

DOCKET NO. UM 1310

**Required Cover Sheet for Submission of
2007 Annual ETC Recertification Reports**
Filing Deadline: Monday, July 16, 2007

Name of Eligible Telecommunications Carrier:

ST. PAUL COOPERATIVE TELEPHONE ASSOCIATION

Filing date: JULY 11, 2007

Is this: Original submission? X

OR

Revised submission? If revised, please identify which reports
are being revised

Person to contact for questions:

Name KEN SNOW

Phone number 503.612.4418

E-mail address ksnow@gvnw.com

Filing instructions: Please file reports under Docket No. UM 1310. File reports electronically via the PUC Filing Center; see the PUC website for instructions. Also send one original and 2 hard copies to the PUC Filing Center. If selected portions of reports, e.g., network improvement plans, are to receive confidential treatment, those portions should not be filed electronically. Hard copies of confidential material should be filed in accordance with confidential designation requirements described in OAR 860-011-0080. Regular delivery methods may be used to send all hard copy documents; overnight or express delivery is not necessary. Send documents to the Filing Center using one of the two following addresses, depending on the delivery carrier used:

For US mail: Public Utility Commission of Oregon
Attn: Filing Center
PO Box 2148
Salem, OR 97308-2148

For other carriers: Public Utility Commission of Oregon
Attn: Filing Center
550 Capitol St. NE #215
Salem, OR 97308-2148

If you have any questions on these reports, please call Kay Marinos at 503-378-6730, or Celeste Hari at 503-378-6628.

2007 Annual Recertification Reports for ETCs in Oregon
Docket No. UM 1310
Report Formats to Satisfy Requirements of Order No. 06-292 for 2007

Report #1 Supported Services Offerings

- 1.1. Basic Local Usage Service Offerings – **All ETCs**
- 1.2. Comparable Local Usage Plan – **CETCs only**
- 1.3. Supported Services Not Provided – **CETCs only**
- 1.4. Equal Access Acknowledgement – **CETCs only**

Report #2 Unfulfilled Service Requests

- 2.1. Unfulfilled Service Requests/Held Orders – **All ETCs**
- 2.2. Service Request Processing – **CETCs only**

Report #3 Evidence of Advertising for Basic Supported Services - All ETCs

Report #4 Low-income Services – All ETCs

- 4.1. Number of Lifeline Customers
- 4.2. Advertising of Low-income Program Service Offerings

Report #5 Outage Report – All ETCs

Report #6 Trouble Report – All ETCs

Report #7 Network Improvement Plan – CETCs only

Report #8 Special Commitments/Requirements – CETCs only

Report #9 Certifications – All ETCs

- 9.1. IAS or ICLS Certification Copy – **All ETCs Receiving IAS or ICLS**
- 9.2. Certification of Use of Universal Service Funds – **All ETCs Receiving Traditional High-Cost Support (HCL, LSS)**
- 9.3. Certification of Emergency Functionality and Compliance with Service Quality/Consumer Protection Measures – **All ETCs**

Report #1 – Supported Services Offerings

1.1. Basic Local Usage Service Offerings – All ETCs

Choose either A. or B. below, as applicable:

A. Basic local usage service offerings are filed under tariff with the Oregon PUC. The specific tariff references (with *company name, tariff number, section and page numbers*) for the basic local usage offerings and corresponding rates are:

1. residence:

2. business:

B. Basic local usage service offerings are **not** filed under tariff with the Oregon PUC. Submit the following information for each basic service offering that includes local usage allowances (unlimited or limited): 1) plan's name, 2) advertised public description, 3) number of local minutes included, 4) calling area included, and 5) rates and charges. Include basic offerings for both residence and business services.

SERVICE OFFERINGS

1. RESIDENTIAL AND BUSINESS ONE PARTY SERVICE
2. ONE PARTY LINE CHARGE
3. UNLIMITED LOCAL MINUTES INCLUDED IN RATE
4. CALLING AREA INCLUDES LOCAL USAGE WITHIN ST. PAUL EXCHANGE WITH OPTIONAL EAS TO SALEM, GERVAIS AND NEWBERG EXCHANGES
5. ONE PARTY RATE IS \$9.00/MONTH.
EAS RATE IS \$11.85/MO. FOR ALL EXCHANGES, OR \$.40/MO. FOR GERVAIS AND NEWBERG

1.2. Comparable Local Usage Plan – CETCs only

The carrier certifies that it offers at least one basic local usage plan that is comparable to those offered by the ILECs in its designated service area: yes no

Identify which of the plans in 1.1.B above are "comparable" to the ILEC local usage offerings, and explain the basis for the comparability. _____

1.3. Supported Services Not Provided – CETCs only

Identify any supported services that were not available at designation, but were to be provided as a condition of ETC designation (e.g., toll restriction for qualifying low-income consumers, E911): _____

Are these services provided currently? yes _____ no _____

If no, explain why not: _____

1.4. Equal Access Acknowledgement – CETCs only

The carrier acknowledges that it may be required to provide equal access if it is the only remaining ETC in an area: yes _____ no _____

Report #2 – Unfulfilled Service Requests

2.1. Unfulfilled Service Requests/Held Orders – All ETCs

Choose either A. or B. below, as applicable:

- A. ___ Service quality reports for “primary held orders over 30 days” were filed with the Oregon PUC for calendar year 2006. No additional submission is required for recertification purposes.
- B. X Service quality reports for “primary held orders over 30 days” were **not** filed with the Oregon PUC for calendar year 2006. In this case, choose **one** of the following alternatives for reporting:
1. X The number of customer requests for supported services that were not fulfilled during calendar year 2006: 0.
If greater than zero, include an attachment noting for each such request, the location (address) of the request and a description of attempts to provide service.
 2. ___ The number of “primary held orders over 30 days” (as defined in Section 860-034-0390 of the Oregon Commission rules) for calendar year 2006: _____.
If greater than zero, include attachment noting for each such held order, the reason the order was held and the original commitment date.

2.2. Service Request Processing - CETCs only

Submit a description of how the carrier ensures that every request for service that cannot be immediately fulfilled is recorded and processed under the 6-step process set forth in 47 CFR Section 54.202(a)(1)(i).

**Report #3 – Evidence of Advertising for Basic Supported Services
(excluding low-income/lifeline) – All ETCs**

Describe how basic supported services were advertised during calendar year 2006 throughout the designated service area. List the types of media used, advertising frequencies and geographic coverage. Attach examples of actual advertisements, noting dates, specific distribution methods, and target geographical populations, sufficient to demonstrate that basic supported services and rates were advertised **throughout** the designated service area in 2006.

SERVICES LISTED IN DIRECTORY (sample attached)

SERVICES ALSO LISTED IN INTERNET WEBSITE: www.stpaultel.com

(sample attached)

Report #4 – Low-income Services – All ETCs

4.1. Number of Lifeline Customers – All ETCs

The total number of customers receiving Lifeline discounts during the month of December 2006 in the designated service area: 0.

CETCs only - also list counts by ILEC service area as follows:

<u>ILEC Svc Area</u>	<u>No. of Lifeline customers</u>
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

4.2. Advertising of Low-Income Program Service Offerings – All ETCs

Submit copies of all advertisements (for all media) for Lifeline, LinkUp, and OTAP service offerings that were run during calendar year 2006, noting media (newspaper name, radio station, bill inserts, internet postings, etc.), run/distribution dates, and geographic coverage area.

1. BASIC ADVERTISING PERFORMED IN DIRECTORY NOTICE
2. NEWSPAPER AD IN WOODBURN INDEPENDENT, JULY 26, 2006 COVERING ENTIRE SERVICE AREA. PRINTED BOTH IN ENGLISH AND SPANISH.

Report #5 – Outage Report – All ETCs

Choose either A. or B. below, as applicable:

A. _____ Carrier was required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers) to the Oregon PUC during year 2006. No additional submission is required for recertification purposes.

B. X Carrier was *not* required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers) to the Oregon PUC during year 2006. Select #1 (wireline carriers) or #2 (wireless carriers) below.

1. X The number of service outages, as defined in Oregon PUC rules, that occurred during calendar year 2006 was 0.

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

2. _____ The number of service outages, as defined in FCC rules at 47 CFR Section 54.209(a)(2), that occurred during calendar year 2006 was _____.

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

Report #6 – Trouble Report – All ETCs

Choose either A. or B. below, as appropriate:

A. ____ Trouble reports were filed with the Oregon PUC for calendar year 2006 per Oregon PUC service quality rules. No additional submission is required for recertification purposes.

B. X Trouble reports were **not** filed with the Oregon PUC during calendar year 2006. In this case, choose **one** of the following alternatives for reporting:

1. ____ The number of customer trouble reports received per 100 wireless handsets for supported services during calendar year 2006, for each company switch.

<u>Trouble Type</u>	<u>Switch A (location)</u>	<u>Switch B (location)</u>
No service	_____	_____
Network busy	_____	_____
Interruption of service	_____	_____
Poor reception	_____	_____

2. X The number of customer trouble reports, as defined in Section 860-034-0390 (5) of the Oregon PUC rules, received during calendar year 2006: .458 per 100 working access lines PER MONTH.

Report #7 – Network Improvement Plan – CETCs Only

The following detailed information must be included in each network improvement plan. Only CETCs must file these plans for recertification purposes. CETCs that receive *only* low-income program support (no high-cost or access-related support), do not have to file network improvement plans. CETCs are strongly encouraged to use the format laid out in the attached Excel worksheets to provide information required in the outline below (taken from the UM 1217 order), rather than use some other format developed by the CETC.

- 7.1. Demonstration of use of support funds (other than low-income funds) received during 2006, including:
 - 7.3.1.1. The amount of support funds, by type, received during the year.
 - 7.3.1.2. Year-end counts of eligible lines/handsets in service for each ILEC service area as they were reported to USAC for the past December.
 - 7.3.1.2. Identification of each project for which the support was used, the actual support expenditures (by amount and type) for each project, and status of project (completed or still in progress).
 - 7.3.1.3. The resulting benefits to consumers (qualitative and quantitative) from each project and updates to coverage and signal strength maps.
 - 7.3.1.4. Explanation of how and why actual spending of support funds differed from spending proposed in the previous network improvement plan.
- 7.3.2. Updates to network improvement plan for the current calendar year and the following year:
 - 7.3.2.1. Forecast of support amount, by type (LSS, HCL, ICLS, IAS), that the applicant expects to receive during each of the next 2 years, as well as an explanation of how the forecast was derived.
 - 7.3.2.2. Detailed information for each project that will use support funds:
 - 7.3.2.2.1. Description and purpose of the project, its physical location and the ILEC serving that area.
 - 7.3.2.2.2. The start date and completion data (by quarter).
 - 7.3.2.2.3. Amount of support money allocated to the project, in total and broken down by investment and expense types.
 - 7.3.2.2.4. The amount of company's own funds that will be used for each supported project.
 - 7.3.2.2.5. Brief explanation of why the carrier would not make these improvements without the availability of support funding.
 - 7.3.2.2.6. Quantification of resulting service improvements by type (increased coverage, signal strength, capacity, etc.), population benefited, and geographic area benefited (shown on map).

Report #8 – Special Commitments/Requirements – CETCs only

Did the Oregon PUC impose any special commitments or requirements at initial designation or during the previous annual recertification process? yes ____ no ____.

If yes, identify the commitments or requirements and explain if, and how, they have been met.

Report #9 – Certifications - All ETCs

9.1. IAS or ICLS Certification Copy – All ETCs Receiving IAS and/or ICLS

All ETCs receiving interstate access-related support (IAS or ICLS) must submit a copy of the certification for the use of IAS or ICLS support that was sent to USAC and the FCC in June 2007.

9.2. Certification of Use of Universal Service Funds – All ETCs receiving HCL and/or LSS (Rural ILECs and CETCs Designated in Rural ILEC Areas)

To continue receiving traditional high cost support (HCL, LSS), ETCs must submit a notarized affidavit signed by a responsible company official certifying that the carrier will use the high cost support funds only for the intended purposes. Use of the sample affidavit form displayed on the following page is recommended.

9.3. Certification of Emergency Functionality and Compliance with Service Quality and Consumer Protection Measures – All ETCs

Each ETC must submit a notarized affidavit signed by a responsible company official certifying that the carrier: 1) is able to remain functional in an emergency, and 2) is complying with all service quality and consumer protection measures in either the applicable Oregon Commission rules (for wireline carriers), the CTIA Consumer Code (for wireless carriers), or some other specific set of standards. All ETCs must submit this affidavit. A copy of an acceptable affidavit form follows the affidavit for high cost support.

**Interstate Common Line Support (ICLS)
2007 - 2008**

ICLS

Date 27-Jun-07

To: Marlene H. Dortch
Office of Secretary
Federal Communications Commission
445 - 12th Street, SW
Washington, DC 20554

Karen Majcher
Vice President - High Cost and Low Income Division
Universal Service Administrative Company
2000 L Street, NW, Suite 200
Washington, DC 20036

Re: CC Docket No. 96-45
Interstate Common Line Support - ICLS
Annual Certification Filing

This is to certify that St. Paul Cooperative Telephone Association
will use its **INTERSTATE COMMON LINE SUPPORT - ICLS** only for the provision, maintenance
and upgrading of facilities and services for which the support is intended.

I am authorized to make this certification on behalf of the company named above. This certification is for the
study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

ICLS

Company Name	State	Study Area Code
St. Paul Cooperative Telephone Association	Oregon	532396

(If necessary, attach a separate list of additional study areas and check this box.)

Signed,

Nick Schneider
[Signature of Authorized Representative]

Date: 6/27/07

Nick Schneider
[Printed Name of Authorized Representative]

Manager
[Title of Authorized Representative]

Carrier's Name: St. Paul Cooperative Telephone Association
Carrier's Address: PO Box 37 St. Paul, Oregon 97137
Carrier's Telephone Number: 503-633-2111

Date Received
(For official use only)

AFFIDAVIT CERTIFYING USE OF UNIVERSAL SERVICE FUNDS

I, NICK SCHNEIDER, being of lawful age and duly sworn, on my oath, state that I am the GENERAL MANAGER [an officer] of ST. PAUL COOPERATIVE TELEPHONE ASSOCIATION ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

Pursuant to the rules of the Federal Communications Commission, 47 C.F.R. § 54.314, there must be annual certification that funds received under the federal Universal Service Fund programs will be used only for the provision, maintenance and upgrading of facilities and services for which the support is intended. The Company hereby certifies to the Public Utility Commission of Oregon that pursuant to 47 C.F.R. § 54.7, and for purposes of the certification required under 47 C.F.R. § 54.314, the company will use all federal high-cost support provided to it only for the provision, maintenance and upgrading of facilities and services for which the support is intended, consistent with the principles of universal service set forth in 47 U.S.C. 254. This includes, but is not limited to, trying to meet the goal of the provision of services that are properly supported by the high-cost funds at rates that are reasonably comparable to rates charged for similar services in urban areas.

DATED this 27 day of June, 2007.

St. Paul Cooperative Telephone (Company)

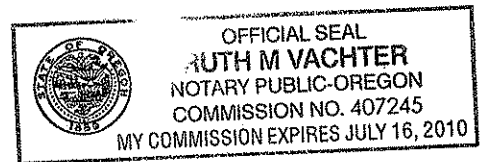
By: Nick Schneider (Name)

Its: Manager (Title)

SUBSCRIBED AND SWORN to before me this 27 day of June, 2007.

Ruth M. Vachter
Notary public in and for the State of Oregon

My Commission Expires: 7/16/2010



AFFIDAVIT CERTIFYING EMERGENCY FUNCTIONALITY AND COMPLIANCE WITH SERVICE QUALITY AND CONSUMER PROTECTION MEASURES

I, NICK SCHNEIDER, being of lawful age and duly sworn, on my oath, state that I am the GENERAL MANAGER [an officer] of ST. PAUL COOPERATIVE TELEPHONE ASSOCIATION ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

The Company hereby certifies to the Public Utility Commission of Oregon, pursuant to the requirements of Commission Order No. 06-292, that it:

- 1) is able to remain functional in emergencies, and,
- 2) complies with service quality and consumer protection measures in

(check one):

- X applicable Oregon Commission rules, or
- the CTIA Consumer Code for Wireless Carriers, or
- other (describe and explain conformance with requirements of Order No. 06-292): _____

DATED this 27 day of June, 2007.

St. Paul Cooperative Telephone (Company)

By: Nick Schneider (Name)

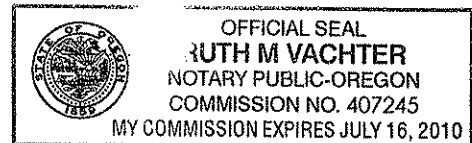
Its: Manager (Title)

SUBSCRIBED AND SWORN to before me this 27 day of June, 2007.

Ruth M. Vachter

Notary public in and for the State of Oregon

My Commission Expires: 7/16/2010



Telephone Information

Consumer Information

Principal Service Offering

The rates and charges shown below are in effect as of January 1, 2006, and are subject to change if ordered by the Board of Directors of the St. Paul Cooperative Telephone Association.

Monthly Charges:

One Party Service.....	\$9.00 Per Line
Extended Area Service Flat	\$11.85 Per Line
Extended Area Service Measured.....	\$0.08 Per Minute
Extended Area Service Flat Gervais & Newberg	\$.040 Per Line
FCC Access Line Charge	\$6.50 Per Month
FCC Multi-Line Charge	\$9.20 Per Month

Features:

Call Waiting.....	No Charge
Cancel Call Waiting	No Charge
Call Forwarding.....	No Charge
Speed Calling	No Charge
Three Way Calling	\$1.50 Per Month
Do Not Disturb	\$0.70 Per Month
Personal Ringing	\$0.70 Per Month
Call Hold.....	\$0.50 Per Month
Warm Line	\$0.50 Per Month
Telephone Jack Install	\$14.00 Per Jack
Number Change.....	\$5.00 Per Time
Exchange of a Rented Telephone	\$5.00 Per Phone
Voice Mail (Basic).....	\$3.50 Per Month
Voice Mail (Enhanced).....	Call Business Office
Internet: Unlimited Hours.....	\$19.95 Per Month
DSL	Call Business Office

Directory Service:

Additional Listing Monthly Rate	\$0.70 Per Month
Non-Listed: Omitted from the Directory.....	\$0.25 Per Month
Non-Published: Omitted from the Directory and Information Records.....	\$0.25 Per Month

New Service:

Partial Payment of Membership.....	\$20.00
Install of Service	\$20.00
Deposit.....	\$100.00
Co-Sign Agreement: Deposit is then waved.	



continued on next page

Telephone Information

Consumer Information

Ordering Service

To help you speed the ordering of your service, you should have the following information available when you visit our office:

1. Know your complete street address.
2. Know the PO Box number if the Telephone bill is to be mailed to your PO Box.
3. How you would like your name to appear in the directory.
4. How you would like your name(s) to appear on the billing statement.
5. Employment status.
6. Drivers License number.
7. Social Security number.

Optional Equipment and Services

A customer, upon request, may call the Business Office for rates applicable for special services. Customer provided equipment, see page 11.

Deposit Refunds

Accounts that have a deposit will be reviewed after six months. If service has not been suspended for non-payment or had not more than one past due notice, the deposit will be refunded.

Customer Responsibility

Customers are responsible for the charges on calls made or received over their telephone, whether made by themselves, members of the family or visitors.

Directory Assistance

Dial 411 for Local and National Directory Assistance

Time of Day

.....503-633-8463

Direct Distance Dialing

In State of Oregon ..Dial 1 + 503 or 541
or 971+ Directory number
Outside the State of Oregon
Dial 1 + AREA CODE +
Directory number

Extended Area Service

Gervais, Newberg and Salem. Dial these cities without a "1". There will be a flat rate or a measured rate for these towns, depending on your choice of service. You will be charged for calls placed to these areas by placing the call through the operator.

Customer Billing Information

Customer bills are prepared and mailed on or before the first (1st) day of each month.

The monthly charge for local telephone service and long distance calls are billed approximately thirty days in arrears.

Your bill is due on the fifteenth day of the month. If your payment will not reach us by the last Monday of the month, call our Business Office to discuss payment alternatives.

Supersedure Alternative

A customer upon request may supersede an existing business telephone service. Supersedure is the transfer of service, including the telephone number, from one customer to another with the consent of the outgoing customer and with the agreement of the new customer to assume the responsibility for all charges, billed and unbilled, including directory advertising, which may be outstanding. This arrangement requires continuous billing with no change in the type or location of equipment.

The one time charge to supersede a telephone service is \$15.00 for business service.

Past Due Accounts

You will be advised of the past due account by a mailed notice. You will then have until the last Monday of the month before your long distance service will be disconnected.

We will not disconnect your service for non-payment of bill on a Saturday, Sunday or legal holiday or any other day on which we cannot reestablish service on the same or following day.

A late charge of 1 1/2% per month will be applied to all balances carried forward on monthly statements. To avoid late charges, pay accounts in full by the 22nd day of each month.

Check Policy

Any customer who issues a check to the Cooperative, which is drawn on an account that is closed or does not have sufficient funds to cover such check, shall be required to pay a service charge of fifteen dollars (\$15.00) for each check returned to the cooperative. Should the Cooperative, after having properly notified a customer of its intent to discontinue service for non-payment of an account, receive such check as payment of delinquent account, it may disconnect service immediately as if no payment had been received. The Cooperative may require payment of such account to be made in cash before service is restored.

St. Paul Long Distance

24 Hours a day, any day of the week.

- A flat rate of .13¢ a minute or \$3.95 a month with a flat rate of .10¢ a minute.
- Personal 800 numbers.
- No monthly or annual contracts.
- No confusing access codes to remember.
- No monthly minimum.
- One bill convenience for your billing and service questions.

Rates are good in the Continental United States.

Telephone Information

Customer Information

Rights & Responsibilities Summary

For Oregon Utility Consumers: If you are applying for service or have service with a utility company in Oregon, you have certain rights and obligations. Following is a summary of those rights and obligations prepared by the Consumer Services Division of the Public Utility Commission. The matters described here apply only to electricity, natural gas, telephone and water services regulated by the PUC. The utility company's main obligation is to provide you with reliable services at rates approved by the PUC. Your main obligations are to pay for the services you use, to not damage or tamper with the company's facilities, and to notify the company if you move, if you wish to change your service, or if you have a problem.

Deposits

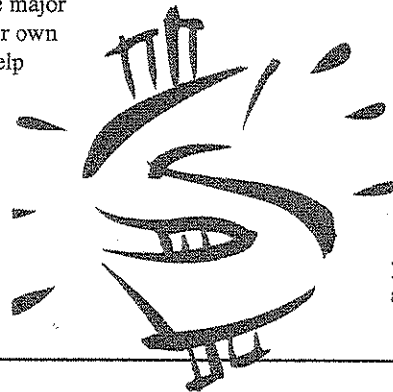
The utility may ask you to pay a deposit. If a deposit is required, you may have the right to pay it in several installments.

Third-Party Notices

You have the option to ask that another person receive your bills and notices if for some reason you are unable to receive or understand those bills and notices. Also, you may ask your utility company to furnish you with notices in another language if you do not understand English.

Financial Assistance

Several programs provide financial help, depending on your circumstances. The **Low-Income Energy Assistance Program (LIEAP)** provides money to qualified customers who need help with winter heating bills. Also, the major energy utility companies have their own financial assistance programs to help their customers. The **Oregon Telephone Assistance Program (OTAP)** provides reduced phone bills for qualified low-income customers. The **Link-Up America** program provides financial help with telephone service installation charges for qualified persons.



Disconnection Notices

Before a utility company can disconnect your service, the company must notify you. Electric and gas companies are required to give you a 15-day notice, another notice 5 days before disconnection, and must try to contact you the day the disconnection is scheduled. Telephone and water utilities must provide written notice at least 5 days before service is disconnected.

Medical Certificates

If you or a member of your family has a serious health problem and your utility service is threatened, you may obtain a medical certificate from your doctor or other medical professional who provides your health care. A medical certificate will prevent immediate disconnection of your service and requires your utility to allow you to set up a payment plan to pay any overdue bill. (Medical certificates do not apply to water utilities.)

Payment Plans

You may take advantage of one of several special payment options designed to make it easier to pay your electricity or natural gas utility bills. You may pay your bills on an equal-payment plan which will spread out your payments over the year. If you are unable to pay your electricity or gas bills for a period of time and your utility intends to cut off your service, you may also enter into a special agreement to pay the overdue amount over a period of time.

La versión impresa, en esta lengua, del sumario de los derechos del usuario y sus responsabilidades está a su disposición llamando al:

Если Вы желаете получить Инструкцию о правах и обязанностях потребителя, напечатанную на русском языке, звоните по следующему телефону:

Bản giải thích tóm lược về quyền lợi và bổn phận của khách hàng đã được in bằng tiếng Việt và được cung cấp bằng cách liên lạc về:

សេចក្តីសង្ខេបស្តីពីសិទ្ធិនិងកាតព្វកិច្ចរបស់អ្នកប្រើប្រាស់
មានសរសេរជាភាសាខ្មែរ សូមទាក់ទងទូរស័ព្ទ:

มีเอกสารแปลสรุปสิทธิและคถวามรับผิดชอบของผู้น้ใช้งานที่พิมพ์เป็นภาษาสันี
โดยใ้ท่านโทรขอรับเ้า่าน:

PUC
Consumer Services Division
1-800-522-2404

continued on next page

Customer Information

Directory Listings

Every subscriber may be listed once in the alphabetical section of the directory without charge. Additional directory listings are available at an additional charge.

Residential customers may list their surnames, given names, or initials or combination thereof and any of the following without charge:

1. One other person with the same surname who resides at the same address.
2. The customer's nickname.
3. The married name of a woman whose husband is deceased.

These arrangements also apply to an additional listing for which a charge is made. At the subscriber's request, their address may be omitted from the directory. (For more information see Telephone Soliciting on this page).

Out-of-town Directories

Directories for other cities may be obtained by calling your local telephone company. A fee may be charged for these directories.

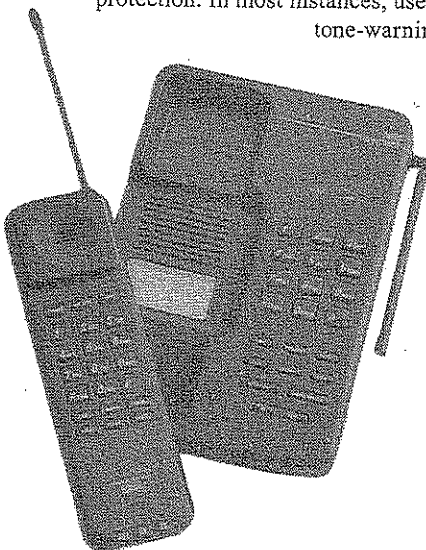
Directory Listing Liability

Every effort is made to make the directory as accurate as possible. If an error occurs in your listing or advertising, please call your Service Representative. The Company's liability for damages arising from errors or omissions in listings is limited in accordance with its tariffs.

Recorded Conversation

A short "beep" tone heard on your telephone about every 15 seconds means that the person with whom you are talking is recording your conversation. This signal is provided for your protection. In most instances, use of a recorder without a tone-warning device is contrary to the Company's tariffs and is not permitted.

When you do not want a record made of what you are saying, ask the person with whom you are talking to disconnect the recording machine. When it is disconnected, you will no longer hear the "beep" tone.



Customer Provided Equipment

Customer provided equipment may be connected to telephone company facilities only if it is registered or otherwise complies with the Federal Communication Commission's (FCC) rules and meets the conditions set forth in telephone company tariffs. These FCC rules and tariffs are designed to meet the convenience of the customer and at the same time protect the telephone network against any possible hazards to customers and Company employees.

A service charge is incurred if the telephone company visits the premises of the customer and the service difficulty or trouble is determined to have been caused by the customer's equipment or facilities.

Why You May See One Minute Calls On Your Bill

A call is considered to be completed if:

1. Called party answers.
2. Machine, Voice Mail, Modem or Fax Machine answers - even if you decide not to leave a message or transmit information.
3. Called party has special calling features on their line. For example: Call Forwarding and Call Waiting. If they have activated Call Forwarding to another number, charges begin when their line answers and forwards the call even if there is no answer at the second number.
4. Calling a business, some customer owned telephone systems (PBX's) do not have the proper signaling and even though you are not connected to a person, their system sends back a signal showing the call was completed.

Telephone Soliciting

In Oregon, soliciting by telephone is considered a deceptive trade practice if, within the first 30 seconds, the seller does not identify themselves, provide a description of the goods or services offered for sale, inquire if the called party is interested in the goods or services and immediately end the conversation if the called party is not interested. Also, the seller must, during the course of the solicitation, give the total cost of the goods or services and all information about installment payments if offered.

Commercial solicitation by Automatic Dialing and Announcing Devices is prohibited unless the caller and called party have an ongoing business relationship. Charitable and political organizations may continue to use these devices to solicit funds even without a previous business relationship.

Businesses can continue to use Automatic Dialing and Announcing Devices for purposes other than "cold call" solicitation such as reminding clients of appointments, confirming airline reservations, and notifying customers merchandise is available for pick up.

Complaints concerning unwelcome telephone solicitation or companies that have violated the law should be addressed to the **Department of Justice, Financial Fraud Section, 1162 Court Street NE, Salem, OR 97310; or phone the office at 503-378-4320. If calling from the Portland area call 503-229-5576.**

continued on next page

Telephone Information

Customer Information

If You Receive Unwanted Sales And Survey Calls

1. Hang-up if you aren't interested in talking with the caller.
2. Report companies using questionable sales practices to the Better Business Bureau or your State Attorney General's Office.
3. Disconnect computer-generated calls by hanging up your telephone for 12 to 15 seconds.
4. Contact the National Do-Not-Call Registry at 1-888-382-1222.

Oregon Telecommunications Relay Service (OTRS)

Services for the Hearing and Speech Impaired

The Oregon Telecommunications Relay Service (OTRS) is a telecommunications service providing full telephone accessibility to people who are hearing or speech impaired. This service relays calls between a person using a TTY (teletypewriter) and any other telephone user. This service also allows a person without a TTY to call a TTY user. Trained personnel complete all calls and stay online to relay messages electronically over the TTY or verbally to hearing parties. This service is provided free of charge in your local calling area; however, long distance rates will apply and are determined by your long distance carrier. The Relay allows you to place and receive calls to and from anywhere in the world, 24 hours a day, 365 days a year, using English or Spanish. This service will also relay TTY calls to directory assistance. After obtaining the number, the caller may choose to place the call through Relay or dial it directly TTY to TTY.

The telephone numbers to call are:

800-735-2900	TTY
800-735-1232	Voice
800-735-0644	ASCII
800-735-3896	Spanish/Voice/TTY
800-735-3260	OVCO
877-735-7525	Speech to Speech
900-568-3323	900 Service

TTY Equipment Available

Under Oregon State law, deaf and hearing impaired persons who are determined by the state to be eligible can obtain special teletypewriter (TTY) equipment, amplified telephones and signaling devices to assist in their telecommunications needs. This program is funded through a monthly surcharge on all telephone customers in the state. The Public Utility Commission of Oregon determines eligibility for these services. Interested persons should call 1-800-848-4442. TTY users can call 1-800-648-3458 or write to:

Oregon Public Utility Commission
RSPF
550 Capitol St NE
P.O. Box 2148
Salem, OR 97308-2148

How To Handle Annoyance Calls

When you receive an obscene, harassing, or threatening telephone call, follow these suggestions:

1. When answering your telephone, say hello twice. If no answer, HANG UP.
2. Do not give information until you are absolutely certain you know who is speaking.
3. Instruct children not to give any information to strangers over the phone.
4. Hang up when you hear something off-color or obscene.
5. Never reveal the fact that you are alone.
6. When annoyance calls persist, contact your local law enforcement agency.
7. Calls of a threatening nature should be reported to the local law enforcement agency immediately.

Remember, you are in control of your phone. Use the phone on your terms, and do not talk to anyone unless you want to. Don't answer any personal questions or give your name or phone number to any unidentified caller.

OTRS Customer Service
1-800-676-3777
Operator Services for TDD/TTY
(24 hours) 1-800-855-4000



Telephone Information

Long Distance Calling

Calling (Credit) Card Calls

If you have a Calling Card (credit card) you can place long distance calls and have them charged to your telephone bill. The charge for station-to-station Calling Card calls dialed by the customer is less than the charge for collect or third-number billed calls. Calling Cards can be obtained by calling your local telephone company or the long distance carrier of your choice.

To make a call using a Calling Card, follow the dialing instructions on the back of the Calling Card or call the Calling Card provider.

Lost or Stolen Calling Cards

Call your calling card provider immediately.

Equal Access Dialing Instructions

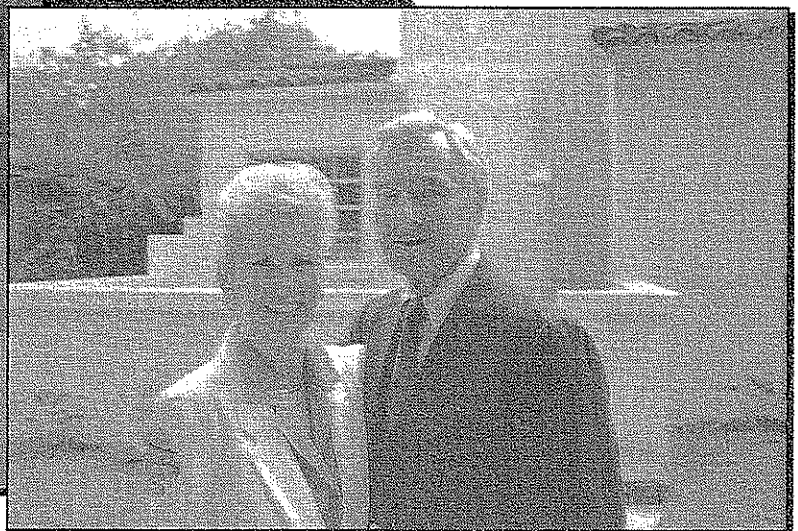
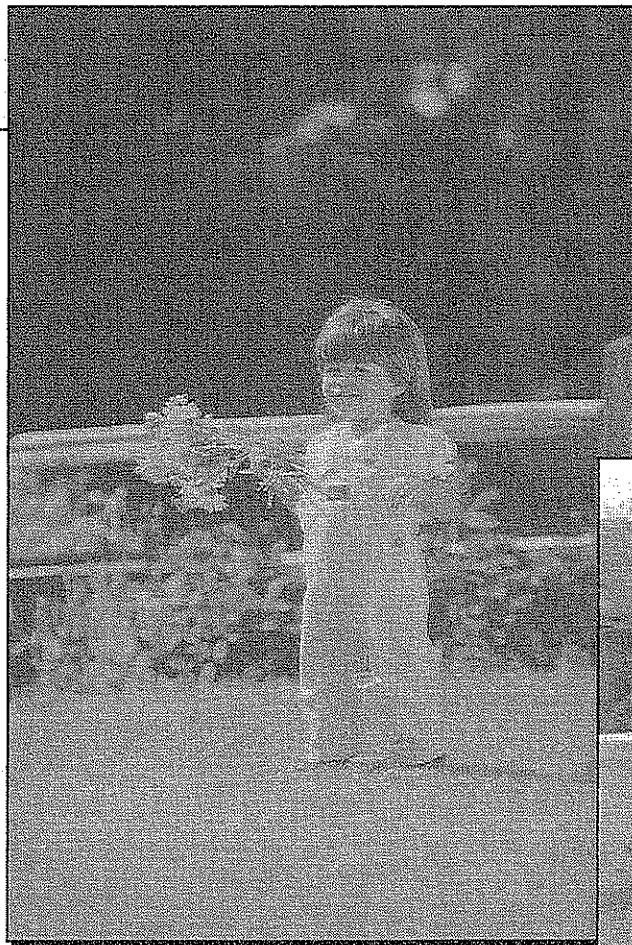
In areas that provide Equal Access you may select the long distance carrier of your choice. Equal access allows you to use your preferred long distance company by dialing 1 plus the number.

The long distance carrier of your choice should already be connected to your telephone line. If you wish to change your selection, please notify your local telephone company. There may be a service charge for changing your selection.

If you wish to use a long distance company other than the one that you have pre-selected, you may be able to do so by dialing a special code for that company. Please call the long distance company to obtain the appropriate code. For the names and telephone numbers of these companies, see the yellow pages under "Telephone Companies."

For International call dialing instructions please call your long distance carrier. Country and City Codes for International Dialing are listed on page 20.

Some long distance companies do not provide operator services. If you have questions about the service provided or the area served by a long distance company, please call that company for more information.





Contact Us



Trouble Ticket



Online Email

Telephone Service | Internet | Long Distance | Board of Directors | History | What a Cooperative Is | Community Links

Telephone Service

Voice Mail

Three Way Calling

Do Not Disturb

Personal Ringing

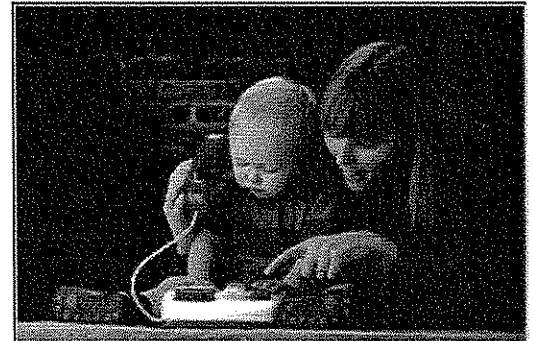
Call Hold

Non-Pub and Non-List

Directory Advertising

TELEPHONE SERVICE

St Paul Cooperative Telephone Association is a non profit organization. When ordering telephone service each customer will need to fill out a membership application and pay a \$20.00 membership fee, which is returned to you when disconnecting service. Also, a \$20.00 install fee, which is non returnable.



Our one party line charge for all customers is

\$ 9.00

Taxes associated with all lines:

FCC Access Charge	\$ 6.50
FCC Multi Line Access Charge	\$ 9.20
E911 Line Charge	\$ 0.75
Service Assistance Fee	\$ 0.05

Three choices for Extended Area Service for Gervais, Newberg & Salem

1) Flat Rate	\$ 11.85
2) Measured Rate	\$ 0.08
3) Flat Rate to Gervais & Newberg	\$ 0.40
Measured to Salem	\$ 0.08

Additional Service your Cooperative provides:
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Fax service

Notary service



[Telephone Service](#) | [Internet](#) | [Long Distance](#) | [Board of Directors](#) | [History](#) | [What a Cooperative is](#) | [Community Links](#)
[North Willamette Valley Directory](#) | [Contact Us](#) | [Trouble Ticket](#) | [Online Email](#) | [Call Before You Dig](#) | [Home](#)

20238 Christie Street NE St. Paul, OR 97137 | Mailing Address: PO Box 37 St. Paul, OR 97137
Phone: 503-633-2111 | Fax: 503-633-2112 | Email: service@stpaultel.com



Sure, you live here, but have you ever "explored" Oregon? There is a lot more to see & do than many of us realize! Considering the price of gas, we invite you to **save time and money** this summer and explore Oregon instead!

Windmill Inn of Medford offers spacious rooms, pool, fitness room, lending library, board games, free Internet access, free continental breakfast and much more. Children under 18 stay free in parent's room. All locations are non-smoking for your comfort.

*Per night. Based on double occupancy. Coupon must be presented at check-out. Valid on reservations made via toll-free or local number only. Rate valid only at Medford location. Tax not included. Not valid with negotiated rates or other discounts/promotions. Based on availability. Offer expires 08/21/06. Coupon ID: MED004_06

WINDMILL INN OF MEDFORD
1950 BIDDLE ROAD, MEDFORD, OR
(800) 547-4747 (541) 779-0050
WWW.WINDMILLINNS.COM
ALSO LOCATED IN ROSEBURG AND ASHLAND

fireworks display. The pre-game barbecue will start at 6 p.m with the game at 7 p.m.

Plan to come to this fun evening of food, fellowship and baseball with others from Immanuel — invite a friend. A minimum of 25 people are needed in order to get the group rate. Please sign-up by calling the church office at 503-981-1036.

NAILS & HAIR

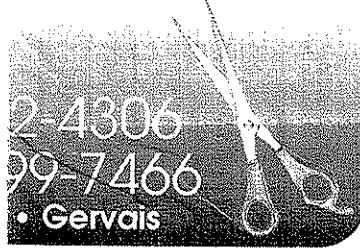
Manicure Specialist

Acrylic Weaves - \$50 + up

Acrylic Frost - \$35 + up

Acrylic Color - \$35 + up

Waxing - \$6.00



NOTICES

of first publication of this notice, or the claims may be barred.

All persons whose rights may be affected by the proceedings may obtain additional information from the records of the court, the personal representative, or the attorneys for the personal representative, CHARLES ANTHONY CROCKER, 314 S. 18TH STREET, ST. HELENS, OR 97051-2216. AMY J. CROSS, OSB #05046, 549 NW 2ND AVE., CANBY, OR 97013.

Dated and first published: July 16, August 2, August 9, 2006.

Amy J. Cross, OSB #05046

Attorney for Personal Representative

Published: July 26, August 2, and August 9, 2006.

LIFELINE AND LINK-UP FOR ST PAUL COOPERATIVE TELEPHONE ASSOCIATION CUSTOMERS

Lifeline, also known as Oregon Telephone Assistance Program (OTAP), is a government program that offers qualified people a discount on their monthly local telephone bill. You will save up to \$13.50 for your basic monthly bill. You're eligible for Lifeline if you participate in any of the following programs: Food Stamps, Low Income Home Energy Assistance Program (LIHEAP), Supplemental Security Income (SSI), Welfare Medical ID Card, Oregon Health Plan, and are at or below 135% of the federal poverty level guidelines based on annual income and number of household.

Link-up helps households pay the installation charge for telephone service. It will pay 50% of your installation charges, up to \$30.00.

Being a Lifeline or Link-up customer does not protect you from being disconnected if you fail to pay your telephone bill.

To receive an application for Lifeline and Link-up Service you may contact the Residential Service Protection Fund (RSPF) Programs at 1-800-848-4442 or 503-373-7171 in Salem TTY users can call 1-800-648-3458; or write to:

Oregon Public Utility Commission RSPF
550 Capitol St NE, Suite 215
Salem, Or. 97301-2551.

Lifeline y link-up para los consumidores de la Cooperativa de la Asociación de Teléfonos.

Lifeline, también conocida como el Programa de Asistencia Telefónica de Oregon (OTAP), es un programa del gobierno que ofrece a personas calificadas un descuento en su cuenta mensual telefónica. Usted ahorrará hasta \$13.50 para su cuenta básica mensual. Usted es elegible para Lifeline, si usted participa en cualquier de los siguientes programas; Estampillas de Comida, Programa de Asistencia con la Electricidad para personas de bajos recursos (LIHEAP), Beneficios de Desabilidad para Persona Incapacitada (SSI), Tarjeta de Seguro Médico. El Plan de Salud de Oregon y si está en el nivel o más bajo del 135% del nivel de pobreza federal basado en la guía anual de recursos o en el número de miembros de familia.

Link-up, ayuda a las familias pagar el primer gasto de instalar el teléfono. Link-up pagará 50% de los gastos hasta \$30.00.

Ser miembro de **Lifeline** o **Link-up** no le protegerá de estar desconectado de servicio si usted no paga su cuenta mensual.

Para recibir una solicitud para **Lifeline** o **Link-up**, favor de ponerse en contacto con Residential Service Protection Fund (RSPF) al 1-800-848-4442 o 503-373-7171 en Salem; Consumidores Sordos pueden llamar al 1-800-648-3458; o escribir a:

Oregon Public Utility Commission RSPF
550 Capitol St. NE, Suite 215
Salem, OR 97301-2551