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P.U.C.

Secretary
Public Utility Commission of Oregon
550 Capitol Street, N.E.
Suite 215
Salem, Oregon 97308

Public Utility Commission of Oregon
Administrative Hearing Division

**Re: UCN, Inc.
Docket No. CP 1263
Request to Change Name to inContact, Inc. d/b/a UCN and change of
address**

Ladies and Gentlemen:

UCN, Inc. ("UCN" or the "Company"), respectfully submits this letter to notify and request approval from the Public Utility Commission of Oregon ("Commission") of the Company's name change to inContact, Inc. d/b/a UCN ("inContact"), and to notify the Commission of inContact's new address.

UCN was certified to provide interexchange telecommunications services within Oregon pursuant to CP 940/Docket No. 01-478/ID No. 7895, granted by the Commission on June 14, 2001, under its former corporate name, BUI, Inc. A name change was granted to UCN on September 9, 2004. UCN was certified to provide competitive local exchange services on January 16, 2005 in Docket No. CP 1263.

The aforementioned name change will not in any way inconvenience or cause harm to the Company's customers, and Oregon customers will continue to be provided high-quality, affordable telecommunications services by the Company under the name inContact, Inc. d/b/a UCN.

The Company believes that prior Commission approval of this name change is not required and, as such, will begin conducting business within the State of Oregon under the name UCN, Inc. effective immediately.

MARASHLIAN & DONAHUE, LLC

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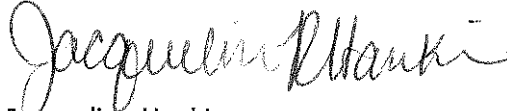
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The Company's new address is: 7730 S. Union Park Avenue, Suite 500, Midvale, Utah 84047.

An additional copy of this filing is enclosed, to be date-stamped and returned in the postage prepaid envelope provided.

Should any questions arise regarding this matter, kindly contact the undersigned.

Respectfully submitted,

A handwritten signature in cursive script that reads "Jacqueline Hankins".

Jacqueline Hankins
Regulatory Counsel