 - \$1.34 Per ccf Tier 2 - \$ - 2 Tier Tier 3 - \$ - 2 Tier	☐ œsl ⊠ CŁ	0	9 <sup>7</sup> .66 \$	M □	ر 2 "

Current Monthly Commodity/Usage Rate		n Included in Rate	_	Current Monthly Base	Check One	Line or Asier Size
Up to: unlimited Up to: Above:	Tier 1 - \$1.34 Per ccf Tier 2 - \$ Per Tier 3 - \$ Per	CF	0	\$ 23.85	M	DM1
Up to: unlimited Up to: SvodA:	Tier 1 - \$1.34 Per ccf Tier 2 - \$ Per Tier 3 - \$ - Fer	☐ GSI	0	12.7£ <b>\$</b>	M	DM2
Up to: unlimited Up to: SevodA:	Tier 1 - \$1.34 Per ccf Tier 2 - \$ - S Teir Tier 3 - \$ - Er	☐ Gsl	0	07.74 <i>\$</i>	M ⊠	DW3

#### **CURRENT RATES FOR INDUSTRIAL SERVICE**

	Current Moni Commodity/Usag	n Included in Rate		Current Monthly Base	Check One	Line or Meter Size
Up to: unlimited Up to: SevodA	Tier 1 - \$1.34 Per ccf Tier 2 - \$ Per Tier 3 - \$ Per	☐ Gal	0	\$ 23.85	□ F ⊠ M	u 1/2
Up to: unlimited to: Above:	Tier 1 - \$1.34 Per ccf Tier 2 - \$ Per Ter 3 - \$ - ErəiT	CE   Cs	0	12.78 \$	□ F	" <b>L</b>
Up to: unlimited Up to: SovodA	Tier 1 - \$1.34 Per ccf Tier 2 - \$ Per Ter 3 - \$ Per		0	£2.73 <b>\$</b>	M □	«%l
Up to: unlimited Up to: SevodA	Tier 1 - \$1.34 Per ccf Tier 2 - \$ Per Tier 3 - \$ Per	10 M	0	69.412 \$	M □ F	3 n
Up to: unlimited Up to: Above:	Tier 1 - \$1.34 Per ccf Tier 2 - \$ Per Tier 3 - \$ Per		0	66.974 \$	M 🗌	9
Up to: unlimited Up to: Above:	Tier 1 - \$1.34 Per ccf Tier 2 - \$ Per Pier 3 - \$ Per		0	۲۲.۱00,۱ \$	□ E	.8

#### **CURRENT RATES FOR IRRIGATION SERVICE**

Current Monthly	nsumption Included	Current Monthly Co	Check	Line or
nmodity/Usage Rate	in Base Rate	Base	One	Meter Size
- \$ Per - \$ Per - \$ Per		\$	M	ΑN

#### CURRENT RATE FOR FIRE PROTECTION OR HYDRANT SERVICE

Monthly Rate	# of Customers	Type of Service
73.11 \$	1 customer 47 hydrants	Fire Protection (Public)
Z9'll \$	9	Private Fire Protection (SP1)
\$ 23.14	7	Private Fire Protection (SP2)

#### СОВВЕИТ ВАТЕ(S) FOR SPECIAL CONTRACT

\$	AN
Monthly Rate	Special Contract Company/Person

#### **CURRENT RATE FOR OTHER SERVICE NOT COVERED ABOVE**

\$	M	ΑN
Current Charges	Check One	Specify Service

## 31. Q. PLEASE PROVIDE THE FOLLOWING INFORMATION FOR EACH CUSTOMER CLASS FOR THE MOST RECENT COMPLETED CALENDAR YEAR OF 2006.

Α.

Gubic	IsunnA IstoT	lenga A letoT	Mumber of	Number of Customers st St Beginning	
Feet or	Consumption (fccf)	IsunnA IstoT seuneveЯ	Customers at End of Year	of Year	Customer Class
CCF ☐	782,4r	559,13	001	101	Residential
CCF ☐	762,81	118,5 <u>4</u>	<b>†</b> 9	99	Commercial
☐ GSI	719'9Z	Z£ <b>⊅</b> ,07	6	Of	lndustrial
☐ Gal	0	\$25,6\$	1 customer 47 hydrants	1 customer	Fire Protection (public)
☐ G <sup>g</sup>	О	<del>7</del> 99\$	8	8	Fire Protection (private)
☐ Gal	891,63	786,271 <b>\$</b>	271 2812	175 175	SJATOT

 $<sup>^{1}</sup>$  Includes the 47 fire hydrants of the Goshen Fire District.  $^{2}$  Includes the 47 fire hydrants of the Goshen Fire District.

#### UTILITY PROPOSED RATES AND SCHEDULES

## 32. Q. PLEASE DESCRIBE THE RATE STRUCTURE THE UTILITY IS PROPOSING IN THIS RATE PROCEEDING?

A. The utility is proposing the following rate structure:

#### PROPOSED RATES FOR RESIDENTIAL SERVICE

Proposed Monthly  Commodity/Usage Rate  Tier 1 - \$ 1.88 Per ccf  Up to: unlimited		ui bə	Consulud Includ Base	Proposed Monthly Base	Check One	Line or Meter Size
From: Above:	Tier 2 - \$ Per Tier 3 - \$ Per	Gal Gal	0	18.82\$	∃ []	. ½ JO . %
be to: unlimited From: SevodA:	Tier 1 - \$ 1.88 Per ccf Tier 2 - \$ Per Tier 3 - \$ Per	☐ csl	0	08.34\$	□ F ⊠ M	" L
Up to: unlimited From: SevodA:	Tier 1 - \$ 1.88 Per ccf Tier 2 - \$ Per Tier 3 - \$ Per	☐ CE	0	96.79\$	□ F ⊠ M	" ¾ L
Up to: unlimited From: Above:	Tier 1 - 1.88 Per ccf Tier 2 - \$ - 2 Ter Ter 3 - \$ - E Ter	☐ Gal	0	16.82\$	□ E	DM1

#### PROPOSED RATES FOR COMMERCIAL SERVICE

Proposed Monthly Commodity/Usage Rate		ui pe	musnoJ bulonl BassB	Proposed Monthly Base	Check	Line or Size
Up to: unlimited From: Above:	er 1 - \$ 1.88 Per ccf er 2 - \$ Per er 3 - \$ Per	iT   12	0	18.82\$	M	″‱ 10 %*
Up to: unlimited From: SvodA:	1 - \$ 1.88 Per ccf 1 - \$ 1.88 Per 19 - \$ - \$ 16	iT   ISB   ☐	0	06.34\$	□ F	" •
Up to: unlimited From: ShoodA:	91 1 - \$ 1.88 Per ccf 91 2 - \$ Per 91 3 - \$ Per	iT   12 ⊠	0	96.79\$	M ⊠	. ¾ l
Up to: unlimited From: Above:	1 - \$ 1.88 Per ccf 17 - \$ 1.88 Per 19 - \$ 1.81	iT   IES	0	16.811\$	M ⊠	۲ " ک

մցe Rate onthly	ui bəl	nsnoO Includ Base	Proposed Monthly Base	Check	Line or Asi2 Size	
Up to: unlimited From: Above:	Tier 1 - \$ 1.88 Per ccf Tier 2 - \$ Per Tier 3 - \$ Per	☐CE	0	\$257.63	□F ⊠M	3,,
Up to: unlimited From: Above:	Tier 1 - \$ 1.88 Per ccf Tier 2 - \$ Per Tier 3 - \$ Per	☐G3  ⊠CF	0	17.936\$	M     	<b>ل</b> »
Up to: unlimited From: SevodA:	Tier 1 - \$ 1.88 Per ccf Tier 2 - \$ - Per Ter 3 - \$ - EreiT	CF   G&	0	07.999\$	M∏F	"9
betimilnu :ot qU From: SevodA:	Tier 1 - \$ 1.88 Per ccf Tier 2 - \$ - Per Ter 3 - \$ - EreiT	⊠CF   Gal	0	98.161,1\$	M⊏	.8
Up to: unlimited From: Above:	Tier 1 - \$ 1.88 Per ccf Tier 2 - \$ Per Tier 3 - \$ Per		0	fE.82 <b>\$</b>	M⊟F	DM1
Up to: unlimited From: Shove:	Tier 1 - \$ 1.88 Per ccf Tier 2 - \$ Per Tier 3 - \$ - Fer		0	0E <sup>.</sup> S <del>1</del> \$	□F ⊠M	DM2
Up to: unlimited From: SevodA:	Tier 1 - \$ 1.88 Per ccf Tier 2 - \$ Per Tier 3 - \$ Per		0,	\$29.95	□F ⊠M	DW3

#### PROPOSED RATES FOR INDUSTRIAL SERVICE

Proposed Monthly Commodity/Usage Rate		ui bə	Consur Includ Base	Proposed Monthly Base	Check	Line or Meter Size
Up to: unlimited From: Above:	Tier 1 - \$ 1.88 Per ccf Tier 2 - \$ - S TeiT Tier 3 - \$ - Fer	☐ GSI	0	18.82\$	N LL	″ <sub>8</sub> ″ Oľ ¾²
Up to: unlimited From: Above:	Tier 1 - \$ 1.88 Per ccf Tier 2 - \$ Per Tier 3 - \$	CF Gal	0	06.34\$	□ F	" þ
Up to: unlimited From: Above:	Tier 1 - \$ 1.88 Per ccf Tier 2 - \$ Per Tier 3 - \$	☐ Gsl	0	96 <sup>-</sup> 49\$	N ⊠ K	" <b>%</b> l
Up to: unlimited From: Above:	Tier 1 - \$ 1.88 Per ccf Ter 2 - \$ - S TeiT Ter 3 - \$ - E reiT	☐ GSI	0	16.811\$	M ⊠	۲ " ک

	Proposed Mo Commodity/Usa	Consumption Included in Base Rate		Proposed Monthly Base	Check	Line or Meter Size
Up to: unlimited From: Above:	Tier 1 - \$ 1.88 Per ccf Tier 2 - \$ Per Tier 3 - \$ Per	10M	0	£9.75 <u>2</u> \$	M    -	32
Up to: unlimited From: Above:	Tier 1 - \$ 1.88 Per ccf Tier 2 - \$ Per Tier 3 - \$ - Fer		0	17.93£\$	□F ⊠M	<b>"</b> Þ
Up to: unlimited From: Above:	Tier 1 - \$ 1.88 Per ccf Tier 2 - \$ Per Tier 3 - \$ Per		0	02.992\$	□F ⊠M	"9
Up to: unlimited From: Above:	Tier 1 - \$ 1.88 Per ccf Fier 2 - \$ Per Fier 3 - \$ Per		0	98 161,1\$	□F ⊠M	<b>"</b> 8
betimilmited From: ShoodA	Tier 1 - \$ 1.88 Per ccf Tier 2 - \$ Per Tier 3 - \$ Per	- 10⊠   ∐69	0	16.82\$	M ⊠M	PM1
Up to: unlimited From: Above:	Tier 1 - \$ 1.88 Per ccf Tier 2 - \$ Per Tier 3 - \$ Per	- 10M	0	0E <sup>.</sup> S <del>1</del> \$	∏F ⊠M	DMS
Up to: unlimited From: Sbove:	ier 1 - \$ 1.88 Per ccf ier 2 - \$ Per ier 3 - \$ Per		0	29 <sup>.</sup> 99\$	□F ⊠M	DM3

#### PROPOSED RATES FOR IRRIGATION SERVICE

Proposed Monthly Commodity/Usage Rate		Consumption Included in Base Rate	Proposed Monthly Base	Check One	Line or Meter Size
Tier 1 - \$ Per Tier 2 - \$ Per Per	CF CF	0	\$	M    -	ΑN

#### PROPOSED RATES FOR FIRE PROTECTION OR HYDRANT SERVICE

\$36.80 per hydrant	1 customer 47 hydrants	Flat Fee per Hydrant
		Fire Protection (Public)
Proposed Monthly Rate	# of Customers / Hydrants	Type of Service

78.811\$	0 customers	EL8
19.93\$	3 customers	FL6
08.96\$	5 customers	FL4
		Fire Protection (Private)

#### PROPOSED RATES FOR SPECIAL CONTRACTS

\$	\$	AN
Proposed euneveR IsunnA	Proposed Monthly Rate	Special Contract

#### PROPOSED RATE FOR OTHER SERVICE NOT COVERED ABOVE

Proposed Annual Revenue	Proposed Monthly Rate	Annual Consumption		Specify Service	-
\$	\$	☐CE	□ □W	AN	

# 33. Q. IF THE UTILITY'S RATE PROPOSAL WERE ADOPTED, PLEASE SHOW THE FOLLOWING INFORMATION FOR EACH CUSTOMER CLASS AT THE SPECIFIED METER OR LINE SIZE.

A. The utility's proposed number of customers, and average customer monthly bill and consumption for each customer class annual revenues, is shown below.

bəsoqorq IsunnA IstoT อบกองอภิ	Proposed Average Monthly Consumption (foc)	Proposed Average Monthly Bill	Proposed Mumber of Customers	Customer Class
606,84\$	99.6	72.84\$	<u>78</u>	Residential 5 " or 3 "."
\$10,625	28.23	88.38	6	Residential 1 "
EE1,E\$	37.201	21,192\$	l	Residential 1 ½ »
610'1\$	0	\$28.31	3	Residential DM1
989Ԡ\\$	91	82.83\$	12	Commercial 5 " or 34"
\$18,356	61	19.08\$	61	Commercial 1 "
690'81\$	09	85.181\$	9	Commercial 1 1/2"

besogor9 Total Annual BuneveЯ	Proposed Average Monthly Consumption (ccf)	Proposed Average Monthly Bill	Proposed Mumber of Customers	Customer Class
<b>⊅</b> 10'2\$	07	78 761\$	3	Commercial 2 "
610,1\$	0	18.828	8	Commercial DM1
<b>779</b> \$	0	08.345.30	Į.	Commercial DM2
649\$	0	29.92\$	l l	Commercial DM3
£74,1 <b>\$</b>	89.71	75.18\$	7	" ¾" or ¾" lainteubri
۷09'۱\$	35.08	16.881\$	l l	" sy 1 lishtsubril
694,21\$	79.814	80.650,1\$	l l	" & lanteubril
£08'99\$	193.53	<b>≯</b> 0.0€6\$	<u> </u>	Industrial 6 "
997,02\$	0	08.36\$	1 customer 47 hydrants	Fire Protection (public)
802,208	0	08.36.	G	FL4
82,038	0	19.93\$	3	FL6
962.412\$			172 A	SJATOT

#### TNAJ9 YTIJITU

# 34. Q. HAS THE UTILITY MADE ANY CAPITAL IMPROVEMENTS, ADDITIONS, OR SINCE ITS LAST RATE CASE?

A. \( \begin{align\*} \begin{align\*}

System in the last live (5) years or since its last rate case.

Yes, the utility has made the following improvements, additions, or extensions to its water system in the last five (5) years or since its last rate case as

				:woled belisteb	
ezivice Date	Cost (including (abor)	Date Purchased/ Constructed	Capital Improvement/Plant Description	Account Description	oN jɔɔA
2003	689'7\$	2003	- Mainline	Transmission / Distribution Mains	331
2002	871'8\$	7002	Mainline Repair	\noissimsnsnT Transmission \noitudintei Transmission \noitudintei	155
2003	190'1\$	2003	Meters	Meters / Meter Installation	334
2003	812\$	2003	Meters	Meters / Meter Installation	334
2003	094,1 \$	2003	Replacement	sıətəM	334
2009	\$ 520	2006	Replacement	Meters	334
7002	£08 \$	2002	Portable hydrant for temporary hydrant	Meters	334
2003	<b>7</b> 27 \$	2003	WeW	Hydrant	335

7002

2007

2002

Testing Equipment

El Dorado Billing

Water Loss—Weyco

Software

\$ 18,393

**435** \$

\$ 1,393

001/1\$

2007

2002

7002

**JATOT** 

344

340

336

**Equipment** 

Laboratory

**Equipment** 

Other Plant

Vffice Furniture /

## 35. Q. DOES THE UTILITY PROPOSE ANY CAPITAL IMPROVEMENT, ADDITIONS, OR EXTENSIONS TO ITS WATER SYSTEM WITHIN THE NEXT 12 MONTHS?

	system plant in the next six months.	
mprovements, additions, or extensions to	7. 🔀 <b>No</b> , the utility does not propose any i	∀′

 $\square$  Yes, the utility proposes the following improvements, additions, or extensions to

system plant in the next six months.

				ΑN
Estimated Date in Service	EstimatedCost (note land)	Future Plant Description	Account Description	oM tooA

# 36. Q. HAS THE UTILITY APPLIED FOR FUNDS FROM THE SAFE DRINKING WATER, STATE REVOLVING FUND TO IMPROVE THE WATER SYSTEM?IF YES, A. ⋈o, the utility has not applied for funds from the Safe Drinking Water State A. ⋈o, the utility has not applied for funds from the Safe Drinking Water State

			-	
as applied for funds from the Safe Drinking Water State	ונור א ו ופ	תוב חת	'ea ı	г
otot2 roto/M paidair oto2 adt mort abant tot boilage se	'A \\+!!!	J11 041	307	- 1

Revolving Fund

## 37. Q. PLEASE PROVIDE THE FOLLOWING INFORMATION ON UTILITY PLANT IN SERVICE.

A. See Exhibit B, Plant Information.

Original Cost	In Service Date	Water Utility Plant Accounts	ON JooA
\$		noifszinsgiO	301
\$		Franchises	302
\$		shqgiA bnsJ & bnsJ	303
\$		Structures & Improvements	304
\$		Collecting/Impounding/Reservoirs	305
\$		Lake, River & Other Intakes	908
\$		Wells & Spring	302
\$		Infiltration Galleries & Tunnels	308
\$		SnisM ylqqu8	309

\$			SJATOT
\$		Miscellaneous Equipment	848
\$		Electronic/Computer Equipment	748
\$		Communication Equipment	946
\$		Power Operated Equipment	345
\$		Laboratory Equipment	344
\$		Tools, Shop & Garage Equipment	343
\$		Transportation Equipment	341
\$		Office Furniture & Equipment	340
\$		Miscellaneous Plant & Equipment	688
\$		Cross Connection Control (Utility Owned)	988
\$		Hydrants	335
\$		Meters & Meter Installation	334
\$		Services	333
\$		anisM noitudintain & noisaimans T	331
\$		Distribution/Reservoirs/Standpipes	330
\$		Water Treatment Equipment	320
\$		Pumping Equipment	311
\$		Power Generation Equipment	310
Driginal Cost	In Service Date	Water Utility Plant Accounts	oN JooA

Proposed Results (A + B = C)	bəsoqo19 sinəmisulbA	2006 Test Year	Utility Plant
311,751 \$	\$ 12,101	\$ 152,014	Total Utility Plant (from above)
961,69\$	\$	96L'E9 \$	SUBTRACT Accumulated Depreciation of Utility Plant In Service
\$	\$	\$	SUBTRACT Accumulated Amortization of Utility Plant In Service
\$	\$	\$	SUBTRACT Advances For Construction
026'87 \$	101,21 \$	618,18 \$	JATOT BUS
\$	\$	\$	ADD Plant Material & Supplies Plant Material & Supplies
668'91\$	\$	668'91\$	<b>ADD</b> Working Cash (1√12 total operating expense)
618'68 \$	101,21 \$	817,77 \$	SJATOI

# 38. Q. DOES THE UTILITY HAVE A MASTER METER AT ITS WATER SUPPLY SOURCE?IF SO, STATE THE TOTAL AMOUNT OF WATER PUMPED DURING THE LAST CALENDAR YEAR. A. ☐ No, the utility has a master meter at its water supply source. ☐ Yes, the utility has a master meter at its water supply source. ☐ Yes, the utility has a master meter at its water supply source. ☐ Yes, the utility has a master meter at its water supply source. The total amount of water pumped during the last calendar year was 45,097,000 ☐ gallons ☐ cubic

# 39. Q. DOES THE UTILITY HAVE WATER RIGHT PERMITS OR CERTIFICATED WATER RIGHTS AS REQUIRED BY THE OREGON WATER RESOURCES DEPARTMENT?

A. See Water Right Information shown in Plant Information, Exhibit B, of this testimony.

40. Q. PLEASE DESCRIBE THE UTILITY'S SOURCE OF WATER SUPPLY.

.jəəf

A. WWC purchases all of its water from the Eugene Water & Electric Board of Eugene, Oregon.

# 41. Q. PLEASE DESCRIBE THE UTILITY'S PUMPING SYSTEM FOR DISTRIBUTION, INCLUDING THE RANGE OF PRESSURE AT WHICH THE WATER IS PUMPED INTO THE DISTRIBUTION SYSTEM AND DELIVERED TO THE CUSTOMERS.

A. See Pumping Information shown in Plant Information, Exhibit B, of this testimony.

#### 42. Q. DESCRIBE THE UTILITY'S WATER STORAGE CAPACITY.

A. See Storage Tank/Reservoir Information shown in Plant Information, Exhibit B, of this testimony.

## 43. Q. IS THE UTILITY ESTABLISHING NEW RULES OR PROPOSING CHANGES TO ITS CURRENT RULES?

A. Iho, the utility is not proposing any changes or establishing new rules.

 ☐ Yes, the utility is proposing to ☐ change its existing rules or ☐ establish new rules. They are attached to this testimony as the Rules and Regulation tariffs in Exhibit A. The following is a summary of the Utility's proposed changes:

#### **MONTHLY BASE RATES**

AN %61	17.83£ 12.88	17.995 326.20	66 <sup>.</sup> 9 <i>L</i> † 0	" 9 " <b>†</b>
%61 %61	12.68 19.091	98.191,1 02.886	77.1001	" 8 Q
%61 %61	9p.p	28.31	23.85	IMO
75%	60.8	45.30	12.78	DM2
%6l	26.8	29.99	L 14	DM3
ΑN	ΑN	Eliminate	73.11	PqS
ΑN	ΑN	Eliminate	23.14	SP2
ΑN	ΑN	36.80	Replace SP1	FL4
AN AN	AN AN	19.85 18.81	Replace SP2 New	FL6 FL6
718%	25.23	36.80	73.11	Н

#### **COMMODOTY RATE**

%E <del>b</del>	049.0\$	088.1\$	0 <del>7</del> 8 <sup>.</sup> 1\$
%	\$	2008 Proposed Rate	Current Rate
əs	Proposed Incres	Per ccf	ЭjeЯ

#### SERVICE QUALITY

	1	HOW MANY, HOW MANY FEET APART ARE THEY, AND THE UTILITY'S HYDRANT MAINTENANCE SCHEDULE (INCLUDING EXERCISING VALVES).WHAT IS THE UTILITY'S FIRE INSURANCE RATING.
48. Q.		DOES THE UTILITY HAVE ANY FIRE HYDRANTS?IF YES, PLEASE LIST
0 07		
	, .	AN
V		SCHEDULE, DATE AND TIME?
.D .74		ARE THE CUSTOMERS AWARE OF THE UTILITY ROUTINE FLUSHING
2,		
		Yes, the utility regularly flushes its lines every
Α.	-,	🖂 🗛 the utility does not have a regular flushing schedule.
46. Q.		DOES THE UTILITY ROUTINELY FLUSH ITS WATER LINES?
		during the next calendar year as described below:
		Yes, the utility has service problems that it proposes to correct or improve
		correct/improve during the next calendar year.
A	./	✓ No, the utility does not have any service problems that it proposes to
		PROPOSES TO CORRECT OR IMPROVE IN THE NEXT CALENDAR YEAR?
45. Q	٦.	DOES THE UTILITY HAVE ANY CURRENT SERVICE PROBLEMS THAT IT
		as listed below and has taken the following steps to correct or improve them:
		☐ Yes, the utility has experienced service problems and/or customer complaints
		complaints in the last year.
∀′	.Α	No, the utility has not experienced any service problems or customer
		IF ANY, THE UTILITY HAS TAKEN TO RESOLVE THE PROBLEMS.
		CUSTOMER SERVICE, AND WATER QUALITY DESCRIBE WHAT ACTIONS,
		YEAR, INCLUDING BUT NOT LIMITED TO, OUTAGES, LOW PRESSURE,
		CUSTOMER COMPLAINTS THE UTILITY HAS EXPERIENCED IN THE LAST
לל" כ	G.	PLEASE DESCRIBE THE TYPE AND NUMBER OF SERVICE PROBLEMS OR

Yes.	Α.	
DOES THIS CONCLUDE YOUR TESTIMONY?	G.	<b>2</b> 5.
with additional testimony):		
Yes, I would like to testify additionally regarding the following (attach pages		
.oN ⊠	Α.	
WOULD YOU LIKE TO TESTIFY REGARDING OTHER ISSUES?	Ø.	.13
I have fewer than 200 customers and have attached a customer mailing list.		
☐ I have over 200 customers.	Α.	
CUSTOMER'S NAME AND MAILING ADDRESS.		
CURRENT AND COMPLETE CUSTOMER MAILING LIST.INCLUDE EACH		
IF YOU HAVE FEWER THAN 200 TOTAL CUSTOMERS, PLEASE ATTACH A	G.	.03
Services requirements:		
■ No, the utility is not current with the following Oregon Department of Human		
Human Services.		
Yes, the utility is current in all its requirements of the Oregon Department of	Α.	
REPORTS?		
CONNECTION CONTROL POLICY, AND CONSUMER CONFIDENCE		
CONSTRUCTION OF THE WATER SYSTEM, MASTER PLAN, CROSS		
INCLUDING BUT NOT LIMITED TO, TESTING, OPERATION,		
HUMAN SERVICES DRINKING WATER PROGRAM REQUIREMENTS,		
IS THE UTILITY CURRENT IN ALL OF THE OREGON DEPARTMENT OF	Ø.	·67
variable feet apart. The utility's fire insurance rating is 5.		
Yes, the utility does have fire hydrants. There are 47 hydrants located		

#### Containing Rules and Regulations Governing Water Utility Service

#### **NAMING RATES FOR**

Willamette Water Company, Inc.
(name of utility)
25275 Loten Way
(address)
Veneta, OR 97487
(city, state, zip)
(541) 935-1050
(telephone number)
Serving water in the vicinity of
Goshen, Oregon

Issue Date		Effective Date	February 1, 2008
Issued By Willamette Water Company		(at least 30 days aft	er PUC receives filing)
Signature			
Name & Title	Jeff Demers, Secretary		

ADVICE NO.	
(PUC USE ONLY)	

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Issue Date		Effective Date	February 1, 2008	
Issued By Willamette Water Company		(at least 30 days after PUC receives filing)		
Signature				
Name & Title	Jeff Demers, Secretary			

ADVICE NO.	
(PUC USE ONLY)	_

#### **SCHEDULE NO. 1**

#### **RESIDENTIAL METERED RATES**

<u>Available</u>: To customers of the Utility at Goshen, Oregon, and vicinity.

Applicable: To residential customers with water meters.

#### **Base Rate**

Service Meter Size	Monthly Base Rate	Usage Allowance	Unit of Measure
5/8 " or 3/4 "	\$28.31	0	⊠ cubic feet □ gallons
1"	\$45.30	0	⊠ cubic feet □ gallons
1½ "	\$67.95	0	⊠ cubic feet □ gallons
DM1 \$28.31		0	⊠ cubic feet □ gallons

#### **Commodity Usage Rate**

Commodity Rate		Number of Units	Magazira		ase Usage Allowance	Unit of Measure
\$1.88	Per	100	⊠ cubic feet □ gallons	Above	0	☐ cubic feet ☐ gallons

#### **Special Provisions**:

Issue Date		Effective Date	February 1, 2008	
Issued By Willamette Water Company		(at least 30 days after PUC receives filing)		
Signature				
Name & Title	Jeff Demers, Secretary			

ADVICE NO.	
(PUC USE ONLY)	

- 1. These rates are based on continuous service. Discontinuation of service may not be employed to avoid monthly charges for service. See Rule No. 26, Voluntary Discontinuance.
- 2. Water used during the construction of buildings, etc., shall be metered. Charges shall be made at the rates specified in this schedule. When setting of a meter is impracticable, the amount of water used shall be estimated by the utility, and the charges shall be made at specified rates for the amounts so estimated, including monthly minimum meter rates.
- 3. Whenever an existing water meter serves more than one use, the customer will be charged one base rate for the size water meter, plus the base rate for a ½ x ¼ inch meter for each additional use. The customer will be charged the commodity rate for all usage. No new multiple uses on a single meter shall be permitted in the future.

Issue Date		Effective Date	February 1, 2008		
Issued By	Willamette Water Company	(at least 30 days aft	east 30 days after PUC receives filing)		
Signature					
Name & Title	Jeff Demers, Secretary				

ADVICE NO.	
(PUC USE ONLY)	

# **COMMERCIAL AND INDUSTRIAL METERED RATES**

<u>Available</u>: To customers of the Utility at Goshen, Oregon, and vicinity.

Applicable: To commercial and industrial customers with water meters.

# **Base Rate**

Service Meter Size	Monthly Base Rate	Usage Allowance	Unit of Measure
5/8 " or 3/4 "	\$28.31	0	<ul><li>             ⊠ cubic feet             □ gallons         </li></ul>
1 "	\$45.30	0	<ul><li>☑ cubic feet</li><li>☐ gallons</li></ul>
1½"	\$67.95	0	<ul><li>⊠ cubic feet</li><li>☐ gallons</li></ul>
2 "	\$118.91	0	<ul><li>☑ cubic feet</li><li>☐ gallons</li></ul>
3 "	\$257.63	0	<ul><li>☑ cubic feet</li><li>☐ gallons</li></ul>
4 "	\$356.71	0	<ul><li>☑ cubic feet</li><li>☐ gallons</li></ul>
6 "	\$566.20	0	<ul><li>☑ cubic feet</li><li>☐ gallons</li></ul>
8 "	\$1,191.86	0	⊠ cubic feet ☐ gallons
DM1	\$28.31	0	⊠ cubic feet ☐ gallons
DM2	\$45.30	0	⊠ cubic feet □ gallons

Issue Date		Effective Date	February 1, 2008	
Issued By Willamette Water Company		(at least 30 days after PUC receives filing)		
Signature				
Name & Title	Jeff Demers, Secretary			

ADVICE NO.	
(PUC USE ONLY)	

DM3	\$56.62	0	⊠ cubic feet ☐ gallons
-----	---------	---	------------------------

# **Commodity Usage Rate**

Commodity F	Rate	Number of Units	Unit of Measure	1	ase Usage Allowance	Unit of Measure
\$1.88	Per	100	⊠ cubic feet ☐ gallons	Above	0	☐ cubic feet ☐ gallons

- 1. These rates are based on continuous service. Discontinuation of service may not be employed to avoid monthly charges for service. See Rule No. 26, Voluntary Discontinuance.
- 2. Water used during the construction of buildings, etc., shall be metered. Charges shall be made at the rates specified in this schedule. When setting of a meter is impracticable, the amount of water used shall be estimated by the utility, and the charges shall be made at specified rates for the amounts so estimated, including monthly minimum meter rates.
- 3. Existing % and ¾ inch meters will be allowed to continue in use at the Schedule 2 rates, however, the minimum size meter for all new commercial and industrial uses will be 1 inch.

Issue Date		Effective Date	February 1, 2008	
Issued By	Willamette Water Company (at least 30 days after PUC receives to			
Signature				
Name & Title	Jeff Demers, Secretary			

ADVICE NO.	
(PUC USE ONLY)	

# PUBLIC FIRE PROTECTION SERVICE

<u>Available</u> :	To customers of the	Utility at Goshen,	Oregon, and	d vicinity.
--------------------	---------------------	--------------------	-------------	-------------

<u>Applicable</u>: To fire hydrant service for public fire protection only.

# **Base Rate**

Service Meter Size	Monthly Base Rate	Usage Allowance	Unit of Measure
Fire Hydrant 4 " or 6 "	\$36.80	0	☐ cubic feet ☐ gallons

# **Commodity Usage Rate**

Commodi	ty Rate	Number of Units	Unit of Measure	Base Usa	age Allowance	Unit of Measure
\$1.88	Per	100	⊠ cubic feet □ gallons	Above	0	☐ cubic feet ☐ gallons

- 1. These rates are based on continuous service. Discontinuation of service may not be employed to avoid monthly charges for service. See Rule No. 26, Voluntary Discontinuance.
- 2. Water taken under this schedule is to be used only to extinguish fires and for flushing necessary to maintain fire protection equipment. The consumption may be estimated or a meter may be installed and the water use shall be billed at regular metered rates.

Issue Date		Effective Date	February 1, 2008
Issued By	Willamette Water Company	(at least 30 days afte	er PUC receives filing)
Signature	,		
Name & Title	Jeff Demers, Secretary		

ADVICE NO.	
(PUC USE ONLY)	

# PRIVATE FIRE PROTECTION SERVICE, FLAT RATES

<u>Available</u>: To customers of the Utility at Goshen, Oregon, and vicinity.

Applicable: To customers with automatic sprinkler systems, and fire hydrant service for private

fire protection and located on the customer's premises.

#### Flat Rate

Service Line Size	Monthly Flat Rate	Consumption
4 "	\$36.80	unlimited
6 "	\$56.61	unlimited
8 "	\$118.87	unlimited

- 1. These rates are based on continuous service. Discontinuation of service may not be employed to avoid monthly charges for service. See Rule No. 26, Voluntary Discontinuance.
- 2. Water taken under this schedule is to be used only to extinguish fires and for flushing necessary to maintain fire protection equipment. The consumption may be estimated by the utility or a meter may be installed at the customer's expense and with the utility's preauthorization and approval of the meter to be used. The water use shall be billed at regular metered rates.
- 3. The minimum size fire protection meter to be billed is 4 inches. At a minimum, the customer shall install a utility approved backflow device and detection meter that is located on the customer's property at the property line, and outside of any building.

Issue Date		Effective Date	February 1, 2008
Issued By	Willamette Water Company	(at least 30 days aft	er PUC receives filing)
Signature			
Name & Title	Jeff Demers, Secretary		

ADVICE NO.	
(PUC USE ONLY)	

# **TEMPORARY HYDRANT METER**

<u>Available</u>: To customers of the Utility at Goshen, Oregon, and vicinity.

Applicable: To customers wishing to draw water temporarily from a fire hydrant for such uses

as construction.

# **Flat Rate**

Service Line Size	Monthly Flat Rate	Consumption
4 " or 6 " hydrant	\$100.00	unlimited

# **Commodity Usage Rate**

Comi	modity	/ Rate	Number of Units	Unit of Measure	Base Usa	age Allowance	Unit of Measure
\$1.	88	Per	100	⊠ cubic feet □ gallons	Above	0	☐ cubic feet ☐ gallons

- 1. Temporary service from a fire hydrant shall be permitted only from fire hydrants approved by the utility and only when service shall not interfere with the normal operation of the water system (such as during periods of hot dry weather with high water usage and high fire danger). Temporary service from a fire hydrant shall not be permitted in cases where it substitutes for a permanent service.
- 2. After an appropriate hydrant and meter configuration for the type of use permitted is determined, the Utility shall issue a hydrant permit for temporary service, not to exceed 30 days from the date of approval. Anyone using a hydrant without a permit shall be billed a

Issue Date		Effective Date	February 1, 2008
Issued By	Willamette Water Company	(at least 30 days aft	er PUC receives filing)
Signature			
Name & Title	Jeff Demers, Secretary		

ADVICE NO.		
(PUC USE ONLY)		

# MISCELLANEOUS SERVICE CHARGES

This schedule lists the miscellaneous charges included in the utility's Rules and Regulations; refer to the appropriate rules for an explanation of charges and conditions under which they apply.

Connection Charge for New Service (Rule No. 9)

Standard ¾-inch service \$1,344.00 for short service,

\$1,944.00 for long service, or at cost for unusual conditions

Nonstandard ¾-inch service At cost

Larger than ¾-inch \$450.00 (plus additional costs)

Deposit for Service (Rule No. 5)

Pursuant to OAR 860-036-0050

Pursuant to OAR 860-036-0040(2) (as of 1/1/07 – 4%)

Meter Test (Rule No. 21)

First test within 12-month period N/C
Second test within 12-month period \$60.00

Pressure Test (Rule No. 40)

First test within 12-month period N/C
Second test within 12-month period \$60.00

Late-Payment Charge (Rule No. 22)

Charged on amounts more than 30 days past due

Pursuant to OAR 860-036-0130

(as of 1/1/07 – 1.7%)

Returned-Check Charge (Rule No. 23) \$60.00

Trouble-Call Charge (Rule No. 36)

During normal office hours \$60.00 After normal office hours on special request \$80.00

Disconnect Visit Charge (Rule No. 29) \$60.00

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# **EXHIBIT A** TARIFFS PAGE 12

Reconnect Charge (Rule No. 29)
During normal office hours
After normal office hours on special request

\$60.00 \$80.00

<u>Unauthorized Restoration of Service</u> (Rule No. 30)

Reconnection charge plus costs

<u>Damage/Tampering Charge</u> (Rule No. 34)

At cost

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#### **RULES AND REGULATIONS**

#### Rule 1: Jurisdiction of the Commission

The Rules and Regulations herein shall be subject to the rules and regulations of the Public Utility Commission of Oregon.

# Rule 2: Definitions

- A. "Utility" shall mean Willamette Water Company.
- B. "Applicant" shall mean any person, business, or organization that applies for service or reapplies for service at a new existing location after service has been discontinued, except as noted in the definition of "Customer."
- C. "Commission" shall mean the Public Utility Commission of Oregon.
- D. "Customer" shall mean any person, business, or organization who has applied for, been accepted to receive, or is currently receiving service. A customer who voluntarily discontinues service at the same or different premises within 20 (twenty) days after discontinuance retains customer status.
- E. "Residential customer premises" shall mean any dwelling and its land including, but not limited to, a house, apartment, condominium, townhouse, cottage, cabin, mobile home, or trailer house.
- F. "Commercial customer premises" shall mean any premises at which a customer carries on any major activity of gaining a livelihood or performing a public service. Such activity may be of a business, industrial, professional, or public nature.
- G. "Main" shall mean the pipe laid in the street, alley, or other right-of-way for the distribution of water to customers. It shall not include service lines.
- H. "Service connection" shall mean the pipe, stops, fittings, meter, and meter box laid from the main to the property line of the premises served.
- I. "Customer line" shall mean the pipe, stops, and fittings leading from the property line to the premises served.

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J. "Point of Delivery" is the property line or the outlet swivel/union of the meter defining where the service connection stops and the customer line starts.

#### **APPLICATION FOR SERVICE**

### Rule 3: Customer/Applicant Information (OAR 860-036-0015)

The utility shall provide or be able to provide customers or applicants with the following information:

- A. Instructions on how to read meters, either in writing or by explanation;
- B. Application and contract forms;
- C. Utility rules and regulations;
- D. Commission rules and regulations;
- E. Approved tariffs;
- F. Rights and Responsibilities Summary for Oregon Utility Consumers;
- G. Notices in foreign languages, if applicable;
- H. The utility's business address, telephone number, and emergency telephone number; and
- I. Notices approved by the Commission.

#### Rule 4: Application for Service (OAR 860-036-0035)

Application for water service must be made for each individual service. The application shall identify the applicant, the premises to be served, the billing address if different, the type of use to which the water is to be put, and an agreement to conform to the Rules and Regulations of the utility as a condition for receiving such service. The applicant shall, at this time, pay any scheduled fees or deposits. An application is a request for water utility service and shall not be accepted until the applicant establishes credit as set forth in OAR 860-036-0040.

An application for water service must be made where:

- A. An applicant who has not previously been served by the water utility requests service;
- B. Service has been involuntarily discontinued in accordance with the utility and Commission rules, and service is sought;

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- C. Service has been voluntarily discontinued and a request to restore service has not been made within 20 days; or
- D. There is a change in the identity of a customer, the type of use to which the water is put, or the number of premises served.

# Rule 5: Deposit for Service (OAR 860-036-0040)

In accordance with the Commission's rules for credit establishment and deposit waiver, an applicant or a customer may be required to make a deposit to secure payment of bills for service. The deposit shall not exceed one-sixth (1/6) the amount of reasonable estimated billings for one year's use of service at the premises during the prior year or upon the type and size of the customer's equipment that will use the service. (OAR 860-036-0040)

The utility shall pay interest on deposits at the rate established by the Commission. After the customer has paid bills for service for 12 consecutive months without having had service discontinued for nonpayment, or more than two occasions in which a shut-off notice was issued, and the customer is not then delinquent in the payment of bills, the utility shall promptly and automatically refund the deposit plus accrued interest by (check one):

	1)	issuing	the	customer	а	refund	check
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$\boxtimes$	2) crediting the customer's account; however, a customer is entitled to a refund u	pon
	request pursuant to OAR 860-036-0055.	

#### Rule 6: Customer Service Line

The customer shall own and maintain the customer service line and promptly repair all breaks and leaks. The utility shall not be responsible for any damage or poor service due to inadequacy of the customer line or any portion of the customer's plumbing. All leaks in the customer line, faucets, and all other parts of the plumbing owned or controlled by the customer shall be promptly repaired so as not to waste water. The customer may install a shut-off valve on customer side of meter to allow for repairs to customer service line or interior plumbing. If the customer calls the utility to request water service shut off to allow for repairs on customer side of meter, customer shall be billed for a trouble call charge.

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# Rule 7: Separate Control of Service

All premises supplied with water will be served through service lines so placed as to enable the utility to control the supply to each individual premise using a valve placed within and near the line of the street, the utility right-of-way, or at the meter. Each single family residence shall have its own service connection to the utility's water line.

#### MULTI-FAMILY RESIDENTIAL CUSTOMER

The multi-family residential customer is a dwelling premise consisting of more than one residential dwelling unit with multiple dwellings in a single building, e.g., duplex, triplex, apartment building. The water utility may charge the owner of the premise a base rate for the meter size installed on the premises for the first dwelling unit and a  $\frac{5}{8}$  x  $\frac{3}{4}$  inch base charge per dwelling unit for all of the other dwelling units and a commodity rate for the total water consumed through a master meter.

#### MULTI-UNIT COMMERCIAL CUSTOMER

The water utility will charge the owner of the commercial complex a base rate for each commercial unit receiving water service. This means that the individual unit has water plumbed to the unit for purposes other than fire protection. The utility will charge the commercial complex customer a base rate for each individual unit in the complex receiving water service and a commodity rate for the water consumed for non-fire purposes.

If the unit has only fire protection (including sprinklers), but no other water service, the water utility will charge a fire protection fee. The commercial complex owner would not be charged a base rate for commercial units without water (other than fire protection) plumbed directly to the unit.

In the case of a commercial complex that has multi-buildings and multi-units in the buildings and the buildings have water service, but not all units have water service, the water utility will charge the commercial complex customer a base rate for the size meter installed for the first building or unit, plus a 1-inch base rate for each of the other individual buildings or units in the complex receiving water service, plus a commodity rate for water consumed.

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#### MIXED RESIDENTIAL-COMMERCIAL USE CUSTOMER

The water utility will charge a base rate for the size water meter serving the commercial use (1-inch minimum) plus a  $\frac{5}{8}$  x  $\frac{3}{4}$  inch base rate for each residential use in the same building, plus the commodity rate for water used.

#### Rule 8: Service Connections (OAR 860-036-0060)

The utility shall furnish and install at its own expense all necessary trenching, pipe, valves, and fittings between its main line and the customer's service line. Such installation shall be designated as the service connection. The utility shall own, operate, maintain, and replace the service connection when necessary and promptly repair all breaks and leaks. The customer shall not be responsible for any damage or poor service due to inadequacy of the service lines or any portion of the utility's plumbing.

#### Rule 9: Service Connection Charge

An applicant requesting permanent water service to premises not previously supplied with permanent water service by the utility shall be required to pay the service connection charge listed in the utility's Miscellaneous Service Charges Schedule. The minimum meter size for commercial or industrial use is 1 inch.

# Rule 10: Main Line Extension Policy (OAR 860-036-0065)

The utility shall specify the size, character, and location of pipes and appurtenances in any main line extension. Main line extensions shall normally be along streets, roads, highways, or other satisfactory rights-of-way. All construction work shall conform to all applicable rules, regulations, codes, and industry standards. Each main line extension shall normally extend along applicant's property line to the point the applicant's service line would be at a 90-degree angle to the street or main line. The minimum mainline extension charge shall be for 100 feet.

# Rule 11: Main Line Advances and Refunds Policy

Each new customer requesting a main line extension shall advance the utility the cost-base amount necessary to extend the main line to provide service.

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The utility may require advance payment for expenses to prepare design and cost estimates for property development plans, speculative main extension inquiries, or for additional design and cost estimates requested by the developer/customer. Upon completion of the design and cost estimates, if the total engineering expenses are less than charged, the overcharge shall be refunded. If the total engineering expenses are more than charged, the customer shall pay the undercharge.

The design and cost estimates shall be based on the complete and approved property development plans submitted by the developer/customer. Plans submitted shall include grade information, streets and sidewalk areas, sewer, landscaping, any available locations of other utility services, and an estimate of water service requirements, including fire flow requirements. If the developer-customer changes any plans and constructs the development in a manner other than originally stated, the developer/customer may be billed for any additional cost incurred by the utility.

The utility shall specify size, character, and location of pipes and appurtenances and all construction work shall conform to recognized standards of the water utility industry.

For a period of 2 years after construction of the requested main line extension, the utility shall also collect from any additional applicants whose service connections or service lines shall connect to said main line extension an amount per foot equal to the new applicant's proportionate share of the main line extension cost for that portion used. The utility will then refund the share differential amount to those customers who previously shared the cost of said main line extension. Refunds shall not exceed the amount originally advanced. No part of the distribution system installed prior to the request for a main line extension shall be used to calculate any customer advance or refund.

#### Rule 12: Types of Use

Water service may be supplied for residential, commercial, irrigation, temporary construction, special contracts, fire prevention, and other uses. The utility shall file separate rate schedules for each type of use and basis of supply.

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# Rule 13: Multiple Residences

An apartment building, mobile home park, motel, trailer camp, duplex, townhouse, or any other property consisting of more than one residential unit, if served through one service line, shall be considered to be equivalent to the number of dwelling units when determining the customer count.

# Rule 14: Utility Access to Private Property (OAR 860-036-0120(3)(b) and OAR 860-036-0205(3))

Customers shall provide access during reasonable hours to utility-owned service lines that extend onto the premises of the customer for the purposes of reading meters, maintenance, inspections, or removal of utility property at the time service is to be discontinued. Where the customer does not cooperate in providing reasonable access to the meter or to the premises, as required by law or to determine if a health or safety hazard exists, it is grounds for disconnection. The utility may inspect all adjoining property and improvements that the customer or property owner or their associates has an interest in. This inspection will be permitted to allow the utility to determine if there is an unauthorized use of water, or if a cross connection exists.

# Rule 15: Restriction on Entering a Customer Residence (OAR 860-036-0085)

No water utility employee shall enter the residence of its customers without proper authorization except in an emergency when life or property is endangered.

#### REFUSAL OF SERVICE

#### Rule 16: Refusal of Service Due to Customer Accounts (OAR 860-036-0080(1-3))

The utility may refuse to serve an applicant until receipt of full payment of overdue amounts, or other obligations related to a prior account of the applicant with the utility, when the following circumstances exist:

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- A. An overdue amount remains outstanding by a customer at the service address;
- B. The applicant resided at the service address indicated in (A) during the time the overdue charges were incurred; and
- C. The person indicated in (A) will reside at the location to be served under the new application. (OAR 860-036-0080)

If service is refused under this rule, the utility shall inform the applicant or customer of the reasons for the refusal and of the Commission's dispute resolution process. Service shall not be refused for matters not related to water service. Residential service shall not be refused due to obligations connected with non-residential service.

#### Rule 17: Refusal of Service Due to Utility Facilities (OAR 860-036-0080(7))

The utility shall not accept an application for service or materially change service to a customer if the utility does not have adequate facilities or water resources to render the service applied for, or if the desired service is of a character that is likely to unfavorably affect reasonable service to other customers.

For refusal of service under this rule, the utility shall provide a written letter of refusal to the applicant informing applicant that the details upon which the utility's decision was based may be requested. A copy of such notice will be sent to the Commission. The details will include, but not be limited to:

- A. Current capacity and load measured in gallons or cubic feet per minute;
- B. Current capacity and load measured in pounds per square inch;
- C. Cost to the utility for additional capacity in order to provide the additional service; and
- D. Information regarding the appeal process of the utility's refusal to provide service is available through the Commission's dispute resolution process pursuant to OAR 860-036-0025.

# Rule 18: Refusal of Service Due to Customer Facilities (OAR 860-036-0080(4-6))

The utility shall refuse service to an applicant or customer whose facilities do not comply with applicable plumbing codes or, if in the best judgment of the utility, are of such a character that safe and satisfactory service cannot be given.

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If service is refused under this rule, the utility will provide written notification to the customer within 10 working days stating the reason(s) for refusal and providing information regarding the Commission's complaint process. A copy of the notification will also be sent to the Commission.

#### **METERS**

# Rule 19: Utility Meters (OAR 860-036-0105)

The utility shall own, maintain, and operate all meters. Meters placed in service shall be adequate in size and design for the type of service, set at convenient locations, accessible to the utility, subject to the utility's control, and placed in a meter box or vault between the street curb and property line. Each meter box or vault shall be provided with a suitable cover.

Where additional meters are furnished by the utility or relocated for the convenience of the customer, a reasonable charge may be made in accordance with a schedule approved by the Commission.

The water utility shall have the right to set meters or other devices for the detection and prevention of fraud or waste without notice to the customer.

Each customer shall provide the utility with regular access to the meter on the customer's property. Failure to permit access at reasonable times and after reasonable notice by the utility requesting access is grounds for disconnection. (OAR 860-036-0120) Should damage result to the meter from molesting, tampering, or willful neglect on the part of the customer, the utility shall repair or replace the meter and may bill the customer for the reasonable cost. (OAR 860-036-0105(6))

#### Rule 20: Meter Testing (OAR 860-036-0110)

The meter shall be tested prior to or within 30 days of installation to determine it is accurate to register not more than 2 percent error. No meter shall be allowed to remain in service if it registers an error in excess of 2 percent under normal operating conditions. The utility shall maintain a record of all meter tests and results. Meter test result records shall include:

- A. Information necessary to identify the meter;
- B. Reason for making the test;
- C. Date of test:

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- D. Method of testing;
- E. Meter readings;
- F. Test results; and
- G. Any other information required to permit convenient checking of methods employed.

#### Rule 21: Customer-Requested Meter Test (OAR 860-036-0115)

A customer may request that the utility test the service meter; such test shall be made within 20 working days of the receipt of such request at no cost to the customer. The customer has the right to be present during said test, which is to be scheduled at a mutually agreeable time. A written report shall be provided to the customer stating:

- A. Customer's name:
- B. Date of the customer's request;
- C. Address at which the meter has been installed;
- D. Meter identification number;
- E. Date of actual test; and
- F. Test results.

If a customer requests a meter test more often than once in any 12-month period, the deposit listed on the Miscellaneous Service Charges Schedule may be required to recover the cost of the test. If the meter is found to register more than 2 percent fast under conditions of normal operation, the utility shall refund the deposit to the customer.

#### **BILLING**

Rule 22: Billing Information/Late-Payment Charge (OAR 860-036-0120, OAR 860-036-0125 and OAR 860-036-0130)

Bills are due and payable when rendered by deposit in the mail or other reasonable means of delivery. As near as practical, meters shall be read at monthly intervals on the corresponding day of each meter reading or billing period. The bill shall be rendered immediately thereafter. OAR 860-036-0120(3) requires water utilities to bill at monthly intervals. A utility may request upon application special authority by the Commission to bill at intervals other than monthly.

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The utility shall make reasonable efforts to prepare opening and closing bills from actual meter readings. When there is good reason for doing so, estimated bills may be submitted. Any estimated billings shall be clearly designated as such.

The late-payment charge determined by the Commission and listed on the Miscellaneous Service Charges Schedule shall be applied to all overdue balances at the time of preparing the subsequent months' bill or balances owing that are 30 days old.

All bills become delinquent if not paid within 15 days of the date of transmittal of the bill. OAR 860-036-0125 requires a minimum of 15 days. If permitted to become delinquent, water service may be terminated after proper notice as provided in Rule 29, Reconnection Charge / Disconnection Visit Charge.

All water service bills shall show:

- A. Beginning and ending meter readings for the billing period;
- B. Beginning and ending dates of the period of service to which the bill applies;
- C. For all metered bills, beginning and ending meter readings for the period for which the bill is rendered;
- D. Number of units of service supplied stated in gallons or cubic feet;
- E. Schedule number under which the bill was computed;
- F. Delinquent date of the bill;
- G. Total amount due; and
- H. Any other information necessary for the computation of the bill.

#### Rule 23: Returned-Check Charge

The returned-check charge listed on the Miscellaneous Service Charges Schedule shall be billed for each occasion a customer submits a check for payment that is not honored, for any reason, by a bank or other financial institution.

### Rule 24: Prorating of Bills

Initial and final bills will be prorated according to the number of days service was rendered and on the basis of a 30-day month. For metered services, the meter will be read upon opening and

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closing a customer's account. Consumption will be charged at scheduled rates. Any minimum monthly charge will be prorated.

# Rule 25: Adjustment of Bills (860-036-0135)

When an under billing or overbilling occurs, the utility shall provide written notice to the customer detailing the circumstances, period of time, and the amount of the adjustment. If it can be shown that the error was due to an identifiable cause, the date of which can be fixed, the overcharge or undercharge shall be computed back to such date. If no date can be fixed, the utility shall refund the overcharge or re-bill the undercharge for no more than 6 months' usage. In no event shall an overbilling or under billing be for more than three years' usage. No billing adjustment shall be required if a meter registers less than 2 percent error under conditions of normal operation.

When a customer is required to repay an under billing, the customer shall be entitled to enter into a time-payment agreement without regard to whether the customer already participates in such an agreement. If the customer and the utility cannot agree upon payment terms, the Commission shall establish terms and conditions to govern the repayment obligation. The utility shall provide written notice advising the customer of the opportunity to enter into a time-payment agreement and of the Commission's complaint process.

#### **DISCONNECTION OF WATER SERVICE**

#### Rule 26: Voluntary Discontinuance (OAR 860-036-0210)

Except for emergencies, customers who (for any reason) wish to have service discontinued shall provide the utility with at least 5 days' advance notice of the requested date of discontinuance of service. Until the utility receives such notice, the customer shall be held responsible for all service rendered. Should the customer wish to recommence service within 12 months at the same premises, the customer will be required to pay the customary minimum monthly charge as if service had been continuous. The reconnection charge listed on the Miscellaneous Service Charges Schedule will be applicable at the time of reconnection.

If the service has been voluntarily disconnected for a period of 15 months or more, the utility may choose to remove the meter service. Before meter service is removed, the customer shall be notified that the customer may choose to recommence service or have the meter removed. If the meter is removed, a new meter installation charge must be paid to have the meter reinstalled and service recommenced.

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# Rule 27: Emergency Disconnection (OAR 860-036-0215)

The utility may terminate service in emergencies when life or property is endangered without following the procedures set forth in OAR 860-036-0245. Immediately thereafter, the utility will notify the customer and the Commission. When the emergency termination was through no fault of the customer, there shall be no charge made for restoration of service.

#### Rule 28: Disconnection of Water Service Charge for Cause (OAR 860-036-0205 and 0245)

When a customer fails to comply with the utility's rules and regulations, or permits a bill or charge for regulated services to become delinquent (except for nonpayment of a time-payment agreement\*), the utility shall give at least five days' written notice before water may be shut off. The notice shall state:

- A. The reason(s) for the proposed disconnection;
- B. The earliest date for disconnection:
- C. The amount to be paid to avoid disconnection;
- D. An explanation of the time-payment provision of OAR 860-036-0125;
- E. Information regarding the Commission's dispute resolution process; and
- F. The Commission's Consumer Services toll-free number, 1-800-522-2404.

Prior to disconnection on the day that the water utility expects to disconnect service, the utility must make a good-faith effort to physically contact the customer to be disconnected or an adult at the customer's premise to be disconnected to advise the customer or adult of the proposed disconnection. If contact is not made, the utility shall leave a notice in a conspicuous place at the customer's premise informing the customer that service has been or is about to be disconnected. The utility shall document its efforts to provide notice and make that documentation available to the customer upon request.

Service shall not be shut off for non-emergencies on a Friday or the day of a state- or utility-recognized holiday or the day prior to such holiday. (OAR 860-036-0220)

The utility shall not disconnect residential service due to the failure to pay or meet obligations associated with nonresidential service. (OAR 860-036-0225)

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A water utility may not disconnect residential service for non-payment if a customer enters into a written time-payment plan. The utility will offer such customers a choice of payment agreements between a levelized-payment plan and an equal-pay arrearage plan or some other mutually agreeable alternate payment arrangement agreed to in writing. (OAR 860-036-0125)

\*When a customer fails to comply with the terms of a written time-payment agreement between the customer, and/or the utility permits a time-payment agreement charge to become delinquent, the utility shall give at least 15 days' written notice before the water may be shut off.

# Rule 29: Reconnection Charge / Disconnection Visit Charge (OAR 860-036-0080 and 0245(7))

Service shall not be restored until the utility's rules and regulations are complied with and/or payment is made in the amount overdue and any additional disconnection, reconnection, or disconnection visit charges incurred as listed on the Miscellaneous Service Charges Schedule are paid.

# Rule 30: Unauthorized Restoration of Service

After the water has been disconnected or shut off at the curb stop or at the meter, if any person not authorized by the utility should turn it on, the water service line may be disconnected without notice. Service shall not be reconnected until all arrearages, all cost-of-service disconnection and reconnection, and the reconnection charge listed on the Miscellaneous Service Charges Schedule are paid in full.

#### Rule 31: Unauthorized Use

No person shall be allowed to make connection to the utility mains, or to make any alteration to service connections, or to turn a curb stop off or on to any premises, without written permission of the utility. Meter tampering, diverting service, or any other unauthorized use of service will automatically cause a disconnection of the water service and meter removal. All fees, costs of disconnection and reconnection, past-due billings, and service charges listed on the Miscellaneous Service Charges Schedule must be paid in full before any service is restored. An advance deposit for restoration of service may be required.

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# Rule 32: Interruption of Service (OAR 860-036-0075)

The utility shall have the right to shut off the water supply temporarily for repairs and other necessary purposes. The utility shall use all reasonable and practicable measures to notify affected customers in advance of such discontinuance of service except in the case of emergency repairs. The utility shall not be liable for any inconvenience suffered by the customer or damage to the customer's property arising from such discontinuance of service.

The utility shall keep a record of all service interruptions affecting its whole system or a major section thereof, including the time and date of interruption, duration, and cause or purpose of interruption.

#### Rule 33: Water Supply/Usage Restrictions (OAR 860-036-0325)

The utility shall exercise due diligence to furnish a continuous and adequate supply of water to its customers. If water restrictions are necessary to equitably apportion its available water supply among its customers with due regard to public health and safety, the utility shall provide written notification to its customers and the Commission including:

- A. Reason for the restriction:
- B. Nature and extent of the restriction;
- C. Effective date of the restriction; and
- D. Probable date of termination of such restriction.

# Rule 34: Damages/Tampering

Should damage result to any of the utility's property from molesting or willful neglect by the customer to a meter or meter box located in the customer's building, the utility will repair or replace such equipment and will bill the customer for the costs incurred.

#### SERVICE QUALITY

# Rule 35: System Maintenance (OAR 860-036-0305)

The utility shall have and maintain its entire plant, distribution system, and hydrants in such condition that it will furnish safe, adequate, and reasonable continuous service. The utility shall

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Issued By	Willamette Water Company	(at least 30 days aft	er PUC receives filing)
Signature			
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inspect its facilities in such manner and with such frequency as may be necessary to ensure a reasonably complete knowledge of its condition and adequacy at all times. The utility shall keep such records of all routine maintenance as considered necessary for the proper maintenance of its system, including regular flushing schedules, exercising of valves, and valve inspections.

# Rule 36: Trouble Call

The trouble-call charge listed on the Miscellaneous Service Charges Schedule may be billed whenever a customer requests that the utility visit the customer's premises to remedy a service problem and the problem is due to the customer's facilities.

### Rule 37: Water Purity (OAR 860-036-0310)

The utility shall deliver water for domestic purposes free from bodily injurious physical elements and disease-producing bacteria and shall cause such tests to be made and precautions taken as will ensure the constant purity of its supply. A record of all such tests and reports shall be kept.

The utility shall keep a record of all water quality tests, results, monitoring, and reports.

The utility shall deliver domestic water that is reasonably free from elements that cause physical damage to customer property such as pipes, valves, appliances, and personal property. A water supply that causes such damage will be remedied until the conditions are such as to not reasonably justify the necessary investment.

#### Rule 38: Water Pressure (OAR 860-036-0315)

The utility shall maintain pressure at a minimum of 20 pounds per square inch (psi) for health reasons to each customer at all times and not exceed a maximum of 125 psi.

#### Rule 39: Pressure Surveys (OAR 860-036-0320)

The utility shall have a permanently placed pressure gauge located on a main that is representative of the system's pressure. A portable gauge in good working condition shall be available for checking pressure conditions in any part of the distribution area.

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# Rule 40: Customer-Requested Pressure Test (OAR 860-036-0320)

Upon customer request, the utility will perform a water pressure test within 20 working days of the request at no cost to the customer. If the customer requests more than one pressure test within any 12-month period, a deposit to recover the reasonable cost of the additional test may be required of the customer. The deposit shall be returned if the pressure test indicates less than 20 psi or more than 125 psi. The customer or designated representative has the right to be present at the pressure test, and said test shall be conducted at a mutually agreeable time.

For metered service, the pressure will be tested at a point adjacent to the meter on the customer's service line. For non-metered service, the pressure will be tested at the customer's service line or hose bib or other reasonable point likely to best reflect the actual service pressure.

# Rule 41: Maps/Records (OAR 860-036-0335)

The utility shall keep on file current maps and records of the entire plant showing size, location, character, and date of installation of major plant items, including shut-off valves.

# Rule 42: Utility Line Location (One Call Program) (OAR 860-036-0345)

The utility and its customers will comply with the requirements of OAR 952-001-0010 through and including OAR 952-001-0090 (One Call Program) regarding identification and notification of underground facilities.

# Rule 43: Cross Connection / Backflow Prevention Program (Insert the utility's cross connection/backflow prevention program as required by law.)

The utility will keep on file its current cross connection control program as required by the Oregon Health Division Drinking Water Section. The utility is responsible to determine what constitutes a cross connection hazard and what type of backflow prevention assembly is required to remedy that hazard. The utility shall apply this standard to all customers nondiscriminatory. To require a customer to install and test a backflow prevention assembly, the utility must first notify the customer in writing, identifying the cross connection hazard and the type of backflow prevention assembly required. The utility shall inform the customer that he/she is entitled to choose any qualified person to install and/or test the backflow prevention assembly

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and must provide the customer with a current list of certified backflow prevention assembly testers in the general area. The utility (if certified) may offer its own installation and testing services to the customer; however, the utility shall inform the customer that he/she is not obligated in any way to use the utility's services. When a backflow prevention assembly is required by the utility, the customer is responsible for its installation annual testing by a certified tester. Failure to install and/or test a required backflow prevention assembly is grounds for disconnection. The utility shall keep a record of all backflow prevention assembly installations and tests.

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# SUPPLEMENTAL PLANT INFORMATION

SOURCE OF SUPPLY OTHER THAN WELLS					
	source	source	source		
Name or Identifying No.	McKenzie River				
Type of Source	Surface Water				
Treatment Type	Filtration				
Number of Intakes	1				
Fish Screening Devices					
Water Right Permit or Certification Number	Permit #S-50877				
Water Yield of Source Report Gallons Per Day (GPD)	345,600 (4 cfs)				

WELLS & WELL PUMPS						
	Well No. 1	Well No. 2	Well No. 3	Well No. 4	Well No. 5	Well No. 6
Well Name or Identifying No.	NA					
Year Constructed						
Water Right Permit or Certification Number						
Hydraulically Connected to Surface Water (Yes or No)						

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Well Depth			
Well Diameter			
Pumping Capacity – GPM			
Pump Motor – HP			
Yields of well in GPD			
Auxiliary power			
Well construction			
Casing			

Pump Type & Pump HP	Average Daily Demand	Annual Peak Demand	Maximum Pumping Capacity	Range of Pressure at Pump	Range of Pressure at Customers' Property
NA					

STORAGE TANKS/RESERVOIRS					
Name or Identifying Number	Description (i.e. steel, concrete pneumatic)	Tank Capacity	Ground or Elevated	Date Installed	Present Condition
NA					

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WATER TREATMENT FACILITIES						
Туре	Make	Gallons per Day Capacity	Method of Measurement			
			Type Make per Day			

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# PLANT INFORMATION

304	303	302	301	Acct No.
Structures and Improvements	Land and Land Rights	Franchises	Organization	Account Description
				Date Acquired
				Utility Plant Orig Cost
				Less Excess Capacity Adj to Plant
0 0 0	0 0 0	0000		Total Adj Plant
35 35	0000	0000	000	NARUC Asset Life
0000	0 0 0	0000	000	Annual Deprec
				Final Month of Deprec
0 0 0	0 0 0 0	0000	0 0 0	2006
0 0 0	0000	0000		Accum Depr thru 2006
000	0000	0 0 0	0 0	Remaining Plant 2006
0000	0 0 0	0000	000	Depr Exp 2006

Wells and Springs Infiltration
Galleries and Collecting and Impounding Reservoirs ODOT Relocation Supply Main Lake, River and Other Intakes Tunnels 25 25 25 50 25 25 25 8 8 8 8 50 50 

EXHIBIT B PLANT INFORMATION PAGE 2

Transmission and Distribution Mains Power Generation Equipment Distribution Reservoir and Pumping
Equipment
Pumping
Equipment Water Mains Water Mains Water Mains Standpipes Equipment Water Treatment Jun 1974 Jun 1975 Jun 1972 Jan 1984 27,300 1,230 27,300 1,230 566 5 5 5 50 50 20 20 25 ω Jun 2022 Jun 2024 Jun 2025 Dec 2003 25 18,337 336 8,963  $\circ$ 

# EXHIBIT B PLANT INFORMATION PAGE 3

334 <u>ვვ</u> Meters Meters Meters Meters Meters Meters Construction Meters, Staton Meters-Staton Meters Services Weyco Line Water Mains. Water Mains McDougal Water Mains Hwy 99 Replacement Water Mains Water Mains Jun 1983 Jun 1984 Jun 1977 Jun 1976 Dec 2003 Jun 2000 Jun 1985 Jun 1986 Jun 1985 Jun 1978 Jun 2003 May 2007 Nov 2002 Jun 1987 Jun 1996 Jun 1986 Jun 2003 Jun 2000 Jun 1980 Jul 2003 Jun 1987 12,994 17,065 16,077 2,589 2,569 3,600 8,148 4,053 9,009 1,511 ,051 842 218 875 875 ,013 463 1,987 480 240 12,994 16,077 8,148 17,065 1,750 3,600 2,589 2,569 4,053 9,009 1,987 1,511 1,013 ,051 218 875 875 480 240 842 463 000  $\circ$ 30 30 20 50 50 50 50 50 50 50 180 11 14 14 13 341 260 40 322 163 20 180 <u>&</u> 88 24 5 17 မွ 12 00 9 Jun 2026 Jun 2027 Jun 2034 Jun 2037 Jun 2033 Jun 2030 Jun 2035 Jun 2028 Jun 2036 Jun 2016 Jun 2020 Apr 2057 Jun 2053 Oct 2052 Jun 2050 Jun 2006 Jun 2007 Nov 2023 Jun 2023 Jun 2005 Jun 2023 180 44 11 53 88 30 260 341 30 30 180 <u>~</u> 52 17 6 0 000 0 0 3,345 191 246 28 422 470 240 137 6,337 266 1,143 8,882 768 3,885 1,586 ,452 350 452 166 134 0000 0 10,728 1,559 8,148 2,455 2,403 11,542 2,467 5,124 7,195 914 629 190 453 492 10 255 561 197 844 743 0 00 00 341 260 322 180 17 180 53 11 44 14 53 10 8 20 52 40 0 0 0 0 ဖ 0

EXHIBIT B PLANT INFORMATION PAGE 4

339 336 335 Connection
Control (utility
owned) Meters-South Eugene Storage Hydrants Hydrants Meters, Sequencial Biofuel Hydrants charges) Hydrants Hydrants Weyco (EWEB Water loss -Other Plant Cross Hydrants Hydrants Meter, hydrant Jun 1978 Jun 1979 Jun 1981 Aug 2006 Jun 1982 Jun 2007 Apr 2007 Jul 2003 Jun 2000 Dec 2006 1,400 398 315 139 803 250 0 1,400 2,720 315 139 398 803 285 250 0 0 0 0 000 0 0 8 8 80 30 4 6 6 6 6 15 15 15 20 20 S വ 280 <u>1</u>61 68 8 10 00 0 00 겂 0 0 ယ 0 Jun 2021 Jun 2022 Jun 2040 Mar 2012 Jun 2043 Jun 2019 Jun 2012 Jun 2018 Dec 2026 Jul 2026 68 8 10 000 0 0 0 00 0 ω 0 \_ 0 189 380 246 193 28 80 00 0 0 0 0000 0 0 0 1,400 2,340 406 803 250 92 152 126 00 0 0 000 0 0 68 8 6 0 00 0 0 0 0 00 ယ 0 0

EXHIBIT B
PLANT INFORMATION PAGE 5

Office Furniture
and Equipment
Office Equipment
Billing software Tools, Shop, and Garage Equipment Laboratory Equipment Power Operated Equipment Testing kit Transportation Equipment Jun 1983 Jan 2007 Mar 2007 1,393 1,393 0 15 15 5 15 15 15 20 20 7 7 0 Feb 2012 Dec 2011 Jun 2003 1,393 0 

EXHIBIT B
PLANT INFORMATION PAGE 6

EXHIBIT B PLANT INFORMATION PAGE 7

	TOTALS				348			347			346
Total at end of 2006 Total After 2006 Totals		Moving Equipment	Equipment - Tapping Machine Equipment Shoo	Equipment - General	Miscellaneous Equipment			Electronic/Comp uter Equipment			Communication Equipment
		Jan 1994	Jan 1994 Jan 1994	Jan 1994							
125,014 12,101 137,115	137,115	10,008	493	70							
125,014 12,101 137,115	0 137,115	10,008	493	70		0	0		0	0	
H I		10	10	10		5 5	5 5		10 10	10	
3,721 954 4,675	4,675	1,001	49	7		0	0 0		00	0 0	
		Dec 2003  Dec 2003	Dec 2003	Dec 2003							
2,523 0 2,523	2,523	0 0	0	0		00	0 0		0 0	00	
63,195 0 63,195	63,195	10,008	493	70		0 0	0 0		0 0	0 0	
61,819 12,101 73,920	73,920	0 0	0	0		0 0	0 0		0 0	0 0	
2,523 0 2,523	2,523	0 0	0	0		000	00		00	00	

NET PLANT	Less Accum Depreciation	"Used & Useful" Plant	Less: Excess Capacity	Original Plant In Service Cost
73,920	-63,195	137,115	0	137,115

# EXHIBIT B PLANT INFORMATION PAGE 8