

DOCKET NO. UM 1310

**Required Cover Sheet for Submission of
2007 Annual ETC Recertification Reports**

Filing Deadline: Monday, July 16, 2007

Name of Eligible Telecommunications Carrier: Monitor Cooperative Telephone Company

Filing date: July 11, 2007

Is this: Original submission? Original

OR

Revised submission? _____ If revised, please identify which reports
are being revised

Person to contact for questions:

Name Gerri Fraijo

Phone number 503-634-2266

E-mail address gerif@monitorcoop.com

Filing instructions: Please file reports under Docket No. UM 1310. File reports electronically via the PUC Filing Center; see the PUC website for instructions. Also send one original and 2 hard copies to the PUC Filing Center. If selected portions of reports, e.g., network improvement plans, are to receive confidential treatment, those portions should not be filed electronically. Hard copies of confidential material should be filed in accordance with confidential designation requirements described in OAR 860-011-0080. Regular delivery methods may be used to send all hard copy documents; overnight or express delivery is not necessary. Send documents to the Filing Center using one of the two following addresses, depending on the delivery carrier used:

For US mail: Public Utility Commission of Oregon
Attn: Filing Center
PO Box 2148
Salem, OR 97308-2148

For other carriers: Public Utility Commission of Oregon
Attn: Filing Center
550 Capitol St. NE #215
Salem, OR 97308-2148

If you have any questions on these reports, please call Kay Marinos at 503-378-6730, or Celeste Hari at 503-378-6628.

2007 Annual Recertification Reports for ETCs in Oregon

Docket No. UM 1310

Report Formats to Satisfy Requirements of Order No. 06-292 for 2007

Report #1 Supported Services Offerings

- 1.1. Basic Local Usage Service Offerings – **All ETCs**
- 1.2. Comparable Local Usage Plan – **CETCs only**
- 1.3. Supported Services Not Provided – **CETCs only**
- 1.4. Equal Access Acknowledgement – **CETCs only**

Report #2 Unfulfilled Service Requests

- 2.1. Unfulfilled Service Requests/Held Orders – **All ETCs**
- 2.2. Service Request Processing – **CETCs only**

Report #3 Evidence of Advertising for Basic Supported Services - All ETCs

Report #4 Low-income Services – All ETCs

- 4.1. Number of Lifeline Customers
- 4.2. Advertising of Low-income Program Service Offerings

Report #5 Outage Report – All ETCs

Report #6 Trouble Report – All ETCs

Report #7 Network Improvement Plan – CETCs only

Report #8 Special Commitments/Requirements – CETCs only__

Report #9 Certifications – All ETCs _____

- 9.1. IAS or ICLS Certification Copy – **All ETCs Receiving IAS or ICLS**
- 9.2. Certification of Use of Universal Service Funds – **All ETCs Receiving Traditional High-Cost Support (HCL, LSS)**
- 9.3. Certification of Emergency Functionality and Compliance with Service Quality/Consumer Protection Measures – **All ETCs**

Report #1 – Supported Services Offerings

1.1. Basic Local Usage Service Offerings – All ETCs

Choose **either A. or B.** below, as applicable:

A. Basic local usage service offerings are filed under tariff with the Oregon PUC. The specific tariff references (with *company name, tariff number, section and page numbers*) for the basic local usage offerings and corresponding rates are:

1. residence:

—

2. business:

—

B. Basic local usage service offerings are **not** filed under tariff with the Oregon PUC. Submit the following information for each basic service offering that includes local usage allowances (unlimited or limited): 1) plan’s name, 2) advertised public description, 3) number of local minutes included, 4) calling area included, and 5) rates and charges. Include basic offerings for both residence and business services.

R1 Residential ---\$14.05

B1 Business -- \$17.20

Includes unlimited local dialing to the 503-634 area

1.2. Comparable Local Usage Plan – CETCs only

The carrier certifies that it offers at least one basic local usage plan that is comparable to those offered by the ILECs in its designated service area: yes _____ no _____

Identify which of the plans in 1.1.B above are “comparable” to the ILEC local usage offerings, and explain the basis for the comparability. _____

1.3. Supported Services Not Provided – CETCs only

Identify any supported services that were not available at designation, but were to be provided as a condition of ETC designation (e.g., toll restriction for qualifying low-income consumers, E911): _____

Are these services provided currently? yes _____ no _____

If no, explain why not: _____

1.4. Equal Access Acknowledgement – CETCs only

The carrier acknowledges that it may be required to provide equal access if it is the only remaining ETC in an area: yes _____ no _____

Report #2 – Unfulfilled Service Requests

2.1. Unfulfilled Service Requests/Held Orders – All ETCs

Choose **either A. or B.** below, as applicable:

- A. ___ Service quality reports for “primary held orders over 30 days” were filed with the Oregon PUC for calendar year 2006. No additional submission is required for recertification purposes.
- B. **X**___ Service quality reports for “primary held orders over 30 days” were **not** filed with the Oregon PUC for calendar year 2006. In this case, choose **one** of the following alternatives for reporting:
1. ___ The number of customer requests for supported services that were not fulfilled during calendar year 2006: _____.
If greater than zero, include an attachment noting for each such request, the location (address) of the request and a description of attempts to provide service.

2. **X**___ The number of “primary held orders over 30 days” (as defined in Section 860-034-0390 of the Oregon Commission rules) for calendar year 2006: **1**_____.
If greater than zero, include attachment noting for each such held order, the reason the order was held and the original commitment date.

Customer initiated service order, service order unable to be completed due to a delay in mobile home being delivered to property site.

2.2. Service Request Processing - CETCs only

Submit a description of how the carrier ensures that every request for service that cannot be immediately fulfilled is recorded and processed under the 6-step process set forth in 47 CFR Section 54.202(a)(1)(i).

**Report #3 – Evidence of Advertising for Basic Supported Services
(excluding low-income/lifeline) – All ETCs**

Describe how basic supported services were advertised during calendar year 2006 throughout the designated service area. List the types of media used, advertising frequencies and geographic coverage. Attach examples of actual advertisements, noting dates, specific distribution methods, and target geographical populations, sufficient to demonstrate that basic supported services and rates were advertised **throughout** the designated service area in 2006.

See Attached Documentation

**Public Notice of Basic Telephone Service available from Monitor
Cooperative Telephone Company published in the Woodburn
Independent newspaper. Publish date is December 9, 2006.**

Report #4 – Low-income Services – All ETCs

4.1. Number of Lifeline Customers – All ETCs

The total number of customers receiving Lifeline discounts during the month of December 2006 in the designated service area: 6 .

CETCs only - also list counts by ILEC service area as follows:

<u>ILEC Svc Area</u>	<u>No. of Lifeline customers</u>
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

4.2. Advertising of Low-Income Program Service Offerings – All ETCs

Submit copies of all advertisements (for all media) for Lifeline, LinkUp, and OTAP service offerings that were run during calendar year 2006, noting media (newspaper name, radio station, bill inserts, internet postings, etc.), run/distribution dates, and geographic coverage area.

See attached documentation

- 1. Lifeline notice published in the annual telephone directory (Distributed in May 2006)**
- 2. Notice given to all new customers and available in commercial office for all customers. (Available at all times)**
- 3. Commercial office signs posted in Spanish and English. (Posted at all times)**

Report #5 – Outage Report – All ETCs

Choose **either A. or B.** below, as applicable:

A. Carrier was required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers) to the Oregon PUC during year 2006. No additional submission is required for recertification purposes.

B. Carrier was *not* required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers) to the Oregon PUC during year 2006. Select #1 (wireline carriers) or #2 (wireless carriers) below.

1. The number of service outages, as defined in Oregon PUC rules, that occurred during calendar year 2006 was **ZERO**.

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

2. The number of service outages, as defined in FCC rules at 47 CFR Section 54.209(a)(2), that occurred during calendar year 2006 was _____.

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

Report #6 – Trouble Report – All ETCs

Choose **either A. or B.** below, as appropriate:

A. ____ Trouble reports were filed with the Oregon PUC for calendar year 2006 per Oregon PUC service quality rules. No additional submission is required for recertification purposes.

B. X Trouble reports were **not** filed with the Oregon PUC during calendar year 2006. In this case, choose **one** of the following alternatives for reporting:

1. ____ The number of customer trouble reports received per 100 wireless handsets for supported services during calendar year 2006, for each company switch.

<u>Trouble Type</u> <u>(location)</u>	<u>Switch A (location)</u>	<u>Switch B</u>
No service _____	_____	
Network busy _____	_____	
	Interruption of service _____	
Poor reception _____	_____	

2. X The number of customer trouble reports, as defined in Section 860-034-0390 (5) of the Oregon PUC rules, received during calendar year 2006: **Less than 1** per 100 working access lines.

Report #7 – Network Improvement Plan – CETCs Only

The following detailed information must be included in each network improvement plan. Only CETCs must file these plans for recertification purposes. CETCs that receive *only* low-income program support (no high-cost or access-related support), do not have to file network improvement plans. CETCs are strongly encouraged to use the format laid out in the attached Excel worksheets to provide information required in the outline below (taken from the UM 1217 order), rather than use some other format developed by the CETC.

- 7.1. Demonstration of use of support funds (other than low-income funds) received during 2006, including:
 - 7.3.1.1. The amount of support funds, by type, received during the year.
 - 7.3.1.2. Year-end counts of eligible lines/handsets in service for each ILEC service area as they were reported to USAC for the past December.
 - 7.3.1.2. Identification of each project for which the support was used, the actual support expenditures (by amount and type) for each project, and status of project (completed or still in progress).
 - 7.3.1.3. The resulting benefits to consumers (qualitative and quantitative) from each project and updates to coverage and signal strength maps.
 - 7.3.1.4. Explanation of how and why actual spending of support funds differed from spending proposed in the previous network improvement plan.
- 7.3.2. Updates to network improvement plan for the current calendar year and the following year:
 - 7.3.2.1. Forecast of support amount, by type (LSS, HCL, ICLS, IAS), that the applicant expects to receive during each of the next 2 years, as well as an explanation of how the forecast was derived.
 - 7.3.2.2. Detailed information for each project that will use support funds:
 - 7.3.2.2.1. Description and purpose of the project, its physical location and the ILEC serving that area.
 - 7.3.2.2.2. The start date and completion data (by quarter).
 - 7.3.2.2.3. Amount of support money allocated to the project, in total and broken down by investment and expense types.
 - 7.3.2.2.4. The amount of company's own funds that will be used for each supported project.
 - 7.3.2.2.5. Brief explanation of why the carrier would not make these improvements without the availability of support funding.
 - 7.3.2.2.6. Quantification of resulting service improvements by type (increased coverage, signal strength, capacity, etc.), population benefited, and geographic area benefited (shown on map).

Report #8 – Special Commitments/Requirements – CETCs only

Did the Oregon PUC impose any special commitments or requirements at initial designation or during the previous annual recertification process? yes ____ no ____.

If yes, identify the commitments or requirements and explain if, and how, they have been met.

Report #9 – Certifications - All ETCs

9.1. IAS or ICLS Certification Copy – All ETCs Receiving IAS and/or ICLS

All ETCs receiving interstate access-related support (IAS or ICLS) must submit a copy of the certification for the use of IAS or ICLS support that was sent to USAC and the FCC in June 2007.

See attached

9.2. Certification of Use of Universal Service Funds – All ETCs receiving HCL and/or LSS (Rural ILECs and CETCs Designated in Rural ILEC Areas)

To continue receiving traditional high cost support (HCL, LSS), ETCs must submit a notarized affidavit signed by a responsible company official certifying that the carrier will use the high cost support funds only for the intended purposes. Use of the sample affidavit form displayed on the following page is recommended.

See attached

9.3. Certification of Emergency Functionality and Compliance with Service Quality and Consumer Protection Measures – All ETCs

Each ETC must submit a notarized affidavit signed by a responsible company official certifying that the carrier: 1) is able to remain functional in an emergency, and 2) is complying with all service quality and consumer protection measures in either the applicable Oregon Commission rules (for wireline carriers), the CTIA Consumer Code (for wireless carriers), or some other specific set of standards. All ETCs must submit this affidavit. A copy of an acceptable affidavit form follows the affidavit for high cost support

See attached.

AFFIDAVIT CERTIFYING EMERGENCY FUNCTIONALITY AND COMPLIANCE WITH SERVICE QUALITY AND CONSUMER PROTECTION MEASURES

I, John Annen, being of lawful age and duly sworn, on my oath, state that I am the President [an officer] of Monitor Cooperative Telephone ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

The Company hereby certifies to the Public Utility Commission of Oregon, pursuant to the requirements of Commission Order No. 06-292, that it:

- 1) is able to remain functional in emergencies, and,
- 2) complies with service quality and consumer protection measures in (check one):

applicable Oregon Commission rules, or
 the CTIA Consumer Code for Wireless Carriers, or
 other (describe and explain conformance with requirements of Order No. 06-292): _____

DATED this 09 day of July, 2007.

Monitor Cooperative Telephone Co (Company)

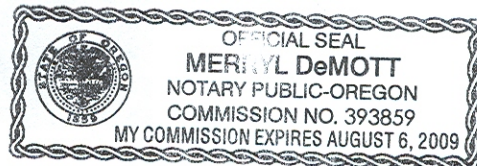
By: [Signature] (Name)

Its: President (Title)

SUBSCRIBED AND SWORN to before me this 9 day of July, 2007.

[Signature]
Notary public in and for the State of Oregon

My Commission Expires: 8/6/09





Interstate Common Line Support (ICLS)

2007-2008

Date June 26, 2007

ICLS

To: Marlene H. Dortch
Office of Secretary
Federal Communications Commission
445 - 12th Street, SW
Washington, DC 20554

Karen Majcher
Vice President - High Cost and Low Income Division
Universal Service Administrative Company
2000 L Street, NW, Suite 200
Washington, DC 20036

Re: CC Docket No. 96-45
Interstate Common Line Support - ICLS
Annual Certification Filing

This is to certify that MONITOR COOPERATIVE TELEPHONE COMPANY
will use its **INTERSTATE COMMON LINE SUPPORT - ICLS** only for the provision, maintenance
and upgrading of facilities and services for which the support is intended.

I am authorized to make this certification on behalf of the company named above. This certification is for
the study area(s) listed below. (Please enter your Company Name, State, and Study Area Code)

ICLS

Company Name	State	Study Area Code
Monitor Cooperative Telephone Company	Oregon	2384

(If necessary, attach a separate list of additional study areas and check this box.)

Signed,

Geri Fraijo
(Signature of Authorized Representative)

Date: June 26, 2007

Geri Fraijo
(Printed Name of Authorized Representative)

General Manager
(Title of Authorized Representative)

Date Received
(For official use only)

Carrier's Name: Monitor Cooperative Telephone Company
Carrier's Address: 15265 Woodburn-Monitor Rd NE, Woodburn, OR 97071
Carrier's Telephone Number: (503) 634-2266

USAC

503-634-2266/Phone • 503-634-2900/Fax
15265 Woodburn-Monitor Rd. NE • Woodburn, OR 97071

Yes, You Can Afford Telephone Service... And Your Community Based Telecom Provider Can Show You How.

Federal and state lawmakers believe that every person in America should have access to quality, affordable telecommunications service. In fact, they've created a system to do just that.

If you participate in programs, such as food stamps, Medicaid, the national school free-lunch program, Section 8 housing or supplemental security income, or if your household income is below a certain threshold level, you may qualify for a discount on your telephone bill.

This "universal service" support includes:

- **Lifeline** assistance that provides discounts for basic monthly local telephone service
- **Link Up** that reduces the cost of initiating new telephone service
- **Toll Limitation Service** that allows you to control your long-distance charges
- **Additional discounts** for eligible consumers living on tribal lands

For more information, or to find out if you're eligible to receive a discount, contact your local community based telecom provider.

Sí, puede acceder al servicio telefónico...

Y su proveedor de telecomunicaciones de su comunidad puede mostrarle cómo.

Los legisladores federales y estatales consideran que toda persona en los Estados Unidos debería tener acceso a un servicio de telecomunicaciones de calidad, a un precio accesible. De hecho, han creado un sistema para lograrlo.

Si participa en programas, como cupones para alimentos, Medicaid, el programa nacional de almuerzos escolares gratuitos, el ingreso de seguridad suplementario o para vivienda en virtud de la Sección 8, o si su ingreso familiar está por debajo de un determinado umbral, es posible que reúna los requisitos para obtener un descuento en su factura telefónica.

Esta ayuda de "servicio universal" incluye:

- **Asistencia Lifeline:** proporciona descuentos mensuales en el servicio telefónico local
- **Programa Link Up:** reduce el costo de iniciar un nuevo servicio telefónico
- **Servicio de tarifa limitada:** le permite controlar los cargos de llamadas de larga distancia
- **También hay descuentos adicionales** disponibles para los consumidores elegibles que vivan en territorios tribales.

Para obtener más información o averiguar si es elegible para recibir un descuento, comuníquese con su proveedor de telecomunicaciones local de su comunidad.

**PUBLIC NOTICE OF
BASIC TELEPHONE
SERVICE AVAILABLE
FROM MONITOR
COOPERATIVE
TELEPHONE COMPANY**

Monitor Cooperative Telephone Company is designated as an Eligible Telecommunications Carrier by meeting the guidelines of Federal Communications Commission and the Oregon Public Utilities Commission. We have been offering quality and reliable telephone service since 1907 and realize that basic service is a fundamental aspect of everyday life.

Basic service from Monitor Cooperative Telephone Company includes: Single party service; Touch-tone; Voice grade access to the public switched network; Access to emergency services (including 911 and enhanced 911); Access to operator services, Interexchange carriers, and directory assistance.

Monitor Cooperative Telephone Company is proud to offer basic service to all customers in our serving territory. Our rate of residential basic service is \$14.05 monthly and our rate for business basic service is \$17.20 monthly. Low-income individuals may be eligible for Lifeline and Link-up telephone assistance programs which provide discounts from these basic rates. Also available to Lifeline customers is toll blocking which lets customers block outgoing long distance calls free of charge.

If you have questions, or would like to become a customer of Monitor Cooperative Telephone Company, please contact us at 503-634-2266 or visit our business office at 15266 Woodburn-Monitor Rd, Woodburn, OR.

Published: December 9, 2006

Affidavit of Publication

STATE OF OREGON,

SS.

County of Marion

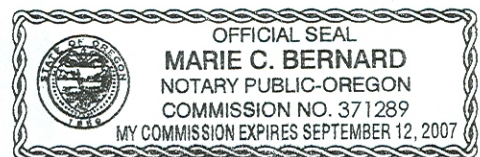
I, Les Reitan, being first duly sworn, depose and say I am Publisher Woodburn Independent, a newspaper of general circulation as defined by ORS 193.010, and 193.020 printed and published at Woodburn in the aforesaid county and state, that the Public Notice of Basic Telephone Service Available, a printed copy of which is hereto annexed, was published in the entire issue of said newspaper for the following issues: December 9, 2006.

Les Reitan

Subscribed and sworn to before me this 11th
day of December, 2006

Marie C. Bernard

Notary Public for Oregon
(My Commission Expires 9/12/07)



Customer Information

Rights & Responsibilities Summary

For Oregon Utility Consumers: If you are applying for service or have service with a utility company in Oregon, you have certain rights and obligations. Following is a summary of those rights and obligations prepared by the Consumer Services Division of the Public Utility Commission. The matters described here apply only to electricity, natural gas, telephone and water services regulated by the PUC. The utility company's main obligation is to provide you with reliable services at rates approved by the PUC. Your main obligations are to pay for the services you use, to not damage or tamper with the company's facilities, and to notify the company if you move, if you wish to change your service, or if you have a problem.

Deposits

The utility may ask you to pay a deposit. If a deposit is required, you may have the right to pay it in several installments.

Third-Party Notices

You have the option to ask that another person receive your bills and notices if for some reason you are unable to receive or understand those bills and notices. Also, you may ask your utility company to furnish you with notices in another language if you do not understand English.

Financial Assistance

Several programs provide financial help, depending on your circumstances. The Low-Income Energy Assistance Program (LIEAP) provides money to qualified customers who need help with winter heating bills. Also, the major energy utility companies have their own financial assistance programs to help their customers. The Oregon Telephone Assistance Program (OTAP) provides reduced phone bills for qualified low-income customers. The Link-Up America program provides financial help with telephone service installation charges for qualified persons.



Disconnection Notices

Before a utility company can disconnect your service, the company must notify you. Electric and gas companies are required to give you a 15-day notice, another notice 5 days before disconnection, and must try to contact you the day the disconnection is scheduled. Telephone and water utilities must provide written notice at least 5 days before service is disconnected.

Medical Certificates

If you or a member of your family has a serious health problem and your utility service is threatened, you may obtain a medical certificate from your doctor or other medical professional who provides your health care. A medical certificate will prevent immediate disconnection of your service and requires your utility to allow you to set up a payment plan to pay any overdue bill. (Medical certificates do not apply to water utilities.)

Payment Plans

You may take advantage of one of several special payment options designed to make it easier to pay your electricity or natural gas utility bills. You may pay your bills on an equal-payment plan which will spread out your payments over the year. If you are unable to pay your electricity or gas bills for a period of time and your utility intends to cut off your service, you may also enter into a special agreement to pay the overdue amount over a period of time.

La versión impresa, en esta lengua, del sumario de los derechos del usuario y sus responsabilidades está a su disposición llamando al:

Если Вы желаете получить Инструкцию о правах и обязанностях потребителя, напечатанную на русском языке, звоните по следующему телефону:

Bản giải thích tóm lược về quyền lợi và bổn phận của khách hàng đã được in bằng tiếng Việt và được cung cấp bằng cách liên lạc với:

សេចក្តីសង្ខេបស្តីពីសិទ្ធិនិងកាតព្វកិច្ចរបស់អ្នកប្រើប្រាស់ មានសរសេរជាភាសាខ្មែរ សូមទាក់ទងទូរស័ព្ទ:

ມີມາກແປສອບສິດ ແລະຄວາມຮັບຜິດຊອບຂອງຜູ້ຮັບການບໍລິການທີ່ມີມາກສາມັນ ໂດຍໃຫ້ທ່ານໂທອະສັບເອີນາ:

PUC
Consumer Services Division
1-800-522-2404

continued on next page

Special Assistance Programs



Oregon state policy requires adequate and affordable residential telephone service be available to all Oregonians.

To enforce this policy, the Oregon Public Utility Commission (OPUC) implemented two special assistance programs, the Oregon Telephone Assistance Program (OTAP) and the Telecommunication Devices Access Program (TDAP).

Both programs are funded by a monthly surcharge on each residential and business telephone access line. The legislatively approved surcharge for both programs cannot exceed 25 cents per line per month. The current surcharge is 15 cents, with 14 cents going to provide funds to purchase telecommunication devices for the deaf, hearing, speech or mobility-impaired, and to operate a 24-hour telecommunications relay service. The one-cent balance funds the Oregon Telephone Assistance Program for low-income Oregonians. Recipients of either program are exempt from the surcharge.

OREGON TELEPHONE ASSISTANCE PROGRAMS

The OTAP program is designed to provide reduced rates for local residential telephone service for low-income customers who meet eligibility requirements. Eligible customers can receive a \$13.00 reduction in their monthly phone bills, \$3.50 of which is funded through the surcharge. The additional \$9.50 reduction is the waived portion of the Federal Communications Commission (FCC) subscriber line charge.

Eligibility

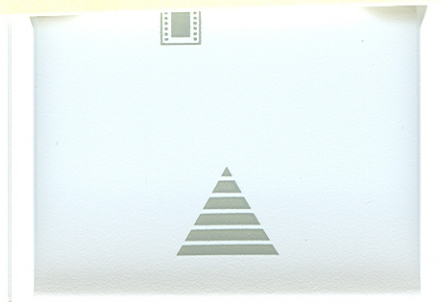
Anyone receiving benefits from the federal food stamp program or from other low-income public assistance programs that meet certain requirements is eligible to receive OTAP benefits.

Any agency under contract with the OPUC can also certify individuals who meet eligibility criteria. In addition, anyone participating in a program which the OPUC has certified as meeting the eligibility criteria for OTAP is eligible to receive benefits.

How To Apply

Applications are usually given to people by their caseworkers as they are certified or re-certified for food stamps.

Applications also are available from the OTAP staff by calling 1-800-848-4442. OTAP staff will confirm eligibility and mail the application.



All applications must be signed and returned to the OPUC. Unsigned applications will be returned and may cause delays in receiving benefits. An applicant's signature authorizes the OPUC to release the application data (name, address, phone number, etc.) to the local phone company. All information will be treated confidentially by OTAP staff and by the local phone companies.

Receiving Benefits

Benefits are effective on the date the OPUC receives the completed and signed application. A \$3.50 credit will appear each month on customers' phone bills.

Although the telephone bill does not have to be under the name of the food stamp recipient, addresses and phone numbers must match before a customer receives the reduction.

It is important that customers keep their caseworkers informed about any address changes, since OPUC staff verifies food stamp eligibility with the Adult and Family Services Division. OTAP benefits may be delayed if there is a question concerning the information on file.

Administrative Rules

Eligibility and certification requirements and the rate of the reduction are provided for by Oregon Administrative Rules.

Copies of OAR 860-33-005 through 860-33-050 (Order No. 92-238, Feb 14, 1992) are available upon request.

Staff Assistance

Staff assistance is available toll-free by calling 1-800-848-4442. In Salem, the number is 503-373-7171. TDD users can call toll-free at 1-800-648-3458.

LINK-UP AMERICA

Link-Up America is a nationwide program designed to help low-income individuals who do not have residential telephone service. Link-Up America is a Federal Communications Commission (FCC) program funded by assessments on long-distance telephone companies.

The OPUC is responsible for coordinating the Link-Up America program in Oregon and has adopted administrative rules for its operation.

Organizations that work with low-income clients can help promote the Link-Up America effort by explaining the program and its benefits to clients and by referring them to the OPUC.



Benefits

The Link-Up America program helps individuals obtain phone service by paying for a portion of the phone installation charges. A credit of 50%, up to a \$30.00 maximum, is given to those eligible for the program. The credit will be received after phone service is installed and the local telephone company receives the Link-Up America letter. Payment arrangements for the customer's portion of the installation charge may be made with the company.

Security deposit requirements will be waived for residential applicants who are eligible for the program and who have met satisfactory credit requirements.

Eligibility

Individuals who meet the income guidelines for at least one of the following assistance programs also meet the income guidelines for Link-Up America:

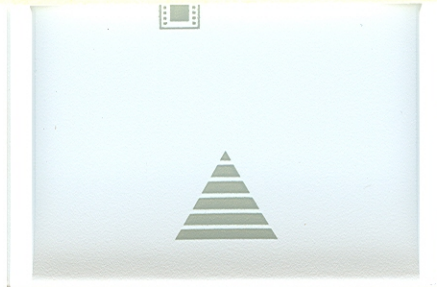
- Food stamps
- Aid to Dependent Children (ADC)
- Oregon Supplemental Income Program (OSIP)
- Supplemental Security Income (SSI)
- General Assistance (GA)
- Welfare medical ID card
- Title 19, In-Home Services Program for Seniors
- Low-Income Energy Assistance Program (LIEAP)
- Low-Income Weatherization Assistance Program (WAP)

Basic Guidelines

Anyone interested in receiving telephone service should contact their local phone company to say they are interested in applying as a new customer under Link-Up America and to get basic information; i.e. monthly phone rates, the company's installation cost, and credit and deposit information.

Once a person has decided to get telephone service, they will have to go through the phone company's credit screening process and be accepted as a customer. An applicant may be asked to pay a deposit or a past-due bill before the company provides service. If the customer does not have a OPUC form letter for Link-Up America, they will be referred to the OPUC staff. The Link-Up America program does not pay past-due telephone bills.

Even though the OPUC letter shows a customer meets the income requirements for the program, it does not guarantee that a person will get phone service. Since many phone companies do not have a local office and therefore take new phone installation orders over the telephone, prospective customers need to mail or deliver the Link-Up America letter to the address shown on the letter.



Installation Charges

Installation charges for residential phone service vary from one company to another and range from \$6 to \$50. Link-Up America will provide one-half of the total charge up to a maximum of \$30. For example, if the charge is \$75, Link-Up pays \$30 and customer pays the remaining \$45. If the charge is \$12, Link-Up pays \$6 and the customer pays \$6. Customers also have to provide their own telephone and pay for any deposits, unpaid phone bills, labor, service calls or other costs of getting new service.

Administrative Rules

Copies of the rules governing the Link-Up America program (Oregon Administrative Rules 860-33-050 through 860-33-053) are available from the OPUC upon request.

To request information or materials by mail, the address is:

Oregon Public Utility Commission

Special Programs

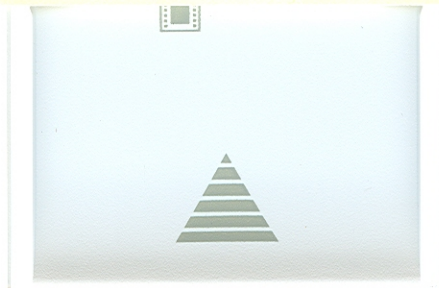
550 Capitol St. N.E. #215

PO Box 2148

Salem, OR 97308-2148

Oregon Public Utility Commission, Labor & Industries Building,
Salem, Oregon 97308-2148

Dedicated to the fair regulation of utility and transportation industries to ensure safe, reliable services to the public at just and reasonable rates through an open decision-making process.



AFFIDAVIT CERTIFYING USE OF UNIVERSAL SERVICE FUNDS

I, John Annen, being of lawful age and duly sworn, on my oath, state that I am the President [an officer] of Monitor Cooperative Telephone ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

Pursuant to the rules of the Federal Communications Commission, 47 C.F.R. § 54.314, there must be annual certification that funds received under the federal Universal Service Fund programs will be used only for the provision, maintenance and upgrading of facilities and services for which the support is intended. The Company hereby certifies to the Public Utility Commission of Oregon that pursuant to 47 C.F.R. § 54.7, and for purposes of the certification required under 47 C.F.R. § 54.314, the company will use all federal high-cost support provided to it only for the provision, maintenance and upgrading of facilities and services for which the support is intended, consistent with the principles of universal service set forth in 47 U.S.C. 254. This includes, but is not limited to, trying to meet the goal of the provision of services that are properly supported by the high-cost funds at rates that are reasonably comparable to rates charged for similar services in urban areas.

DATED this 9 day of July, 2007.

Monitor Cooperative Telephone Co. (Company)

By: [Signature] (Name)

Its: President (Title)

SUBSCRIBED AND SWORN to before me this 9 day of July, 2007.

Merryl DeMott
Notary public in and for the State of Oregon

My Commission Expires: 8/6/09

