

**BEFORE THE PUBLIC UTILITY COMMISSION  
OF OREGON**

AR 492  
AR 493

In the Matter of a Rulemaking to Amend )  
Oregon Administrative Rules 860-023-0055, )  
860-032-0012, and 860-034-0390 Regarding )  
Retail Service Quality Standards for )  
Telecommunications providers. )  
Docket AR 492. )

**RULING**

In the Matter of a Rulemaking to Amend )  
Oregon Administrative Rules 860-023-0000, )  
860-023-0001, and 860-023-0005 and to )  
Adopt 860-023-0054 Regarding Retail Service )  
Quality Standards for Intrastate Toll Carriers. )  
Docket AR 493. )

**DISPOSITION: COMMENT SCHEDULE ADOPTED**

At its February 22, 2005, regular public meeting, the Public Utility Commission of Oregon (Commission) adopted a staff recommendation to initiate docket AR 493, a rulemaking proceeding to revise Oregon Administrative Rules 860-023-0000, 860-023-0001, and 860-023-0005 and to adopt 860-023-0054, prescribing retail service quality standards for intrastate toll carriers as required by ORS 759.020(6).

At its March 8, 2005, regular public meeting, the Commission adopted a staff recommendation to initiate docket AR 492, a rulemaking proceeding to revise Oregon Administrative Rules 860-023-0055, 860-032-0012, and 860-034-0390 relating to retail service quality standards for telecommunications providers. The proposed rule changes apply to large telecommunications utilities, small telecommunications utilities, and competitive telecommunications providers.

The Commission filed notice of the proposed rulemaking hearings with the Oregon Secretary of State on March 8, 2005. Copies of both notices are attached to this ruling. Please note that the hearing in both dockets will be held on June 8, 2005, at the Public Utility Commission Building, 550 Capitol Street NE, Salem, Oregon. The hearing in AR 492 will begin at 11 a.m. The hearing in AR 493 will begin at 9 a.m.

**NOTICE IS HEREBY GIVEN** that public comment may be submitted in dockets AR 492 and AR 493 until the close of business (5 p.m.) on June 8, 2005. To facilitate the hearing, the Commission recommends that written comments be filed as follows:

Initial Written Comments                      April 21, 2005

Reply Written Comments                      May 20, 2005

All persons submitting written comments shall file one original, signed document with the Commission at the following address: Public Utility Commission of Oregon, Attn: Filing Center, 550 Capitol Street NE #215, PO Box 2148, Salem OR 97308-2148

OAR 860-013-0036(2) requires that persons must submit an electronic copy of any filing made with the Commission, subject to limited exceptions. A person may ask to be excused from making an electronic filing by contacting the Administrative Law Judge at the telephone number set forth below. Electronic filings must be an exact copy of the written comments and must be sent to: [PUC.FilingCenter@state.or.us](mailto:PUC.FilingCenter@state.or.us). Information regarding electronic filing requirements may be obtained from the Commission website at: [www.puc.state.or.us/edockets/efiling](http://www.puc.state.or.us/edockets/efiling).

Any questions regarding the proposed rule changes, procedures for filing comments, or the hearing schedule may be directed to the PUC Administrative Hearings Division at 503-378-6607.

Dated at Salem, Oregon, this 24th day of March, 2005.

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Samuel J. Petrillo  
Administrative Law Judge