

frontier®

COMMUNICATIONS SOLUTIONS

P.O. Box 708970
Sandy, UT 84070-8970
Phone: (801) 274-3127
Fax: (801) 274-3227

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11/11/07
OCT 15 2007

October 11, 2007

Filing Center
Oregon Public Utilities Commission
550 Capitol Street NE #215
Salem, Oregon 97301-2551

Public Utility Commission of Oregon
Administrative Hearing Division

RE: Petition for exemption from certain service quality reporting requirements as allowed under OAR 860-034-0390.

Citizens Telecommunications Company of Oregon, dba Frontier Communications of Oregon (Frontier), hereby submits this petition for exemption from filing certain service quality reports in accordance with the provisions of OAR 860-34-0390(16)(d).

Frontier is a small telecommunications company in Oregon subject to the rules of the Oregon Public Utilities Commission, including the service quality standards and reporting requirements found in OAR 860-034-039.

OAR 860-34-0390(16)(d) states:

“The Commission may grant a small telecommunication utility’s petition for an exemption from service quality reporting requirements if the small telecommunications utility meets all service quality objective service levels set forth in sections (4) through (8) of this rule for the 12 months prior to the month in which the petition is filed.”

Frontier has met the objectives required in the rules for each of the standards set out in sections (4) through (8) of the rules for the last 12 consecutive months and hereby respectfully requests that it be exempted from monthly reporting requirements for each of the following

860-34-390(4) Provisioning and Held Orders for lack of Facilities
860-34-390(5) Trouble Reports
860-34-390(6) Repair Clearing Time
860-34-390(7) Blocked Calls
860-34-390(8) Access to Small Telecommunications Utility Representatives (No reporting requirement.)

Frontier will continue to endeavor to meet the standards outlined in the Commission’s rules and maintain internal records required by the rules that may be subject to audit.

If you have any questions please contact me. My contact information is shown at the top of this letter.

Thank you in advance for your consideration in this matter.

A handwritten signature in cursive script, reading "Ingo Henningsen".

Ingo Henningsen
Manager, Government & External Affairs.