DOCKET NO. UM 1310

Required Cover Sheet for Submission of 2007 Annual ETC Recertification Reports

Filing Deadline: Monday, July 16, 2007

Name of Eligible Telecommunications Carrie	er: Oregon Telephone Corporation
Filing date: July 10, 2007	
Is this: Original submission? X OR	
Revised submission?	If revised, please identify which reports are being revised
Person to contact for questions:	
Name Delinda Kluser	
Phone number 541-932-4411	
E-mail address otcacct@ortelco.net	

Filing instructions: Please file reports under Docket No. UM 1310. File reports electronically via the PUC Filing Center; see the PUC website for instructions. Also send one original and 2 hard copies to the PUC Filing Center. If selected portions of reports, e.g., network improvement plans, are to receive confidential treatment, those portions should not be filed electronically. Hard copies of confidential material should be filed in accordance with confidential designation requirements described in OAR 860-011-0080. Regular delivery methods may be used to send all hard copy documents; overnight or express delivery is not necessary. Send documents to the Filing Center using one of the two following addresses. depending on the delivery carrier used:

For US mail:

Public Utility Commission of Oregon

Attn: Filing Center PO Box 2148

Salem, OR 97308-2148

For other carriers:

Public Utility Commission of Oregon

Attn: Filing Center

550 Capitol St. NE #215 Salem, OR 97308-2148

If you have any questions on these reports, please call Kay Marinos at 503-378-6730, or Celeste Hari at 503-378-6628.

2007 Annual Recertification Reports for ETCs in Oregon

Docket No. UM 1310

Report Formats to Satisfy Requirements of Order No. 06-292 for 2007

Report #1	Supported Services Offerings 1.1. Basic Local Usage Service Offerings – All ETCs 1.2. Comparable Local Usage Plan – CETCs only 1.3. Supported Services Not Provided – CETCs only 1.4. Equal Access Asknowledgement — CETCs only
Report #2	1.4. Equal Access Acknowledgement – CETCs only <u>Unfulfilled Service Requests</u> 2.1. Unfulfilled Service Requests/Held Orders – All ETCs 2.2. Service Request Processing – CETCs only
Report #3	Evidence of Advertising for Basic Supported Services - All ETCs
Report #4	Low-income Services – All ETCs 4.1. Number of Lifeline Customers 4.2. Advertising of Low-income Program Service Offerings
Report #5	Outage Report - All ETCs
Report #6	Trouble Report - All ETCs
Report #7	Network Improvement Plan – CETCs only
Report #8	Special Commitments/Requirements - CETCs only
Report #9	 Certifications - All ETCs 9.1. IAS or ICLS Certification Copy - All ETCs Receiving IAS or ICLS 9.2. Certification of Use of Universal Service Funds - All ETCs Receiving Traditional High-Cost Support (HCL, LSS) 9.3. Certification of Emergency Functionality and Compliance with Service Quality/Consumer Protection Measures - All ETCs

Report #1 - Supported Services Offerings

1.1. Basic Local Usage Service Offerings – All ETCs

Choose	either	A.	or	В.	below,	as	applicable:

	·
A. X	Basic local usage service offerings are filed under tariff with the Oregon PUC. The specific tariff references (with company name, tariff number, section and page numbers) for the basic local usage offerings and corresponding rates are: 1. residence: Oregon Telephone Corporation Section III 11 th Revised Sheet 302
	2. business: Oregon Telephone Corporation Section III 10 th Revised Sheet 300
В	Basic local usage service offerings are not filed under tariff with the Oregon PUC Submit the following information for each basic service offering that includes local usage allowances (unlimited or limited): 1) plan's name, 2) advertised public description, 3) number of local minutes included, 4) calling area included, and 5) rates and charges. Include basic offerings for both residence and business services.
<u>1.2. C</u>	Comparable Local Usage Plan – CETCs only
	arrier certifies that it offers at least one basic local usage plan that is comparable to offered by the ILECs in its designated service area: yes no
	fy which of the plans in 1.1.B above are "comparable" to the ILEC local usage ngs, and explain the basis for the comparability.
1.3. S	Supported Services Not Provided – CETCs only
providincom Are th	fy any supported services that were not available at designation, but were to be ded as a condition of ETC designation (e.g., toll restriction for qualifying low-ness services provided currently? yes no explain why not:
	Equal Access Acknowledgement – CETCs only
	arrier acknowledges that it may be required to provide equal access if it is the only ning ETC in an area: yes no

Report #2 - Unfulfilled Service Requests

2.1. Unfulfilled Service Requests/Held Orders - All ETCs

Choose either A. or B. below, as applicable:

A. <u>X</u>	Service quality reports for "primary held orders over 30 days" were filed with the Oregon PUC for calendar year 2006. No additional submission is required for recertification purposes.			
В	Service quality reports for "primary held orders over 30 days" were not filed with the Oregon PUC for calendar year 2006. In this case, choose one of the following alternatives for reporting:			
	 The number of customer requests for supported services that were not fulfilled during calendar year 2006: If greater than zero, include an attachment noting for each such request, the location (address) of the request and a description of attempts to provide service. 			
	2 The number of "primary held orders over 30 days" (as defined in Section 860-034-0390 of the Oregon Commission rules) for calendar year 2006: If greater than zero, include attachment noting for each such held order, the reason the order was held and the original commitment date.			

2.2. Service Request Processing - CETCs only

Submit a description of how the carrier ensures that every request for service that cannot be immediately fulfilled is recorded and processed under the 6-step process set forth in 47 CFR Section 54.202(a)(1)(i).

Report #3 — Evidence of Advertising for Basic Supported Services (excluding low-income/lifeline) — All ETCs

Describe how basic supported services were advertised during calendar year 2006 throughout the designated service area. List the types of media used, advertising frequencies and geographic coverage. Attach examples of actual advertisements, noting dates, specific distribution methods, and target geographical populations, sufficient to demonstrate that basic supported services and rates were advertised **throughout** the designated service area in 2006.

Basic supported services are advertised either through newspaper and radio advertising, directory advertising, flyers, posters and website links. Newspaper advertising is targeted at the entire county which advertises local rates and the lifeline and link-up programs. These ads are published quarterly in the Blue Mountain Eagle.

Radio advertising is also targeted at the entire county. Radio ads promote a variety of services offered by Oregon Telephone Corporation. Oregon Telephone Corporation is also a sponsor of all sporting events in the community (All-Star Sponsorship). Throughout the entire year these All-Star ads promote the Lifeline and Link-Up Programs.

Directories are mailed annually to all postal customers within the county as well. Additional copies are made available at our local office. Our directory also lists rates applicable to local services and custom calling features. OTAP and Lifeline services are also described in the directory.

A link is provided on our website (ortelco.net) which directs the public to the USAC website. This link provides additional information on the Lifeline program. Many different types of customer information are also detailed on our website.

A poster is displayed in our business office which advertises the Lifeline Program A similar flyer is also available at our office for distribution to the public.

We also have included information regarding EAS as a billing insert which informs customers of their options for this specific service.

Report #4 - Low-income Services - All ETCs

4.1. Number of Lifeline Customers - All ETCs

The total number of customers receiving Lifeline discounts during the month of December 2006 in the designated service area: 36

$\underline{\textbf{CETCs only}}$ - also list counts by ILEC service area as follows:			
ILEC Svc Area	No. of Lifeline customers		
40.			

4.2. Advertising of Low-Income Program Service Offerings - All ETCs

Submit copies of all advertisements (for all media) for Lifeline, LinkUp, and OTAP service offerings that were run during calendar year 2006, noting media (newspaper name, radio station, bill inserts, internet postings, etc.), run/distribution dates, and geographic coverage area.

Refer to report #3 which includes mention of basic supported services as well as the Low-Income Program advertising.

Report #5 - Outage Report - All ETCs

Choose either A. or B. below, as applicable:

A. X	Ca	Sections large tel provider	s required to report service outages (as defined in Oregon PUC Rules at 8 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for ecom utilities, and 860-032-0012(9) for competitive telecom rs) to the Oregon PUC during year 2006. No additional submission is for recertification purposes.
В		Rules at for large provider	was <i>not</i> required to report service outages (as defined in Oregon PUC Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) te telecom utilities, and 860-032-0012(9) for competitive telecom rs) to the Oregon PUC during year 2006. Select #1 (wireline carriers) vireless carriers) below.
		1	The number of service outages, as defined in Oregon PUC rules, that occurred during calendar year 2006 was
			If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.
		2	The number of service outages, as defined in FCC rules at 47 CFR Section 54.209(a)(2), that occurred during calendar year 2006 was
			If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

Report #6 - Trouble Report - All ETCs

Choose either A. or B. below, as appropriate:

Oregon P	ouble reports were filed with the UC service quality rules. No acation purposes.		
	Trouble reports were not filed verse, choose one of the following a	<u> </u>	ng calendar year 2006.
	1 The number of custom handsets for supported services switch.	ner trouble reports received during calendar year 200	-
	Trouble Type No service	Switch A (location)	Switch B (location)
	Network busy Interruption of service	·	
	Poor reception		
	2 The number of custor Section 860-034-0390 (5) of the year 2006: per 100 work	e Oregon PUC rules, rece	

Report #7 – Network Improvement Plan – CETCs Only

The following detailed information must be included in each network improvement plan. Only CETCs must file these plans for recertification purposes. CETCs that receive *only* low-income program support (no high-cost or access-related support), do not have to file network improvement plans. CETCs are strongly encouraged to use the format laid out in the attached Excel worksheets to provide information required in the outline below (taken from the UM 1217 order), rather than use some other format developed by the CETC.

- 7.1. Demonstration of use of support funds (other than low-income funds) received during 2006, including:
 - 7.3.1.1. The amount of support funds, by type, received during the year.
 - 7.3.1.2. Year-end counts of eligible lines/handsets in service for each ILEC service area as they were reported to USAC for the past December.
 - 7.3.1.2. Identification of each project for which the support was used, the actual support expenditures (by amount and type) for each project, and status of project (completed or still in progress).
 - 7.3.1.3. The resulting benefits to consumers (qualitative and quantitative) from each project and updates to coverage and signal strength maps.
 - 7.3.1.4. Explanation of how and why actual spending of support funds differed from spending proposed in the previous network improvement plan.
 - 7.3.2. Updates to network improvement plan for the current calendar year and the following year:
 - 7.3.2.1. Forecast of support amount, by type (LSS, HCL, ICLS, IAS), that the applicant expects to receive during each of the next 2 years, as well as an explanation of how the forecast was derived.
 - 7.3.2.2. Detailed information for each project that will use support funds:
 - 7.3.2.2.1. Description and purpose of the project, its physical location and the ILEC serving that area.
 - 7.3.2.2.2. The start date and completion data (by quarter).
 - 7.3.2.2.3. Amount of support money allocated to the project, in total and broken down by investment and expense types.
 - 7.3.2.2.4. The amount of company's own funds that will be used for each supported project.
 - 7.3.2.2.5. Brief explanation of why the carrier would not make these improvements without the availability of support funding.
 - 7.3.2.2.6. Quantification of resulting service improvements by type (increased coverage, signal strength, capacity, etc.), population benefited, and geographic area benefited (shown on map).

Report #8 - Special Commitments/Requirements - CETCs only

Did the Oregon PUC impose any special commitments or requirements at initia	al
designation or during the previous annual recertification process? yes n	о

If yes, identify the commitments or requirements and explain if, and how, they have been met.

Report #9 – Certifications - All ETCs

9.1. IAS or ICLS Certification Copy - All ETCs Receiving IAS and/or ICLS

All ETCs receiving interstate access-related support (IAS or ICLS) must submit a copy of the certification for the use of IAS or ICLS support that was sent to USAC and the FCC in June 2007.

9.2. Certification of Use of Universal Service Funds – All ETCs receiving HCL and/or LSS (Rural ILECs and CETCs Designated in Rural ILEC Areas)

To continue receiving traditional high cost support (HCL, LSS), ETCs must submit a notarized affidavit signed by a responsible company official certifying that the carrier will use the high cost support funds only for the intended purposes. Use of the sample affidavit form displayed on the following page is recommended.

9.3. Certification of Emergency Functionality and Compliance with Service Quality and Consumer Protection Measures – All ETCs

Each ETC must submit a notarized affidavit signed by a responsible company official certifying that the carrier: 1) is able to remain functional in an emergency, and 2) is complying with all service quality and consumer protection measures in either the applicable Oregon Commission rules (for wireline carriers), the CTIA Consumer Code (for wireless carriers), or some other specific set of standards. All ETCs must submit this affidavit. A copy of an acceptable affidavit form follows the affidavit for high cost support.

AFFIDAVIT CERTIFYING USE OF UNIVERSAL SERVICE FUNDS

I, Delinda Kluser being of lawful age and duly sworn, on my oath, state that I am the Vice-President, Manager [an officer] of Oregon Telephone Corporation ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

Pursuant to the rules of the Federal Communications Commission, 47 C.F.R. § 54.314, there must be annual certification that funds received under the federal Universal Service Fund programs will be used only for the provision, maintenance and upgrading of facilities and services for which the support is intended. The Company hereby certifies to the Public Utility Commission of Oregon that pursuant to 47 C.F.R. § 54.7, and for purposes of the certification required under 47 C.F.R. § 54.314, the company will use all federal high-cost support provided to it only for the provision, maintenance and upgrading of facilities and services for which the support is intended, consistent with the principles of universal service set forth in 47 U.S.C. 254. This includes, but is not limited to, trying to meet the goal of the provision of services that are properly supported by the high-cost funds at rates that are reasonably comparable to rates charged for similar services in urban areas.

DATED this 10 th day of 5th, 2007.
Oregon Telephone Corporation (Company)
By: Delinda Kluser (Name) Delinda A hus
Its: Vice-President, Manager (Title)
SUBSCRIBED AND SWORN to before me this 12 day of 1, 2007.
Notary public in and for the State of Oregon
My Commission Expires: OFFICIAL SEAL LAURA B GILL NOTARY PUBLIC-OREGON COMMISSION NO. 408641 MY COMMISSION EXPIRES JULY 25, 2010

AFFIDAVIT CERTIFYING EMERGENCY FUNCTIONALITY AND COMPLIANCE WITH SERVICE QUALITY AND CONSUMER PROTECTION MEASURES

I, Delinda Kluser being of lawful age and duly sworn, on my oath, state that I am the Vice-President, Manager [an officer] of Oregon Telephone Corporation ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

The Company hereby certifies to the Public Utility Commission of Oregon, pursuant to the requirements of Commission Order No. 06-292, that it:

 is able to remain functional in emergencies, and, complies with service quality and consumer protection measures in (check one): applicable Oregon Commission rules, or the CTIA Consumer Code for Wireless Carriers, or other (describe and explain conformance with requirements of Order No. 06-292):
DATED this 10th day of 50ly, 2007.
Oregon Telephone Corporation (Company)
By: Delinda Kluser (Name) Deluda A WUSV
Its: Vice-President, Manager (Title)
SUBSCRIBED AND SWORN to before me this 10th day of 1, 2007.
Macue O CO
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My Commission Expires: OFFICIAL SEAL LAURA B GILL NOTARY PUBLIC-OREGON COMMISSION NO. 408641 MY COMMISSION EXPIRES JULY 25, 2010

IN THE CIRCUIT COURT OF THE STATE OF OREGON FOR GRANT COUNTY



STATE OF OREGON

County of GRANT ss

I, Marissa A	len being	duly sworn, depose and
of general circul	e principal clerk of the publis ation, as defined by ORS 1 aforesaid county and state;	sher of the Blue Mountain Eagle, a newspaper 93.010 and 193.020; printed and published at that the
Public Notice / C	regon Telephone Corpora	tion
a printed copy on the printed copy on the copy of the	which is here to annexed; 1_successive and cons	was published in the entire issue of said ecutive issues in the following issues:
January 11, 200	6	•
Subscribed and	sworn to before me on this	s16th_, day of January 2006

OFFICIAL SEAL
WENDY BILL
NOTARY PUBLIC - OREGON
COMMISSION NO. 372947
MY COMMISSION EXPIRES SEPT. 23, 2007

PUBLIC NOTICE

Oregon Telephone Corporation is a quality telecommunication services provider that provides basic and enhanced service at reasonable rates within its service territory. Basic services are offered at the following rates:

Monthly Services Charges

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part of local service rates.

Emergency 9-1-1 Services: Surcharges for 9-1-1 service is provided as part of local service rates.

Toll Blocking: Available at no charge.

Emergency 9-1-1 services are assessed according to gov-

ernment policy.

Low-income individuals may be eligible for Federal and State Lifeline and Link-up telephone assistance programs which includes discounts from the above basic local service charges. Basic services are offered to all consumers in the Oregon Telephone Corporation Service territories at the rate, terms and conditions specified in the company's tariffs. If you have any questions regarding the company's services, please call us at (541) 932-4411 or 1-800-848-7969, or visit our business office in Mt. Vernon, Ore.

IN THE CIRCUIT COURT OF THE STATE OF OREGON FOR GRANT COUNTY



STATE OF OREGON

County of GRANT ss

I, Brenda Bagett	being duly sworn, depose and
say that I am the principal cler of general circulation, as defin- John Day in the aforesaid coun	k of the publisher of the Blue Mountain Eagle, a newspaper ed by ORS 193.010 and 193.020; printed and published at ty and state; that the
Public Notice / Oregon Teleph	one Corporation
a printed copy of which is here newspaper for1_successi	to annexed; was published in the entire issue of said ve and consecutive issues in the following issues:
July 12, 2006	
Subscribed and sworn to befo	ore me on this17th day of July, 2006

Notary Public of Oregon

OFFICIAL SEAL
WENDY BILL
NOTARY PUBLIC - OREGON
COMMISSION NO. 372947
MY COMMISSION EXPIRES SEPT. 23, 2007

DUBLIC NOTICE 7/12/06

PUBLIC NOTICE

Oregon Telephone Corporation is a quality telecommunication services provider that provides basic and enhanced service at reasonable rates within its service territory. Basic services are offered at the following rates:

Monthly Service Charges

Service Residence Single-party \$8.95 Service Single-party Business \$12.95 \$16.50 Charge (single Subscriber Line Federal \$6.50 \$6.50 Touch Tone Service: Touch tone service is provided as part of local service rates.

Emergency 9-1-1 Services: Surcharges for 9-1-1 service is provided as part of local service rates.

Toll Blocking: Available at no charge.

Emergency 9-1-1 services are assessed according to gov-

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IN THE CIRCUIT COURT OF THE STATE OF OREGON FOR GRANT COUNTY



STATE OF OREGON

County of GRANT ss

I, Marissa Allen	being duly sworn, depose and
say that I am the pri of general circulation	ncipal clerk of the publisher of the Blue Mountain Eagle, a newspaper n, as defined by ORS 193.010 and 193.020; printed and published at esaid county and state; that the
Basic & Enhanced S	Service Charges / Oregon Telephone Coporation
a printed copy of wh newspaper for1	ich is here to annexed; was published in the entire issue of said _successive and consecutive issues in the following issues:
December 27, 200	6
Subscribed and swe	orn to before me on this29th day of December 2006.
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PUBLIC NOTICE

Oregon Telephone Corporation is a quality telecommunication service provider that provides basic and enhanced service at reasonable rates within its service territory. Basic services are offered at the following

Monthly Service Charges

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Single-party Residence S		\$8.95	\$11.95
Single-party Business	Service	\$12.25	. \$16.50
Federal Subscriber Line	Charge (Single Lin	ie) \$6.50	\$ 6.50
Touch Tone Service:	Touch tone service	e is provided a	as part of local.
service rates.			新来 40% Trans

Emergency 9-1-1 Services: Surcharges for 9-1-1 service is provided as part of local service rates: Toll blocking: Available at no charge Emergency 9-1-1 services are assessed according to government

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AM 1400 khz

Phone (541) 575-1400 FAX (541) 575-2313 ABC RADIO NETWORK

Account	OREGON	TELEPHONE		
Cart No./I	Remarks	ALL_STAR		
Start Date	. <u>.AS -SKE</u>	EDStop Date	е	

Theme:

Coop:

OREGON TELEPHONE CORPORATION HAS AN IMPORTANT ANNOUNCEMENT FOR
LOW INCOME CONSUMERS IN THEIR SERVICE AREA. YOU MAY BE ELIGIBLE
FOR CERTAIN PROGRAMS THAT PROVIDE DISCOUNTS ON INITIAL PHONE
INSTALLATION AND BASIC MONTHLY PHONE SERVICE. THE LINK UP PROGRAM
HELPS CONSUMERS PAY THE INITIAL COST OF TELEPHONE SERVICE. WHILE
LIFE LINE PROVIDES CERTAIN DISCOUNTS ON MONTHLY SERVICE. FOR
MORE INFORMATION, CALL OREGON TELEPHONE AT 932-44-11. AGAIN, FOR MORE INFORMATION CALL OREGON TELEPHONE AT 932-44-11.

30 Sec.

40 S--

This announcement was be program log. The times on our invoices dated			billed to	s entered in station's this station's client at his earned rate of
	each for	annes for total of \$annes for total of \$annes for total of \$		
Notary Public for Oregon 2/07/09				Station Official
M. C. Fraire				K.IDY Radio



CONSUMER INFORMATION GUIDE

For Oregon Telephone Corporation

n these pages, we have compiled answers to some of the questions often asked about our serces. For more detailed information, contact our Business Office.

rincipal Service Offerings -- Monthly Rates

OCTOBER 4, 1997 AND ARE SUBJECT TO CHANGE AS AUTHORIZED BY THE THE RATES AND CHARGES SHOWN ON THESE PAGES WERE IN EFFECT OREGON PUBLIC UTILITY COMMISSION.

1 Party 1 Party EAS Residence Business Residence 8.95 12.25 nside	<u> </u>
.ount verion, Frairie City, Unity 11.95 16.50 10.55	14.85

xtended Area Service

is service is available with two options which are in addition to the basic service rate.

Option 1: Unlimited calling at a flat monthly rate (shown above).

Option 2: Measured calling at \$.08 per minute

I rates shown are for the Access Line Only and do not include Federal or State mandated arges.

pplication of Business Rates

e use of telephone service for business purposes automatically subjects that service to business es regardless of the type of premise on which the telephone is installed

r Change Service	Wice Urder	ne Connection	persedure		•
harges to Establish or Change Service	ler	ction	5	mise Visit:	

Average labor rate Average labor rate Additional time-each additional 15 minutes Minimum Charge—First 15 minutes or fraction thereof ersedure is applicable when one customer assumes a departing customer's phone number and lice and no other work is necessary.

(Please call the business office for current rate)

domers requesting the Company to install equipment or wiring, isolate trouble or make repairs bed to the Company's Inside Wire Maintenance Plan or if the problem is found to be with an heir facilities, will be charged the rates for a Premise Visit. Those customers who have subrument rented from the Company, will not be subject to the Premise Visit Charges.



CONSUMER INFORMATION GI

For Oregon Telephone Corporation

Additional Service and Equipment Charges – Monthly

elephone Rental- \$.6 Standard Desk or Wall Rotary Dial \$.6 Standard Desk or Wall Touch Tone \$.9	1 side Wire Maintenance Plan
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Directory Service—
Additional Listing—Residence
Additional Listing—Business\$
Non-Published
Omitted from the telephone directory and directory assistance\$5.3
Non-List
Omitted from the telephone directory but not from directory assistance

Telephones Available for Service

Oregon Telephone Corporation provides a variety of telephone equipment for purchase. Call the Business Office for more information on styles and cost, or come in and see our display.

Custom Calling Features –

Oregon Telephone Corporation offers a variety of optional calling services.
Our Custom Calling Feature Plans are described below.
Call Porwarding, each line
Call Waiting each line \$1.5
Three-Way Calling, each line
Sheed Calling each line (Canacity 8 Numbers)
[O
Any two of the above
All four of the above
לאון זכותו כד יוזכ מסכן כיייי
Voice Mail—
Basic Package
Plus Package

Executive Package......\$9.9

Caller ID

\$5.9

CONSUMER TIPS

If You Receive Unwanted Sales and Survey Calls

- I. Hang-up if you aren't interested in talking
- with the caller.

 Report companies using questionable sales practices to the Better Eusiness Bureau or your state attorney general's office.
- 3. Disconnect computer-generated calls by hanging up your telephone for 12 to 15 seconds.
 - 4. See page 27 to register for the National Do Not Call list.

Telephone Safety Tips

Your telephone is one of the safest appliances in your home or office. But there are times when you should be careful using it:

- 1. Don't use the telephone in the bathtub, shower or swimming pool. Dropping the phone into the water could cause a shock.
- Avoid using the telephone during electrical storms. The Telephone Company uses protective devices to limit electrical surges from entering your home or office; however, complete protection from lightning is impossible.
 If you suspect a gas leak, use a telephone
 - protection from figurating is impossione.

 If you suspect a gas leak, use a telephone away from the area to report it. The telephone's electrical components could create a tiny spark when you dial. Although unlikely, a spark could ignite heavy concentrations of gas.

900 Numbers

What They Are

Private companies offer a variety of informational programs using phone numbers that begin with "900." There is a charge for calls to these numbers. Charges for "900" calls appear on your monthly telephone bill. "900" number listings, sponsor's name, address and telephone number, program content and rates may be acquired at 1-800-642-2708.

How To Block Calls To "900" Numbers
The Telephone Company will assist you in blocking calls from your line to "900" numbers. There is no charge for this service the first

at the top of the previous page for more information. We do not allow "900" services that contain illegal or sexually explicit material." We do not disconnect telephone service for disputes about payment to "900" charges.

Oregon Telephone Assistance Program

Oregon Telephone Corporation has been a locatelephone company serving rural and suburbal area in Oregon for many years. The Oregon Public Utility Commission has designated the Telephone Company as an "Eligible Telecommunications Carrier" within its service area for universal service purposes. The goal of the universal service is to provide all citizens access to essential telecommunications services. Oregon Telephone Corporation is committed providing quality telecommunications services at competitive rates.

The Telephone Company provides single pairy access to the public network for both residence and business customers with unlimited local calling. Single party service includes access to

*Emergency Services *Directory Assistance *Operator Service *Toll Blocking Use of these services may result in added charges

Oregon Telephone Corporation would be selected pleased to provide you with specific rates for your area upon request. You can obtain further information about these services by calling ou business office at 932-4411 or 1-800-848-7968

Lifeline and Link Up are discounted services available to qualified low-income customers. Low Income customers who meet eligibility requirements may receive a monthly discount for basic telephone services, discounts on installation charges, and toll-blocking at no charge. You can obtain further information concerning Lifeline and Link Up by contacting The Oregon Public Utility Commission at 1-800-848-4442.

How do I continue to receive the Lifeline benefits? OTAP and DH5 review eligibility monthly. Your benefits will be discontinued when you no longer meet the eligibility requirements or when proof of eligibility is not received.

to: Oregon Public Utility Commission RSPF PO Box 2148 Salem, OR 97310-2148

How do I apply?

To receive the application for Lifeline Service you may contact the Residential Service Protection Fund (RSPF) Oregon Telephone Assistance Program (OTAP) at 1-800-848-4442 or (503) 373-7171 in Salem; TTY users can call 1-800-648-3458; or write

Are there any restrictions?

Lifeline can only be used for the main telephone line in the household. Lifeline customers may purchase all services offered to non-Lifeline customers. The name on the phone bill must match the name of the participant who is eligible for the program.

How much can I save on my phone bill? If you qualify, you will receive up to \$13.50. These benefits apply to your basic local telephone service charges. These benefits will also cover your subscriber line charge.

eligible?

If you participate in any of the following programs:
Food Stamps, Qualifying Services that meet the
135% FPL eligibility requirements (including Oregon
Health Plan, Medicaid and some Medicare programs), Temporary Assistance to Needy Families
grams), Tomporary Assistance (SSI)

How do I know if I am

Lifeline and Link Up for Oregon Telephone Corporation Customers in Oregon
You could be eligible to receive Oregon State assistance on your phone bill. Lifeline is a government program that offers qualified people a discount on their monthly local telephone bill. Each state has its own guidelines to qualify. In Oregon, tieline is known as Oregon Telephone Assistance Diffeline is known as Oregon Telephone Assistance

How much will I save by using Link Up? Link Up will pay 50% of your installation charges. The maximum benefit is \$30.

How do I know if I am eligible?

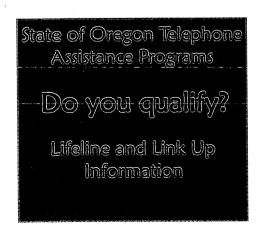
If you qualify for Lifeline, you also qualify for Link Up. In addition, you can qualify for Link Up if you receive Low Income Home Energy Assistance Program (LIHEAP). LIHEAP does not qualify you for Lifeline.

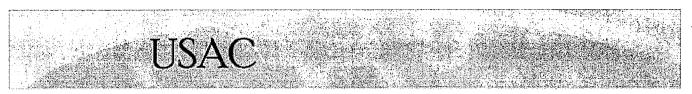
Does Link-Up have any restrictions?

Proof of eligibility must be received before OTC can issue Link Up credits. Link Up can only be used for the charges for activating a primary telephone line or moving existing services to a new address. Charges related to wiring and telephone jacks within your home and wireless handsets are not eligible for the Link Up discount.

To apply for Link Up you will follow the same application process as Lifeline and the same proof of eligibility as Lifeline.

Being a Lifeline or Link Up customer does not protect you from being disconnected if you fail to pay your telephone bill TELEPHONE PO Box 609
Mount Vernon,
OR 97865
CORPORATION
932-4411 or 1-800-848-7969





Universal Service Administrative Company

Low Income

LI Main > Lifeline Support > Oregon

About Low Income

- Overview of the Program
- Overview of the Process
- Understanding Audits
- Filing Appeals

Low Income Tools

- Calendar/Reminders
- " Required Forms
- Disbursement Data
- Rules and Orders
- Glossary of Terms
- Latest News
- Important Notices/Alerts
- Frequently Asked Questions
- Program Compliance -Whistleblower Hotline

Lifeline and Link-Up in Oregon

Please select your local phone company from the list below.

(Not all phone companies are listed. Please call your local phone company for more inform not listed here.)

North-State Telephone Company

Oregon Telephone Corporation

<u>Qwest</u>

Sprint

Unicel

US Cellular

Verizon

Click here if you live on Federal Tribal Lands.

If your area is not served by one of the companies listed above, please call your ow telephone company for information about signing up for Lifeline. Telephone compar wishing to be added to this list should request information via E-mail.

Content Last Modified: April 7, 2006

OREGON TELEPHONE CORPORATION 1 TELEPHONE DR MOUNT VERNON OR 97865

For Billing Inquiries, call 932-4411

Account Number: Account Name:



Bill Date: Due Date: August 1, 2006

8/15/2006

Visit us on the web: www.ortelco.net

Customers in Mount Vernon have the option of paying a FLAT rate of \$10.55 for residence lines, \$14.85 for business lines, for unlimited calls to Dayville, John Day, Long Creek and Monument. If you do not make many calls to these towns, a MEASURED rate of \$.08 per minute is available. If your calling patterns change or you plan to go with an internet provider in John Day, please check your current statement to be sure you are on the FLAT rate. It is your responsibility to make sure you are on the EAS plan that best suits your needs.

Last Month	ionth		
Balance from last statement	10.00	Account Charges	0.17
		Internet Charges	10.00
Unpaid Balance Forward	10.00	·	
		Current Charges	10.17
Please disregard Unpaid Balance if Paid			
		Unpaid Balance Forward	10.00
		Total Amount Due	20.17

*** DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT ***

?PO?

0222-932

OREGON TELEPHONE CORPORATION PO BOX 609 MOUNT VERNON OR 97865

ADDRESS SERVICE REQUESTED

FOR CHANGE OF ADDRESS: Please check here and complete form on reverse. Thank you.

Account Number:

Bill Date:

August 1, 2006

Due Date:

8/15/2006

Telephone:

Remit To:

OREGON TELEPHONE CORPORATION PO BOX 609 MOUNT VERNON OR 97865-0609

Balance Due Includes Past

Due Amount - Please Remit:

Amount

Enclosed: \$

20.17



P. O. Box 609

12-Jun-07

Carrier's Telephone Number: 541-932-4411

Date

Mt. Vernon, Oregon 97865

[541] 932-4411

FAX [541] 932-4498

<u>Interstate Common Line Support (ICLS)</u> 2007 - 2008

Го:	Marlene H. Dortch Office of Secretary Federal Communications Commission 445 - 12th Street, SW Washington, DC 20554				
	Karen Majcher Vice President - High Cost and Low Inc Universal Service Administrative Comp 2000 L Street, NW, Suite 200 Washington, DC 20036	ome Division any			
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